Exhibit No.: Issue(s): Witness/Type of Exhibit: Sponsoring Party: Case No.:

Rate Case Expense Payne/Surrebuttal Public Counsel WR-2024-0104

SURREBUTTAL TESTIMONY

OF

MANZELL PAYNE

Submitted on Behalf of the Office of the Public Counsel

LIBERTY UTILITIES (MISSOURI WATER) CORP. D/B/A LIBERTY UTILITIES'

FILE NO. WR-2024-0104

October 24, 2024

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SURREBUTTAL TESTIMONY

OF

MANZELL M PAYNE

LIBERTY UTILITIES (Missouri Water) CORP. D/B/A LIBERTY

CASE NOS. WR-2024-0104

- Q. Please state your name, title, and business address.
- A. Manzell Payne, Utility Regulatory Auditor, Office of the Public Counsel ("OPC" or "Public Counsel"), P.O. Box 2230, Jefferson City, Missouri 65102.
- Q. Are you the same Manzell Payne who filed direct testimony for the Office of the Public Counsel in this case?
- 6 A. Yes.

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- Q. What is the purpose of your surrebuttal testimony?
- A. The purpose of my surrebuttal testimony is to respond to the rebuttal testimony of Liberty Utilities (Missouri Water) Corp. and Liberty Utilities (Sewer) Corp. d/b/a Liberty¹ witness, Cindy S. Wilson, on rate case expense.

RATE CASE EXPENSE

- Q. What is Liberty Water and Liberty Sewer's rebuttal position for rate case expense in this case?
- A. Liberty Water and Liberty Sewer's position on rate case expense is that the Company should receive 100% of their rate case costs, with no 50/50 sharing mechanism, to be amortized over a three-year period. This includes the deprecation study to be amortized over a three-year period as well. Company witness, Cindy Wilson, is in partial agreement with Staff's 3-year period in which rate case expense should be normalized. However, the Company has proposed an amortization of three years instead of a normalization of three years.

¹ Heretofore "Company", "Liberty Water" or "Liberty Sewer."

Surrebuttal Testimony of Manzell M. Payne Case Nos. WR-2024-0104

Q. Do you disagree with Liberty Water and Liberty Sewer's treatment of rate case expense for this case?

A. Yes. I disagree with Company receiving 100% of its rate case costs and only amortizing rate case expense over three years. I do not agree with the Company's position since they do not employ the 50/50 sharing and the number of years used for their amortization period. The Company should have used a normalized period and that period should have been four years. Additionally, I disagree with the amount of rate case expense for consultants in this case, which I explained in my direct testimony and will reiterate below.

Q. What is the reason to normalize rate case expense instead of amortizing?

A. Staff has historically explained the reason for normalizing rate case expense as opposed to amortizing the expense by stating:

Staff divided rate case expense over the period of time it estimates will pass before the utility's next general rate case and included an annual amount in its revenue requirement calculation. Typically, this cost is not "amortized" for ratemaking purposes, and the utility's recovery of this expense in rates is not tracked against its actual rate case expense for consideration for over or under recovery. Staff recommends this cost be "normalized" by including an annual level in the cost of service.²

Normalizing an expense, rather than amortizing it, ensures that the cost is recovered consistently over time, providing stable and predictable rates for customers. This is important for recurring or fluctuating expenses, such as tax benefits or rate case expense, as it smooths out the impact of year-to-year or rate case to rate case variations. Rate case expense is also not tracked for any over or under recovery, whereas a one-time cost that is amortized would be. Normalization promotes fairness by preventing short-term spikes and ensures that costs reflected in rates are more in line with the period they were incurred, rather than being deferred and spread out like one-time costs.

Q. Should rate case expense be normalized rather than amortized?

A. Yes, the reasonable and actual rate case expense in this case, with a 50/50 sharing mechanism, should be normalized over the expected period for this case. In my direct testimony, I

² Case No. GR-2024-0106, Staff Witness, Jane Dhority, Direct Testimony, Page 14, Lines 19-23 and Page 15, Line 1.

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 recommended that period be 4 years, as the Company is expected to file their next general rate case within the next three years and new rates will go in effect presumably a year after. The Liberty Water and Liberty Sewer's last general rates cases were Case Nos. WR-2018-0170 and SR-2018-0171. These cases concluded and rates went into effect 6 years ago. Twice the amount of time for the period that Liberty Water and Liberty Sewer is recommending for rate case expense for this case.

- Q. Company witness, Cindy Wilson, believes that the Company should recoup 100% of their rate case costs. Do you agree?
- A. No. I do not agree with the Company's position to recoup 100% of their rate case expenses in this case. The Company should only be allowed at most 50% of discretionary rate case expense, which is Commission precedent. The 50/50 sharing mechanism does not apply to customer notices or deprecation study costs. The Commission has found that it is just and reasonable for both the rate payer and the shareholder who both benefit from a rate case to share in the costs. As stated in my direct testimony, the Commission's most recent relevant decision on rate case expenses was in the Spire Missouri Rate Case Nos. GR-2017-0215 and GR-2017-0216, where the Commission held Spire Missouri to a 50/50 sharing mechanism with customers. In its Amended Report and Order, the Commission found:

Therefore, it is just and reasonable that the shareholders and the ratepayers who both benefited from the rate case, share in the rate case expense. The Commission finds that in order to set just and reasonable rates under the specific facts in this case, the Commission will require Spire Missouri shareholders to cover half of the rate case expense and the ratepayers to cover half with the exception of the cost of customer notices and the depreciation study.

On February 9, 2021, the Missouri Supreme Court affirmed the Commission's decision.³

Q. What was Liberty's response to not issuing Requests for Proposals (RFPs)?

A. Ms. Wilson's justification for not issuing any RFPs is because the Company used consultants who were familiar with the Company, which helps streamline processes and minimize wasteful expense.

³ Spire Missouri, Inc. v. Pub. Serv. Comm'n, 618 S.W.3d 225, 233 (Mo. banc 2021).

A.

Q. Do you disagree with Ms. Wilson's reasoning?

Yes. As I stated in my direct testimony that while it may be reasonable for a utility to retain additional attorneys and witness when filing a general rate case, there can be a point where the costs of such service exceed what a reasonable person would spend. However, when the utility is able to recover at least half these costs from ratepayers, the downside to shareholders for pursuing these excessive costs becomes minimized. The upside to shareholders of having a high-priced, well-recognized name as a consultant, meanwhile, remains the same. Therefore, the cost benefit analysis changes for the utility, encouraging it to hire outside consultants and expensive law firms even when those consultants and firms are not necessary to present the Company's case. Additionally, when the Company determines that a Request for Proposal is not necessary based on prior familiarity with the consultant or law firm, then there can be little to no cost control for the Company. Meaning that the customer is left paying more for a service that that may not be at the best price. The Company's failure to conduct a RFP is a problem, which leaves customers vulnerable to paying for more wasteful spending if the competitive bidding process was never performed to know for certain that the Company is getting the best price for the services they are seeking.

Q. Has your recommendation changed since your direct testimony?

- A. No. My four recommendations to the Commission regarding Liberty Water and Liberty Sewer's rate case expense in this case are as follows:
 - 1. Liberty Water and Liberty Sewer's rate case expense should follow Commission precedent and the Company follow the 50/50 rate case sharing.
 - **2**. The Commission should disallow any rate case expense that has carried through from Case Nos. WR-2018-0170 and SR-2018-0171, as the case was 6 years ago, and those expenses have already been reimbursed.
 - **3**. Rate case expense should be normalized over 4 years.
 - **4**. The Commission should disallow at least a portion of outside consultant fees due to the Company having an excessive number of consultants and cost of their work. Specifically, I recommend the disallowance of fees associated with James Fallert Consulting and FTI Consulting.

Surrebuttal Testimony of Manzell M. Payne Case Nos. WR-2024-0104

- 1 Q. Does this conclude your surrebuttal testimony?
- 2 A. Yes, it does.

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Request of Liberty Utilities)	
(Missouri Water) LLC d/b/a Liberty for Authority)	
to Implement a General Rate Increase for Water)	Case No. WR-2024-0104
and Wastewater Service Provided in its Missouri)	
Service Areas)	

AFFIDAVIT OF MANZELL PAYNE

STATE OF MISSOURI)	
)	SS
COUNTY OF COLE)	

Manzell Payne, of lawful age and being first duly sworn, deposes and states:

- 1. My name is Manzell Payne. I am a Utility Regulatory Auditor for the Office of the Public Counsel.
 - 2. Attached hereto and made a part hereof for all purposes is my surrebuttal testimony.
- 3. I hereby swear and affirm that my statements contained in the attached testimony are true and correct to the best of my knowledge and belief.

Manzell Payne

Utility Regulatory Auditor

Subscribed and sworn to me this 23rd day of October 2024.

TIFFANY HILDEBRAND

NOTARY PUBLIC - NOTARY SEAL

STATE OF MISSOURI

MY COMMISSION EXPIRES AUGUST 8, 2027

COLE COUNTY

COMMISSION #15637121

My Commission expires August 8, 2027.

Tiffany Hildebrand Notary Public ildeed