

Missouri Residential Heat-Related Service Cold Weather Report
Spire Missouri East
St. Louis
NOV-24

Energy Assistance Non-Energy Assistance

The number of days that disconnection could occur, weather permitting pursuant to 4 CSR 240-13.055			
(A) How many customers were:			
	A1. Disconnected, at the end of the period	268	2,387
	A2. Of those disconnected, how many customers had service discontinued for non-payment during the period	256	2,215
	A3. Of those discontinued during the period, how many customers were restored to service during the period	42	287
(B) Of customers reported as disconnected at the end of the period:			
	B1. How many had broken a Cold Weather Rule pay agreement	0	6
	B2. How many had broken a non- Cold Weather Rule pay agreement	0	2
	B3. How many had not been on a pay agreement	13	842
(C) Of those customers reconnected during the period:			
C1. How many customers received energy assistance (pledged or paid) from:			
	C1a. LIHEAP	0	0
	C1b. ECIP	0	0
	C1c. Other sources known to the utility	0	0
C2. How much energy assistance was provided by:			
	C2a. LIHEAP	\$0.00	\$0.00
	C2b. ECIP	\$0.00	\$0.00
	C2c. Other sources known to the utility	\$0.00	\$0.00
	C2d. Customer (customer payment)	\$17,656.38	\$95,524.18
(D) Of Customers restored to service during the period:			
	D1. How many were put on a Cold Weather pay agreement	40	196
	D2. How many were put on a non- Cold Weather Rule pay agreement	0	0
(E) How much was owed by those disconnected at the end of the period:			
	E1. How much was owed by those disconnected during the period	\$156,834.04	\$893,996.24
	E2. How much was owed by those reconnected during the period	-\$18,721.52	\$61,873.86
(F) How many customers were registered under 4 CSR 240-13.055 (1)(D) at the end of the period:			
	F1. How many customers registered during the period	0	1
	F2. How many of such registered customers had service discontinued during the period	0	0
(G) For how many customers during the period did the utility receive:			
	G1. LIHEAP	522	0
	G2. ECIP	16	0
	G3. Other assistance known to the utility	59	258
(H) How much cash did the utility receive on behalf of customers during the period from:			
	H1. LIHEAP	\$262,756.00	\$0.00
	H2. ECIP	\$6,842.00	\$0.00
	H3. Others known to the utility	\$18,304.79	\$72,289.36
(I) How many customers who requested reconnection under terms of this rule were refused service pursuant to section 4 CSR 240-13.055(9)		3	17
(J) How many customers received energy assistance insufficient in amount to retain or restore service			
(K) The number of customers who agreed to pay for their heat- related utility service under a payment agreement in accordance with 4 CSR 240-13.055		886	4,537

Missouri Residential Heat-Related Service Cold Weather Report
Spire Missouri West
Kansas City
Nov-24

	Energy Assistance	Non-Energy Assistance
The number of days that disconnection could occur, weather permitting pursuant to 4 CSR 240-13.055	11	11
(A) How many customers were:		
A1. Disconnected, at the end of the period	137	1,098
A2. Of those disconnected, how many customers had service discontinued for non-payment during the period	133	1,047
A3. Of those discontinued during the period, how many customers were restored to service during the period	29	165
(B) Of customers reported as disconnected at the end of the period:		
B1. How many had broken a Cold Weather Rule pay agreement	0	4
B2. How many had broken a non- Cold Weather Rule pay agreement	0	1
B3. How many had not been on a pay agreement	9	416
(C) Of those customers reconnected during the period:		
C1. How many customers received energy assistance (pledged or paid) from:		
C1a. LIHEAP	1	0
C1b. ECIP	0	0
C1c. Other sources known to the utility	0	0
C2. How much energy assistance was provided by:		
C2a. LIHEAP	\$500.00	\$0.00
C2b. ECIP	\$0.00	\$0.00
C2c. Other sources known to the utility	\$0.00	\$0.00
C2d. Customer (customer payment)	\$16,125.28	\$67,702.17
(D) Of Customers restored to service during the period:		
D1. How many were put on a Cold Weather pay agreement	19	96
D2. How many were put on a non- Cold Weather Rule pay agreement	0	1
(E) How much was owed by those disconnected at the end of the period:		
E1. How much was owed by those disconnected during the period	\$78,633.25	\$597,634.54
E2. How much was owed by those reconnected during the period	-\$5,228.23	\$29,217.05
(F) How many customers were registered under 4 CSR 240-13.055 (1)(D) at the end of the period:		
F1. How many customers registered during the period	0	0
F2. How many of such registered customers had service discontinued during the period	0	0
(G) For how many customers during the period did the utility receive:		
G1. LIHEAP	741	0
G2. ECIP	10	0
G3. Other assistance known to the utility	21	65
(H) How much cash did the utility receive on behalf of customers during the period from:		
H1. LIHEAP	\$358,926.00	\$0.00
H2. ECIP	\$2,777.00	\$0.00
H3. Others known to the utility	\$9,449.11	\$39,861.91
(I) How many customers who requested reconnection under terms of this rule were refused service pursuant to section 4 CSR 240-13.055(9)	0	0
(J) How many customers received energy assistance insufficient in amount to retain or restore service		
(K) The number of customers who agreed to pay for their heat- related utility service under a payment agreement in accordance with 4 CSR 240-13.055	696	3,979