

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 11th day of
December, 2019.

In the Matter of a Working Case to Consider a
Proposed Residential Customer Disconnection
Data Reporting Rule

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File No. AW-2020-0148

**ORDER OPENING A WORKING CASE TO CONSIDER
A PROPOSED RESIDENTIAL CUSTOMER
DISCONNECTION DATA REPORTING RULE**

Issue Date: December 11, 2019

Effective Date: December 11, 2019

The Office of the Public Counsel filed a motion on November 25, 2019, asking the Commission to open a working case to collect comments about a rule it proposed that would require each of Missouri's investor-owned electric, gas, water, sewer, and steam heating utility to make a monthly report to the Commission regarding residential customer service disconnections. Public Counsel suggested interested stakeholders be allowed until December 30, 2019 to file comments about the proposed rule. Public Counsel further suggested a workshop meeting to consider the rule be held on February 3, 2020, and that the Commission initiate a formal rulemaking by March 17, 2020, or earlier.

On December 5, 2019, the Commission's Staff responded to Public Counsel's motion. Staff concurred in Public Counsel's request that the Commission consider promulgation of a rule. Staff suggested a somewhat longer schedule be adopted to allow stakeholders until February 14, 2020 to offer comments. Staff also suggested that the

workshop meeting be held on March 26, 2020, and indicated it has reserved a conference room for that date.

The Commission will establish this working case as requested by Public Counsel. The Commission agrees with Staff that its longer procedural schedule may gain more meaningful feedback from interested stakeholders. The Commission will adopt the procedural schedule proposed by Staff.

This file will serve as a repository for documents and comments. Using this file, anyone with an interest in this matter may view documents and may submit any pertinent responsive comments or documents. As this is not a contested case, anyone may file a comment without counsel and without *ex parte* constraints (arising from this matter). Intervention requests are not necessary to submit comments or view documents.

The public is welcome to submit comments by forwarding electronic communications through the Commission's electronic filing and information system (EFIS) or by mailing written comments. You may submit electronic comments at the Commission's website at <http://www.psc.mo.gov>. (Click on the Access EFIS link on the right side of the page. Scroll down and click on the public comment link. Please refer to File No. AW-2020-0148.) Written comments in hard copy should be addressed to the Commission at P.O. Box 360, Jefferson City, Missouri 65102 and should also reference File No. AW-2020-0148. The public can view the contents of the file by following the same link at <http://www.psc.mo.gov>.

THE COMMISSION ORDERS THAT:

1. This case is established as a repository for documents and comments regarding the Commission's review of the rulemaking regarding utility reporting of residential customer disconnection data proposed by the Office of the Public Counsel.

2. The Commission's data center shall provide a copy of this order all Missouri investor-owned electric, gas, water, sewer, and steam heating utilities.

3. The Commission's Public Policy and Outreach Department shall make notice of this order available to the members of the Missouri General Assembly, and to the news media serving the state of Missouri.

4. Any stakeholder wishing to submit written comments regarding the rule proposed by the Office of the Public Counsel, or the cost to comply with that rule, shall do so no later than February 14, 2020.

5. A workshop meeting regarding the rule proposed by the Office of the Public Counsel shall be held on March 26, 2020. The Commission's Staff shall be responsible for conducting that meeting and shall submit notice of the time and location of that meeting in this file when those details are determined

6. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Silvey, Chm., Kenney, Rupp, and
Coleman, CC., concur.

Woodruff, Chief Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 11th day of December 2019.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 11, 2019

File/Case No. AW-2020-0148

**Missouri Public Service
Commission**

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**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Distributed to all Missouri Investor-Owned Electric, Gas, Water, Sewer, and Steam Hearing Utilities.

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.