

Dear Utility Commission,

I should have said this in the previous email and the complaint form doesn't leave room. Evergy is charging customers excessively. Then Evergy sends customers emails advising on how to reduce your energy costs, but the problem isn't usage it's being charged excessively by Evergy. Evergy is using these emails as an excuse to overcharge customers then claim the excessive charges is the fault of the customers. That's unacceptable. Thank you.

----- Forwarded message -----

From: **Ramey Chisum** <[REDACTED]>

Date: Tue, Dec 31, 2024, 9:52 AM

Subject:

To: <pscinfo@psc.mo.gov>