

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

|                                  |   |                       |
|----------------------------------|---|-----------------------|
| Ron Hobson,                      | ) |                       |
|                                  | ) |                       |
| Complainant,                     | ) |                       |
|                                  | ) |                       |
| vs.                              | ) | File No. WC-2025-0127 |
|                                  | ) |                       |
| Missouri-American Water Company, | ) |                       |
|                                  | ) |                       |
|                                  | ) |                       |
| Respondent.                      | ) |                       |

**NOTICE OF COMMUNICATION**

COMES NOW Missouri-American Water Company (“MAWC”) and for its Notice of Communication states that MAWC President, Rich Svindland contacted Jamie Meyers, Advisor to Chair Hahn, by telephone on October 7, 2024, to inform the Commission of a recent cybersecurity incident.

In an abundance of caution and pursuant to Commission Rule 20 CSR 4240-4.020, the parties are given notice of this communication.

Respectfully submitted,

MISSOURI-AMERICAN WATER COMPANY  
/s/ Rachel L. Niemeier  
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## **CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a true and correct copy of the above and foregoing pleading was sent through the Missouri e-Filing system to the registered attorneys of record and to all others by facsimile, hand delivery, electronic mail or US Mail, postage prepaid, to their last known address this 8th day of October 2024.

/s/ Rachel L. Niemeier