

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Ryan P. Dooley,	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. EC-2025-0093</u></b>
	)	
Union Electric Company d/b/a Ameren	)	
Missouri,	)	
Respondent.	)	

**STAFF STATUS REPORT AND MOTION FOR  
EXTENSION OF TIME TO FILE ITS REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission (“Staff”), by and through counsel, and for its *Status Report and Motion for Extension of Time to File its Report*, pursuant to Commission Rule 20 CSR 4240-2.070(15)(D), states as follows:

1. On September 16, 2024, Mr. Ryan P. Dooley (“Complainant”) filed a complaint with the Missouri Public Service Commission (“Commission”) against Union Electric Company d/b/a Ameren Missouri (“Respondent”), pursuant to Commission Rule 20 CSR 4240-2.070.

2. Because the alleged amount in dispute is less than \$3,000, the Commission determined that this matter proceed under the Commission’s Small Formal Complaint Procedure, pursuant to Commission Rule 20 CSR 4240-2.070(15).

3. Commission Rule 20 CSR 4240-2.070(15)(D) states in part: “The commission’s staff shall, within forty-five (45) days after the complaint is filed, investigate the complaint and file a report detailing staff’s findings and recommendations. The regulatory law judge may allow staff additional time to complete its investigation ***for good cause shown.***”

4. Upon conducting its investigation, Staff found Complainant moved to the residence cited in the complaint in April 2024. Complainant received service from Respondent while living at his previous residence as well. The service Complainant received from Respondent while living at his previous residence is relevant to Staff's report.

5. Additionally, Staff's investigation was affected due to the request for mediation and subsequent case suspension.

6. Additional time is required to investigate the service Complainant received from Respondent at his previous residence in order to provide a sound report. Staff believes this constitutes good cause.

**WHEREFORE**, Staff recommends the Commission issue an order granting Staff additional time to further investigate this matter and order Staff to submit its report no later than Monday, December 9, 2024.

Respectfully submitted,

/s/ Andrea B. Hansen

**Andrea B. Hansen**

Legal Counsel

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Missouri Public Service Commission

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**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been transmitted by electronic mail to counsel of record this 6<sup>th</sup> day of November, 2024.

**/s/ Andrea B. Hansen**