

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Union Electric Company d/b/a)
Ameren Missouri's Tariffs to Adjust its) **File No. ER-2024-0319**
Revenues for Electric Service)

ORDER OF CLARIFICATION

Issue Date: November 1, 2024

Effective Date: November 1, 2024

On October 9, 2024, the Commission issued its *Order Setting Local Public Hearings*. That order directed Union Electric Company d/b/a Ameren Missouri to provide additional notice to customers via text message or email three days before each local public hearing.

Ameren Missouri filed a motion on October 18, 2024, asking that the Commission clarify its directions requiring text and email notification. Ameren Missouri is concerned that with seven local public hearings being held between January 21-27 of 2025, its customers may become annoyed or frustrated by receiving many text messages and emails from Ameren Missouri about local public hearings.

The Commission directed that customers receiving electronic notices from Ameren Missouri should receive notice of local public hearings electronically in an effort by the Commission to encourage participation in local public hearings. However, the Commission finds Ameren Missouri's concerns persuasive. Accordingly, the Commission will clarify its order and direct Ameren Missouri to send an email and/or text message to customers signed up to receive those notifications on January 17, 2025, informing those customers of the upcoming local public hearing locations, dates, and times.

The Commission will clarify its order as discussed above.

THE COMMISSION ORDERS THAT:

1. Ameren Missouri's request for clarification is granted. Ameren Missouri shall send an email and/or text message to customers signed up to receive those notifications on January 17, 2025, informing those customers of the upcoming local public hearing locations, dates, and times.
2. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell
Secretary

John T. Clark, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 1st day of November, 2024.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 1st day of November 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 1, 2024

File/Case No. ER-2024-0319

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.