

EC-2025-0165

I forgot to add that paragraph (2) of payment and settlement agreements specifically states the corresponding information that agrees that Ameren Missouri is in violation of Commission rule 20 CSR 4240-13.060.

“Every payment agreement resulting from the customer’s inability to pay the outstanding bill in full shall provide that service will not be discontinued if the customer pays the amount of the outstanding bill specified in the agreement and agrees to pay a reasonable portion of the remaining outstanding balance in installments until the bill is paid.”

You can clearly see that prior to the agreed date due, Ameren demanded the full amount noted in the disconnect letter of \$ [REDACTED].

Ameren Missouri on November 19, 2024, developed an elaborate scheme to defraud Mr. Felber, out of the full balance of money, instead of honoring the payment agreement.

Ameren Missouri didn’t send out one illegal notice to start the disconnection process, they sent two, two prior to any payment due or no payment due at the time.

One before the due date on November 19, 2024, and the date the payment was due at 7:08 AM .

At this point the Complainant uses these paragraphs to show that Ameren Missouri is not only the harasser, but they are a master manipulator of the Commission rules, regulations and tariffs.

Instead of abiding by the specific rules, regulations and tariffs, Ameren Missouri chooses to verbally and on paper modify them and alter the wording, to something they feel it should state, that it doesn’t state in Commission rules, regulations and tariffs.

If this matter does make it’s way to a evidentiary hearing, it will show that Ameren Missouri is a master manipulator. Their legal counsel alters the wording and modifies the terminology of the Commission rules, regulations and tariffs, and also participates in a level of fraud to commit theft of funds against the Complainant.

Ameren Missouri’s affirmative answers and defenses don’t exist, never have existed. It is a pure defrauding scheme orchestrated by their legal counsel trying to persuade a commission with delusional stories and fake stories, around rules and regulations that don’t exist.

Nowhere in Commission rules and regulations of 20 CSR 4240-13.060 does it state any of the words in paragraphs (1), (2), (3) what Ameren Missouri’s legal counsel states in paragraphs 25 & 26 of Ameren’s Affirmative Answers and Defenses.

Ameren Missouri and their legal counsel insist on creating a make believe story, of what they feel it should say, because they don’t have it in them to tell the truth. Instead they create a disturbing and sick story, take no responsibility for their actions. Boldly blame the other party when they are caught in a lie, then they insist on altering the wording and presenting another lie and in essence, they continue to lie.

Ameren Missouri is sick, their legal counsel is sick. It takes a sick and twisted person, to create a delusional story that doesn't exist. Make up their own rules and regulations that don't exist in the the sections specifically stated in the violations that the Complainant continues to point out, that don't exist in 20 CSR 4240-13.060.

I have never seen a business or attorney who has gone well out of their way to create the biggest fabricated story of "rules" that don't exist.

Ameren Missouri has a severe mental problem if they think paragraph 25 of their affirmative answers exists in payments and settlement agreements rule 20CSR 4240-13.060.

This is the biggest amount of fraud I've ever seen come from a business and the highest amount of attorney misconduct if they believe anything they've said.

Ameren Missouri is sick, and twisted and it is disturbing that a company and their counsel choose to alter the words and modify, reformat because they don't want to take responsibility for their actions.

Ameren Missouri is not only wasting my time and money, but they are wasting resources within the Commission Staff and Regulatory Judges and Commissioners, by trying to create rules and regulations and fabricated rules and regulations that don't exist in any of the Commission rules, regulations and tariffs.

Ameren Missouri and their Regulatory Division and legal counsel need to learn to grow up and take responsibility for their violations. But they won't ever grow up, because they are to immature to. So they bring their immaturity to a new level by altering paperwork, altering words, manipulating words, changing words and modifying them to what they believe they should say, and create a delusional story.

And yes, I said they are immature, because that is what they are, immature. They are immature because they can't admit responsibility for fault. Grow up.

Brett Felber
1/4/25