

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Dominic Mikel,)	
)	
Complainant,)	
)	
v.)	<u>File No. EC-2025-0139</u>
)	
Union Electric Company d/b/a Ameren)	
Missouri,)	
)	
Respondent.)	

ORDER LIFTING TOLLING OF TIME LIMITATIONS AND DEADLINES

Issue Date: November 26, 2024

Effective Date: November 26, 2024

On October 16, 2024,¹ Complainant Dominic Mikel filed a complaint with the Commission against Union Electric Company d/b/a Ameren Missouri. The following day, the Commission issued an *Order Giving Notice of Case Filing, Directing an Answer, and Directing a Staff Investigation*.

On November 18, Ameren Missouri filed a *Request for Mediation*, pursuant to Commission Rule 20 CSR 4240-2.125(2). That same day, the Commission issued an order directing Mr. Mikel to respond by November 25 and state whether he agreed to mediation of his complaint. The order also ceased all other actions in this matter and tolled all time limitations and deadlines until further order of the Commission.

Mr. Mikel did not file a response to the November 18th Commission order. Thus, the Commission will proceed on the assumption that Mr. Mikel does not consent to participate in mediation.

¹ Unless otherwise noted, all dates refer to the year 2024.

The Commission will lift the tolling of the time limitations and deadlines in this matter, re-establishing deadlines for Ameren Missouri to file an answer to Mr. Mikel's complaint and for the Staff of the Commission (Staff) to investigate the complaint and file a report.

THE COMMISSION ORDERS THAT:

1. The tolling of the time limitations and deadlines in this matter are lifted.
2. Ameren Missouri shall file an answer to Mr. Mikel's complaint no later than December 2, 2024.
3. Staff shall investigate Mr. Mikel's complaint and file a report with the Commission no later than December 16, 2024.
4. This order is effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Riley G. Fewell, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 26th day of November, 2024.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 26th day of November 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 26, 2024

File/Case No. EC-2025-0139

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.