



Carole J. Williamson
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October 17, 2024

Nancy Dippell, Secretary
Missouri Public Service Commission
200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360

**RE: Consolidated Communications of Missouri Company - Tariff Revision - PSC MO No. 1,
Grandfather Voice Advantage II Basic and 600 Bundles**

Dear Secretary:

Enclosed for filing, Consolidated Communications of Missouri Company d/b/a Consolidated Communications hereby submits the following tariff sheets with a proposed effective date of November 16, 2024.

Table of Contents – Third Revised Sheet 1	Section 10 – Second Revised Sheet 38
Section 1 – Third Revised Sheet 4	Section 10 – First Revised Sheet 43
Section 1 – Fourth Revised Sheet 5	Section 10 – Eighth Revised Sheet 44
Section 10 - Third Revised Sheet 34	Section 14 – Fifth Revised Sheet 8
Section 10 – Second Revised Sheet 35	Section 17 – Original Sheets 1-6
Section 10 – Third Revised Sheet 36	

The purpose of this filing is to make the following tariff changes:

1. Add Section 17 for Obsolete Services
2. Move the following previously grandfathered bundles to Obsolete Services
 - a) Voice Advantage Bundles
3. Grandfather the Voice Advantage II Basic and 600 Bundles

A copy of the bill message language is attached and will be placed on applicable customer October bills.

Please contact me at the number above or at carole.williamson@consolidated.com or Carrie Patterson at carrie.patterson@consolidated.com with any questions or concerns regarding this filing.

Thank you for your assistance in this matter.

Regards,

A handwritten signature in black ink that reads "Carole J. Williamson". The signature is written in a cursive, flowing style.

Carole J. Williamson

**CONSOLIDATED COMMUNICATIONS OF MISSOURI COMPANY
BILL MESSAGE – CUSTOMER NOTIFICATION**

VOICE ADVANTAGE II BASIC AND 600 BUNDLES

Effective November 1, 2024, Consolidated Communications will no longer offer the Voice Advantage II Basic or 600 Bundle. Existing customers will be allowed to retain their Voice Advantage II Basic or 600 Bundle at their current location only. No moves, changes or additions to the existing Voice Advantage II Basic or 600 Bundle will be allowed after this date. Any requests for moves, changes or additions will result in the loss of the Voice Advantage II Basic or 600 Bundle. Consolidated may change the rates, terms and conditions of your service upon notification. For information regarding this notification please call (844) 968-7224.

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EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this Tariff:

- (C) Signifies a changed regulation.
- (D) Signifies a discounted rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment or regulation,
- (R) Signifies a reduced rate or new treatment resulting in reduced rate,
- (T) Signifies a change in text but no change in rate, treatment or regulation

GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES

A. High Speed Internet (HSI) Essentials

1. General

- a. HSI Essentials provides customers with Emergency Line service, provided pursuant to Section 4 of this Tariff, and High Speed Internet service of the customer's choosing.
- b. HSI Essentials is available to residential and business customers in all exchanges within the Company's service area where technically feasible, subject to availability of facilities
- c. HSI Essentials is only available in conjunction with Emergency Line service pursuant to Section 4 of this tariff.
- d. HSI service is provided by the Company, or an affiliate of the Company, and is not regulated by the Commission.

2. Rates

- a. The rate for HSI Essentials will be equal to the Emergency Line service rate plus the charge for the HSI service selected by the customer.
- b. Term discounts may apply
- c. All applicable taxes, fees and surcharges apply

B. Reserved for Future Use

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(M) Information that previously appeared on this sheet appears in Section 17, Sheet 1.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Reserved for Future Use

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(M) Information that previously appeared on this sheet appears in Section 17, Sheet 1.
(M1) Information that previously appeared on this sheet appears in Section 17, Sheet 2.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Reserved for Future Use

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(M) Information that previously appeared on this sheet appears in Section 17, Sheet 2.
(M1) Information that previously appeared on this sheet appears in Section 17, Sheet 3.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

1. Description (Cont'd)

2. Unlimited Centrex Basic Package includes one (1) Centrex Line with one business Caller ID Service, Call Return, unlimited local calling, unlimited instate long distance, unlimited domestic long distance* (See C.2.e below), as well as standard features to Centrex Service.

a. At least (1) Centrex Expansion line is required with each Unlimited Centrex Basic Package.

Centrex Expansion Lines with Unlimited Calling are available on a month-to-month basis or a one, two or three year term agreement per line with unlimited local calling, unlimited instate long distance and unlimited domestic long distance* (See C.2.e below).

2. Regulations

a. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are only available to business customers.

b. Reserved for future use.

c. Reserved for future use.

d. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available on one, two or three year agreements. Expansion Lines are available on a month-to-month basis or a one, two or three year term.

e. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages, as well as Expansion Lines with unlimited calling are only available presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling. (T)

f. Long distance calling includes anywhere within the United States, U.S. Territories and Canada.

* Denotes a non-regulated service.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

D. Voice Advantage II Bundles

1. Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage, and InterLATA toll usage* for a single bundled rate.

Toll Usage Options:

1. Voice Advantage II Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

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2. Regulations

- a. Voice Advantage II Bundles are only available to residential customers.
b. Voice Advantage II Bundles are only available to customers who are presubscribed to Consolidated Communications Enterprise Service, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
c. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
d. Voice Advantage II Bundles are not available with services provided under special contract.
e. Standard installation charges apply.
f. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
g. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
h. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and any other applicable surcharges.
i. Voice Advantage II Bundle customers may terminate the package or switch to another calling package or plan at any time.

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* Denotes non-regulated service

(M) Information that previously appeared for Voice Advantage II Basic and 600 Bundles on this sheet appears in Section 17, Sheet 4.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

D. Voice Advantage II Bundles (Cont'd)

2. Regulations (Cont'd)

- j. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

3. Rates and Charges

- a. Voice Advantage II Unlimited \$26.00¹
- b. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include:
 - 1. Calling Name/Number Identification
 - 2. Call Waiting
 - 3. Calling Name/Number with Call Waiting
 - 4. Three-Way Calling
 - 5. Unidentified Call Rejection
 - 6. Automatic Busy Redial - Unlimited
 - 7. Automatic Call Return - Unlimited
 - 8. Call Forwarding - All Calls

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Not all features may be available in all areas

* Denotes non-regulated service

¹This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

(M) Information that previously appeared for Voice Advantage II Basic and 600 Bundles on this sheet appears in Section 17, Sheet 5.

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

METROPOLITAN CALLING AREA (MCA) PLAN

1. Rates and Charges

	<u>GSEC</u>	<u>RES</u>	<u>GSEC</u>	<u>BUS</u>
1. Monthly rates, Per line:				
a. Kansas City MCA-4				
1. Flat rate:	EASMCA4RSL	\$13.98	EASMCA43SL	\$31.11
b. Kansas City MCA-5				
1. Flat rate:	EASMCA5RSL	\$19.22	EASMCA5BSL	\$39.30

2. Discounted Monthly Rate

- a. Residential customers subscribing to an unlimited long-distance plan from Consolidated Communications Enterprise Services, Inc., as offered in Tariff PSC MO No. 1, will receive a discounted monthly rate for the MCA Plan as follows. (T)
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1. Discounted monthly rate, per line: \$9.95

GENERAL AND LOCAL EXCHANGE TARIFF

OBSOLETE SERVICES

SERVICE BUNDLES

A. VOICE ADVANTAGE BUNDLES¹

1. Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage, InterLATA toll usage* and a custom calling feature package for a single bundled rate.

Custom calling features included are:

1. Calling Name/Number Identification
2. Call Waiting
3. Calling Name/Number with Call Waiting

* Denotes non-regulated service

Toll Usage Options:

1. Voice Advantage Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
2. Voice Advantage 600 – includes 600 minutes of combine IntraLATA and InterLATA usage
3. Voice Advantage Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

2. Regulations

- a. Voice Advantage Bundles are only available to residential customers.
- b. Voice Advantage Bundles are only available to customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both intraLATA and InterLATA calling.
- c. Voice Advantage Bundles are not available in combination with other optional calling plans or private lines.
- d. Voice Advantage Bundles are not available with services provided under special contract.
- e. Standard installation charges apply.
- f. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.

¹ Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 10, Sheet 34.

(M1) Information that appears on this sheet previously appeared in Section 10, Sheet 35.

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GENERAL AND LOCAL EXCHANGE TARIFF

OBSOLETE SERVICES

SERVICE BUNDLES

A. VOICE ADVANTAGE BUNDLES¹ (Cont'd)

2. Regulations (Cont'd)

- g. Not all features may be available in all areas.
- h. Voice Advantage Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- i. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.
- j. Voice Advantage Bundle customers may terminate the package or switch to another calling package or plan at any time.
- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

* Denotes non-regulated service

¹ Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(M) Information that appears on this sheet previously appeared in Section 10, Sheet 35.

(M1) Information that appears on this sheet previously appeared in Section 10, Sheet 36.

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GENERAL AND LOCAL EXCHANGE TARIFF

OBSOLETE SERVICES

SERVICE BUNDLES

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A. VOICE ADVANTAGE BUNDLES² (Cont'd)

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
 - 1. Three-Way Calling
 - 2. Unidentified Call Rejection
 - 3. Automatic Busy Redial - Unlimited
 - 4. Automatic Call Return - Unlimited
 - 5. Call Forwarding - All Calls

- b. Voice Advantage Basic² \$27.27¹
- c. Voice Advantage 600² \$27.27¹
- d. Voice Advantage Unlimited \$27.27¹
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

* Denotes non-regulated service.

¹ This price does not include the deregulated intralata and interlata components.

² Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

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(M) Information that appears on this sheet previously appeared in Section 10, Sheet 36.

GENERAL AND LOCAL EXCHANGE TARIFF

OBSOLETE SERVICES

SERVICE BUNDLES

B. VOICE ADVANTAGE II BUNDLES¹

1. Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage, and InterLATA toll usage* for a single bundled rate.

Toll Usage Options:

1. Voice Advantage II Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
2. Voice Advantage II 600 – includes 600 minutes of combine IntraLATA and InterLATA usage

2. Regulations

- a. Voice Advantage II Bundles are only available to residential customers.
- b. Voice Advantage II Bundles are only available to customers who are presubscribed to Consolidated Communications Enterprise Services, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- c. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
- d. Voice Advantage II Bundles are not available with services provided under special contract.
- e. Standard installation charges apply.
- f. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- g. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- h. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and any other applicable surcharges.
- i. Voice Advantage II Bundle customers may terminate the package or switch to another calling package or plan at any time.

* Denotes non-regulated service

¹ Effective November 16, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 10, Sheet 43.

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GENERAL AND LOCAL EXCHANGE TARIFF

OBSOLETE SERVICES

SERVICE BUNDLES

B. VOICE ADVANTAGE II BUNDLES¹ (Cont'd)

2. Regulations (Cont'd)

- j. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

3. Rates and Charges

a.	Voice Advantage II Basic	\$26.00 ²
b.	Voice Advantage II 600	\$26.00 ²
c.	All IntraLATA and InterLATA minutes in excess of minutes included in the bundles	\$.10 per minute

* Denotes non-regulated service

¹ Effective November 16, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

² This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 10, Sheet 44.

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GENERAL AND LOCAL EXCHANGE TARIFF

OBSOLETE SERVICES

SERVICE BUNDLES

B. VOICE ADVANTAGE II BUNDLES! (Cont'd)

2. Rates and Charges (Cont'd)

d. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include:

1. Calling Name/Number Identification
2. Call Waiting
3. Calling Name/Number with Call Waiting
4. Three-Way Calling
5. Unidentified Call Rejection
6. Automatic Busy Redial - Unlimited
7. Automatic Call Return - Unlimited
8. Call Forwarding - All Calls

Not all features may be available in all areas

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¹ Effective November 16, 2024, Voice Advantage II Basic and 600 Bundles will no longer be available to new customers. Existing Voice Advantage II Basic and 600 Bundles customers will be allowed to keep their Voice Advantage II Basic and 600 Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II Basic and 600 Bundles are allowed.

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(M) Information that appears on this sheet for Voice Advantage II Basic and 600 Bundles previously appeared in Section 10, Sheet 44.