BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

George L. Eliceiri,)
Complainant,)
v.) File No.: WC-2020-0145
Missouri-American Water Company,)
Respondent.)

ORDER SETTING PROCEDURAL CONFERENCE

Issue Date: January 10, 2020 Effective Date: January 10, 2020

On November 22, 2019, George L. Eliceiri filed a complaint against Missouri-American Water Company. On November 25, 2019, the Commission issued an Order Giving Notice of Contested Case and Directing Answer. On December 26, 2019, Missouri-American filed a Motion to Dismiss and Suggestions in Support. Dr. Eliceiri filed a Response to Missouri-American's Answer and Motion to Dismiss on January 7, 2020. On January 10, 2020, the Commission's Staff filed a Memorandum describing the results of its investigation.

The Commission will schedule a conference to discuss the schedule and procedures needed to resolve Dr. Eliceiri's complaint. All parties must appear, either in person or by telephone.

THE COMMISSION ORDERS THAT:

1. A procedural conference is scheduled for January 30, 2020, at 10:00 a.m., at the Commission's office at the Governor Office Building, 200 Madison Street, Jefferson

City, Missouri, Room 305. This building meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.

- 2. Any party may appear either in person or by telephone. Any appearance by telephone shall be made by dialing 1-650-479-3270, meeting number: 802 912 872 at the designated prehearing time.
 - 3. This order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff Secretary

Paul T. Graham, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 10th day of January, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 10th day of January 2020.

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Morris L. Woodruff Secretary

MISSOURI PUBLIC SERVICE COMMISSION January 10, 2020

File/Case No. WC-2020-0145

Missouri Public Service Commission

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George L. Eliceiri

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Missouri-American Water Company

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Missouri-American Water Company

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.