

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Unice Harris,)	
)	
Complainant,)	
)	File No. EC-2020-0079
v.)	
)	
Evergy Missouri West,)	
)	
Respondent)	
)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: November 18, 2019

Effective Date: November 18, 2019

On September 18, 2019, Unice Harris filed a complaint against Kansas City Power & Light Company.¹ Thereafter, the Commission ordered its Staff to investigate and file a report. Staff filed its report on November 4, 2019.

Having received the complaint, an answer and motion to dismiss from Evergy Missouri West, and Staff’s report, this matter is ready to be set for hearing. In order to discuss a procedural schedule and *possible settlement or mediation* of this matter, the Commission will set a prehearing conference. For their convenience, the parties may appear by telephone as set out below.

THE COMMISSION ORDERS THAT:

1. The parties shall appear at a prehearing conference to be held on November 26, 2019, at 10:00 a.m. **Failure to appear at the conference without being**

¹ Respondent notes that while the claim was filed against Kansas City Power & Light, Ms. Harris was actually a customer of KCP&L Greater Missouri Operations Company, which has undergone a name change to Evergy Missouri West, which will be reflected in the caption.

excused may result in dismissal of the complaint in accordance with Commission Rule 20 CSR 4240-2.090(5).

2. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs an accommodation to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.

3. Any party that wants to participate in the prehearing conference by telephone may do so by dialing **877-820-7831** and entering access code **35666479**.

4. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Charles Hatcher, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 18th day of November, 2019.

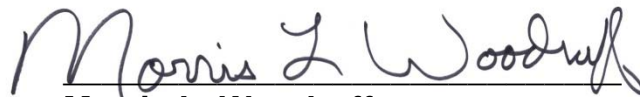
STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 18th day of November 2019.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 18, 2019

File/Case No. EC-2020-0079

**Missouri Public Service
Commission**

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Unice Harris

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.