

KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Second Original Sheet No. 1.17
 Revised
Cancelling P.S.C. MO. No. 2 First Original Sheet No. 1.17
 Revised
For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

4. TAKING ELECTRIC SERVICE (continued)

4.09 PROTECTION OF COMPANY'S PROPERTY: The Customer at all times shall protect the property of the Company on the premises of the Customer and shall permit no person other than the employees and agents of the Company and other person authorized by law to inspect, work on, open or otherwise handle the wires, meters or other facilities of the Company. In case of loss or damage to the property of the Company on account of any carelessness, neglect or misuse by the Customer, any member of his family, or his agents, servants or employees, the Customer shall, at the request of the Company, pay to the Company the cost of any necessary repairs or replacements of such facilities or the value of such facilities.

4.10 TAMPERING WITH COMPANY FACILITIES: The Company may discontinue service to a Customer and remove its facilities from the Customer's premises, without notice, in case evidence is found that any portion of the Company's facilities has been tampered with in such manner that the Customer may have received unmetered service or unauthorized use. In such event the Company may require the Customer to pay for such amount of electric service as the Company may estimate, from available information, to have been used by not registered by the Company's meter and to increase the amount of his cash deposit or indemnity bond or other credit arrangement before electric service is restored; and, in addition thereto, the Customer shall be required to bear all associated costs incurred by Company, including, but not limited to, estimated labor charges, investigation and prosecution costs, material charges, and such protective equipment as, in the judgment of the Company, may be necessary.

4.11 ATTACHMENTS TO COMPANY'S FACILITIES: Except upon prior written consent of the Company, no person shall attach anything of any kind or nature to the electric facilities of the Company wherever located and the Company reserves the right to remove forthwith and without notice any unauthorized attachment to its facilities.

4.12 INDEMNITY TO COMPANY: The customer shall indemnify, save harmless and defend the Company against all claims, demands, cost or expense, for loss, damage or injury to persons or property, in any manner directly or indirectly connected with, or growing out of the distribution or use of electric service by the Customer at or on the Customer's side of the point of delivery.

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ISSUED BY: Darrin R. Ives, Senior Director Kansas City, MO

KANSAS CITY POWER & LIGHT COMPANY

P.S.C. MO. No. 2 Third Original Sheet No. 1.28
 Revised
Cancelling P.S.C. MO. 2 Second Original Sheet No. 1.28
 Revised
For Missouri Retail Service Area

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

8. BILLING AND PAYMENT (continued)

8.07 RETURN CHECK CHARGE

A charge not to exceed \$30.00 may be assessed when a Customer's check is returned due to insufficient funds.

8.08 COLLECTION CHARGE

When it is necessary for a representative of Company to visit the service address for the purpose of disconnecting electric service and the representative collects the delinquent payment amount a Collection Charge in the amount of \$20.00 shall be assessed to the customer.

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