

EC-2025-0165

I also respectfully ask that the Commission and Regulatory Judge suspend all and any further investigation that is unduly burdensome to the Commission Staff and Commission itself in this matter until Ameren Missouri and their legal counsel file a response to how and where they find it my payment agreement, not “pending” like they are altering it to state, the exact words that Ameren Missouri’s counsel filed in their affirmative grounds of defense.

In paragraph 23 of Ameren Missouri’s grounds for defense, counsel implies and alters the wording and terminology to state this exactly.

“Complainant activated a pending Cold Weather Rule payment agreement.”

Nowhere in the payment agreement sent to the Complainant, it state the exact words of

“activated a pending Cold Weather Rule payment agreement.”

Ameren’s legal counsel is altering the material facts of the actual payment agreement, and altering it to include the word “pending” in front of the words payment agreement, however the word “pending” is not in front of the word payment agreement in both spots.

The payment agreement states the material facts as followed.

- 1) “Payment Required to Activate Payment Agreement.”
- 2) “Your payment agreement is pending initial payment.”

Ameren Missouri alters the terminology and wording and instead feels it should state “complainant activated a pending Cold Weather payment agreement.”

Nowhere in the payment agreement, not “pending” does the word “pending” come before the words payment agreement.

Ameren Missouri’s legal counsel is trying to alter the real material facts and edit them, modify them, alter them with words that aren’t in the material facts of the agreement.

The correct sentence structure and agreeing terms if that would be the case Ameren would have to state as followed

“Your pending Cold Weather Rule payment agreement is pending initial payment.”

However, the agreement clearly shows the material fact language that it is a payment agreement, not pending, as at no time, does the words “pending” come prior to the words payment agreement, making it a “pending payment agreement.”

Ameren’s altering of the context and words doesn’t make their statement true.

If anything Ameren Missouri’s counsel is knowingly making a false statement of material fact. Making a miselading statement or omission that is equivalent of an affirmative false statement. Engaging in dishonest conduct, clearly by altering words not stated and adding more words into the document in which aren’t stated or explained, and offering false evidence that they know is false and misleading.

Not only has Ameren mislead the Complainant, but they’ve mislead the Staff and the Commission. They made a “promise” to change their terminology and filed a motion in EC-2023-0395 to change the terminology and wording, along with a motion to leave to change the wording, only to continue using the SAME context wording in EC-2023-0395, as they are doing in EC-2025-0165.

The Commission should order a response from Ameren asking their legal counsel where in the payment agreement, not pending, does it state the delusional words or delusional words that Ameren’s legal counsel is trying to verbally alter and on paper alter the words to the exact wording below.

“Complainant activated a pending Cold Weather Rule payment agreement.”

They should ask Ameren for a response on where they see the words “pending Cold Weather payment agreement, specifically in that order and where they apparently see that in the payment agreement.

Until Ameren Missouri files a proper response to that the Commission should suspend on Ameren’s side any filings or possible motions that they might try to file to ignore the material facts.

It is rather pathetic that Ameren Missouri’s legal counsel chooses to add, modify, insert and alter the words to state “Complainant activated a pending Cold Weather Rule payment agreement,” instead of admitting the truth that it is a payment agreement, no “pending” prior to the words payment agreement.

Instead, Ameren Missouri’s legal counsel continues to burry Ameren in further deep lies and commits another lie in the act.

I have never in my life seen a company try to alter as much wording and insert words that don't exist on documents given and then alter the wording to something it really doesn't state.

Ameren Missouri and their legal counsel are master manipulators, along with I believe they have a severe mental disorder if they really believe the delusional stories and extra add on words that don't exist in the document.

The law doesn't allow Ameren to send out a document then freely choose which words they like or don't like and freely change the wording or altering the wording. That's not how it works.

Yes, I believe Ameren Missouri and their legal counsel have severe mental problems if they decipher the agreement stating ,

“Complainant activated a pending Cold Weather Rule payment agreement.”

At this point Ameren Missouri and their legal counsel are committing Wanton Damages to the Complainat, in which they are specifically acting in reckless disregard for the potential harm of the Complainant.

In which they are harming and creating a reckless disregard when they alter, modify, change, swap, manipulate the wording to “ Complainant activated a pending Cold Weather Rule payment agreement.”

They are trying to replace the actual material facts of the agreement because they got caught in a lie and want to essentially replace it with a statement and words that don't exist because it's a delusional story.

I would suggest if Ameren Missouri wants to change their payment agreements to the term of “pending payment agreement or pending Cold Weather payment agreement, that they reach out to the Commission to start the proper process of Promulgate rulemaking to change the wording and terminology, instead of trying to alter the original documents words, statements.

and no, stating them because you feel they should state them after you got caught in a lie isn't Promulgate rulemaking.

Ameren Missouri is no more than a sick and twisted delusional company with their delusional stories.

And yes a Commission has the authority under Missouri State Statutes to award Wanton damages, as conclusively this is. Ameren Missouri is making false and misleading statements to the material facts.

I will also offer the apology of calling someone a mental nutcase, however it is deemed and proper in this matter. However at no time in any of my matters

before the Commission has Ameren offered any evidence that conclusively goes beyond thinking they aren't a mental nutcase. This company literally has committed so much fraud with their own software vendors that they have either been dumped or Ameren dumps them, because they've committed fraud internally and externally with their software.

Instead Ameren Missouri types on a blank piece of paper what they feel the document should state and they offer a delusional story to go with that document, even though the document agrees with the Complainant.

This matter isn't about what Ameren feels something should say or state, it is about what they've written on paper already and has been presented in clear document form in front of them.

If they want to cry about what they feel the document should state after they have been caught in a lie with their delusional story, they should reach out to a therapist.

We wouldn't be talking about the SAME exact issues also if the Commission took my first complaint a little more serious. To be fair I was ticked off because my utility service was disconnected illegally.

I believe me getting the police involved in this matter becomes more like a realistic possibility everyday. Especially when an attorney grossly modifies, alters, deletes, changes the wording payment agreement to, " Complainant activated a pending Cold Weather Rule payment agreement."

I didn't know that making false statements to material facts was legal in Missouri? When did that become legal for practicing attorney's to do?

Just remember, the law doesn't allow you to alter the wording to what you think it should state, after you've been caught in a lie. Continuing to lie, continues to further prove the point and Ameren Missouri has given me more than enough than I need.

I lool forward to more of Ameren's delusional stories crafted by their legal master manipulators, that spend their time altering words and documents. Of course with the Regulatory manipulator.

Brett Felber  
1/5/25