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BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Missouri Public Service Commission

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In the matter of the application of (Name of Applicant) (Name of Applicant) (Name of Applicant) (Name of Applicant)
for change of electric supplier.
APPLICATION FOR CHANGE OF ELECTRIC SERVICE PROVIDER
1. Applicant's address is: 6087 West Jan Rd 94
SpR MO 65803
2. The name of Applicant's current electric service provider is:
ORARK ELECTRIC COOP
3. Applicant requests the Missouri Public Service Commission to order a change
of electric supplier to the address indicated above.
4. Applicant requested the Commission to order a change of electric supplier from OZARK ELETRIC COOP to Liberty Vitiles OZARK MD (Requested)
5. Applicant requests the Missouri Public Service Commission to order a change
of electric provider for the following reasons.* IN 2017 We Became SolAR
Customers, We signed the New Metersing 5 yr Deligation
FORM For the Mexer, I have Swee then battled with My
Electric Bill. IN 2024 OZARK Electric Indenented A POAK
Demand Objege that Altred My Bill DASTICK, I INDERS AND
CONTROLLING HOR USAGE DIRENG FESK HORS AND AGREE TO SPREAD OUT USAGE, THE PEAK MAND FROM OZARK ELECTRIC COOP IS Absolutely
WHAIR & IT TAKE AWAY ANY POSSIBLE SAVINGS FROM BY SOLOR OVER PROJECTION I EVEN BOUGHT AN ELECTRIC GR TO GO GREENER OF IT TOO hOSS DEEN PREVEN DE A BAT INVESTMENT DUE TO FRAKE DEMAND
of the A BAT TNUSTMENT DUE TO PEAKE DEMAND

6. Applicant has taken the following steps in an attempt to work out electric
service problems with the electric service provider: That had both the
ELECTRIC COMPANY & SU/AR COMPANY (SUN SOLAR)
Chack All the System of I'M Told All Are fiveTioning
IN the fooper Mywel Ive given Everyone the Chance
To Show the the Postery And IT All Comes down
To Billing / ADDIVETION / FRAK DEMAND KERVILE FORS
The found several Agopy Liberty Condiners W/SO/AR
That have Mining Bills Te 9000 1500
TAM TRYING SEVERA Scenedios To find the CURL WITHOUT WHEREFORE, Applicant requests the Missouri Public Service Commission to ANY Help.
WHEREFORE, Applicant requests the Missouri Public Service Commission to
issue an Order which changes the current electric service provider.
10-15-2024 (Agriature of Applicant)
4/1-536-4/10
(Phone Number)

*If reason for change is poor service, outages, low voltage, etc., applicant should submit a record of service problems covering at least 90 days, including dates and times of problems to the extent possible. Applicant should also attempt to determine reasons for any service problems. For instance, if electric service was out or you are experiencing blinking lights, you should contact the supplier of electric service to determine the problem, and include this information with the application. (If the reasons from the supplier was a storm, car hitting pole, trees in line, conductor fell down, or whatever the supplier states for the problem, this should be noted.)

STATE OF MISSOURI)
COUNTY OF) ss.)
$\underline{\mathbf{v}}$	ERIFICATION
	, on oath, states that he/she has read the
foregoing application and is familiar	with its contents and the matters set forth therein are
true to the best of his/her knowledge,	information and belief.
	(Signature of Applicant)
SWORN TO BEFORE ME, the under	rsigned Notary Public on this the
day of	19
	Notary Public
My Commission Expires:	

INFORMATION ON PUBLIC SERVICE COMMISSION PROCEDURE FOR PRO SE CHANGE OF SUPPLIER APPLICANTS

Pro se applicants are applicants who choose to represent themselves before the Public Service Commission rather than being represented by an attorney. This attachment is intended to give pro se applicants information on Commission procedures for applicants for a change of electric supplier. However, it is still the responsibility of pro se applicants to educate themselves about Commission procedures. "Parties who represent themselves must satisfy all relevant rules of procedure; they are entitled to no indulgence they would not have received if represented by counsel." Sutton v. Kestler, 930 S.W.2d 516, 517 (Mo. App. 1996). Enclosed please find a copy of the Commission's rules on Practice and Procedures. You will be expected to follow these rules.

Generally, there will be five parties in a change of supplier case: (1) the applicant; (2) the applicant's current electric supplier; (3) the electric supplier to whom the applicant wishes to change; (4) the Staff of the Commission; and (5) a representative of the Office of the Public Counsel. The Staff of the Commission is a separate party and will make an independent recommendation to the Commissioners. However, the Commissioners will make the ultimate decision. The Office of the Public Counsel represents the general public before the Commission. Neither the Staff of the Commission nor the Office of the Public Counsel represents the applicant, and neither will act as applicant's attorney nor give substantive advice to the applicant. The Office of the Public Counsel and Staff will try to answer any questions an applicant may have about Commission procedure. The applicant should also be aware that if any pleading or

correspondence is to be filed with the Commission, a copy of that document must be sent to all the other parties.

Other parties may request information from the applicant through the Commission discovery procedure, which is similar to what is allowed in court cases. The purpose of discovery is to find out generally what evidence a party intends to present at a hearing, or what a party's witnesses may be expected to testify at a hearing. All parties, including the *pro se* applicant, may engage in discovery, in accordance with the Commission's rules.

If there are contested matters, the Commission will hold a hearing.

At the hearing, the *pro se* applicant can expect the following procedure: Each party will be allowed to make a brief opening statement. Then the applicant will present evidence. If applicants expect to take the stand to testify on their own behalf, they will have to testify in narrative form, since there will be no attorney to ask them questions. If the applicant intends to put a witness on the stand, applicant will have to ask nonleading, direct examination questions to elicit the witness's testimony.

All witnesses will be asked to give an oath or affirmation, and any witness may be questioned by the Commissioners or the Administrative Law Judge. All witnesses are subject to cross-examination by the other parties. All witnesses should have personal knowledge of the subject of their testimony. Applicants should bring to the hearing at least thirteen copies of any exhibit or document they intend to offer into evidence.

After the applicant has presented evidence, the other parties will be allowed to present their evidence. Then the parties will give their closing statements. Sometimes the Commission wishes to have briefs instead of closing statement. This is unlikely in the

typical change of supplier case, but if briefs are requested the procedure will be explained at the time of the hearing.

In applications for change of electric suppliers, the Commission considers a number of factors in making its decision, including, but not limited to the following:

- Whether the customer's needs can be adequately met by the present supplier with respect to either the amount or quality of the power;
- Whether there are health or safety issues involving the amount or quality of power;
- What alternatives the customer has considered, including alternatives with the present supplier;
- Whether the customer's equipment has been damaged or destroyed as a result of a problem with the electric supply;
- 5. The effect the loss of the customer would have on the present supplier;
- 6. Whether a change in supplier would result in a duplication of service or facilities, especially in comparison with alternatives available from the present supplier, a comparison which could include: (a) the distance involved and cost of any new extension, including the burden on others -- for example, the need to procure private property easements; and (b) the burden on the customer relating to the cost or time involved, not including the cost of the electricity itself;
- 7. The overall burden on the customer caused by the inadequate service, including any economic burden not related to the cost of the electricity itself, and any burden not considered with respect to factor 6(b) above;

- 8. What efforts have been made by the present supplier to solve or mitigate the problem;
- 9. The impact the Commission's decision may have on economic development, on an individual or cumulative basis; and

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10. The effect the granting of authority for a change of suppliers might have on any territorial agreements between the two suppliers in question, or on the negotiation of territorial agreements between the suppliers.

The applicant should try to address these factors when presenting testimony at the hearing.

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