

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Sangoma US, Inc. d/b/a VoIP )  
Innovations, LLC's Request for Cancellation )  
of Certificate of Service Authority )

**File No. DD-2025-0163**

## ORDER CANCELING REGISTRATION

Issue Date: December 18, 2024

Effective Date: December 28, 2024

On November 20, 2024, Sangoma US, Inc. d/b/a VoIP Innovations, LLC filed a letter seeking to cancel its registration to provide Interconnected Voice over Internet Protocol service ("IVoIP") in the State of Missouri. The Commission granted VoIP Innovations, LLC its IVoIP registration in the State of Missouri in File No. DN-2024-0293.

The Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing.<sup>1</sup>

Based on VoIP Innovations, LLC's request, the Commission finds that the IVoIP registration granted to VoIP Innovations, LLC shall be canceled.

### IT IS ORDERED THAT:

1. The registration to provide Interconnected Voice over Internet Protocol services, granted to VoIP Innovations, LLC in File Number DN-2024-0293, is canceled.
2. This order shall become effective on December 28, 2024.
3. This case may be closed on December 29, 2024.

---

<sup>1</sup> *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Nancy Dippell, Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 18<sup>th</sup> day of December, 2024.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 18<sup>th</sup> day of December 2024.**



*Nancy Dippell*  
\_\_\_\_\_  
**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**December 18, 2024**

**File/Case No. DD-2025-0163**

**MO PSC Staff**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel  
(OPC)**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**MO PSC Staff**

Ron Irving  
200 Madison Street  
Jefferson City, MO 65101  
ron.irving@psc.mo.gov

**VoIP Innovations, LLC**

Legal Department  
Onne Penn Center West Drive,  
Ste. 400  
Pittsburgh, PA 15276

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Nancy Dippell  
Secretary**

---

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.