

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of)
Evergy Metro, Inc. d/b/a Evergy)
Missouri Metro and Evergy Missouri)
West, Inc. d/b/a Evergy Missouri)
West for Approval of COVID-19)
Related Customer Programs and)
Motion for Expedited Treatment)

Case No. EO-2020-0383

**The Office of the Public Counsel's
Response to the Staff Recommendation**

COMES NOW the Office of the Public Counsel ("OPC") and for its response to the Staff's Recommendation, states as follows:

1. The OPC is in agreement with the Staff's Recommendation, and is supportive of Evergy extending the disconnection moratorium, extending the late fee moratorium, providing arrearage forgiveness, and offering more flexible arrearage payment options as proposed. Evergy's proactive steps to assist customers are in the public interest and should be approved.

2. The OPC also concurs with the Staff that decisions on cost recovery should be addressed separately outside of this case.

WHEREFORE, the Office of the Public Counsel respectfully offers this response in support of Evergy's application and the Staff's Recommendation.

Respectfully submitted,

OFFICE OF THE PUBLIC COUNSEL

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, emailed or hand-delivered to all counsel of record this 27th day of May 2020.

/s/ Marc Poston
