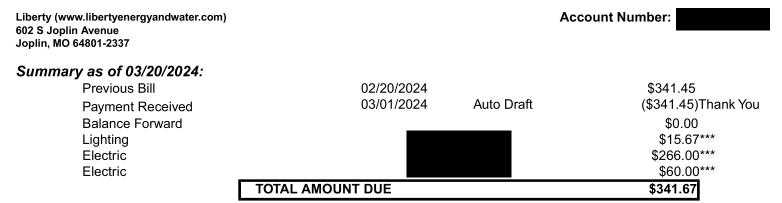


To speak to a Liberty Customer Service Representative or to pay your bill by phone, please dial 1-800-206-2300



If you have a question or problem with billing or service or need help managing your charges with a delayed payment agreement, we welcome your call.

Visit our website for more information about available assistance programs and to view helpful information about your bill. Choose your community, and then select the Customer Service tab to access information related to Understanding your Bill and Financial Help. Visit https://www.mohousingresources.com/safhr to learn more.

Visit us online or download the Liberty My Account mobile app to make payments, view usage, and set email and text notifications.

Missouri electric customers - Important update: Beginning in March 2024, customers will see a new line item on their bill called "February 2021 Storm and Asbury Costs". For most rate classes, this charge is approximately 1 cent per kWh of energy usage beginning March 1 to primarily recover costs from 2021 extreme weather and the Asbury generation plant removed from service after 50 years. Learn more: https://central.libertyutilities.com/all/securitization.html. BondCo is the owner of the rights to securitized utility tariff charges (SUTC). Liberty is acting as the servicer for BondCo.

To report an emergency, or use Liberty's automated account information by phone, use the 11-digit location number on the back of your statement.

Pay your bill with a credit or debit card by phone by calling 800-206-2300. Pay your bill online. Choose All Payment Options, select Pay Online and use the nine-digit account number of the front of your statement.

^{***} see Account Detail following message(s).

		For Lighting Service at		Rate: PL-Private Lighting
· <u> </u>	3/20/24	6,000 Lumen Std Sodium	1 x 15.22	\$15.22
	3/20/24	Fuel Charge	31кwн x .00727	\$0.23
	3/20/24	February 2021 Storm and Asbury Costs	21.381кwн х .010474	\$0.22
			Current Months Charges:	\$15.67
		<u></u>	Billed Charges:	\$15.67
Location	n#	For Electric Service at		Rate: TC-RG Time Choice
	Delivered for:	From 02/16/24 to 03/17/24 (30 Days), C		
	Received for:	From 02/16/24 to 03/17/24 (30 Days), C	urr Read - 26164 Prev Read - 250	79, Totaling 1,085 KWH
		Off Peak Usage - 795 KWH		
	3/20/24	Customer Charge	1 x 13.00	\$13.00
	3/20/24	Usage Charge	586кwн х .14031	\$82.22
	3/20/24	Off Peak Credit	586кwн х .02	\$11.72 CR
	3/20/24	Energy Efficiency Program Cost	586кwн х .00028	\$0.16
	3/20/24	Energy Eff Invest Cost	586кwн х .00051	\$0.30
	3/20/24	Fuel Charge	586кwн х .00727	\$4.26
	3/20/24	February 2021 Storm and Asbury Costs	332.086кwн х .010474	\$3.48
			Current Months Charges:	\$91.70
	3/20/24	APP Installment		\$266.00
			Billed Charges:	\$266.00
et Metering				
•	ite			
ntract Upda APP	te	Status before payment is \$770.31, after payme	ent in full \$504.31. This account will	be reevaluated in December.
ntract Upda		Status before payment is \$770.31, after payme	ent in full \$504.31. This account will	be reevaluated in December. Rate: TC-RG Time Choice
ntract Upda APP		For Electric Service at		Rate: TC-RG Time Choice
ntract Upda APP	n#		Read - 16245 Prev Read - 15966,	Rate: TC-RG Time Choice
ntract Upda APP	n# Read for:	For Electric Service at From 02/16/24 to 03/17/24 (30 Days), Curr	Read - 16245 Prev Read - 15966,	Rate: TC-RG Time Choice
ntract Upda APP	Read for: Off Peak Usage	For Electric Service at From 02/16/24 to 03/17/24 (30 Days), Curr Curr Read - 2082 Prev Read - 1975 Totaling	Read - 16245 Prev Read - 15966, 107 KWH	Rate: TC-RG Time Choice Totaling 279 KWH
ntract Upda APP	Read for: Off Peak Usage 3/20/24	For Electric Service at From 02/16/24 to 03/17/24 (30 Days), Curr Curr Read - 2082 Prev Read - 1975 Totaling Customer Charge	Read - 16245 Prev Read - 15966, 107 KWH 1 x 13.00	Rate: TC-RG Time Choice Totaling 279 KWH \$13.00
ntract Upda APP	Read for: Off Peak Usage 3/20/24 3/20/24	For Electric Service at From 02/16/24 to 03/17/24 (30 Days), Curr Curr Read - 2082 Prev Read - 1975 Totaling Customer Charge Usage Charge	Read - 16245 Prev Read - 15966, 107 KWH 1 x 13.00 279кwн x .14031	Rate: TC-RG Time Choice Totaling 279 KWH \$13.00 \$39.15
ntract Upda APP	Read for: Off Peak Usage 3/20/24 3/20/24 3/20/24	For Electric Service at From 02/16/24 to 03/17/24 (30 Days), Curr Curr Read - 2082 Prev Read - 1975 Totaling Customer Charge Usage Charge Off Peak Credit	Read - 16245 Prev Read - 15966, 107 KWH 1 x 13.00 279кwн x .14031 107кwн x .02	Rate: TC-RG Time Choice Totaling 279 KWH \$13.00 \$39.15 \$2.14 CR
ntract Upda APP	Read for: Off Peak Usage 3/20/24 3/20/24 3/20/24 3/20/24	For Electric Service at From 02/16/24 to 03/17/24 (30 Days), Curr Curr Read - 2082 Prev Read - 1975 Totaling Customer Charge Usage Charge Off Peak Credit Energy Efficiency Program Cost	Read - 16245 Prev Read - 15966, 107 KWH 1 x 13.00 279кwн x .14031 107кwн x .02 279кwн x .00028	Rate: TC-RG Time Choice Totaling 279 KWH \$13.00 \$39.15 \$2.14 CR \$0.08
ntract Upda APP	Read for: Off Peak Usage 3/20/24 3/20/24 3/20/24 3/20/24 3/20/24 3/20/24	For Electric Service at From 02/16/24 to 03/17/24 (30 Days), Curr Curr Read - 2082 Prev Read - 1975 Totaling Customer Charge Usage Charge Off Peak Credit Energy Efficiency Program Cost Energy Eff Invest Cost	Read - 16245 Prev Read - 15966, 107 KWH 1 x 13.00 279кwh x .14031 107кwh x .02 279кwh x .00028 279кwh x .00051	Rate: TC-RG Time Choice Totaling 279 KWH \$13.00 \$39.15 \$2.14 CR \$0.08 \$0.14
ntract Upda APP	Read for: Off Peak Usage 3/20/24 3/20/24 3/20/24 3/20/24 3/20/24 3/20/24 3/20/24	For Electric Service at From 02/16/24 to 03/17/24 (30 Days), Curr Curr Read - 2082 Prev Read - 1975 Totaling Customer Charge Usage Charge Off Peak Credit Energy Efficiency Program Cost Energy Eff Invest Cost Fuel Charge	Read - 16245 Prev Read - 15966, 107 KWH 1 x 13.00 279кwh x .14031 107кwh x .02 279кwh x .00028 279кwh x .00051 279кwh x .00727	Rate: TC-RG Time Choice Totaling 279 KWH \$13.00 \$39.15 \$2.14 CR \$0.08 \$0.14 \$2.03
ntract Upda APP	Read for: Off Peak Usage 3/20/24 3/20/24 3/20/24 3/20/24 3/20/24 3/20/24 3/20/24	For Electric Service at From 02/16/24 to 03/17/24 (30 Days), Curr Curr Read - 2082 Prev Read - 1975 Totaling Customer Charge Usage Charge Off Peak Credit Energy Efficiency Program Cost Energy Eff Invest Cost Fuel Charge	Read - 16245 Prev Read - 15966, 107 KWH 1 x 13.00 279кwh x .14031 107кwh x .02 279кwh x .00028 279кwh x .00051 279кwh x .00727 158.109кwh x .010474	Rate: TC-RG Time Choice Totaling 279 KWH \$13.00 \$39.15 \$2.14 CR \$0.08 \$0.14 \$2.03 \$1.66