

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

The Manager of the Manufactured Homes)
and Modular Units Program of the Missouri)
Public Service Commission,)

Complainant,)

v.)

Russel V. Hanson, d/b/a Countryside)
Modular Homes, LLC,)

Respondent.)

File No. MC-2025-0133

**ORDER DIRECTING RESPONDENT TO SHOW CAUSE WHY
AN ORDER GRANTING DEFAULT SHOULD NOT BE ISSUED**

Issue Date: November 22, 2024

Effective Date: November 22, 2024

On October 10, 2024,¹ the Manager of the Manufactured Homes and Modular Units Program of the Missouri Public Service Commission (Manager) filed a complaint with the Commission against Russel V. Hanson, d/b/a Countryside Modular Homes, LLC (Respondent). On October 11, the Commission issued a *Notice of Complaint and Order Directing Answer* (Notice). The Notice was sent to Respondent via certified mail, and the signature for delivery indicates the Notice was received on October 15.²

Among other things, the Notice provided a copy of the complaint and informed Respondent that it had thirty days from the date of the Notice to file its answer. The answer was due November 12. More than thirty days have passed since the Commission issued its Notice, and Respondent has not filed an answer.

¹ All dates refer to 2024.

² Certified Mail Receipt, EFIS item 3, filed October 23, 2024.

Under Commission Rule 20 CSR 4240-2.070(10), “[i]f the respondent in a complaint case fails to file a timely answer, the complainant’s averments may be deemed admitted and an order granting default entered.” Before the Commission enters an order granting default, it will allow Respondent an opportunity to explain.

Respondent shall be ordered to file a pleading stating good cause for its failure to timely file its answer to the Manager’s complaint. Respondent is advised that if it fails to provide a good reason for not timely filing its answer, the Commission could find Respondent has admitted the allegations contained in the complaint and issue an order granting the relief requested by the Manager.

THE COMMISSION ORDERS THAT:

1. No later than December 2, 2024, Russel V. Hanson d/b/a Countryside Modular Homes, LLC shall file a pleading showing cause why the Commission should not issue an order granting default in favor of the Manager of the Manufactured Homes and Modular Units Program.
2. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 22nd day of November, 2024.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 22nd day of November 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 22, 2024

File/Case No. MC-2025-0133

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

**Countryside Modular Homes
LLC**

Russel Hanson
4469 S. Highway 33
Maysville, MO 64469-9075
russel.hanson@hhresolutions.com

MO PSC Staff

Carolyn Kerr
200 Madison Street
Jefferson City, MO 65101
carolyn.kerr@psc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.