

EC-2025-0165

Oh and I have no problems with the Commission either. I believe in second chances and fixing the wrong and making it a right. I wanted to throw that out there.

I take problems with Ameren Missouri. Their ego is too big for themselves and instead of doing the right think they further lie to cover up the first lie.

Ameren Missouri uses intentional vagueness to further their lies. They have a serious lying problem.

In fact, I have even more reason to believe that Ameren Missouri is now trying to switch their "payment agreement, "pending payment," agreement templates to further try to cover up now the lies they told in EC-2023-0395 and what they are going to tell in their response in their complaint in this matter.

Unless an email comes from either [DoNotReply@ameren.com](mailto:DoNotReply@ameren.com) or their updated format [do-not-reply@alerts.ameren.com](mailto:do-not-reply@alerts.ameren.com) it is a counterfeit document and not the template used for confirmation of payment agreements mutually agreed upon by the customer and the utility company.

They were essentially given a "do over" for intentional vagueness is matter EC-2023-0395. Ameren Missouri is well aware of their new commission rule and the old commission rule regarding settlements and agreements.

It doesn't allow Ameren Missouri another "do over."

Remember the word "do over?"

If Ameren Missouri had any integrity or morals the first thing when they file a response to my complaint is first issuing an apology to me. But also the Commissioners, Staff of the Commission and Regulatory Judge John Clark.

However, Ameren doesn't have it in them, because they only care about themselves and if it benefits them. They are no more than cowards and it's a shame I have to continue doing business with a coward company that chooses, greed, manipulation, extortion, deceptive business practices, producing counterfeit documents, forging documents, editing sent documents, disposing of documents and data, etc.

No matter what way they try to "spin" or "tweak" the terminology of their agreements they are all the same, no matter what kind of verbal, written garbage or intentional vagueness they try to use.

Brett Felber  
12/9/2024