

A senior software engineer was able to provide the values that were inserted by the system into the email template once it was entered, as shown below.

Payment Agreement Email:

TX_WEBAPI_SUB_KEY	TX_WEBAPI_SUB_VALUE
473755489	68134237 %AccountNumberEnding%
473755490	68134237 %PAGDueBySentence%
473755491	68134237 %PAGAmountDue%
473755492	68134237 %PAGDueDate%
473755493	68134237 %PAGAmtDeferred%
473755494	68134237 %PAGTerms%
473755495	68134237 %PAGFirstParagraph%
473755496	68134237 %PrimaryEmailAddress%
473755497	68134237 %CurrentYear%
473755498	68134237 %ExternalHostName%

Your required payment of \$ [REDACTED] is due by 5/18/2023 in order t
 \$ [REDACTED]
 5/18/2023
 <table border='0' cellpadding='2' cellspacing='2' color='#444444' id='wutable' w
 Your account will be updated when the required payment has been received. Failur
 2023
 www2.ameren.com

Not an email

The senior software engineer also advised that if a customer downloaded the payment agreement confirmation email, they would have the ability to edit the message.

Based on the data that we have, the email Mr. Felber received on 05/18/23 reflected the required payment date of 05/18/23 and does not reflect a required payment date of 05/22/23.

Not from Sendgrid or
 Template
 Ameren's Counterfeit exhibit