BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Unice Harris,

Complainant,

٧.

File No. EC-2020-0079

Evergy Missouri West,

Respondent.

ORDER DIRECTING COMPLAINANT TO SHOW CAUSE WHY COMPLAINT SHOULD NOT BE DISMISSED

Issue Date: November 26, 2019 Effective Date: November 26, 2019 Unice Harris filed a complaint against Evergy Missouri West (Evergy) on September 18, 2019.¹ A prehearing conference was scheduled for November 26, 2019, beginning at 10:00 a.m. Evergy and the Commission's Staff were present at the prehearing conference. Unice Harris failed to appear in person or by telephone, and did not contact the Commission prior to the prehearing conference to request a continuance.

Commission Rule 20 CSR 4240-2.090(5) provides that "[f]ailure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of ...the party's complaint...unless good cause for the failure to appear is shown". The Commission will not dismiss the complaint without giving Unice Harris an opportunity to explain why she did not attend the prehearing conference.

¹ The complaint was originally filed against Kansas City Power & Light Company, although Ms. Harris was a customer of KCP&L Greater Missouri Operations Company. Further, a corporate name change from KCP&L Greater Missouri Operations Company to Evergy Missouri West was effective October 7, 2019.

Therefore, Unice Harris shall file a pleading showing cause why her complaint should not be dismissed.

THE COMMISSION ORDERS THAT:

1. Unice Harris shall file a pleading no later than December 6, 2019, explaining why she failed to appear and showing cause why her complaint against Evergy Missouri West should not be dismissed.

2. This order shall be effective when issued.



BY THE COMMISSION

Morris I Woodruff

Morris L. Woodruff Secretary

Charles Hatcher, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 26th day of November 2019.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 26th day of November 2019.



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Morris L. Woodruff Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 26, 2019

File/Case No. EC-2020-0079

Missouri Public Service Commission

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

casi.aslin@psc.mo.gov

Sincerely,

orris I Woodruff

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.