

EC-2025-0165

Since Ameren likes to harass me with reminders that my bill due date is approaching, I figured to return the favor with kindly reminder that their answer due is December 20, 2024.

Maybe we can hear and see some more lines like Ameren stating they are “promising” to do better. They are rolling out “2 year implementations” of retaining documents. Lets also not forget “trying to put matters like these on litigation hold.”

Better, yet, maybe they can ask the Commission for a “do over.”

I’ve got a couple suggestions that might improve Ameren’s clarity. Instead of hounding me about when my payment is due, how about Ameren fulfills the role and obligation of fulfilling their duty of my “payment agreements,” “pending payment agreements,” or whatever they will most likely try to vaguely change the agreement language or terminology to benefit them .

I can’t wait to see the excuses listed in their filing to the fact that they sent a disconnect letter dated November 19, 2024, one day prior to the actual due date of the payment agreement demanding \$ [REDACTED], not \$ [REDACTED], and threatening to disconnect services.

If Ameren is in the giving mood of Christmas Presents, the only thing I want for Christmas this year, is for Ameren to tell the truth.

Oh and if Ameren needs help making better choices. They should probably start by firing the alteration specialist, who pumped out a counterfeit document of www2.ameren.com

In fact, I’m still waiting for that document to come to my email address with those terms and conditions, Ameren stated on that document.

In fact, I think they should attach everyone involved in this matter and try to send a document to each staff member, regulatory judge and commissioners and see if they get a payment agreement from www2.ameren.com, because I doubt they will get one.

If the Commission is in a giving mood of Christmas Presents, they would grant my Judicial Review of EC-2023-0395. Not because I deserve it, because it is warranted. We are essentially diving back into the same position and stance as the first matter, regarding settlements and agreements and disconnect notices.

Essentially, I want to use all the words Ameren stated against them, in the first evidentiary hearing.

We wouldn’t be here in this same position if Ameren Missouri simply abide by their “promises.”

Ameren simply doesn’t care what they destroy, what money they steal and who they hurt in the process. They only care if it benefits Ameren and Ameren only.

They should hire the main manipulator that “promised” all these “promises” and ask him why Ameren couldn’t deliver on those “promises.”

There’s also no argument here, it is all on paper for the Commission to see. Just remember no matter what way Ameren tries to spin their agreements, they are all the same. No matter what excuses Ameren tries to give for the disconnection letter and unjust enrichment, it’s on paper.

November 19, 2024. The day Ameren conclusively showed the PSC that they can internally manipulated their system and illegally start the process of disconnecting someones services, and not honor the agreements.

But www2.ameren.com is also still an email address, right Ameren?

Also, I want my discovery delivered to my email inbox on the same day that Ameren's answer is due.

Please send me a copy of the payment agreement dated November 1, 2024 and the disconnect letter dated November 19, 2024 and at 7:08 AM on November 20, 2024. Otherwise I'll file a subpoena request for the documents on the 26th of December and in addition to asking for the documents, I'll ask the Commission to grant servers, computers, data, to be delivered to the Missouri Public Service Commission to introduce that data in findings.

Brett Felber
12/13/24