Page 1

BEFORE THE PUBLIC SERVICE COMMISSION STATE OF MISSOURI

TRANSCRIPT OF PROCEEDINGS

LOCAL PUBLIC HEARING

In the Matter of the Request)
of Liberty Utilities (Missouri)
Water) LLC d/b/a Liberty for) File No.
Authorityto Implement a General) WR-2024-0104
Rate Increase for Water and)
Wastewater ServiceProvided in its)
Missouri Service Areas)

Tuesday, September 17, 2024 6:18 p.m. - 6:29 p.m.

WebEx

Volume 3

JOHN CLARK, Presiding
SENIOR REGULATORY LAW JUDGE

KAYLA HAHN, Chair, MAIDA J. COLEMAN, JASON R. HOLSMAN, GLEN KOLKMEYER, JOHN MITCHELL, COMMISSIONERS

Stenographically Reported By: Beverly Jean Bentch, RPR, CCR No. 640

Job No. 173446



1	APPEARANCES:	Page 2
2	On behalf of Staff of the Public Service Commission:	
3	De le la la marga de la companya de	
4	Public Service Commission 200 Madison Street, Suite 800 P.O. Box 360	
5	Jefferson City, MO 65102	
6	BY: CASI ASLIN, ESQ. Casi.Aslin@psc.mo.gov	
7	On behalf of Liberty Utilities (Missouri Water) LLC:	
9	428 East Capitol Avenue	
10	Suite 303 Jefferson City, MO 65101	
11	BY: DIANA C. CARTER, ESQ. diana.carter@libertyutilities.com	
12 13	On behalf of the Office of the Public Counsel:	
14 15	Office of the Public Counsel 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102	
16	BY: MARC POSTON, ESQ. opcservice@opc.mo.gov	
17	On behalf of Missouri Electric Commission:	
18		
19	3010 East Battlefield Suite A	
20	Springfield, MO 65804	
21	BY: PEGGY WHIPPLE, ESQ. peggy@healeylawoffices.com	
22		
23		
24		
25		



	Local Public Hearing Volume III	September	
1	INDEX	D	Page 3
2		Page	
3	Witness:	0	
4	Testimony by Trenton Williams	8	
5	Certificate of Reporter	11	
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			



Page 4

1 | The following proceedings began at 6:20 p.m.:

2.2

JUDGE CLARK: My name is John Clark. I'm the Regulatory Law Judge. It is now 6:18. I'm going to wait two minutes and we're going to start at 6:20. I know many of the Commissioners wanted to attend tonight, and I'm going to give them an opportunity to join.

(Off the record.)

JUDGE CLARK: It is now 6:20. Why don't we go on the record. Good evening. It is September 17 of 2024, and the current time is 6:20 p.m. The question and answer portion of the local public hearing just ended. And if you had questions about this case, I would hope you were able to get answers to those questions.

Now we're going to start the formal part of the hearing whereby anyone who wants to make comments to the Commission about this case may do so. The Missouri Public Service Commission has set aside this time this evening for a local public hearing in File No.

WR-2024-0104, which is a general rate case captioned as In the Matter of the Request of Liberty Utilities

(Missouri Water) LLC d/b/a Liberty for Authority to Implement a General Rate Increase for Water and Wastewater Service Provided in its Missouri Service Areas.

1	As I said before, my name is John Clark. I'm
2	the Regulatory Law Judge presiding over this local
3	public hearing tonight. The Missouri Public Service
4	Commission regulates the rates charged by investor-owned
5	utility companies in Missouri to ensure that those rates
6	are just and reasonable. The Commission also regulates
7	the quality of service and the safety of operations of
8	investor-owned utilities.
9	Now, the Commission is made up of five
10	Commissioners: The Commission's Chair, Kayla Hahn, and
11	Commissioners Maida Coleman, Jason Holsman, Glen
12	Kolkmeyer and John Mitchell. I believe all of those are
13	with me this evening and are here to listen to your
14	comments.
15	The Commissioners are appointed by the
16	Governor to a fixed term and confirmed by the Senate.
17	The Commissioners employ a staff of engineers,
18	accountants, attorneys, financial analysts and other
19	specialists in the field of utility regulation.
20	Would any of the Commissioners like to make
21	any opening remarks? I hear none. I'm going to begin
22	by asking counsel to enter their appearance for the
23	record starting with Liberty Utilities.

Utilities (Missouri Water) LLC.

24

25

MS. CARTER: Diana Carter for Liberty

1	JUDGE CLARK: Thank you, Ms. Carter. For the
2	Commission Staff.
3	MS. ASLIN: Casi Aslin for Commission Staff.
4	JUDGE CLARK: Thank you, Ms. Aslin. For the
5	Office of the Public Counsel.
6	MR. POSTON: I'm Marc Poston appearing for the
7	Office of the Public Counsel.
8	JUDGE CLARK: Thank you, Mr. Poston. And are
9	there any intervenors present?
10	MS. WHIPPLE: Peggy Whipple for the Missouri
11	Electric Commission.
12	JUDGE CLARK: Thank you very much, Ms.
13	Whipple. You said the Missouri Electric Commission?
14	MS. WHIPPLE: Yes, Your Honor.
15	JUDGE CLARK: Thank you. Now, as of right now
16	I don't have anyone signed up to provide comments today.
17	However, if you would like to make comments to the
18	Commission, this is your opportunity to do so. The
19	Commission takes your comments very seriously. We like
20	to get as much input from the public as we can about
21	these kinds of cases.
22	If you wish to offer comments to the
23	Commission tonight, what I'm going to do is I'm going to
24	ask you to let me know, then I'll ask you to state your

Then I'll place you

name and spell it for the record.

2.2

under oath. All comments are taken under oath. And you may offer your comments to the Commission. There's no specific time limit tonight, but please try and keep your remarks to less than five minutes so that everybody who might want to speak could get a chance to.

Also, if you choose to offer comments to the Commission, after you're done offering your comments don't immediately mute yourself. Myself, some of the attorneys, or even a Commissioner may have a question for you about your comments. So please wait just a minute before rejoining the audience.

Also, if you are attending via phone and you need to unmute yourself for the purpose of making a comment, you'll want to press *6 to do so.

Now, the Commission and myself are not going to be able to answer questions today, and that's because the Commissioners have to remain impartial until after all the evidence is presented at the evidentiary hearing in this case.

If you have questions, please speak to the representative of the Company, Commission Staff or the Office of the Public Counsel. I'm also going to ask that everybody be polite, not interrupt each other, and treat others who are speaking today as you would like to be treated. As I said, nobody has signed up. Is there

1 anybody at this time who would like to offer comments to 2 the Commission about this case? 3 MR. WILLIAMS: I would. My name is Trenton 4 Williams. 5 JUDGE CLARK: Mr. Williams, could you spell 6 your name for the record. 7 MR. WILLIAMS: Trenton, T-r-e-n-t-o-n, 8 Williams, W-i-l-l-i-a-m-s. 9 And Mr. Williams, will you raise JUDGE CLARK: 10 your right hand to be sworn. Do you solemnly swear or 11 affirm that the comments you're about to give at this 12 local public hearing are the truth? 13 MR. WILLIAMS: Yes. 14 Please go ahead. JUDGE CLARK: What would you 15 like to tell the Commission this evening? I feel like that there should 16 MR. WILLIAMS: 17 be an increment of rate increase instead of all at once 18 at 100 percent increase. I think that that would be a 19 more fair solution for both commercial and residential 20 consumers. 21 JUDGE CLARK: Thank you. Is that all you 2.2 wanted to say about that, or do you have further you 23 would want to expound on? 24 MR. WILLIAMS: That's all I have to say.

Thank you for your comments,

JUDGE CLARK:

1 Mr. Williams. Is there anybody else who would like to 2 make comments to the Commission at this time? 3 Okav. I'm not hearing anybody. If anybody 4 else would like to, or decide they would like to, before 5 I finish my closing remarks, please let me know. 6 like to thank everybody who showed up today to get 7 answers to your questions about this case. I know it 8 takes a lot of fortitude to do that. If you get home 9 and you realize that maybe you wanted to make a comment 10 but didn't or you are talking to a friend or neighbor 11 and they wanted to make a comment but were unable to 12 attend, there's also the opportunity to make written 13 You may do so by contacting the email address comments. 14 psc (Public Service Commission) pscinfo@psc.mo.gov. 15 may contact the Office of the Public Counsel. They have 16 been very amenable at helping people make comments to 17 the Commission. Or by going to the PSC's web page and 18 you'll see a link to comment on cases. If you're going 19 to comment on a case, be sure that you include the case 20 number, which I said at the beginning and I will say one 21 more time, is WR-2024-0104. 22 MR. LAMONS: Judge, this is Brian. I miaht 23 have seen someone raise their hand. I'm not sure if 24 they meant to or not.

Okay.



I wasn't looking at the

JUDGE CLARK:

Local Public Hearing Volume III September 17, 2024 Page 10 Is there somebody who raised their hand who 1 screen. 2 would like to make a comment? I do not see any hands 3 up. Okay. I would like to thank everyone for 4 5 attending this hearing. I have no closing remarks to 6 make since we only had one comment. Thank you, 7 Mr. Williams, again. With that in mind, we will adjourn 8 this hearing and go off the record. Thank you very 9 much. 10 (WHEREUPON, the proceedings concluded at 6:29 11 p.m.) 12 13 14 15 16 17 18 19 20 21 2.2 23 24





	Casi 6:3		- John 4:2 5:1,12
1	Chair 5:10	F	join 4:6
17 4:9	charged 5:4	field 5:19	Judge 4:2,3,8 5:2
	Clark 4:2,8 5:1	File 4:19	6:1,4,8,12,15
2	6:1,4,8,12,15	financial 5:18	K
2024 4:10	Coleman 5:11	fixed 5:16	
	comments 4:16 5:14 6:16,17,19,	formal 4:15	Kayla 5:10
6	22		kinds 6:21
6:18 4:3	Commission 4:17,	G	Kolkmeyer 5:12
6:20 4:1,4,8,10	18 5:4,6,9 6:2,3, 11,13,18,19,23	general 4:20,23	L
	Commission's	give 4:6	
A	5:10	Glen 5:11	Law 4:3 5:2
accountants 5:18	Commissioners	Good 4:9	Liberty 4:21,22 5:23,24
analysts 5:18	4:5 5:10,11,15,17, 20	Governor 5:16	listen 5:13
answers 4:13	companies 5:5	H	LLC 4:22 5:25
appearance 5:22	confirmed 5:16		local 4:11,19 5:2
appearing 6:6	counsel 5:22 6:5,7	Hahn 5:10	
appointed 5:15	current 4:10	hear 5:21	M
Areas 4:25		hearing 4:11,16, 19 5:3	made 5:9
Aslin 6:3,4	D	Holsman 5:11	Maida 5:11
attend 4:5	d/b/a 4:22	Honor 6:14	make 4:16 5:20
attorneys 5:18	Diana 5:24	hope 4:13	6:17
Authority 4:22			Marc 6:6
В	E	I	Matter 4:21
	Electric 6:11,13	Implement 4:23	minutes 4:4
began 4:1	employ 5:17	Increase 4:23	missouri 4:17,22, 24 5:3,5,25 6:10,
begin 5:21	ended 4:12	input 6:20	13
C	engineers 5:17	intervenors 6:9	Mitchell 5:12
continued 4:00	ensure 5:5	investor-owned	
captioned 4:20 Carter 5:24 6:1	enter 5:22	5:4,8	O
	evening 4:9,19	J	offer 6:22
case 4:12,17,20	5:13		Office 6:5,7
cases 6:21	1	į.	i i



opening 5:21	remarks 5:21	Wastewater 4:24	
operations 5:7	Request 4:21	Water 4:22,23 5:25	
opportunity 4:6 6:18	S	Whipple 6:10,13,	
	cofoty 5:7	14	
P	safety 5:7 Senate 5:16	WR-2024-0104	
p.m. 4:1,10	September 4:9	4:20	
part 4:15	service 4:18,24		
Peggy 6:10	5:3,7		
place 6:25	set 4:18		
portion 4:11	signed 6:16		
Poston 6:6,8	specialists 5:19		
present 6:9	spell 6:25		
presiding 5:2	staff 5:17 6:2,3		
proceedings 4:1	start 4:4,15		
provide 6:16	starting 5:23		
Provided 4:24	state 6:24		
public 4:11,18,19 5:3 6:5,7,20	т		
	takes 6:19		
	term 5:16		
quality 5:7	time 4:10,18		
question 4:10	today 6:16		
questions 4:12,14	tonight 4:5 5:3		
R	6:23		
rate 4:20,23	U		
rates 5:4,5	utilities 4:21 5:8,		
reasonable 5:6	23,25		
record 4:7,9 5:23 6:25	utility 5:5,19		
regulates 5:4,6	W		
regulation 5:19	wait 4:4		
Regulatory 4:3 5:2	wanted 4:5		

