

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Unice Harris,

Complainant,

V.

Evergy Missouri West,

Respondent

File No. EC-2020-0079

ORDER RE-SETTING PREHEARING CONFERENCE

Issue Date: January 14, 2020

Effective Date: January 14, 2020

On September 18, 2019, Unice Harris filed a complaint against Kansas City Power & Light Company.¹ Thereafter, the Commission ordered its Staff to investigate and file a report. Staff filed its report on November 4, 2019.

On November 18, 2019, the Commission scheduled a prehearing conference for November 26, 2019. Ms. Harris did not appear. The Commission excused her absence due to the short notice given in its Order and the fact that the prehearing conference was scheduled the same week as the Thanksgiving holiday.

The Commission re-scheduled the prehearing conference to occur on January 15, 2020. On January 10, 2020, the scheduling order which had been sent to Ms. Harris by certified mail was returned by the Post Office, marked unclaimed and unable to forward. In a conversation with Counsel for Staff, Ms. Harris stated she also had not received the emailed scheduling order. As sufficient notice to Ms. Harris could not have

¹ Respondent notes that while the claim was filed against Kansas City Power & Light, Ms. Harris was actually a customer of KCP&L Greater Missouri Operations Company, which has undergone a name change to Evergy Missouri West.

been communicated between the time after the Order was returned and the scheduled prehearing conference, the Commission canceled the January 15, 2020, prehearing conference.

In order to discuss a procedural schedule and *possible settlement or mediation* of this matter, the Commission will reschedule a prehearing conference. For their convenience, the parties may appear by telephone as set out below.

THE COMMISSION ORDERS THAT:

1. The parties shall appear at a prehearing conference to be held on January 29, 2020, at 12:00 noon. Failure to appear at the conference without being excused may result in dismissal of the complaint in accordance with Commission rule 20 CSR 4240-2.090(5).

2. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs an accommodation to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.

3. Any party that wants to participate in the prehearing conference by telephone may do so by dialing **650-479-3207** and entering access code **806 423 268**.

4. The Commission's Data Center shall send two copies of this order, one by certified mail, and one by first class mail to Unice Harris at:

Unice Harris
4612 NE Whispering Winds, Apt B
Lee's Summit, Missouri 64064

5. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff
Secretary

Charles Hatcher, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 14th day of January, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 14th day of January 2020.**




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

January 14, 2020

File/Case No. EC-2020-0079

**Missouri Public Service
Commission**

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**Missouri Public Service
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Unice Harris

Unice Harris
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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.