

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

The Manager of the Manufactured Homes and
Modular Units Program of the Missouri Public
Service Commission,

Complainant,

v.

Charles W. Brune and Anna G. Brune
d/b/a Brune Mobile Sales
702 N. Parkview Dr.
Perryville, MO 63775

And

913 N. Kingshighway
Perryville, MO 65338

Respondents.

File No. MC-2020-0135

NOTICE OF CONTESTED CASE AND ORDER DIRECTING FILINGS

Issue Date: November 18, 2019

Effective Date: November 18, 2019

The Commission is giving notice of a complaint and contested case, and directing the parties to make certain filings.

On November 15, 2019, the Commission received the complaint, a copy of which is attached. The filing of a complaint requires the Commission to set a hearing.¹ The requirement of a hearing signifies a contested case.² A contested case is a formal hearing procedure, but it allows for waiver of procedural formalities and a decision without a

¹ Section 386.390.5, RSMo 2016.

² Section 536.010(4), RSMo 2016.

hearing,³ including by stipulation and agreement.⁴ The Commission's regulations on discovery are at 20 CSR 4240-2.090.

THE COMMISSION ORDERS THAT:

1. The Data Center of the Missouri Public Service Commission shall serve the complaint and notice on Respondent by certified mail as follows:

Charles W. Brune and Anna G. Brune
DBA Brune Mobile Sales
702 N. Parkview Dr.
Perryville, MO 63775

And

913 N. Kingshighway
Perryville, MO 65338

2. Charles W. Brune and Anna G. Brune, d/b/a Brune Mobile Sales, shall file an answer to the complaint no later than December 18, 2019.

3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Paul T. Graham, Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 18th day of November, 2019.

³ Section 536.060, RSMo 2016.

⁴ 20 CSR 4240-2.115.



WILLIAM P. KENNEY
Commissioner

Missouri Public Service Commission

SCOTT T. RUPP
Commissioner

DANIEL Y. HALL
Commissioner

RYAN A. SILVEY
Chairman

MAIDA J. COLEMAN
Commissioner

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://psc.mo.gov>

Information Sheet Regarding Mediation of Commission Formal Complaint Cases

Mediation is a process where the parties work together to try to resolve their dispute with the aid of a neutral party, the mediator. The mediator's role is help the parties talk to each other. The mediator may offer suggested solutions, but the mediator has no authority to tell the parties what they must do or to determine who "wins." Instead, the mediator simply works with both parties to help them reach an agreement.

Typically, at a mediation session the parties meet for an off-the-record discussion. The mediation session is not a formal proceeding like a hearing and no attorney is required to participate. The Regulatory Law Judges at the Public Service Commission are trained mediators and this service is offered to parties who have formal complaints pending before the Public Service Commission at no charge. If mediation is agreed to by the parties, the Commission will send notice of who the mediator will be and that person will set up the first meeting.

There cannot be a mediation unless both parties to the complaint agree to try in good faith to resolve the dispute. If both parties agree to mediate the complaint, the only information about the mediation that will be disclosed to the Commission is (a) whether the case has been settled and (b) whether the mediation effort was considered to be helpful. The Commission will not ask what was discussed during the mediation.

If the dispute is settled at the mediation, the Commission will require a signed release from the party filing the complaint before the formal complaint case can be dismissed. If the dispute is not resolved through the mediation process, neither party will be penalized for having taken part in the mediation and the formal complaint case will simply pick up where it left off.

Morris L. Woodruff
Secretary


STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 18th day of November 2019.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 18, 2019

File/Case No. MC-2020-0135

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

Brune Mobile Sales

Legal Department
913 N Kingshighway
Perryville, MO 63775

**Missouri Public Service
Commission**

Lexi Klaus
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
Lexi.Klaus@psc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

A handwritten signature in dark ink, reading "Morris L. Woodruff". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.