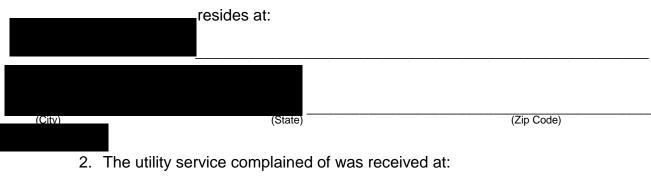
Attach extra pages as necessary.

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Ramey)	
(Your nate in the SUM	, Complainant,)))	
۷.) File No.	
Evergy (Utility's name here)	,))))	(PSC fills this in)
	Respondent,)	

FORMAL COMPLAINT



- a. Complainant's address listed in paragraph 1.
- b. A different address:

(Address where service is provided, if different from Complainant's address)

Respondent's address is:

1200 Main Street (Address of complainant)

Kansas City Missouri 64105

(State)

(Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public

Service Commission.

- 5. The amount at issue is: \$ (If your complaint is about money state how much is in dispute here.)
- Complainant now requests the following relief:

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

paid the balance from the hot months off Evergy is overcharging me and keeping me on A payment plan unnecessarily refusing to show me my actual bill

7. The relief requested is appropriate because Respondent has violated a

statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

should have a monthly balance of monthly usage only

<u>The balance has been paid off</u> Evergy needs to take me off the payment plan

8. The Complainant has taken the following steps to present this matter to

the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

None

12-31-2024

Date

Karney Main Chian

Signature of Complainant

Ramey Alaine Chisum

Alternate Contact Number

Complainant's Phone Number

Complainant's E-mail Address

Attach additional pages, as necessary. Attach **copies** of any supporting documentation. Do **not** send **originals** of any supporting documentation.