

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Stan and Brenda Wilken,)	
)	
Complainants,)	
)	
v.)	<u>File No. EC-2025-0069</u>
)	
The Empire District Electric Company)	
d/b/a Liberty,)	
)	
Respondent.)	

**ORDER SETTING PROCEDURAL CONFERENCE AND EXTENDING
THE TIME TO ISSUE A RECOMMENDED REPORT AND ORDER**

Issue Date: December 2, 2024

Effective Date: December 2, 2024

On August 29, 2024,¹ Complainants Stan and Brenda Wilken filed a complaint with the Commission against The Empire District Electric Company d/b/a Liberty. Based on the amount in dispute alleged by Complainants, the Commission gave notice on August 29 that the matter would proceed under the Commission’s Small Formal Complaint Case procedure.² Also on August 29, the Commission directed its Staff to investigate Complainants’ complaint and file a report no later than October 15.

On September 30, Liberty filed a *Response to Complaint*. On October 11, Staff requested additional time in which to file its investigative report and the Commission granted the request the same day, giving Staff until November 27 to file its report.

On November 27, Staff filed its *Staff Report and Recommendation*. Having received Complainants’ complaint, Liberty’s answer, and Staff’s investigative report, this

¹ Unless stated otherwise, all dates refer to the year 2024.

² Commission Rule 20 CSR 4240-2.070(15).

matter is ready to proceed. In order to discuss a procedural schedule, the Commission will set a procedural conference. The procedural conference will be conducted via WebEx video and teleconference for the convenience of the parties.

Commission Rule 20 CSR 4240-2.070(15)(G) states that after affording the parties reasonable opportunity for discovery and a fair hearing, the regulatory law judge in a small formal complaint case shall issue a recommended report and order within 100 days following the filing of the complaint. However, the time period may be extended upon a finding of good cause by the regulatory law judge. The 100-day period in this case expires on December 7, 2024.

Given Staff's request for additional time in which to complete its investigation, good cause exists to extend the time period allowed to resolve this matter. Therefore, the time period under the Commission rule to issue a recommended report and order will be extended.

THE COMMISSION ORDERS THAT:

1. The parties shall appear by video or phone at a procedural conference to be held on Wednesday, December 18, 2024, at 10:00 a.m. To participate in the procedural conference by phone, at the time of the conference, call 1-650-479-3207, follow the prompts, and enter meeting number **2866 538 5347**, followed by # (pound/hashtag symbol). If prompted for a password, enter **0069**. To participate via video, go to the WebEx website (www.webex.com) or download the application to join the meeting using meeting number **2866 538 5347** and password **0069**. If you need additional accommodations in accordance with the American with Disabilities Act to participate in this conference, please call the Public Service Commission's Hotline at 1-800-392-4211

(voice) or Relay Missouri at 711 before the conference. **Failure to appear at the conference without being excused may result in dismissal of the complaint in accordance with Commission Rule 20 CSR 4240-2.090(5).**

2. Pursuant to Commission Rule 20 CSR 4240-2.070(15)(G), issuance of a recommended report and order in this matter is extended for good cause beyond one hundred (100) days following the filing of the complaint.

3. This order is effective when issued.

BY THE COMMISSION



Nancy Dippell

Nancy Dippell
Secretary

Riley G. Fewell, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 2nd day of December, 2024.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 2nd day of December 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 2, 2024

File/Case No. EC-2025-0069

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Stan and Brenda Wilken

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.