

Account Information

Customer Name: [Redacted]
Service Address: [Redacted]
Account Number: [Redacted]

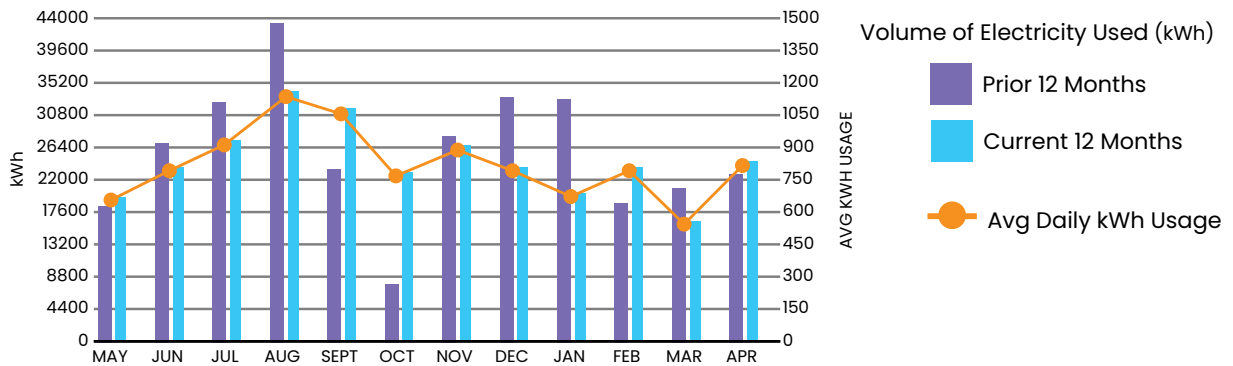


What do I owe?
\$3,376.60

How much did I use?
24,480
kWh

When is it due?
May 14, 2024

Your Monthly Electricity Use At a Glance



Important messages from Liberty

ELECTRIC EMERGENCIES: For electric emergencies, or to report power outages, call 1-800-206-2300

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.

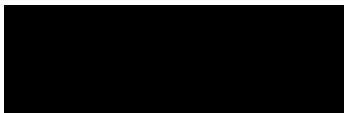


Account Number: [Redacted]
Service Address: [Redacted]
Bill Date: 10-APR-2024
Due Date: 14-MAY-2024

\$3,376.60
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation



REMIT TO:
LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000140177230003376604

energy and water for life



Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



Explanation of Regulations and Policies

For additional information please visit www.LibertyEnergyandWater.com.



Other Information

Understanding Your Bill

Customer Charge:

A fixed monthly charge to cover costs to meter and bill your account and provide customer service.

Due Date/Late Charge:

Please pay your bill by the due date to avoid a late charge.

February 2021 Storm and Asbury Costs:

For most of our rate classes, including our residential class, this charge of approximately 1 cent per kWh of energy usage is to primarily recover approximately \$305 million in costs incurred because of the 2021 extreme weather event called Winter Storm Uri and the Asbury generation plant that was removed from service after 50 years. Learn more at www.libertyenergyandwater.com. BondCo is the owner of the rights to securitized utility tariff charges (SUTC). Liberty is acting as the servicer for BondCo.

Franchise Fee:

This fee is a tax levied by local municipalities that Liberty collects and passes on to those respective cities. Applicable state and local taxes are also charged.

Fuel Adjustment Clause:

This is the charge for the difference between the amount of fuel and purchased power costs established in the current base rate structure and the amount of actual fuel and purchased power costs incurred by Liberty. The rate changes twice a year. If fuel costs incurred by the Company are less than what is established in the current base rate structure, customers will see a credit in the Fuel Charge line. The charge includes no mark-up or profit for Liberty.

Meter Read Date:

This is typically the day before the start of the billing period.

Multiplier:

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill:

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Rate Code:

This code represents the rate used to calculate your bill.

Read Type:

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Taxes:

This section summarizes state and local taxes, including city franchise tax, if applicable.

Units:

kWh= Kilowatt Hour

Usage Charge

The portion billed for the kilowatt hours of electricity used.



Important Information

Customer Care and Emergency:

800-206-2300

Website:

www.LibertyEnergyandWater.com

Call before you Dig:

8-1-1

Social Media:

Facebook: @LibertyUtilitiesCentral

X: @PlugIntoLiberty

Youtube: @liberty-centralregion718

Mail to:

Liberty
P.O. Box 127
Joplin, MO 64802

Email to:

customerservice@Libertyutilities.com

Glossary of Terms

For a definition of the additional billing terms, please visit: www.libertyenergyandwater.com

Dispute Resolution

Liberty is regulated by the Missouri Public Service Commission (PSC). Customers can contact the PSC at:

Missouri Public Service Commission:

200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360
1-800-392-4211 / www.psc.mo.gov

Employee Identification

All Liberty service employees are uniformed and wear identification badges with the company logo, employee picture, and name. Please verify the badge or call us to confirm employee identification.

Financial Assistance

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If you're a Missouri homeowner struggling to make your mortgage payment due to the COVID-19 pandemic, you may qualify for assistance from Missouri SAFHR. For more information, visit www.safhrforhomeowners.com.

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

800-206-2300



Mail Payments

Liberty - MO
P.O. Box 75660
Chicago, IL 60675-5660



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Installment Plan

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Thank you for sharing with those in need in your community.

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\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 02/29/2024 - 03/27/2024

Rate: Non-Standard Large General Service Rate Plan (Schedule NS-LG)

Next Scheduled Meter Read Date: 05/01/2024

Point of Delivery ID: 00000000000012196854



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EE61660042	Actual	28	2/29/24 - 3/27/24	11120	11018	102	240	24,480.000 kWh
EE61660042	Actual	28	2/29/24 - 3/27/24					87.120 kW

What am I paying for? **Additional messages**

Previous Balance	\$ 0.00
Payment(s) Received as of 04/10/2024	\$ 0.00
Balance Forward	\$ 0.00

April is National Safe Digging month. Remember - whether you're planting a tree, adding a fence, or changing your landscaping, you must always call 811 in advance of digging. Dig Safe: It's free; it's safe; it's the law. For more information, visit www.call811.com.

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Customer Charge			\$	69.49
Usage Charge	13,068.0000 KWH	\$ 0.076760	\$	1,003.10
Usage Charge	11,412.0000 KWH	\$ 0.062530	\$	713.59
Energy Efficiency Prgm Cost	24,480.0000 KWH	\$ 0.000280	\$	6.85
Energy Efficiency Investment	24,480.0000 KWH	\$ 0.000650	\$	15.91
Demand Charge Min 40	87.1200 KW	\$ 6.960000	\$	606.36
Facilities Charge	102.2400 KW	\$ 2.130000	\$	217.77
February 2021 Storm And Asbury Costs	23,760.0000 KWH	\$ 0.010474	\$	248.86
Fuel Adjustment Clause	24,480.0000 KWH	\$ 0.007270	\$	177.97
TOTAL ELECTRICITY CHARGES			\$	3,059.90
TAX CHARGES				
State of MO Sales Tax \$3,059.90 @ 4.225%			\$	129.28
County of Taney \$3,059.90 @ 4.125%			\$	126.22
City of Branson \$3,059.90 @ 2%			\$	61.20
TOTAL TAX CHARGES			\$	316.70
TOTAL CURRENT CHARGES			\$	3,376.60

Total Amount Due **\$ 3,376.60**

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Account Information

Customer Name: [Redacted]
Service Address: [Redacted]
Account Number: [Redacted]

What do I owe?

\$215.23

Payment will be drafted on the due date

How much did I use?

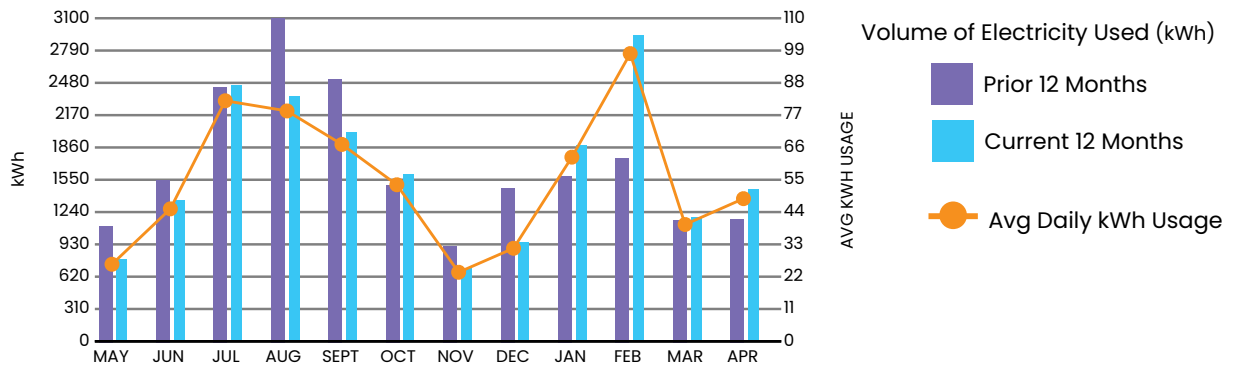
1,457

kWh

When is it due?

May 1, 2024

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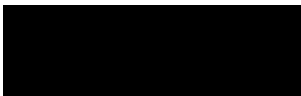
Account Number: [Redacted]
Service Address: [Redacted]
Bill Date: 16-APR-2024
Due Date: 01-MAY-2024

\$215.23*
Amount Due

Amount Enclosed

*Payment will be drafted on the due date

Please check box and see reverse for: Assistance Donation



REMIT TO:
LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000111055210000215235

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kWh= Kilowatt Hour

Usage Charge

The portion billed for the kilowatt hours of electricity used.



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8-1-1

Social Media:

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X: @PlugIntoLiberty

Youtube: @liberty-centralregion718

Mail to:

Liberty
P.O. Box 127
Joplin, MO 64802

Email to:

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Chicago, IL 60675-5660



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Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Statement.

\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/06/2024 - 04/04/2024

Rate: Non-Standard Residential Rate Plan (Schedule NS-RG)

Next Scheduled Meter Read Date: 05/08/2024

Point of Delivery ID: 00000000000012022120



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EE69501479	Actual	30	3/6/24 - 4/4/24	52007	50550	1457	1	1,457.000

What am I paying for? Additional messages

Previous Balance	\$ 171.55
Payment(s) Received as of 04/16/2024	\$ -171.55
Balance Forward	\$ 0.00

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Current Charges

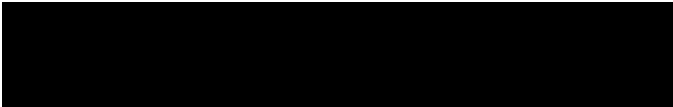
ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	600.0000 KWH	\$ 0.135820	\$	81.49
Usage Charge	857.0000 KWH	\$ 0.109380	\$	93.74
Energy Efficiency Prgm Cost	1,457.0000 KWH	\$ 0.000280	\$	0.41
Energy Efficiency Investment	1,457.0000 KWH	\$ 0.000510	\$	0.74
February 2021 Storm And Asbury Costs	1,457.0000 KWH	\$ 0.010474	\$	15.26
Fuel Adjustment Clause	1,457.0000 KWH	\$ 0.007270	\$	10.59
TOTAL ELECTRICITY CHARGES			\$	215.23
TOTAL CURRENT CHARGES			\$	215.23

Total Amount Due **\$ 215.23**

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Account Information

Customer Name:
Service Address:
Account Number



What do I owe?

\$34,487.04

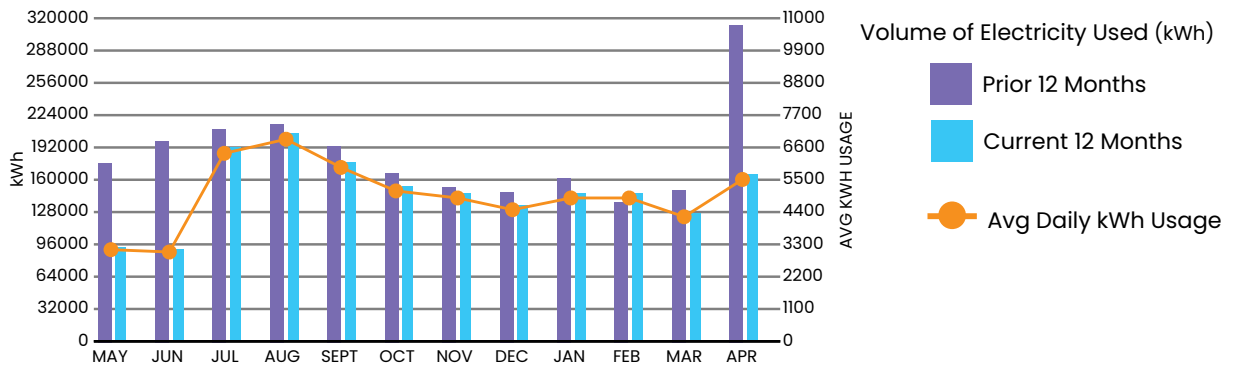
How much did I use?

165,883
kWh

When is it due?

May 23, 2024

Your Monthly Electricity Use At a Glance



Important messages from Liberty

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Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number:
Service Address:
Bill Date:
Due Date:

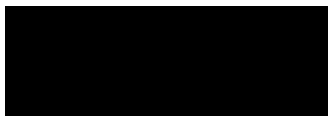


02-MAY-2024
23-MAY-2024

\$34,487.04
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation



REMIT TO:
LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000138771010034487040

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kWh= Kilowatt Hour

Usage Charge

The portion billed for the kilowatt hours of electricity used.



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8-1-1

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X: @PlugIntoLiberty

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\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/28/2024 - 04/30/2024

Rate: Non-Standard Small Primary Service Rate Plan (Schedule NS-SP)

Next Scheduled Meter Read Date: 05/31/2024

Point of Delivery ID: 00000000000011976123



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF07176206	Actual	34	3/28/24 - 4/30/24	703.118	634	69.118	2,400	165,883.200 kWh
EEF07176206	Actual	34	3/28/24 - 4/30/24					410.400 kW

What am I paying for? **Additional messages**

Previous Balance	\$ 15,449.32
Payment(s) Received as of 05/02/2024	\$ 0.00
Balance Forward	\$ 15,449.32

This is your last bill of the winter season. Your next four bills will be on the summer rate which has a higher per kilowatt-hour cost than the winter rate. For simple, low- or no-cost energy tips that can help you conserve energy visit www.libertyenergyandwater.com, or contact us at 1-800-206-2300.

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Customer Charge				\$ 69.49
Usage Charge	61,560.0000 KWH	\$ 0.075270	\$	4,633.62
Usage Charge	82,080.0000 KWH	\$ 0.061310	\$	5,032.32
Usage Charge	19,385.8000 KWH	\$ 0.060770	\$	1,178.08
Excess Facility			\$	1,365.93
Demand Charge Min 40	410.4000 KW	\$ 6.820000	\$	2,798.93
Facilities Charge	528.0000 KW	\$ 2.080000	\$	1,098.24
February 2021 Storm And Asbury Costs	163,025.8000 KWH	\$ 0.010280	\$	1,675.91
Fuel Adjustment Clause	163,025.8000 KWH	\$ 0.007270	\$	1,185.20
TOTAL ELECTRICITY CHARGES				\$ 19,037.72
TOTAL CURRENT CHARGES				\$ 19,037.72

Be the boss of your bills. Get started with these saving tips: Weatherize your home by sealing air leaks around windows, doors, and vents. Invest in smart tools like smart thermostats and smart appliances. Look for the ENERGY STAR® label. For more savings tips, visit www.libertyenergyandwater.com

Total Amount Due **\$34,487.04**

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Account Information

Customer Name: [Redacted]
Service Address: [Redacted]
Account Number: [Redacted]



What do I owe?

\$393.07

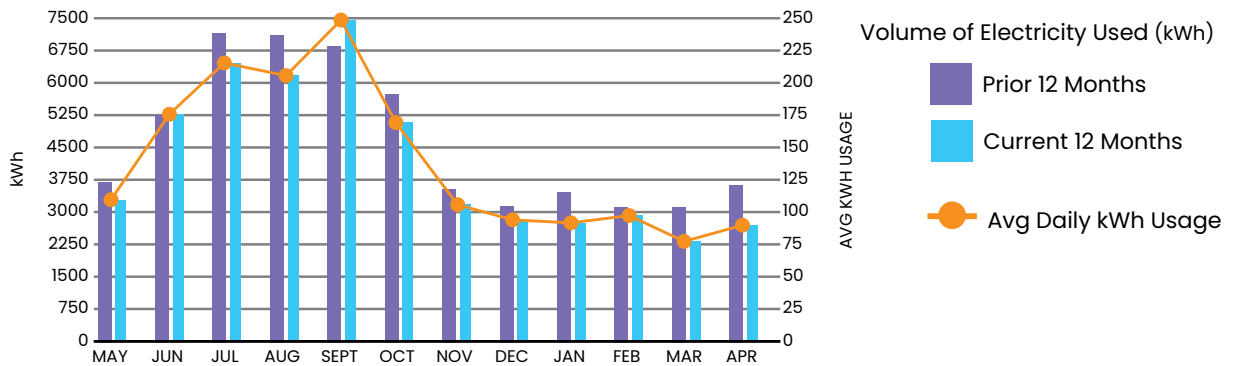
How much did I use?

2,694
kWh

When is it due?

May 2, 2024

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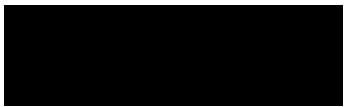


Account Number: [Redacted]
Service Address: [Redacted]
Bill Date: 11-APR-2024
Due Date: 02-MAY-2024

\$393.07
Amount Due

Amount Enclosed

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REMIT TO:
LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000123917080000393073

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kWh= Kilowatt Hour

Usage Charge

The portion billed for the kilowatt hours of electricity used.



Important Information

Customer Care and Emergency:

800-206-2300

Website:

www.LibertyEnergyandWater.com

Call before you Dig:

8-1-1

Social Media:

Facebook: @LibertyUtilitiesCentral

X: @PlugIntoLiberty

Youtube: @liberty-centralregion718

General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

Mail to:

Liberty
P.O. Box 127
Joplin, MO 64802

Email to:

customerservice@Libertyutilities.com

Glossary of Terms

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Dispute Resolution

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200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360
1-800-392-4211 / www.psc.mo.gov

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Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

800-206-2300



Mail Payments

Liberty - MO
P.O. Box 75660
Chicago, IL 60675-5660



In Person

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Budget Billing (Formerly Average Payment Plan "APP")

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Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Statement.

\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/08/2024 - 04/09/2024

Rate: Time Choice General Service Rate Plan (Schedule TC-GS)

Next Scheduled Meter Read Date: 05/09/2024

Point of Delivery ID: 00000000000011982272



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF07056730		Actual	33	3/8/24 - 4/9/24	88649.272	85955	2694.272	1	2,694.272
	Off-Peak	Actual	33	3/8/24 - 4/9/24			403.453	1	403.453

What am I paying for? Additional messages

Previous Balance	\$ 318.75
Payment(s) Received as of 04/11/2024	\$ -3,389.61
Balance Forward	\$ -3,070.86

April is National Safe Digging month. Remember - whether you're planting a tree, adding a fence, or changing your landscaping, you must always call 811 in advance of digging. Dig Safe: It's free; it's safe; it's the law. For more information, visit www.call811.com.

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	23.97
Usage Charge	700.0000 KWH	\$ 0.138920	\$	97.24
Usage Charge	1,993.7890 KWH	\$ 0.126240	\$	251.70
Off Peak Credit	403.4530 KWH	\$ -0.020000	\$	-8.07
Energy Efficiency Prgm Cost	2,693.7890 KWH	\$ 0.000280	\$	0.75
Energy Efficiency Investment	2,693.7890 KWH	\$ 0.000650	\$	1.75
February 2021 Storm And	2,693.7890 KWH	\$ 0.010474	\$	28.21
Asbury Costs				
Fuel Adjustment Clause	2,693.7890 KWH	\$ 0.007270	\$	19.58
TOTAL ELECTRICITY CHARGES			\$	415.13
MISCELLANEOUS CHARGES AND CREDITS				
Security Deposit Interest			\$	-5.59
Security Deposit			\$	3,000.00
TOTAL MISC. CHARGES AND CREDITS			\$	2,994.41
TAX CHARGES				
Franchise Fee \$415.13 @ 5.000%			\$	20.76
State of MO Sales Tax \$415.13 @ 4.225%			\$	17.54
County of Jasper \$415.13 @ 1.375%			\$	5.71
City of Webb City \$415.13 @ 2.5%			\$	10.38
TOTAL TAX CHARGES			\$	54.39
TOTAL CURRENT CHARGES			\$	3,463.93

Total Amount Due \$ 393.07

Security Deposit Held \$ 3,000.00

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Account Information

Customer Name: [REDACTED]
Service Address: [REDACTED]
Account Number: [REDACTED]



What do I owe?

\$890.29

Payment will be drafted on the due date

How much did I use?

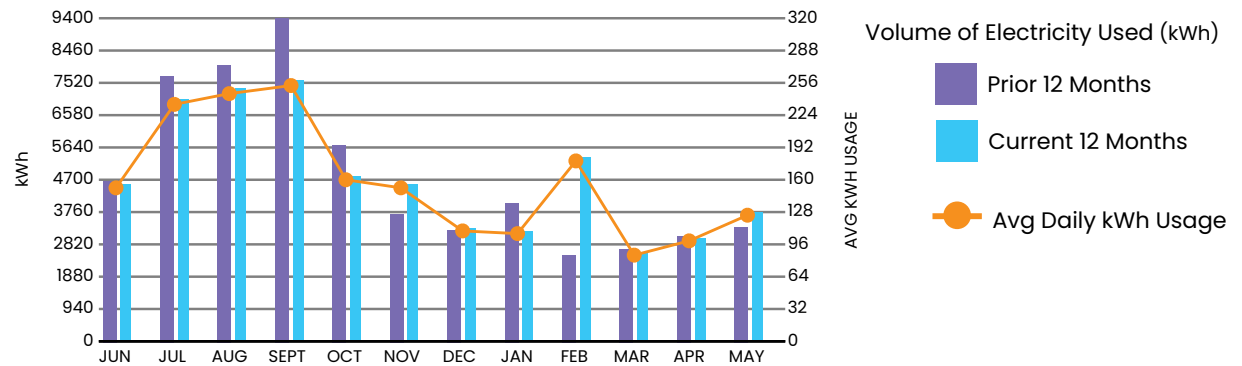
3,747

kWh

When is it due?

May 28, 2024

Your Monthly Electricity Use At a Glance



Important messages from Liberty

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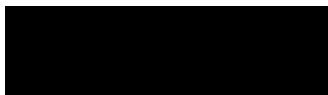
Account Number: [REDACTED]
Service Address: [REDACTED]
Bill Date: 07-MAY-2024
Due Date: 28-MAY-2024

\$890.29*
Amount Due

Amount Enclosed

*Payment will be drafted on the due date

Please check box and see reverse for: Assistance Donation



REMIT TO:
LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000141777580000890292

energy and water for life



Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



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\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 04/04/2024 - 05/03/2024

Rate: Time Choice Large General Service Rate Plan (Schedule TC_LG)

Next Scheduled Meter Read Date: 06/05/2024

Point of Delivery ID: 0000000000012148562



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF07059935		Actual	30	4/4/24 - 5/3/24	2192.976	2146.144	46.832	80	3,746.560 kWh
	Off-Peak	Actual	30	4/4/24 - 5/3/24			521.520	1	521.520 kWh
EEF07059935		Actual	30	4/4/24 - 5/3/24					22.400 kW

What am I paying for? **Additional messages**

Previous Balance as of 04/11/2024	\$ 807.96
Payment(s) Received as of 05/07/2024	\$ -807.96
Balance Forward	\$ 0.00

This is your last bill of the winter season. Your next four bills will be on the summer rate which has a higher per kilowatt-hour cost than the winter rate. For simple, low- or no-cost energy tips that can help you conserve energy visit www.libertyenergyandwater.com, or contact us at 1-800-206-2300.

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Customer Charge			\$	69.49
Usage Charge	3,746.5600 KWH	\$ 0.077930	\$	291.97
Off Peak Credit	521.5200 KWH	\$ -0.005000	\$	-2.61
Energy Efficiency Prgm Cost	3,746.5600 KWH	\$ 0.000280	\$	1.05
Energy Efficiency Investment	3,746.5600 KWH	\$ 0.000650	\$	2.44
Demand Charge Min 40	40.0000 KW	\$ 6.960000	\$	278.40
Facilities Charge	40.0000 KW	\$ 2.130000	\$	85.20
February 2021 Storm And Asbury Costs	3,746.5600 KWH	\$ 0.010474	\$	39.24
Fuel Adjustment Clause	3,746.5600 KWH	\$ 0.007270	\$	27.24
TOTAL ELECTRICITY CHARGES			\$	792.42
TAX CHARGES				
Franchise Fee \$792.42 @ 2.000%			\$	15.85
State of MO Sales Tax \$792.42 @ 4.225%			\$	33.48
County of Taney \$792.42 @ 4.125%			\$	32.69
City of Branson \$792.42 @ 2%			\$	15.85
TOTAL TAX CHARGES			\$	97.87
TOTAL CURRENT CHARGES			\$	890.29

Be the boss of your bills. Get started with these saving tips: Weatherize your home by sealing air leaks around windows, doors, and vents. Invest in smart tools like smart thermostats and smart appliances. Look for the ENERGY STAR® label. For more savings tips, visit www.libertyenergyandwater.com

Total Amount Due **\$ 890.29**

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Account Information

Customer Name: [Redacted]
Service Address: [Redacted]
Account Number: [Redacted]



What do I owe?

\$74.04

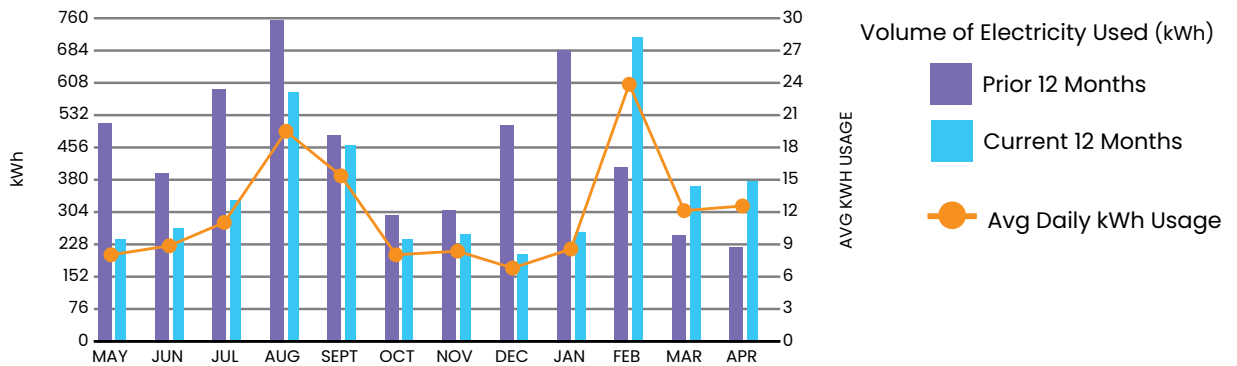
How much did I use?

377
kWh

When is it due?

May 10, 2024

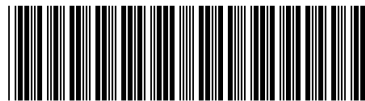
Your Monthly Electricity Use At a Glance



Important messages from Liberty

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Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: [Redacted]
Service Address: [Redacted]
Bill Date: 19-APR-2024
Due Date: 10-MAY-2024

\$74.04
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation



REMIT TO:
LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000130672650000074046

energy and water for life



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\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/16/2024 - 04/17/2024

Rate: Time Choice Residential Rate Plan (Schedule TC-RG)

Next Scheduled Meter Read Date: 05/16/2024

Point of Delivery ID: 00000000000012031968



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF07130668		Actual	33	3/16/24 - 4/17/24	21037.063	20660	377.063	1	377.063
	Off-Peak	Actual	33	3/16/24 - 4/17/24			152.177	1	152.177

What am I paying for? **Additional messages**

Previous Balance	\$ 0.00
Payment(s) Received as of 04/19/2024	\$ 0.00
Balance Forward	\$ 0.00

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Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	377.0100 KWH	\$ 0.140310	\$	52.90
Off Peak Credit	152.1770 KWH	\$ -0.020000	\$	-3.04
Energy Efficiency Prgm Cost	377.0100 KWH	\$ 0.000280	\$	0.11
Energy Efficiency Investment	377.0100 KWH	\$ 0.000510	\$	0.19
February 2021 Storm And Asbury Costs	377.0100 KWH	\$ 0.010474	\$	3.95
Fuel Adjustment Clause	377.0100 KWH	\$ 0.007270	\$	2.74
TOTAL ELECTRICITY CHARGES			\$	69.85
TAX CHARGES				
Franchise Fee \$69.85 @ 5.000%			\$	3.49
City of Oronogo \$69.85 @ 1%			\$	0.70
TOTAL TAX CHARGES			\$	4.19
TOTAL CURRENT CHARGES			\$	74.04

Total Amount Due **\$ 74.04**

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Account Information

Customer Name: [Redacted]
Service Address: [Redacted]
Account Number: [Redacted]



What do I owe?

\$707.93

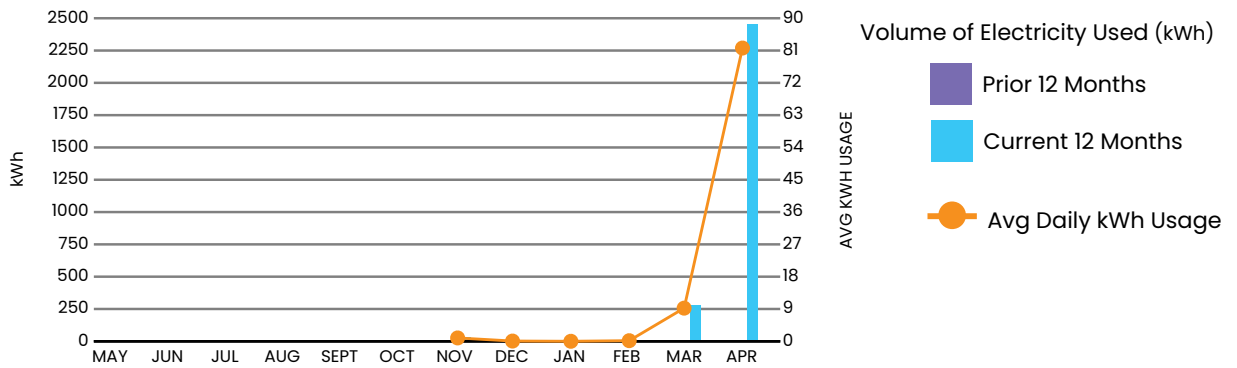
How much did I use?

2,451
kWh

When is it due?

May 20, 2024

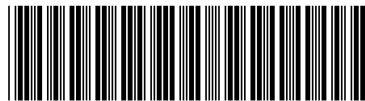
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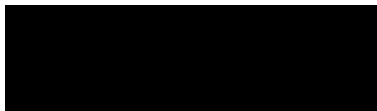


Account Number: [Redacted]
Service Address: [Redacted]
Bill Date: 29-APR-2024
Due Date: 20-MAY-2024

\$707.93
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation



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P.O. BOX 75660
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32032000133706690000707934

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This section summarizes state and local taxes, including city franchise tax, if applicable.

Units:

kWh= Kilowatt Hour

Usage Charge

The portion billed for the kilowatt hours of electricity used.



Important Information

Customer Care and Emergency:

800-206-2300

Website:

www.LibertyEnergyandWater.com

Call before you Dig:

8-1-1

Social Media:

Facebook: @LibertyUtilitiesCentral

X: @PlugIntoLiberty

Youtube: @liberty-centralregion718

Mail to:

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EFT (Automatic) Payments

Pay your bill automatically from your bank account.



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www.LibertyEnergyandWater.com



Phone

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Mail Payments

Liberty - MO
P.O. Box 75660
Chicago, IL 60675-5660



In Person

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Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

Installment Plan

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Please choose an amount to be billed monthly on your Liberty Statement.

\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/17/2024 - 04/18/2024

Rate: Time Choice Small Primary Service Rate Plan (Schedule TC-SP)

Next Scheduled Meter Read Date: 05/17/2024

Point of Delivery ID: 0000000000012076356



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF07196135		Actual	33	3/17/24 - 4/18/24	2763.248	312	2451.248	1	2,451.248 kWh
	Off-Peak	Actual	33	3/17/24 - 4/18/24			737.290	1	737.290 kWh
EEF07196135		Actual	33	3/17/24 - 4/18/24					12.904 kW

What am I paying for? **Additional messages**

Previous Balance	\$ 421.47
Payment(s) Received as of 04/29/2024	\$ -575.01
Balance Forward	\$ -153.54

April is National Safe Digging month. Remember - whether you're planting a tree, adding a fence, or changing your landscaping, you must always call 811 in advance of digging. Dig Safe: It's free; it's safe; it's the law. For more information, visit www.call811.com.

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Customer Charge			\$	69.49
Usage Charge	2,451.0070 KWH	\$ 0.076410	\$	187.28
Off Peak Credit	737.2900 KWH	\$ -0.004900	\$	-3.61
Energy Efficiency Prgm Cost	2,451.0070 KWH	\$ 0.000280	\$	0.69
Energy Efficiency Investment	2,451.0070 KWH	\$ 0.000650	\$	1.59
Demand Charge Min 40	40.0000 KW	\$ 6.820000	\$	272.80
Facilities Charge	40.0000 KW	\$ 2.080000	\$	83.20
February 2021 Storm And Asbury Costs	2,451.0070 KWH	\$ 0.010280	\$	25.20
Fuel Adjustment Clause	2,451.0070 KWH	\$ 0.007270	\$	17.82
TOTAL ELECTRICITY CHARGES			\$	654.46
MISCELLANEOUS CHARGES AND CREDITS				
Security Deposit Interest			\$	-0.91
Security Deposit			\$	150.00
TOTAL MISC. CHARGES AND CREDITS			\$	149.09
TAX CHARGES				
State of MO Sales Tax \$654.46 @ 4.225%			\$	27.65
County of Newton \$654.46 @ 1.625%			\$	10.64
City of Neosho \$654.46 @ 3%			\$	19.63
TOTAL TAX CHARGES			\$	57.92
TOTAL CURRENT CHARGES			\$	861.47

Total Amount Due **\$ 707.93**

Security Deposit Held	\$ 150.00
-----------------------	-----------

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Account Information

Customer Name: [REDACTED]
Service Address: [REDACTED]
Account Number: [REDACTED]



What do I owe?

\$-409.83

Credit Balance Do Not Pay

How much did I use?

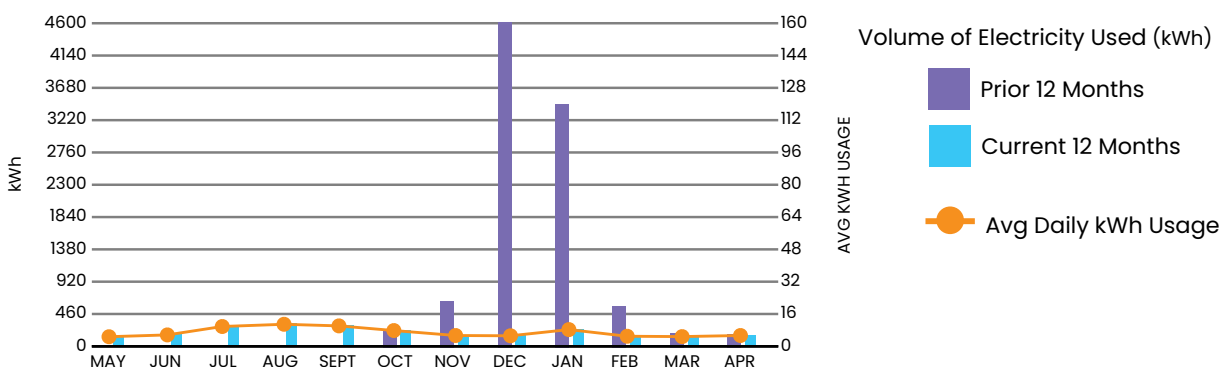
160

kWh

When is it due?

Apr 26, 2024

Your Monthly Electricity Use At a Glance



Important messages from Liberty

ELECTRIC EMERGENCIES: For electric emergencies, or to report power outages, call 1-800-206-2300

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



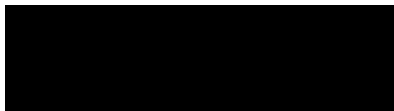
Account Number: [REDACTED]
Service Address: [REDACTED]
Bill Date: 26-APR-2024
Due Date: 26-APR-2024

\$-409.83*
Amount Due

Amount Enclosed

*Credit Balance Do Not Pay

Please check box and see reverse for: Assistance Donation



REMIT TO:
LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000137317120000000009

energy and water for life



Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



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Joplin, MO 64802

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\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/23/2024 - 04/24/2024

Rate: Time Choice Plus General Service Rate Plan (Schedule TP-GS)

Next Scheduled Meter Read Date: 05/23/2024

Point of Delivery ID: 00000000000011949943



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF07096342		Actual	33	3/23/24 - 4/24/24	42238.948	42079	159.948	1	159.948
	Off-Peak	Actual	33	3/23/24 - 4/24/24			127.274	1	127.274
	On-Peak	Actual	33	3/23/24 - 4/24/24			32.266	1	32.266

What am I paying for? **Additional messages**

Previous Balance	\$ 37.41
Payment(s) Received as of 04/26/2024	\$ -500.00
Balance Forward	\$ -462.59

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Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	23.97
On Peak Usage Charge	32.2660 KWH	\$ 0.321960	\$	10.39
Off Peak Usage Charge	127.2740 KWH	\$ 0.083630	\$	10.64
Energy Efficiency Prgm Cost	159.5400 KWH	\$ 0.000280	\$	0.04
Energy Efficiency Investment	159.5400 KWH	\$ 0.000650	\$	0.10
February 2021 Storm And Asbury Costs	159.5400 KWH	\$ 0.010474	\$	1.67
Fuel Adjustment Clause	159.5400 KWH	\$ 0.007270	\$	1.16
TOTAL ELECTRICITY CHARGES			\$	47.97
TAX CHARGES				
Franchise Fee \$47.97 @ 2.000%			\$	0.96
State of MO Sales Tax \$47.97 @ 4.225%			\$	2.03
County of Polk \$47.97 @ 1.375%			\$	0.66
City of Humansville \$47.97 @ 2.375%			\$	1.14
TOTAL TAX CHARGES			\$	4.79
TOTAL CURRENT CHARGES			\$	52.76

Total Amount Due **\$ -409.83**

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Account Infor

Customer Name:
Service Address:
Account Number



What do I owe?

\$34.07

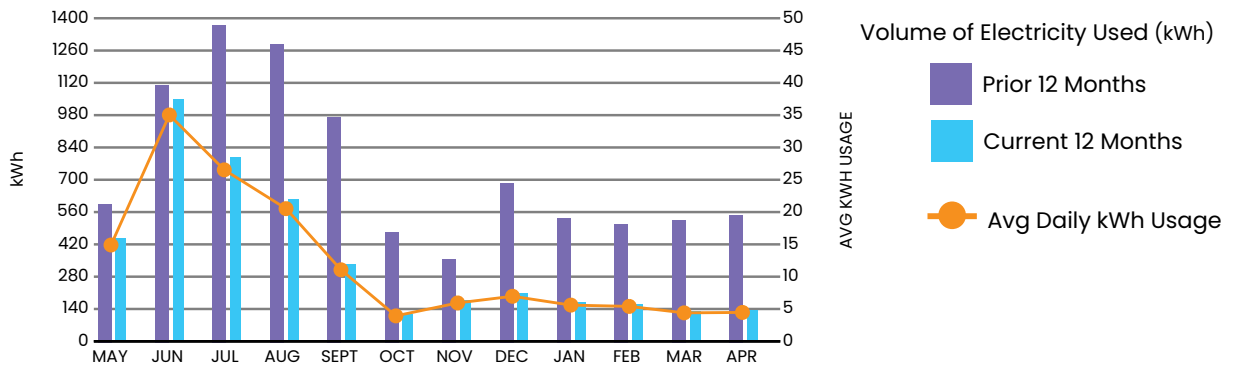
How much did I use?

134
kWh

When is it due?

May 21, 2024

Your Monthly Electricity Use At a Glance



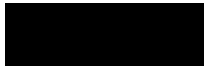
Important messages from Liberty

ELECTRIC EMERGENCIES: For electric emergencies, or to report power outages, call 1-800-206-2300

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Account Number:
Service Address:
Bill Date:
Due Date:

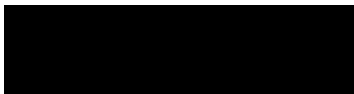


30-APR-2024
21-MAY-2024

\$34.07
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation



REMIT TO:

LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000120184830000034073

energy and water for life



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\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/25/2024 - 04/26/2024

Rate: Time Choice Plus Residential Rate Plan (Schedule TP-RG)

Next Scheduled Meter Read Date: 05/28/2024

Point of Delivery ID: 00000000000012106253



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF07003999		Actual	33	3/25/24 - 4/26/24	28131.083	27997	134.083	1	134.083
	Off-Peak	Actual	33	3/25/24 - 4/26/24			108.554	1	108.554
	On-Peak	Actual	33	3/25/24 - 4/26/24			25.039	1	25.039

What am I paying for? **Additional messages**

Previous Balance	\$ 32.95
Payment(s) Received as of 04/30/2024	\$ -32.95
Balance Forward	\$ 0.00

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Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
On Peak Usage Charge	25.0390 KWH	\$ 0.287930	\$	7.21
Off Peak Usage Charge	108.5540 KWH	\$ 0.085690	\$	9.30
Energy Efficiency Prgm Cost	133.5930 KWH	\$ 0.000280	\$	0.04
Energy Efficiency Investment	133.5930 KWH	\$ 0.000510	\$	0.07
February 2021 Storm And Asbury Costs	133.5930 KWH	\$ 0.010474	\$	1.40
Fuel Adjustment Clause	133.5930 KWH	\$ 0.007270	\$	0.97
TOTAL ELECTRICITY CHARGES			\$	31.99
TAX CHARGES				
Franchise Fee \$31.99 @ 5.000%			\$	1.60
City of Carterville \$31.99 @ 1.5%			\$	0.48
TOTAL TAX CHARGES			\$	2.08
TOTAL CURRENT CHARGES			\$	34.07

Total Amount Due **\$ 34.07**

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Account Information

Customer Name: [REDACTED]
Service Address: [REDACTED]
Account Number: [REDACTED]



What do I owe?

\$456,142.17

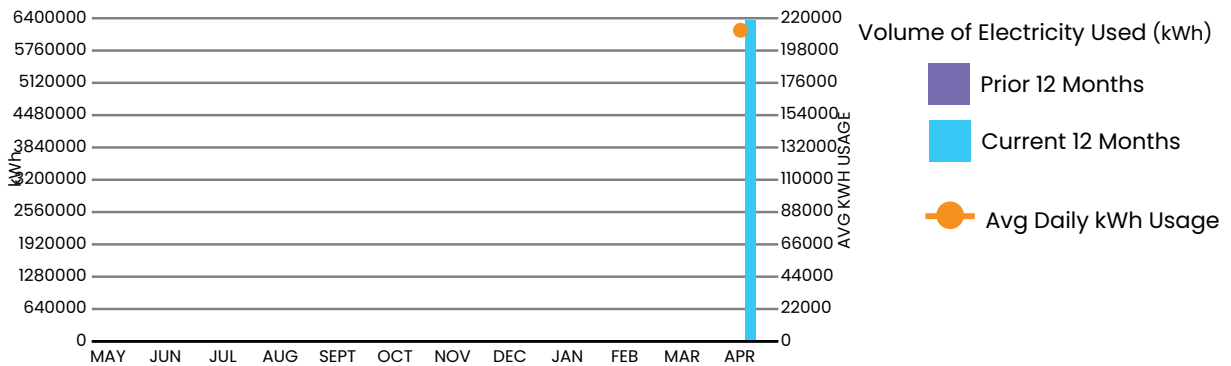
How much did I use?

6,300,000
kWh

When is it due?

May 23, 2024

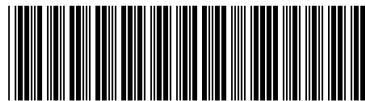
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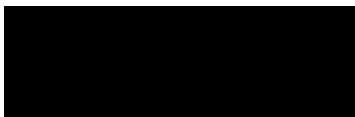


Account Number: [REDACTED]
Service Address: [REDACTED]
Bill Date: 02-MAY-2024
Due Date: 23-MAY-2024

\$456,142.17
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation



REMIT TO:
LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000116373170456142172

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This is the charge for the difference between the amount of fuel and purchased power costs established in the current base rate structure and the amount of actual fuel and purchased power costs incurred by Liberty. The rate changes twice a year. If fuel costs incurred by the Company are less than what is established in the current base rate structure, customers will see a credit in the Fuel Charge line. The charge includes no mark-up or profit for Liberty.

Meter Read Date:

This is typically the day before the start of the billing period.

Multiplier:

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill:

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Rate Code:

This code represents the rate used to calculate your bill.

Read Type:

If we are unable to read your meter, we will estimate your usage for the month.

Taxes:

This section summarizes state and local taxes, including city franchise tax, if applicable.

Units:

kWh= Kilowatt Hour

Usage Charge

The portion billed for the kilowatt hours of electricity used.



Important Information

Customer Care and Emergency:

800-206-2300

Website:

www.LibertyEnergyandWater.com

Call before you Dig:

8-1-1

Social Media:

Facebook: @LibertyUtilitiesCentral

X: @PlugIntoLiberty

Youtube: @liberty-centralregion718

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

800-206-2300



Mail Payments

Liberty - MO
P.O. Box 75660
Chicago, IL 60675-5660



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Budget Billing (Formerly Average Payment Plan "APP")

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The Statement will also show the Remaining Installment Plan amount to be billed.

Project Help Energy Assistance Program

Project Help is an assistance program created to meet emergency energy-related expenses of the elderly and/or customers with disabilities. Project Help is funded through voluntary donations. Visit our website for more information and to sign up for the program. All donations are tax deductible.

Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Statement.

\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/28/2024 - 04/30/2024

Rate: Transmission Service (Schedule TS)

Next Scheduled Meter Read Date: 05/31/2024

Point of Delivery ID: 0000000000012148229



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EE0000PRX6		Actual	34	3/28/24 - 4/30/24	9418	8368	1050	6,000	6,300,000.000 kWh
EE0000PRX6	Off-Peak	Actual	34	3/28/24 - 4/30/24	41345	40783	562	6,000	3,372,000.000 kWh
EE0000PRX6	On-Peak	Actual	34	3/28/24 - 4/30/24	99121	98633	488	6,000	2,928,000.000 kWh
EE0000PRX6	Shld-Peak	Actual	34	3/28/24 - 4/30/24	23289	23289	0	6,000	0.000 kWh
EE0000PRX6		Actual	34	3/28/24 - 4/30/24					8,064.000 kW

What am I paying for? Additional messages

Previous Balance	\$ 406,418.17
Payment(s) Received as of 05/02/2024	\$ -406,418.17
Balance Forward	\$ 0.00

This is your last bill of the winter season. Your next four bills will be on the summer rate which has a higher per kilowatt-hour cost than the winter rate. For simple, low- or no-cost energy tips that can help you conserve energy visit www.libertyenergyandwater.com, or contact us at 1-800-206-2300.

Current Charges

CHARGES

Interruptible Service	\$ -30,476.00
TOTAL CHARGES	\$ -30,476.00

Be the boss of your bills. Get started with these saving tips: Weatherize your home by sealing air leaks around windows, doors, and vents. Invest in smart tools like smart thermostats and smart appliances. Look for the ENERGY STAR® label. For more savings tips, visit www.libertyenergyandwater.com

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT	
Customer Charge			\$ 275.00
On Peak Usage Charge	2,953,180.8000 KWH	\$ 0.038900	\$ 114,878.73
Off Peak Usage Charge	3,400,999.2000 KWH	\$ 0.031810	\$ 108,185.78
Excess Facility			\$ 72.00
Demand Charge Min 6,000	8,133.3504 KW	\$ 18.390000	\$ 149,572.31
Facilities Charge	8,133.3504 KW	\$ 0.530000	\$ 4,310.68
February 2021 Storm And Asbury Costs	6,354,180.0000 KWH	\$ 0.010065	\$ 63,954.82
Fuel Adjustment Clause	6,354,180.0000 KWH	\$ 0.007140	\$ 45,368.85
TOTAL ELECTRICITY CHARGES			\$ 486,618.17
TOTAL CURRENT CHARGES			\$ 456,142.17

Total Amount Due \$456,142.17

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Account Information

Customer Name: [Redacted]
Service Address: [Redacted]
Account Number: [Redacted]

What do I owe?
\$78,830.35

When is it due?
May 23, 2024

Previous Balance	\$	69,569.99
Payment(s) Received as of 05/02/2024	\$	-69,567.13
Balance Forward	\$	2.86

SUMMARY OF CHARGES	POINT OF DELIVERY ID		
Electric	12147092	\$	78,744.01
Electric	11949547	\$	83.48
TOTAL CHARGES		\$	78,827.49

energy and water for life

Important messages from Liberty

ELECTRIC EMERGENCIES: For electric emergencies, or to report power outages, call 1-800-206-2300

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.

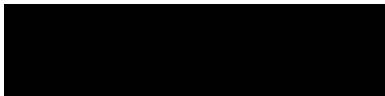


Account Number: [Redacted]
Service Address: [Redacted]
Bill Date: 02-MAY-2024
Due Date: 23-MAY-2024

\$78,830.35
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation



REMIT TO:
LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000114518830078830352



Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



Explanation of Regulations and Policies

For additional information please visit www.LibertyEnergyandWater.com.



Other Information

Understanding Your Bill

Customer Charge:

A fixed monthly charge to cover costs to meter and bill your account and provide customer service.

Due Date/Late Charge:

Please pay your bill by the due date to avoid a late charge.

February 2021 Storm and Asbury Costs:

For most of our rate classes, including our residential class, this charge of approximately 1 cent per kWh of energy usage is to primarily recover approximately \$305 million in costs incurred because of the 2021 extreme weather event called Winter Storm Uri and the Asbury generation plant that was removed from service after 50 years. Learn more at www.libertyenergyandwater.com. BondCo is the owner of the rights to securitized utility tariff charges (SUTC). Liberty is acting as the servicer for BondCo.

Franchise Fee:

This fee is a tax levied by local municipalities that Liberty collects and passes on to those respective cities. Applicable state and local taxes are also charged.

Fuel Adjustment Clause:

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Meter Read Date:

This is typically the day before the start of the billing period.

Multiplier:

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill:

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This section summarizes state and local taxes, including city franchise tax, if applicable.

Units:

kWh= Kilowatt Hour

Usage Charge

The portion billed for the kilowatt hours of electricity used.



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www.LibertyEnergyandWater.com

Call before you Dig:

8-1-1

Social Media:

Facebook: @LibertyUtilitiesCentral

X: @PlugIntoLiberty

Youtube: @liberty-centralregion718

Mail to:

Liberty
P.O. Box 127
Joplin, MO 64802

Email to:

customerservice@libertyutilities.com

Glossary of Terms

For a definition of the additional billing terms, please visit: www.libertyenergyandwater.com

Dispute Resolution

Liberty is regulated by the Missouri Public Service Commission (PSC). Customers can contact the PSC at:

Missouri Public Service Commission:

200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360
1-800-392-4211 / www.psc.mo.gov

Employee Identification

All Liberty service employees are uniformed and wear identification badges with the company logo, employee picture, and name. Please verify the badge or call us to confirm employee identification.

Financial Assistance

Liberty offers assistance programs and flexible payment options, including a payment arrangement program for residential and business customers to allow for additional time to spread out past due balances and make payments more manageable. Customers can learn more about our assistance options at www.libertyenergyandwater.com.

Liberty has a list of various agencies that may be able to provide financial assistance for some portion of the utility bill. This list is available on our website or customers can call our Customer Care team at 800-206-2300.

If you're a Missouri homeowner struggling to make your mortgage payment due to the COVID-19 pandemic, you may qualify for assistance from Missouri SAFHR. For more information, visit www.safhrforhomeowners.com.

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

800-206-2300



Mail Payments

Liberty - MO
P.O. Box 75660
Chicago, IL 60675-5660



In Person

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Billing Programs

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Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Statement.

\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/19/2024 - 04/22/2024

Rate: Large Power Service (Schedule LP)
 Next Scheduled Meter Read Date: 05/21/2024
 Point of Delivery ID: 0000000000012147092



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF07191729	Actual	35	3/19/24 - 4/22/24	746.117	672	74.117	12,000	889,404.000 kWh
EEF07191729	Actual	35	3/19/24 - 4/22/24					1,344.000 kW

What am I paying for? Additional messages

Previous Balance	\$ 69,569.99
Payment(s) Received as of 05/02/2024	\$ -69,567.13
Balance Forward	\$ 2.86

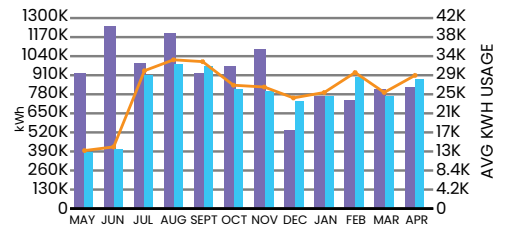
Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Customer Charge			\$	283.55
Usage Charge	470,400.0000 KWH	\$ 0.059950	\$	28,200.48
Usage Charge	410,784.0000 KWH	\$ 0.033940	\$	13,942.01
Excess Facility			\$	1,507.61
Energy Efficiency Prgm Cost	881,184.0000 KWH	\$ 0.000280	\$	246.73
Energy Efficiency Investment	881,184.0000 KWH	\$ 0.000650	\$	572.77
Demand Charge Min 1,000	1,344.0000 KW	\$ 10.270000	\$	13,802.88
Facilities Charge	1,752.0000 KW	\$ 1.880000	\$	3,293.76
February 2021 Storm And Asbury Costs	881,184.0000 KWH	\$ 0.010280	\$	9,058.57
Fuel Adjustment Clause	881,184.0000 KWH	\$ 0.007140	\$	6,291.65
TOTAL ELECTRICITY CHARGES			\$	77,200.01
TAX CHARGES				
Franchise Fee \$77,200.01 @ 2.000%			\$	1,544.00
TOTAL TAX CHARGES			\$	1,544.00
TOTAL CURRENT CHARGES			\$	78,744.01

Total Amount Due

\$78,830.35

Your Monthly Electricity Use At a Glance



Volume of Electricity Used (kWh)

- Prior 12 Months
- Current 12 Months
- Avg Daily kWh Usage

This is your last bill of the winter season. Your next four bills will be on the summer rate which has a higher per kilowatt-hour cost than the winter rate. For simple, low- or no-cost energy tips that can help you conserve energy visit www.libertyenergyandwater.com, or contact us at 1-800-206-2300.

Be the boss of your bills. Get started with these saving tips: Weatherize your home by sealing air leaks around windows, doors, and vents. Invest in smart tools like smart thermostats and smart appliances. Look for the ENERGY STAR® label. For more savings tips, visit www.libertyenergyandwater.com

Account Activity for Your Electric Service from 03/23/2024 - 04/22/2024

Rate: Private Lighting Service (Schedule PL)

Next Scheduled Meter Read Date: 05/21/2024

Point of Delivery ID: 00000000000011949547



Summary of Luminaire Type

SIZE OF STREET LIGHT LUMENS	KWH USAGE	MULTIPLIER (NO # OF BULBS)	TOTAL KWH
Sodium Vapor 16,000	58	2	116
Sodium Vapor 6,000	31	2	62

What am I paying for?
Additional messages

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Sodium Vapor 6,000	2	\$ 15.220000	\$	30.44
Sodium Vapor 16,000	2	\$ 22.140000	\$	44.28
Wood Pole	1	\$ 2.030000	\$	2.03
Overhead Conductor	179	\$ 0.020000	\$	3.58
February 2021 Storm And Asbury Costs	178.0000 KWH	\$ 0.010474	\$	1.86
Fuel Adjustment Clause	178.0000 KWH	\$ 0.007270	\$	1.29
TOTAL ELECTRICITY CHARGES			\$	83.48
TOTAL CURRENT CHARGES			\$	83.48

Total Amount Due

\$78,830.35

This is your last bill of the winter season. Your next four bills will be on the summer rate which has a higher per kilowatt-hour cost than the winter rate. For simple, low- or no-cost energy tips that can help you conserve energy visit www.libertyenergyandwater.com, or contact us at 1-800-206-2300.

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Account Information

Customer Name: [REDACTED]
Service Address: [REDACTED]
Account Number: [REDACTED]



What do I owe?
\$448.63

When is it due?
May 3, 2024

Previous Balance	\$	227.94
Payment(s) Received as of 04/12/2024	\$	0.00
Balance Forward	\$	227.94

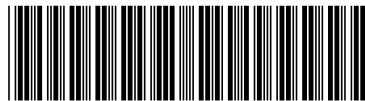
SUMMARY OF CHARGES	POINT OF DELIVERY ID		
Electric	12046393	\$	56.61
Electric	12129868	\$	164.08
TOTAL CHARGES		\$	220.69

energy and water for life

Important messages from Liberty

ELECTRIC EMERGENCIES: For electric emergencies, or to report power outages, call 1-800-206-2300

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: [REDACTED]
Service Address: [REDACTED]
Bill Date: 12-APR-2024
Due Date: 03-MAY-2024

\$448.63
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation



REMIT TO:
LIBERTY UTILITY MISSOURI
P.O. BOX 75660
CHICAGO IL 60675-5660

32032000130597000000448638



Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



Explanation of Regulations and Policies

For additional information please visit www.LibertyEnergyandWater.com.



Other Information

Understanding Your Bill

Customer Charge:

A fixed monthly charge to cover costs to meter and bill your account and provide customer service.

Due Date/Late Charge:

Please pay your bill by the due date to avoid a late charge.

February 2021 Storm and Asbury Costs:

For most of our rate classes, including our residential class, this charge of approximately 1 cent per kWh of energy usage is to primarily recover approximately \$305 million in costs incurred because of the 2021 extreme weather event called Winter Storm Uri and the Asbury generation plant that was removed from service after 50 years. Learn more at www.libertyenergyandwater.com. BondCo is the owner of the rights to securitized utility tariff charges (SUTC). Liberty is acting as the servicer for BondCo.

Franchise Fee:

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Fuel Adjustment Clause:

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Meter Read Date:

This is typically the day before the start of the billing period.

Multiplier:

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill:

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Rate Code:

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Read Type:

If we are unable to read your meter, we will estimate your usage for the month.

Taxes:

This section summarizes state and local taxes, including city franchise tax, if applicable.

Units:

kWh= Kilowatt Hour

Usage Charge

The portion billed for the kilowatt hours of electricity used.



Important Information

Customer Care and Emergency:

800-206-2300

Website:

www.LibertyEnergyandWater.com

Call before you Dig:

8-1-1

Social Media:

Facebook: @LibertyUtilitiesCentral

X: @PlugIntoLiberty

Youtube: @liberty-centralregion718

General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

Mail to:

Liberty
P.O. Box 127
Joplin, MO 64802

Email to:

customerservice@Libertyutilities.com

Glossary of Terms

For a definition of the additional billing terms, please visit: www.libertyenergyandwater.com

Dispute Resolution

Liberty is regulated by the Missouri Public Service Commission (PSC). Customers can contact the PSC at:

Missouri Public Service Commission:

200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360
1-800-392-4211 / www.psc.mo.gov

Employee Identification

All Liberty service employees are uniformed and wear identification badges with the company logo, employee picture, and name. Please verify the badge or call us to confirm employee identification.

Financial Assistance

Liberty offers assistance programs and flexible payment options, including a payment arrangement program for residential and business customers to allow for additional time to spread out past due balances and make payments more manageable. Customers can learn more about our assistance options at www.libertyenergyandwater.com.

Liberty has a list of various agencies that may be able to provide financial assistance for some portion of the utility bill. This list is available on our website or customers can call our Customer Care team at 800-206-2300.

If you're a Missouri homeowner struggling to make your mortgage payment due to the COVID-19 pandemic, you may qualify for assistance from Missouri SAFHR. For more information, visit www.safhrforhomeowners.com.

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

800-206-2300



Mail Payments

Liberty - MO
P.O. Box 75660
Chicago, IL 60675-5660



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Budget Billing (Formerly Average Payment Plan "APP")

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Project Help Energy Assistance Program

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Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Statement.

\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/13/2024 - 04/09/2024

Rate: Private Lighting Service (Schedule PL)

Next Scheduled Meter Read Date: 05/09/2024

Point of Delivery ID: 00000000000012046393



Summary of Luminaire Type

SIZE OF STREET LIGHT LUMENS	KWH USAGE	MULTIPLIER (NO # OF BULBS)	TOTAL KWH
Sodium Vapor 6,000	31	3	93

What am I paying for? Additional messages

Previous Balance	\$	227.94
Payment(s) Received as of 04/12/2024	\$	0.00
Balance Forward	\$	227.94

April is National Safe Digging month. Remember - whether you're planting a tree, adding a fence, or changing your landscaping, you must always call 811 in advance of digging. Dig Safe: It's free; it's safe; it's the law. For more information, visit www.call811.com.

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Sodium Vapor 6,000	3	\$ 15.220000	\$	45.66
Overhead Conductor	238	\$ 0.020000	\$	4.76
February 2021 Storm And Asbury Costs	93.0000 KWH	\$ 0.010474	\$	0.97
Fuel Adjustment Clause	93.0000 KWH	\$ 0.007270	\$	0.68
TOTAL ELECTRICITY CHARGES			\$	52.07
TAX CHARGES				
State of MO Sales Tax \$52.07 @ 4.225%			\$	2.20
County of Jasper \$52.07 @ 1.375%			\$	0.71
City of Joplin \$52.07 @ 3.125%			\$	1.63
TOTAL TAX CHARGES			\$	4.54
TOTAL CURRENT CHARGES			\$	56.61

Total Amount Due \$ 448.63

Account Activity for Your Electric Service from 03/07/2024 - 04/05/2024

Rate: Non-Standard General Service Rate Plan (Schedule NS-GS)

Next Scheduled Meter Read Date: 05/09/2024

Point of Delivery ID: 00000000000012129868



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EE61720093	Actual	30	3/7/24 - 4/5/24	93953	93110	843	1	843.000

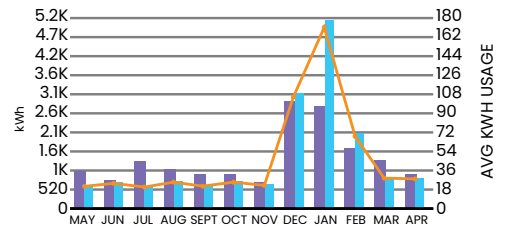
What am I paying for? Additional messages

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	23.97
Usage Charge	700.0000 KWH	\$ 0.134290	\$	94.00
Usage Charge	143.0000 KWH	\$ 0.120200	\$	17.19
Energy Efficiency Prgm Cost	843.0000 KWH	\$ 0.000280	\$	0.24
Energy Efficiency Investment	843.0000 KWH	\$ 0.000650	\$	0.55
February 2021 Storm And Asbury Costs	843.0000 KWH	\$ 0.010474	\$	8.83
Fuel Adjustment Clause	843.0000 KWH	\$ 0.007270	\$	6.13
TOTAL ELECTRICITY CHARGES			\$	150.91
TAX CHARGES				
State of MO Sales Tax \$150.91 @ 4.225%			\$	6.38
County of Jasper \$150.91 @ 1.375%			\$	2.07
City of Joplin \$150.91 @ 3.125%			\$	4.72
TOTAL TAX CHARGES			\$	13.17
TOTAL CURRENT CHARGES			\$	164.08

Total Amount Due \$ 448.63

Your Monthly Electricity Use At a Glance



Volume of Electricity Used (kWh)

- Prior 12 Months
- Current 12 Months
- Avg Daily kWh Usage

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