

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

William L. Hackney Jr. and Catrina Hackney,	)	
	)	
Complainants,	)	<b>File No. GC-2020-0057</b>
	)	
v.	)	
	)	
Spire Missouri, Inc. d/b/a Spire,	)	
	)	
Respondent	)	

**ORDER SETTING PROCEDURAL CONFERENCE**

Issue Date: December 9, 2019

Effective Date: December 9, 2019

On September 3, 2019, William L. Hackney Jr. and Catrina Hackney (the Hackneys) filed a complaint with the Missouri Public Service Commission (Commission) against Spire Missouri, Inc. d/b/a Spire (Spire). On October 4, 2019, Spire filed its answer. On December 5, 2019, the Staff of the Commission filed its recommendation.

Having received the Hackney’s complaint, Spire’s answer, and Staff’s recommendation, this matter is ready to proceed. In order to discuss a procedural schedule, the Commission will set a procedural conference.

**THE COMMISSION ORDERS THAT:**

1. The parties shall appear at a procedural conference to be held on December 19, 2019, at 10:00 a.m. **Failure to appear at the conference without being excused may result in dismissal of the complaint in accordance with Commission Rule 20 CSR 4240-2.090(5).**

2. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs accommodations to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.

3. Any party that wants to participate in the prehearing conference by telephone may do so by dialing **877-820-7831** and entering access code **35666479#**.

4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Charles Hatcher, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 9<sup>th</sup> day of December, 2019.

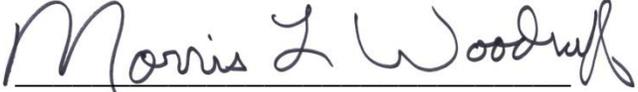
**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 9<sup>th</sup> day of December 2019.



  
Morris L. Woodruff  
Secretary

**MISSOURI PUBLIC SERVICE COMMISSION**

**December 9, 2019**

**File/Case No. GC-2020-0057**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff**  
**Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.