

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Ryan Dooley,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. EC-2025-0093</u></b>
	)	
Union Electric Company d/b/a Ameren	)	
Missouri,	)	
	)	
Respondent.	)	

**ORDER LIFTING TOLLING OF TIME LIMITATIONS AND DEADLINES**

Issue Date: October 28, 2024

Effective Date: October 28, 2024

On September 16, 2024,<sup>1</sup> Complainant Ryan Dooley filed a complaint with the Commission against Union Electric Company d/b/a Ameren Missouri. That same day, the Commission issued an *Order Giving Notice of Case Filing, Directing an Answer, and Directing a Staff Investigation*.

On October 14, Ameren Missouri filed a *Request for Mediation*, pursuant to Commission Rule 20 CSR 4240-2.125(2). On October 18, the Commission issued an order directing Mr. Dooley to respond by October 24 and state whether he agreed to mediation of his complaint. The order also ceased all other actions in this matter and tolled all time limitations and deadlines until further order of the Commission.

Mr. Dooley did not file a response to the October 18<sup>th</sup> Commission order. Thus, the Commission will proceed on the assumption that Mr. Dooley does not consent to participate in mediation.

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<sup>1</sup> Unless otherwise noted, all dates refer to the year 2024.

The Commission will lift the tolling of the time limitations and deadlines in this matter, re-establishing deadlines for Ameren Missouri to file an answer to Mr. Dooley's complaint and for the Staff of the Commission (Staff) to investigate the complaint and file a report.

**THE COMMISSION ORDERS THAT:**

1. The tolling of the time limitations and deadlines in this matter are lifted.
2. Ameren Missouri shall file an answer to Mr. Dooley's complaint no later than October 30, 2024.
3. Staff shall investigate Mr. Dooley's complaint and file a report with the Commission no later than November 14, 2024.
4. This order is effective when issued.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Riley G. Fewell, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 28<sup>th</sup> day of October, 2024.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28<sup>th</sup> day of October 2024.**



*Nancy Dippell*  
\_\_\_\_\_  
**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**October 28, 2024**

**File/Case No. EC-2025-0093**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.