

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Shamera E. Williams)	
)	
Complainant,)	
)	
v.)	<u>File No. GC-2025-0111</u>
)	
Spire Missouri,)	
)	
Respondent.)	

NOTICE OF DEFICIENCY

Issue Date: October 16, 2024

On September 26, 2024, Shamera E. Williams filed a complaint against Spire Missouri.

Commission Rule 20 CSR 4240-2.070 addresses complaints before the Commission. That rule requires the Complainant to state an alleged violation of any tariff, statute, rule, order, or decision **within the Commission’s jurisdiction**.¹ That rule further requires the Complainant to state the complaint **in a clear and concise manner**.²

The complaint cites numerous Uniform Commercial Code provisions, but does not appear to cite any tariff, statute, rule, order, or decision within the Commission’s jurisdiction, or a claim on which the Commission can grant relief. Further, the complaint is not clear and concise enough for the Commission to discern what actions or omissions the Complainant

¹ Commission Rule 20 CSR 4240-2.070(1) (emphasis added).

² Commission Rule 20 CSR 4240-2.070(4)(D) (emphasis added).

is alleging the Respondent has made that constitute a violation. Therefore, the Commission will take no action on the complaint until these deficiencies are corrected.

Failure to comply with the Commission's rules by curing these deficiencies may result in dismissal of this complaint.³ The Respondent and the Commission's Staff are not required to file responsive pleadings unless otherwise ordered. If the deficiencies are not corrected on or before October 30, 2024, the Commission may dismiss this complaint.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell
Secretary

Pridgin, Deputy Chief Regulatory Law Judge
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 16th day of October, 2024.

³ Commission Rule Commission Rule 20 CSR 4240-2.070(7); see also Commission File GC-2024-0290, *Order Dismissing Case* (June 20, 2024).

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 16th day of October 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

October 16, 2024

File/Case No. GC-2025-0111

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.