

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Ron C. Tonsi,)	
)	
Complainant,)	
v.)	<u>File No.: GC-2020-0074</u>
)	
Spire Missouri, Inc., d/b/a Spire,)	
)	
Respondent.)	

**SECOND NOTICE OF SMALL FORMAL COMPLAINT AND ORDER
DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT**

Issue Date: October 2, 2019

Effective Date: October 2, 2019

On September 18, 2019, Ronald C. Tonsi ("Complainant") filed the attached complaint with the Missouri Public Service Commission against Spire Missouri, Inc., d/b/a Spire (the "Company" or "Spire"). On September 18, the Commission issued a Notice of Small Formal Complaint and Order Directing Staff to Investigate and File a Report. This notice was returned non-est. The Commission will issue a second notice to Respondent at the address stated below.

Because this complaint involves less than \$3,000, it will proceed under the Commission's small complaint procedure at 20 CSR 4240-2.070(15). If any party believes that this matter should not proceed under the small complaint procedure, that party may file a motion consistent with the Commission's rule.

Under Commission rule 20 CSR 4240-2.070(15), the Company will have 30 days from the date of this notice to file a response to the complaint. Additionally, a copy of the answer or response will also be served upon Complainant at the address provided.

In accordance with the Commission's procedural rules, the Commission will direct the Staff of the Commission to investigate this complaint and file its report detailing its findings and recommendations. The Commission will also send a copy of its procedural rules, found at 20 CSR 4240-2, to Complainant and a copy of its mediation procedures to both parties.

THE COMMISSION ORDERS THAT:

1. Spire Missouri, Inc. shall file a response to this complaint no later than November 1, 2019.

2. The Staff of the Public Service Commission shall investigate and file a report detailing its findings and recommendations no later than November 19, 2019.

3. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to:

Spire Missouri, Inc., d/b/a Spire
Goldie Bockstruck
700 Market Street
St. Louis, MO 63101

4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink, reading "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Paul T. Graham, Regulatory Law Judge,
by delegation of authority under
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 2nd day of October, 2019.

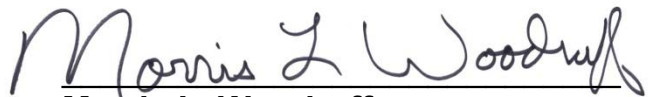
STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 2nd day of October 2019.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

October 2, 2019

File/Case No. GC-2020-0074

**Missouri Public Service
Commission**

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staffcounsel@psc.mo.gov

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**Missouri Public Service
Commission**

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Ronald C. Tonsi

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Spire

Goldie Bockstruck
700 Market Street
St. Louis, MO 63101
goldie.bockstruck@spireenergy.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.