

## ADOPTION NOTICE

### Schedule of Rates for Telephone Service

Fidelity Telephone LLC d/b/a Fidelity Communications hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, P.S.C. MO. No. 1 – Schedule of Rates for Telephone Service filed with the Missouri Public Service Commission by Fidelity Telephone Company.

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Issued: October 29, 2019

Effective: November 28, 2019

Issued by: Tariff Administrator  
210 E. Earll Drive  
Phoenix, AZ 85012

FILED  
Missouri Public  
Service Commission  
IN-2020-0115; JI-2020-0060

P. S. C. MO.  
Cancelling P. S. C. MO.

No. 1  
No. All Previous Schedules

OFFICE COPY  
Do Not Take From Office

No supplement of this schedule will be issued except for the purpose of cancelling this schedule.

RECEIVED  
FEB 23 1957  
MISSOURI  
Public Service Comm.

FIDELITY TELEPHONE COMPANY  
Name of Corporation

# SCHEDULE OF RATES FOR TELEPHONE SERVICE

FEB 23 1957  
Case No. 13,529

APPLYING TO THE EXCHANGE AREA AT

Japan, Lyon, New Haven, Owenville,  
Name of Town

Spring Bluff, Stanton, and Sullivan.

This schedule contains the rates, rentals, charges, rules and regulations for and relating to local service and to long-distance service over owned or controlled and jointly owned toll lines.

ISSUED January 23, 1957  
Month Day Year

EFFECTIVE February 1, 1957  
Month Day Year

BY Clyford J. Davis President  
Name of Officer Title

Sullivan, Missouri  
Address of Officer

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth below.

A. Local Rates

Local rates for Residential and Business services are available at Fidelity's Website:

[www.fidelitycommunications.com](http://www.fidelitycommunications.com)

B. New Bundles

After April 1, 2016, the Company may offer new bundles. Rates and descriptions of Fidelity's new bundled service offerings are available at Fidelity's website:

[www.fidelitycommunications.com](http://www.fidelitycommunications.com)

C. Grandfathered Bundles

The packages below are only available to existing customers at existing locations. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

The following Bundled Packages are available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate. All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services.

Rates

1. Just Perfect Package\*

(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 10 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)

(T)

|                             |          |
|-----------------------------|----------|
| With Digital Ultimate Tier  | \$135.99 |
| With Starz/Encore           | \$137.98 |
| With Cinemax                | \$137.98 |
| With Showtime/Movie Channel | \$137.98 |
| With HBO                    | \$143.04 |

(I)  
 |  
 (I)

\* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: December 22, 2016  
 Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Effective: January 1, 2017

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth below.

(T)

A. Local Rates

(N)

Local rates for Residential and Business services are available at Fidelity's Website:

[www.fidelitycommunications.com](http://www.fidelitycommunications.com)

B. New Bundles

After April 1, 2016, the Company may offer new bundles. Rates and descriptions of Fidelity's new bundled service offerings are available at Fidelity's website:

[www.fidelitycommunications.com](http://www.fidelitycommunications.com)

(N)

C. Grandfathered Bundles

(T)

The packages below are only available to existing customers at existing locations. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

The following Bundled Packages are available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate. All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services.

(T)

Rates

1. Just Perfect Package\*

(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)

|                             |          |
|-----------------------------|----------|
| With Digital Ultimate Tier  | \$128.99 |
| With Starz/Encore           | \$130.98 |
| With Cinemax                | \$130.98 |
| With Showtime/Movie Channel | \$130.98 |
| With HBO                    | \$133.98 |

\* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: March 23, 2016  
 Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Effective: April 1, 2016

**CANCELLED**  
 January 1, 2017  
 Missouri Public  
 Service Commission  
 JI-2017-0133

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2016-0238



LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$16.00 |
| Business One-Party  | 23.95   |
| Business Trunks     | 30.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing, residential or business (as Designated) customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

|   | <u>Rates</u> | (T) |
|---|--------------|-----|
| 1. Just Perfect Package*<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) |              |     |
| With Digital Ultimate Tier  | \$128.99     | (I) |
| With Starz/Encore   | \$130.98     | (I) |
| With Cinemax  | \$130.98     | (I) |
| With Showtime/Movie Channel   | \$130.98     | (I) |
| With HBO  | \$133.98     | (I) |

(I) Increase  
 (T) Text

\* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: February 27, 2015

Effective: March 1, 2015

Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED  
 April 1, 2016  
 Missouri Public  
 Service Commission  
 JI-2016-0238

FILED  
 Missouri Public  
 Service Commission  
 JI-2015-0268

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |     |
|---------------------|---------|-----|
| Residence One-Party | \$16.00 | (I) |
| Business One-Party  | 23.95   | (I) |
| Business Trunks     | 30.70   |     |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing, residential or business (as Designated) customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

Rates

- 1. Just Perfect Package  
 (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)

|                             |          |
|-----------------------------|----------|
| With Digital Ultimate Tier  | \$125.99 |
| With Starz/Encore           | \$125.99 |
| With Cinemax                | \$125.99 |
| With Showtime/Movie Channel | \$125.99 |
| With HBO                    | \$128.99 |

(I) Rate increase  
 (T) Change in text

Issued: October 30, 2014

Effective: December 1, 2014

Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED  
 March 1, 2015  
 Missouri Public  
 Service Commission  
 JI-2015-0268

FILED  
 Missouri Public  
 Service Commission  
 JI-2015-0191

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$14.00 |
| Business One-Party  | 21.95   |
| Business Trunks     | 30.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing, residential or business (as Designated) customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

Rates

|  |                             |          |     |
|--|-----------------------------|----------|-----|
| 1. Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) |                             |          |     |
|  | With Digital Ultimate Tier  | \$125.99 | (I) |
|  | With Starz/Encore           | \$125.99 | (I) |
|  | With Cinemax                | \$125.99 | (I) |
|  | With Showtime/Movie Channel | \$125.99 | (I) |
|  | With HBO                    | \$128.99 | (I) |

- (I) Rate increase
- (T) Change in text

Issued: February 28, 2014

Effective: April 1, 2014

Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

**CANCELED**  
 December 1, 2014  
 Missouri Public  
 Service Commission  
 JI-2015-0191

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2014-0337

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |     |
|---------------------|---------|-----|
| Residence One-Party | \$14.00 | (I) |
| Business One-Party  | 21.95   | (I) |
| Business Trunks     | 30.70   | (I) |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing, residential or business (as Designated) customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

|  | <u>Rates</u> |     |
|--|--------------|-----|
| 1. Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) |              |     |
| With Digital Ultimate Tier   | \$120.95     | (I) |
| With Starz/Encore  | \$120.95     | (I) |
| With Cinemax   | \$120.95     | (I) |
| With Showtime/Movie Channel  | \$120.95     | (I) |
| With HBO   | \$123.95     | (I) |

(I) Rate increase

Issued: April 12, 2013  
 Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Effective: June 1, 2013

CANCELLED  
 April 1, 2014  
 Missouri Public  
 Service Commission  
 JI-2014-0337

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0446

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$10.25 |
| Business One-Party  | 19.95   |
| Business Trunks     | 28.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing, residential or business (as Designated) customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

|   | <u>Rates</u> |     |
|---|--------------|-----|
| 1. Just Perfect Package   |              |     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) |              | (T) |
| With Digital Ultimate Tier  | \$117.95     | (I) |
| With Starz/Encore   | \$117.95     | (I) |
| With Cinemax  | \$117.95     | (I) |
| With Showtime/Movie Channel   | \$118.95     | (I) |
| With HBO  | \$120.95     | (I) |

(I) Rate increase  
 (T) Change in text

Issued: May 8, 2012

Effective: June 1, 2012

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED  
 June 1, 2013  
 Missouri Public  
 Service Commission  
 JI-2013-0446

Filed  
 Missouri Public  
 Service Commission  
 JI-2012-0705

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$10.25 |
| Business One-Party  | 19.95   |
| Business Trunks     | 28.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing, residential or business (as Designated) customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

Rates

|  |                             |              |
|--|-----------------------------|--------------|
| 1. Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 6 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) |                             |              |
|  | With Digital Ultimate Tier  | \$115.95 (N) |
|  | With Starz/Encore           | \$115.95 (I) |
|  | With Cinemax                | \$115.95 (I) |
|  | With Showtime/Movie Channel | \$116.95 (I) |
|  | With HBO                    | \$118.95 (I) |

- (N) New rate
- (I) Rate increase

Issued: May 26, 2011

Effective: July 1, 2011

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED  
 June 1, 2012  
 Missouri Public  
 Service Commission  
 JI-2012-0705

Filed  
 Missouri Public  
 Service Commission  
 JI-2011-0596

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$10.25 |
| Business One-Party  | 19.95   |
| Business Trunks     | 28.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing, residential or business (as Designated) customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

Rates

- 1. Just Perfect Package  
 (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 6 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) (T)
  - With Starz/Encore \$112.95
  - With Cinemax \$112.95
  - With Showtime/Movie Channel \$113.95
  - With HBO \$115.95

(T) Change in text

Issued: November 8, 2010

Effective: December 8, 2010

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2011-0236

CANCELLED  
 July 1, 2011  
 Missouri Public  
 Service Commission  
 JI-2011-0596

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$10.25 |
| Business One-Party  | 19.95   |
| Business Trunks     | 28.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing, residential or business (as Designated) customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

Rates

- 1. Just Perfect Package  
 (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)
 

|                             |          |     |
|-----------------------------|----------|-----|
| With Starz/Encore           | \$112.95 | (I) |
| With Cinemax                | \$112.95 | (I) |
| With Showtime/Movie Channel | \$113.95 | (I) |
| With HBO                    | \$115.95 | (I) |

(T) Change in text

Issued: June 21, 2010

Effective: July 1, 2010

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED  
 December 8, 2010  
 Missouri Public  
 Service Commission  
 JI-2011-0236

FILED  
 Missouri Public  
 Service Commission  
 JI-2010-0733



LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$10.25 |
| Business One-Party  | 19.95   |
| Business Trunks     | 28.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.)

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Rates

- 1. Just Perfect Package  
 (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)
 

|                             |          |     |
|-----------------------------|----------|-----|
| With Starz/Encore           | \$109.95 | (I) |
| With Cinemax                | \$109.95 | (I) |
| With Showtime/Movie Channel | \$110.95 | (I) |
| With HBO                    | \$112.95 | (I) |

(T) Change in text

Issued: May 28, 2009

Effective: June 7, 2009

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED  
 July 1, 2010  
 Missouri Public  
 Service Commission  
 JI-2010-0733

FILED  
 Missouri Public  
 Service Commission  
 JI-2009-0837

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$10.25 |
| Business One-Party  | 19.95   |
| Business Trunks     | 28.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.)

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(T)  
(T)  
(T)  
(T)

Rates

- 1. Just Perfect Package  
 (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)

|                             |          |
|-----------------------------|----------|
| With Starz/Encore           | \$106.95 |
| With Cinemax                | \$107.95 |
| With Showtime/Movie Channel | \$108.95 |
| With HBO                    | \$109.95 |

(T) Change in text

Issued: December 30, 2008

Effective: January 29, 2009

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$10.25 |
| Business One-Party  | 19.95   |
| Business Trunks     | 28.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

Rates

- 1. Just Perfect Package  
 (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)

|                             |          |     |
|-----------------------------|----------|-----|
| With Starz/Encore           | \$106.95 | (I) |
| With Cinemax                | \$107.95 | (I) |
| With Showtime/Movie Channel | \$108.95 | (I) |
| With HBO                    | \$109.95 | (I) |

(I) Increase Rate

Issued: June 5, 2008

Effective: June 15, 2008

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$10.25 |
| Business One-Party  | 19.95   |
| Business Trunks     | 28.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.) (T)  
(T)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

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- 1. Just Perfect Package  
 (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)

|                             |          |
|-----------------------------|----------|
| With Starz/Encore           | \$104.95 |
| With Cinemax                | \$105.95 |
| With Showtime/Movie Channel | \$106.95 |
| With HBO                    | \$107.95 |

(T) Change in text

Issued: April 21, 2008  
 Issued By:

Effective: May 21, 2008

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$10.25 |
| Business One-Party  | 19.95   |
| Business Trunks     | 28.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available in the Sullivan exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

Rates

- 1. Just Perfect Package  
 (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)

|                             |          |     |
|-----------------------------|----------|-----|
| With Starz/Encore           | \$104.95 | (I) |
| With Cinemax                | \$105.95 | (I) |
| With Showtime/Movie Channel | \$106.95 | (I) |
| With HBO                    | \$107.95 | (I) |

(I) Increase Rate

Issued: June 29, 2007

Effective: August 1, 2007

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED  
 May 21, 2008  
 Missouri Public  
 Service Commission

FILED  
 Missouri Public  
 Service Commission

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |         |
|---------------------|---------|
| Residence One-Party | \$10.25 |
| Business One-Party  | 19.95   |
| Business Trunks     | 28.70   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.
- C. Bundled Packages (available in the Sullivan exchange only) (N)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

|  | <u>Rates</u> |
|--|--------------|
| 1. Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) |              |
| With Starz/Encore  | \$102.95     |
| With Cinemax   | \$103.95     |
| With Showtime/Movie Channel  | \$104.95     |
| With HBO   | \$105.95     |

(N) New Service

Issued: March 14, 2006

Effective: April 13, 2006

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |             |
|---------------------|-------------|
| Residence One-Party | \$10.25 (I) |
| Business One-Party  | 19.95 (I)   |
| Business Trunks     | 28.70 (I)   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.

(I) Increase in rate

---

Issued: April 21, 2004  
Issued By:

Effective: May 21, 2004

Dave Beier, Vice President-Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

**Cancelled**

April 13, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

Missouri Public  
Service Commission

REC'D SEP 11 1998

PSC MO. NO. 1

Fidelity Telephone Company

9th Revised Sheet No. A  
Cancels 8th Revised Sheet No. A

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service, touch tone and local messages.

RATES

Within the exchange area:

|                     |             |
|---------------------|-------------|
| Residence One-Party | \$ 7.55 (R) |
| Business One-Party  | 14.25 (R)   |
| Business Trunks     | 21.40 (R)   |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Includes Touch Tone Service.

CANCELLED  
MAY 21 2004  
By J. H. R. S. A.  
Public Service Commission  
MISSOURI

Issued: September 11, 1998

Issuing Officer:  
John Davis  
64 North Clark  
Sullivan, Missouri 63080

Effective: November 1, 1998  
Missouri Public  
Service Commission  
98-344  
FILED NOV 01 1998



LOCAL EXCHANGE SERVICE

RECEIVED

GENERAL:

Unless otherwise specified the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.

JAN 15 1997

MISSOURI  
Public Service Commission

RATES

Within the exchange area:

|                | Touch Tone<br><u>One-Party</u> | Rotary Dial<br><u>One-Party</u> |
|----------------|--------------------------------|---------------------------------|
| Residence      | \$7.80                         | \$7.55                          |
| Business       | 14.75                          | 14.25                           |
| Business Trunk | 21.90                          | 21.40                           |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Touch Tone is available only in exchanges where necessary central office equipment and related facilities are available.
- C. Service connection charges do not apply when adding touch tone service within ninety days of the date when this service first becomes available in an exchange.
- D. When touch tone service is requested subsequent to installation, a \$5.00 installation charge will apply.

CANCELLED

NOV 01 1998  
By *Auth RS#A*  
Public Service Commission  
MISSOURI

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

Fidelity Telephone Company

Replaces

7th Revised Sheet No. A

6th Revised Sheet No. A

LOCAL EXCHANGE SERVICE

RECEIVED

FEB 23 1990

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages:

MISSOURI  
Public Service Commission

RATES

Within the exchange area:

CANCELLED

|                | <u>Touch Tone</u><br><u>One-Party</u> | <u>Rotary Dial</u><br><u>One-Party</u> |
|----------------|---------------------------------------|--|
| Residence      | \$ 7.80                               | \$ 7.55                                |
| Business       | 14.75                                 | 14.25                                  |
| Business Trunk | 21.90                                 | 21.40                                  |
| Semi Public    | 21.90                                 | 21.40                                  |

APR 15 1997  
BY 876RS A +  
Public Service Commission  
MISSOURI

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Touch Tone is available only in exchanges where necessary central office equipment and related facilities are available.
- C. Service connection charges do not apply when adding touch tone service within ninety days of the date when this service first becomes available in an exchange.
- D. When touch tone service is requested subsequent to installation, a \$5.00 installation charge will apply.

\* Indicates new rate or text  
+ Indicates change

FILED

MAR 1 1990  
89 - 159  
Public Service Commission

Issued: 2/23/90

Effective: 3/1/90

Kip Hendrickson  
Assistant V.P. Finance  
64 N. Clark St.  
Sullivan, MO 63080

FORM NO. 13 P.S.C.MO. No. 1 6th { Original } SHEET No. A  
 { Revised }  
 Cancelling P.S.C.MO. No. 1 5th { Original } SHEET No. A  
 { Revised }

Fidelity Telephone Company For All Exchanges  
 Name of Issuing Corporation Community, Town or City

RECEIVED

|   |                                       |  |
|---|---------------------------------------|--|
| LOCAL EXCHANGE SERVICE  |                                       | FEB 17 1989  |
| GENERAL   |                                       | MISSOURI<br>Public Service Commission  |
| Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages:  |                                       |  |
| RATES   |                                       |  |
| Within the exchange area:   |                                       |  |
|   | <u>Touch Tone</u><br><u>One-Party</u> | <u>Rotary Dial</u><br><u>One-Party</u>   |
| Business  | \$17.15*                              | \$15.65*   |
| Residence   | \$ 9.80*                              | \$ 8.30*   |
| A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.  |                                       |  |
| B. Touch Tone is available only in exchanges where necessary central office equipment and related facilities are available.   |                                       |  |
| C. Service connection charges do not apply when adding touch tone service within ninety days of the date when this service first becomes available in an exchange.  |                                       |  |
| *NOTE: These rates are interim and subject to refund at 9% simple interest should the revenues received from the interim rates exceed revenues to be received from permanent rates to be established by the Commission as a result of Staff's pending earnings investigation or an earnings investigation of Public Counsel. For further information regarding this refund, see the Joint Memorandum of the Companies, Staff, and The Office of the Public Counsel filed concurrently with this tariff sheet. |                                       |  |
| <p><b>CANCELLED</b></p> <p>MAR 1 1990</p> <p>BY <u>7<sup>th</sup> R.S.#A</u></p> <p>Public Service Commission</p> <p>MISSOURI</p>   |                                       |  |
| *Indicates new rate or text<br>+Indicates change  |                                       | <p><b>FILED</b></p> <p>MAR 1 1989</p> <p>89-160</p> <p>Public Service Commission</p> |

DATE OF ISSUE February 17, 1989 DATE EFFECTIVE March 1, 1989  
 month day year month day year

ISSUED BY T.E. Troughton Vice President Sullivan, Missouri 63080  
 name of officer title address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges

Community, Town or City St. Louis, MO

LOCAL EXCHANGE SERVICE

NOV 25 1987

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages:

RATES

Within the exchange area:

|           | Touch Tone<br>One-Party | Rotary Dial<br>One-Party |
|-----------|-------------------------|--------------------------|
| Business  | \$17.15                 | \$15.65                  |
| Residence | \$ 9.80                 | \$ 8.30                  |

- A. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- B. Touch Tone is available only in exchanges where necessary central office equipment and related facilities are available.
- C. Service connection charges do not apply when adding touch tone service within ninety days of the date when this service first becomes available in an exchange.

**CANCELLED**

MAR 1 1989  
BY 6#RS#A  
Public Service Commission  
MISSOURI

JAN 01 1988

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton Vice-President Sullivan, MO  
name of officer title address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town

**RECEIVED**

AUG 10 1987

LOCAL EXCHANGE SERVICE

MISSOURI

Public Service Commission

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages:

RATES

Within the exchange area:

|           | Touch Tone<br>One-Party | Rotary Dial<br>One-Party |
|-----------|-------------------------|--------------------------|
| Business  | \$17.15                 | \$15.65                  |
| Residence | \$ 9.80                 | \$ 8.30                  |

- A. The rates reflected on individual Local Exchange Service rate sheets do not include a company provided instrument. See Rules and Regulations - Miscellaneous Equipment for company provided instrument rate.
- B. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.
- C. Touch Tone is available only in exchanges where necessary central office equipment and related facilities are available.
- D. Service connection charges do not apply when adding touch tone service within ninety days of the date when this service first becomes available in an exchange.

**CANCELLED**

JAN 01 1988

BY 5th R.S. A  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**

SEP 10 1987

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE August 10, 1987  
month day year

DATE EFFECTIVE September 10, 1987  
month day year

ISSUED BY T. E. Troughton

Vice President

Sullivan, Mo.

name of officer

title

address

FORM NO. 13 P.S.C.MO. No. 1 3rd ~~(XXXXXX)~~ SHEET No. A

Cancelling P.S.C.MO. No. 1 2nd ~~(XXXXXX)~~ SHEET No. A

Fidelity Telephone Company For Japan, Lyon, Spring Bluff, Stanton  
Name of Issuing Corporation Community, Town or City  
and Sullivan

LOCAL EXCHANGE SERVICE

RECEIVED

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to telephone service and messages:

MISSOURI  
Public Service Commission

RATES

Within the exchange area:

|           |                  |
|-----------|------------------|
|           | <u>One-Party</u> |
| Business  | \$ 15.65         |
| Residence | 8.30             |

- A. The rates reflected on individual Local Exchange Service rate sheets do not include a company provided instrument. See Rules and Regulations - Miscellaneous Equipment for company provided instrument rate.
- B. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.

CANCELLED

SEP 10 1987  
BY 4<sup>th</sup> R.S. #A  
Public Service Commission  
MISSOURI

FILED  
FEB -1 1981  
80-269  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE January 22, 1981 DATE EFFECTIVE February 1, 1981  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

FORM NO. 13 P.S.C.MO. No. 1 2nd (~~Original~~) SHEET No. A  
(Revised)

Cancelling P.S.C.MO. No. \_\_\_\_\_ 1st (~~Original~~) SHEET No. A  
(Revised)

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For ALL EXCHANGES  
Community, Town or City

RECEIVED

SEP 19 1978

LOCAL EXCHANGE SERVICE

MISSOURI

Public Service Commission

The following sheets reflect rates authorized by the Missouri Public Service Commission in Case No. 18,318. The rates contained on the numbered sheets are for an interim period and will expire October 30, 1979, unless sooner cancelled, changed or extended:

P.S.C. Mo. No. 1

3rd Revised Sheet No. 1, Berger  
3rd Revised Sheet No. 1, Japan  
3rd Revised Sheet No. 1, Lyon  
3rd Revised Sheet No. 1, New Haven  
3rd Revised Sheet No. 1, Owensville  
3rd Revised Sheet No. 1, Springbluff  
3rd Revised Sheet No. 1, Stanton  
3rd Revised Sheet No. 1, Sullivan  
3rd Revised Sheet No. 15, Rules and Regulations  
Miscellaneous Equipment  
1st Revised Sheet No. 15.2, Rules and Regulations  
Miscellaneous Equipment  
1st Revised Sheet No. 15.3, Rules and Regulations  
Miscellaneous Equipment

CANCELLED

FEB 1 1981  
BY 3rd P.S.# A  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

OCT 31 1978

Public Service Commission

DATE OF ISSUE September 18, 1978 DATE EFFECTIVE October 31, 1978  
month day year month day year

ISSUED BY Evan R. Copsey, President Sullivan, Missouri  
name of officer title address

Fidelity Telephone Company For All Exchanges  
 Name of Issuing Corporation Community, Town or City

**RECEIVED**

|   |             |
|---|-------------|
| LOCAL EXCHANGE SERVICE  | OCT 14 1977 |
| MISSOURI<br>Public Service Commission   |             |
| <p>The following sheets reflect rates authorized by Missouri Public Service Commission in Case No. <del>18,318</del>. The rates contained on the numbered sheets are for an interim period of twelve (12) months and will expire November 1, 1978, unless sooner cancelled, changed or extended:</p>  |             |
| <p>P.S.C. Mo. No. 1</p> <p>1st Revised Sheet No. 1, Berger<br/>         2nd Revised Sheet No. 1, Japan<br/>         2nd Revised Sheet No. 1, Lyon<br/>         1st Revised Sheet No. 1, New Haven<br/>         1st Revised Sheet No. 1, Owensville<br/>         2nd Revised Sheet No. 1, Springbluff<br/>         2nd Revised Sheet No. 1, Stanton<br/>         2nd Revised Sheet No. 1, Sullivan<br/>         3rd Revised Sheet No. 15, Rules &amp; Regulations, Miscellaneous Equipment<br/>         1st Revised Sheet No. 15.2, Rules &amp; Regulations, Miscellaneous Equipment<br/>         1st Revised Sheet No. 15.3, Rules &amp; Regulations, Miscellaneous Equipment</p> |             |
| <p><b>CANCELLED</b></p> <p>OCT 31 1978</p> <p>BY <u>2nd R S A</u><br/>         PUBLIC SERVICE COMMISSION<br/>         OF MISSOURI</p>   |             |
| <p><b>FILED</b></p> <p>OCT 31 1977</p> <p>Case # 18,318</p> <p>Public Service Commission</p>  |             |
| <p>*Indicates new rate or text<br/>         +Indicates change</p>   |             |

DATE OF ISSUE October 14, 1977 DATE EFFECTIVE October 31, 1977  
 month day year month day year

ISSUED BY Evan Copsey, President Sullivan, Missouri  
 name of officer title address



FORM NO. 13 P.S.C.MO. No. 1 {Original} SHEET No. A  
{Revised}

Cancelling P.S.C.MO. No. \_\_\_\_\_ {Original} SHEET No. \_\_\_\_\_  
{Revised}

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE

APR 28 1975

MISSOURI

The following sheets reflect rates authorized by the Missouri Public Service Commission in Case No. 18,318. The rates contained on the numbered sheets are for an interim period of eighteen (18) months and will expire November 1, 1976, unless sooner cancelled, changed or extended:

P.S.C. Mo. No. 1

- 1st Revised Sheet No. 1, Berger
- 2nd Revised Sheet No. 1, Japan
- 2nd Revised Sheet No. 1, Lyon
- 1st Revised Sheet No. 1, New Haven
- 1st Revised Sheet No. 1, Owensville
- 2nd Revised Sheet No. 1, Springbluff
- 2nd Revised Sheet No. 1, Stanton
- 2nd Revised Sheet No. 1, Sullivan
- 3rd Revised Sheet No. 15, Rules & Regulations, Miscellaneous Equipment
- 1st Revised Sheet No. 15.2, Rules & Regulations, Miscellaneous Equipment
- 1st Revised Sheet No. 15.3, Rules & Regulations, Miscellaneous Equipment

CANCELLED

OCT 31 1977

BY LSA  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

MAY 1 1975

# 18018  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE April 28, 1975 DATE EFFECTIVE May 1, 1975  
month day year month day year

ISSUED BY Evan Copsey, President Sullivan, Missouri  
name of officer title address

LOCAL EXCHANGE SERVICE (Cont'd)

C. Grandfathered Bundles (Cont'd)

|  | <u>Rates</u> |            |
|--|--------------|------------|
| 2. Just Perfect Movie Lovers Package*<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 10 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel, and HBO). | \$170.95     | (I)<br>(T) |
| 3. Power Pack Package**<br>(includes Residential Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and Extended Basic Cable TV (MegaView)   | \$107.99     | (I)<br>(T) |
| 4. Business Power Pack Package**<br>(includes Residential Access Line, 10 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and Extended Basic Cable TV (MegaView)   | \$117.92     | (I)<br>(T) |
| 5. Power Pack LifeLine Package**<br>(includes Residential Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and Extended Basic Cable TV (MegaView)  | \$101.70     | (I)        |

The following Grandfathered Bundled Packages are available to subscribers in all Company exchanges except subscribers within the service coverage area of the Company's cable TV affiliate.

1. Just Perfect Package\*  
(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 6 Meg High-Speed Internet Service, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and one Premium movie channel).

|                             | <u>Rates</u> |     |
|-----------------------------|--------------|-----|
| With Digital Ultimate Tier  | \$138.99     | (I) |
| With Starz/Encore           | \$138.98     |     |
| With Cinemax                | \$138.98     |     |
| With Showtime/Movie Channel | \$138.98     |     |
| With HBO                    | \$141.98     |     |

(I) Increase  
 (T) Text

\* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

\*\* Effective April 1, 2016, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: December 22, 2016  
 Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Effective: January 1, 2017

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2017-0133

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

LOCAL EXCHANGE SERVICE (Cont'd)

C. Grandfathered Bundles (Cont'd)

|   | <u>Rates</u> |
|---|--------------|
| 2. Just Perfect Movie Lovers Package*<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel, and HBO). | \$163.95     |
| 3. Power Pack Package**<br>(includes Residential Access Line, 6 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and Extended Basic Cable TV (MegaView)  | \$100.99     |
| 4. Business Power Pack Package**<br>(includes Residential Access Line, 8 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and Extended Basic Cable TV (MegaView)   | \$110.99     |
| 5. Power Pack LifeLine Package**<br>(includes Residential Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and Extended Basic Cable TV (MegaView)   | \$ 91.70     |

The following Grandfathered Bundled Packages are available to subscribers in all Company exchanges except subscribers within the service coverage area of the Company's cable TV affiliate. (T)  
 (T)

1. Just Perfect Package\*  
 (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 6 Meg High-Speed Internet Service, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and one Premium movie channel).

|                             | <u>Rates</u> |
|-----------------------------|--------------|
| With Digital Ultimate Tier  | \$132.03     |
| With Starz/Encore           | \$132.02     |
| With Cinemax                | \$132.02     |
| With Showtime/Movie Channel | \$132.02     |
| With HBO                    | \$132.02     |

(I) Increase  
 (T) Text

\* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

\*\* Effective April 1, 2016, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: March 23, 2016  
 Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Effective: April 1, 2016

**CANCELLED**  
 January 1, 2017  
 Missouri Public  
 Service Commission  
 JI-2017-0133

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2016-0238

LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

|  | <u>Rates</u> |
|--|--------------|
| 2. Just Perfect Movie Lovers Package*<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$163.95     |
| 3. Power Pack Package<br>(includes Residential Access Line, 3 Meg Cable Modem Internet service, (MUSTView) Basic Cable TV and Extended Basic Cable TV)   | \$100.99     |
| 4. Business Power Pack Package<br>(includes Business Access Line, 8 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)   | \$110.99     |
| 5. Power Pack Lifeline Package<br>(includes Lifeline Residential Access Line, 3 Meg Cable Modem Internet service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)  | \$ 91.70     |

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

|  | <u>Rates</u> |     |
|--|--------------|-----|
| 1. Power Pack Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 3 Meg High Speed Internet Service, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV).  | \$107.99     | (I) |
| 2. Just Perfect Package*<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 6 Meg High-Speed Internet Service, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and one Premium movie channel). |              | (T) |

(I) Increase  
 (R) Removed  
 (T) Text

\* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: March 20, 2015  
 Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Effective: April 1, 2015

CANCELLED  
 April 1, 2016  
 Missouri Public  
 Service Commission  
 JI-2016-0238

FILED  
 Missouri Public  
 Service Commission  
 JI-2015-0278

LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

|  | <u>Rates</u> |        |
|--|--------------|--------|
| 2. Just Perfect Movie Lovers Package*<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$163.95     | (T)(I) |
| 3. Power Pack Package<br>(includes Residential Access Line, 3 Meg Cable Modem Internet service, (MUSTView) Basic Cable TV and Extended Basic Cable TV)   | \$100.99     | (I)    |
| 4. Business Power Pack Package<br>(includes Business Access Line, 8 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)   | \$110.99     | (I)    |
| 5. Power Pack Lifeline Package<br>(includes Lifeline Residential Access Line, 3 Meg Cable Modem Internet service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)  | \$ 91.70     |        |

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

|  |                          |     |
|--|--------------------------|-----|
| 1. Power Pack Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 3 Meg High Speed Internet Service, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV).  | <u>Rates</u><br>\$100.99 | (I) |
| 2. Just Perfect Package*<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 5 Meg High-Speed Internet Service, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and one Premium movie channel). |                          | (T) |

(I) Increase  
 (T) Text

\* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: February 27, 2015

Effective: March 1, 2015

Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

**CANCELED**  
 April 1, 2015  
 Missouri Public  
 Service Commission  
 JI-2015-0278

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2015-0268

LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

|   | <u>Rates</u> |        |
|---|--------------|--------|
| 2. Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$152.99     | (T)(I) |
| 3. Power Pack Package<br>(includes Residential Access Line, 3 Meg Cable Modem Internet service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)   | \$97.99      | (T)(I) |
| 4. Business Power Pack Package<br>(includes Business Access Line, 8 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)  | \$107.99     | (T)(I) |
| 5. Power Pack Lifeline Package<br>(includes Lifeline Residential Access Line, 3 Meg Cable Modem Internet service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)   | \$91.70      | (T)(I) |

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

|   | <u>Rates</u> |        |
|---|--------------|--------|
| 1. Power Pack Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 3 Meg High Speed Internet Service, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV).   | \$97.99      | (T)(I) |
| 2. Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 5 Meg High-Speed Internet Service, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and one Premium movie channel). |              | (T)    |

(T) Change in text  
 (I) Rate increase

Issued: February 28, 2014

Effective: April 1, 2014

Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

## LOCAL EXCHANGE SERVICE (Cont'd)

## RATES (Cont'd)

## C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

|   | <u>Rates</u> |        |
|---|--------------|--------|
| 2. Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$147.95     | (I)    |
| 3. Power Pack Package<br>(includes Residential Access Line, 3 Meg Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)   | \$92.95      | (I)    |
| 4. Business Power Pack Package<br>(includes Business Access Line, 8 Meg. Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)  | \$102.95     | (T)(I) |
| 5. Power Pack Lifeline Package<br>(includes Lifeline Residential Access Line, 3 Meg Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)   | \$86.70      | (I)    |

## D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

|   | <u>Rates</u> |        |
|---|--------------|--------|
| 1. Power Pack Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 3 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV).   | \$92.95      | (T)(I) |
| 2. Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 5 Meg High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel). |              |        |

(T) Change in text  
(I) Rate increase

Issued: April 12, 2013

Effective: June 1, 2013

Issued By:

Jason Ross  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

CANCELLED  
April 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0338

FILED  
Missouri Public  
Service Commission  
JI-2013-0446



LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

|   | <u>Rates</u>   |
|---|----------------|
| 2. Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$144.95       |
| 3. Power Pack Package<br>(includes Residential Access Line, 3 Meg Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)   | (T)<br>\$89.95 |
| 4. Business Advantage Package<br>(includes Business Access Line, 8 Meg. Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)   | \$99.95        |
| 5. Power Pack Lifeline Package<br>(includes Lifeline Residential Access Line, 3 Meg Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)   | \$83.70 (N)    |

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

|  | <u>Rates</u> |
|--|--------------|
| 1. Power Pack Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 1.5 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV).  | \$89.95 (T)  |
| 2. Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel). |              |

(T) Change in text  
 (N) New package and rate

Issued: August 28, 2012

Effective: September 27, 2012

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED  
 June 1, 2013  
 Missouri Public  
 Service Commission  
 JI-2013-0446

Filed  
 Missouri Public  
 Service Commission  
 JI-2013-0099



LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

- |    |  |          |     |
|----|--|----------|-----|
| 2. | Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 8 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$144.95 | (I) |
|    |  |          | (T) |
| 3. | Advantage Package<br>(includes Residential Access Line, 3 Meg Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)  | \$89.95  | (I) |
|    |  |          | (T) |
| 4. | Business Advantage Package<br>(includes Business Access Line, 8 Meg. Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)   | \$99.95  | (I) |
|    |  |          | (T) |

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

- |    |   |              |     |
|----|---|--------------|-----|
|    |   | <u>Rates</u> |     |
| 1. | Advantage Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 1.5 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV).   | \$89.95      | (I) |
| 2. | Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel). |              |     |

(I) Rate increase, (T) Change in text

Issued: May 8, 2012

Effective: June 1, 2012

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

- |    |  |          |     |
|----|--|----------|-----|
| 2. | Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 6 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$142.95 | (I) |
| 3. | Advantage Package<br>(includes Residential Access Line, 1.5 Meg Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)  | \$87.95  | (I) |
| 4. | Business Advantage Package<br>(includes Business Access Line, 3 Meg. Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)   | \$97.95  | (I) |

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

- |    |   |                         |     |
|----|---|-------------------------|-----|
| 1. | Advantage Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 1.5 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV).   | <u>Rates</u><br>\$87.95 | (I) |
| 2. | Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel). |                         |     |

(I) Rate increase

Issued: May 26, 2011

Effective: July 1, 2011

Issued By:

Dave Beier

Fidelity Telephone Company

64 N. Clark

Sullivan, MO 63080

CANCELLED  
 June 1, 2012  
 Missouri Public  
 Service Commission  
 JI-2012-0705

Filed  
 Missouri Public  
 Service Commission  
 JI-2011-0596

LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

- |    |  |          |     |
|----|--|----------|-----|
| 2. | Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 6 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$139.95 | (T) |
| 3. | Advantage Package<br>(includes Residential Access Line, 1.5 Meg Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)  | \$85.95  | (T) |
| 4. | Business Advantage Package<br>(includes Business Access Line, 3 Meg. Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)   | \$95.95  | (T) |

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

- |    |   |              |     |
|----|---|--------------|-----|
|    |   | <u>Rates</u> |     |
| 1. | Advantage Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 1.5 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV).   | \$85.95      | (T) |
| 2. | Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel). |              |     |

(T) Change in text

Issued: November 8, 2010

Effective: December 8, 2010

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2011-0236

LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

- |    |  |          |     |
|----|--|----------|-----|
| 2. | Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$139.95 | (I) |
| 3. | Advantage Package<br>(includes Residential Access Line, 512k Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)   | \$85.95  | (I) |
| 4. | Business Advantage Package<br>(includes Business Access Line, 1.5 Meg. Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)   | \$95.95  | (I) |

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

- |    |   |                         |     |
|----|---|-------------------------|-----|
| 1. | Advantage Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 512k High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV).  | <u>Rates</u><br>\$85.95 | (I) |
| 2. | Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel). |                         |     |

(N) New Rate

Issued: June 21, 2010

Effective: July 1, 2010

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED  
 December 8, 2010  
 Missouri Public  
 Service Commission  
 JI-2011-0236

FILED  
 Missouri Public  
 Service Commission  
 JI-2010-0733

LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

- |    |  |          |     |
|----|--|----------|-----|
| 2. | Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$137.95 | (I) |
| 3. | Advantage Package<br>(includes Residential Access Line, 512k Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)   | \$81.95  | (I) |
| 4. | Business Advantage Package<br>(includes Business Access Line, 1.5 Meg. Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)   | \$89.95  |     |

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

- |    |   |              |     |
|----|---|--------------|-----|
|    |   | <u>Rates</u> |     |
| 1. | Advantage Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 512k High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV).  | \$81.95      | (I) |
| 2. | Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel). |              |     |

(N) New Rate

Issued: May 28, 2009

Effective: June 7, 2009

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED  
 July 1, 2010  
 Missouri Public  
 Service Commission  
 JI-2010-0733

FILED  
 Missouri Public  
 Service Commission  
 JI-2009-0837

LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

- |    |  |          |                 |
|----|--|----------|-----------------|
| 2. | Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$133.95 |                 |
| 3. | Advantage Package<br>(includes Residential Access Line, 512k Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)   | \$78.95  |                 |
| 4. | Business Advantage Package<br>(includes Business Access Line, 1.5 Meg. Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)   | \$89.95  | (N)<br> <br>(N) |

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

- |    |   |              |
|----|---|--------------|
|    |   | <u>Rates</u> |
| 1. | Advantage Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 512k High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV).  | \$78.95      |
| 2. | Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel). |              |

(N) New Rate

Issued: December 30, 2008

Effective: January 29, 2009

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080



LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate) (Cont'd)

- |    |  |          |     |
|----|--|----------|-----|
| 2. | Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$133.95 | (I) |
| 3. | Advantage Package<br>(includes Residential Access Line, 512k Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)   | \$78.95  | (I) |

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

- |    |   |              |
|----|---|--------------|
|    |   | <u>Rates</u> |
| 1. | Advantage Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 512k High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV).  | \$78.95      |
| 2. | Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel). |              |

(I) Increase Rate

Issued: June 5, 2008  
 Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Effective: June 15, 2008

LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available to subscribers within the Sullivan exchange and also within the service coverage area of the Company's cable TV affiliate.) (Cont'd) (T)  
 (T)

|   | <u>Rates</u> |
|---|--------------|
| 2. Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$131.95     |

|   |         |
|---|---------|
| 3. Advantage Package<br>(includes Residential Access Line, 512k Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV) | \$76.95 |
|---|---------|

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.) (N)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer, subject to availability of network facilities with digital TV capability. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

|   | <u>Rates</u> |
|---|--------------|
| 1. Advantage Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, 512k High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV). | \$78.95      |

|  |     |
|--|-----|
| 2. Just Perfect Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel). | (N) |
|--|-----|

Issued: April 21, 2008  
 Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Effective: May 21, 2008



LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available in the Sullivan exchange only) (Cont'd)

- |    |  |          |     |
|----|--|----------|-----|
| 2. | Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$131.95 | (I) |
| 3. | Advantage Package<br>(includes Residential Access Line, 512k Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)   | \$76.95  | (I) |

(I) Increase Rate

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Issued: June 29, 2007

Effective: August 1, 2007

Issued By:

Dave Beier  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

CANCELLED  
May 21, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE (Cont'd)

RATES (Cont'd)

C. Bundled Packages (available in the Sullivan exchange only) (Cont'd)

- |    |  |          |                 |
|----|--|----------|-----------------|
| 2. | Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate Smart Features Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO). | \$129.95 |                 |
| 3. | Advantage Package<br>(includes Residential Access Line, 512k Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)   | \$74.95  | (N)<br> <br>(N) |

(N) New service

Issued: April 26, 2006

Effective: May 26, 2006

Issued By:

Dave Beier  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

LOCAL EXCHANGE SERVICE (Cont'd)

(N)

RATES (Cont'd)

C. Bundled Packages (available in the Sullivan exchange only) (Cont'd)

- 2. Just Perfect Movie Lovers Package \$129.95  
 (includes Residential Access Line, Ultimate Smart  
 Features Package, Residential Voicemail, 3 Meg. Cable  
 Modem Internet service, Basic Cable TV, Extended Basic  
 Cable TV, Digital Cable TV and these Premium movie  
 channels – Starz/Encore, Cinemax, Showtime, The Movie  
 Channel and HBO).

(N)

(N) New service

Issued: March 14, 2006  
Issued By:

Dave Beier  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Effective: April 13, 2006

**Cancelled**

May 26, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

Cancelling P.S.C.MO.No. 1

Original Sheet No. B

Fidelity Telephone Company  
Name of Issuing Corporation

For Berger, New Haven, and Owensville  
Community, Town, or City

|  |  |   |
|--|--|---|
| LOCAL EXCHANGE SERVICE                           |  | RECEIVED<br>AUG 10 1987                           |
| Held for future use                              |  | MISSOURI<br>Public Service Commission             |
|  |  | FILED<br>SEP 10 1987<br>Public Service Commission |
| *Indicates new rate or text<br>†Indicates change |  |   |

DATE OF ISSUE August 10, 1987  
month day year

DATE EFFECTIVE September 10, 1987  
month day year

**Cancelled**

April 13, 2006

ISSUED BY T. E. Troughton

Vice President

Sullivan, Mo

name of officer

title

address

Fidelity Telephone Company  
 Name of Issuing Corporation

For Berger, New Haven and Owensville  
 Community, Town or City

LOCAL EXCHANGE SERVICE

**RECEIVED**  
 JAN 22 1981  
 MISSOURI  
 Public Service Commission

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to telephone service and messages:

RATES:

Within the initial rate area:

|           |    | CLASS OF SERVICE |           |            |            |
|-----------|----|------------------|-----------|------------|------------|
|           |    | One-Party        | Two-Party | Four-Party | Extensions |
| Business  | A. | \$ 10.85         | \$ 9.60   | \$ 8.60    | \$ .50     |
|           | B. | 15.65            | -         | -          |            |
| Residence | A. | 5.10             | 4.35      | 3.60       |            |
|           | B. | 8.30             | -         | -          |            |

RATES (RURAL)

Outside the initial rate area, but within the exchange area:

**CANCELLED**  
 SEP 10 1987  
 BY R.S.#B  
 Public Service Commission  
 MISSOURI

|           |    | CLASS OF SERVICE |           |             |            |
|-----------|----|------------------|-----------|-------------|------------|
|           |    | One-Party        | Two-Party | Eight-Party | Extensions |
| Business  | A. | \$ -             | \$ -      | \$ 7.10     | \$ .50     |
|           | B. | 15.65            | -         | -           |            |
| Residence | A. | -                | -         | 2.85        |            |
|           | B. | 8.30             | -         | -           |            |

A. Rates in the Berger, New Haven and Owensville exchanges are effective until entire exchange is upgraded to provide one-party service to all subscribers.

B. Rates in the Berger, New Haven and Owensville exchanges become effective first billing cycle after date upgrading is completed to provide one-party service to all subscribers.

C. Applicable taxes levied by state, county and local taxing authorities are in addition to the rates set forth above.

\*Indicates new rate or text  
 †Indicates change

**FILED**  
 FEB 1 1981  
 80-269  
 Public Service Commission

DATE OF ISSUE January 22, 1981  
 month day year

DATE EFFECTIVE February 1, 1981  
 month day year

ISSUED BY Evan R. Copsey  
 name of officer

President Sullivan, Missouri  
 title address

LOCAL EXCHANGE SERVICE (Cont'd)

C. Grandfathered Bundles (Cont'd)

|    |  |          |     |
|----|--|----------|-----|
| 2. | Just Perfect Movie Lovers Package*<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 6 Meg. High-Speed Internet Service, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$171.99 | (I) |
| 3. | Just Perfect Jr. Package*<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and one Premium movie channel).   |          |     |
|    | With Digital Ultimate Tier   | \$100.94 | (I) |
|    | With Starz/Encore  | \$100.94 |     |
|    | With Cinemax   | \$100.94 |     |
|    | With Showtime/Movie Channel  | \$100.94 |     |
|    | With HBO   | \$100.94 | (I) |
| 4. | Just Perfect Jr. Movie Lovers Package*<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel, and HBO)                                | \$144.95 | (I) |
| 5. | Business Power Pack Jr. Package**<br>(includes Business Access Line, Ultimate SmartFeatures Package, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV)   | \$93.94  | (I) |

(I) Increase  
 (T) Text

\* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

\*\* Effective April 1, 2016, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: December 22, 2016  
 Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Effective: January 1, 2017

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2017-0133

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

## LOCAL EXCHANGE SERVICE (Cont'd)

C. Grandfathered Bundles (Cont'd)

|  |          |
|--|----------|
| 2. Just Perfect Movie Lovers Package*  | \$164.99 |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 6 Meg. High-Speed Internet Service, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) |          |
| 3. Just Perfect Jr. Package*   |          |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and one Premium movie channel).  |          |
| With Digital Ultimate Tier   | \$93.94  |
| With Starz/Encore  | \$93.93  |
| With Cinemax   | \$93.93  |
| With Showtime/Movie Channel  | \$93.93  |
| With HBO   | \$96.93  |
| 4. Just Perfect Jr. Movie Lovers Package*  | \$137.95 |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel, and HBO)                                    |          |
| 5. Business Power Pack Jr. Package**   |          |
| (includes Business Access Line, Ultimate SmartFeatures Package, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV)  |          |
|  | \$86.94  |

(I) Increase

(T) Text

\* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

\*\* Effective April 1, 2016, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: March 23, 2016

Issued By:

Jason Ross  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Effective: April 1, 2016

**CANCELLED**  
January 1, 2017  
Missouri Public  
Service Commission  
JI-2017-0133

**FILED**  
Missouri Public  
Service Commission  
JI-2016-0238

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.) (Cont'd)

| 2. Just Perfect Package (Cont'd)   | <u>Rates</u> |     |
|--|--------------|-----|
| With Digital Ultimate Tier   | \$132.03     | (I) |
| With Starz/Encore  | \$132.02     | (I) |
| With Cinemax   | \$132.02     | (I) |
| With Showtime/Movie Channel  | \$132.02     | (I) |
| With HBO   | \$132.02     | (D) |
| 3. Just Perfect Movie Lovers Package*  | \$164.99     | (I) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 6 Meg. High-Speed Internet Service, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) |              |     |
| 4. Just Perfect Jr. Package*   |              |     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and one Premium movie channel).  |              |     |
| With Digital Ultimate Tier   | \$93.94      |     |
| With Starz/Encore  | \$93.93      |     |
| With Cinemax   | \$93.93      |     |
| With Showtime/Movie Channel  | \$93.93      |     |
| With HBO   | \$96.93      |     |
| 5. Just Perfect Jr. Movie Lovers Package*  | \$137.95     |     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                     |              |     |
|  |              | (R) |
| 6. Business Power Pack Jr. Package   | \$86.94      |     |
| (includes Business Access Line, Ultimate SmartFeatures Package, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV)  |              |     |
| 7. Power Pack Lifeline Package   | \$98.70      | (I) |
| (includes Lifeline Residential Access Line, 6 Meg High-Speed Internet service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)   |              |     |
|  |              | (T) |

(D) Decrease  
 (I) Increase  
 (R) Removed  
 (T) Text

\* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: March 20, 2015

Effective: April 1, 2015

Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2015-0278

CANCELLED  
 April 1, 2016  
 Missouri Public  
 Service Commission  
 JI-2016-0238



LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.) (Cont'd)

|   | <u>Rates</u> |        |
|---|--------------|--------|
| 2. Just Perfect Package (Cont'd)  |              |        |
| With Digital Ultimate Tier  | \$129.99     | (I)    |
| With Starz/Encore   | \$129.98     | (I)    |
| With Cinemax  | \$129.98     | (I)    |
| With Showtime/Movie Channel   | \$129.98     | (I)    |
| With HBO  | \$132.98     | (I)    |
| 3. Just Perfect Movie Lovers Package*   | \$154.99     | (T)(I) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 5 Meg. High-Speed Internet Service, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO |              |        |
|   |              | (R)    |
| 4. Just Perfect Jr. Package*  |              | (T)    |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and one Premium movie channel).   |              |        |
| With Digital Ultimate Tier  | \$93.94      | (D)    |
| With Starz/Encore   | \$93.93      | (D)    |
| With Cinemax  | \$93.93      | (D)    |
| With Showtime/Movie Channel   | \$93.93      | (D)    |
| With HBO  | \$96.93      | (D)    |
| 5. Just Perfect Jr. Movie Lovers Package*   | \$137.95     | (T)(I) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                    |              |        |
| 6. Business Power Pack Package  | \$109.99     | (I)    |
| (includes Business Access Line, Ultimate SmartFeatures Package, Business Voicemail, 3 Meg High Speed Internet Service, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV)  |              |        |
| 7. Business Power Pack Jr. Package  | \$86.94      | (D)    |
| (includes Business Access Line, Ultimate SmartFeatures Package, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV)   |              |        |
| 8. Power Pack Lifeline Package  | \$91.70      | (D)    |
| (includes Lifeline Residential Access Line, 3 Meg High-Speed Internet service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)  |              |        |

(D) Decrease  
 (I) Increase  
 (T) Text  
 (R) Removed

\* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: February 27, 2015

Effective: March 1, 2015

Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

**CANCELED**  
 April 1, 2015  
 Missouri Public  
 Service Commission  
 JI-2015-0278

**FILED**  
 Missouri Public  
 Service Commission  
 JI-2015-0268

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.) (Cont'd)

|  | <u>Rates</u> |       |
|--|--------------|-------|
| 2. Just Perfect Package (Cont'd)   |              |       |
| With Digital Ultimate Tier   | \$125.99     |       |
| With Starz/Encore  | \$125.99     |       |
| With Cinemax   | \$125.99     |       |
| With Showtime/Movie Channel  | \$125.99     |       |
| With HBO   | \$128.99     |       |
| 3. Just Perfect Movie Lovers Package   | \$152.99     |       |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 5 Meg. High-Speed Internet Service, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) |              |       |
| 4. Power Pack Jr. Package  | \$76.99      | ( D ) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV).  |              |       |
| 5. Just Perfect Jr. Package  |              |       |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and one Premium movie channel).  |              |       |
| With Digital Ultimate Tier   | \$97.99      |       |
| With Starz/Encore  | \$97.99      |       |
| With Cinemax   | \$97.99      |       |
| With Showtime/Movie Channel  | \$97.99      |       |
| With HBO   | \$100.99     |       |
| 5. Just Perfect Jr. Movie Lovers Package   | \$132.99     |       |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                     |              |       |
| 6. Business Power Pack Package   | \$107.99     |       |
| (includes Business Access Line, Ultimate SmartFeatures Package, Business Voicemail, 3 Meg High Speed Internet Service, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV)   |              |       |
| 7. Business Power Pack Jr. Package   | \$91.99      |       |
| (includes Business Access Line, Ultimate SmartFeatures Package, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV)  |              |       |
| 8. Power Pack Lifeline Package   | \$91.70      |       |
| (includes Lifeline Residential Access Line, 3 Meg High-Speed Internet service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)   |              |       |

( D ) Rate decrease

Issued: August 29, 2014

Effective: October 1, 2014

Issued By:

Jason Ross

Fidelity Telephone Company

64 N. Clark

Sullivan, MO 63080

CANCELLED  
 March 1, 2015  
 Missouri Public  
 Service Commission  
 JI-2015-0268

FILED  
 Missouri Public  
 Service Commission  
 JI-2015-0087

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.) (Cont'd)

|  | <u>Rates</u> |             |
|--|--------------|-------------|
| 2. Just Perfect Package (Cont'd)   |              |             |
| With Digital Ultimate Tier   | \$125.99     | ( I ) ( T ) |
| With Starz/Encore  | \$125.99     |             |
| With Cinemax   | \$125.99     |             |
| With Showtime/Movie Channel  | \$125.99     |             |
| With HBO   | \$128.99     |             |
| 3. Just Perfect Movie Lovers Package   | \$152.99     | ( I ) ( T ) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 5 Meg. High-Speed Internet Service, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) |              |             |
| 4. Power Pack Jr. Package  | \$81.99      | ( T ) ( I ) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV).  |              |             |
| 5. Just Perfect Jr. Package  |              |             |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and one Premium movie channel).  |              |             |
| With Digital Ultimate Tier   | \$97.99      | ( I ) ( T ) |
| With Starz/Encore  | \$97.99      |             |
| With Cinemax   | \$97.99      |             |
| With Showtime/Movie Channel  | \$97.99      |             |
| With HBO   | \$100.99     |             |
| 6. Just Perfect Jr. Movie Lovers Package   | \$132.99     |             |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, (MUSTView) Digital Basic TV, (MEGAVIEW) Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                     |              |             |
| 7. Business Power Pack Package   | \$107.99     | ( I ) ( T ) |
| (includes Business Access Line, Ultimate SmartFeatures Package, Business Voicemail, 3 Meg High Speed Internet Service, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV)   |              |             |
| 8. Business Power Pack Jr. Package   | \$91.99      | ( T ) ( I ) |
| (includes Business Access Line, Ultimate SmartFeatures Package, (MUSTView) Digital Basic TV and (MEGAVIEW) Digital Extended Basic TV)  |              |             |
| 9. Power Pack Lifeline Package   | \$91.70      | ( T ) ( I ) |
| (includes Lifeline Residential Access Line, 3 Meg High-Speed Internet service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)   |              |             |
| ( T ) Change in text   |              |             |
| ( I ) Rate increase  |              |             |

Issued: February 28, 2014

Effective: April 1, 2014

Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELED  
 October 1, 2015  
 Missouri Public  
 Service Commission  
 JI-2015-0087

FILED  
 Missouri Public  
 Service Commission  
 JI-2014-0338

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.) (Cont'd)

|  | <u>Rates</u> |        |
|--|--------------|--------|
| 2. Just Perfect Package (Cont'd)   |              |        |
| With Digital Ultimate Tier   | \$120.95     | (I)    |
| With Starz/Encore  | \$120.95     |        |
| With Cinemax   | \$120.95     |        |
| With Showtime/Movie Channel  | \$120.95     |        |
| With HBO   | \$123.95     |        |
| 3. Just Perfect Movie Lovers Package   | \$147.95     | (I)    |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 5 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) |              |        |
| 4. Power Pack Jr. Package  | \$76.95      | (T)(I) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV).  |              |        |
| 5. Just Perfect Jr. Package  |              |        |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel).  |              |        |
| With Digital Ultimate Tier   | \$92.95      | (I)    |
| With Starz/Encore  | \$92.95      |        |
| With Cinemax   | \$92.95      |        |
| With Showtime/Movie Channel  | \$92.95      |        |
| With HBO   | \$95.95      |        |
| 6. Just Perfect Jr. Movie Lovers Package   | \$127.95     |        |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                     |              |        |
| 7. Business Power Pack Package   | \$102.95     | (T)(I) |
| (includes Business Access Line, Ultimate SmartFeatures Package, Business Voicemail, 3 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV)   |              |        |
| 8. Business Power Pack Jr. Package   |              |        |
| (includes Business Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV)  |              |        |
| 8. Business Power Pack Jr. Package   | \$86.95      | (T)(I) |
| 9. Power Pack Lifeline Package   | \$86.70      | (T)(I) |
| (includes Lifeline Residential Access Line, 3 Meg High-Speed Internet service, Basic Cable TV and Extended Basic Cable TV)   |              |        |

Issued: April 12, 2013

Effective: June 1, 2013

Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED  
 April 1, 2014  
 Missouri Public  
 Service Commission  
 JI-2014-0338

FILED  
 Missouri Public  
 Service Commission  
 JI-2013-0446

## LOCAL EXCHANGE SERVICE (Cont'd)

## D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.) (Cont'd)

|  | <u>Rates</u> |
|--|--------------|
| 2. Just Perfect Package (Cont'd)   |              |
| With Digital Ultimate Tier   | \$117.95     |
| With Starz/Encore  | \$117.95     |
| With Cinemax   | \$117.95     |
| With Showtime/Movie Channel  | \$118.95     |
| With HBO   | \$120.95     |
| 3. Just Perfect Movie Lovers Package   | \$144.95     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) |              |
| 4. Advantage Jr. Package   | \$73.95      |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV).  |              |
| 5. Just Perfect Jr. Package  |              |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel).  |              |
| With Digital Ultimate Tier   | \$89.95      |
| With Starz/Encore  | \$89.95      |
| With Cinemax   | \$89.95      |
| With Showtime/Movie Channel  | \$90.95      |
| With HBO   | \$92.95      |
| 6. Just Perfect Jr. Movie Lovers Package   | \$124.95     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                     |              |
| 7. Business Advantage Package  | \$99.95      |
| (includes Business Access Line, Ultimate SmartFeatures Package, Business Voicemail, 1.5 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV)   |              |
| 8. Business Advantage Jr. Package  |              |
| (includes Business Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV)  |              |
| \$83.95  |              |
| 9. Power Pack Lifeline Package   | \$83.70 (N)  |
| (includes Lifeline Residential Access Line, 1.5 Meg Cable Modem Internet service, Basic Cable TV and Extended Basic Cable TV)  |              |
| (N) New package and rate   |              |

Issued: August 28, 2012

Effective: September 27, 2012

Issued By:

Dave Beier

Fidelity Telephone Company

64 N. Clark

Sullivan, MO 63080

CANCELLED  
June 1, 2013  
Missouri Public  
Service Commission  
JI-2013-0446

Filed  
Missouri Public  
Service Commission  
JI-2013-0099

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.) (Cont'd)

|  | <u>Rates</u> |     |
|--|--------------|-----|
| 2. Just Perfect Package (Cont'd)   |              |     |
| With Digital Ultimate Tier   | \$117.95     | (I) |
| With Starz/Encore  | \$117.95     | (I) |
| With Cinemax   | \$117.95     | (I) |
| With Showtime/Movie Channel  | \$118.95     | (I) |
| With HBO   | \$120.95     | (I) |
| 3. Just Perfect Movie Lovers Package   | \$144.95     | (I) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) |              |     |
| 4. Advantage Jr. Package   | \$73.95      | (I) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV).  |              |     |
| 5. Just Perfect Jr. Package  |              |     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel).  |              |     |
| With Digital Ultimate Tier   | \$89.95      | (I) |
| With Starz/Encore  | \$89.95      | (I) |
| With Cinemax   | \$89.95      | (I) |
| With Showtime/Movie Channel  | \$90.95      | (I) |
| With HBO   | \$92.95      | (I) |
| 6. Just Perfect Jr. Movie Lovers Package   | \$124.95     | (I) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                     |              |     |
| 7. Business Advantage Package  | \$99.95      | (I) |
| (includes Business Access Line, Ultimate SmartFeatures Package, Business Voicemail, 1.5 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV)   |              |     |
| 8. Business Advantage Jr. Package  |              |     |
| (includes Business Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV)  |              |     |
|  | \$83.95      | (I) |

(I) Rate increase

Issued: May 8, 2012  
 Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Effective: June 1, 2012

CANCELLED  
 September 27, 2012  
 Missouri Public  
 Service Commission  
 JI-2013-0099

Filed  
 Missouri Public  
 Service Commission  
 JI-2012-0705

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.) (Cont'd)

|  | <u>Rates</u> |     |
|--|--------------|-----|
| 2. Just Perfect Package (Cont'd)   |              |     |
| With Digital Ultimate Tier   | \$115.95     | (N) |
| With Starz/Encore  | \$115.95     | (I) |
| With Cinemax   | \$115.95     | (I) |
| With Showtime/Movie Channel  | \$116.95     | (I) |
| With HBO   | \$118.95     | (I) |
| 3. Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$142.95     | (I) |
| 4. Advantage Jr. Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV).  | \$71.95      | (I) |
| 5. Just Perfect Jr. Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel).   |              |     |
| With Digital Ultimate Tier   | \$87.95      | (N) |
| With Starz/Encore  | \$87.95      | (I) |
| With Cinemax   | \$87.95      | (I) |
| With Showtime/Movie Channel  | \$88.95      | (I) |
| With HBO   | \$90.95      | (I) |
| 6. Just Perfect Jr. Movie Lovers Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                 | \$122.95     | (I) |
| 7. Business Advantage Package<br>(includes Business Access Line, Ultimate SmartFeatures Package, Business Voicemail, 1.5 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV)  | \$97.95      | (I) |
| 8. Business Advantage Jr. Package<br>(includes Business Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV)   | \$81.95      | (I) |

(I) Rate increase  
 (N) New Rate

Issued: May 26, 2010

Effective: July 1, 2011

~~CANCELLED~~  
 Issued By:  
 June 1, 2012  
 Missouri Public  
 Service Commission  
 JI-2012-0705

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Filed  
 Missouri Public  
 Service Commission  
 JI-2011-0596



## LOCAL EXCHANGE SERVICE (Cont'd)

## D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.) (Cont'd)

|  | <u>Rates</u> |     |
|--|--------------|-----|
| 2. Just Perfect Package (Cont'd)   |              |     |
| With Starz/Encore  | \$112.95     | (I) |
| With Cinemax   | \$112.95     | (I) |
| With Showtime/Movie Channel  | \$113.95     | (I) |
| With HBO   | \$115.95     | (I) |
| 3. Just Perfect Movie Lovers Package   | \$139.95     | (I) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) |              |     |
| 4. Advantage Jr. Package   | \$69.95      | (I) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV).  |              |     |
| 5. Just Perfect Jr. Package  |              |     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel).  |              |     |
| With Starz/Encore  | \$85.95      | (I) |
| With Cinemax   | \$85.95      | (I) |
| With Showtime/Movie Channel  | \$86.95      | (I) |
| With HBO   | \$88.95      | (I) |
| 6. Just Perfect Jr. Movie Lovers Package   | \$120.70     | (I) |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                     |              |     |
| 7. Business Advantage Package  | \$95.95      | (I) |
| (includes Business Access Line, Ultimate SmartFeatures Package, Business Voicemail, 1.5 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV)   |              |     |
| 8. Business Advantage Jr. Package  |              |     |
| (includes Business Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV)  |              |     |
|  | \$79.95      | (I) |

(N) New Rate

Issued: June 21, 2010

Issued By:

Effective: July 1, 2010

CANCELLED  
July 1, 2011  
Missouri Public  
Service Commission  
JI-2011-0596

Dave Beier  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

FILED  
Missouri Public  
Service Commission  
JI-2010-0733



LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.) (Cont'd)

|  | <u>Rates</u> |                   |
|--|--------------|-------------------|
| 2. Just Perfect Package (Cont'd)   |              |                   |
| With Starz/Encore  | \$109.95     |                   |
| With Cinemax   | \$109.95     |                   |
| With Showtime/Movie Channel  | \$110.95     |                   |
| With HBO   | \$112.95     |                   |
| 3. Just Perfect Movie Lovers Package   | \$137.95     |                   |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) |              |                   |
| 4. Advantage Jr. Package   | \$65.95      |                   |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV).  |              |                   |
| 5. Just Perfect Jr. Package  |              |                   |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel).  |              |                   |
| With Starz/Encore  | \$82.85      |                   |
| With Cinemax   | \$82.85      |                   |
| With Showtime/Movie Channel  | \$84.85      |                   |
| With HBO   | \$85.85      |                   |
| 6. Just Perfect Jr. Movie Lovers Package   | \$116.70     |                   |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                     |              |                   |
| 7. Business Advantage Package  | \$89.95      |                   |
| (includes Business Access Line, Ultimate SmartFeatures Package, Business Voicemail, 1.5 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV)   |              |                   |
| 8. Business Advantage Jr. Package  | \$75.95      |                   |
| (includes Business Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV)  |              |                   |
|  |              | (N)<br>(N)<br>(N) |

(N) New Rate

Issued: June 23, 2009  
 Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Effective: July 23, 2009

CANCELLED  
 July 1, 2010  
 Missouri Public  
 Service Commission  
 JI-2010-0733

FILED  
 Missouri Public  
 Service Commission  
 JI-2009-0878

## LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)  
(Cont'd)

|  | <u>Rates</u> |     |
|--|--------------|-----|
| 2. Just Perfect Package (Cont'd)   |              |     |
| With Starz/Encore  | \$109.95     | (I) |
| With Cinemax   | \$109.95     | (I) |
| With Showtime/Movie Channel  | \$110.95     | (I) |
| With HBO   | \$112.95     | (I) |
| 3. Just Perfect Movie Lovers Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$137.95     | (I) |
| 4. Advantage Jr. Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV).  | \$65.95      | (I) |
| 5. Just Perfect Jr. Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel).   |              |     |
| With Starz/Encore  | \$82.85      | (I) |
| With Cinemax   | \$82.85      | (I) |
| With Showtime/Movie Channel  | \$84.85      | (I) |
| With HBO   | \$85.85      | (I) |
| 6. Just Perfect Jr. Movie Lovers Package<br>(includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                 | \$116.70     | (I) |
| 7. Business Advantage Package<br>(includes Business Access Line, Ultimate SmartFeatures Package, Business Voicemail, 1.5 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV)  | \$89.95      |     |

(N) New Rate

Issued: May 28, 2009

Effective: June 7, 2009

Issued By:

Dave Beier  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

CANCELLED  
July 23, 2009  
Missouri Public  
Service Commission  
JI-2009-0878

FILED  
Missouri Public  
Service Commission  
JI-2009-0837

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)  
 (Cont'd)

|  | <u>Rates</u> |     |
|--|--------------|-----|
| 2. Just Perfect Package (Cont'd)   |              |     |
| With Starz/Encore  | \$106.95     |     |
| With Cinemax   | \$107.95     |     |
| With Showtime/Movie Channel  | \$108.95     |     |
| With HBO   | \$109.95     |     |
| 3. Just Perfect Movie Lovers Package   | \$133.95     |     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) |              |     |
| 4. Advantage Jr. Package   | \$62.95      |     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV).  |              |     |
| 5. Just Perfect Jr. Package  |              |     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel).  |              |     |
| With Starz/Encore  | \$79.85      |     |
| With Cinemax   | \$80.85      |     |
| With Showtime/Movie Channel  | \$81.85      |     |
| With HBO   | \$82.85      |     |
| 6. Just Perfect Jr. Movie Lovers Package   | \$112.70     |     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                     |              |     |
| 7. Business Advantage Package  | \$89.95      | (N) |
| (includes Business Access Line, Ultimate SmartFeatures Package, Business Voicemail, 1.5 Meg High Speed Internet Service, Digital Basic TV and Digital Extended Basic TV)   |              |     |
|  |              | (N) |

(N) New Rate

Issued: December 30, 2008

Effective: January 29, 2009

Issued By:

Dave Beier  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

## LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available to subscribers in all Company exchanges except those subscribers within the service coverage area of the Company's cable TV affiliate.)  
(Cont'd)

|  | <u>Rates</u> |
|--|--------------|
| 2. Just Perfect Package (Cont'd)   |              |
| With Starz/Encore  | \$106.95     |
| With Cinemax   | \$107.95     |
| With Showtime/Movie Channel  | \$108.95     |
| With HBO   | \$109.95     |
| 3. Just Perfect Movie Lovers Package   | \$133.95     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, 3 Meg. High-Speed Internet Service, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO) |              |
| 4. Advantage Jr. Package   | \$62.95      |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Digital Basic TV and Digital Extended Basic TV).  |              |
| 5. Just Perfect Jr. Package  |              |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and one Premium movie channel).  |              |
| With Starz/Encore  | \$79.85      |
| With Cinemax   | \$80.85      |
| With Showtime/Movie Channel  | \$81.85      |
| With HBO   | \$82.85      |
| 6. Just Perfect Jr. Movie Lovers Package   | \$112.70     |
| (includes Residential Access Line, Ultimate SmartFeatures Package, Residential Voicemail, Digital Basic TV, Digital Extended Basic TV and these movie channels – Starz/Encore, Cinemax, Showtime, The Movie Channel and HBO)                                     |              |

Issued: April 21, 2008

Effective: May 21, 2008

Issued By:

Dave Beier  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

PROMOTIONS

General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

(D)

Specific promotions for local services and bundles are available at Fidelity's website:

(N)

[www.fidelitycommunications.com](http://www.fidelitycommunications.com)

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

The Telephone Company will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion (D)

(D) Delete text

Issued: February 28, 2014  
Issued By:

Effective: April 1, 2014

Jason Ross  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

The Telephone Company will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of August 4 through December 31, 2008, all new residential phone or bundled package (Advantage, Just Perfect, Just Perfect Movie Lovers) customers in all exchanges will receive the first month of service at no charge. To receive the first month of service at no charge, the customer must not have disconnected the requested Fidelity services within 60 days of signing up. Customer must be current on all Fidelity accounts to be eligible, and customer must bring in or mention the ad. Also, all applicable installation charges will be waived.

2. During the promotional period of November 10 through December 31, 2012, all new residential Power Pack bundled package customers will receive the first six months of service at the promotional rate of \$75.00 per month. After six months, the regular tariffed rate will apply. The Customer must be current on all Fidelity accounts to be eligible. Also, all applicable installation charges will be waived. (N)  
(N)  
(N)  
(N)  
(N)  
(N)  
(N)

Issued: November 9, 2012  
Issued By:

Effective: November 10, 2012

Dave Beier  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

CANCELLED  
April 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0339

FILED  
Missouri Public  
Service Commission  
JI-2013-0226

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

The Telephone Company will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of August 4 through December 31, 2008, all new residential phone or bundled package (Advantage, Just Perfect, Just Perfect Movie Lovers) customers in all exchanges will receive the first month of service at no charge. To receive the first month of service at no charge, the customer must not have disconnected the requested Fidelity services within 60 days of signing up. Customer must be current on all Fidelity accounts to be eligible, and customer must bring in or mention the ad. Also, all applicable installation charges will be waived.

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Issued: July 24, 2008  
Issued By:

Effective: August 23, 2008

CANCELLED  
November 10, 2012  
Missouri Public  
Service Commission  
JI-2013-0226

Dave Beier  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

FILED  
Missouri Public  
Service Commission



REC'D DEC 01 1998

PSC MO. NO. 1

Fidelity Telephone Company  
For All Exchanges

2nd Revised Sheet No. C  
Cancels 1st Revised Original Sheet No. C

LOCAL EXCHANGE SERVICE  
EXTENDED AREA SERVICE

1. Extended Area Service is an arrangement whereby customers in one exchange can call customers in contiguous exchanges at local exchange rates.
2. Extended Area Service is furnished in all Fidelity exchanges.

| <u>Exchange</u> | <u>Exchange Areas Included in Calling Area</u>                                      |
|-----------------|---|
| Berger          | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Gerald          | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Japan           | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Lyon            | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| New Haven       | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Owensville      | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Spring Bluff    | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Stanton         | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Sullivan        | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |

C  
C

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Missouri Public  
Service Commission  
98 - 464  
FILED DEC 31 1998

Issued: December 1, 1998

Issuing Officer:  
John Davis  
64 North Clark  
Sullivan, Missouri 63080

Effective: December 31, 1998

REC'D SEP 11 1998

PSC MO. NO. 1

Fidelity Telephone Company  
For All Exchanges

1st Revised Sheet No. C  
Cancels Original Sheet No. C

LOCAL EXCHANGE SERVICE  
EXTENDED AREA SERVICE

1. Extended Area Service is an arrangement whereby customers in one exchange can call customers in contiguous exchanges at local exchange rates.
2. Extended Area Service is furnished in all Fidelity exchanges.

| <u>Exchange</u> | <u>Exchange Areas Included in Calling Area</u>                                      |
|-----------------|---|
| Berger          | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Japan           | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Lyon            | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| New Haven       | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Owensville      | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Spring Bluff    | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Stanton         | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |
| Sullivan        | Berger, Gerald, Japan, Lyon, New Haven, Owensville, Spring Bluff, Stanton, Sullivan |

**CANCELLED**

DEC 3 1 1998

By *AndRS #C*  
Public Service Commission  
MISSOURI

Issued: September 11, 1998

Issuing Officer:  
John Davis  
64 North Clark  
Sullivan, Missouri 63080  
PSC MO. NO. 1

Effective: November 1, 1998

Missouri Public  
Service Commission  
98-344  
FILED NOV 01 1998

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation

Community, Town or City

LOCAL EXCHANGE SERVICE  
EXTENDED AREA SERVICE

RECEIVED

JAN 22 1981

MISSOURI

Public Service Commission

- 1. Extended Area Service is an arrangement whereby customers in contiguous exchanges at local exchange rates.
- 2. Extended Area Service is furnished in the following exchanges:

| <u>EXCHANGE</u> | <u>EXCHANGE AREAS INCLUDED IN CALLING AREA</u> |
|-----------------|--|
| Berger          | Berger, New Haven, Lyon                        |
| Japan           | Japan, Sullivan, Stanton, Spring Bluff         |
| Lyon            | Lyon, Berger, New Haven                        |
| New Haven       | New Haven, Berger, Lyon                        |
| Spring Bluff    | Spring Bluff, Sullivan, Stanton, Japan         |
| Stanton         | Stanton, Sullivan, Spring Bluff, Japan         |
| Sullivan        | Sullivan, Stanton, Spring Bluff, Japan         |

CANCELLED

NOV 01 1998

By *1st RS#C*  
Public Service Commission  
MISSOURI

FILED

FEB -1 1981  
80-269

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE January 22, 1981  
month day year

DATE EFFECTIVE February 1, 1981  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President  
title

Sullivan, Missouri  
address

LOCAL EXCHANGE SERVICE  
WAIVER OF STATUTES AND RULES

---

The following statutory and rule provisions no longer apply to the Company as they have been waived pursuant to §392.420 RSMo. (T)  
(T)

A. Statutes

|  |     |
|--|-----|
| 392.210.2 Accounting Requirements (System of Accounts)               | (N) |
| 392.240.1 Reasonableness of Rates                                    | (N) |
| 392.270 Accounting Requirements (Valuation of Property)              | (N) |
| 392.280 Accounting Requirements (Depreciation/Accounts)              |     |
| 392.290 Issuance of Stocks, Bonds and Other Indebtedness             |     |
| 392.300 Transfer of Property and Ownership of Stock                  |     |
| 392.310 Approval of Issuance of Stocks, Bonds and Other Indebtedness |     |
| 392.320 Certificate of Approval for Dividends                        | (T) |
| 392.330 Accounting for Disposition of Proceeds                       | (T) |
| 392.340 Company Reorganization                                       |     |

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Date of Issue: April 12, 2013

Effective: June 1, 2013

Jason Ross  
Fidelity Telephone Company  
64 North Clark  
Sullivan, MO 63080

FILED  
Missouri Public  
Service Commission  
JI-2013-0446

LOCAL EXCHANGE SERVICE  
WAIVER OF STATUTES AND RULES

Statutes

|         |  |     |
|---------|--|-----|
| 392.280 | Depreciation   | (N) |
| 392.290 | Issuance of stocks, bonds and other indebtedness                         |     |
| 392.300 | Transfer of property and ownership of stock                              |     |
| 392.310 | Approval of issuing stocks, bonds and other indebtedness                 |     |
| 392.320 | Certificate of Commission to be recorded-stock dividends                 |     |
| 392.330 | Accounting requirements (proceeds of sales of stock, bonds, notes, etc.) |     |
| 392.340 | Company reorganization   |     |

Commission Rules

|                                  |  |
|----------------------------------|--|
| 4 CSR 240-3.550 (4) and (5)(A)   | Held order records, quality of service reports         |
| 4 CSR 240-32.060                 | Engineering and maintenance                            |
| 4 CSR 240-32.070                 | Quality of Service                                     |
| 4 CSR 240-32.080                 | Service objectives and surveillance levels             |
| 4 CSR 240-33.040(1-3) and (5-10) | Billing and payment standards                          |
| 4 CSR 240-33.045                 | Clear identification and placement of charges on bills |

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Issued: February 5, 2009

Effective: March 7, 2009

Issued By:

Dave Beier

Fidelity Telephone Company

64 N. Clark

Sullivan, MO 63080

CANCELLED  
June 1, 2013  
Missouri Public  
Service Commission  
JI-2013-0446

Filed  
Missouri Public  
Service Commission  
JI-2009-0570

LOCAL EXCHANGE SERVICE  
WAIVER OF STATUTES AND RULES

Statutes

392.290 Issuance of stocks, bonds and other indebtedness  
392.300 Transfer of property and ownership of stock  
392.310 Approval of issuing stocks, bonds and other indebtedness  
392.320 Certificate of Commission to be recorded-stock dividends  
392.330 Accounting requirements (proceeds of sales of stock, bonds, notes, etc.)  
392.340 Company reorganization

Commission Rules

4 CSR 240-3.550 (4) and (5)(A) Held order records, quality of service reports  
4 CSR 240-32.060 Engineering and maintenance  
4 CSR 240-32.070 Quality of Service  
4 CSR 240-32.080 Service objectives and surveillance levels  
4 CSR 240-33.040(1-3) and (5-10) Billing and payment standards  
4 CSR 240-33.045 Clear identification and placement of charges on bills

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Issued: December 17, 2008

Effective: January 16, 2009

Issued By:

Dave Beier  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Cancelled  
March 7, 2009  
Missouri Public  
Service Commission  
JI-2009-0570

FILED  
Missouri Public  
Service Commission  
JI-2009-0453

LOCAL EXCHANGE SERVICE  
WAIVER OF STATUTES AND RULES

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B. Rules

- 4 CSR 240-3.520 Applications to Sell or Transfer Assets
- 4 CSR 240-3.525 Applications to Merge or Consolidate
- 4 CSR 240-3.530 Applications to Issue Stocks, Obtain Loans
- 4 CSR 240-3.535 Applications to Acquire Stock
- 4 CSR 240-3.545(8)(C) Listing of Waivers in Tariff
- 4 CSR 240-3.550 Telco Records and Reports (except (5)(B), (D) and (E))
- 4 CSR 240-3.555 Residential Customer Inquiries
- 4 CSR 240-3.560 Procedure for Ceasing Operations
- 4 CSR 240-10.020 Depreciation Records
- 4 CSR 240-30.020 Residential Telephone Underground Systems
- 4 CSR 240-30.040 Uniform System of Accounts
- 4 CSR 240-32.010 General Provisions
- 4 CSR 240-32.040 Metering, Inspections and Tests
- 4 CSR 240-32.050 Customer Services
- 4 CSR 240-32.060 Engineering and Maintenance
- 4 CSR 240-32.070 Quality of Service
- 4 CSR 240-32.080 Service Objectives and Surveillance Levels
- 4 CSR 240-32.090 Connection of Equipment and Inside Wiring
- 4 CSR 240-32.100 Provision of Basic Local and Interexchange Services
- 4 CSR 240-32.130-170 Prepaid Calling Cards (except 32.140 and 32.150(1))
- 4 CSR 240-32.180-190 Caller ID Blocking Requirements
- 4 CSR 240-33.010 Service and Billing Practice General Provisions
- 4 CSR 240-33.040 Billing and Payment Standards
- 4 CSR 240-33.045 Clear Identification and Placement of Charges on Bills
- 4 CSR 240-33.050 Deposits
- 4 CSR 240-33.060 Residential Customer Inquiries
- 4 CSR 240-33.070 Discontinuance of Service
- 4 CSR 240-33.080 Disputes by Residential Customers
- 4 CSR 240-33.090 Settlement Agreements with Residential Customers
- 4 CSR 240-33.130 Operator Service Requirements
- 4 CSR 240-33.140 Payphone Requirements (except (2))
- 4 CSR 240-33.150 "Anti-Slamming" Requirements
- 4 CSR 240-33.160 Customer Proprietary Network Information

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Date of Issue: April 12, 2013

Effective: June 1, 2013

Jason Ross  
Fidelity Telephone Company  
64 North Clark  
Sullivan, MO 63080

FILED  
Missouri Public  
Service Commission  
JI-2013-0446

Fidelity Telephone Company For All Exchanges  
Name of Issuing Corporation Community, Town or City

LOCAL EXCHANGE SERVICE

RECEIVED

JAN 22 1981

Service rate sheets:  
MISSOURI  
Public Service Commission

Cancelling the following individual Local Exchange

- 4th Revised Sheet No. 1, Berger
- 4th Revised Sheet No. 1, Japan
- 4th Revised Sheet No. 1, Lyon
- 4th Revised Sheet No. 1, New Haven
- 4th Revised Sheet No. 1, Owensville
- 4th Revised Sheet No. 1, Spring Bluff
- 4th Revised Sheet No. 1, Stanton
- 4th Revised Sheet No. 1, Sullivan

FILED

FEB - 1 1981

80-269

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE January 22, 1981 DATE EFFECTIVE February 1, 1981  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115



FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation or Municipality

For Berger, Missouri

RECEIVED  
NOV 1 1979  
MISSOURI  
Public Service Commission

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard hand-set telephone equipment and messages to all stations, in exchanges, bearing the designation:

NEW HAVEN, BERGER, Missouri

CANCELLED  
FEB 1 1981

RATES

Within the initial rate area:

DY. 5th R.S. # 1  
PUBLIC SERVICE COMMISSION  
CLASS OF SERVICE

|           | One-Party | Two-Party   | Four-Party | Extensions |
|-----------|-----------|-------------|------------|------------|
| Business  | \$ 11.85+ | \$ 10.60+** | \$ 9.60+** | \$ 1.50    |
| Residence | 6.10+     | 5.35+**     | 4.60+**    | 1.00       |

RATES (RURAL)

Outside the initial rate area, but within the exchange area:

CLASS OF SERVICE

|           | One-Party | Two-Party | Eight-Party | Extensions |
|-----------|-----------|-----------|-------------|------------|
| Business  | \$ -      | \$ -      | \$ 8.10+    | \$ 1.50    |
| Residence | -         | -         | 3.85+       | 1.00       |

\*\*Frozen to existing customers at existing locations. This class of service will not be established to new customers after December 1, 1977.

\*Indicates new rate or text  
+Indicates change

FILED  
DEC 1 1979  
Case 70-18318  
Public Service Commission

DATE OF ISSUE November 1, 1979

DATE EFFECTIVE

ISSUED BY [Signature] name of officer

, President title

Sullivan, Missouri address

P. S. C. MO. No. 1

3rd { Original } SHEET No. 1  
Revised

Cancelling P. S. C. MO. No. D

2nd { Original } SHEET No. 1  
Revised

**FIDELITY TELEPHONE COMPANY**  
Name of Issuing Corporation

For BERGER, MISSOURI SEP 19 1978  
Community, Town or City

MISSOURI  
Public Service Commission

**LOCAL EXCHANGE SERVICE**

**GENERAL**

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation:

**NEW HAVEN, BERGER AND LYON**

**RATES**

**WITHIN THE INITIAL RATE AREA:**

| CLASS OF SERVICE |           |            |             |            |
|------------------|-----------|------------|-------------|------------|
|                  | One-Party | Two-Party  | FOUR- Party | Extensions |
| Business         | \$ 13.75  | \$ 12.50** | \$ 11.50**  | \$ 1.50    |
| Residence        | 8.00      | 7.25**     | 6.50**      | 1.00       |

**RATES (Rural)**

**OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.**

| CLASS OF SERVICE |           |           |             |            |
|------------------|-----------|-----------|-------------|------------|
|                  | One-Party | Two-Party | Eight Party | Extensions |
| Business         | \$ -      | \$ -      | \$ 10.00    | \$ 1.50    |
| Residence        | -         | -         | 5.75        | 1.00       |

**CANCELLED**  
DEC 01 1979  
BY 4 R.S.1  
PUBLIC SERVICE COMMISSION OF MISSOURI

\*\*Frozen to existing customers at existing locations. This class of service will not be established to new customers after December 1, 1977.

\*Indicates new rate  
+Indicates change

**FILED**  
OCT 31 1978

Public Service Commission

DATE OF ISSUE September 18, 1978  
Month Day Year

DATE EFFECTIVE October 31, 1978  
Month Day Year

ISSUED BY Evan R. Copsy President  
Name of Officer Title

Sullivan, Missouri  
Address

P. S. C. MO. No. 1

2nd { ~~Original~~ Revised } SHEET No. 1

Cancelling P. S. C. MO. No. 1

1st { Original ~~Revised~~ } SHEET No. 1

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For BERGER  
Community, Town or City

RECEIVED

OCT 25 1977

LOCAL EXCHANGE SERVICE

MISSOURI

Public Service Commission

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation: NEW HAVEN, BERGER AND LYON

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |           |            |            |            |
|------------------|-----------|------------|------------|------------|
|                  | One-Party | Two-Party  | Four Party | Extensions |
| Business         | \$ 13.75  | \$ 12.50** | \$ 11.50** | \$ 1.50    |
| Residence        | 8.00      | 7.25**     | 6.50**     | 1.00       |

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| CLASS OF SERVICE |           |           |             |            |
|------------------|-----------|-----------|-------------|------------|
|                  | One-Party | Two-Party | Eight Party | Extensions |
| Business         | \$ -      | \$ -      | \$ 10.00    | \$ 1.50    |
| Residence        | -         | -         | 5.75        | 1.00       |

CANCELLED

OCT 31 1978

BY <sup>340 RS</sup> Frozen to existing customers at existing locations. This class of service be established to new customers after December 1, 1977.

PUBLIC SERVICE COMMISSION OF MISSOURI  
\*Indicates new rate  
+Indicates change

FILED

DEC 1 1977

DATE OF ISSUE October 26, 1977  
Month Day Year

DATE EFFECTIVE December 1, 1977  
Month Day Year

ISSUED BY Evan R Copsey  
Name of Officer

President  
Title

Sullivan, Missouri  
Address

FORM NO. 13 P.S.C.MO. No. 1 1st Original SHEET No. 1  
 Cancelling P.S.C.MO. No. 1 Revised SHEET No. 1  
Original  
Revised

FIDELITY TELEPHONE COMPANY For BERGER, MISSOURI  
 Name of Issuing Corporation Community, Town or City

APR 28 1975  
 MISSOURI  
 Public Service Commission  
 RECEIVED

LOCAL EXCHANGE SERVICE

MISSOURI  
 Public Service Commission

GENERAL

Unless otherwise specified, the changes quoted in this tariff are for the period of one month and entitle the subscriber to standard handset telephone equipment and messages to all stations, in exchanges, bearing the designation:

NEW HAVEN, BERGER AND LYON

RATES

WITHIN THE INITIAL RATE AREA:

CLASS OF SERVICE

|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Four-Party</u> | <u>Extensions</u> |
|-----------|------------------|------------------|-------------------|-------------------|
| Business  | \$ 13.75         | \$ 12.50         | \$ 11.50          | \$ 1.50           |
| Residence | 8.00             | 7.25             | 6.50              | 1.00              |

RATES (RURAL)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area:

CLASS OF SERVICE

|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Eight-Party</u> | <u>Extensions</u> |
|-----------|------------------|------------------|--------------------|-------------------|
| Business  | \$ -             | \$ -             | \$ 10.00           | \$ 1.50           |
| Residence | -                | -                | 5.75               | 1.00              |

CANCELLED

DEC 1 1977  
 BY JMR/S  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

5:00  
 FILED  
 MAY 1 1975  
 # 18718  
 Public Service Commission

DATE OF ISSUE April 28, 1975 DATE EFFECTIVE May 1, 1975  
 month day year month day year  
 ISSUED BY Evan Copsey President - Sullivan, Mo.  
 name of officer title address

FIDELITY TELEPHONE COMPANY

Name of Issuing Corporation or Municipality

For JAPAN

Community, Town or City

RECEIVED

NOV 13 1979

MISSOURI  
Public Service Commission

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard handset telephone equipment and messages to all stations, in exchanges bearing the designation:

SULLIVAN, JAPAN, STANTON and SPRINGBLUFF

RATES

Within the exchange area:

CLASS OF SERVICE

|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Four-Party</u> | <u>Extensions</u> |
|-----------|------------------|------------------|-------------------|-------------------|
| Business  | \$ 11.85+        | \$ -             | \$ -              | \$ 1.50           |
| Residence | 6.60+            | -                | -                 | 1.00              |

CANCELLED

FEB 1 1981  
BY S. B. S. I.  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

DEC 1 1979

Case No. 18318

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE November 1, 1979  
month day year

DATE EFFECTIVE December 1, 1979  
month day year

ISSUED BY Evan Copsey President Sullivan, Missouri  
name of officer title address

3rd { ~~XXXXX~~ } SHEET No. 1  
 Revised  
 Cancelling P. S. C. MO. No. **RECEIVED**  
 2nd { ~~XXXXX~~ } SHEET No. 1  
 Revised

FIDELITY TELEPHONE COMPANY  
 Name of Issuing Corporation

For JAPAN  
 Community, Town or City MISSOURI  
 Public Service Commission

SEP 19 1978

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation:

SULLIVAN, JAPAN, STANTON AND SPRINGBLUFF

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |           |           |       |            |
|------------------|-----------|-----------|-------|------------|
|                  | One-Party | Two-Party | Party | Extensions |
| Business         | \$ 13.75  | \$ -      | \$ -  | \$ 1.50    |
| Residence        | 8.50      | -         | -     | 1.00       |

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| CLASS OF SERVICE |           |           |       |            |
|------------------|-----------|-----------|-------|------------|
|                  | One-Party | Two-Party | Party | Extensions |
| Business         | \$        | \$        | \$    | \$         |
| Residence        |           |           |       |            |

**CANCELLED**  
 BY 4th R5 #1  
 DEC 01 1978  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

FILED

OCT 31 1978

\*Indicates new rate  
 +Indicates change

DATE OF ISSUE September 18, 1978  
 Month Day Year  
 DATE EFFECTIVE October 31, 1978  
 Month Day Year  
 ISSUED BY Evan R. Copsey President Sullivan, Missouri  
 Name of Officer Title Address

Public Service Commission

FORM NO. 13 P.S.C.MO. No. \_\_\_\_\_ 1st \_\_\_\_\_ 2nd \_\_\_\_\_ **Original** SHEET No. 1  
**Revised**  
 Cancelling P.S.C.MO. No. \_\_\_\_\_ 1st \_\_\_\_\_ **Original** SHEET No. 1  
**Revised**

FIDELITY TELEPHONE COMPANY For JAPAN  
 Name of Issuing Corporation Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE

MAY 28 1975

GENERAL

MISSOURI

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard handset telephone equipment and messages to all stations, in exchanges, bearing the designation:

SULLIVAN, JAPAN, STANTON AND SPRINGBLUFF

RATES

WITHIN THE INITIAL RATE AREA:

CLASS OF SERVICE

|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Four-Party</u> | <u>Extensions</u> |
|-----------|------------------|------------------|-------------------|-------------------|
| Business  | \$ 13.75         | \$ -             | \$ -              | \$ 1.50           |
| Residence | 8.50             | -                | -                 | 1.00              |

CANCELLED

OCT 31 1978  
 BY 3rd RS1  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

FILED

MAY 1 1975  
 # 18318

\*Indicates new rate or text  
 +Indicates change

DATE OF ISSUE April 28, 1975 DATE EFFECTIVE May 1, 1975  
 month day year month day year  
 ISSUED BY Evan Copsey President - Sullivan, Mo.  
 name of officer title address

P. S. C. MO. No. 1

1st { Original } SHEET No. 1  
Revised

Cancelling P. S. C. MO. No. 1&2

{ Original } SHEET No. 1&2  
{ Revised }

Fidelity Telephone Company  
Name of Issuing Corporation

For Japan  
Community, Town or City

RECEIVED

APR 19 1972

LOCAL EXCHANGE SERVICE

MISSOURI  
Public Service Commission

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation:

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |           |           |            |            |
|------------------|-----------|-----------|------------|------------|
|                  | One-Party | Two-Party | Four Party | Extensions |
| Business         | \$ 8.00*  | \$ 7.25   | \$ 6.50*   | \$ 1.50*   |
|                  | * 9.00    | ----      | ----       |            |
| Residence        | 5.00*     | 4.50      | 4.00*      |            |
|                  | * 6.00    | ----      | ----       |            |

CANCELLED

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

MAY 1 1975

229 R.S.

| CLASS OF SERVICE |           |           |             |            |
|------------------|-----------|-----------|-------------|------------|
|                  | One-Party | Two-Party | Eight Party | Extensions |
| Business         | \$ ----   | \$ ----   | \$ 6.00*    | \$ 1.50*   |
|                  | * 9.00    | ----      | ----        |            |
| Residence        | ----      | ----      | 4.00*       | 1.00*      |
|                  | * 6.00    | ----      | ----        |            |

PUBLIC SERVICE COMMISSION OF MISSOURI

FILED

JUN 1 1972

These rates will no longer be effective after conversion to 1 party service.

\* Rates effective with conversion of the exchange to all 1 party service.

\*Indicates new rate  
+Indicates change

DATE OF ISSUE April 20, 1972  
Month Day Year

DATE EFFECTIVE June 1, 1972  
Month Day Year

ISSUED BY *Edward J. Casey*  
Name of Officer

President  
Title

Sullivan, Missouri  
Address



P. S. C. MO. No. 1

{ Original } SHEET No. 1  
 { Revised }

Cancelling P. S. C. MO. No. All Previous Schedules

{ Original } SHEET No.  
 { Revised }

Fidelity Telephone Company  
 Name of Issuing Corporation

For Japan  
 Community, Town or City

LOCAL EXCHANGE SERVICE

GENERAL.

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard ~~wall~~ telephone equipment and messages to all stations, in exchanges, bearing the designation: handset

Japan, Spring Bluff, Stanton, and Sullivan

RATES

WITHIN THE INITIAL RATE AREA:

DIAL

RECEIVED  
 JAN 23 1957  
 MISSOURI  
 Public Service Comm.

CLASS OF SERVICE

|  | One-Party | Two-Party | Four-Party | Extensions |
|--|-----------|-----------|------------|------------|
| Business   | \$ 8.00 ÷ | \$ --     | \$ 6.50 ÷  | \$ 1.50 ÷  |
| Residence  | 5.00 ÷    | --        | 4.00 ÷     | 1.00 ÷     |
|  |           |           | Business   | Residence  |
| Additional charge for Desk Set Equipment above wall rate |           |           | \$ --      | \$ --      |
| Additional charge for Hand Set Equipment above wall rate |           |           | \$ --      | \$ --      |

**CANCELLED**

MAY 31 1972

BY IST.R.S. 1  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

Discounts applying to above rates. None

Case No. 13,529  
 PUBLIC SERVICE COMMISSION

\*Indicates new rate  
 ÷ Indicates change

DATE OF ISSUE January 23, 1957  
 Month Day Year

DATE EFFECTIVE February 1, 1957  
 Month Day Year

ISSUED BY Clifford J. Davis  
 Name of Officer

President Sullivan, Missouri  
 Title Address

Community, Town or City  
**RECEIVED**  
**NOV 13 1979**  
**MISSOURI**  
**Public Service Commission**

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard handset telephone equipment and messages to all stations, in exchanges, bearing the designation:

BERGER, LYON and NEW HAVEN

RATES

Within the exchange area:

DIAL

CLASS OF SERVICE

|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Four-Party</u> | <u>Extensions</u> |
|-----------|------------------|------------------|-------------------|-------------------|
| Business  | \$ 11.85+        | \$ -             | \$ -              | \$ 1.50           |
| Residence | 6.60+            | -                | -                 | 1.00              |

**CANCELLED**

FEB 1 1981  
BY 578 B.S.F.  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
DEC 1 1979  
*Case No. 19318*  
**Public Service Commission**

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE November 1, 1979  
month day year

DATE EFFECTIVE December 1, 1979  
month day year

ISSUED BY Evan Copsy President Sullivan, Missouri  
name of officer title address

P. S. C. MO. No. 1

3rd Revised SHEET No. 1  
Cancelling P. S. C. MO. No. 2nd Revised SHEET No. 1

FIDELITY TELEPHONE COMPANY

Name of Issuing Corporation

For LYON

Community, Town or City

SEP 19 1978

MISSOURI

LOCAL EXCHANGE SERVICE

Public Service Commission

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation:

BERGER, LYON AND NEW HAVEN

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |           |           |       |            |
|------------------|-----------|-----------|-------|------------|
|                  | One-Party | Two-Party | Party | Extensions |
| Business         | \$ 13.75  | \$ -      | \$ -  | \$ 1.50    |
| Residence        | 8.50      | -         | -     | 1.00       |

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| CLASS OF SERVICE |           |           |       |            |
|------------------|-----------|-----------|-------|------------|
|                  | One-Party | Two-Party | Party | Extensions |
| Business         | \$        | \$        | \$    | \$         |
| Residence        |           |           |       |            |

CANCELLED

BY 422 R.S. #1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

OCT 31 1978

\*Indicates new rate  
+Indicates change

Public Service Commission

DATE OF ISSUE September 18, 1978  
Month Day Year

DATE EFFECTIVE October 31, 1978  
Month Day Year

ISSUED BY Evan R. Copsy  
Name of Officer

President  
Title

Sullivan, Missouri  
Address

FORM NO. 13 P.S.C.MO. No. 1 1 Original SHEET No. 1  
 Cancellng P.S.C.MO. No. 1 1 Revised SHEET No. 1  
 2nd Original  
 1st Revised

FIDELITY TELEPHONE COMPANY For LYON  
 Name of Issuing Corporation Community, Town or City  
RECEIVED

|   |                  |  |
|---|------------------|--|
| LOCAL EXCHANGE SERVICE  |                  | APR 28 1975  |
|   |                  | MISSOURI<br>Public Service Commission                |
| GENERAL   |                  |  |
| <p>Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard handset telephone equipment and messages to all stations, in exchanges, bearing the designation:</p> <p style="text-align: center;">BERGER, LYON AND NEW HAVEN</p>  |                  |  |
| RATES   |                  |  |
| WITHIN THE INTITAL RATE AREA:   |                  |  |
| DIAL  | CLASS OF SERVICE |  |
|   | <u>One-Party</u> | <u>Two-Party</u> <u>Four-Party</u> <u>Extensions</u> |
| Business  | \$ 13.75         | \$ -   \$ -   \$ 1.50                                |
| Residence   | 8.50             | -   -   1.00   |
| <div style="display: flex; justify-content: space-between; align-items: center;"> <div style="text-align: left;"> <p style="font-size: 2em; font-weight: bold; transform: rotate(-10deg);">CANCELLED</p> <p>OCT 31 1978</p> <p>BY <u>3rd RSI</u></p> <p>PUBLIC SERVICE COMMISSION<br/>OF MISSOURI</p> </div> <div style="text-align: right;"> <p style="font-size: 2em; font-weight: bold;">FILED</p> <p>MAY 1 1975</p> <p># 18318</p> <p>Public Service Commission</p> </div> </div> |                  |  |
| <p>*Indicates new rate or text<br/>       †Indicates change</p>   |                  |  |

DATE OF ISSUE April 28, 1975 DATE EFFECTIVE May 1, 1975  
 month day year month day year  
 ISSUED BY Evan Copsey President - Sullivan, Mo.  
 name of officer title address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation or Municipality

For New Haven  
Community, Town or City

RECEIVED  
NOV 1 1979  
MISSOURI  
Public Service Commission

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard hand-set telephone equipment and messages to all stations, in exchanges, bearing the designation:

BERGER, NEW HAVEN and LYON

RATES

Within the initial rate area:

CLASS OF SERVICE  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Four-Party</u> | <u>Extensions</u> |
|-----------|------------------|------------------|-------------------|-------------------|
| Business  | \$ 11.85+        | \$ 10.60+**      | \$ 9.60+**        | \$ 1.50           |
| Residence | 6.10+            | 5.35+**          | 4.60+**           | 1.00              |

RATES (RURAL)

Outside the initial rate area, but within the exchange area:

CLASS OF SERVICE

|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Eight-Party</u> | <u>Extensions</u> |
|-----------|------------------|------------------|--------------------|-------------------|
| Business  | \$ -             | \$ -             | \$ 8.10+           | \$ 1.50           |
| Residence | -                | -                | 3.85+              | 1.00              |

\*\*Frozen to existing customers at existing locations. This class of service will not be established to new customers after December 1, 1977.

\*Indicates new rate or text  
+Indicates change

FILED  
DEC 1 1979  
Case No. 18318  
Public Service Commission

DATE OF ISSUE November 1, 1979  
month day year

DATE EFFECTIVE December 1, 1979  
month day year

ISSUED BY

*[Signature]*  
name of officer

President  
title

Sullivan, Missouri  
address

P. S. C. MO. No. 1

3rd ~~Original~~ Revised SHEET No. 1  
Cancelling P. S. C. MO. No. ~~Original~~ Revised SHEET No. 2  
2nd ~~Original~~ Revised SHEET No. 2

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For NEW HAVEN  
Community, Town or City

SEP 19 1978

MISSOURI

LOCAL EXCHANGE SERVICE

Public Service Commission

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation:

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |           |            |            |            |
|------------------|-----------|------------|------------|------------|
|                  | One-Party | Two-Party  | Four-Party | Extensions |
| Business         | \$ 13.75  | \$ 12.50** | \$ 11.50** | \$ 1.50    |
| Residence        | 8.00      | 7.25**     | 6.50**     | 1.00       |

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| CLASS OF SERVICE |           |           |             |            |
|------------------|-----------|-----------|-------------|------------|
|                  | One-Party | Two-Party | Eight-Party | Extensions |
| Business         | \$ -      | \$ -      | \$ 10.00    | \$ 1.50    |
| Residence        | -         | -         | 5.75        | 1.00       |

**CANCELLED**

DEC 01 1979  
BY R.S.I.  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

\*\*Frozen to existing customers at existing locations. This class of service will not be established to new customers after December 1, 1977.

\*Indicates new rate  
+Indicates change

**FILED**  
OCT 31 1978

Public Service Commission

DATE OF ISSUE September 18, 1978  
Month Day Year

DATE EFFECTIVE October 31, 1978  
Month Day Year

ISSUED BY Eyan R. Copey President Sullivan, Missouri  
Name of Officer Title Address

P. S. C. MO. No. 1

2nd {XXXXXXXXXX} Revised SHEET No. 1

Cancelling P. S. C. MO. No. 1

1st {XXXXXXXXXX} Original SHEET No. 1

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For NEW HAVEN RECEIVED  
Community, Town or City

LOCAL EXCHANGE SERVICE

OCT 25 1977

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation: BERGER, NEW HAVEN AND LYON

MISSOURI  
Public Service Commission

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |           |            |            |            |
|------------------|-----------|------------|------------|------------|
|                  | One-Party | Two-Party  | Four Party | Extensions |
| Business         | \$ 13.75  | \$ 12.50** | \$ 11.50** | \$ 1.50    |
| Residence        | 8.00      | 7.25**     | 6.50**     | 1.00       |

RATES (Rural)

**CANCELLED**

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| CLASS OF SERVICE |           |           |             |            |
|------------------|-----------|-----------|-------------|------------|
|                  | One-Party | Two-Party | Eight Party | Extensions |
| Business         | \$ -      | \$ -      | \$ 10.00    | \$ 1.50    |
| Residence        | -         | -         | 5.75        | 1.00       |

OCT 31 1978  
BY 3rd RS/  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

\*\* Frozen to existing customers at existing locations. This class of service will not be established to new customers after December 1, 1977.

\*Indicates new rate  
+Indicates change

FILED

DEC 1 1977

DATE OF ISSUE October 26, 1977  
Month Day Year

DATE EFFECTIVE December 1, 1977  
Month Day Year

ISSUED BY Evan R Copsey  
Name of Officer

President  
Title

Sullivan, Missouri  
Address

FORM NO. 13 P.S.C.MO. No. 1 <sup>1st</sup> ~~Original~~ SHEET No. 1  
 Cancelling P.S.C.MO. No. 1 & 2 ~~Revised~~ SHEET No. 1&2  
~~Original~~  
~~Revised~~

FIDELITY TELEPHONE COMPANY For NEW HAVEN  
 Name of Issuing Corporation Community, Town or City

LOCAL EXCHANGE SERVICE **RECEIVED**

APR 28 1975

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard handset telephone equipment and messages to all stations, in exchanges, bearing the designation:

BERGER, NEW HAVEN AND LYON

RATES

WITHIN THE INITIAL RATE AREA:

|           | CLASS OF SERVICE |                  |                   |                   |
|-----------|------------------|------------------|-------------------|-------------------|
|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Four-Party</u> | <u>Extensions</u> |
| Business  | \$ 13.75         | \$ 12.50         | \$ 11.50          | \$ 1.50           |
| Residence | 8.00             | 7.25             | 6.50              | 1.00              |

RATES (RURAL)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area:

|           | CLASS OF SERVICE |                  |                    |                   |
|-----------|------------------|------------------|--------------------|-------------------|
|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Eight-Party</u> | <u>Extensions</u> |
| Business  | \$ -             | \$ -             | \$ 10.00           | \$ 1.50           |
| Residence | -                | -                | 5.75               | 1.00              |

CANCELLED

DEC 1 1977

BY 2nd Rs 1  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI  
 \*Indicates new rate or text  
 †Indicates change

FILED

MAY 1 1975

# 18318

DATE OF ISSUE April 28, 1975 DATE EFFECTIVE May 1, 1975  
 month day year month day year  
 ISSUED BY Evan Copsy President - Sullivan, Mo.  
 name of officer title address



FIDELITY TELEPHONE COMPANY  
 Name of Issuing Corporation or Municipality

For Owensville  
 Community, Town or City

**RECEIVED**  
 NOV 1 1979  
 MISSOURI  
 Public Service Commission

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard hand-set telephone equipment and messages to all stations, in exchanges, bearing the designation:

OWENSVILLE

RATES

Within the initial rate area:

DIAL

CLASS OF SERVICE  
 BY PUBLIC SERVICE COMMISSION  
 FEB 1 1981  
 # B.S. #1

|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Four-Party</u> | <u>Extensions</u> |
|-----------|------------------|------------------|-------------------|-------------------|
| Business  | \$ 11.85+        | \$ 10.60+**      | \$ 9.60+**        | \$ 1.50           |
| Residence | 6.10+            | 5.35+**          | 4.60+**           | 1.00              |

RATES (RURAL)

Outside the initial rate area, but within the exchange area:

DIAL

CLASS OF SERVICE

|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Eight-Party</u> | <u>Extensions</u> |
|-----------|------------------|------------------|--------------------|-------------------|
| Business  | \$ -             | \$ -             | \$ 8.10+           | \$ 1.50           |
| Residence | -                | -                | 3.85+              | 1.00              |

\*\*Frozen to existing customers at existing locations. This class of service will not be established to new customers after December 1, 1977.

\*Indicates new rate or text  
 †Indicates change

**FILED**  
 DEC 1 1979  
 Case No. 18318  
 PUBLIC SERVICE COMMISSION

DATE OF ISSUE November 1, 1979  
month day year

DATE RECEIVED December 1, 1979  
month day year

ISSUED BY [Signature], President Sullivan, Missouri  
name of officer title address

3rd } ~~Original~~ SHEET No. 1  
 Revised }  
 Cancelling P. S. C. MO. No.           
 2nd } ~~Original~~ SHEET No. 1  
 Revised }

**FIDELITY TELEPHONE COMPANY**  
 Name of Issuing Corporation

For OWENSVILLE SEP 19 1978  
 Community, Town or City  
MISSOURI

**LOCAL EXCHANGE SERVICE**

Public Service Commission

**GENERAL**

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation:

**OWENSVILLE**

**RATES**

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |           |            |            |            |
|------------------|-----------|------------|------------|------------|
|                  | One-Party | Two-Party  | Four-Party | Extensions |
| Business         | \$ 13.75  | \$ 12.50** | \$ 11.50** | \$ 1.50    |
| Residence        | 8.00      | 7.25**     | 6.50**     | 1.00       |

**RATES (Rural)**

OUTSIDE THE INITIAL RATE AREA. But Within the Exchange Area.

| CLASS OF SERVICE |           |           |             |            |
|------------------|-----------|-----------|-------------|------------|
|                  | One-Party | Two-Party | Eight-Party | Extensions |
| Business         | \$ 10.00  | \$ 10.00  | \$ 10.00    | \$ 1.50    |
| Residence        | 5.75      | 5.75      | 5.75        | 1.00       |

**CANCELLED**  
 - DEC 01 1979  
 BY 4th RS#  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

\*\*Frozen to existing customers at existing locations. This class of service will not be established to new customers after December 1, 1977.

\*Indicates new rate  
 +Indicates change

OCT 31 1978

DATE OF ISSUE September 18, 1978  
 Month Day Year

DATE EFFECTIVE October 31, 1978  
 Month Day Year

ISSUED BY Evan R. Copsy President Sullivan, Missouri  
 Name of Officer Title Address

P. S. C. MO. No. 1

2nd {XOXOXOXOX} Revised SHEET No. 1

Cancelling P. S. C. MO. No. 1

1st {XOXOXOXOX} Original SHEET No. 1

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For OWENSVILLE  
Community, Town or City

RECEIVED  
OCT 25 1977  
MISSOURI  
Public Service Commission

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation: OWENSVILLE

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |           |            |            |            |
|------------------|-----------|------------|------------|------------|
|                  | One-Party | Two-Party  | Four Party | Extensions |
| Business         | \$ 13.75  | \$ 12.50** | \$ 11.50** | \$ 1.50    |
| Residence        | 8.00      | 7.25**     | 6.50**     | 1.00       |

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| CLASS OF SERVICE |                  |           |             |            |
|------------------|------------------|-----------|-------------|------------|
|                  | One-Party        | Two-Party | Eight Party | Extensions |
| Business         | <b>CANCELLED</b> | \$ -      | \$ 10.00    | \$ 1.50    |
| Residence        | OCT 31 1978      | -         | 5.75        | 1.00       |

BY 3rd RS 1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

\*\* Frozen to existing customers at existing locations. This class of service will not be established to new customers after December 1 1977.

\*Indicates new rate  
+Indicates change

FILED  
DEC 1 1977  
Public Service Commission

DATE OF ISSUE October 26, 1977  
Month Day Year

DATE EFFECTIVE December 1, 1977  
Month Day Year

ISSUED BY Evan R Copsey  
Name of Officer

President  
Title

Sullivan, Missouri  
Address

FORM NO. 13 P.S.C.MO. No. 1 1st <sup>Revised</sup> ~~Original~~ } SHEET No. 1  
~~Revised~~ }  
 Cancelling P.S.C.MO. No. 1 & 2 { Original } SHEET No. 1&2  
~~Revised~~ }

FIDELITY TELEPHONE COMPANY For OWENSVILLE  
 Name of Issuing Corporation Community, Town or City

195(1511)W(1510)  
 195050750

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard handset telephone equipment and messages to all stations, in exchanges, bearing the designation:

OWENSVILLE

RATES

WITHIN THE INITIAL RATE AREA:

| DIAL      | CLASS OF SERVICE |           |            |            |
|-----------|------------------|-----------|------------|------------|
|           | One-Party        | Two-Party | Four-Party | Extensions |
| Business  | \$ 13.75         | \$ 12.50  | \$ 11.50   | \$ 1.50    |
| Residence | 8.00             | 7.25      | 6.50       | 1.00       |

RATES (RURAL)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area:

| DIAL      | CLASS OF SERVICE |           |             |            |
|-----------|------------------|-----------|-------------|------------|
|           | One-Party        | Two-Party | Eight-Party | Extensions |
| Business  | \$ -             | \$ -      | \$ 10.00    | \$ 1.50    |
| Residence | -                | -         | 5.75        | 1.00       |

**CANCELLED**

DEC 1 1977

BY 2nd RS 1  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI  
 \*Indicates new rate or text  
 †Indicates change

**FILED**

MAY 1 1975

# 18318

DATE OF ISSUE April 28, 1975 DATE EFFECTIVE May 1, 1975  
 month day year month day year  
 ISSUED BY Evan Copsy President - Sullivan, Mo.  
 name of officer title address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation or Municipality

For Springbluff

Community, Town or City  
**RECEIVED**  
NOV 13 1979  
MISSOURI  
Public Service Commission

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard hand-set telephone equipment and messages to all stations, in exchanges bearing the designation:

SULLIVAN, SPRINGBLUFF, STANTON and JAPAN

RATES

Within the exchange area:

DIAL

CLASS OF SERVICE

|           | One-Party | Two-Party | Four-Party | Extensions |
|-----------|-----------|-----------|------------|------------|
| Business  | \$ 11.85+ | \$ -      | \$ -       | \$ 1.50    |
| Residence | 6.60+     | -         | -          | 1.00       |

**CANCELLED**

FEB 1 1981  
BY 5th P.S. #1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
DEC 1 1979  
Case No. 18318  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE November 1, 1979  
month day year

DATE EFFECTIVE December 1, 1979  
month day year

ISSUED BY Evan Copsey President Sullivan, Missouri  
name of officer title address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For SPRINGBLUFF SEP 19 1978  
Community, Town or City

MISSOURI

LOCAL EXCHANGE SERVICE

Public Service Commission

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation:

SULLIVAN, SPRINGBLUFF, STANTON AND JAPAN

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |           |           |       |            |
|------------------|-----------|-----------|-------|------------|
|                  | One-Party | Two-Party | Party | Extensions |
| Business         | \$ 13.75  | \$ -      | \$ -  | \$ 1.50    |
| Residence        | 8.50      | -         | -     | 1.00       |

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| CLASS OF SERVICE |           |           |       |            |
|------------------|-----------|-----------|-------|------------|
|                  | One-Party | Two-Party | Party | Extensions |
| Business         | \$        | \$        | \$    | \$         |
| Residence        |           |           |       |            |

**CANCELLED**

BY 4<sup>th</sup> R.S.#1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**

OCT 31 1978

\*Indicates new rate  
+Indicates change

DATE OF ISSUE September 18, 1978  
Month Day Year

DATE EFFECTIVE October 31, 1978  
Month Day Year

ISSUED BY Evan R. Copsey  
Name of Officer

President  
Title

Public Service Commission  
Sullivan, Missouri  
Address

FORM NO. 13 P.S.C.MO. No. 1 1st { Original } SHEET No. 1  
 2nd { Revised }  
 Cancelling P.S.C.MO. No. 1 1st { Original } SHEET No. 1  
 { Revised }

FIDELITY TELEPHONE COMPANY For SPRINGBLUFF  
 Name of Issuing Corporation Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE

APR 28 1975

GENERAL

MISSOURI

Public Service Commission

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard handset telephone equipment and messages to all stations, in exchanges, bearing the designation:

SULLIVAN, SPRINGBLUFF, STANTON AND JAPAN

RATES

WITHIN THE INITIAL RATE AREA:

| DIAL      | CLASS OF SERVICE |           |            |            |
|-----------|------------------|-----------|------------|------------|
|           | One-Party        | Two-Party | Four-Party | Extensions |
| Business  | \$ 13.75         | \$ -      | \$ -       | \$ 1.50    |
| Residence | 8.50             | -         | -          | 1.00       |

CANCELLED

OCT 31 1978

BY 3rd RS 1  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

FILED

MAY 1 1975

# 18318

Public Service Commission

\*Indicates new rate or text  
 †Indicates change

DATE OF ISSUE April 28, 1975 DATE EFFECTIVE May 1, 1975  
 month day year month day year  
 ISSUED BY Evan Copsey President - Sullivan, Mo.  
 name of officer title address

P. S. C. MO. No. 1

1st { Original } SHEET No. 1  
          { Revised }

Cancelling P. S. C. MO. No. 1&2

{ Original } SHEET No. 1&2  
          { Revised }

Fidelity Telephone Company  
Name of Issuing Corporation

For Spring Bluff  
Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE

APR 18 1972

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, including extensions, bearing the designation: MISSOURI PUBLIC SERVICE COMMISSION

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |                   |                  |                  |            |
|------------------|-------------------|------------------|------------------|------------|
|                  | One-Party         | Two-Party        | Four Party       | Extensions |
| Business         | \$ 8.00<br>* 9.00 | \$ 7.25<br>----- | \$ 6.50<br>----- | \$ 1.50    |
| Residence        | CANCELLED<br>6.00 | 4.00<br>-----    | 4.00<br>-----    | 1.00       |

MAY 1 1975

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

BY 2nd R.S. 1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

| CLASS OF SERVICE |                    |           |                  |            |
|------------------|--------------------|-----------|------------------|------------|
|                  | One-Party          | Two-Party | Eight Party      | Extensions |
| Business         | \$ -----<br>* 9.00 | \$ -----  | \$ 6.00<br>----- | 1.50       |
| Residence        | -----<br>* 6.00    | -----     | 4.00<br>-----    | 1.00       |

FILED

These rates will no longer be effective after conversion to all party service.

\* Rates effective with conversion of the exchange to all 1 party service.

\*Indicates new rate  
+Indicates change

DATE OF ISSUE April 20, 1972  
Month Day Year

DATE EFFECTIVE June 1, 1972  
Month Day Year

ISSUED BY *Alan Copey*  
Name of Officer

President  
Title

Sullivan, Missouri  
Address



P. S. C. MO. No. 1

{ Original } SHEET No. 1  
 { Revised }

Cancelling P. S. C. MO. No. All Previous Schedules

{ Original } SHEET No.  
 { Revised }

Fidelity Telephone Company  
 Name of Issuing Corporation

For Spring Bluff  
 Community, Town or City

LOCAL EXCHANGE SERVICE

GENERAL.

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation: handset

Spring Bluff, Japan, Stanton, and Sullivan

RATES

WITHIN THE INITIAL RATE AREA:

DIAL

RECEIVED  
 JAN 23 1957  
 MISSOURI  
 Public Service Comm.

CLASS OF SERVICE

|  | One-Party | Two-Party | Four-Party | Extensions |
|--|-----------|-----------|------------|------------|
| Business   | \$ 8.00 ÷ | \$ --     | \$ 6.50 ÷  | \$ 1.50 ÷  |
| Residence  | 5.00 ÷    | --        | 4.00 ÷     | 1.00 ÷     |
|  |           |           | Business   | Residence  |
| Additional charge for Desk Set Equipment above wall rate |           |           | \$ --      | \$ --      |
| Additional charge for Hand Set Equipment above wall rate |           |           | \$ --      | \$ --      |

**CANCELLED**

MAY 31 1972

BY KT.R.S. 1  
 PUBLIC SERVICE COMMISSION

Discounts applying to above rates. None

Casa No. 13,529

\*Indicates new rate  
 ÷ Indicates change

DATE OF ISSUE January 23, 1957  
 Month Day Year

DATE EFFECTIVE February 1, 1957  
 Month Day Year

ISSUED BY Clyford J. Davis  
 Name of Officer

President Sullivan, Missouri  
 Title Address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation or Municipality

For Stanton  
Community, Town or City

RECEIVED  
NOV 13 1979  
MISSOURI  
Public Service Commission

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard hand-set telephone equipment and messages to all stations, in exchanges, bearing the designation:

SULLIVAN, STANTON, SPRINGBLUFF and JAPAN

RATES

Within the exchange area:

DIAL

CLASS OF SERVICE

|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Four-Party</u> | <u>Extensions</u> |
|-----------|------------------|------------------|-------------------|-------------------|
| Business  | \$ 11.85+        | \$ -             | \$ -              | \$ 1.50           |
| Residence | 6<br>\$ 6.00+    | -                | -                 | 1.00              |

CANCELLED  
FEB 1 1981  
BY 5th B.S. #1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
DEC 1 1979  
Case No. 18318  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE November 1, 1979  
month day year

DATE EFFECTIVE December 1, 1979  
month day year

ISSUED BY Evan Copey President Sullivan, Missouri  
name of officer title address

3rd } ~~Original~~ SHEET No. 1  
Revised }  
Cancelling P. S. C. MO. No. **REVISED**  
2nd } ~~Original~~ SHEET No. 1  
Revised }

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For STANTON SEP 19 1978  
Community, Town or City  
MISSOURI  
Public Service Commission

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation:

SULLIVAN, STANTON, SPRINGBLUFF AND JAPAN

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |           |           |       |            |
|------------------|-----------|-----------|-------|------------|
|                  | One-Party | Two-Party | Party | Extensions |
| Business         | \$ 13.75  | \$ -      | \$ -  | \$ 1.50    |
| Residence        | 8.50      | -         | -     | 1.00       |

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| CLASS OF SERVICE |           |           |       |            |
|------------------|-----------|-----------|-------|------------|
|                  | One-Party | Two-Party | Party | Extensions |
| Business         | \$        | \$        | \$    | \$         |
| Residence        |           |           |       |            |

**CANCELLED**

DEC 01 1979  
BY 4<sup>th</sup> RS #1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**

OCT 31 1978

\*Indicates new rate  
+Indicates change

Public Service Commission

DATE OF ISSUE September 18, 1978  
Month Day Year

DATE EFFECTIVE October 31, 1978  
Month Day Year

ISSUED BY Evan R. Copsey  
Name of Officer

President  
Title

Sullivan, Missouri  
Address

FORM NO. 13 P.S.C.MO. No. 1 <sup>1st</sup> ~~Original~~ SHEET No. 1  
 2nd ~~Revised~~  
 Cancelling P.S.C.MO. No. 1 & 2 <sup>1st</sup> ~~Original~~ SHEET No. 1&2  
 1st ~~Revised~~

FIDELITY TELEPHONE COMPANY For STANTON  
 Name of Issuing Corporation Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard handset telephone equipment and messages to all stations in exchanges, bearing the designation:

SULLIVAN, STANTON, SPRINGBLUFF AND JAPAN

RATES

WITHIN THE INITIAL RATE AREA:

| DIAL      | CLASS OF SERVICE |                  |                   |                   |
|-----------|------------------|------------------|-------------------|-------------------|
|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Four-Party</u> | <u>Extensions</u> |
| Business  | \$ 13.75         | \$ -             | \$ -              | \$ 1.50           |
| Residence | 8.50             | -                | -                 | 1.00              |

CANCELLED

OCT 31 1978

BY 344 RS 1  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

FILED

MAY 1 1975

# 18318

\*Indicates new rate or text  
 +Indicates change

DATE OF ISSUE April 28, 1975 DATE EFFECTIVE May 1, 1975  
 month day year month day year

ISSUED BY Evan Copsey President - Sullivan, Mo.  
 name of officer title address

P. S. C. MO. No. 1

Original SHEET No. 1  
Revised

Cancelling P. S. C. MO. No. 1

Original SHEET No. 1  
Revised

Fidelity Telephone Company

Name of Issuing Corporation

For Stanton  
Community, Town or City

RECEIVED

APR 20 1967

MISSOURI

PUBLIC SERVICE COMM.

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of Public Service Comm. entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation:

Stanton, Japan, Spring Bluff & Sullivan

RATES

WITHIN THE INITIAL RATE AREA:

| Dial      | CLASS OF SERVICE |           |       |            |
|-----------|------------------|-----------|-------|------------|
|           | One-Party        | Two-Party | Party | Extensions |
| Business  | \$ 9.00          | \$ --     | \$ -- | \$ 1.50    |
| Residence | 6.00             | --        | --    | 1.00       |

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| Dial      | CLASS OF SERVICE |           |       |            |
|-----------|------------------|-----------|-------|------------|
|           | One-Party        | Two-Party | Party | Extensions |
| Business  | \$ 9.00          | \$ --     | \$ -- | \$ 1.50    |
| Residence | 6.00             | --        | --    | 1.00       |

CANCELLED

FILED

MAY 1 1975

AUG 1 - 1967

\*Indicates new rate  
+Indicates change

BY *Ind R.S. 1*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

PUBLIC SERVICE COMMISSION

DATE OF ISSUE April 17, 1967  
Month Day Year

DATE EFFECTIVE August 1, 1967  
Month Day Year

ISSUED BY *Brew Copesy*  
Name of Officer

Secretary-Treasurer Sullivan, Mo.  
Title Address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation or Municipality

For Sullivan  
Community, Town or City

RECEIVED  
NOV 13 1979  
MISSOURI  
Public Service Commission

LOCAL EXCHANGE SERVICE

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard handset telephone equipment and messages to all stations, in exchanges, bearing the designation:

STANTON, SULLIVAN, SPRINGBLUFF and JAPAN

RATES

Within the exchange area:

DIAL

CLASS OF SERVICE

|           | <u>One-Party</u> | <u>Two-Party</u> | <u>Four-Party</u> | <u>Extensions</u> |
|-----------|------------------|------------------|-------------------|-------------------|
| Business  | \$ 11.85+        | \$ - +           | \$ - +            | \$ 1.50           |
| Residence | 6.60+            | - +              | - +               | 1.00              |

RATES (RURAL)

CANCELLED  
FEB 1 1981  
BY 5th P.S. #1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
DEC 1 1979  
Case No. 18318  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE November 1, 1979  
month day year

DATE EFFECTIVE December 1, 1979  
month day year

ISSUED BY Evan Copsey President Sullivan, Missouri  
name of officer title address

P. S. C. MO. No. 1

3rd } Original SHEET No. 1  
Revised }  
Cancelling P. S. C. MO. No. }  
2nd } Original SHEET No. 1  
Revised }

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For SULLIVAN  
Community, Town or City

SEP 19 1978

MISSOURI

LOCAL EXCHANGE SERVICE

PUBLIC SERVICE COMMISSION

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations, in exchanges, bearing the designation:

STANTON, SULLIVAN, SPRINGBLUFF AND JAPAN

RATES

WITHIN THE INITIAL RATE AREA:

| CLASS OF SERVICE |           |           |            |            |
|------------------|-----------|-----------|------------|------------|
|                  | One-Party | Two-Party | Four-Party | Extensions |
| Business         | \$ 13.75  | \$ 12.50* | \$ 11.50*  | \$ 1.50    |
| Residence        | 8.50      | 7.25*     | 6.50*      | 1.00       |

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| CLASS OF SERVICE |           |           |             |            |
|------------------|-----------|-----------|-------------|------------|
|                  | One-Party | Two-Party | Eight-Party | Extensions |
| Business         | \$ -      | \$ -      | \$ 10.00*   | \$ 1.50    |
| Residence        | 8.50      | -         | 5.75*       | 1.00       |

**CANCELLED**  
8 DEC 01 1979  
BY 4th RS #1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

\*Class of service not offered after conversion of exchange to all one party service.

\*Indicates new rate  
+Indicates change

FILED

OCT 31 1978

DATE OF ISSUE September 18, 1978  
Month Day Year

DATE EFFECTIVE October 31, 1978  
Month Day Year

ISSUED BY Evan R. Cosey President Sullivan, Missouri  
Name of Officer Title Address

FORM NO. 13 P.S.C.MO. No. \_\_\_\_\_ 1st \_\_\_\_\_ {Original} SHEET No. 1

Cancelling P.S.C.MO. No. \_\_\_\_\_ 2nd \_\_\_\_\_ {Revised} SHEET No. 1

FIDELITY TELEPHONE COMPANY For SULLIVAN  
Name of Issuing Corporation Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE

MAY 28 1975

MISSOURI

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard handset telephone equipment and messages to all stations in exchanges, bearing the designation:

STANTON, SULLIVAN, SPRINGBLUFF AND JAPAN

RATES

WITHIN THE INITIAL RATE AREA:

| DIAL      | CLASS OF SERVICE |           |            |            |
|-----------|------------------|-----------|------------|------------|
|           | One-Party        | Two-Party | Four-Party | Extensions |
| Business  | \$ 13.75         | \$ 12.50* | \$ 11.50*  | 1.50       |
| Residence | 8.50             | 7.25*     | 6.50*      | 1.00       |

RATES (RURAL)

CANCELLED

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area:

| DIAL      | CLASS OF SERVICE |           |             |            |
|-----------|------------------|-----------|-------------|------------|
|           | One-Party        | Two-Party | Eight-Party | Extensions |
| Business  | \$ 13.75         | \$ -      | \$ 10.00*   | 1.50       |
| Residence | 8.50             | -         | 5.75*       | 1.00       |

BY 3/28/75  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

\* Class of service not offered after conversion of exchange to all one party service.

\*Indicates new rate or text  
+Indicates change

FILED

MAY 1 1975  
#18318

DATE OF ISSUE April 28, 1975 DATE EFFECTIVE May 1, 1975  
month day year month day year

ISSUED BY Evan Copsey President - Sullivan, Mo.  
name of officer title address



P. S. C. MO. No. 1

1st { Original } SHEET No. 1  
          { Revised }

Cancelling P. S. C. MO. No. 1

          { Original } SHEET No. 1 & 2  
          { Revised }

Fidelity Telephone Company  
Name of Issuing Corporation

For Sullivan  
Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE

NOV 18 1974

GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard telephone equipment and messages to all stations in exchanges bearing the designation: Sullivan, Stanton, Japan & Spring Bluff

RATES

WITHIN THE INITIAL RATE AREA:

| Dial      | CLASS OF SERVICE |           |            |            |
|-----------|------------------|-----------|------------|------------|
|           | One-Party        | Two-Party | Four Party | Extensions |
| Business  | \$ 8.00          | \$ 7.25   | \$ 6.50    | \$ 1.50    |
| Residence | <del>5.00</del>  | 4.50      | 4.00       | 1.00       |

CANCELLED

MAY 1 1975

RATES (Rural) BY 2nd R.S. 1

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

| Dial      | CLASS OF SERVICE      |           |             |            |
|-----------|-----------------------|-----------|-------------|------------|
|           | One-Party             | Two-Party | Eight Party | Extensions |
| Business  | \$ * -----<br>** 9.00 | \$ -----  | \$ 6.00     | \$ 1.50    |
| Residence | * -----<br>** 6.00    | -----     | 4.00        | 1.00       |

DEC 10 1974

\* These rates will no longer be effective after conversion to 1 party service.

\*\* Rates effective with conversion of the exchange to all 1 party service.

\*Indicates new rate  
+Indicates change

DATE OF ISSUE 11 18 1974  
Month Day Year

DATE EFFECTIVE 12 19 1974  
Month Day Year

ISSUED BY Evan Casper  
Name of Officer  
By Post

President  
Title

Sullivan, Missouri  
Address

P. S. C. MO. No. 1

{ Original } SHEET No. 1  
 { Revised }

Cancelling P. S. C. MO. No. All Previous Schedules

{ Original } SHEET No.  
 { Revised }

Fidelity Telephone Company

Name of Issuing Corporation

For Sullivan  
 Community, Town or City

LOCAL EXCHANGE SERVICE

GENERAL.

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to standard ~~wall~~ telephone equipment and messages to all stations, in exchanges, bearing the designation: handset

Sullivan, Japan, Spring Bluff, and Stanton

RATES

WITHIN THE INITIAL RATE AREA:

~~COMMON BATTERY~~ Dial - Aug. 26, 1958

JAN 23 1957  
 MISSOURI  
 Public Service Comm.

CLASS OF SERVICE

|  | One-Party | Two-Party | Four-Party | Extensions |
|--|-----------|-----------|------------|------------|
| Business   | \$ 8.00 ÷ | \$ 7.25 ÷ | \$ 6.50 ÷  | \$ 1.50 ÷  |
| Residence  | 5.00 ÷    | 4.50 ÷    | 4.00 ÷     | 1.00 ÷     |
|  |           |           | Business   | Residence  |
| Additional charge for Desk Set Equipment above wall rate |           |           | \$ --      | \$ --      |
| Additional charge for Hand Set Equipment above wall rate |           |           | \$ --      | \$ --      |
| CANCELLED  |           |           |            |            |

DEC 19 1974 Case No. 19,529

Discounts applying to above rates.

None BY Lot R.S.I.  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

\*Indicates new rate  
 ÷ Indicates change

DATE OF ISSUE January 23, 1957  
 Month Day Year

DATE EFFECTIVE February 1, 1957  
 Month Day Year

ISSUED BY Clyford J. Davis President Sullivan, Missouri  
 Name of Officer Title Address

P. S. C. MO. No. 1

~~Original~~ } SHEET No. 2  
~~Revised~~ }

Cancelling P. S. C. MO. No. All Previous Schedules

~~Original~~ } SHEET No. \_\_\_\_\_  
~~Revised~~ }

Fidelity Telephone Company

Name of Issuing Corporation

For Japan

Community, Town or City

LOCAL EXCHANGE SERVICE

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

DIAL

JAN 23 1957

MISSOURI  
Public Service Comm.

| CLASS OF SERVICE  | Rate per <del>Year</del> month |           |
|---|--------------------------------|-----------|
|   | Business                       | Residence |
| A. Switching. Where the pole line and all equipment is owned by members of the association of the line and meets the exchange lines at the initial rate area limits | \$ --                          | \$ --     |
| B. Company Owned. Where the company owns and maintains all equipment for rendering the service  | 6.00 ÷                         | 4.00 ÷    |
| C. Where the Subscriber owns and maintains the poles, wire and other line equipment and the company owns and maintains the instrument                               | --                             | --        |
| D. Where the company owns and maintains the pole line and all wire and the subscriber owns and maintains the instrument   | --                             | --        |
| E.  |                                |           |

Case No. 13,529

**CANCELLED**

JUN 1 1972  
BY 125 P.S. #1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Discounts applying to above rates. None

\*Indicates new rate  
+ Indicates change

DATE OF ISSUE January 23, 1957  
Month Day Year

DATE EFFECTIVE February 1, 1957  
Month Day Year

ISSUED BY Clifford J. Davis  
Name of Officer

President  
Title

Sullivan, Missouri  
Address

Fidelity Telephone Company

Name of Issuing Corporation

For Spring Bluff

Community, Town or City

LOCAL EXCHANGE SERVICE

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

JAN 23 1957  
 MISSOURI  
 Public Service Commission

DIAL

| CLASS OF SERVICE  | Rate per <del>month</del> month |           |
|---|---------------------------------|-----------|
|   | Business                        | Residence |
| A. Switching. Where the pole line and all equipment is owned by members of the association of the line and meets the exchange lines at the initial rate area limits | \$ --                           | \$ --     |
| B. Company Owned. Where the company owns and maintains all equipment for rendering the service  | 6.00 ÷                          | 4.00 ÷    |
| C. Where the Subscriber owns and maintains the poles, wire and other line equipment and the company owns and maintains the instrument                               | --                              | --        |
| D. Where the company owns and maintains the pole line and all wire and the subscriber owns and maintains the instrument   | --                              | --        |
| E.  |                                 |           |

Case No. 13,529

**CANCELLED**  
 JUN 1 1972  
 BY LET R.S. #1  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

Discounts applying to above rates. None

\*Indicates new rate  
 + Indicates change

DATE OF ISSUE January 23, 1957  
 Month Day Year

DATE EFFECTIVE February 1, 1957  
 Month Day Year

ISSUED BY Clyford J. Davis  
 Name of Officer

President  
 Title

Sullivan, Missouri  
 Address

P. S. C. MO. No. 1

1st } Original } SHEET No. 2  
          } Revised }

Cancelling P. S. C. MO. No. 1

          } Original } SHEET No. 2  
          } Revised }

Fidelity Telephone Company  
Name of Issuing Corporation

For Stanton, Missouri  
Community, Town or City

**LOCAL EXCHANGE SERVICE**

**RECEIVED**

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

APR 20 1967

MISSOURI  
Public Service Comm.

| CLASS OF SERVICE  | Rate per |           |
|---|----------|-----------|
|   | Business | Residence |
| A. Switching. Where the pole line and all equipment is owned by members of the association of the line and meets the exchange lines at the initial rate area limits | \$ --    | \$ --     |
| B. Company Owned. Where the company owns and maintains all equipment for rendering the service.   | --       | --        |
| C. Where the Subscriber owns and maintains the poles, wire and other line equipment and the company owns and maintains the instrument                               | --       | --        |
| D. Where the company owns and maintains the pole line and all wire and the subscriber owns and maintains the instrument   | --       | --        |
| E.  |          |           |

See Sheet No. 1 for Rural Rates

**CANCELLED**

**FILED**

Discounts applying to above rates.

MAY 1 1975

AUG 1 - 1967

BY *[Signature]*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

PUBLIC SERVICE COMMISSION

\*Indicates new rate  
+Indicates change

DATE OF ISSUE April 17, 1967  
Month Day Year

DATE EFFECTIVE August 1, 1967  
Month Day Year

ISSUED BY Evan Copsey  
Name of Officer

Secy - Treas.  
Title

Sullivan, Mo.  
Address

P. S. C. MO. No. 1

~~Original~~ } SHEET No. 2  
~~Revised~~ } All Previous Schedules  
 Cancelling P. S. C. MO. No. \_\_\_\_\_  
 Original } SHEET No. \_\_\_\_\_  
 Revised }

Fidelity Telephone Company  
 Name of Issuing Corporation

For Sullivan  
 Community, Town or City

LOCAL EXCHANGE SERVICE

RATES (Rural)

OUTSIDE THE INITIAL RATE AREA, But Within the Exchange Area.

JAN 23 1957  
 MISSOURI  
 Public Service Commission

~~COMMON BATTERY~~ Dial - Aug. 26 - 1958

| CLASS OF SERVICE  | Rate per <del>month</del> month |                   |
|---|---------------------------------|-------------------|
|   | Business                        | Residence         |
| A. Switching. Where the pole line and all equipment is owned by members of the association of the line and meets the exchange lines at the initial rate area limits | \$ <del>.75</del>               | \$ <del>.75</del> |
| B. Company Owned. Where the company owns and maintains all equipment for rendering the service  | 6.00 ÷                          | 4.00 ÷            |
| C. Where the Subscriber owns and maintains the poles, wire and other line equipment and the company owns and maintains the instrument                               | --                              | --                |
| D. Where the company owns and maintains the pole line and all wire and the subscriber owns and maintains the instrument   | --                              | --                |
| E.  |                                 |                   |

Case No. 13,529

**CANCELLED**

Discounts applying to above rates. None

DEC 19 1974  
 BY 1st R.S.-1  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

\*Indicates new rate  
 + Indicates change

DATE OF ISSUE January 23, 1957 DATE EFFECTIVE February 1, 1957  
 Month Day Year Month Day Year  
 ISSUED BY Clyde J. Davis President Sullivan, Missouri  
 Name of Officer Title Address

FORM NO. 13 P.S.C.MO. No. 1 2nd ~~(Original)~~ SHEET No. 3  
(Revised)

Cancelling P.S.C.MO. No. 1 1st ~~(Original)~~ SHEET No. 3  
(Revised)

FIDELITY TELEPHONE COMPANY

For Berger, Missouri

Name of Issuing Corporation

Community, Town or City

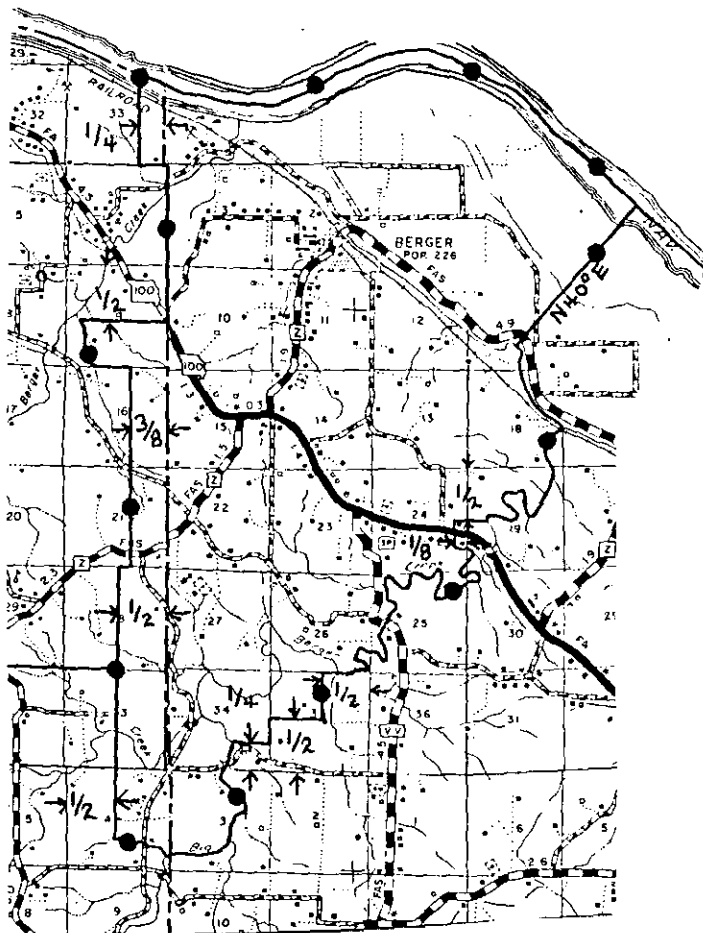
Gasconade and Franklin Counties

EXCHANGE AREA MAP

RECEIVED

APR 13 1977

MISSOURI  
Public Service Commission



\*Indicates new rate or text  
+Indicates change

FILED  
JUN 1 1977  
Public Service Commission

DATE OF ISSUE May 1, 1977 DATE EFFECTIVE June 1, 1977  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, Mo.  
name of officer title address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

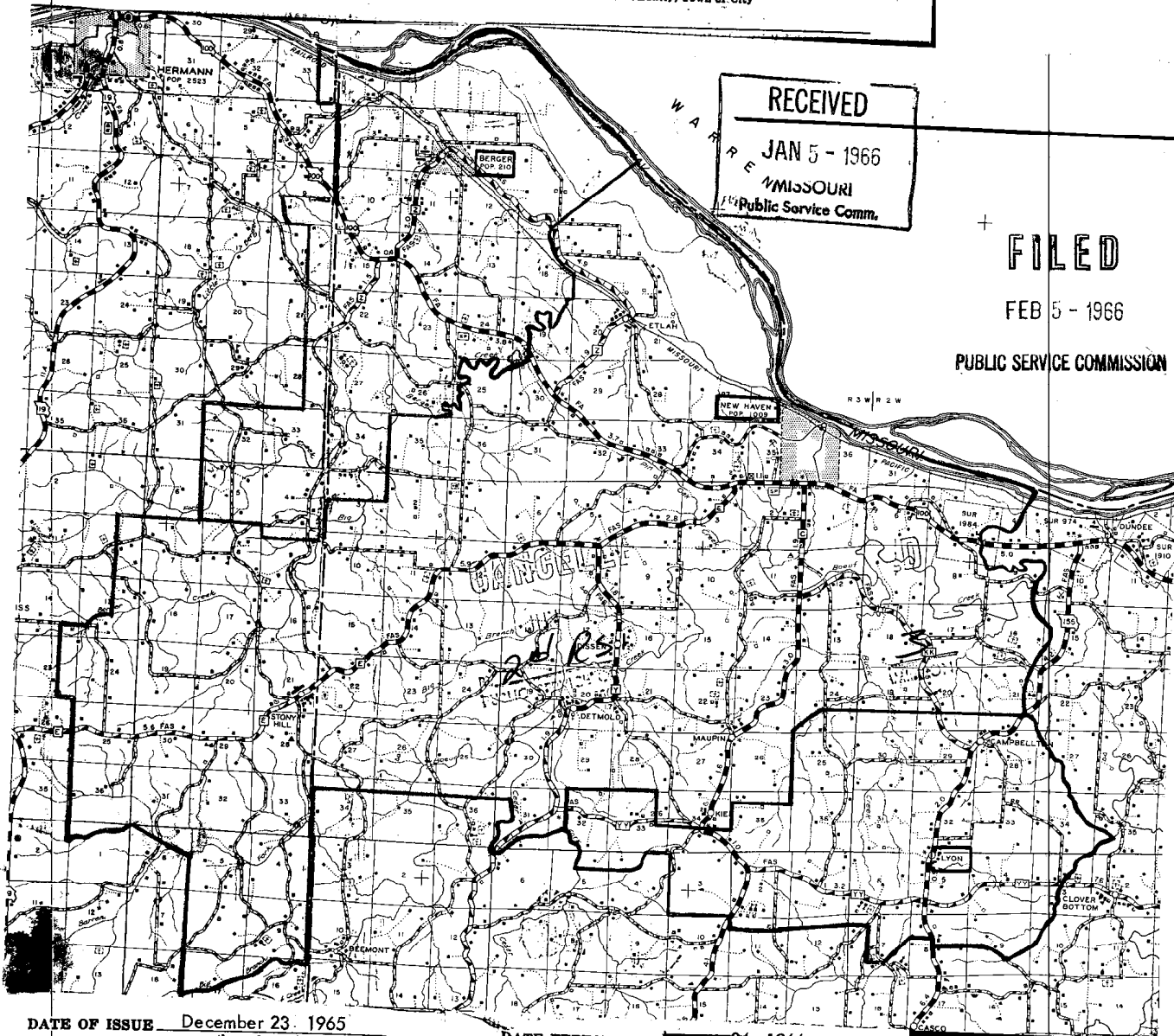
Fidelity Telephone Company

Name of Issuing Corporation

For

Berger, Missouri

Community, Town or City



RECEIVED  
 JAN 5 - 1966  
 MISSOURI  
 Public Service Comm.

FILED  
 FEB 5 - 1966  
 PUBLIC SERVICE COMMISSION

DATE OF ISSUE December 23 1965

month day year

DATE EFFECTIVE January 24 1966

month day year

ISSUED BY Clifford J. Davis

name of officer

President

title

FEB 5 - 1966

Sullivan Missouri

address



Cancelling P. S. C. MO. No. All Previous Schedules

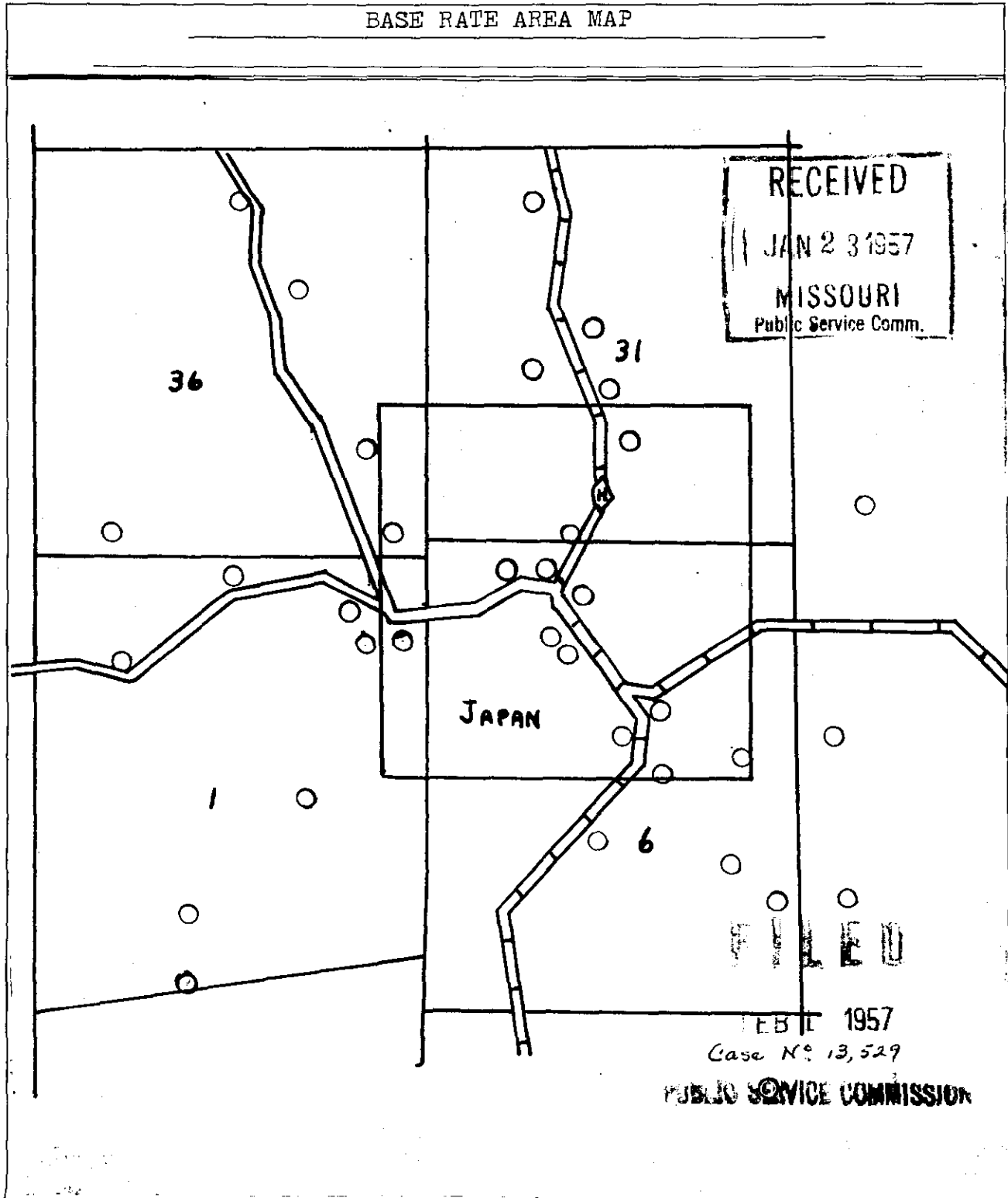
{ Original } SHEET No. \_\_\_\_\_  
{ Revised }

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For Japan

Community, Town or City

BASE RATE AREA MAP



RECEIVED  
JAN 23 1957  
MISSOURI  
Public Service Comm.

FILED

FEB 11 1957  
Case No. 13,529

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyford J. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

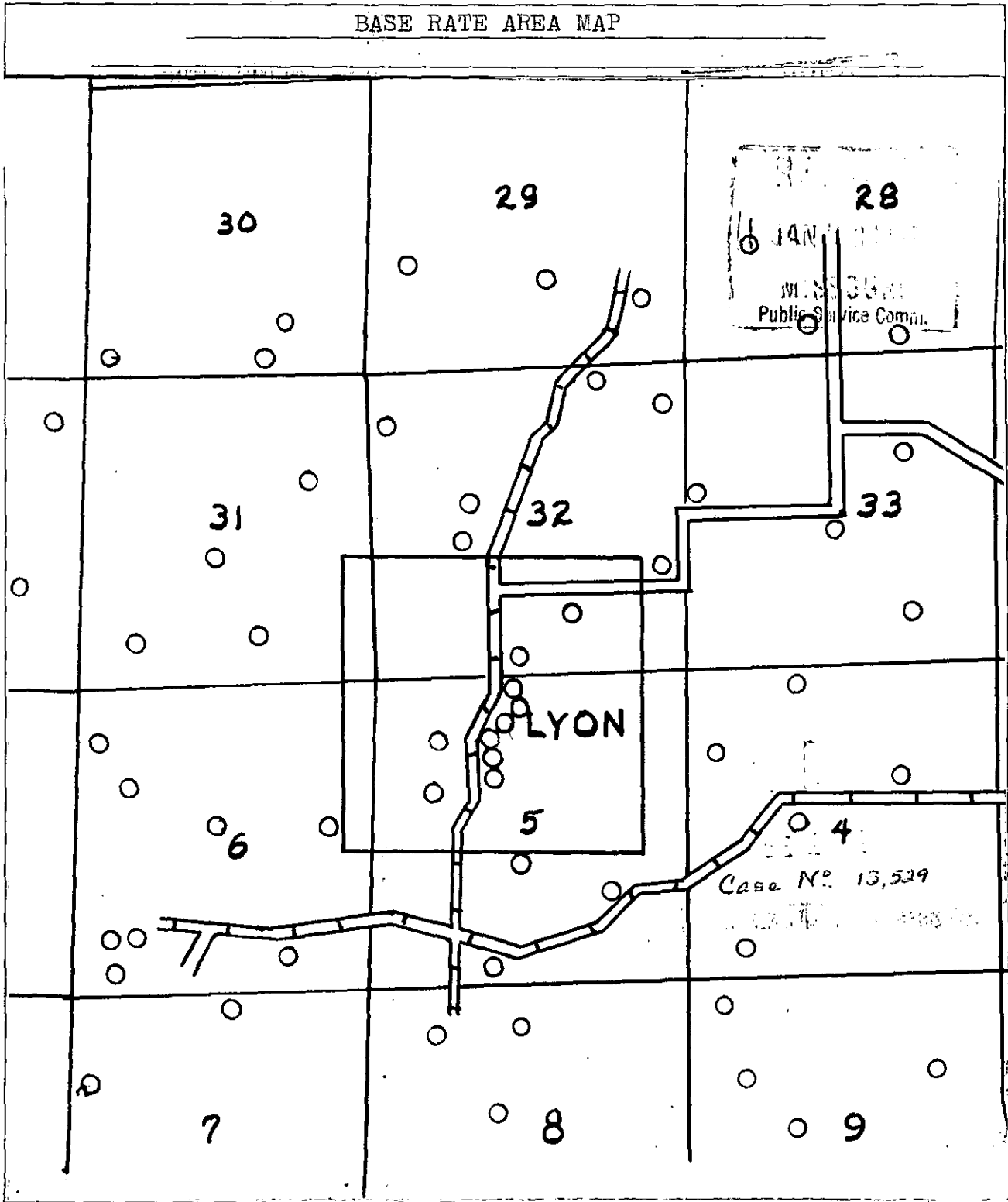
Fidelity Telephone Company

For Lyon

Name of Issuing Corporation or Municipality

Community, Town or City

BASE RATE AREA MAP



CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyde J. Davis  
name of officer

President

Sullivan, Missouri

title

address

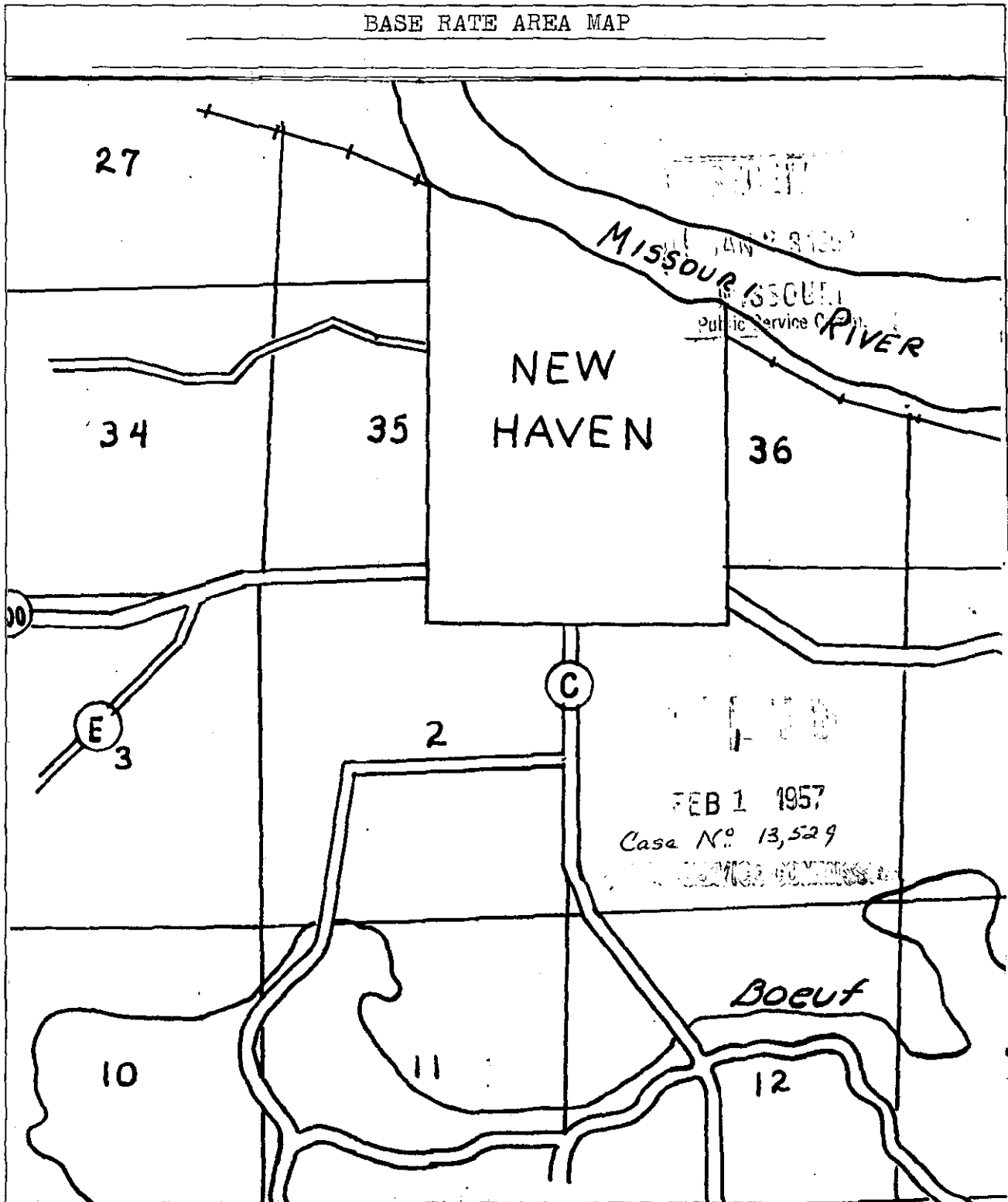
Fidelity Telephone Company

For New Haven

Name of Issuing Corporation or Municipality

Community, Town or City

BASE RATE AREA MAP



CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

DATE OF ISSUE January 23, 1957  
month day year

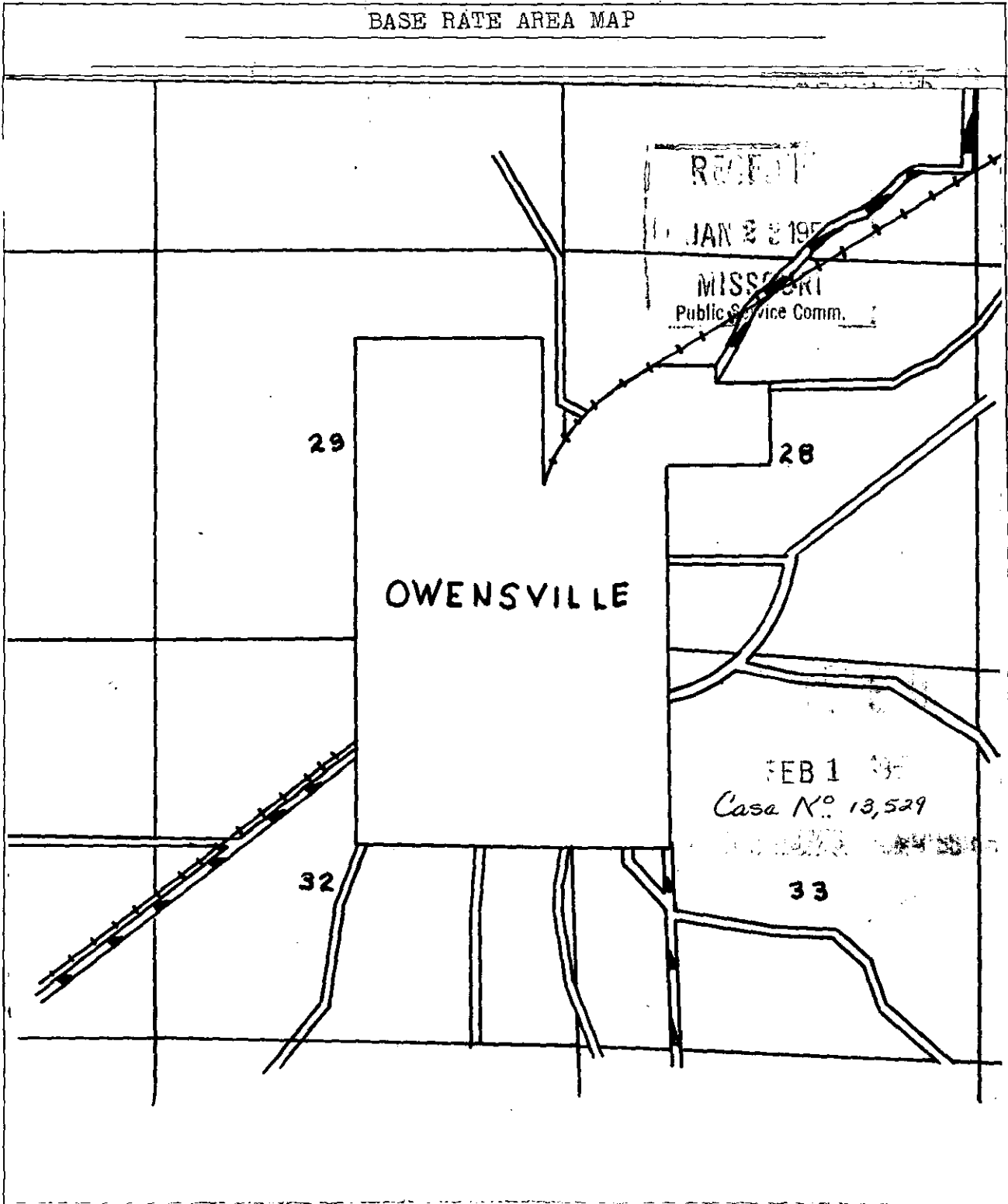
DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clifford J. Davis President Sullivan, Missouri  
name of officer title address

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For Owensville  
Community, Town or City

BASE RATE AREA MAP



CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyford J. Davis  
name of officer

President Sullivan, Missouri  
title address

Cancelling P. S. C. MO. No. All Previous Schedules

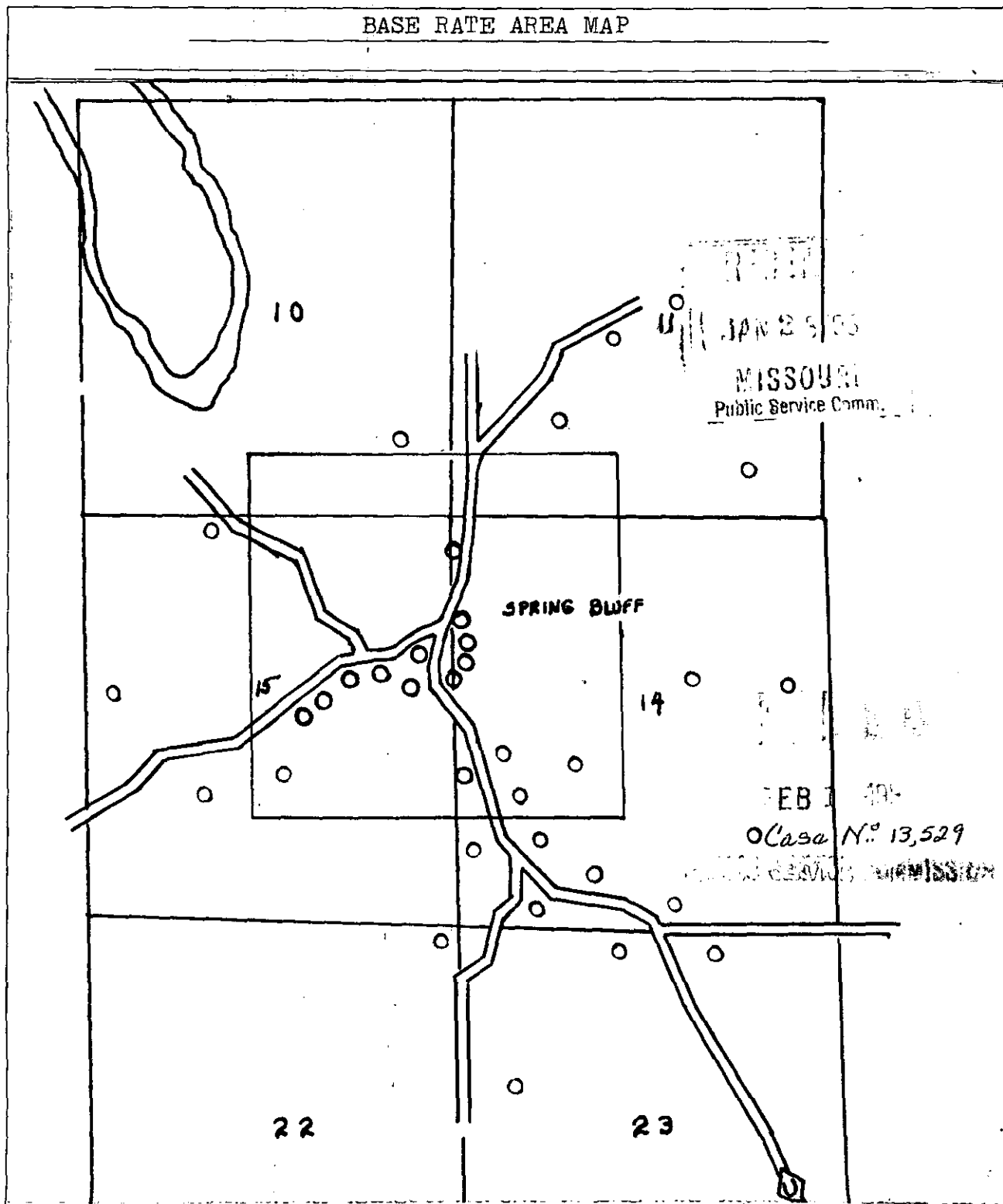
Fidelity Telephone Company

For Spring Bluff

Name of Issuing Corporation or Municipality

Community, Town or City

BASE RATE AREA MAP



CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY *Clyford V. Davis*  
name of officer

President  
title

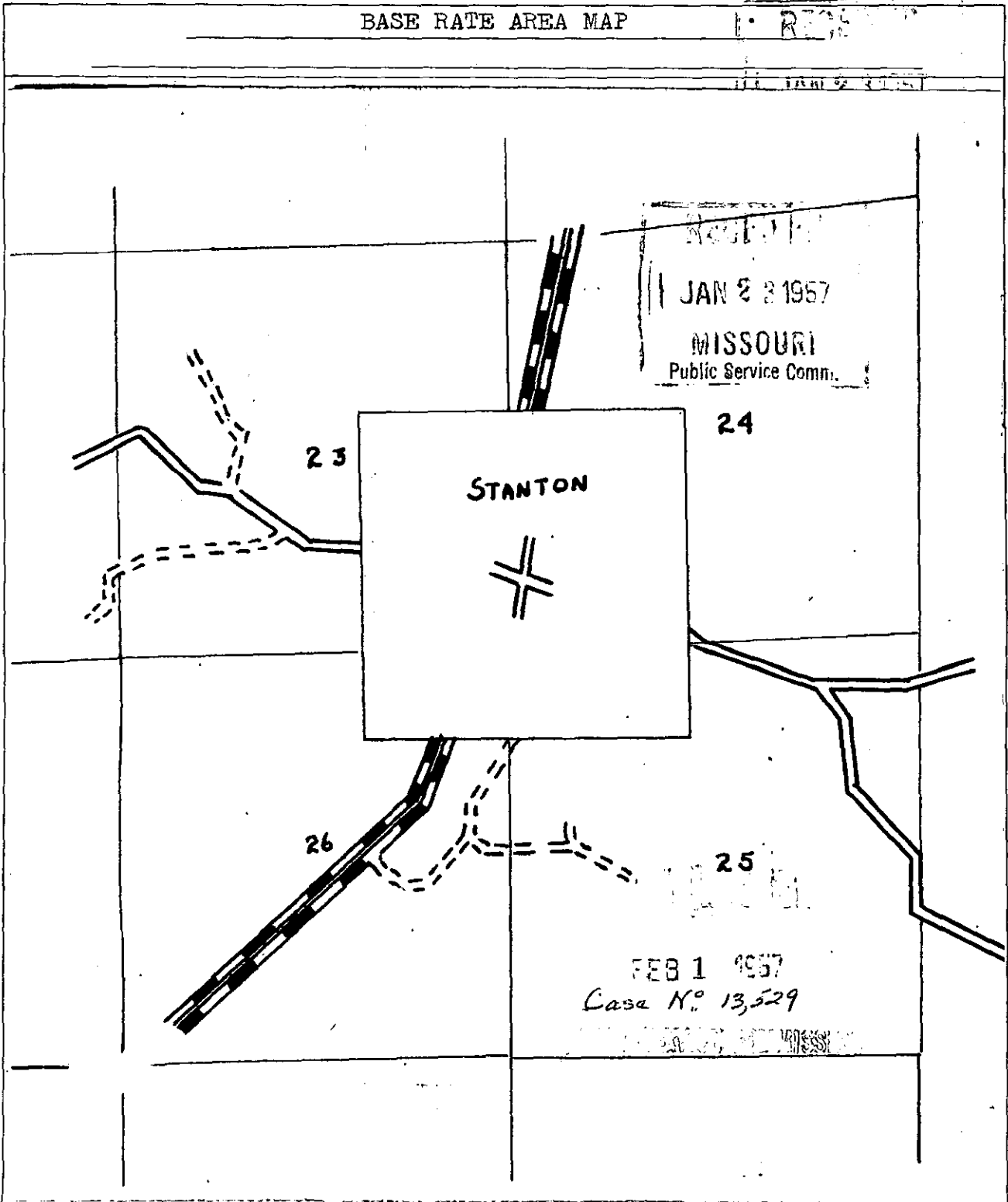
Sullivan, Missouri  
address

Cancelling P. S. C. MO. No. All Previous Schedules

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For Stanton  
Community, Town or City

BASE RATE AREA MAP



CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY *Clifford J. Davis*  
name of officer

President Sullivan, Missouri  
title address

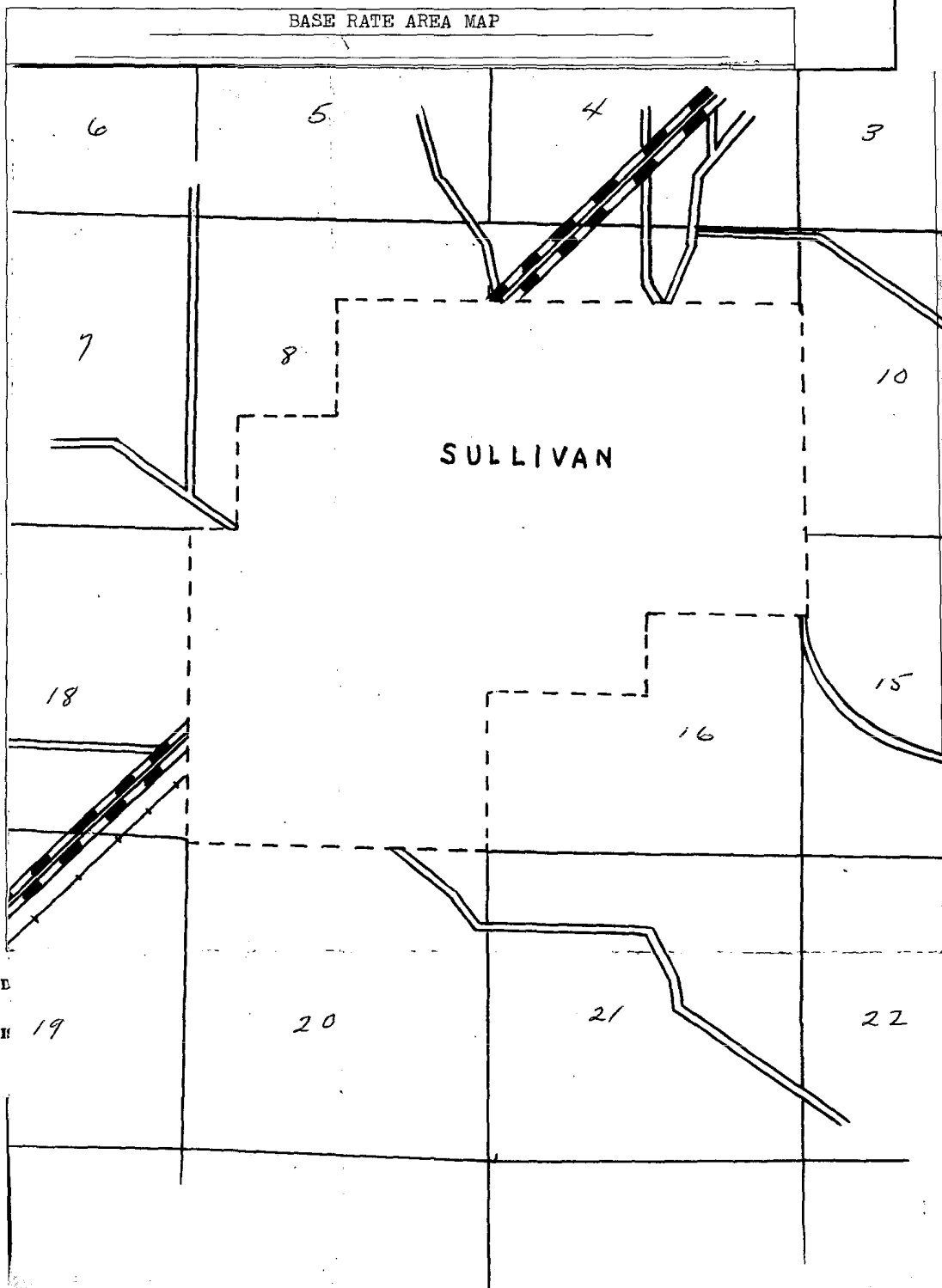
Fidelity Telephone Company

For Sullivan

Name of Issuing Corporation or Municipality

Community, Town or City

BASE RATE AREA MAP

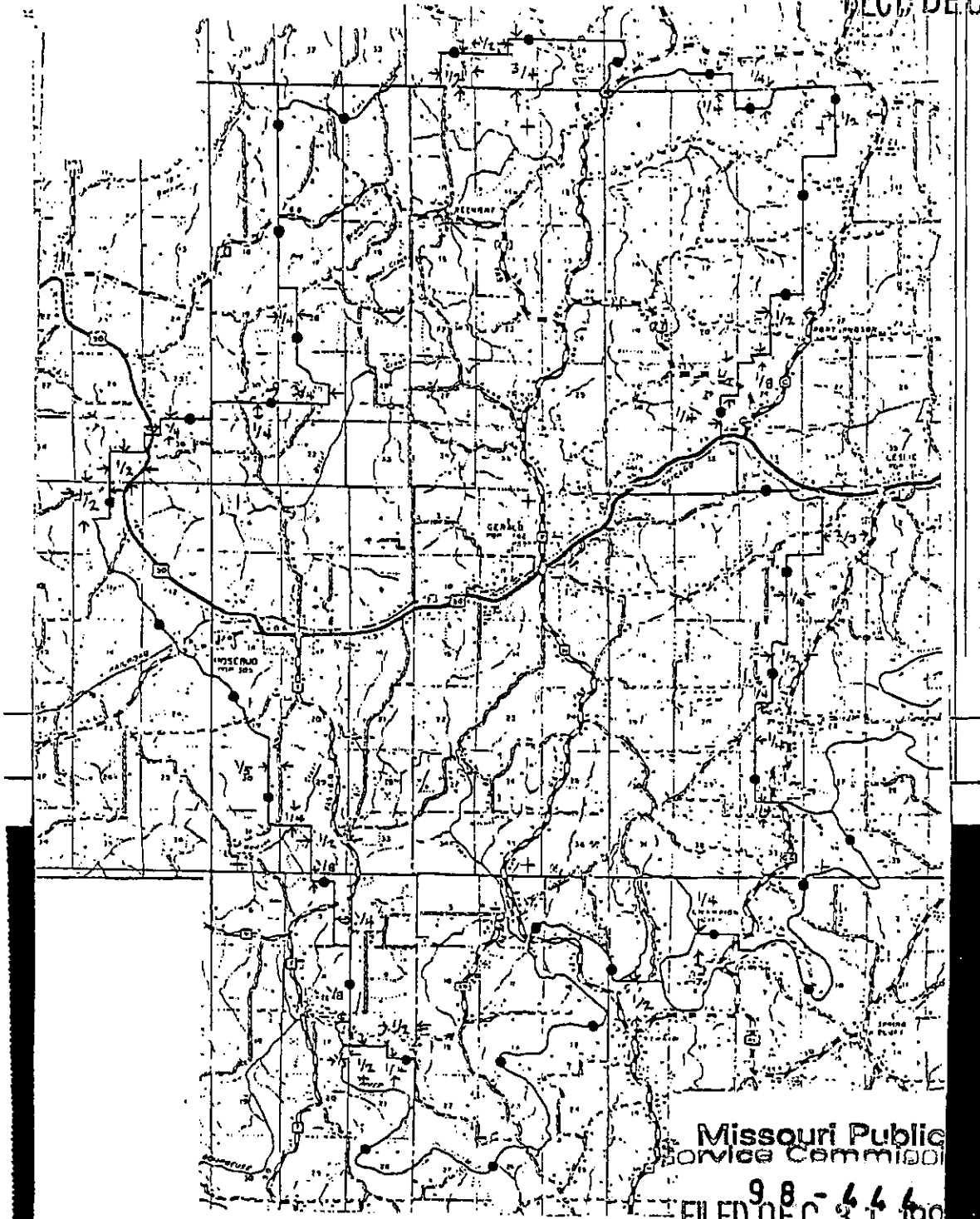


EXCHANGE AREA MAP FOR GERALD, MO.

Missouri Public Service Commission

REC'D DEC 01 1998

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115



Missouri Public Service Commission

FILED DEC 31 1998

Issued: December 1, 1998

Issuing Officer:  
John Davis  
64 North Clark  
Sullivan, Missouri 63080

Effective: December 31, 1998



FIDELITY TELEPHONE COMPANY

Name of Issuing Corporation

For Japan, Missouri

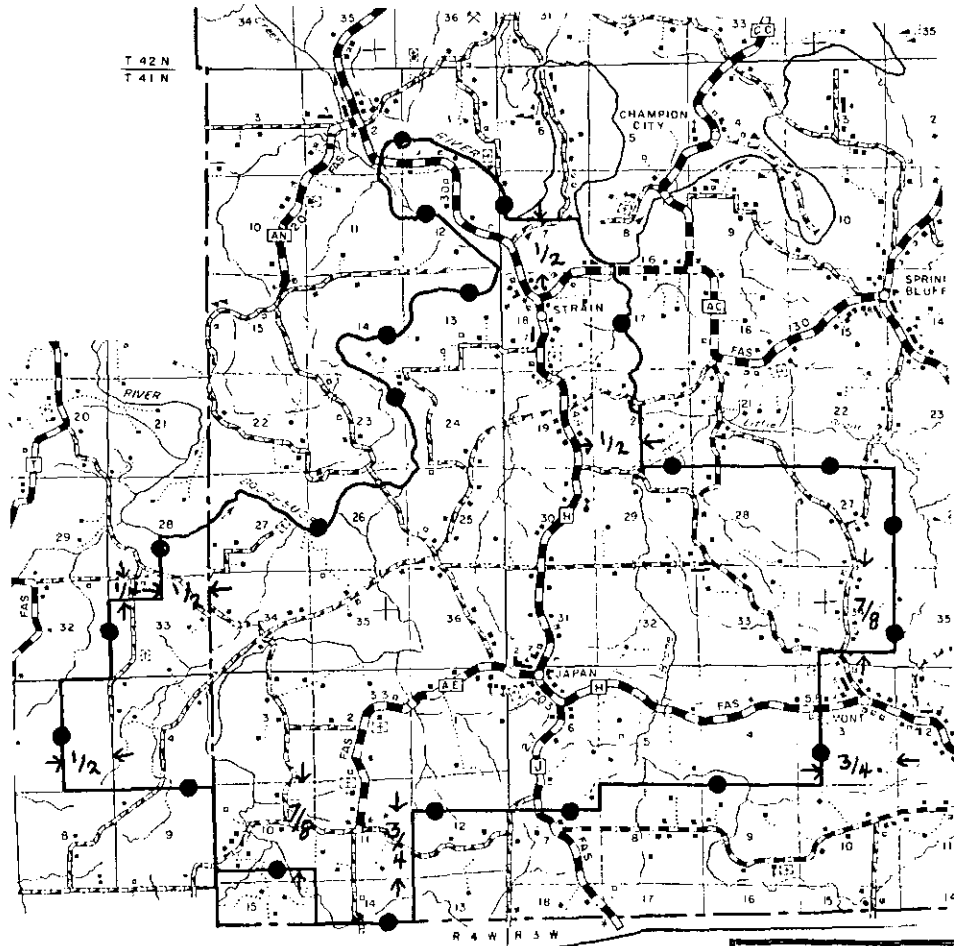
Community, Town or City  
Franklin and Gasconade Counties

EXCHANGE AREA MAP

RECEIVED

APR 12 1977

MISSOURI  
Public Service Commission



FILED  
JUN 1 1977  
Public Service Commission

DATE OF ISSUE May 1, 1977  
month day year

DATE EFFECTIVE June 1, 1977  
month day year

ISSUED BY Evan R. Copsy  
name of officer

President  
title

Sullivan, MO  
address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

FORM NO. 13

P. S. C. MO. No. 1

1st { Original } SHEET No. 4  
      { Revised }

Cancelling P. S. C. MO. No. 1

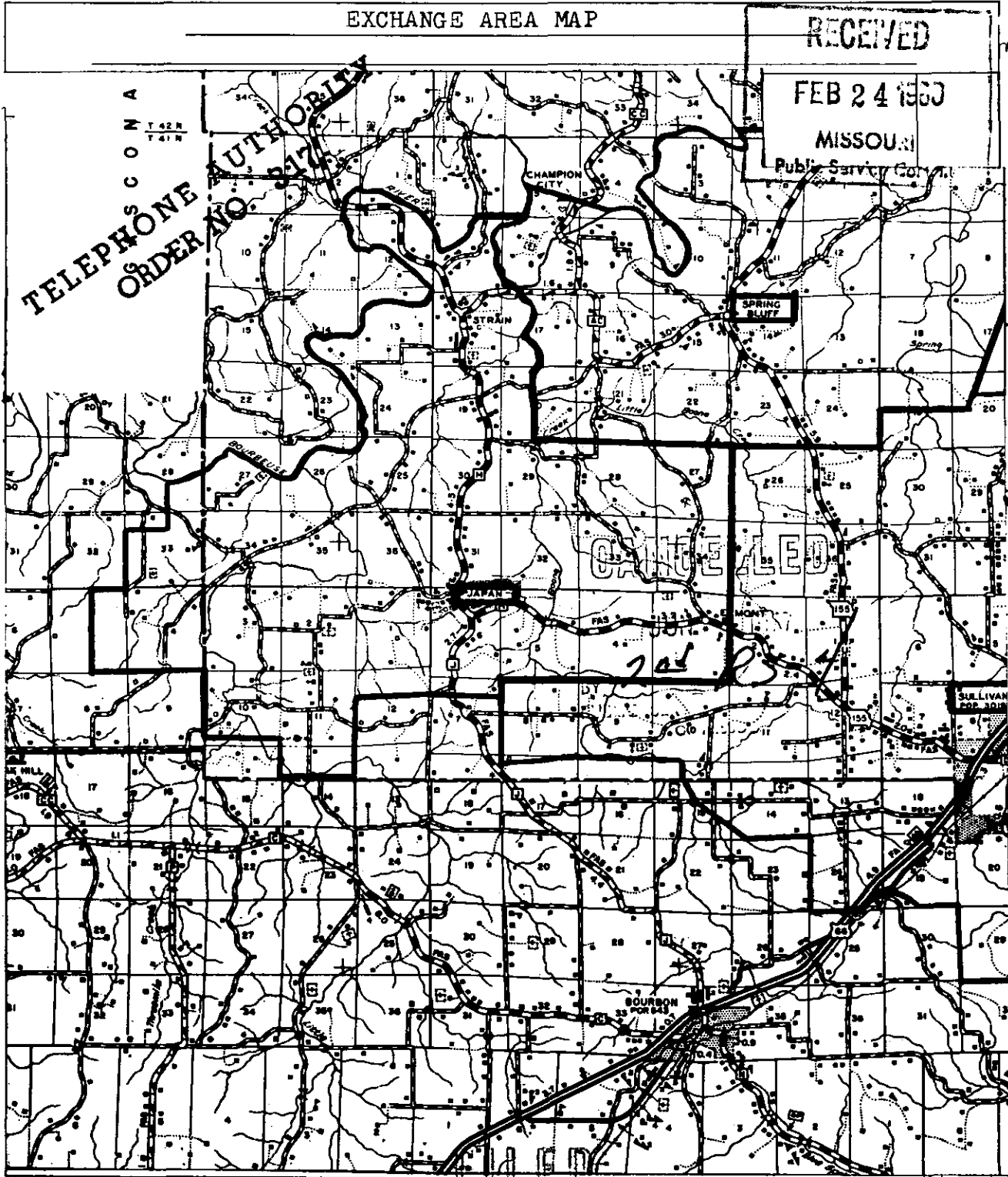
{ Original } SHEET No. 4  
      { Revised }

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation or Municipality

For JAPAN, MISSOURI  
Community, Town or City

FRANKLIN COUNTY

EXCHANGE AREA MAP



DATE OF ISSUE February 24, 1960  
                  month day year

DATE EFFECTIVE March 25, 1960  
                  month day year

ISSUED BY Clayton J. Davis

MAR 25 1960

President Sullivan, Mo.  
                  address

PUBLIC SERVICE COMMISSION

MAP – Japan, MO

Map viewable in the Data Center.

FORM NO. 13 P.S.C.MO. No. 1 3rd ~~XXXXXX~~ SHEET No. 4

Cancelling P.S.C.MO. No. 1 2nd ~~XXXXXX~~ SHEET No. 4

FIDELITY TELEPHONE COMPANY

For Lyon, Missouri

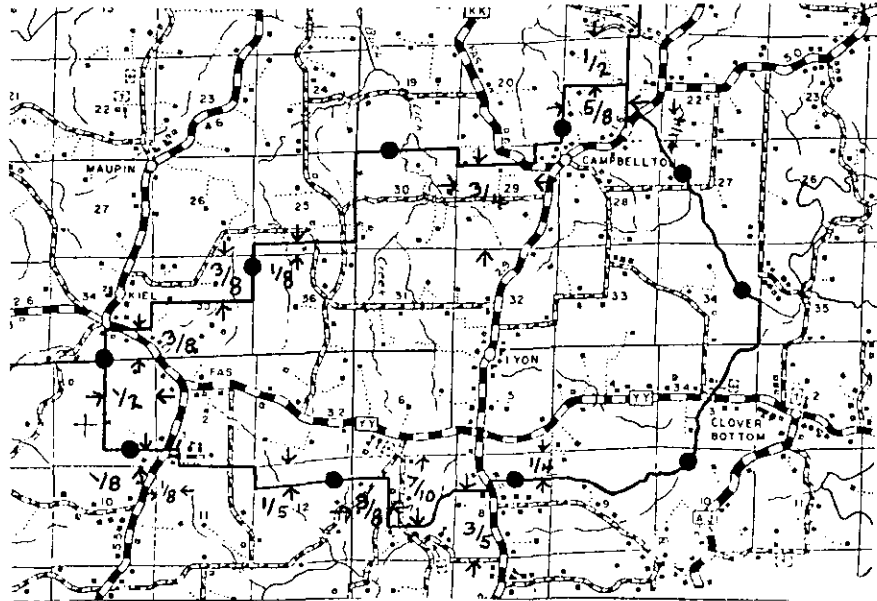
Name of Issuing Corporation

Community, Town or City

Franklin County

EXCHANGE AREA MAP

RECEIVED  
APR 12 1977  
MISSOURI  
Public Service Commission



\*Indicates new rate or text  
+Indicates change

FILED  
JUN 1 1977  
Public Service Commission

DATE OF ISSUE May 1, 1977 DATE EFFECTIVE June 1, 1977  
month day year month day year

ISSUED BY Evan R. Copsy President Sullivan, MO  
name of officer title address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

FORM NO. 13

P.S.C.MO. No. 1

2nd

~~Original~~  
Revised

SHEET No. 4

Cancelling P.S.C.MO. No. 1

1st

~~Original~~  
Revised

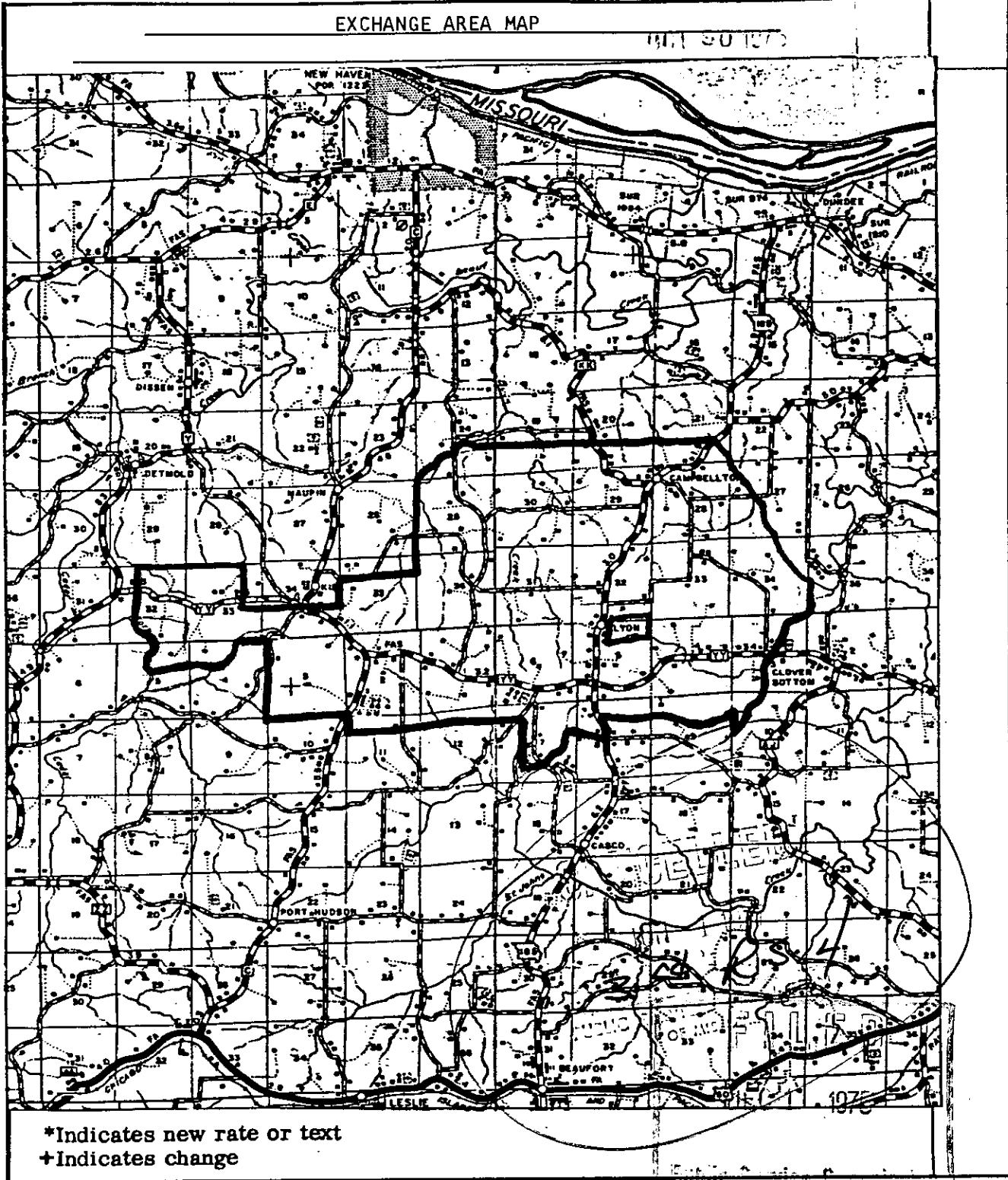
SHEET No. 4

Fidelity Telephone Company  
Name of Issuing Corporation

For Lyon, Missouri  
Community, Town or City

Franklin County

EXCHANGE AREA MAP



DATE OF ISSUE Oct 30 1975  
month day year

DATE EFFECTIVE Dec 1 1975  
month day year

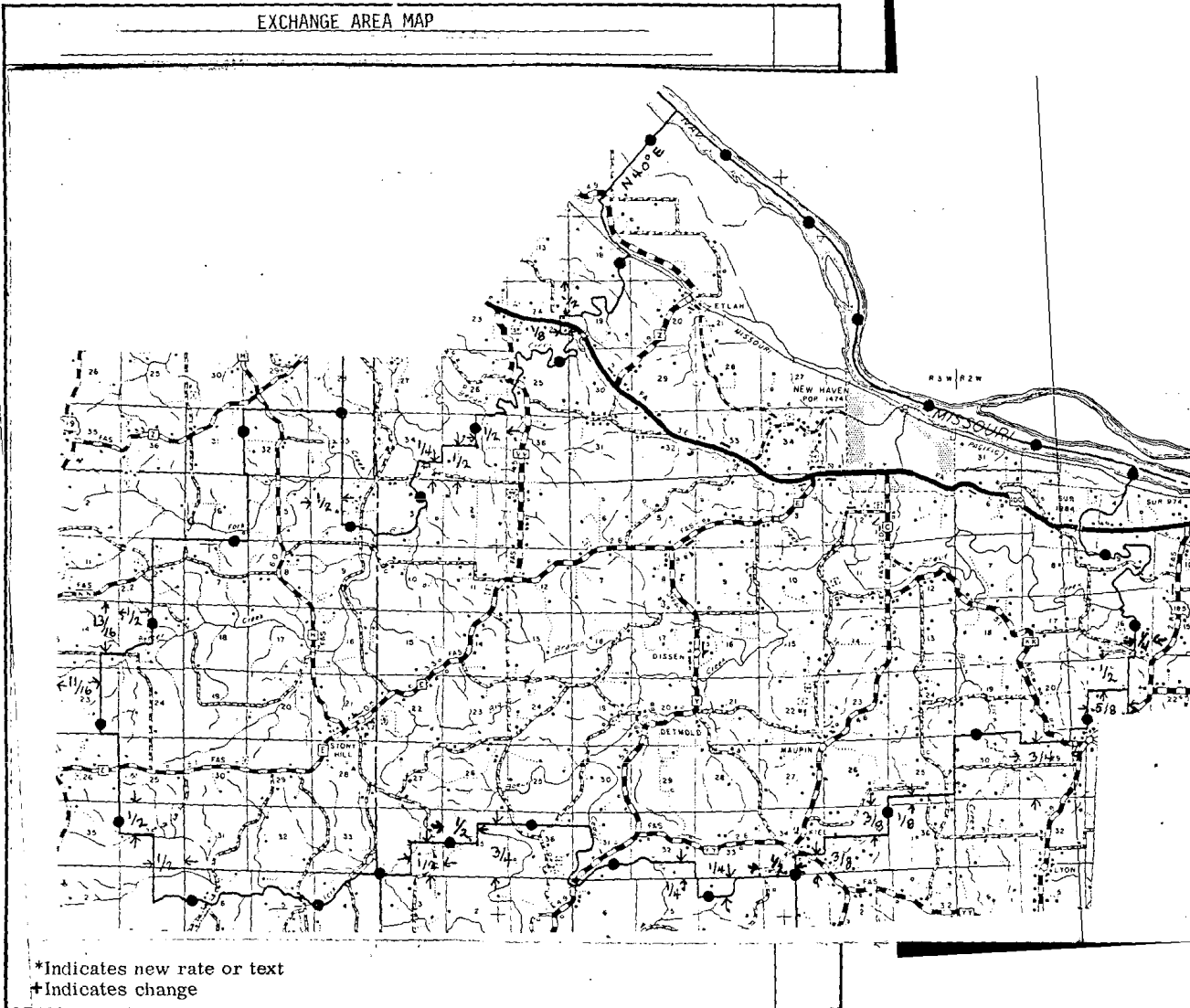
ISSUED BY *[Signature]*  
name of officer

President title

Sullivan, Mo address

FIDELITY TELEPHONE COMPANY For New Haven, Missouri  
Name of Issuing Corporation Community, Town or City  
Franklin and Gasconade Counties

EXCHANGE AREA MAP



\*Indicates new rate or text  
+Indicates change

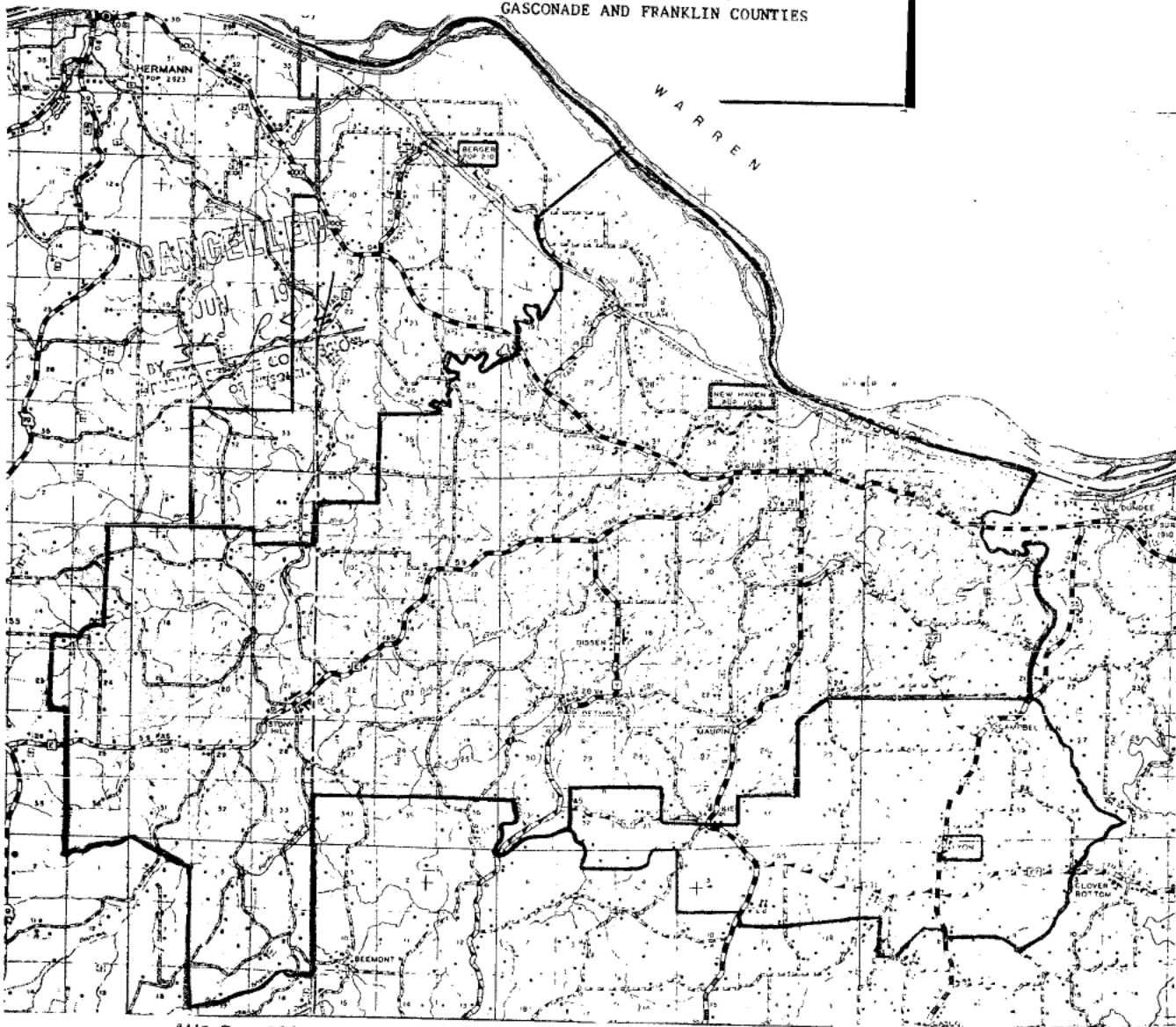
DATE OF ISSUE May 1, 1977 DATE EFFECTIVE June 1, 1977  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, MO  
name of officer title address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-01115

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For NEW HAVEN, MISSOURI  
Community, Town or City  
GASCONADE AND FRANKLIN COUNTIES



DATE OF ISSUE AUG 7 1964  
month day year

DATE EFFECTIVE AUG 12 1964  
month day year

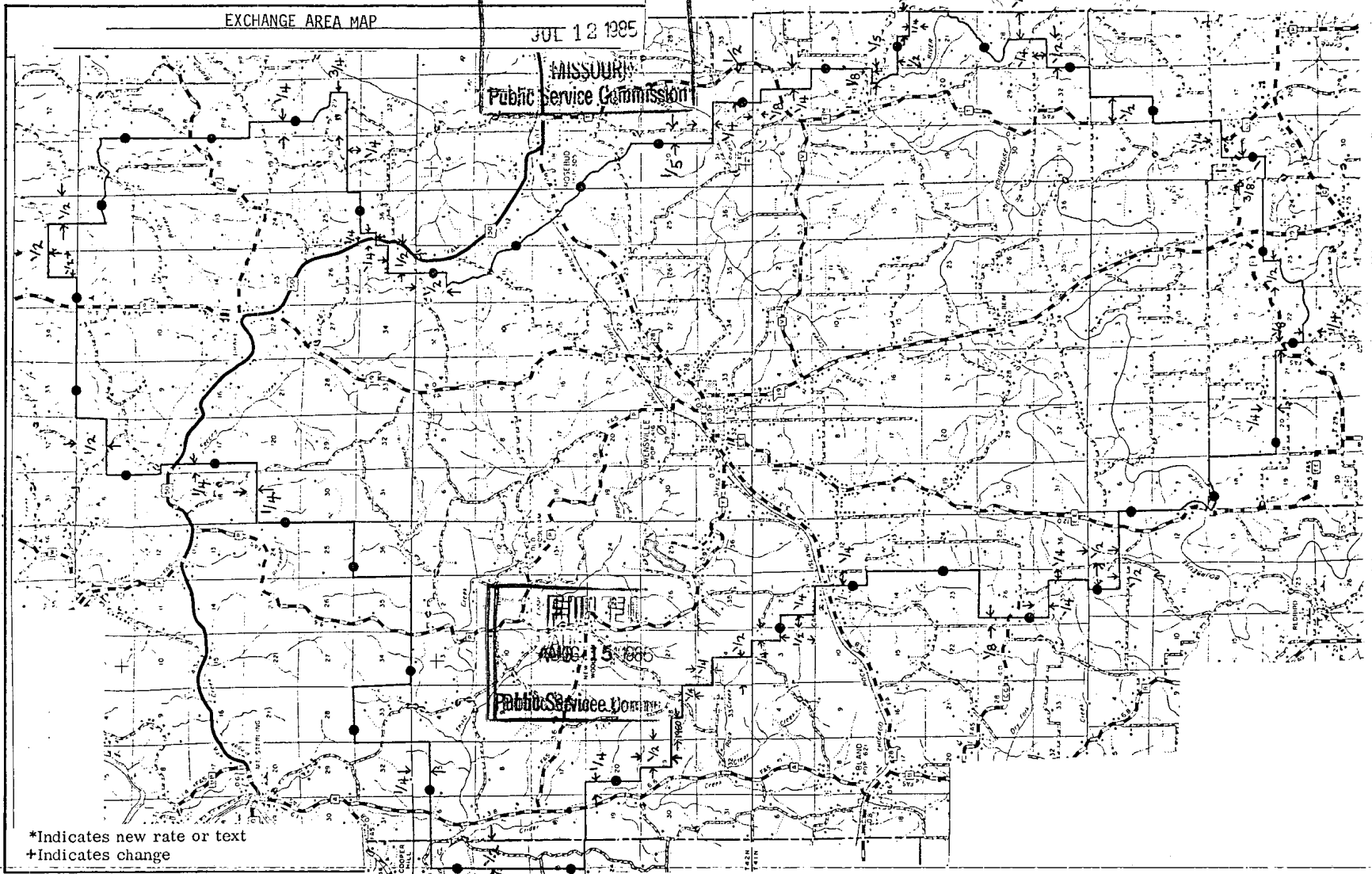
ISSUED BY *Clayton J. Davis*  
name of officer

President Sullivan, Mo.  
title address



FORM NO. 13 P.S.C.MO. No. 1 3rd ~~Original~~ SHEET No. 4  
 Revised }  
 Cancelling P.S.C.MO. No. 1 2nd ~~Original~~ SHEET No. 4  
 Revised }

Fidelity Telephone Company For Owensville, Missouri  
 Name of Issuing Corporation  
 Gasconade, Osage, and Crawford Counties



DATE OF ISSUE July 15, 1985 DATE EFFECTIVE August 15, 1985  
 month day year month day year

ISSUED BY Evan Copsey President Sullivan, MO.  
 name of officer title address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-01115





FORM NO. 13

P. S. C. MO. No. \_\_\_\_\_

1

1st

{ Original

SHEET No. 4

{ Revised

{ Original

SHEET No. 4

{ Revised

Cancelling P. S. C. MO. No. \_\_\_\_\_

1

FIDELITY TELEPHONE COMPANY

Name of Issuing Corporation or Municipality

EXCHANGE AREA MAP

For OWENSVILLE, MISSOURI

Community, Town or City

GASCONADE, OSAGE AND CRAWFORD COUNTIES

RECEIVED

FEB 23 1960

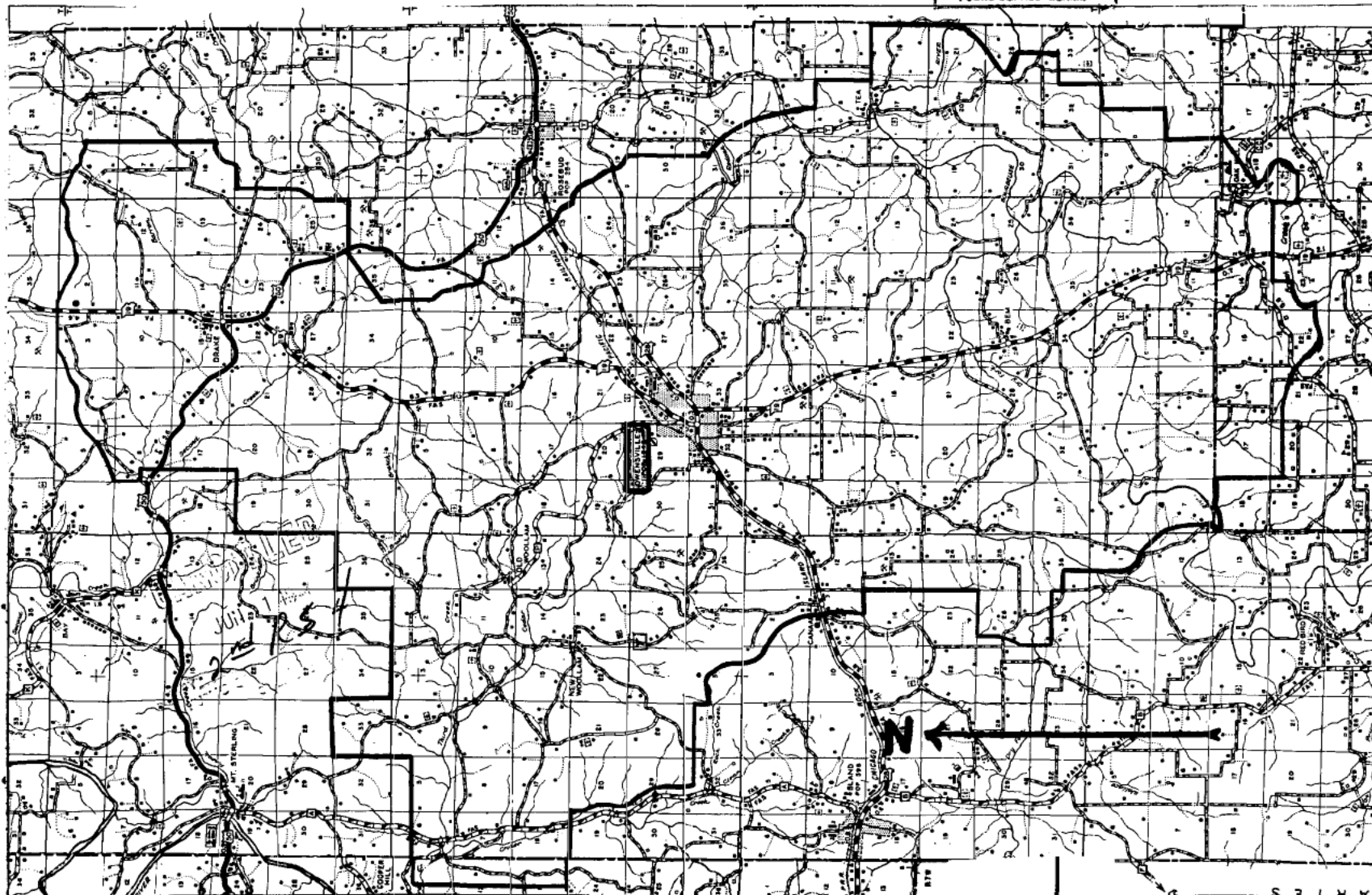
MISSOURI

Public Service Comm.

FILED

MAR 25 1960

PUBLIC SERVICE COMMISSION



DATE OF ISSUE February 24, 1960  
month day year

DATE EFFECTIVE March 25, 1960  
month day year

TELEPHONE AUTHORITY  
ORDER NO. 317

ISSUED BY Clyde J. Daws  
name of officer

President Sullivan, Mo.  
title address

FORM NO. 13 P.S.C.MO. No. 1 2nd ~~Original~~ SHEET No. 4

Cancelling P.S.C.MO. No.1 1st ~~Original~~ SHEET No. 4

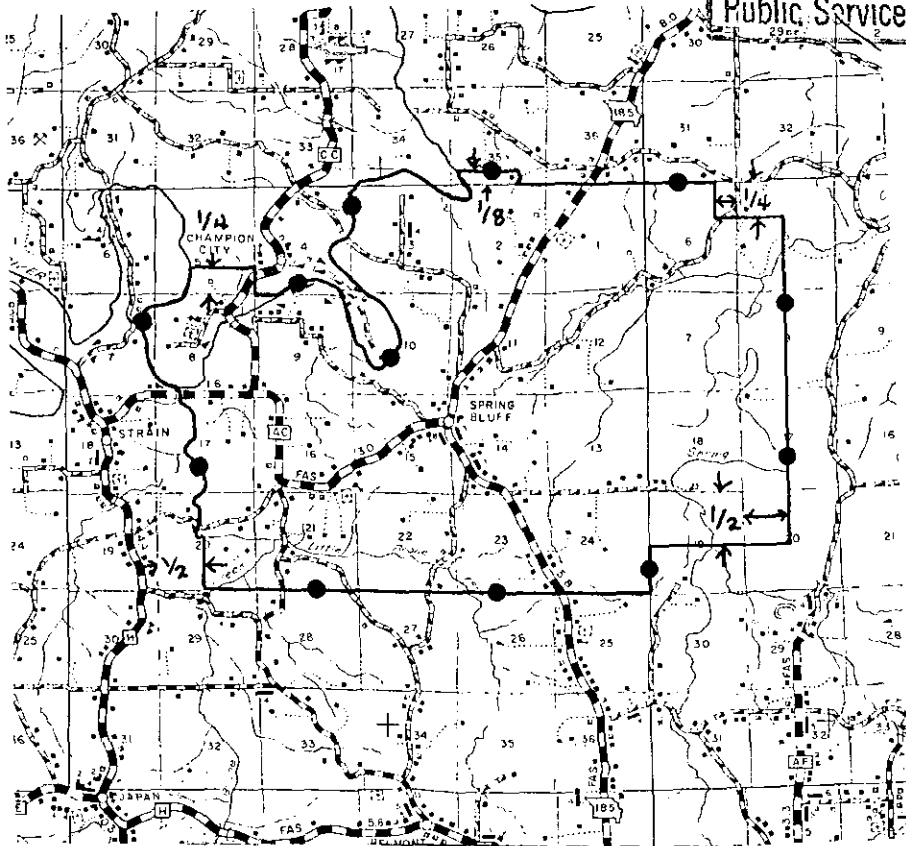
FIDELITY TELEPHONE COMPANY For Spring Bluff, Missouri  
Name of Issuing Corporation Community, Town or City  
Franklin County

EXCHANGE AREA MAP

RECEIVED

APR 12 1977

MISSOURI  
Public Service Commission



\*Indicates new rate or text  
+Indicates change

FILED

JUN 1 1977

Public Service Commission

DATE OF ISSUE May 1, 1977 DATE EFFECTIVE June 1, 1977  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, MO  
name of officer title address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

FORM NO. 13

P. S. C. MO. No. 1

1st Original SHEET No. 4

Revised

Cancelling P. S. C. MO. No. 1

Original

SHEET No. 4

Revised

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation or Municipality

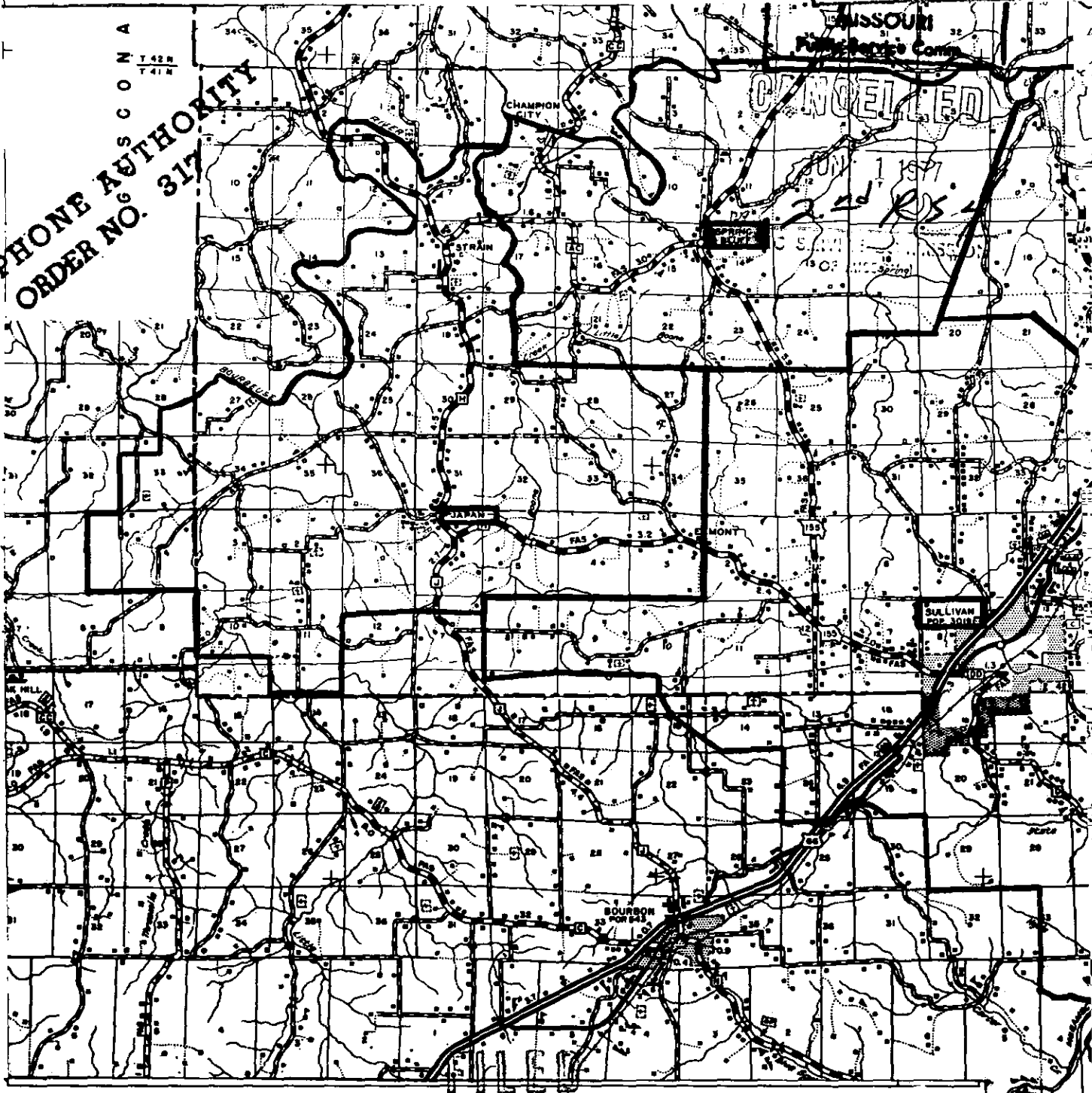
For

SPRING BLUFF, MISSOURI  
Community, Town or City  
FRANKLIN COUNTY  
FEB 24 1960

EXCHANGE AREA MAP

MISSOURI  
Public Service Comm.

TELEPHONE AUTHORITY  
ORDER NO. 317



DATE OF ISSUE February 24, 1960  
month day year

DATE EFFECTIVE March 25, 1960  
month day year

ISSUED BY

*Clifford J. Davis*

President

Sullivan, Mo.

PUBLIC SERVICE COMMISSION

MAPS – Spring Bluff, MO

Maps viewable in the Data Center.

FIDELITY TELEPHONE COMPANY

For Stanton, Missouri

Name of Issuing Corporation

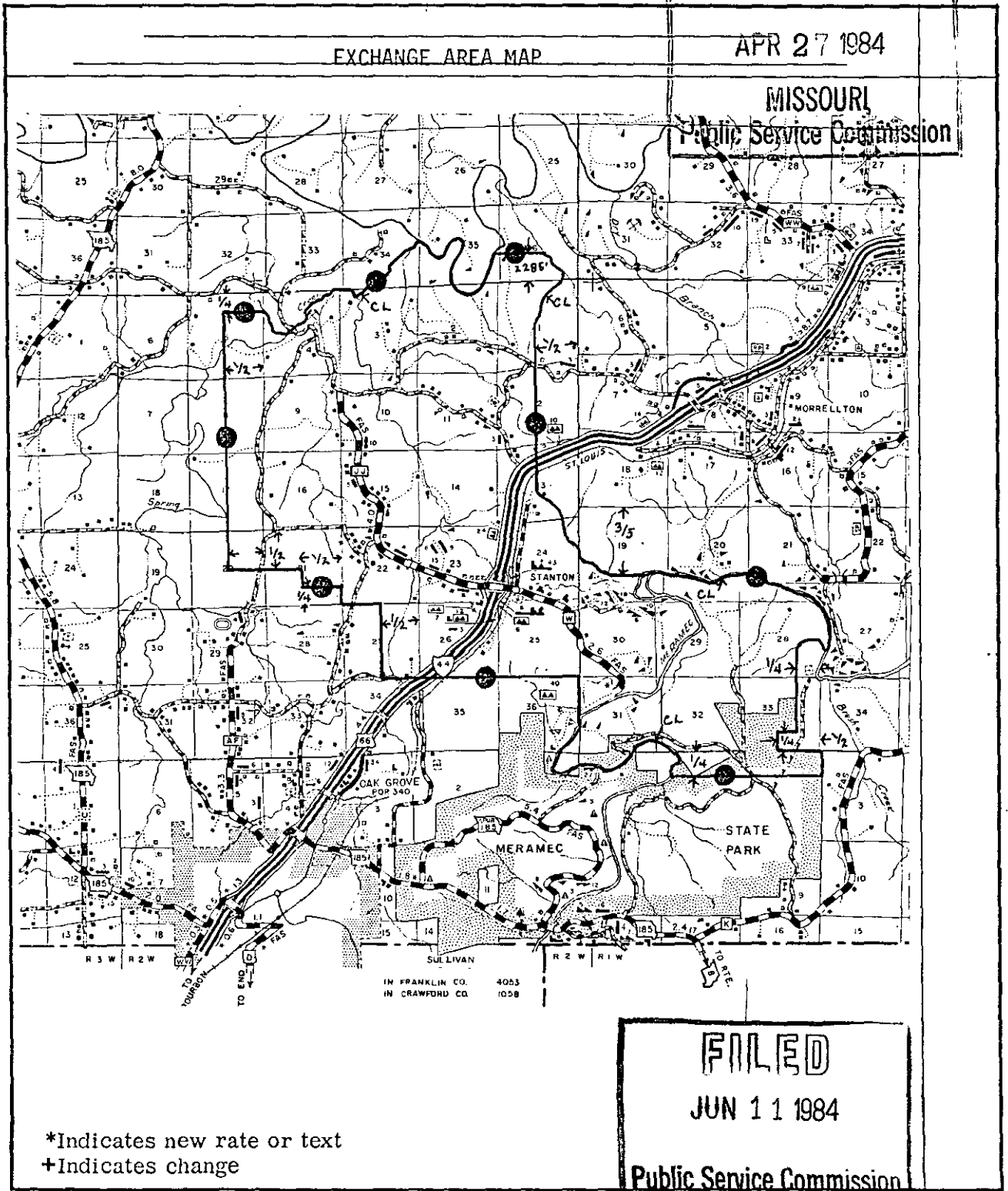
Community Stanton Town or City  
Franklin County RECEIVED

EXCHANGE AREA MAP

APR 27 1984

MISSOURI

Public Service Commission



\*Indicates new rate or text  
+Indicates change

**FILED**  
JUN 11 1984  
Public Service Commission

DATE OF ISSUE May 10, 1984 DATE EFFECTIVE June 11, 1984  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, MO  
name of officer title address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115



FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

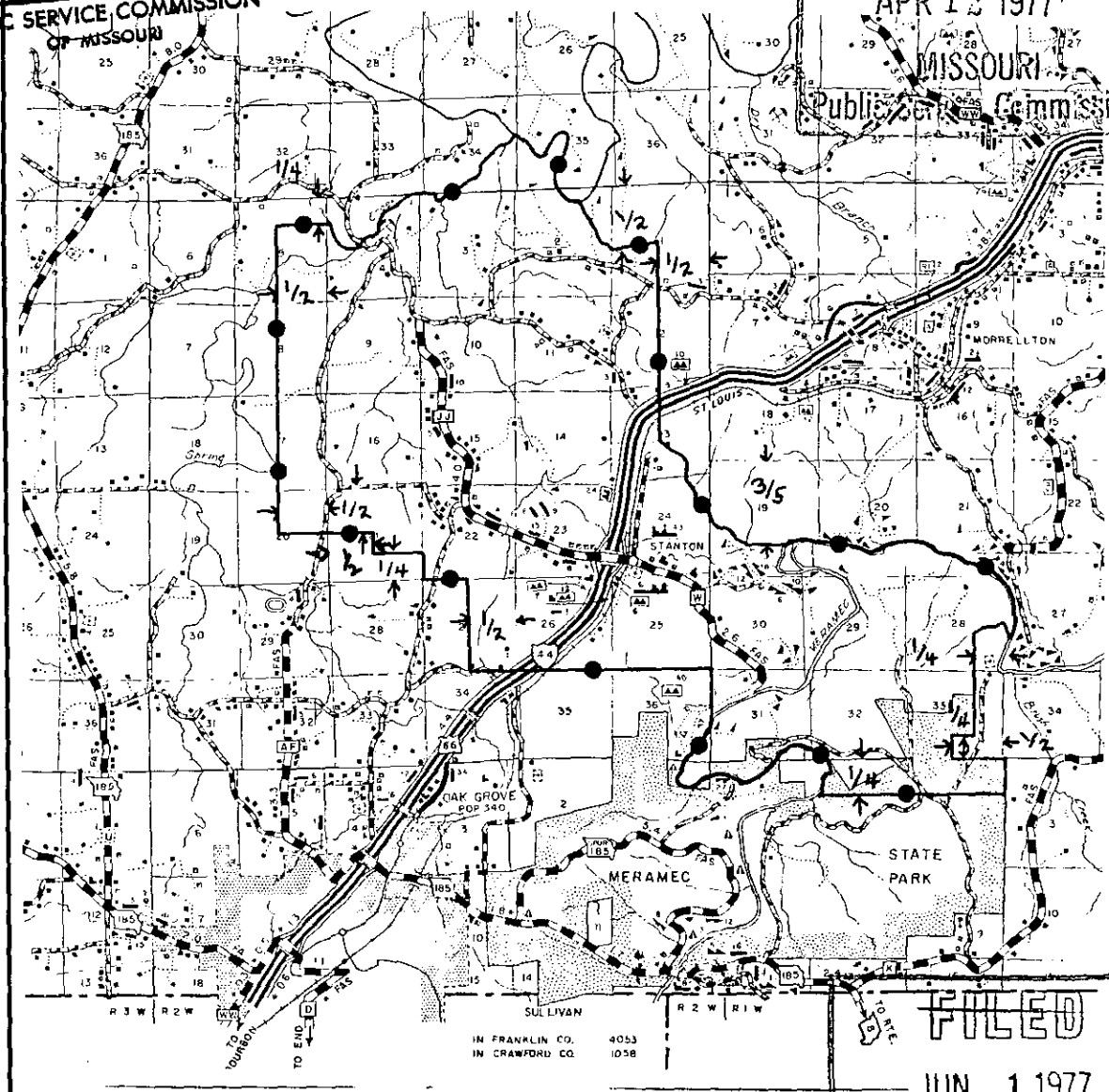
For Stanton, Missouri  
Community, Town or City  
Franklin County

**CANCELLED**

EXCHANGE AREA MAP

JUN 11 1984  
BY HRS  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

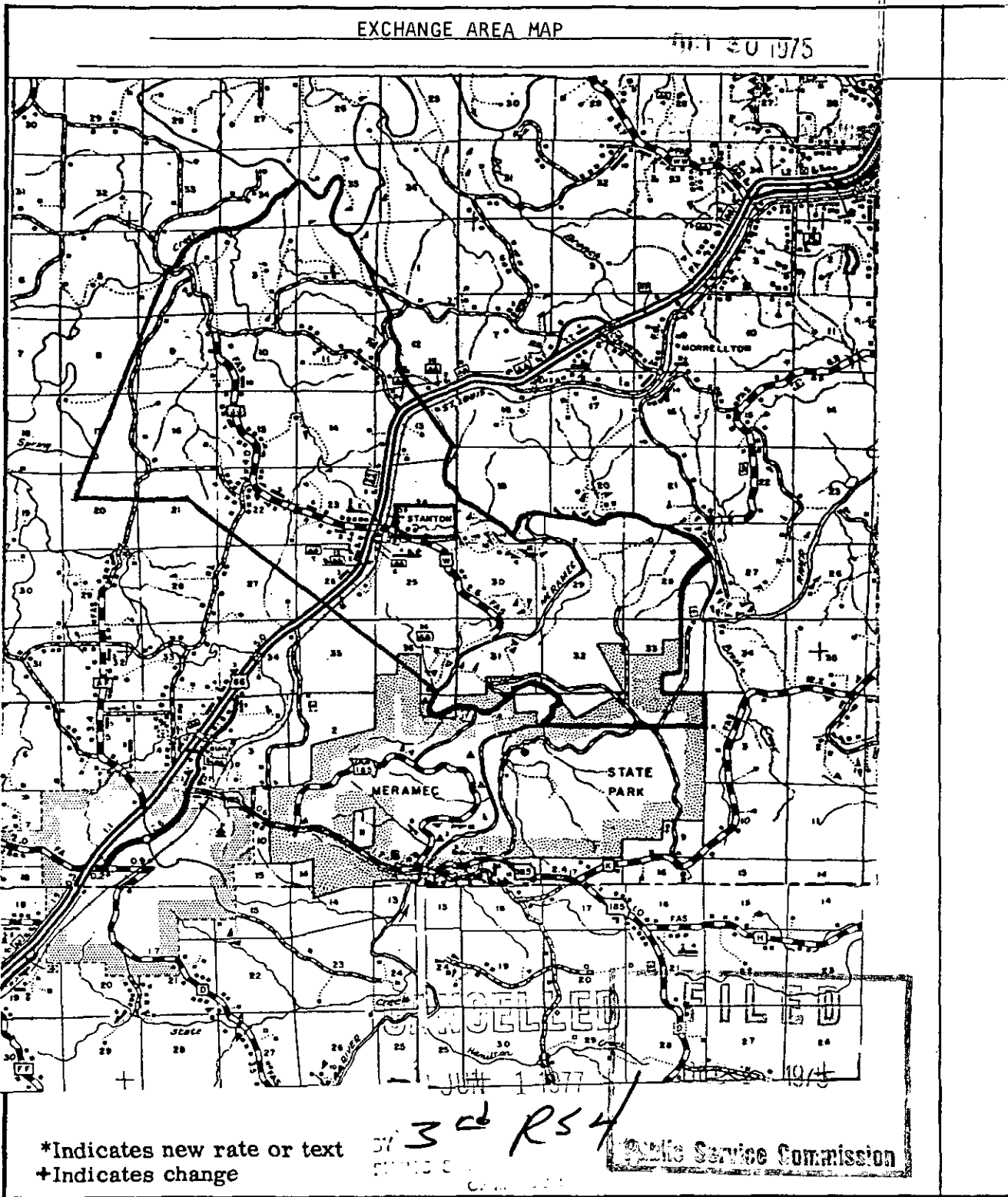
RECEIVED  
APR 12 1977  
MISSOURI  
Public Service Commission



FILED  
JUN 1 1977  
Public Service Commission

DATE OF ISSUE May 1, 1977 DATE EFFECTIVE June 1, 1977  
month day year month day year  
ISSUED BY Evan R. Copsey President Sullivan, MO  
name of officer title address

Fidelity Telephone Company For Stanton, Missouri  
 Name of Issuing Corporation Community, Town or City  
 Franklin County  
 MISSOURI



DATE OF ISSUE Oct 30 1975 DATE EFFECTIVE Dec 1 1975  
 month day year month day year  
 ISSUED BY Alan Coysey President Sullivan, Mo.  
 name of officer title address

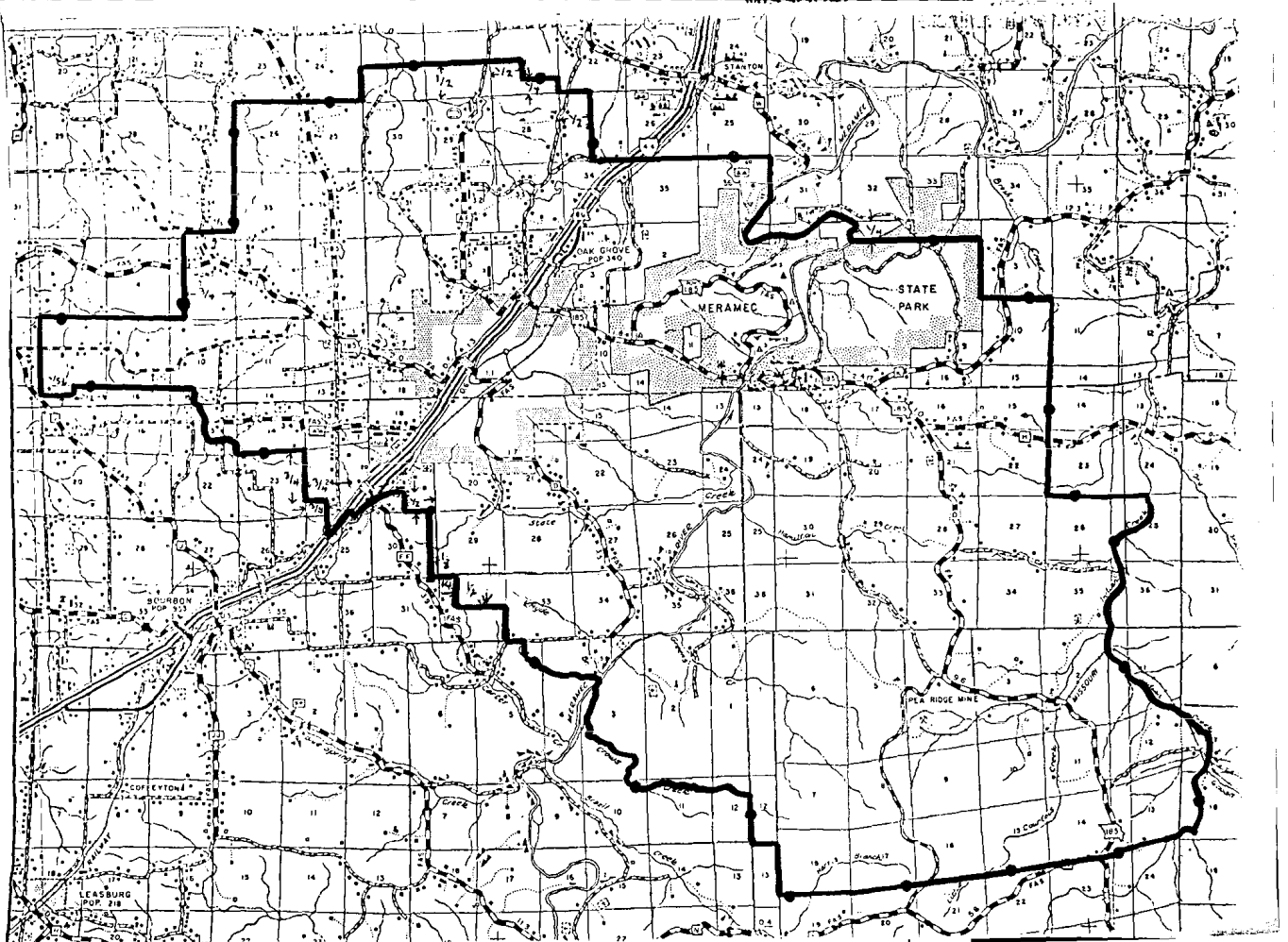


Fidelity Telephone Company For Sullivan, Missouri  
Name of Issuing Corporation Community, Town or City  
Franklin, Crawford, & Washington Counties

RECEIVED

EXCHANGE AREA MAP

MAR 21 1994



\* Indicates new rate or text  
+ Indicates change

MISSOURI  
Public Service Commission

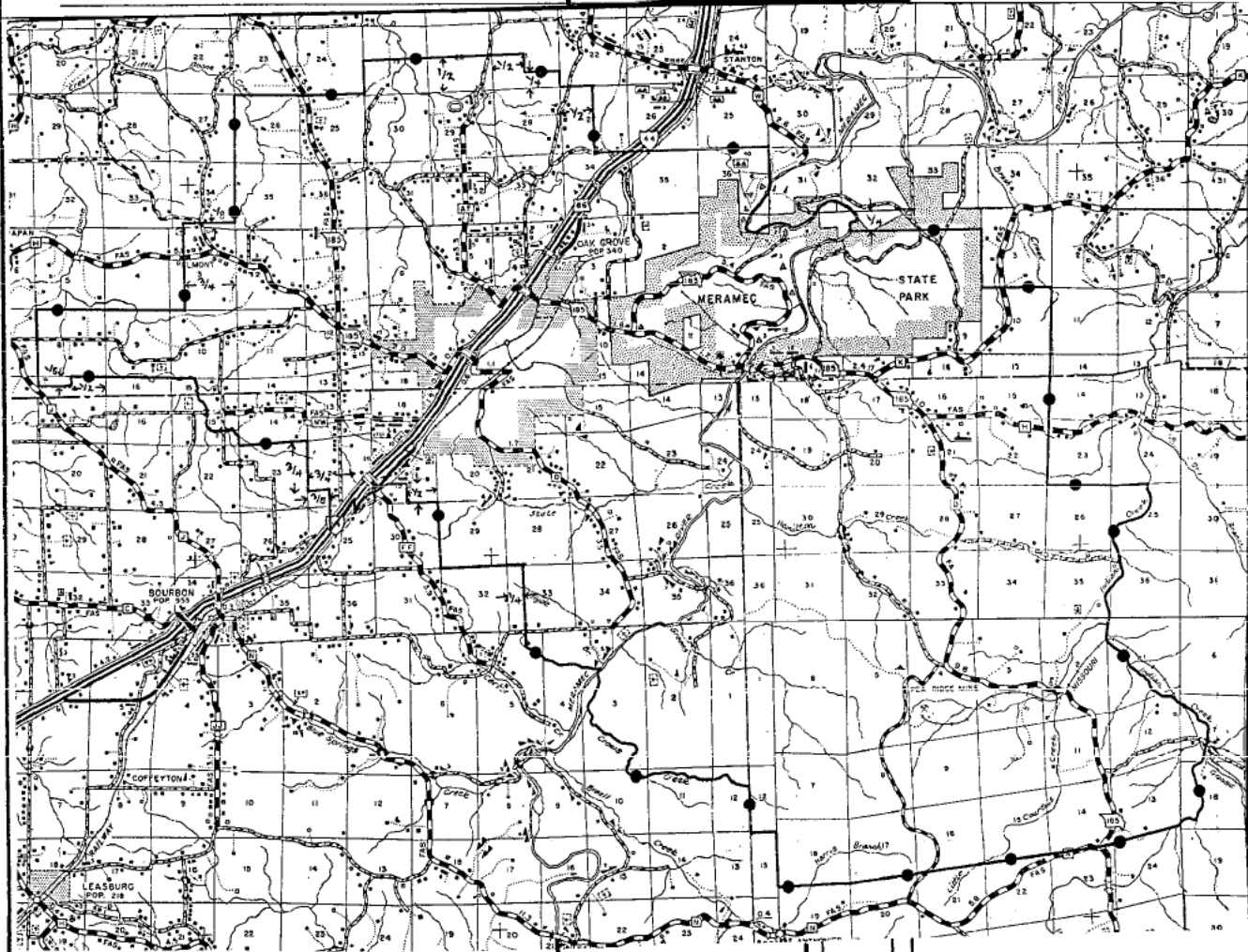
DATE OF ISSUE March 21, 1994 DATE EFFECTIVE April 20, 1994  
month day year month day year  
ISSUED BY Ken Matzdorff, Asst. V.P. Revenues, 64 N. Clark Sullivan, MO  
name of officer title address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company For Sullivan, Missouri  
Name of Issuing Corporation Community, Town or City  
Franklin, Crawford, and Washington Counties

RECEIVED

EXCHANGE AREA MAP



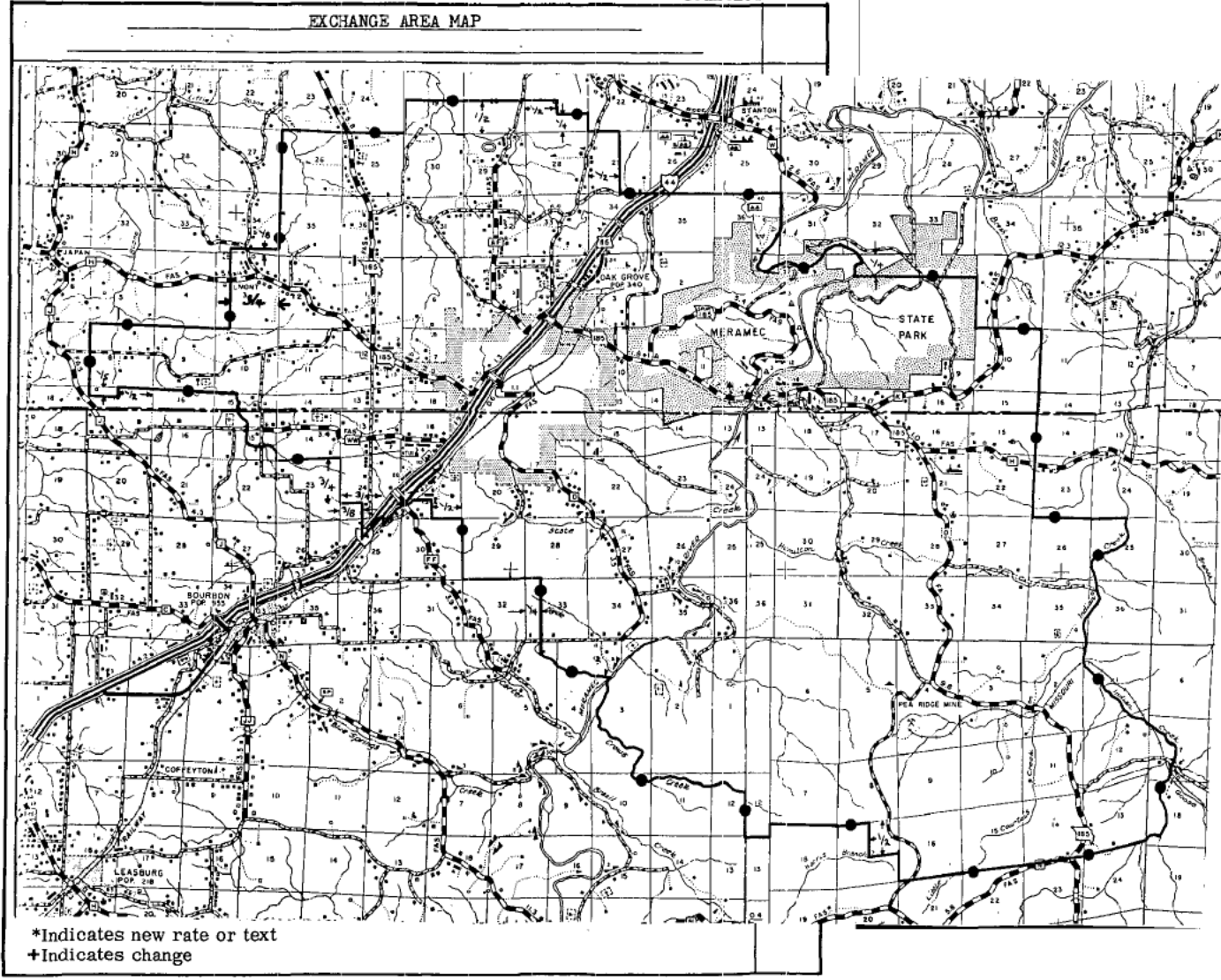
\*Indicates new rate or text  
+Indicates change

Public Service Commission

DATE OF ISSUE May 1, 1981 DATE EFFECTIVE June 1, 1981  
month day year month day year

ISSUED BY Evan R. Copsy name of officer President Sullivan, Mo address  
title

Fidelity Telephone Company For Sullivan, Missouri  
 Name of Issuing Corporation Community, Town or City  
Franklin, Crawford, and Washington  
 Counties



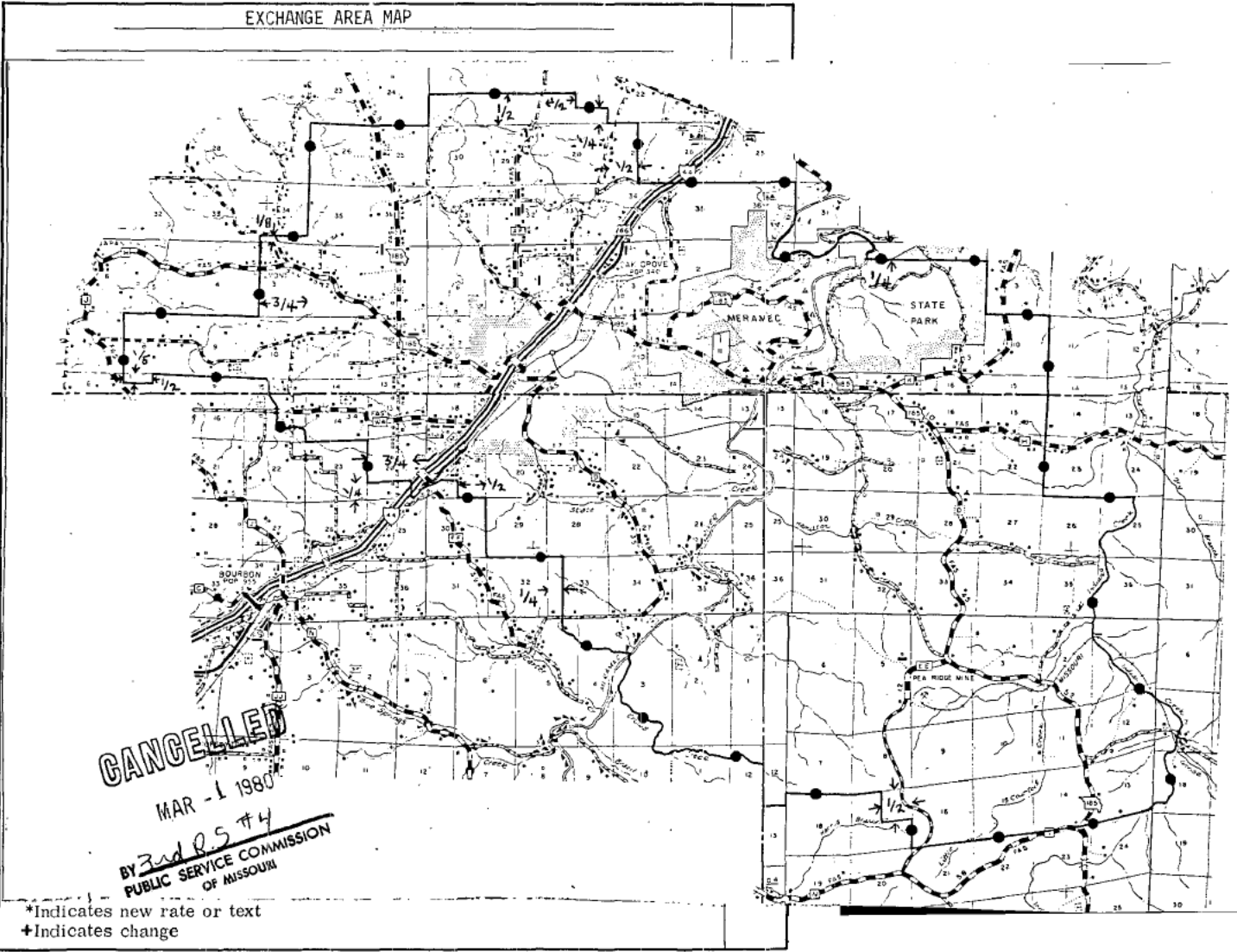
DATE OF ISSUE February 1, 1980 DATE EFFECTIVE March 1, 1980  
 month day year month day year  
 ISSUED BY Evan R. Copsey President Sullivan, MO  
 name of officer title address

FORM NO. 13 P.S.C.MO. No. 1 2nd ~~XXXXXX~~ SHEET No. 4  
(Revised)

Cancelling P.S.C.MO. No. 1 1st ~~XXXXXX~~ SHEET No. 4  
(Revised)

FIDELITY TELEPHONE COMPANY For Sullivan, Missouri  
Name of Issuing Corporation Community, Town or City  
Franklin, Crawford, and Washington  
Counties

EXCHANGE AREA MAP



DATE OF ISSUE May 1 1977 DATE EFFECTIVE June 1 1977  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, MO  
name of officer title address

FIDELITY TELEPHONE COMPANY

For SULLIVAN, MISSOURI

Name of Issuing Corporation or Municipality

Community, Town or City  
FRANKLIN, WASHINGTON AND CRAWFORD COUNTIES

EXCHANGE AREA MAP

RECEIVED

TELEPHONE AUTHORITY

FEB 23 1960

ORDER NO. 317

CANCELLED  
JUN 22 1965  
BY G.A. [Signature]



FILED

MAR 25 1960

PUBLIC RECORDS DIVISION

DATE OF ISSUE February 24, 1960  
month day year

DATE EFFECTIVE March 25, 1960  
month day year

ISSUED BY Clifford J. Davis  
Name of Officer

President Sullivan, Mo.  
Title address

Fidelity Telephone Company  
PSC MO No. 1  
Sullivan  
Original 4

# Non-Scannable Map

(Are viewable in the Data Center  
200 Madison Street, 1<sup>st</sup> Floor  
Jefferson City MO)

FIDELITY TELEPHONE COMPANY For ALL TOWNS  
 Name of Issuing Corporation Community, Town or City

|   |             |
|---|-------------|
| DISCONTINUED<br>BILLING AND DEPOSIT STANDARDS   |             |
| Billing, Collection, Discontinuance of Service and Deposit Standards  |             |
| 1. Billing Standards:   | OCT 28 1980 |
| A. Bills for telephone service are issued monthly, in advance, are due when rendered. The Telephone Company shall render a bill during each billing period except when there is a zero balance.   |             |
| B. The subscriber shall receive a bill during each billing period. Failure to receive a bill does not relieve the subscriber of the responsibility for payment for telephone service.   |             |
| C. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration.   |             |
| 2. Collection Standards:  |             |
| A. Residential subscribers shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated thereon. Payment shall be made at the office of the Telephone Company, an authorized collection agency, or by mail.  |             |
| B. Demand for payment of toll charges may be made on less than twenty-one (21) days in the event a customer's service has been discontinued in accordance with "Discontinuance of Service" (3.A.1 or 2), as reflected elsewhere in this tariff, within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required. Such demand may be made by a telephone call to the customer followed by written notification by first class mail. |             |
| FILED   |             |
| NOV 27 1980   |             |
| *Indicates new rate or text<br>†Indicates change  |             |

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

DATE OF ISSUE October 28, 1980 DATE EFFECTIVE November 27, 1980  
 month day year month day year  
 ISSUED BY Evan R. Copsey President Sullivan, Missouri  
 name of officer title address



FIDELITY TELEPHONE COMPANY

For ALL TOWNS

Name of Issuing Corporation

Community, Town or City

**RECEIVED**  
**APR 23 1979**  
**MISSOURI**  
**Public Service Commission**

**RULES AND REGULATIONS**

**II. Billing, Collection, Discontinuance of Service and Deposit Standards**

**I. Billing Standards:**

- A. Bills for telephone service are issued monthly, in advance, are due when rendered. The Telephone Company shall render a bill during each billing period except when there is a zero balance.
- B. The subscriber shall receive a bill during each billing period. Failure to receive a bill does not relieve the subscriber of the responsibility for payment for telephone service.
- C. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration.
- D. Residential subscribers shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated thereon. Payment shall be made at the office of the Telephone Company, an authorized collection agency, or by mail.
- E. Demand for payment of toll charges may be made on less than twenty-one (21) days in the event a residential customer's service has been discontinued in accordance with "Discontinuance of Service" as reflected elsewhere in this tariff.
- F. Total bills remaining unpaid twenty-two (22) days after rendition, or toll bills remaining unpaid five (5) days after demand, whichever is less, shall be considered delinquent.

**CANCELLED**

NOV 27 1980

BY 4th RS # 1  
**PUBLIC SERVICE COMMISSION**  
 OF MISSOURI

**FILED**

MAY 20 1979

**Public Service Commission**

\*Indicates new rate or text  
 †Indicates change



Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RULES AND REGULATIONS

June 14 1963

A. GENERAL

1. The Company will furnish Long Distance Service when it can secure suitable facilities and right for construction and maintenance of necessary pole lines, wires and equipment, or suitable connections with other Telephone Companies at established rates.
2. Local Exchange Service is classified as Business or Residence based upon the character of usage. It is for use by the subscriber, his family, his employees, associates and guests.

3. Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not exceed his estimated bill for exchange service and toll charges for one normal billing period plus forty-five days. The Telephone Company may require the subscriber to increase the amount of the deposit at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase.

4. Deposit not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

5. Interest to be Paid on Deposits

Interest at the rate of 6% per annum shall be paid by the Company on deposits made for the purpose of establishing credit. This applies to deposits retained by the Telephone Company for a period of 6 months or longer. Simple interest shall be computed from the date of payment of the deposit and shall be paid annually or at the

\* Indicates

+ Indicates change

BY 3<sup>rd</sup> PS 1  
PUBLIC SERVICE COMMISSION  
MISSOURI  
MAY 1973

DATE OF ISSUE June 13 1963  
month day year

DATE EFFECTIVE July 15 1963  
month day year

ISSUED BY Clifford T. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

By RWH

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town-or-City

RECEIVED

RULES AND REGULATIONS

JUL 31 1961

MISSOURI  
Public Service Comm.

A. GENERAL

1. The Company will furnish Long Distance Service when it can secure suitable facilities and right for construction and maintenance of necessary pole lines, wires and equipment, or suitable connections with other Telephone Companies.

2. Local Exchange Service is classified as Business or Residence based upon the character of usage. It is for use by the subscriber, his family, his employees, associates and guests.

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CANCELLED

JUL 15 1963

BY 1st P.S.C. No. 1 PUBLIC SERVICE COM.

FILED

SEP 1 - 1961

DATE OF ISSUE JUL 31 1961  
month day year

DATE EFFECTIVE SEP 1 - 1961  
PUBLIC SERVICE COMMISSION month day year

ISSUED BY Clifford T. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City \_\_\_\_\_

**RULES AND REGULATIONS**

100 2 3 105

**A. GENERAL**

MISCELLANEOUS  
Public Service Comm.

1. The Company will furnish Long Distance Service when it can secure suitable facilities and right for construction and maintenance of necessary pole lines, wires and equipment, or suitable connections with other Telephone Companies.
2. Local Exchange Service is classified as Business or Residence based upon the character of usage. It is for use by the subscriber, his family, his employees, associates and guests.
3. **NEW SUBSCRIBER PAYMENTS:** Applicants for service are required to pay three (3) months billing rental in advance.
4. **DEPOSITS:** The Company may require, at any time, a cash deposit, or a personal guaranty of a responsible person, at its option, from any Subscriber. The amount so required shall not exceed the estimated bill for both local exchange and toll service covering one billing period plus thirty (30) days. Interest at the rate of six per cent (6%) per annum will be paid annually (or upon the return of the deposit if returned before the current year is closed,) upon the deposit required, provided, said cash deposit has been held for a period of at least six months. Such interest may at the Company's option be paid in cash or credited upon the subscriber's bill for service. The deposit does not relieve the subscriber from the duty of prompt payment of bills when due, but is to be deemed a guaranty or a prepayment as the Company may desire. Local Exchange Service will be discontinued for failure to furnish a suitable deposit after five (5) days written notice to that effect. The deposit plus interest less the bills due will be returned to the subscriber at the termination of service.
5. **MINIMUM SERVICE PERIOD:** No telephone will be installed for a shorter period than three (3) months after which time the service may be terminated at any time upon five (5) days written notice to the Company, whereupon all bills for service rendered

Case No. 13, 529

**CANCELLED**

SEP 1 - 1961  
BY PUBLIC SERVICE COMMISSION  
OF MO.

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clifford J. Davis President Sullivan, Missouri  
name of officer title address

FORM NO. 13 P.S.C.MO. No. 1 4th {~~Original~~} SHEET No. 2

Cancelling P.S.C.MO. No. 1 3rd {~~Original~~} SHEET No. 2

FIDELITY TELEPHONE COMPANY For ALL TOWNS  
Name of Issuing Corporation Community, Town or City

RULES AND REGULATIONS

RECEIVED

OCT 28 1980

2. Collection Standards: (continued)

- C. Total bills remaining unpaid twenty-two (22) days after rendition, or toll bills remaining unpaid ten (10) days after demand, whichever is less, shall be considered delinquent.
- D. Toll charges are due monthly and payable any time during the twenty-one (21) days following the presentation of the bill. Toll charges are subject to the rules and regulations of part (B) of this section as they may apply. This utility will conform to all rules and regulations of the Public Service Commission as they may apply.

FILED

NOV 27 1980

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE October 28, 1980 DATE EFFECTIVE November 27, 1980  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

FIDELITY TELEPHONE COMPANY  
 Name of Issuing Corporation

For ALL TOWNS  
 Community, Town or City

**RECEIVED**  
**APR 23 1979**  
 MISSOURI  
 Public Service Commission

RULES AND REGULATIONS

2. Collection Standards:

- A. If no preferred payment date plan is offered, a customer shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated except when the customer has had service discontinued within the last twelve (12) months, in which case payment may be demanded for the toll charges in less than twenty-one (21) days after such demand, or ten (10) days from rendition of bill, whichever is less, such customer shall pay the charges on or before the due date under the plan.
- B. Toll charges are due monthly and payable any time during the twenty-one (21) days following the presentation of the bill. Toll charges are subject to the rules and regulations of part (A) of this section as they may apply. This utility will conform to all rules and regulations of the Public Service Commission as they may apply.

**CANCELLED**

NOV 27 1980

BY 4th RS # 2  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 MAY 20 1979  
 Public Service Commission

\*Indicates new rate or text  
 †Indicates change

DATE OF ISSUE April 20, 1979 DATE EFFECTIVE May 20, 1979  
 month day year month day year  
 ISSUED BY Evan R. Copsey President Sullivan, Missouri  
 name of officer title address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RECEIVED

RULES AND REGULATIONS

JUL 31 1961

MISSOURI  
Public Service Comm.

A. GENERAL (Cont'd.)

5. Interest to be Paid on Deposits (Continued)

time of discontinuance of service or date of request for withdrawal of the deposit.

6. COLLECTIONS:

a. Bills for City Service and Class B Rural Service are issued MONTHLY IN ADVANCE, and are due when rendered. The bills become delinquent twenty (20) days after the billing date, and if not paid within five (5) days after written notice of delinquency the service may be suspended and shall be subject to the restoration of service charge.

b. TOLL CHARGES are due monthly and payable any time during the twenty (20) days following the presentation of the bill. Failure to pay such bills will constitute a breach of contract agreement and the subscriber may be suspended, and become subject to the restoration charge as is shown in the rate schedule.

7. SERVICE CONNECTING AND RESTORATION CHARGES: These charges are set out in the rate schedule.

8. PROFANE AND OBSCENE LANGUAGE OVER THE TELEPHONE IS PROHIBITED. The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

CANCELLED

9. DIRECTORY: The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

MAY 20 1979  
BY 3rd RS 2  
PUBLIC SERVICE  
OF MISSOURI

\* Indicates new rate or text  
+ Indicates change

FILED

DATE OF ISSUE JUL 31 1961  
month day year

SEP 1 - 1961  
DATE EFFECTIVE SEP 1 - 1961  
month day year

ISSUED BY Clifford T. Davis PUBLIC SERVICE COMMISSION Sullivan, Missouri  
name of officer title address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

5. (Continued) shall immediately become due and payable.

JAN 21 1959

6. COLLECTIONS:

PUBLIC SERVICE COMMISSION

a. Bills for City Service and Class B Rural Service are issued MONTHLY IN ADVANCE, and are due when rendered. The bills become delinquent ten (10) days after the billing date, and if not paid within ten (10) days after written notice of delinquency the service may be suspended and shall be subject to the restoration of service charge.

b. TOLL CHARGES are due monthly and payable any time during the ten (10) days following the presentation of the bill. Failure to pay such bills will constitute a breach of contract agreement and the subscriber or line may be suspended, and become subject to the restoration charge as is shown in the rate schedule.

7. SERVICE CONNECTING AND RESTORATION CHARGES: These charges are set out in the rate schedule.

8. PROFANE AND OBSCENE LANGUAGE OVER THE TELEPHONE IS PROHIBITED. The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

9. DIRECTORY: The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

FILED

FEB 25 1959

PUBLIC SERVICE COMMISSION

CANCELLED

DATE OF ISSUE January 23, 1959

BY SEP 1 - 1961

DATE EFFECTIVE February 25, 1959

ISSUED BY Wynford J. Davis

OF MO.

President

Sullivan, Missouri

name of officer

title

address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

5. (Continued)  
shall immediately become due and payable.

6. COLLECTIONS:

a. Bills for City Service and Class B Rural Service are issued MONTHLY IN ADVANCE, and are due when rendered. The bills become delinquent ten (10) days after the billing date, and if not paid within ten (10) days after written notice of delinquency the service may be suspended and shall be subject to the restoration of service charge.

b. CLASS A, RURAL SWITCHERS: Bills are due and payable quarterly and will be mailed to the line secretary on the first day of the quarter during which the service is to be furnished. Each line will be required to pay collectively through the secretary the switching rentals of the entire line. The bills must be paid on or before the fifteenth (15th) day of the second month of the quarter to which they apply and if full payment is not made by that date written notice of delinquency will be sent. If the bills are not paid within five (5) days after notice of delinquency the line may be disconnected and remain disconnected until full payment is made. No restoration charge will be made on such lines.

c. TOLL CHARGES are due monthly and payable any time during the ten (10) days following the presentation of the bill. Failure to pay such bills will constitute a breach of contract agreement and the subscriber or line may be suspended, and become subject to the restoration charge as is shown in the rate schedule.

7. SERVICE CONNECTING AND RESTORATION CHARGES: These charges are set out in the rate schedule.

8. PROFANE AND OBSCENE LANGUAGE OVER THE TELEPHONE IS PROHIBITED. The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

JAN 23 1957  
MISSOURI  
Public Service Comm.

Case No. 13,52

**CANCELLED**

FEB 25 1959  
BY 1st P.S. No. 2  
PUBLIC SERVICE COMM.  
OF MO.

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address



**RULES AND REGULATIONS**

**3. Discontinuance of Service to Residential Customers**

- A. Service may be discontinued for any of the following reasons:
  - 1. Non-payment of an undisputed delinquent charge for basic local telecommunications service.
  - 2. Failure to post a required deposit or guarantee.
  - 3. Unauthorized use of the telephone company's facilities in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
  - 4. Failure to substantially comply with the terms of a settlement agreement.
  - 5. Refusal after reasonable notice to permit inspection, maintenance, or replacement of the company's facilities located on the subscriber's premises. (T)
  - 6. Material misrepresentation of identity in obtaining telephone utility service.
  - 7. As provided by state or federal law.
- B. HOLD FOR FUTURE USE. (D)  
|  
(D)

RULES AND REGULATIONS

RECEIVED

SEP 27 2000

3. Discontinuance Of Service to Residential Customers

A. Service may be disconnected for any of the following reasons:

MISSOURI  
Public Service Commission

1. Non-payment of an undisputed delinquent charge for basic local telecommunications service. \*
2. Failure to post a required deposit or guarantee.
3. Unauthorized use of the telephone company's facilities in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
4. Failure to substantially comply with the terms of a settlement agreement.
5. Refusal after reasonable notice to permit inspection maintenance, or replacement of the telephone's company facilities located on the subscriber's premises.
6. Material misrepresentation of identity in obtaining telephone utility service.
7. As provided by state or federal law.

B. A written notice shall be sent by first class mail ten (10) days prior to the proposed discontinuance of service. \*

FILED

OCT 30 2000

MISSOURI  
Public Service Commission

\* Indicates new rate or text  
+ Indicates change

RULES AND REGULATIONS

RECEIVED

3. Discontinuance of Service

NOV 19 1997

A. Service may be discontinued for any of the following reasons:

MO. PUBLIC SERVICE COMM

1. Nonpayment of an undisputed delinquent charge.
2. Failure to post a required deposit or guarantee.
3. Unauthorized use of the telephone company's facilities in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
4. Failure to substantially comply with the terms of a settlement agreement.
5. Refusal after reasonable notice to permit inspection maintenance, or replacement of the telephone's company facilities located on the subscriber's premises.
6. Material misrepresentation of identity in obtaining telephone utility service.
7. As provided by state or federal law.
8. Nonpayment of undisputed, delinquent state or interstate long distance charges billed by the Company or undisputed, delinquent exchange service charges including any FCC-approved end user charge or both, except with regard to lifeline service. +

B. The failure to pay charges not subject to Commission jurisdiction shall not constitute cause for discontinuance of service except as indicated in A.8, above.

C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

*Numbered  
incorrectly*

CANCELLED

OCT 30 2000  
BY 442RS#2.1  
Public Service Commission  
MISSOURI

FILED

JAN -1 1998

\* Indicates new rate or text  
+ Indicates change

Issued: November 24, 1997

Kent Bliss  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080

MISSOURI  
Public Service Commission  
Effective: January 1, 1998

Fidelity Telephone Company  
Name of Issuing Corporation

For All towns  
Community, Town or City

RULES AND REGULATIONS

NOV 25 1987

3. Discontinuance of Service

MISSOURI  
Public Service Commission

A. Service may be discontinued for any of the following reasons:

1. Nonpayment of an undisputed delinquent charge.
2. Failure to post a required deposit or guarantee.
3. Unauthorized use of the telephone company's facilities in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
4. Failure to substantially comply with the terms of a settlement agreement.
5. Refusal after reasonable notice to permit inspection maintenance, or replacement of the telephone company's facilities located on the subscriber's premises.
6. Material misrepresentation of identity in obtaining telephone utility service.
7. As provided by state or federal law.
8. Nonpayment of undisputed, delinquent state or interstate long distance charges billed by the Company or undisputed, delinquent exchange service charges including any FCC-approved end user charge or both.

B. The failure to pay charges not subject to Commission jurisdiction shall not constitute cause for discontinuance of service except as indicated in A.8, above.

C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

**CANCELLED**

JAN 01 1988

JAN 01 1988

\*Indicates new rate or text  
+Indicates change

By 3rd RS #2.1  
Public Service Commission

Public Service Commission

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

Fidelity Telephone Company

For All Towns

Name of Issuing Corporation

Community, Town or City

RECEIVED

RULES AND REGULATIONS

APR 27 1984

MISSOURI

Public Service Commission

3. Discontinuance of Service

A. Service may be discontinued for any of the

- 1. Nonpayment of an undisputed delinquent charge.
- 2. Failure to post a required deposit or guarantee.
- 3. Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 4. Failure to substantially comply with the terms of a settlement agreement.
- 5. Refusal after reasonable notice to permit inspection maintenance, or replacement of the telephone company's equipment.
- 6. Material misrepresentation of identity in obtaining telephone utility service.
- 7. As provided by state or federal law.
- 8. Nonpayment of undisputed, delinquent state or interstate long distance service charges billed by the Company or undisputed, delinquent exchange service charges including any FCC-approved end user charge or both. (N)

B. The failure to pay charges not subject to Commission jurisdiction shall not constitute cause for discontinuance of service except as indicated in A.8, above. (N)

C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

CANCELLED

JAN 01 1988

FILED

MAY 27 1984

Public Service Commission

\*Indicates new rate  
+Indicates change

BY 2nd R.S. #2.1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

DATE OF ISSUE April 25, 1984  
month day year

DATE EFFECTIVE MAY 27 1984  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President Sullivan, Missouri  
title address

FIDELITY TELEPHONE COMPANY

ALL TOWNS

Name of Issuing Corporation

For

Community, Town or City

RECEIVED

RULES AND REGULATIONS

APR 23 1979

MISSOURI  
Public Service Commission

3. Discontinuance of Service

A. Service may be discontinued for any of the following reasons:

- 1. Non-payment of an undisputed delinquent charge.
- 2. Failure to post a required deposit or guarantee.
- 3. Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 4. Failure to substantially comply with the terms of a settlement agreement.
- 5. Refusal after reasonable notice to permit inspection maintenance, or replacement of the telephone company's equipment.
- 6. Material mis-representation of identity in obtaining telephone utility service.

7. As provided by state or federal law.

- B. The failure to pay charges not subject to commission jurisdiction shall not constitute cause for discontinuance of service.
- C. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.
- D. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.

CANCELLED

MAY 27 1984  
BY *WRS*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

\*Indicates new rate or text  
+Indicates change

MAY 20 1979

Public Service Commission  
May 20, 1979

DATE OF ISSUE April 20, 1979  
month day year

DATE EFFECTIVE May 20, 1979  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President  
title

Sullivan, Missouri  
address

**RULES AND REGULATIONS**

**3. Discontinuance of Service - Continued**

C. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of Basic local telecommunications service, or on a day immediately preceding such day.

(D)  
|  
|  
(D)

D. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

(+)

E. Upon the customer's request, Company shall restore service consistent with all other provisions of this tariff when the cause of discontinuance has been eliminated.

(+)

RECEIVED

Fidelity Telephone Company  
For All Exchanges

SEP 27 2000

P.S.C. MO. NO. 1

3<sup>rd</sup> Revised Sheet No. 2.2

Cancels 2<sup>nd</sup> Revised Sheet No. 2.2

MISSOURI  
Public Service Commission  
RULES AND REGULATIONS

3. Discontinuance of Service - Continued

- C. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of Basic local telecommunications service, or on a day immediately preceding such day.
- D. At least twenty-four (24) hours preceding a discontinuance of service the Telephone Company shall make a reasonable effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
- E. Discontinuance of service shall be postponed for at least twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.
- F. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
- G. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.
- H. Upon the customer's request, Company shall restore service consistent with all other provisions of this tariff when the cause of discontinuance has been eliminated.

FILED

OCT 30 2000

MISSOURI  
Public Service Commission

\* Indicates new rate or text  
+ Indicates change

Issued: September 29, 2000

Dave Beier  
Director - Regulatory  
64 North Clark  
Sullivan, Missouri 63080

Effective: October 30, 2000

CANCELLED  
March 19, 2022  
Missouri Public  
Service Commission  
JI-2022-0237



Fidelity Telephone Company  
Name of Issuing Corporation

For All Towns  
Community, Town or City

RULES AND REGULATIONS

NOV 25 1987  
MISSOURI  
PUBLIC SERVICE COMMISSION

D. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of a delinquent charge until five (5) days after a charge has become delinquent.

E. At least twenty-four (24) hours preceding a discontinuance of service the Telephone Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.

F. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.

G. Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:

- 1. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
- 2. Damages or evidences an intent to damage telephone utility facilities.

H. The notice required by Section (G) of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility facilities.

CANCELLED

OCT 30 2000

JAN 01 1988

\*Indicates new rate or text  
+Indicates change

L. J. R. S. # 2.2  
Public Service Commission

MISSOURI

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

Fidelity Telephone Company For All Towns  
Name of Issuing Corporation Community, Town or City

RECEIVED  
APR 21 1984  
MISSOURI  
Public Service Commission

RULES AND REGULATIONS

- D. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.
- E. At least twenty-four (24) hours preceding a discontinuance of service the Telephone Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
- F. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.
- G. Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:

**CANCELLED**

JAN 01 1988

BY 2nd R.S. #2.2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

- 1. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
- 2. Damages or evidences an intent to damage telephone utility equipment.
- H. The notice required by Section (G) of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility equipment.

FILED  
MAY 27 1984  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE April 25, 1984 DATE EFFECTIVE MAY 27 1984  
month day year month day year  
ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For ALL TOWNS

Community, Town or City

RECEIVED

RULES AND REGULATIONS

APR 23 1979

MISSOURI  
Public Service Commission

- E. At least twenty-four (24) hours preceding a discontinuance of service the Telephone Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
- F. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.
- G. Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:
  - 1. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
  - 2. Damages or evidences an intent to damage telephone utility equipment.
- H. The notice required by section (G) of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility equipment.

CANCELLED

MAY 27 1984  
BY RS 2.2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
MAY 20 1979  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE April 20, 1979  
month day year

DATE EFFECTIVE May 20, 1979  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President  
title

Sullivan, Missouri  
address

### RULES AND REGULATIONS

#### 4. Deposit Standards for Residential Customers:

A. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:

- (1) The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
- (2) The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.

The Company may require a deposit or guarantee as a condition of new service based upon credit history and worthiness as determined by the Company.

- B. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
- C. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.

D. Terms of Deposits:

- (1) Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
- (2) Upon discontinuance or termination of service, the deposit will be credited to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.

(D)  
(T)(M)  
(D)

Issued: April 10, 2024

Effective: May 10, 2024

Tariff Administrator  
210 E. Earll Drive  
Phoenix, AZ 85012

RECEIVED

SEP 27 2000

P.S.C. MO. NO. 1

Fidelity Telephone Company  
For All Exchanges

2nd Revised Sheet No. 2.3

MISSOURI  
Public Service Commission

Cancels 1st Revised Sheet No. 2.3

RULES AND REGULATIONS

4. Deposit Standards for Residential Customers:

A. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if :

- (1) The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
- (2) The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.

The Company may require a deposit or guarantee as a condition of new service based upon credit history and worthiness as determined by the Company.

B. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.

C. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.

D. Terms Of Deposits:

- (1) Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
- (2) The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

CANCELLED - Missouri Public Service Commission - 05/10/2024 - JI-2024-0144

FILED

OCT 30 2000

MISSOURI  
Public Service Commission

\* Indicates new rate or text  
+ Indicates change

Issued: September 29, 2000

Dave Beier  
Director - Regulatory  
64 North Clark  
Sullivan, Missouri 63080

Effective: October 30, 2000

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For ALL TOWNS  
Community, Town or City

RULES AND REGULATIONS

RECEIVED

4. Deposit Standards:

OCT 28 1980

A. Establishment and Maintenance of Credit

1. Establishment of credit for residence service

The Telephone Company may require an applicant for service to post a deposit if:

- a. The applicant is unable to establish that he had a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or,

The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:

- Has a valid major national charge card
- Has a valid major national oil charge card
- Has a local charge card
- Home ownership, excluding mobile home
- If fifty (50) or more years of age
- Has been employed two years or more with the current employer
- Has a savings account
- Has an existing loan from a financial institution not considered delinquent by the creditor

- b. The Telephone Company is not obligated to furnish service to any individual that owes for service furnished by the Telephone Company previously rendered at the same or a different address until arrangements have been made to liquidate such previous indebtedness to the Company.

- c. The Telephone Company may require a deposit or guarantee as a condition of continued service if undisputed charges in two out of the last twelve (12) billing periods become delinquent. The deposit shall not exceed charges for two (2) months service based on the average bill during the preceding twelve (12) months.

NOV 27 1980

CANCELLED  
OCT 9 0 2000  
L. 2nd RS # 2.3  
Public Service Commission  
MISSOURI

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE October 28, 1980  
month day year

DATE EFFECTIVE November 27, 1980  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President Sullivan, Missouri  
title address

{ Revised }

{ Revised }

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For

ALL TOWNS  
Community, Town or City

**RECEIVED**

APR 23 1979

MISSOURI  
Public Service Commission

RULES AND REGULATIONS

4. Deposit Standards

A. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by the Company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

B. Deposits or Guarantees

1. The Telephone Company may require a deposit or guarantee as a condition of service if the customer or prospective customer has an unpaid and undisputed account with a telephone utility which accrued within the last two (2) years or if such delinquent account was paid within the last six (6) months.
2. In lieu of a deposit the Company may accept a written guarantee.
3. As a condition of continued service to an existing customer the Company may require a deposit or guarantee if undisputed charges in two out of the last twelve (12) billing periods becomes delinquent.
4. No deposit or guarantee will be required because of race, sex, creed, national origin, marital status, age, number of dependents, source of income or geographical area of residence.

**CANCELLED**

NOV 27 1980

BY 1st PS# 2.3  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

\*Indicates new rate or text  
+Indicates change

**FILED**

MAY 20 1979

Public Service Commission

DATE OF ISSUE April 20, 1979 DATE EFFECTIVE May 20, 1979  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

**RULES AND REGULATIONS**

**4. Deposit Standards (Cont'd)**

**D. Terms of Deposits (Cont'd)**

- (3) Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit. (T)  
(D)
- (4) The Company will maintain records of all pertinent information with regard to each deposit held. (T)
- (5) The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit. (T)



RULES AND REGULATIONS

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4. Deposit Standards – Continued

SEP 27 2000

D. Terms Of Deposits - Continued

MISSOURI  
Public Service Commission

- (3) Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill. \*
- (4) Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- (5) The Company will maintain records of all pertinent information with regard to each deposit held.
- (6) The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

\*

CANCELLED - Missouri Public Service Commission - 05/10/2024 - JI-2024-0144

FILED

OCT 30 2000

MISSOURI  
Public Service Commission

\* Indicates new rate or text  
+ Indicates change

Issued: September 29, 2000

Dave Beier  
Director – Regulatory  
64 North Clark  
Sullivan, Missouri 63080

Effective: October 30, 2000

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For ALL TOWNS  
Community, Town or City

RULES AND REGULATIONS

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OCT 28 1980

- d. If within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400% of the amount of the deposit previously required, an additional deposit may be required.
- e. In lieu of a deposit the Telephone Company may accept a written guarantee. The guarantee shall be limited to an amount not exceeding the cash deposit provided for in these tariffs.
- f. No deposit or guarantee shall be required by the Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap or geographical area or residence of the subscriber.
- g. A deposit shall be subject to the following terms:

It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in case of new applicants for service the average monthly bill for all subscribers within a customer class.

It shall bear interest of nine (9) percent per annum which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

The deposit along with the accrued interest shall be promptly refunded or credited against charges stated on subsequent bills upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. The Telephone Company may withhold the refunding of a deposit pending the resolution of dispute with respect to charges secured by such deposit.

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OCT 30 2000  
By *2nd RS #2.4*  
Public Service Commission  
MISSOURI

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DATE OF ISSUE October 28, 1980  
month day year

DATE EFFECTIVE November 27, 1980  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President Sullivan, Missouri  
title address

FIDELITY TELEPHONE COMPANY For ALL TOWNS  
Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS

APR 23 1979

MISSOURI  
Public Service Commission

C. Amount of Deposit or Guarantee

The deposit or guarantee shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or estimated for the next twelve (12) months by the customer and the Company. Concurrent with the establishment of new service, the customer may post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

D. Interest to be Paid in Deposit

The deposit will bear interest of six (6) percent per annum which will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records will be kept of any such efforts made to return the deposit.

E. Return of Deposit or Release of Guarantee

Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit, with accrued interest, will be promptly refunded or credited against charges stated on subsequent bills, or a written guarantee shall be released. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

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NOV 27 1980

BY 1st RS#2.4  
PUBLIC SERVICE COMMISSION

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MAY 20 1979

Public Service Commission

DATE OF ISSUE April 20, 1979 DATE EFFECTIVE May 20, 1979  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

Fidelity Telephone Company  
For All Exchanges

P.S.C. MO. NO. 1  
2nd Revised Sheet No. 2.5  
Cancels 1st Revised Sheet No. 2.5

RULES AND REGULATIONS

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Reserved for future use.

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MISSOURI  
Public Service Commission

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

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MISSOURI  
Public Service Commission

\* Indicates new rate or text  
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Issued: September 29, 2000

Dave Beier  
Director - Regulatory  
64 North Clark  
Sullivan, Missouri 63080

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FIDELITY TELEPHONE COMPANY

For

ALL TOWNS

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS

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g. (continued)

OCT 28 1980

The deposit shall be credited with accrued interest to the charge stated on the final bill and the balance if any shall be returned to the subscriber within twenty-one (21) days after the rendition of a final bill upon the discontinuance or termination of service.

The Telephone Company shall permit a customer concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon by the subscriber and the Telephone Company.

A guarantor as provided for by the above shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charges become delinquent provided it is not in dispute.

h. Deposit not to Effect Regular Collection Practices:

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payments of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of the service for non-payment of any sums due the Telephone Company for service rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure a payment of such bills or has furnished the Company with a guarantee in writing of such bills.

i. Record of Previous Accounts:

The Telephone Company maintains a record of previous accounts by name, address and telephone number.

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\*Indicates new rate or text

+Indicates change

DATE OF ISSUE October 28, 1980  
month day year

DATE EFFECTIVE November 27, 1980  
month day year

ISSUED BY Evan R. Copsy  
name of officer

President  
title

Sullivan, Missouri  
address

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OCT 30 2000  
Public Service Commission  
MISSOURI

FIDELITY TELEPHONE COMPANY For ALL TOWNS  
Name of Issuing Corporation Community, Town or City

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**APR 23 1979**  
MISSOURI  
Public Service Commission

**RULES AND REGULATIONS**

F. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

G. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish, or maintain, credit, as authorized above. At least five (5) days prior to the date of the proposed discontinuance, the Company will mail, by first class mail, or deliver to the customer, a written notice containing a statement of the reasons for the proposed discontinuance, how the customer may avoid the discontinuance and the cost of reconnection.

**CANCELLED**

NOV 27 1980

BY 1<sup>st</sup> RS # 2.5  
PUBLIC SERVICE COMMISSION  
OF MISSOURI  
(Rule 5 and 6 deleted)

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MAY 20 1979  
Public Service Commission

\*Indicates new rate or text  
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ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

**RULES AND REGULATIONS**

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**4. Deposit Standards – Continued**

SEP 27 2000

E. Restoral of Service Charges:

**MISSOURI  
Public Service Commission\***

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charges will be made and collected by the Company.

F. A service deposit will not be required for lifeline service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged. \*

**5. Service Connecting and Restoration Charges**

These charges are set up in the rate schedule.

**6. Profane and Obscene Language Over the Telephone is Prohibited.**

The subscriber is responsible for the enforcement of this rule.

**7. Liability of the Company**

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur in excess of 48 hours after notification has been made.

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

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**MISSOURI  
Public Service Commission**

\* Indicates new rate or text  
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Issued: September 29, 2000

Dave Beier  
Director – Regulatory  
64 North Clark  
Sullivan, Missouri 63080

Effective: October 30, 2000

RULES AND REGULATIONS

Missouri Public  
Service Commission

REC'D DEC 02 1999

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charges will be made and collected by the Company.

k. A service deposit will not be required for lifeline service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged.

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These charges are set up in the rate schedule.

6. Profane and Obscene Language Over the Telephone is Prohibited.

The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

7. Liability of the Company

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2. The customer indemnifies and saves the Company harmless against the following:

(a) Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.

(b) Any defacement or damage to the customer's premises, resulting from the existence of the Company's facilities for example, demarcation point and drop on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.

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OCT 30 2000

By *MRS #2.6*  
Public Service Commission  
MISSOURI

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Missouri Public  
Service Commission

FILED JAN 01 2000

Issued: December 2, 1999

Kent Bliss  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080

Effective: January 1, 2000



RULES AND REGULATIONS

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NOV 19 1997

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charges will be made and collected by the Company.

MO. PUBLIC SERVICE COMM

k. A service deposit will not be required for lifeline service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged.

\*  
↓  
\*

5. Service connecting and Restoration Charges

These charges are set up in the rate schedule.

6. Profane and Obscene Language Over the Telephone is Prohibited.

The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

7. Hold For Future Use.

8. Hold For Future Use.

CANCELLED

DEC 30 1999

By *6th RS 2.6*  
Public Service Commission  
MISSOURI

FILED

JAN -1 1998

MISSOURI

Public Service Commission  
Effective: January 1, 1998

\* Indicates new rate or text  
+ Indicates change

Issued: November 24, 1997

Kent Bliss  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080

Fidelity Telephone Company

For

All Towns

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

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These charges are set up in the rate schedule.

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The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

7. Hold For Future Use.

8. Hold For Future Use.

CANCELLED

JAN 01 1988

By 54h RS#2.6  
Public Service Commission  
MISSOURI

JAN 01 1988

\*Indicates new rate or text  
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DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

FIDELITY TELEPHONE COMPANY

Name of Issuing Corporation

For

All Towns

Community, Town or City

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RULES AND REGULATIONS

FEB 19 1986

MISSOURI

Public Service Commission

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

5. Service Connecting and Restoration Charges

These charges are set up in the rate schedule.

6. Profane and Obscene Language Over the Telephone is Prohibited.

The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

7. Customer Premises Equipment

1. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the telephone company for use with new or existing service only so long as such equipment is available from telephone company supply acquired prior to January 1, 1983.

2. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.

3. The telephone company will continue to provide maintenance for the telephone company provided customer premises equipment subject to the availability of replacement parts and/or equipment.

4. All embedded Customer Premises Equipment shall be detariffed and deregulated effective January 1, 1988, by authority of the Missouri Public Service Commission Case No. T-86-26

CANCELLED

JAN 01 1988

FILED

MAR 1 1986

86-26

Public Service Commission

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+Indicates change

BY 4th P.S. 2.6  
PUBLIC SERVICE COMMISSION

DATE OF ISSUE February 19, 1986  
                  month day year

DATE EFFECTIVE March 1, 1986  
                  month day year

ISSUED BY Evan R. Copsy, President

Sullivan, Missouri

name of officer

title

address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For ALL TOWNS  
Community, Town or City

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RULES AND REGULATIONS

DEC 13 1982

MISSOURI  
Public Service Commission

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

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b. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.

c. The Telephone Company will continue to provide maintenance for the Telephone Company provided customer premises equipment subject to the availability of replacement parts and/or equipment.

CANCELLED

MAR 1 1986

(Rule 8 deleted)

BY 3rd R.S. # 2.6  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

JAN 24 1983

Public Service Commission

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DATE OF ISSUE DEC 13 1982  
month day year

DATE EFFECTIVE JAN 24 1983  
month day year

ISSUED BY [Signature]  
name of officer

President Sullivan, Missouri  
title address

FIDELITY TELEPHONE COMPANY For ALL TOWNS  
Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS

OCT 28 1980

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JAN 24 1983  
BY 2nd RS 2.6  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

5. Service Connecting and Restoration Charges

These charges are set out in the rate schedule.

6. Profane and Obscene Language Over the Telephone is Prohibited.

The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

(Rules 7 and 8 deleted.)

9. Directory.

The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

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DATE OF ISSUE October 28, 1980 DATE EFFECTIVE November 27, 1980  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

FIDELITY TELEPHONE COMPANY For ALL TOWNS  
 Name of Issuing Corporation Community, Town or City

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 MISSOURI  
 Public Service Commission

7. Service Connecting and Restoration Charges:

These charges are set out in the rate schedule.

8. Profane and Obscene Language Over the Telephone is Prohibited.

The subscriber is responsible for the enforcement of this rule. Failure to observe this will constitute cause for disconnecting service.

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The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

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NOV 27 1980

BY 1st RS # 2.6  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

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 ISSUED BY Evan R. Copsey President Sullivan, Missouri  
 name of officer title address

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Fidelity Telephone Company  
For All Exchanges

MISSOURI  
Public Service Commission

P.S.C. MO. NO. 1  
1<sup>st</sup> Revised Sheet No. 2.6.1  
Cancels Original Sheet No. 2.6.1

**RULES AND REGULATIONS**

**7. Liability of the Company – Continued**

2. The customer indemnifies and saves the Company harmless against the following:
- (a) Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
  - (b) Any defacement or damage to the customer's premises, resulting from the existence of the Company's facilities for example, demarcation point and drop on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
  - (c) Any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.
  - (d) Claims for libel, slander or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
  - (e) Liability for failure to provide service.
  - (f) Liability for telephone directories except as outlined above.

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MISSOURI  
Public Service Commission

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Issued: September 29, 2000

Dave Beier  
Director – Regulatory  
64 North Clark  
Sullivan, Missouri 63080

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Missouri Public  
Service Commission

REC'D DEC 02 1999

7. Liability of Company (Cont'd)

2. (Cont'd)

- (c) Any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.
- (d) Claims for libel, slander or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
- (e) Liability for failure to provide service.
- (f) Liability for telephone directories except as outlined above.
- (g) The Telephone Company will make reasonable efforts to cure any material failure to provide service caused solely by year 2000 defects in Telephone Company hardware, software or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Telephone Company processes, equipment and systems, the Telephone Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications providers; (3) customer premises equipment; or (4) third party suppliers such as power companies, software companies, and equipment manufacturers. In addition, the Telephone Company does not ensure compatibility between Telephone Company and non-Telephone Company services used by the customer.
- (h) The Telephone Company will not be liable for any consequential, incidental or indirect damages for any cause of action, whether in contract or tort. Consequential, incidental and indirect damages include, but are not limited to lost projects, lost revenues and loss of business opportunity, whether or not the Telephone company was aware or should have been aware of the possibility of these damages.

8. Hold For Future Use

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OCT 30 2000

By *[Signature]* 2.6.1  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

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Issued: December 2, 1999

Dave Beier  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080

Effective: January 1, 2000



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RULES AND REGULATIONS

SEP 27 2000

7. Liability of the Company – Continued

MISSOURI  
Public Service Commission

2. (Cont'd)

(g) The Telephone Company will make reasonable efforts to cure any material failure to provide service caused solely by year 2000 defects in Telephone Company hardware, software or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Telephone Company processes, equipment and systems, the Telephone Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications providers; (3) customer premises equipment; or (4) third party suppliers such as power companies, software companies, and equipment manufacturers. In addition, the Telephone Company does not ensure compatibility between Telephone Company and non-Telephone Company services used by the customer.

(h) The Telephone Company will not be liable for any consequential, incidental or indirect damages for any cause of action, whether in contract or tort. Consequential, incidental and indirect damages include, but are not limited to lost projects, lost revenues and loss of business opportunity, whether or not the Telephone company was aware or should have been aware of the possibility of these damages.

8. Customer Disputes

(a) A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.

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Public Service Commission

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**RULES AND REGULATIONS**

SEP 27 2000

**8. Customer Disputes – Continued**

**MISSOURI  
Public Service Commission**

- (b) When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- (c) Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
- (d) If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
- (e) If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
- (f) Failure of the customer to pay to the Company the amount not in dispute with four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.

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Public Service Commission**

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Fidelity Telephone Company  
For All Exchanges

P.S.C. MO. NO. 1  
Original Sheet No. 2.6.4

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**RULES AND REGULATIONS**

SEP 27 2000

**8. Customer Disputes – Continued**

MISSOURI  
Public Service Commission

- (g) If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
- (h) If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
- (i) After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

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Dave Beier  
Director – Regulatory  
64 North Clark  
Sullivan, Missouri 63080

Effective: October 30, 2000

## RULES AND REGULATIONS

### 9. DIRECTORY

The Company may, in its sole discretion, prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

(\*)

\*Indicates new rate or text

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Issued: April 16, 2021  
Issued By:

Tariff Administrator  
210 E. Earll Drive  
Phoenix, AZ 85012

Effective: April 26, 2021

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Missouri Public  
Service Commission  
JI-2021-0185

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For ALL TOWNS  
Community, Town or City

RULES AND REGULATIONS

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DEC 13 1982  
**MISSOURI**  
**Public Service Commission**

9. Directory

The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

**FILED**  
JAN 24 1983  
**Public Service Commission**

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE DEC 13 1982  
month day year

DATE EFFECTIVE JAN 24 1983  
month day year

ISSUED BY [Signature]  
name of officer

President Sullivan, Missouri  
title address

FORM NO. 13

P.S.C.MO. No. 1

1st

{ Original }  
{ Revised }

SHEET No. 2.8

Cancelling P.S.C.MO. No. 1

{ Original }  
{ Revised }

SHEET No. 2.8

Fidelity Telephone Company

For

All Towns

Name of Issuing Corporation

Community, Town or City

INDEPENDENCE, MO

**RULES AND REGULATIONS**

NOV 25 1987

ISSUED  
Public Service Commission

HOLD FOR FUTURE USE

JAN 01 1988

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company

For All Towns

Name of Issuing Corporation

Community/Town or City

KEOSAUQUET

RULES AND REGULATIONS

FEB 19 1986

MISSOURI

Public Service Commission

A. SALE OF TERMINAL EQUIPMENT

1. The Company may offer for sale to the general public items of telephone equipment, terminal equipment, and telephone accessory equipment that is not included in the Company's rate base for regulatory purposes. Applicable warranty coverage, if any, for specific items will be provided by the Company, in a written format, at the time of purchase.
2. Embedded telephone sets and ancillary equipment shall be offered for sale. The charge for single line Company owned equipment shall be the net book value plus the cost of the transaction up to December 31, 1987. The minimum charge for multi-line Company owned equipment shall not be less than net book value plus cost of transaction.

**CANCELLED**

JAN 01 1988

BY Lot. R.S. #2.8  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**

MAR 1 1986

86-264

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE February 19, 1986  
month day year

DATE EFFECTIVE March 1, 1986  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President  
title

Sullivan, Missouri  
address

# **NON-SCANNABLE MAPS**



Fidelity Telephone Company

Name of Issuing Corporation or Municipality

For All Exchanges

Community, Town or City

RECEIVED

RULES AND REGULATIONS

JAN 24 1959

MISSOURI

Public Service Comm.

9. (Continued)

The Telephone Company's liability for damages arising from errors or omissions in the making up or printing of its Directories or in accepting listings as presented by customers of prospective customers shall be limited to the amount of actual impairment of the customer's service, and in no event shall it exceed the amount paid for the service during the period covered by the Directory in which the error or omission occurs.

The Telephone Company will not permit the use of any binder, holder, auxiliary cover or any other attachment of an advertising nature to be used in, or on its Directories.

10. INTERRUPTIONS OF SERVICE: Except when the service is interrupted by the willful or negligent act of the Subscriber, or by cause beyond the control of the Company a pro-rated allowance at the rate charged for and applying to the service interrupted shall be made for the time in excess of thirty-six (36) hours if such interruption continues after the fact has been reported by the subscriber or detected by the Company.

11. VACATION RATE: Upon advance notice a rate of 50% of the regular rate will be granted for a minimum period of one month, and for a maximum period of three months in any one calendar year.

12. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

- a. In offices, stores, factories, and all other places of a strictly business nature.
- b. In boarding houses, except as noted under 13-c, offices of hotels, halls, and offices of apartment

FILED

FEB 25 1959

PUBLIC SERVICE COMMISSION

BY 1959

MISSOURI PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959

DATE EFFECTIVE February 25, 1959

ISSUED BY

*Clyford J. Davis*  
name of officer

President  
title

Sullivan, Missouri  
address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City ST. LOUIS

JAN 23 1957

RULES AND REGULATIONS

MISSOURI

Public Service Comm.

9. DIRECTORY: The Company will prepare and furnish to each subscriber at each station an alphabetically arranged list of the names of all subscribers of the Local Exchange. Extra name listings of subscribers will be furnished when desired by any subscriber under the tariffs governing such extra listings. Such alphabetically arranged lists shall constitute the Company's Telephone Directory. The Directory is the property of the Company, furnished for the purpose of expediting service, and may be taken up by the Company at the termination of the Contract for service or when new Directories are issued. The Telephone Company reserves the right to change the subscriber's number when necessary.

The Telephone Company's liability for damages arising from errors or omissions in the making up or printing of its Directories or in accepting listings as presented by customers or prospective customers shall be limited to the amount of actual impairment of the customer's service, and in no event shall it exceed the amount paid for the service during the period covered by the Directory in which the error or omission occurs.

Case No. 13,529

10. INTERRUPTIONS OF SERVICE: Except when the service is interrupted by the willful or negligent act of the Subscriber, or by cause beyond the control of the Company a pro-rated allowance at the rate charged for and applying to the service interrupted shall be made for the time in excess of thirty-six (36) hours if such interruption continues after the fact has been reported by the subscriber or detected by the Company.

11. VACATION RATE: Upon advance notice a rate of 50% of the regular rate will be granted for a minimum period of one month, and for a maximum period of three months in any one calendar year.

**CANCELLED**

12. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

FEB 25 1959  
BY 1st P.S. No. 3  
PUBLIC SERVICE COMM.

a. In offices, stores, factories, and all other places of a strictly business nature.

b. In boarding houses, except as noted under 13-c offices of hotels, halls, and offices of apartment

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyde J. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company For All Exchanges  
 Name of Issuing Corporation or Municipality Community, Town or City

RECEIVED  
 JAN 24 1959  
 MISSOURI  
 Public Service Comm.

RULES AND REGULATIONS

12. (Continued)

- b. (Continued)  
 buildings, public schools, hospitals, libraries,  
 and other similar institutions.
- c. At residence locations when the subscriber has no  
 regular business telephone and the use of the  
 service either by himself, members of his house-  
 hold, or his guests, or parties calling him can  
 be considered as more of a business than of a  
 residence nature, which fact might be indicated  
 by advertising, either by business cards, news-  
 papers, handbills, billboards, circulars, motion  
 picture screens, or other advertising matter,  
 such as on vehicles, etc., or when such business  
 use is not such as commonly arises and passes  
 over to residence telephone during the intervals  
 when, in compliance with the law or established  
 custom, business places are ordinarily closed.
- d. Where the place of business and the residence of  
 a subscriber are on the same premises and no  
 telephone is installed in the place of business,  
 the business rate shall be charged for the tele-  
 phone installed in the residence.
- e. At residence locations, when an extension station  
 or extension bell is located in a shop, office,  
 or other place of business.
- f. In any location where the listing of service at  
 that location indicates a business, trade or  
 profession, except as specified under 13-c below.

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FEB 25 1959

PUBLIC SERVICE COMMISSION

13. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

- a. In private residences where business listings  
 are not provided.
- b. In private apartments of hotels, rooming houses,

DATE OF ISSUE January 23, 1959 DATE EFFECTIVE February 25, 1959  
month day year month day year

ISSUED BY Clyford J. Davis President Sullivan, Missouri  
name of officer title address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

12. (Continued)

b. (Continued)

buildings, quarters occupied by clubs or lodges, public, private, or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.

c. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

d. Where the place of business and the residence of a subscriber are on the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

e. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.

f. In college fraternity houses.

g. In any location where the listing of service that location indicates a business, trade or profession, except as specified under 13-c below.

13. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

a. In private residences where business listings are not provided.

b. In private apartments of hotels, rooming houses,

Public Service Comm.

Case No. 18,529

**CANCELLED**

FEB 25 1959  
BY 1ST R.S. No. 4  
PUBLIC SERVICE COMM.

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company

For

All exchanges

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS

NOV 25 1987

b. (Continued)

or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.

c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence.

14. Held for Future Use

15. Held for Future Use

16. Held for Future Use

17. Held for Future Use

18. SPECIAL CONSTRUCTION: When a special type of construction is desired by a customer, as when underground service connections are desired in places where aerial drop wires are regularly used to reach customers' premises, an additional charge is made, equal to the difference between the estimated cost of the special type of construction and the average cost

JAN 01 1988

Public Service Commission

\*Indicates new rate or text  
+Indicates change

NOV 25 1987

JAN 1 1988

DATE OF ISSUE \_\_\_\_\_  
month day year

DATE EFFECTIVE \_\_\_\_\_  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

**RULES AND REGULATIONS**

JAN 23 1957

- b. (Continued)  
or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence.

14. **PARTY LINES:** The Company reserves the right to connect Business and Residence Stations on the same party line. *Case No. 13,529*

15. **SWITCHER LINES:** After the effective date of this schedule no new switcher lines will be connected unless they are metallic circuits, properly transposed and of proper construction. The Company will, in as far as practical, at the request of the proposed switcher group, assist in the design of such lines. In no case will any new switcher lines connecting with foreign exchanges be connected.

16. **SUBSCRIBER OWNED EQUIPMENT ON COMPANY LINES:** the effective date of this schedule no subscriber owned equipment will be installed on Company lines. **CANCELLED**

17. **DETERMINATION OF TYPE OF INSTRUMENT:** The Company reserves the right to install or substitute Modern Hand Set Equipment in place of Wall or Desk Equipment. When such change has been made the prevailing rate for Hand Set Equipment will apply. **JAN 01 1988**  
**PUBLIC SERVICE COMMISSION OF MISSOURI**

18. **SPECIAL CONSTRUCTION:** When a special type of construction is desired by a customer, as when underground service connections are desired in places where aerial drop wires are regularly used to reach customers' premises, an additional charge is made, equal to the difference between the estimated cost of the special type of construction and the average cost

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyde J. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

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~~RECEIVED~~

RULES AND REGULATIONS

NOV 25 1987

18. (Continued)  
of standard construction. In the case of MISSOURI underground construction the customer is required to bear all maintenance costs.

19. Held for Future Use

20. TEMPORARY SERVICE: Where plant construction is required to provide exchange, extension line, etc., service, temporary in character, the Telephone Company may require the applicant to pay charges based upon the costs involved or to contract for service beyond the initial period or both, regardless of whether the required construction is inside or outside of the initial rate area.

21. EXTENSIONS FOR NEW REAL ESTATE ADDITIONS: In new real estate additions, when the promoters desire to have telephone service made available for prospective residents without cost other than the regular service charges, and when in the judgment of the Telephone Company, the financial risk involved in the plant extension does not warrant the expenditure, the promoters may make the following arrangements:

a. Deposit with the Telephone Company the cost of providing pole lines and cable for a distributing plant within the addition of sufficient capacity to serve an agreed upon estimated ultimate number of customers in the addition, less the estimated net salvage obtainable if the plant should

JAN 01 1988

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Cancelling P. S. C. MO. No. All Previous Schedules

(Original) SHEET No. \_\_\_\_\_  
(Revised)

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

**RULES AND REGULATIONS**

JAN 2 8 1957

MISSOURI  
Public Service Comm.

18. (Continued)  
of standard construction. In the case of underground construction the customer is required to bear all maintenance costs.

19. CONCEALED WIRING:

a. The standard method of wiring buildings is to use exposed wiring. When concealed wiring is desired, an additional charge is made, equal to the difference between the estimated cost of installation and the average cost of an exposed wiring installation, except that, if suitable interior conduit is provided by the customer, the wiring is installed in the conduit by the Telephone Company, without additional charge.

b. Wiring run in grooves of baseboards, mouldings, wainscoting, etc., is not considered concealed wiring.

20. TEMPORARY SERVICE: Where plant construction is required to provide exchange, extension line, etc., service, temporary in character, the Telephone Company may require the applicant to pay charges based upon the costs involved or to contract for service beyond the initial period or both, regardless of whether the required construction is inside or outside of the initial rate area.

**CANCELLED**

JAN 01 1988

21. EXTENSIONS FOR NEW REAL ESTATE ADDITIONS: In new real estate additions, when the promoters have telephone service made available for prospective residents without cost other than the regular service charges, and when in the judgment of the Telephone Company, the financial risk involved in the plant extension does not warrant the expenditure, the promoters may make the following arrangements:

a. Deposit with the Telephone Company the cost of providing pole lines and cable for a distributing plant within the addition of sufficient capacity to serve an agreed upon estimated ultimate number of customers in the addition, less the estimated net salvage obtainable if the plant should

BY late R.S. #6  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyford J. Davis  
name of officer

President Sullivan, Missouri  
title address



Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

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RULES AND REGULATIONS

JAN 23 1957

a. (Continued)  
be removed in three years.

MISSOURI  
Public Service Comm.

b. Refunds will be made to the promoter over a three year period on the following basis:

At the end of each six months period, a refund will be made for each customer attached to the system, during that half year period, which is a net main station gain over and above the greatest half year total of main stations for which a refund was previously made, provided the refund does not exceed the total amount of the deposit. The amount of the refund is determined by dividing the total amount of the deposit by the estimated ultimate number of customers.

Case No. 13, 529

22. POLES ON PRIVATE PROPERTY (ALL CLASSES OF COMPANY-OWNED SERVICE).

a. Poles carrying main station or private branch exchange trunk circuits.

(1) The Telephone Company will furnish and maintain poles and associated fixtures on private property, provided suitable right-of-way can be obtained, when such poles are to be used to carry circuits serving more than one customer, the ownership of such poles being vested in the Telephone Company. The placing of such poles is subject to the regulations governing plant extensions on public highways of the class of service involved.

(2) Poles on private property to be used in serving an individual customer will, in all cases, be provided, owned, maintained and replaced by the Telephone Company, except as specified in (3) below, and the customer shall pay the initial cost in place of any such poles in excess of the following allowance:

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY

Alyford J. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

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Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

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MISSOURI

Public Service Comm.

RULES AND REGULATIONS

(2) (Continued)

When the monthly exchange rate is

The pole allowance per circuit is

\$4.00 each additional dollar or fraction thereof

5  
1 additional pole

Poles on private property owned by customers will be replaced by the Telephone Company at its expense when required for maintenance reasons. The replacing poles shall be owned and maintained by the Telephone Company.

(3) When attachments are made to poles of other companies, located on private property and to be used in serving an individual customer, in lieu of providing new pole line construction, the customer shall bear any attachment rentals assessed against the Telephone Company for occupancy of the poles, if any, in excess of the number of poles which would be provided by the Telephone Company without charge as specified in (2) preceding.

(4) All circuits on private property are owned and maintained by the Telephone Company.

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FEB 25 1959

23. RURAL LINE SERVICE:

a. The rates for rural line service specified in the Local Exchange Tariff apply only outside the base rate area, when no new construction is necessary. When new construction is required, construction charges as specified below will apply. In no case will new contracts be accepted for less than five main telephones per line, or the equivalent rate thereof.

b. New pole line extensions required for furnishing rural line service will be constructed along

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY

*Clyford J. Davis*  
name of officer

President  
title

Sullivan, Missouri  
address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

JAN 23 1957

RULES AND REGULATIONS

MISSOURI  
Public Service Comm.

(2) (Continued)

|  |                                   |
|--|-----------------------------------|
| When the monthly exchange rate is                              | The pole allowance per circuit is |
| \$2.00 or less .....   | 2                                 |
| \$2.05 to \$2.50 .....   | 3                                 |
| \$2.55 to \$3.00 .....   | 4                                 |
| Over \$3.00 - each additional dollar or fraction thereof ..... | 1 additional pole                 |

Poles on private property owned by customers will be replaced by the Telephone Company at its expense when required for maintenance reasons. The replacing poles shall be owned and maintained by the Telephone Company.

(3) When attachments are made to poles of other companies, located on private property and to be used in serving an individual customer, in lieu of providing new pole line construction, the customer shall bear any attachment rentals assessed against the Telephone Company for occupancy of the poles, if any, in excess of the number of poles which would be provided by the Telephone Company without charge as specified in (2) preceding.

(4) All circuits on private property are owned and maintained by the Telephone Company.

23. RURAL LINE SERVICE:

a. The rates for rural line service specified in Local Exchange Tariff apply only outside the base rate area, when no new construction is necessary. When new construction is required, construction charges as specified below will apply. In no case will new contracts be accepted for less than five main telephones per line, or the equivalent rate thereof.

b. New pole line extensions required for furnishing rural line service will be constructed along

**CANCELLED**

FEB 25 1959  
BY 15 R.S. No. 8  
PUBLIC SERVICE COMM.

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyford J. Davis  
name of officer

President Sullivan, Missouri  
title address

Cancelling P. S. C. MO. No. All Previous Schedules

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

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JAN 23 1957

RULES AND REGULATIONS

MISSOURI

Public Service Comm.

- b. (Continued)  
public highways by the Telephone Company under the following conditions:
  - (1) An allowance of 1/3 mile route measurement per applicant will be made for such pole line extensions without the application of a construction charge.
  - (2) For the construction in excess of the allowance stated in Paragraph (1) above, applicants for service are required to pay a construction charge based upon the estimated pole line construction costs involved.
- c. Circuits on existing pole lines required for furnishing rural line service will be constructed along public highways by the Telephone Company under the following conditions:
  - (1) An allowance of one (1) mile route measurement per applicant will be made for such rural circuit extensions without the application of a construction charge.
  - (2) For the construction in excess of the allowance stated in Paragraph (1) above, applicants for service are required to pay a construction charge based upon the estimated cost of circuit construction involved.
- d. Rural line service may be furnished for special business of a temporary nature, such as oil leases or road construction camps which may or may not remain in a fixed location for any considerable length of time, in accordance with the above regulations except that the customer will be required to pay the entire costs of new construction necessary to establish the service plus the cost of its removal.
- e. Pole leads and circuits on public highways, whether furnished at the expense of the Company or the customer, are maintained by the Company and ownership therein is vested in the Telephone

FEB 1 1957  
Case No. 13,529

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY

Clifford J. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

RULES AND REGULATIONS

- e. (continued)  
Company, or, in the case of pole leads on public highways may be vested in some other company with whom the Telephone Company has a joint use agreement.
- f. In the case that pole rental should go up, the Company reserves the right to add any increase that might be charged, to the subscribers bill.

24. Loop Charge

- a. For rules and regulations and rates other than loop charges covering the extension lines, refer to the "Private Branch Exchange Service – Off Premises Stations and Tie Lines" and "Extension Station" section of this tariff.
- b. The rates set out below apply provided the necessary facilities are available. If facilities are not available, and unusual expenditures are involved in making them available, the customer may be required to pay an additional charge to cover the unusual expenditure or to contract for service beyond the initial period or both.

(1) Between points not in the same building nor on continuous property:

|                     |             |
|---------------------|-------------|
| Rate per month      | \$10.25 (I) |
| Installation Charge | \$22.00 (I) |

(I) Increase in rate

---

Issued: April 21, 2004  
Issued By:

Effective: May 21, 2004  
Dave Beier, Vice President-Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Replaces

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RULES AND REGULATIONS

FEB 23 1990

- e. (continued)  
Company, or, in the case of pole leads on public highways may be vested in some other company with whom the Telephone Company has a joint use agreement. *Public Service Commission*
- f. In the case that pole rental should go up, the Company reserves the right to add any increase that might be charged, to the subscribers bill.

24. Loop Charge

- a. For rules and regulations and rates other than loop charges covering the extension lines, refer to the "Private Branch Exchange Service--Off Premises Stations and Tie Lines" and "Extension Station" section of this tariff.
- b. The rates set out below apply provided the necessary facilities are available. If facilities are not available, and unusual expenditures are involved in making them available, the customer may be required to pay an additional charge to cover the unusual expenditure or to contract for service beyond the initial period or both.

(1) Between points not in the same building nor on continuous property:

|                     |         |
|---------------------|---------|
| Rate per month      | \$ 8.00 |
| Installation Charge | \$15.00 |

CANCELLED  
MAY 21 2004  
3rd P.S.C.  
Public Service Commission  
MISSOURI

\* Indicates new rate or text  
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MAR 1 1990  
89 - 159  
Public Service Commission

Issued 2/23/90

Effective: 3/1/90

Kip Hendrickson  
Assistant V.P. Finance  
64 N. Clark St.  
Sullivan, MO 63080

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RECEIVED  
JAN 24 1959  
MISSOURI  
Public Service Comm.

RULES AND REGULATIONS

e. (Continued)

Company, or, in the case of pole leads on public highways may be vested in some other company with whom the Telephone Company has a joint use agreement.

f. In the case that pole rental should go up, the Company reserves the right to add any increase that might be charged, to the subscribers bill.

24. TIE LINE MILEAGE:

a. For rules and regulations and rates other than mileage charges covering the tie lines and extension lines, refer to the "Private Branch Exchange Service--Off Premises Stations and Tie Lines" and "Extension Station" section of this tariff.

b. The rates set out below apply provided the necessary facilities are available. If facilities are not available, and unusual expenditures are involved in making them available, the customer may be required to pay an additional charge to cover the unusual expenditure or to contract for service beyond the initial period or both.

(1) Between different buildings on continuous property:

(a) Extension Lines:

Per one-tenth mile or fraction thereof, air-line measurement . . . . . .40

(b) Tie Lines including two points of termination:

Per one-tenth mile or fraction thereof, air-line measurement . . . . . .40

Minimum Charge . . . . . 1.00

Additional points of termination . . . . .

Installation charge, \$5.00 per terminal

Move charge, \$5.00 per terminal.

(2) Between points not in the same building nor on continuous property:

(a) Both Extension Lines and Tie Lines:

First one-quarter mile or fraction thereof air-line measurement . . . . . 2.00

CANCELLED  
MAR 1 1990  
BY 2 R.S. #10  
Public Service Commission  
MISSOURI

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FEB 25 1959

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

Cancelling P. S. C. MO. No. All Previous Schedules

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

JAN 23 1957

MISSOURI

Public Service Comm.

e. (Continued)  
Company, or, in the case of pole leads on public highways may be vested in some other company with whom the Telephone Company has a joint use agreement.

24. TIE LINE MILEAGE:

a. For rules and regulations and rates other than mileage charges covering the tie lines and extension lines, refer to the "Private Branch Exchange Service -- Off Premises Stations and Tie Lines" and "Extension Station" sections of this tariff.

Case No. 13,500

b. The rates set out below apply provided the necessary facilities are available. If facilities are not available, and unusual expenditures are involved in making them available, the customer may be required to pay an additional charge to cover the unusual expenditure or to contract for service beyond the initial period of both.

**CANCELLED**

FEB 25 1959  
1st P.S. No. 1

PUBLIC SERVICE COMM.  
OF MO

(1) Between different buildings on continuous property:

Rate  
Per  
Month

(a) Extension Lines:

No chg

Per one-tenth mile or fraction thereof, air-line measurement .....

.40

(b) Tie Lines including two points of termination:

Per one-tenth mile or fraction thereof, air-line measurement .....

.40

Minimum charge .....

1.00

Additional points of termination .....

.50

Installation charge, \$5.00 per terminal;

Move charge, \$5.00 per terminal.

(2) Between points not in the same building nor on continuous property:

(a) Both Extension Lines and Tie Lines:

First one-quarter mile or fraction thereof air-line measurement .....

2.00

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY *Clyde J. Davis*  
name of officer

President Sullivan, Missouri  
title address



Fidelity Telephone Company

Replaces

2nd Revised Sheet No. 11

1st Revised Sheet No. 11

RULES AND REGULATIONS

FEB 23 1990

\*

NOTE: When the number of extensions and/or tie lines is such that cable facilities are required, such cable facilities may be provided <sup>MAISSOULI</sup> ~~publicly~~ <sup>publicly</sup> for the customer's use and not as a part of the Telephone Company's general distributing plant, at charges based upon cost in lieu of above charges, where to do so will result in lower charges to the customer. (Case No. 13,529)

- c. Service between points in non-contiguous exchanges or zones will be furnished at rates quoted in "Private Line Telephone Service" section of the General Private Line Services and Channels Tariff.

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

FILED

MAR 1 1990

89-159

Public Service Commission

\* Indicates new rate or text  
 + Indicates change

Issued: 2/23/90

Effective: 3/1/90

Kip Hendrickson  
 Assistant V.P. Finance  
 64 N. Clark St.  
 Sullivan, MO 63080

Fidelity Telephone Company  
Name of Issuing Corporation

For

All

**RECEIVED**  
Community, Town or City

**RECEIVED**

DEC 12 1986

DEC 22 1986

Rules and Regulations

MISSOURI

MO. PUBLIC SERVICE COM

Public Service Commission

(a) (Continued)

Each additional one-quarter mile or fraction thereof, air-line measurement.  
Additional points of termination of the tie lines in a building.....

Rate Per Month  
\$1.00  
.50

NOTE: When the number of extensions and/or tie lines is such that cable facilities are required, such cable facilities may be provided specially for the customer's use and not as a part of the Telephone Company's general distributing plant, at charges based upon cost in lieu of above charges, where to do so will result in lower charges to the customer.  
(Case No. 13,529)

(b) Service between points in non-contiguous exchanges or zones will be furnished at rates quoted in "Private Line Telephone Service" section of the General Private Line Services and Channels Tariff.

**CANCELLED**

MAR 1 1990

BY *J. S. #11*  
Public Service Commission  
MISSOURI

**FILED**

JAN 1 1987

TAO 877

Public Service Commission

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE December 19, 1986

DATE EFFECTIVE January 1, 1987

ISSUED BY

*John T. Davis*  
John T. Davis

name of officer

President

title

Sullivan, MO

address

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RULES AND REGULATIONS

Public Service Comm.  
Rate  
Per  
Month

(a) (Continued)

Each additional one-quarter mile or fraction thereof, air-line measurement. 1.00  
Additional points of termination of the tie lines in a building ..... .50

NOTE: When the number of extensions and/or tie lines is such that cable facilities are required, such cable facilities may be provided specially for the customer's use and not as a part of the Telephone Company's general distributing plant, at charges based upon cost in lieu of above charges, where to do so will result in lower charges to the customer.

(b) Service between points in non-contiguous exchanges or zones will be furnished at rates quoted in "Private Line Telephone Service" section of the General Private Line Services and Channels Tariff.

**CANCELLED**

25. PLUG AND JACK EQUIPMENT:

JAN 1 1957  
1st R.S. 11

a. Jacks are furnished in connection with individual line, party line, and private branch exchange service (when the maximum number of bells is exceeded) at the following rates:

INSTALLATION COMMISSION  
Instal.  
Chg.

b. Three or Four Conductor, Non-Flush and Flush Types:

When conduit and outlet box are furnished and installed by the customer, each ..... 5.00  
When the Telephone Company furnishes flush type equipment that does not require conduit and outlet box, each ..... 7.50

c. Eight Conductor Type:

For use with some wiring plans and key station dial PBX systems, flush or non-flush types, each. 20.00

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company

For

All Exchanges

Name of Issuing Corporation

Community, Town or City

ST. LOUIS, MISSOURI

RULES AND REGULATIONS

NOV 25 1987

c. (Continued)

If unusual installation costs are involved, additional charges based on cost will apply.

MISSOURI  
Public Service Commission

d. Wiring associated with jacks is provided in accordance with the "Mileage" section of the tariff as it pertains to extension line mileage.

e. A permanently bridged telephone is required on each jack equipped central office line.

26. DISCOUNT SERVICE FOR EMPLOYEES: The Telephone Company will supply service to full-time employees at 1/2 the filed rate for each class of service providing the telephone is listed in the name of the employee.

JAN 01 1988

Public Service Commission

\*Indicates new rate or text

+Indicates change

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RECEIVED

JAN 24 1959

MISSOURI

Public Service Comm.

RULES AND REGULATIONS

- c. (Continued)  
If unusual installation costs are involved, additional charges based on cost will apply.
- d. Wiring associated with jacks is provided in accordance with the "Mileage" section of the tariff as it pertains to extension line mileage.
- e. A permanently bridged telephone is required on each jack equipped central office line.
- f. One portable telephone will be furnished for each main station or private branch exchange station line in lieu of a permanently bridged telephone; additional portable telephones will be furnished at the extension station or private branch exchange station rate as the case may be.
- g. One subset and bell permanently connected to the line is furnished without additional charge for each portable telephone except combined type telephones. Bells and subsets in excess of this allowance, and other than those associated with permanently bridged stations, are furnished at the regular extension bell rate.

26. DISCOUNT SERVICE FOR EMPLOYEES: The Telephone Company will supply service to full-time employees at 1/2 the filed rate for each class of service providing the telephone is listed in the name of the employee.

CANCELLED

JAN 01 1988

BY Zab R.S. #12  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

FEB 25 1959

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY

Clyde V. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RULES AND REGULATIONS

JAN 23 1957

MISSOURI  
Public Service Comm.

- c. (Continued)  
If unusual installation costs are involved, additional charges based on cost will apply.
- d. Wiring associated with jacks is provided in accordance with the "Mileage" section of the tariff as it pertains to extension line mileage.
- e. A permanently bridged telephone (and bell) or a permanently bridged bell is required on each jack equipped central office line.
- f. One portable telephone will be furnished for each main station or private branch exchange station line in lieu of a permanently bridged telephone; additional portable telephones will be furnished at the extension station or private branch exchange station rate as the case may be.
- g. One subset and bell permanently connected to the line is furnished without additional charge for each portable telephone except combined type telephones. Bells and subsets in excess of this allowance, and other than those associated with permanently bridged stations, are furnished at the regular extension bell rate.

26. DISCOUNT SERVICE FOR EMPLOYEES: The Telephone Company will supply service to full-time employees at 1/2 the filed rate for each class of service providing the telephone is listed in the name of the employee.

**CANCELLED**

Case No. 13,529

FEB 25 1959  
BY 1st R.S. No. 12  
PUBLIC SERVICE COMM.  
OF MO

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

RULES AND REGULATIONS

27. LATE PAYMENT OF SERVICE AND RETURNED CHECK CHARGE

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provision set forth herein. (D)

A Returned Check Charge will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts. (D)

Information regarding Late Payment of Service and Returned Check Charge is available at Fidelity's website: (D) (N)  
[www.fidelitycommunications.com](http://www.fidelitycommunications.com)

28. PAY BY PHONE CONVENIENCE FEE

Information regarding Pay by Phone Convenience Fee is available at Fidelity's website: (D) (N)  
[www.fidelitycommunications.com](http://www.fidelitycommunications.com)

29. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request. This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or find a discrepancy in the Company billing.

30. LINE TRAP SERVICE

Line trap service provides the capability of capturing and recording the telephone number of the calling party for each local telephone call to the customer's telephone number. Information relating to the calling party's number and the time of the call is captured by telephone company switching equipment and is provided to a local law enforcement agency. Line traps will not be installed unless requested by the customer or by a law enforcement agency of the local, state, or federal government. Results of the line trap will only be disclosed to appropriate law enforcement agencies in accordance with applicable law. A trap will be established for a maximum period of fifteen days after which it will be removed unless requested by the customer to remain. One free trap per year will be established for a customer. If the customer requests an extension of the trap beyond the fifteen day period or if the customer requests a new trap within one year of requesting the initial trap, a charge of \$10.00 will apply for each fifteen day period or portion thereof. (D)

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

## RULES AND REGULATIONS

## 27. LATE PAYMENT OF SERVICE AND RETURNED CHECK CHARGE

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$6.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provision set forth herein.

A Returned Check Charge in the amount of \$25.00 will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

## 28. PAY BY PHONE CONVENIENCE FEE

Credit card payments collected over the phone will be assessed a "Pay by Phone Convenience Fee" of \$4.50 per account paid during the call. (I)(N)

## 29. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request. This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or find a discrepancy in the Company billing.

## 30. LINE TRAP SERVICE

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(N) New text

(I) Increase in rate

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Issued: August 29, 2014

Effective: October 1, 2014

Issued By:

Jason Ross, Vice President-Legal  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

FILED  
Missouri Public  
Service Commission  
JI-2015-0087



## RULES AND REGULATIONS

## 27. LATE PAYMENT OF SERVICE AND RETURNED CHECK CHARGE

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$6.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provision set forth herein.

A Returned Check Charge in the amount of \$25.00 will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

(I)(T)

## 28. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request. This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or find a discrepancy in the Company billing.

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Line trap service provides the capability of capturing and recording the telephone number of the calling party for each local telephone call to the customer's telephone number. Information relating to the calling party's number and the time of the call is captured by telephone company switching equipment and is provided to a local law enforcement agency. Line traps will not be installed unless requested by the customer or by a law enforcement agency of the local, state, or federal government. Results of the line trap will only be disclosed to appropriate law enforcement agencies in accordance with applicable law. A trap will be established for a maximum period of fifteen days after which it will be removed unless requested by the customer to remain. One free trap per year will be established for a customer. If the customer requests an extension of the trap beyond the fifteen day period or if the customer requests a new trap within one year of requesting the initial trap, a charge of \$10.00 will apply for each fifteen day period or portion thereof.

(T) Change in text

(I) Increase in rate

Issued: February 28, 2014

Effective: April 1, 2014

Issued By:

Jason Ross, Vice President-Legal

Fidelity Telephone Company

64 N. Clark

Sullivan, MO 63080

**CANCELED**  
October 1, 2015  
Missouri Public  
Service Commission  
JI-2015-0087

**FILED**  
Missouri Public  
Service Commission  
JI-2014-0340

RULES AND REGULATIONS

27. LATE PAYMENT OF SERVICE

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$6.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

(I)

28. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request. This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or finds a discrepancy in the Company billing.

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(I) Increase in rate

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Issued: April 21, 2004  
Issued By:

Effective: May 21, 2004  
Dave Beier, Vice President-Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

RULES AND REGULATIONS

Missouri Public  
Service Commission

27. LATE PAYMENT OF SERVICE

REC'D SEP 10 1998

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$5.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provision set forth herein.

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**CANCELLED**

MAY 21 2004  
1,813  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED OCT 10 1998

Issued: September 10, 1998

Issuing Officer:

Effective: October 10, 1998

John T. Davis

President

64 N. Clark St.

Sullivan, MO 63080

**RECEIVED**

**RULES AND REGULATIONS**

**MAY 12 1998**

27. LATE PAYMENT OF SERVICE

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall not have a service charge of \$5.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provision set forth herein.

**MO. PUBLIC SERVICE COMM**

D

28. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request. This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or find a discrepancy in the Company billing.

D

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D

**CANCELLED**

**FILED**

OCT 10 1998

JUN 16 1998

By *JRS#13*  
Public Service Commission  
**MISSOURI**

**MISSOURI**  
Public Service Commission

Issued: May 12, 1998

Issuing Officer:  
Kent Bliss

Effective: June 16, 1998

Vice President-Revenues  
64 N. Clark St.  
Sullivan, MO 63080

Fidelity Telephone Company

5th Revised Sheet No. 13  
Replaces 4th Revised Sheet No. 13

RULES AND REGULATIONS

**RECEIVED**  
JUN 21 1993

27. LATE PAYMENT OF SERVICE

**MISSOURI**  
**Public Service Commission**

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$5.00 added.<sup>1</sup> Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provision set forth herein.

28. BILL REPRINT SERVICE

Bills from the Company may be requested to be reprinted on an exception basis. A service charge of \$5.00 will be added per request.<sup>1</sup> This fee will be waived if the customer requests the bill within 30 days of the issuance of the original bill or finds a discrepancy in the Company billing.

29. LINE TRAP SERVICE

Line trap service provides the capability of capturing and recording the telephone number of the calling party for each local telephone call to the customer's telephone number. Information relating to the calling party's number and the time of the call is captured by telephone company switching equipment and is provided to a local law enforcement agency. Line traps will not be installed unless requested by the customer or by a law enforcement agency of the local, state, or federal government. Results of the line trap will only be disclosed to appropriate law enforcement agencies in accordance with applicable law. A trap will be established for a maximum period of fifteen days after which it will be removed unless requested by the customer to remain. One free trap per year will be established for a customer. If the customer requests an extension of the trap beyond the fifteen day period or if the customer requests a new trap within one year of requesting the initial trap, a charge of \$10.00<sup>1</sup> will apply for each fifteen day period or portion thereof.

<sup>1</sup> See P.S.C. MO No. 1 Original Sheet No. 29.3

**CANCELLED**

JUN 16 1998  
By Lan RB#13  
Public Service Commission  
MISSOURI

**FILED**  
JUL 21 1993  
92-306  
MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993

FORM NO. 13

P.S.C.MO. No. 1

4th

~~Original~~  
Revised

SHEET No. 13

Cancelling P.S.C.MO. No. 1

3rd

~~Original~~  
Revised

SHEET No. 13

Fidelity Telephone Company

For

All Exchanges

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS

RECEIVED

NOV 25 1987

MISSOURI  
Public Service Commission

CANCELLED

JUL 21 1993  
BY 5th R.S. #13  
Public Service Commission  
MISSOURI

HELD FOR FUTURE USE

JAN 01 1988

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

{ Original  
Revised }

{ Original  
Revised }

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges

Community, Town or City

RECEIVED

Rules and Regulations  
Key Telephone System

DEC 12 1986

MISSOURI  
Public Service Commission

1. General

- A. Schedules of monthly rates quoted herein apply only in connection with standard systems and equipment owned by the Telephone Company.
- B. Key switching may be provided by the use of key box providing service for two or three lines on one telephone instrument or by key type telephones arranged to select and hold either of two lines with a third line available for intercommunications, or a key system that can be arranged to pick up, hold, select, intercommunicate and signal by operation of keys with lamps to indicate busy lines.
- C. Key switching and key telephone sets are not arranged for signaling. Any signaling circuits are in addition to rates quoted herein.
- D. Extension line mileage as listed elsewhere in the Tariffs applies in addition to the rates quoted herein for extensions between different buildings and off-premises extensions.
- E. Keys and key telephone instruments will be installed subject to the minimum contract period of three months. Key systems will be installed upon signing of a contract providing for a minimum service of a period of three years.

2. Keys and Equipment (1)

- A. Common key to switch one telephone set to either of two lines. Monthly Rate .50
- B. Two line telephone sets: In addition to filed rates for trunks. 2.00

CANCELLED  
JAN 01 1988  
BY 44 R.S. #13  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

(1) Limited availability -- See Rules and Regulations Section, Paragraph 7, 2nd Revised Sheet #2.6

\*Indicates new rate or text  
+Indicates change

JAN 1 1987  
TAO 877  
Public Service Commission

DATE OF ISSUE December 9, 1986  
month day year

DATE EFFECTIVE January 1, 1987  
month day year

ISSUED BY *[Signature]*  
name of officer

John T. Davis President  
title

Sullivan, MO  
address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RECEIVED

RULES AND REGULATIONS  
KEY TELEPHONE SYSTEM

DEC 13 1982

1. GENERAL

- A. Schedules of monthly rates quoted herein apply with standard systems and equipment owned by the Telephone Company.
- B. Key switching may be provided by the use of key box providing service for two or three lines on one telephone instrument or by key type telephones arranged to select and hold either of two lines with a third line available for intercommunications, or a key system that can be arranged to pick up, hold, select, intercommunicate and signal by operation of keys with lamps to indicate busy lines.
- C. Key switching and key telephone sets are not arranged for signaling. Any signaling circuits are in addition to rates quoted herein.
- D. Extension line mileage as listed elsewhere in the Tariffs applies in addition to the rates quoted herein for extensions between different buildings and off-premises extensions.
- E. Keys and key telephone instruments will be installed subject to the minimum contract period of three months. Key systems will be installed upon signing of a contract providing for a minimum service of a period of three years.

MISSOURI  
Public Service Commission

2. KEYS AND EQUIPMENT (1)

|  | Monthly<br>Rate | Install<br>Charge |
|--|-----------------|-------------------|
| A. Common key to switch one telephone set to either of two lines.  | .50             | 1.00              |
| B. Two line telephone sets: In addition to filed rates for trunks. | 2.00            | 1.50              |

(1) Limited availability - See Rules and Regulations Section Paragraph 7, 2nd Revised Sheet #2.16.

FILED

FILED

JAN 1 1987

JAN 24 1983

\*Indicates new rate or text 3rd R.S. 13  
+Indicates change  
PUBLIC SERVICE COMMISSION

Public Service Commission

DATE OF ISSUE DEC 13 1982  
month day year

DATE EFFECTIVE JAN 24 1983  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President  
title

Sullivan, Missouri  
address



Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RECEIVED

JAN 24 1959

RULES AND REGULATIONS  
KEY TELEPHONE SYSTEMS

MISSOURI  
Public Service Comm.

**CANCELLED**

JAN 24 1983

*Jul RS 13*  
PUBLIC SERVICE COMMISSION  
MISSOURI

I. GENERAL

- A. Schedules of monthly rates quoted in connection with standard systems and equipment owned by the Telephone Company.
- B. Key switching may be provided by the use of key box providing service for two or three lines on one telephone instrument or by key type telephones arranged to select and hold either of two lines with a third line available for intercommunicating, or a key system that can be arranged to pick up, hold, select, intercommunicate and signal by operation of keys with lamps to indicate busy lines.
- C. Key switching and key telephone sets are not arranged for signaling. Any signaling circuits are in addition to rates quoted herein.
- D. Extension line mileage as listed elsewhere in the Tariffs applies in addition to the rates quoted herein for extensions between different buildings and off-premises extensions.
- E. Keys and key telephone instruments will be installed subject to the minimum contract period of three months. Key systems will be installed upon signing of a contract providing for a minimum service of a period of three years.

II. KEYS & EQUIPMENT\*\*\*1573 TYPE KEY SYSTEM

|   | Monthly Rate | Install. Charge |
|---|--------------|-----------------|
| A. Common key to switch one telephone set to either of two lines.   | .50          |                 |
| B. Two Line Telephone Sets: In addition to filed rates for trunks and extensions stations per telephone set | 1.00         | 1.50            |

FILED

FEB 25 1959

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY *Clyde J. Davis*  
name of officer

Sullivan, Missouri  
title address

Cancelling P. S. C. MO. No. All Previous Schedules

{ Original } SHEET No. \_\_\_\_\_  
{ Revised }

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS  
KEY TELEPHONE SYSTEMS

JAN 23 1957

I. GENERAL

MISSOURI  
Public Service Comm.

- A. Schedules of monthly rates quoted herein apply only in connection with standard systems and equipment owned by the Telephone Company.
- B. Key switching may be provided by the use of key box providing service for two or three lines on one telephone instrument or by key type telephones arranged to select and hold either of two lines with a third line available for intercommunicating, or a key system that can be arranged to pick up, hold, select, intercommunicate and signal by operation of keys with lamps to indicate busy lines.
- C. Key switching and key telephone sets are not arranged for signaling. Any signaling circuits are in addition to rates quoted herein.
- D. Extension line mileage as listed elsewhere in the Tariffs applies in addition to the rates quoted herein for extensions between different buildings and off-premises extension.
- E. Keys and key telephone instruments will be installed subject to the minimum contract period of three months. Key systems will be installed upon signing of a contract providing for a minimum service of a period of three years.

Casa No. 13, 529

II. KEYS

|   | <u>Monthly<br/>Rate</u> | <u>Install.<br/>Charge</u> |
|---|-------------------------|----------------------------|
| A. Common key to switch one telephone set to either of two lines.   | 1.00                    | 1.75                       |
| B. Common key to switch one telephone set to any one of three lines.  | 2.00                    | 2.00                       |
| C. Two Line Telephone Sets: In addition to filed rates for trunks and extensions stations per telephone set | 1.75                    | 1.75                       |

**CANCELLED**

FEB 25 1959  
BY 1st R.S. 100.13  
PUBLIC SERVICE COMM.  
OF MO

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyde J. Davis  
name of officer

President Sullivan, Missouri  
title address

GENERAL EXCHANGE SERVICES

30. DIRECTORY LISTINGS\*

A. GENERAL

1. The following rates are applicable to the alphabetic (i.e. "white pages") section of the telephone directory for business and/or residence customers.

B. RATES

|    |   | <u>Monthly Rate</u> |     |
|----|---|---------------------|-----|
| 1. | Primary Listings (See Condition 1)          |                     |     |
| 2. | Additional Line of Information, per listing |                     |     |
|    | a. Business                                 | \$ .50              |     |
|    | b. Residence                                | .50                 |     |
| 3. | Additional Directory Listings               |                     |     |
|    | a. Business                                 | 3.00                | (I) |
|    | b. Residence                                | 3.00                | (I) |
| 4. | Nonpublished Service, per listing           |                     |     |
|    | a. Business                                 | 3.00                | (I) |
|    | b. Residence                                | 3.00                | (I) |
| 5. | Nonlisted Service, per listing              |                     |     |
|    | a. Business                                 | 3.00                | (I) |
|    | b. Residence                                | 3.00                | (I) |

C. CONDITIONS

1. A primary listing is furnished as part of the rate for local exchange telephone service. The primary listing may include the name, address and telephone number of:
  - a. The individual, organization, firm, or corporation contracting for the service or which is the joint user (business only), or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the listing may be in the name of the second party.
  - b. The same surname with no more than two individual given names, Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name

\*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(I) Increased rate

Issued: February 23, 2009

Issued by:

Dave Beier  
 Vice President-Regulatory  
 64 North Clark  
 Sullivan, MO 63080

Effective: March 25, 2009

GENERAL EXCHANGE SERVICES

30. DIRECTORY LISTINGS\*

A. GENERAL

1. The following rates are applicable to the alphabetic (i.e. "white pages") section of the telephone directory for business and/or residence customers.

B. RATES

Monthly Rate

- |  |  |
|--|--|
| <ol style="list-style-type: none"> <li>1. Primary Listings (See Condition 1)</li> <li>2. Additional Line of Information, per listing                     <ol style="list-style-type: none"> <li>a. Business</li> <li>b. Residence</li> </ol> </li> <li>3. Additional Directory Listings                     <ol style="list-style-type: none"> <li>a. Business</li> <li>b. Residence</li> </ol> </li> <li>4. Nonpublished Service, per listing                     <ol style="list-style-type: none"> <li>a. Business</li> <li>b. Residence</li> </ol> </li> <li>5. Nonlisted Service, per listing                     <ol style="list-style-type: none"> <li>a. Business</li> <li>b. Residence</li> </ol> </li> </ol> | <p></p> <p>\$ .50</p> <p>.50</p> <p>1.60</p> <p>1.60</p> <p>1.60</p> <p>1.60</p> |
|--|--|

C. CONDITIONS

1. A primary listing is furnished as part of the rate for local exchange telephone service. The primary listing may include the name, address and telephone number of:
  - a. The individual, organization, firm, or corporation contracting for the service or which is the joint user (business only), or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the listing may be in the name of the second party.
  - b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name

\*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(D)  
(N)

(D) Deleted text  
(N) New text

Issued: January 16, 2009  
 Issued by:

Dave Beier  
 Vice President-Regulatory  
 64 North Clark  
 Sullivan, MO 63080

Effective: February 15, 2009

GENERAL EXCHANGE SERVICES

30. DIRECTORY LISTINGS

A. GENERAL

1. The following rates are applicable to the alphabetic (i.e. "white pages") section of the telephone directory for business and/or residence customers.

B. RATES

|  | <u>Monthly<br/>Rate</u> |     |
|--|-------------------------|-----|
| 1. Primary Listings (See Condition 1)          |                         |     |
| 2. Additional Line of Information, per listing |                         |     |
| a. Business                                    | \$ .50                  |     |
| b. Residence                                   | .50                     |     |
| 3. Additional Directory Listings               |                         |     |
| a. Business                                    | 1.60                    | (I) |
| b. Residence                                   | 1.60                    | (I) |
| 4. Nonpublished Service, per listing           |                         |     |
| a. Business                                    | 1.60                    | (I) |
| b. Residence                                   | 1.60                    | (I) |
| 5. Nonlisted Service, per listing              |                         |     |
| a. Business                                    | 1.60                    | (I) |
| b. Residence                                   | 1.60                    | (I) |

C. CONDITIONS

1. A primary listing is furnished as part of the rate for local exchange telephone service. The primary listing may include the name, address and telephone number of:
  - a. The individual, organization, firm, or corporation contracting for the service or which is the joint user (business only), or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the listing may be in the name of the second party.
  - b. The same surname with no more than two individual given names, Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name

(I) Increase in rate

Cancelled  
 February 15, 2009  
 Missouri Public  
 Service Commission  
 JI-2009-0518

Issued: April 21, 2004  
 Issued By:

Effective: May 21, 2004  
 Dave Beier, Vice President-Regulatory  
 64 N. Clark  
 Sullivan, MO 63080

**FILED**  
**MO PSC**

REC'D JUL 30 2002

GENERAL EXCHANGE SERVICES

Service Commission

30. DIRECTORY LISTINGS

A. GENERAL

1. The following rates are applicable to the alphabetic (i.e. "white pages") section of the telephone directory for business and/or residence customers.

B. RATES

|  | <u>Monthly Rate</u> |
|--|---------------------|
| 1. Primary Listings (See Condition 1)          |                     |
| 2. Additional Line of Information, per listing |                     |
| a. Business                                    | \$ .50              |
| b. Residence                                   | .50                 |
| 3. Additional Directory Listings               |                     |
| a. Business                                    | 1.00                |
| b. Residence                                   | 1.00                |
| 4. Nonpublished Service, per listing           |                     |
| a. Business                                    | 1.00                |
| b. Residence                                   | 1.00                |
| 5. Nonlisted Service, per listing              |                     |
| a. Business                                    | 1.00                |
| b. Residence                                   | 1.00                |

CANCELLED

MAY 21 2004  
By 3rd RS 13.1  
Public Service Commission  
MISSOURI

C. CONDITIONS

1. A primary listing is furnished as part of the rate for local exchange telephone service. The primary listing may include the name, address and telephone number of:
  - a. The individual, organization, firm, or corporation contracting for the service or which is the joint user (business only), or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the listing may be in the name of the second party.
  - b. The same surname with no more than two individual given names, Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name

(M)  
(M)  
(M)

Issued: July 30, 2002

Issuing Officer:  
Dave Beier  
64 N. Clark  
Sullivan, MO 63080

Effective: August 29, 2002

Missouri Public

FILED AUG 29 2002

Service Commission

GENERAL EXCHANGE SERVICES

**RECEIVED**

**MAY 12 1998**

30. DIRECTORY LISTINGS

A. GENERAL

**MO. PUBLIC SERVICE COMM**

1. The following rates are applicable to the alphabetic (i.e., "white pages") section of the telephone directory for business and/or residence customers.

B. RATES

|  | <u>Monthly<br/>Rate</u> |   |
|--|-------------------------|---|
| 1. Primary Listings (See Condition 1)          |                         |   |
| 2. Additional Line of Information, per listing |                         |   |
| a. Business                                    | \$ .50                  | D |
| b. Residence                                   | .50                     | D |
| 3. Additional Directory Listings               |                         |   |
| a. Business                                    | 1.00                    | D |
| b. Residence                                   | 1.00                    | D |
| 4. Nonpublished Service, per listing           |                         |   |
| a. Business                                    | 1.00                    | D |
| b. Residence                                   | 1.00                    | D |
| 5. Nonlisted Service, per listing              |                         |   |
| a. Business                                    | 1.00                    | D |
| b. Residence                                   | 1.00                    | D |

**CANCELLED**

**AUG 29 2002**

By *2nd RS 13.1*  
**Public Service Commission  
MISSOURI**

C. CONDITIONS

1. A primary listing is furnished as part of the rate for local exchange telephone service. The primary listing may include the name, address and telephone number of:

- a. The individual, organization, firm, or corporation contracting for the service.
- b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
  - 1) First name
  - 2) Middle name
  - 3) Initial
  - 4) Nickname
  - 5) Maiden name

**FILED**

**JUN 16 1998**

**MISSOURI  
Public Service Commission**

Issued: May 12, 1998

Issuing Officer:

Effective: June 16, 1998

Kent Bliss  
Vice President-Revenues  
64 N. Clark St.  
Sullivan, MO 63080

Fidelity Telephone Company

Original Sheet No. 13.1

GENERAL EXCHANGE SERVICES

**RECEIVED**

JUN 21 1993

30. DIRECTORY LISTINGS

A. GENERAL

- 1. The following rates are applicable to the alphabetic (i.e., "white pages") section of the telephone directory for business and/or residence customers.

**MISSOURI  
Public Service Commission**

B. RATES

Monthly  
Rate

- |  |                      |
|--|----------------------|
| 1. Primary Listings (See Condition 1)          |                      |
| 2. Additional Line of Information, per listing |                      |
| a. Business                                    | \$ .50 <sup>1.</sup> |
| b. Residence                                   | .50 <sup>1.</sup>    |
| 3. Additional Directory Listings               |                      |
| a. Business                                    | 1.00 <sup>1.</sup>   |
| b. Residence                                   | 1.00 <sup>1.</sup>   |
| 4. Nonpublished Service, per listing           |                      |
| a. Business                                    | 1.00 <sup>1.</sup>   |
| b. Residence                                   | 1.00 <sup>1.</sup>   |
| 5. Nonlisted Service, per listing              |                      |
| a. Business                                    | 1.00 <sup>1.</sup>   |
| b. Residence                                   | 1.00 <sup>1.</sup>   |

**CANCELLED**

JUN 16 1998

By LSRS# 13.1

**Public Service Commission  
MISSOURI**

C. CONDITIONS

- 1. A primary listing is furnished as part of the rate for local exchange telephone service. The primary listing may include the name, address and telephone number of:
  - a. The individual, organization, firm, or corporation contracting for the service.
  - b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name

<sup>1.</sup> See P.S.C. MO No. 1 Original Sheet No. 29.3

**FILED**

JUL 21 1993

92-306

**MO. PUBLIC SERVICE COMM.**

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993



GENERAL EXCHANGE SERVICES

30. DIRECTORY LISTINGS (Cont'd)\*

C. CONDITIONS (Cont'd)

1. (Continued)

c. An additional listing reversing the order of the individual's given names in b. above, may be provided at the rates for additional listings, shown in B. Rates above.

d. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises access lines located on other premises occupied solely by the customer.

1) Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. (See "Joint-User Service").

e. Nonpublished service is the omission of a customer's listing from both the telephone directory and directory assistance records.

1) When nonpublished service is to be furnished, the customer will hold the company harmless from any damages which might arise and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.

2) The rate for nonpublished service is specified in B. Rates above.

3) The charge will not apply to nonpublished numbers for customers having other listed services.

f. Nonlisted service is the omission of a customer's listing from the telephone directory only. It may be obtained from the directory assistance operator.

1) The charge will not apply to nonlisted numbers for customers having other listed service.

\*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(N)

(N) New text

Issued: January 16, 2009

Effective: February 15, 2009

Issued by:

Dave Beier  
Vice President-Regulatory  
64 North Clark  
Sullivan, MO 63080

Filed  
Missouri Public  
Service Commission  
JI-2009-0518

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

GENERAL EXCHANGE SERVICES

RECEIVED

JUN 21 1993

(N)

30. DIRECTORY LISTINGS (Cont'd)

C. CONDITIONS (Cont'd)

MISSOURI  
Public Service Commission

1. (Continued)

c. An additional listing reversing the order of the individual's given names in b. above, may be provided at the rates for additional listings, shown in B. Rates above.

d. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises access lines located on other premises occupied solely by the customer.

1) Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. (See "Joint-User Service").

e. Nonpublished service is the omission of a customer's listing from both the telephone directory and directory assistance records.

1) When nonpublished service is to be furnished, the customer will hold the company harmless from any damages which might arise and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.

2) The rate for nonpublished service is specified in B. Rates above.

3) The charge will not apply to nonpublished numbers for customers having other listed services.

f. Nonlisted service is the omission of a customer's listing from the telephone directory only. It may be obtained from the directory assistance operator.

1) The charge will not apply to nonlisted numbers for customers having other listed service.

(N)

Cancelled  
February 15, 2009  
Missouri Public  
Service Commission  
JI-2009-0518

FILED

JUL 21 1993  
92 - 306

MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993

GENERAL EXCHANGE SERVICES

30. DIRECTORY LISTINGS (Cont'd)\*

C. CONDITIONS (Cont'd)

1. (Continued)

- g. The charge for additional, nonlisted or nonpublished listings begins on the day the directory assistance records are posted.
- h. The length of the contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customer, unless the listing no longer serves the customer because of disconnection, removal, etc., of the service.
- i. Listings will be limited to such information as is necessary for proper identification.
- j. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
- k. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.

\*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(N)

(N) New text

Issued: January 16, 2009

Effective: February 15, 2009

Issued by:

Dave Beier  
Vice President-Regulatory  
64 North Clark  
Sullivan, MO 63080

Filed  
Missouri Public  
Service Commission  
JI-2009-0518

Fidelity Telephone Company

Original Sheet No. 13.3

GENERAL EXCHANGE SERVICES

RECEIVED

30. DIRECTORY LISTINGS (Cont'd)

JUN 21 1993

(N)

C. CONDITIONS (Cont'd)

MISSOURI  
Public Service Commission

1. Continued

- g. The charge for additional, nonlisted or nonpublished listings begins on the day the directory assistance records are posted.
- h. The length of the contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customer, unless the listing no longer serves the customer because of disconnection, removal, etc., of the service.
- i. Listings will be limited to such information as is necessary for proper identification.
- j. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
- k. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.

(N)

Cancelled  
February 15, 2009  
Missouri Public  
Service Commission  
JI-2009-0518

**FILED**  
JUL 21 1993  
92 - 3 U 6  
MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993

FORM NO. 13

P.S.C.MO. No. 1

4th

~~Original~~ SHEET No. 14  
~~Revised~~

Cancelling P.S.C.MO. No. 1

3rd

~~Original~~ SHEET No. 14  
~~Revised~~

Fidelity Telephone Company  
Name of Issuing Corporation

For

All Exchanges  
Community, Town or City

RULES AND REGULATIONS

RESERVED

NOV 25 1987

MISSOURI  
Public Service Commission

HELD FOR FUTURE USE

JAN 01 1988

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RECEIVED

Rules and Regulations  
Key Telephone Systems

DEC 12 1986

MISSOURI  
Public Service Commission

|  | Monthly (1)<br>Rate |
|--|---------------------|
| C. Intercommunicating line for each two line telephone set connected thereto   | .50                 |
| D. Extension bells will be provided as permanent incoming signals on each trunk at one station   | NC                  |
| E. Dial Selector and necessary power equipment, when the customer furnishes the AC power   | 3.00                |
| F. Lines to the Central Office shall carry the EB-1 rate   | -                   |
| G. Restriction feature per telephone equipped  | .50                 |
| H. Buzzers: The Telephone Company will furnish the buzzer circuits for signaling between telephones in the same building which includes:<br><br>One buzzer, one push button, batteries and house wire not to exceed 60 feet. | .25                 |

(1) Limited availability - See Rules and Regulations Section, Paragraph 7, 2nd Revised Sheet #2.6.

CANCELLED

JAN 01 1988

BY 4th R.S. #14  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
JAN 1 1987  
TA0877  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 9, 1986 DATE EFFECTIVE January 1, 1987  
month day year month day year

ISSUED BY John T. Davis John T. Davis President Sullivan, MO  
name of officer title address

Fidelity Telephone Company For All Exchanges  
 Name of Issuing Corporation Community, Town or City

**RECEIVED**  
 DEC 13 1982  
 1) Install (1)  
 Change  
**MISSOURI**  
**Public Service Commission**

RULES AND REGULATIONS  
 KEY TELEPHONE SYSTEMS

|  | Monthly Rate |      |
|--|--------------|------|
| C. Intercommunicating line for each two line telephone set connected thereto   | .50          |      |
| D. Extension bells will be provided as permanent incoming signals on each trunk at one station   | N.C.         |      |
| E. Dial Selector and necessary power equipment, when the customer furnishes the AC power.  | 3.00         | 3.00 |
| F. Lines to the Central Office shall carry the FB-1 rate.  |              |      |
| G. Restriction feature per telephone equipped  | .50          | 1.50 |
| H. Buzzers: The Telephone Company will furnish the buzzer circuits for signaling between telephones in the same building which includes:<br><br>One buzzer, one push button, batteries and house wire not to exceed 60 feet. | .25          | 1.00 |

(1) Limited availability - See Rules and Regulations Section, Paragraph 7, 2nd Revised Sheet #2.6

**CANCELLED**

JAN 1 1987

BY 3rd R.S. 14  
 PUBLIC SERVICE COMMISSION

\*Indicates new rate or text of MISSOURI  
 +Indicates change

**FILED**  
 JAN 24 1983  
 Public Service Commission

DATE OF ISSUE DEC 13 1982 DATE EFFECTIVE JAN 24 1983  
 month day year month day year  
 ISSUED BY Evan R. Copsy President Sullivan, Missouri  
 name of officer title address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RECEIVED

JAN 24 1959

MISSOURI

Public Service Comm.

RULES AND REGULATIONS  
KEY TELEPHONE SYSTEMS

|  | Monthly Rate | Install. Charge |   |
|--|--------------|-----------------|---|
| C. Intercommunicating line for each two line telephone set connected thereto   | .50          | 1.50            | * |
| D. Extension bells will be provided as permanent incoming signals on each trunk at one station   | N.C.         |                 | ✓ |
| E. Dial Selector and necessary power equipment, when the customer furnishes the AC power.  | 3.00         | 3.00            | * |
| F. Lines to the Central office shall carry the FB-1 rate.  |              |                 | ✓ |
| G. Restriction feature per telephone equipped  | .50          | 1.50            | * |
| H. Buzzers: The Telephone Company will furnish the buzzer circuits for signaling between telephones in the same building which includes:<br><br>One buzzer, one push button, batteries and house wire not to exceed 60 feet. | .25          | 1.00            | ✓ |

CANCELLED

JAN 24 1983

BY Zuel RS 14  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

FEB 25 1959

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY

Clifford J. Davis  
name of officer

President  
title

Sullivan, Missouri  
address



Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RECEIVED

RULES AND REGULATIONS  
KEY TELEPHONE SYSTEMS

MISSOURI  
Public Service Comm.

| C. (Continued)   |              |                 |
|--|--------------|-----------------|
|  | Monthly Rate | Install. Charge |
| 1. Intercommunicating line for each two line telephone set connected thereto   | .50          | 1.75            |
| 2. Extension bells will be provided as permanent incoming signals on each trunk at one station   | n.c.         |                 |
| D.   |              |                 |
| 1. 6-K key type system (2 trunks) apparatus  | 6.00         | 10.00           |
| 2. Additional trunk equipment or lines   | 1.00         | 2.00            |
| 3. Key telephone sets in addition to regular extension rate  | 1.75         | 2.00            |
| 4. Power equipment   | 5.00         | 5.00            |
| 5. Stations will be moved from one location to another location in the same building at cost.  |              |                 |
| 6. The system will be moved at cost from one premises to another premises without affecting the initial contract.  |              |                 |
| E. MISCELLANEOUS EQUIPMENT AND SERVICE   |              |                 |
| 1. BUZZERS: The Telephone Company will furnish the buzzer circuits for signaling between telephones in the same building which includes:<br><br>One buzzer, one push button, batteries and house wire not to exceed 60 feet. | .25          | 1.50            |

**CANCELLED**

FEB 25 1959  
BY 1ST R.S. No. 14  
PUBLIC SERVICE COMM.

Case No. 13,529

DATE OF ISSUE January 23, 1957

DATE EFFECTIVE February 1, 1957

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

**RULES AND REGULATIONS**

MISCELLANEOUS EQUIPMENT

1. Omitted for future reference
2. Omitted for future reference
3. Omitted for Future Reference

RECEIVED

JAN 15 1997

MISSOURI  
Public Service Commission

+  
|  
+

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

Issued: January 17, 1997

Kent Bliss  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Effective: April 15, 1997

Fidelity Telephone Company

Replaces

10th Revised Sheet 15  
9th Revised Sheet 15

RULES AND REGULATION

RECEIVED

MISCELLANEOUS EQUIPMENT

FEB 23 1990

- 1. Omitted for future reference
- 2. Omitted for future reference
- 3. Pay Stations:

MISSOURI  
Public Service Commission

a. Public Pay Stations

- 1. Pay stations will be installed where in the opinion of the Company it is warranted.
- 2. Local calls from public pay stations shall be at the rate of .25 per call.

CANCELLED

APR 15 1997  
BY 1174 P.S.#15  
Public Service Commission  
MISSOURI

\* Indicates new rate or text  
+ Indicates change

FILED  
MAR 1 1990  
89-159  
Public Service Commission

Issued: 2/23/90

Effective: 3/1/90

Kip Hendrickson  
Assistant V.P. Finance  
64 N. Clark St.  
Sullivan, MO 63080

P.S.C. Mo.-No. 1

Fidelity Telephone Company

9th Revised Sheet 15  
Cancels 8th Revised Sheet 15  
For All Exchanges

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

RECEIVED

MAY 2 1988

MISSOURI  
Public Service Commission

- 1. Trunks:
  - a. each
- 2. Key System Line:
  - a. each
- 3. Pay Stations:
  - a. Public Pay Stations
    - 1. Pay stations will be installed where in the opinion of the Company it is warranted.
    - 2. Local calls from public pay stations shall be at the rate of .25 per call

1 1/2 times  
FB-1 Rate

FB-1 Rate

(I)

CANCELLED  
MAR 1 1990  
BY 10#R.S.#15  
Public Service Commission  
MISSOURI

FILED  
JUL 1 1988  
84-222 etal  
Public Service Commission

Issued: 5/2/88

John T. Davis, President  
64 North Clark  
Sullivan, Missouri 63080

Effective: 7/1/88

Fidelity Telephone Company  
Name of Issuing Corporation

For All Towns (215)(V)(E)(D)  
Community, Town or City

| RULES AND REGULATIONS     |   | NOV 25 1987 |
|---------------------------|---|-------------|
| MISCELLANEOUS EQUIPMENT   |   | MISSOURI    |
| Public Service Commission |   |             |
| 1. Trunks                 |   |             |
| a: each                   | 1 1/2 times<br>FB-1 Rate  |             |
| 2. Key System Line        |   |             |
| a: each                   | FB-1 Rate   |             |
| 3. Pay Stations:          |   |             |
| a. Public Pay Stations    |   |             |
| 1.                        | Pay stations will be installed where in the opinion of the Company it is warranted. |             |
| 2.                        | Local calls from public pay stations shall be at the rate of .10 per call.          |             |

**CANCELLED**

JUL 1 1988

BY 9th R-2 #15  
Public Service Commission  
MISSOURI

JAN 01 1988

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Towns  
Community, Town or City

RECEIVED

Rules and Regulations

Miscellaneous Equipment

DEC 12 1986

Monthly  
Charge

MISSOURI  
Public Service Commission

1. Telephone Sets: (1)

a. Standard Telephone  
(Solid color telephones will be  
furnished subject to availability)

\$ 0.00

b. Standard telephone with night light  
without bell

1.75

c. Standard telephone with night light  
and bell

2.00

2. Speaker Phone(1)

9.00

3. Trunks:

a. each

1 1/2 times  
FB-1 Rate

4. Pay Stations:

a. Public Pay Stations

1. Pay stations will be installed  
where in the opinion of the Company  
it is warranted.

2. Local calls from public pay staitons  
shall be at the rate of .10 per call

(1) Limited availability - See Rules and Regulations  
Section, Paragraph 7, 2nd Revised Sheet #2.6.

CANCELLED

JAN 01 1988

BY 844 R.S. #15  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
JAN 1 1987  
TAO 877  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 9, 1986  
month day year

DATE EFFECTIVE January 1, 1987  
month day year

ISSUED BY John T. Davis  
name of officer

President  
title

Sullivan, MO  
address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Towns  
Community, Town or City

RECEIVED

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

DEC 13 1982

1. TELEPHONE SETS: (1)

Monthly Charge MISSOURI Public Service Commission

- a. Standard Telephone (Solid color telephones will be furnished subject to availability) \$ 1.00
- b. Standard telephone with night light without bell 1.75
- c. Standard telephone with night light and bell 2.00
- d. Changing telephone instrument after original installation \$ 5.00

2. SPEAKER PHONE (1) 9.00

3. TRUNKS:

- a. Each

CANCELLED

1 1/2 Times  
FB-1 Rate

4. PAY STATIONS:

JAN 1 1987

- a. Public Pay Stations

BY 7th R.S. 15  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

- 1. Pay stations will be installed where in the opinion of the Company it is warranted.
- 2. Local calls from public pay stations shall be at the rate of .10 per call.

(1) Limited availability - See Rules and Regulations Section, Paragraph 7, 2nd Revised Sheet # 2.6.

FILED

JAN 24 1983

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE DEC 13 1982  
month day year

DATE EFFECTIVE JAN 24 1983  
month day year

ISSUED BY [Signature]  
name of officer

President  
title

Sullivan, Missouri  
address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Towns  
Community, Town or City

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

RECEIVED

JAN 22 1981  
MONTHLY CHARGE  
INSTALL CHARGE  
MISSOURI  
Public Service Commission  
\$ 1.00

1. TELEPHONE SETS:

- a. Standard Telephone  
(Solid color telephones will be furnished subject to availability)
- b. Standard Telephone with night light without bell 1.75
- c. Standard telephone with night light and bell 2.00
- d. Changing telephone instrument after original installation \$ 5.00

2. SPEAKER PHONE 9.00

3. TRUNKS:

- a. Each

4. PAY STATIONS:

- a. Public Pay Stations
  - 1. Pay stations will be installed where in the opinion of the Company it is warranted.
  - 2. Local calls from public pay stations shall be at the rate of .10 per call.

CANCELLED

JAN 24 1983  
BY *RS 15*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

1 1/2  
Times  
FB-1 Rate

FILED

FEB -1 1981  
80-269

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE January 22, 1981  
month day year

DATE EFFECTIVE February 1, 1981  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President  
title

Sullivan, Missouri  
address



FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation or Municipality

For ALL EXCHANGES

Community, Town or City

RECEIVED

NOV 13 1979

Monthly Missouri Public Service Commission Charge

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

1. COLORED TELEPHONES:

- a. Solid color telephones will be furnished subject to availability .25 or 10.00
- b. Colored telephone with night light  
In addition to regular main or extension rate, without bell ----- .75  
  
In addition to regular main or extension rate, with bell ----- 1.00
- c. Changing instrument after original installation 5.00

2. SPEAKER PHONE: In addition to regular monthly charges. 8.00

3. TRUNKS:

- a. Each ----- 1- $\frac{1}{2}$  Times FB-1 Rate

4. PAY STATIONS:

- a. Public Pay Stations
  - 1. Pay stations will be installed where in the opinion of the Company it is warranted.
  - 2. Local calls from public pay stations shall be at the rate of .10 per call.

CANCELLED

FEB 1 1981  
175th B.S. # 15  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

DEC 1 1979

Case No. 18318  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE November 1, 1979  
month day year

DATE EFFECTIVE December 1, 1979  
month day year

ISSUED BY Evan Copsey President Sullivan, Missouri  
name of officer title address

FIDELITY TELEPHONE COMPANY

ALL EXCHANGES

Name of Issuing Corporation

For

Community, Town or City

SPRINGFIELD

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

APR 28 1975  
Monthly Charge    Install Charge

1. COLORED TELEPHONES:

- a. Solid color telephones will be furnished subject to availability .25 or 10.00
- b. Colored telephone with night light  
In addition to regular main or extension rate, without bell ----- .75  
  
In addition to regular main or extension rate, with bell ----- 1.00
- c. Changing instrument after original installation 5.00

2. SPEAKER PHONE: In addition to regular monthly charges 8.00

3. TRUNKS:

- a. Each ----- 1-1/2 Times FB-1 Rate

4. PAY STATIONS:

- a. Public Pay Stations
  - 1. Pay stations will be installed where in the opinion of the Company it is warranted.
  - 2. Local calls from public pay stations shall be at the same rate as local calls.

**CANCELLED**

DEC 01 1979  
BY 4th R.S. #15  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**

MAY 2 1975  
# 18318

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE April 28, 1975  
month day year

DATE EFFECTIVE May 1, 1975  
month day year

ISSUED BY *Charles Coffey*  
name of officer

President - Sullivan, Mo.  
title address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation

Community, Town or City

RECEIVED

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

JUL 31 1961

MISSOURI  
Public Service Comm.

1. COLORED TELEPHONES:

- |   |                |                 |
|---|----------------|-----------------|
| a. Two-tone colored handsets will be furnished subject to availability. Telephones have colored plastic cases with black handset, dials and cords ..... | Monthly Charge | Install. Charge |
|   |                | 6.50            |
| b. Solid color telephones will be furnished subject to availability .....   | .25 or         | 10.00           |
| c. Colored telephone with night light   |                |                 |
| In addition to regular main or extension rate, without bell .....   | .75            |                 |
| In addition to regular main or extension rate, with bell .....  | 1.00           |                 |
| d. Changing color of phone after original installation .....  |                | 1.00            |

2. SPEAKER PHONE: In addition to regular monthly charges .. 5.00

3. TRUNKS:

- |               |                                |
|---------------|--------------------------------|
| a. Each ..... | 1-1/2<br>Times<br>FB-1<br>Rate |
|---------------|--------------------------------|

CANCELLED

MAY 1 1975

4. PAY STATIONS:

a. Public Pay Stations

BY 3rd P.S. 15  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

1. Pay stations will be installed where in the opinion of the Company it is warranted.
2. Local calls from public pay stations shall be at the rate of .10 per call.

FILED

\* Indicates new rate or text  
+ Indicates change

SEP 1 - 1961

DATE OF ISSUE JUL 31 1961  
month day year

PUBLIC SERVICE COMMISSION DATE EFFECTIVE SEP 1 - 1961  
month day year

ISSUED BY Clifford T. Davis

President

Sullivan, Missouri

name of officer

title

address

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RECEIVED

JAN 24 1959

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

MISSOURI  
Public Service Comm.

1. COLORED TELEPHONES:

- a. Two-tone colored handsets will be furnished subject to availability. Telephones have colored plastic cases with black handset, dials and cords ..... 6.50
- b. Solid color telephones will be furnished subject to availability. .25 or 10.00
- c. Changing color of phone after original installation 1.00

2. HAND FREE TELEPHONE: In addition to regular monthly charges 3.00 \*

3. TRUNKS:

- A. Each ..... 1-1/2 Times FB-1 Rate

4. PAY STATIONS:

Pay stations will be installed upon availability. When installed on a guaranteed basis, there shall be a guarantee: daily of .30 local revenue, and any additional local revenue beyond this amount, the guarantor shall be credited with 10% of all over the guarantee.

All local calls shall be .10

FILED

FEB 25 1959

CANCELLED PUBLIC SERVICE COMMISSION

SEP 1 - 1961  
BY W. H. R. S. N. S. 15  
PUBLIC SERVICE COMM.  
OF MO.

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RULES AND REGULATIONS  
KEY TELEPHONE SYSTEMS

JAN 23 1957  
MISSOURI  
Public Service Comm.

2. COLORED TELEPHONES:

- |   |                                |
|---|--------------------------------|
| a. Two-tone colored handsets will be furnished subject to availability. Telephones have colored plastic cases with black handset, dials and cords ..... | Install.<br>Charge<br><br>6.50 |
| b. Solid color telephones will be furnished subject to availability .....   | 10.00                          |

3. TRUNKS:

- |               |                                 |
|---------------|---------------------------------|
| a. Each ..... | 1-1/2<br>Times<br>FB-1<br>Rate. |
|---------------|---------------------------------|

Case No. 13,529

**CANCELLED**

FEB 25 1959  
BY 1st P.S. No. 15  
PUBLIC SERVICE COMM.  
OF MO

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY

Clifford J. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

Fidelity Telephone Company  
of Sullivan, Missouri

P.S.C. MO. NO. 1  
4th Revised Sheet No. 15.1  
Cancels 3rd Revised Sheet No. 15.1

RULES AND REGULATIONS RECEIVED

MISCELLANEOUS EQUIPMENT

JAN 15 1997

4. Omitted for Future Use

MISSOURI  
Public Service Commission +

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

FILED

APR 15 1997

MO. PUBLIC SERVICE COMM

Issued: January 17, 1997

Kent Bliss  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Effective: April 15, 1997

Fidelity Telephone Company

Replaces 3rd Revised Sheet 15.1  
2nd Revised Sheet 15.1

RULES AND REGULATIONS

MISCELLANEOUS EQUIPMENT

RECEIVED

FEB 23 1990

4. Pay Stations: (cont.)

b. Subscriber Coin Box

MISSOURI  
Public Service Commission

1. Coin box service is an arrangement under which a subscriber station is equipped with a coin collecting device which is under the control of the subscriber. He will be in possession of the coin box keys and will collect the station as he sees fit.
2. The Telephone Company does not undertake to provide booths for housing coin box service telephones but the subscriber may at his option provide at his own cost suitable booths, shelves or cubicles for such purpose.
3. Subscribers to coin box service telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this tariff.

CANCELLED

APR 15 1997  
BY *4th R.S. #15.1*  
Public Service Commission  
MISSOURI

FILED

\* Indicates new rate or text  
+ Indicates change

MAR 1 1990  
89 - 159  
Public Service Commission

Issued: 2/23/90

Effective: 3/1/90

Kip Hendrickson  
Assistant V.P. Finance  
64 N. Clark St.  
Sullivan, MO 63080

Fidelity Telephone Company

For

All Exchanges

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS

MISCELLANEOUS EQUIPMENT

4. PAY STATIONS: (Continued)

b. Subscriber Coin Box

1. Coin box service is an arrangement under which a subscriber station is equipped with a coin collecting device which is under the control of the subscriber. He will be in possession of the coin box keys and will collect the station as he sees fit.

This service is established upon application by individual business subscribers and is offered at locations where, in the opinion of the Telephone Company, the installation of a public telephone is not warranted.

2. The Telephone Company does not undertake to provide booths for housing coin box service telephones but the subscriber may at his option provide at his own cost suitable booths, shelves or cubicles for such purpose.

3. Subscribers to coin box service telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this tariff.

4. Local messages from coin box service telephones are charged for at the rate of .10 per call. Toll messages are charged for at the Telephone Company's established rates.

5. Subscribers to coin box service are billed at the rate of 1-1/2 times the individual business line rate plus the applicable toll charges. Such bills are subject to the same terms and treatment as bills rendered for other types of local exchange service.

NOV 25 1987

MISSOURI  
Public Service Commission

CANCELLED

MAR 1 1990

BY 3ms R.S.#15.1

Public Service Commission  
MISSOURI

JAN 01 1988

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address



Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

RECEIVED  
DEC 13 1982  
MISSOURI  
Public Service Commission

4. PAY STATIONS: (Continued)

b. Subscriber Coin Box

1. Coin box service is an arrangement under which a subscriber station is equipped with a coin collecting device which is under the control of the subscriber. He will be in possession of the coin box keys and will collect the station as he sees fit.

This service is established upon application by individual business subscribers and is offered at locations where, in the opinion of the Telephone Company, the installation of a public telephone is not warranted.

2. The Telephone Company does not undertake to provide booths for housing coin box service telephones but the subscriber may at his option provide at his own cost suitable booths, shelves or cubicles for such purpose.

3. Subscribers to coin box service telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this tariff.

4. Local messages from coin box service telephones are charged for at the rate of .10 per call. Toll messages are charged for at the Telephone Company's established rates.

5. Subscribers to coin box service are billed at the rate of 1-1/2 times the individual business line rate plus the applicable toll charges. Such bills are subject to the same terms and treatment as bills rendered for other types of local exchange service.

CANCELLED  
JAN 01 1983

5. EXTENSION BELL (1) *BY 2nd R.S. #15.1* .25

PUBLIC SERVICE COMMISSION  
OF MISSOURI

6. EXTENSION GONG (1) .35

(1) Limited availability - See Rules and Regulations Section, Paragraph 7, 2nd Revised Sheet #2.6.

FILED  
JAN 24 1983  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE DEC 13 1982  
month day year

DATE EFFECTIVE JAN 24 1983  
month day year

ISSUED BY Evan R. Copsy  
name of officer

President  
title

Sullivan, Missouri  
address

Fidelity Telephone Company  
 Name of Issuing Corporation

For All Exchanges  
 Community, Town or City

RULES AND REGULATIONS  
 MISCELLANEOUS ADDENDUM

RECEIVED

4. PAY STATIONS: (Continued)

b. Subscriber Coin Box

1. Coin box service is an arrangement under which a subscriber station is equipped with a coin collecting device which is under the control of the subscriber. He will be in possession of the coin box keys and will collect the station as he sees fit.

This service is established upon application by individual business subscribers and is offered at locations where, in the opinion of the Telephone Company, the installation of a Public telephone is not warranted.

2. The Telephone Company does not undertake to provide booths for housing coin box service telephones but the subscriber may at his option provide at his own cost suitable booths, shelves or cubicles for such purpose.

3. Subscribers to coin box service telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this tariff.

4. Local messages from coin box service telephones are charged for at the rate of .10 per call. Toll messages are charged for at the Telephone Company's established rates.

5. Subscribers to coin box service are billed at the rate of 1-1/2 times the individual business line rate plus the applicable toll charges. Such bills are subject to the same terms and treatment as bills rendered for other types of local exchange service.

5. EXTENSION BELL

6. EXTENSION GONG

\* Indicates new rate or text  
 + Indicates change

FILED

SEP 1 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE JUL 31 1961  
 month day year

DATE EFFECTIVE SEP 1 - 1961  
 month day year

ISSUED BY Clifford T. Davis President Sullivan, Missouri  
 name of officer title address

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

5. Move and Change Charges

Information regarding Move and Change Charges is available at Fidelity's website:

[www.fidelitycommunications.com](http://www.fidelitycommunications.com)

(D) (N)

(D) (N)

6. Reconnection Charge

Information regarding Reconnection Charge is available at Fidelity's website:

[www.fidelitycommunications.com](http://www.fidelitycommunications.com)

(D) (N)

(D) (N)

(D)

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

5. Move and Change Charges:

Business

- a. A move requiring only central office work. \$36.00
- b. Any additional moves if done as secondary work. 8.00

Move and Change Charges:

Residence

- a. A move requiring only central office work. \$22.00
- b. Any additional moves if done as secondary work. 2.00

6. Reconnection Charge:

- a. For restoration of service after suspension for which the subscriber is responsible. \$25.00 (D)

(I) Increase in rate  
 (D) Decrease in rate (N)

Issued: October 30, 2014

Effective: November 1, 2014

Issued By:

Jason Ross  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

5. Move and Change Charges:

|  | <u>Business</u> |
|--|-----------------|
| a. A move requiring only central office work.      | \$ 36.00 (I)    |
| b. Any additional moves if done as secondary work. | 8.00 (I)        |

Move and Change Charges:

|   | <u>Residence</u> |
|---|------------------|
| a. A move requiring only central office work.     | \$ 22.00 (I)     |
| b. Any additional moves if done as secondary work | 2.00             |

6. Reconnection Charge:

|   |              |
|---|--------------|
| a. For restoration of service after suspension for which the subscriber is responsible. | \$ 32.00 (I) |
|---|--------------|

(I) Increase in rate

---

Issued: April 21, 2004  
Issued By:

CANCELLED  
November 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0199

Effective: May 21, 2004  
Dave Beier, Vice President-Regulatory  
64 N. Clark  
Sullivan, MO 63080

FILED  
Missouri Public  
Service Commission

RECEIVED

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

MAY 12 1998

5. Move and Change Charges:

MO. PUBLIC SERVICE COMM

- |    |   |            |
|----|---|------------|
|    | Business  |            |
| a. | A move requiring only central office work.      | \$ 30.00 D |
| b. | Any additional moves if done as secondary work. | 5.00       |

Move and Change Charges:

- |    |  |            |
|----|--|------------|
|    | Residence                                      |            |
| a. | A move requiring only central office work.     | \$ 15.00 D |
| b. | Any additional moves if done as secondary work | 2.00       |

6. Reconnection Charge:

- |    |   |            |
|----|---|------------|
| a. | For restoration of service after suspension for<br>Which the subscriber is responsible. | \$ 20.00 D |
|----|---|------------|

CANCELLED

MAY 21 2004  
8:44 PM  
Public Service Commission  
MISSOURI

FILED

JUN 16 1998

MISSOURI  
Public Service Commission

\* Indicates new rate or text  
+ Indicates change

Issued: May 12, 1998

Issuing Officer:  
Kent Bliss

Effective: June 16, 1998

Vice President-Revenues  
64 N. Clark St.  
Sullivan, MO 63080

Fidelity Telephone Company

Replaces 6th Revised Sheet No. 15.2  
5th Revised Sheet No. 15.2

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

RECEIVED

JUN 21 1993

MISSOURI  
Public Service Commission  
Business

5. Move and Change Charges:

- a. A move requiring only central office work. \$ 30.00<sup>1</sup> +
- b. Any additional moves if done as secondary work. 5.00

Move and Change Charges:

Residence

- a. A move requiring only central office work. \$ 15.00<sup>1</sup> +
- b. Any additional moves if done as secondary work. 2.00

6. Reconnection Charge:

- a. For restoration of service after suspension for which the subscriber is responsible. \$ 20.00<sup>1</sup> +

CANCELLED

\* Indicates new rate or text  
+ Indicates change

JUN 16 1998  
By WRS# 15.2  
Public Service Commission  
MISSOURI

<sup>1</sup>. See P.S.C. MO No. 1 Original Sheet No. 29.3

FILED

JUL 21 1993  
92 - 306  
MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993

Fidelity Telephone Company  
Name of Issuing Corporation

For

All Exchanges

Community, Town or City

RULES AND REGULATIONS

MISCELLANEOUS EQUIPMENT

NOV 25 1987

5. Move and Change Charges: Business
- a. A move requiring only Central Office work 15.00
  - b. Any additional moves if done as secondary work. 5.00
- Move and Change Charges: Residence
- c. A move requiring only Central Office work 11.00
  - d. Any additional moves if done as secondary work. 2.00
6. Reconnection Charge:
- a. For restoration of service after suspension for which the subscriber is responsible. 5.00

**CANCELLED**

JUL 21 1993  
BY 6<sup>th</sup> R.S.#15.2  
Public Service Commission  
MISSOURI

JAN 01 1988

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address



Fidelity Telephone Company  
Name of Issuing Corporation

For

All Exchanges

Community, Town or City

RECEIVED

DEC 12 1986

Rules and Regulations  
Miscellaneous Equipment

MISSOURI

Public Service Commission

|     |  |       |           |
|-----|--|-------|-----------|
| 7.  | Switches (1)   | .25   | per month |
| 8.  | Howler (1)   | 1.00  | "         |
| 9.  | Chimes (1)   | 1.00  | "         |
| 10. | Move and Change Charges: <u>Business</u>   |       | Each Time |
|     | a. A move requiring only Central Office work   | 15.00 | "         |
|     | b. Any additional moves if done as secondary work.                                     | 5.00  | "         |
|     | Move and Change Charges: <u>Residence</u>  |       |           |
|     | c. A move requiring only Central Office work   | 11.00 | "         |
|     | d. Any additional moves if done as secondary work.                                     | 2.00  | "         |
| 11. | Reconnection Charge:   |       |           |
|     | a. For restoration of service after suspension for which the subscriber is responsible | 5.00  | "         |

(1) Limited availability - see Rules and Regulations Section, Paragraph 7, 2nd Revised Sheet # 2.6.

CANCELLED

JAN 01 1988

BY 5th R.S. # 15.2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

\*Indicates new rate or text  
+Indicates change

FILED  
JAN 1 1987  
TAO 877  
Public Service Commission

DATE OF ISSUE December 29, 1986  
month day year

DATE EFFECTIVE January 1, 1987  
month day year

ISSUED BY John T. Davis  
name of officer

President  
title

Sullivan, MO  
address

Fidelity Telephone Company For All Exchanges  
 Name of Issuing Corporation Community Town or City

**RECEIVED**  
 DEC 13 1982  
 MISSOURI-25 Per month  
 Public Service Commission

| RULES AND REGULATIONS  |  |       |           |
|--|--|-------|-----------|
| MISCELLANEOUS EQUIPMENT  |  |       |           |
| 7. SWITCHES (1)  |  |       |           |
| 8. HOWLER (1)  |  |       |           |
| 9. CHIMES (1)  |  | 1.00  | "         |
| 10. MOVES AND CHANGE CHARGES: <u>BUSINESS</u>  |  |       | Each Time |
| a. Moves not on premises (which does include central office work)                                  |  | 15.00 | "         |
| b. Any additional moves if done as secondary work  |  | 5.00  | "         |
| c. Moves on premises (which does not include central office work)                                  |  | 10.00 | "         |
| d. Any additional moves if done as secondary work  |  | 5.00  | "         |
| MOVES AND CHANGE CHARGES: <u>RESIDENCE</u>   |  |       |           |
| e. Moves not on premises (which does include central office work)                                  |  | 11.00 | "         |
| f. Any additional moves if done as secondary work  |  | 2.00  | "         |
| g. Moves on premises (which does not include central office work)                                  |  | 5.00  | "         |
| h. Any additional moves if done as secondary work  |  | 2.00  | "         |
| i. Change in length of cord (1)  |  | 9.50  | "         |
| 11. RE-CONNECTION CHARGE:  |  |       |           |
| a. For restoration of service after suspension for which the subscriber is responsible             |  | 5.00  | "         |
| (1) Limited availability - See Rules and Regulations Section, Paragraph 7, 2nd Revised Sheet #2.6. |  |       |           |

**CANCELLED**  
 JAN 1 1987  
 BY 4th R.S. 15.2  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 JAN 24 1983  
 Public Service Commission

\*Indicates new rate or text  
 †Indicates change

FORM NO. 13

P. S. C. MO. No. 1

2 nd

Original-  
Revised

SHEET No. 15.2

Cancelling P. S. C. MO. No. 1

1 st

Original-  
Revised

SHEET No. 15.2

FIDELITY TELEPHONE COMPANY

Name of Issuing Corporation or Municipality

For ALL EXCHANGES

Community, Town or City

RECEIVED

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

NOV 13 1979

7. SWITCHES

8. HOWLER

9. CHIMES

10. MOVES AND CHANGE CHARGES:

CANCELLED

JAN 24 1983

3rd RS 15.2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

MISSOURI-25  
Public Service Commission

Per  
Month

1.00

"

Each  
Time

a. Moves not on premises (which does include central office work)

15.00

"

b. Any additional moves if done as secondary work

5.00

"

c. Moves on premises (which does not include central office work)

10.00

"

d. Any additional moves if done as secondary work

5.00

"

MOVES AND CHANGE CHARGES: RESIDENCE

e. Moves not on premises (which does include central office work)

11.00

"

f. Any additional moves if done as secondary work

2.00

"

g. Moves on premises (which does not include central office work)

5.00

"

h. Any additional moves if done as secondary work

2.00

"

i. Change in length of cord

9.50

"

11. RE-CONNECTION CHARGE:

a. For restoration of service after suspension for which the subscriber is responsible

5.00

"

FILED

DEC 1 1979

Case No. 18318

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE November 1, 1979

DATE EFFECTIVE December 1, 1979

ISSUED BY EVAN COPSEY  
name of officer

President  
title

Sullivan, Mo.  
address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For ALL EXCHANGES  
Community, Town or City

| RULES AND REGULATIONS MISCELLANEOUS EQUIPMENT |   |       |           |
|---|---|-------|-----------|
| 7.  | SWITCHES  | .25   | Per Month |
| 8.  | HOWLER  | 1.00  | "         |
| 9.  | CHIMES  | 1.00  | "         |
| 10.   | MOVES AND CHANGE CHARGES: <u>BUSINESS</u>   |       | Each Time |
| a.  | Moves not on premises (which does include central office work)                        | 15.00 | "         |
| b.  | Any additional moves if done as secondary work  | 5.00  | "         |
| c.  | Moves on premises (which does not include central office work)                        | 10.00 | "         |
| d.  | Any additional moves if done as secondary work  | 5.00  | "         |
|   | MOVES AND CHANGE CHARGES: <u>RESIDENCE</u>  |       |           |
| e.  | Moves not on premises (which does include central office work)                        | 11.00 | "         |
| f.  | Any additional moves if done as secondary work  | 2.00  | "         |
| g.  | Moves on premises (which does not include central office work)                        | 5.00  | "         |
| h.  | Any additional moves if done as secondary work  | 2.00  | "         |
| i.  | Change in length of cord  | 9.50  | "         |
| 11.   | RE-CONNECTION CHARGE:   |       |           |
| a.  | For re-connection of service after suspension for which the subscriber is responsible | 5.00  | "         |

**CANCELLED**

DEC 01 1979

BY 2nd RS #15.2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**

MAY 1 1975  
#18318

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE April 28, 1975 DATE EFFECTIVE May 1, 1975  
month day year month day year

ISSUED BY [Signature] President Sullivan, M  
name of officer title address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community Town or City

RECEIVED  
 JUL 31 1961  
 MISSOURI  
 Public Service Comm.

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

|   |  |      |
|---|--|------|
| 7. SWITCHES   |  | .25  |
| 8. HOWLER   |  | 1.00 |
| 9. CHIME  |  | 1.00 |
| 10. MOVES AND CHANGE CHARGES:   |  |      |
| a. Inside of Room   |  | 1.00 |
| b. Inside of Building   |  | 1.50 |
| c. Outside of Building  |  | 2.00 |
| d. Change in Style of Instrument  |  | 1.00 |
| 11. RE-CONNECTION CHARGES:  |  |      |
| a. For restoration of service after suspension for which the subscriber is responsible, City    |  | 2.00 |
| b. For restoration of service after suspension for which the subscriber is responsible, Country |  | 2.50 |
| 12. INSTALLATION CHARGES:   |  |      |
| a. Where instrumentalities are <del>not in place</del>  |  |      |
| 1. Main line Stations   | MAY 1 1975                               |      |
| Business and Coin Box   | BY <u>Int R.S. 15.2</u>                  | 4.00 |
| Residence   | PUBLIC SERVICE COMMISSION<br>OF MISSOURI | 4.00 |
| 2. Extension Stations, Bells, Gongs, Etc.   |  |      |
| Business and Coin Box   |  | 2.00 |
| Residence   |  | 2.00 |

CANCELLED

FILED

SEP 1 - 1961

PUBLIC SERVICE COMMISSION

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE JUL 31 1961  
month day year

DATE EFFECTIVE SEP 1 - 1961  
month day year

ISSUED BY Clifford T. Davis President Sullivan, Missouri  
name of officer title address

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

RECEIVED

NOV 27 1990

MISSOURI  
Public Service Commission

- 7. Held for future use
- 8. Held for future use
- 9. Held for future use
- 10. Held for future use
- 11. 700, 900 AND 976 BLOCKING SERVICE

A. GENERAL

700, 900 and 976 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 700, 900 and 976 NPA must be dialed.

The service is classified as a local exchange telecommunications service.

B. CONDITIONS

- 1. The Company's obligation to furnish network facilities for 700, 900 and 976 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
- 2. 700, 900 and 976 Blocking Service is available only for blocking access to all 700, 900 and 976 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 700, 900 and 976 NPA telephone number.

C. RATES AND CHARGES

- 1. The charges as stated in this section are applicable to the initial line blocked and each additional line is subject to an additional charge as follows:

|                               | Nonrecurring<br>Charge |
|-------------------------------|------------------------|
| Business, 1st access line     | \$10.00                |
| Business, per additional line | 4.00                   |
| Residence                     | -                      |

FILED

DEC 27 1990

Public Service Commission

- 2. If 700, 900 and 976 Blocking Service are ordered at the same time only one Nonrecurring Charge applies.

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

RULES AND REGULATIONS

RECEIVED

NOV 19 1997

12. Service Restrictions

MO. PUBLIC SERVICE COMM

12.1 Toll Access Restriction

A. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Three options are available to the customer:

- 1. Restriction of 1+ calls only.
- 2. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS.
- 3. Restriction of 1+, 0+, 0- and 8XX IN-WATS where facilities allow.

B. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.

C. Customers must apply in writing for the establishment of Toll Access Restriction.

D. The appropriate non-recurring charges will apply to establish service.

E. Rates

Toll Access Restriction (any option)

No Charge

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

FILED

JAN -1 1998

MISSOURI

Public Service Commission  
Effective: January 1, 1998

\* Indicates new rate or text  
+ Indicates change

Issued: November 24, 1997

Kent Bliss  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080

**RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT**

12. Installation Charges

Information regarding Installation Charges is available at Fidelity’s website:

[www.fidelitycommunications.com](http://www.fidelitycommunications.com)

(D) (N)  
|  
(D) (N)

13. Demarcation Point

The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer’s use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer’s side of the protector. The drop and block, including the protector, will continue to be provided by, and remain the property of, the telephone utility.

(D)



RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

12. Installation Charges:

- |    |   |             |
|----|---|-------------|
| a. | Business first access line to demarcation point.            | \$50.00 (I) |
| b. | Each additional demarcation point if done at the same time. | \$15.00 (I) |
| c. | Residence to demarcation point.                             | \$35.00 (I) |
| d. | Number or name change.                                      | \$ 8.00 (I) |

13. Demarcation Point:

The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by, and remain the property of, the telephone utility.

(I) Increase in rate

---

Issued: April 21, 2004  
Issued By:

Effective: May 21, 2004  
Dave Beier, Vice President-Regulatory  
64 N. Clark  
Sullivan, MO 63080

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

RECEIVED

MAY 12 1998

12. Installation Charges:

|    |   | MO. PUBLIC SERVICE COMM |
|----|---|-------------------------|
| a. | Business first access line to demarcation point.            | \$ 40.00 0              |
| b. | Each additional demarcation point if done at the same time. | 10.00                   |
| c. | Residence to demarcation point.                             | 25.00 0                 |
| d. | Number of name charge.                                      | 5.00                    |

13. Demarcation Point:

The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by, and remain the property of, the telephone utility.

CANCELLED

MAY 21 2004  
D. 84HRS/15.3  
Public Service Commission  
MISSOURI

\* Indicates new rate or text  
+ Indicates change

FILED

JUN 16 1998

MISSOURI  
Public Service Commission

Issued: May 12, 1998

Issuing Officer:  
Kent Bliss

Effective: June 16, 1998

Vice President-Revenues  
64 N. Clark St.  
Sullivan, MO 63080

Fidelity Telephone Company

6th Revised Sheet No. 15.3  
Replaces 5th Revised Sheet No. 15.3

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

RECEIVED

JUN 21 1993

MISSOURI  
Public Service Commission

12. Installation Charges:

|  |                      |   |
|--|----------------------|---|
| a. Business first access line to demarcation point.            | \$40.00 <sup>1</sup> | + |
| b. Each additional demarcation point if done at the same time. | 10.00                |   |
| c. Residence to demarcation point.                             | 25.00 <sup>1</sup>   | + |
| d. Number or name change.                                      | 5.00                 | * |

13. Demarcation Point:

The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by, and remain the property of, the telephone utility.

CANCELLED

JUN 16 1998

By WRS #15.3  
Public Service Commission  
MISSOURI

- \* Indicates new rate or text
- + Indicates change

<sup>1</sup> See P.S.C. MO No. 1 Original Sheet No. 29.3

FILED

JUL 21 1993  
92 - 306  
MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993

Fidelity Telephone Company

Replaces

5th Revised Sheet 15.3

4th Revised Sheet 15.3

RULES AND REGULATIONS

MISCELLANEOUS EQUIPMENT

RECEIVED

FEB 23 1990

MISSOURI

Public Service Commission

12. Installation Charges:

- a. Business 1st access line to demarcation point \$15.00
- b. Each additional demarcation point if done at the same time \$10.00
- c. Residence to demarcation point \$11.00
- d. Number or name change \$ 5.00 \*

13. Demarcation Point:

The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by, and remain the property of, the telephone utility.

14. Extra Directory Listings:

\$ 1.00 (I)  
per month

CANCELLED

JUL 21 1993  
BY 6<sup>th</sup> RS #15.3  
Public Service Commission  
MISSOURI

\* Indicates new rate or text  
+ Indicates change

FILED

MAR 1 1990

89 - 159  
Public Service Commission

Issued: 2/23/90

Effective: 3/1/90

Kip Hendrickson  
Assistant V.P. Finance  
64 N. Clark  
Sullivan, MO 63080

P.S.C. Mo.-No. 1

Fidelity Telephone Company

4th Revised Sheet 15.3  
Cancels 3rd Revised Sheet 15.3  
For All Towns

RULES AND REGULATIONS

RECEIVED

MISCELLANEOUS EQUIPMENT

MAY 2 1988

12. Installation Charges:

MISSOURI  
Public Service Commission  
\$15.00

- a. Business 1st access line to demarcation point \$15.00
- b. Each additional demarcation point if done at the same time 10.00
- c. Residence to demarcation point 11.00

13. Demarcation Point:

The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by, and remain the property of, the telephone utility.

14. Extra Directory Listings:

1.00 (I)  
per month

Peripheral equipment, as far as this tariff is concerned, consists of extensions, bells, gongs, chimes, howler and switches.

CANCELLED

MAR 1 1990  
BY S. R. S. 15.3  
Public Service Commission  
MISSOURI

FILED

JUL 1 1988  
84.222 et al.  
Public Service Commission

Issued: 5/2/88

John T. Davis, President  
64 North Clark  
Sullivan, Missouri 63080

Effective: 7/1/88

FORM NO. 13 P.S.C.MO. No. 1 3rd ~~Original~~ SHEET No. 15.3

Cancelling P.S.C.MO. No. 1 2nd ~~Original~~ SHEET No. 15.3

Fidelity Telephone Company For All Exchanges  
Name of Issuing Corporation Community, Town or City

**RECEIVED**

|                                  |             |
|----------------------------------|-------------|
| Rules and Regulations            | DEC 12 1986 |
| Miscellaneous Equipment          | MISSOURI    |
| <b>Public Service Commission</b> |             |

12. Installation Charges:

|   |         |
|---|---------|
| a. <u>Business</u> 1st access line to demarcation point       | \$15.00 |
| b. Each additional demarcation point if done at the same time | 10.00   |
| c. <u>Residence</u> to demarcation point                      | 11.00   |

13. Demarcation Point:

The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by, and remain the property of, the telephone utility.

14. Extra Directory Listings: .30 per month

Peripheral equipment, as far as this tariff is concerned, consists of extensions, bells, gongs, chimes, howler, and switches.

**CANCELLED**  
JUL 1 1988  
BY 44 B.S. #15.3  
Public Service Commission  
MISSOURI

**RECEIVED**

JAN 1 1987  
TA0877  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 19, 1987 DATE EFFECTIVE January 1, 1987  
month day year month day year

ISSUED BY John T. Davis name of officer President Sullivan, MO title address

FORM NO. 13

P. S. C. MO. No. 1

2 nd

Original  
Revised

SHEET No. 15.3

Cancelling P. S. C. MO. No. 1

1 st

Original  
Revised

SHEET No. 15.3

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation or Municipality

For ALL EXCHANGES

Community, Town or City

RECEIVED

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

NOV 13 1979

MISSOURI  
Public Service Commission

12. INSTALLATION CHARGES:

- a. Business 1st line 15.00
- b. Each additional line if done at the same time 10.00
- c. Extension 10.00
- d. If done with original or secondary work 5.00
- e. Extension if used in place and if done with original work N/C
- f. Residence 11.00
- g. Extension 5.00
- h. If done with original or secondary work 2.00
- i. Extension if used in place and if done with original work N/C

13. EXTRA DIRECTORY LISTINGS: .30 Per Month

CANCELLED

JAN 1 1987

BY 3rd R.S. 15.3  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Peripheral equipment as for as this tariff is concerned consists of extensions, bell, gongs, chimes, howlers, and switches.

FILED

DEC 1 1979

Case No. 18318

Public Service Commission

DATE OF ISSUE November 1, 1979  
month day year

DATE EFFECTIVE December 1, 1979  
month day year

ISSUED BY EVAN CORSEY  
name of officer

President  
title

Sullivan, Mo  
address

\*Indicates new rate or text  
+Indicates change

FORM NO. 13 P.S.C.MO. No. 1 Ist. { Original } SHEET No. 15.3  
 { Revised }  
 Cancelling P.S.C.MO. No. 1 { Original } SHEET No. 15.3  
 { Revised }  
 FIDELITY TELEPHONE COMPANY ALL EXCHANGES  
 Name of Issuing Corporation For Community, Town or City

| RULES AND REGULATIONS  |       | APR 28 1975   |
|--|-------|---|
| MISCELLANEOUS EQUIPMENT  |       | MISSOURI  |
| 12. INSTALLATION CHARGES:  |       | Public Service Commission   |
| a. <u>Business</u> 1st line  | 15.00 | ✓   |
| b. Each additional line if done at the same time   | 10.00 | ✓   |
| c. Extension   | 10.00 | ✓   |
| d. Peripheral equipment, if done with original or secondary work   | 5.00  | ✓   |
| e. Extension if used in place and if done with original work   | N/C   | ✓   |
| f. <u>Residence</u>  | 11.00 | ✓   |
| g. Extension   | 5.00  | ✓   |
| h. If done with original or secondary work   | 2.00  | ✓   |
| i. Extension if used in place and if done with original work   | N/C   | ✓   |
| 13. EXTRA DIRECTORY LISTINGS:  | .30   | Per Month   |
| <p><b>CANCELLED</b></p> <p>DEC 01 1979</p> <p>BY <u>2nd R.S. #15.3</u></p> <p><b>PUBLIC SERVICE COMMISSION</b></p> <p>OF MISSOURI</p> <p>Peripheral equipment, as for as this tariff is concerned, consists of extensions, bell, gongs, chimes, howlers, and switches.</p> |       |   |
| <p>*Indicates new rate or text<br/>         †Indicates change</p>  |       | <p><b>FILED</b></p> <p>MAY 1 1975</p> <p>Case # 18,318</p> <p>Public Service Commission</p> |

DATE OF ISSUE April 28, 1975 DATE EFFECTIVE May 1, 1975  
 month day year month day year  
 ISSUED BY Evan Copsey, President, Sullivan, Mo.  
 name of officer title address



Fidelity Telephone Company  
 Name of Issuing Corporation

For All Exchanges  
 Community, Town or City

| RULES AND REGULATIONS<br>MISCELLANEOUS EQUIPMENT  |  | RECEIVED<br>JUL 31 1961<br>MISSOURI<br>Public Service Comm. |
|---|--|---|
| 12. INSTALLATION CHARGES: (Cont'd.)   |  |   |
| b. Where instrumentalities are in place   |  |   |
| 1. Main Line Stations   |  |   |
| Business and Coin Box   |  | 2.00  |
| Residence   |  | 2.00  |
| 2. Extension Stations, Bells, Gongs, Etc.   |  |   |
| Business and Coin Box   |  | 1.00  |
| Residence   |  | 1.00  |
| 13. EXTRA DIRECTORY LISTINGS:   |  |   |
| a. Business   |  | .25   |
| b. Residence  |  | .25   |
| <p><b>CANCELLED</b></p> <p>MAY 1 1975</p> <p>BY <u>W. R. S. 15.3</u><br/>                 PUBLIC SERVICE COMMISSION<br/>                 OF MISSOURI</p> <p><b>FILED</b></p> <p>SEP 1 - 1961</p> <p>PUBLIC SERVICE COMMISSION</p> |  |   |
| * Indicates new rate or text<br>+ Indicates change  |  |   |

DATE OF ISSUE JUL 31 1961  
 month day year

DATE EFFECTIVE SEP 1 - 1961  
 month day year

ISSUED BY Clifford T. Davis  
 name of officer

President Sullivan, Missouri  
 title address

## RULES AND REGULATIONS

### LIFELINE SERVICE

#### A. General Regulations

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://www.fidelitycommunications.com/>.

#### Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://www.fidelitycommunications.com/>.

(T)

(T)

**RULES AND REGULATIONS**

HOLD FOR FUTURE USE

(N)

(D)

(D)

---

Issued: March 15, 2012

Dave Beier  
64 North Clark  
Sullivan, MO 63080

Effective: April 14, 2012

CANCELLED  
December 2, 2016  
Missouri Public  
Service Commission  
JI-2017-0113

FILED  
Missouri Public  
Service Commission  
JI-2012-0451

RULES AND REGULATIONS

RECEIVED

LINK UP MISSOURI

NOV 19 1997

I. Link Up Missouri

MO. PUBLIC SERVICE COMM

A. Applicability of Link Up Missouri Service Connection Program

1. The Link up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.

a. Service Connection Charges, as set forth in this tariff<sup>1</sup>, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent , or \$30.00, whichever is less. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence.

+  
+

b. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve month period.

\*

c. A qualifying low-income customer may choose with a or b, or both a and b as described above.

d. Link Up assistance is available for a second or subsequent time only for a principal place of residence with an address different form the residence address where assistance was previously provided.

e. The premises at which the residence service is requested must be the applicant's principal place of residence.

f. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

2. Link Up will not be furnished on a Foreign Exchange service.

\*

<sup>1</sup>These do not include other charges that may be required at the initiation of service such as security deposit, contributions in and of construction, customer advances, etc.

JAN - 1 1998

\* Indicates new rate or text  
+ Indicates change

MISSOURI  
Public Service Commission

Issued: November 24, 1997

Kent Bliss  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080

Effective: January 1, 1998

Fidelity Telephone Co.  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

**RECEIVED**

Rules and Regulations  
Link Up Missouri

SEP 13 1988

**MISSOURI  
Public Service Commission**

1. Link Up Missouri

a. Applicability of Link Up Missouri Service Connection Program

1. The Link Up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.

a. Service Connection Charges, as set forth in this tariff,<sup>1</sup> for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, not to exceed \$30.00. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence.

2. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance.

- a. Subscribers must have lived at an address where there has been no telephone service for at least three months prior to the date that assistance is requested.
- b. Eligible subscribers must have not received this assistance within the last two years.
- c. Subscribers must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.
- d. Subscriber is currently receiving MEDICAID/medical assistance payments from the State of Missouri, and has provided their Department of Social Services Client Number (DCN) to the Company.

Of the eligibility requirements listed above, items a., b., and c., will be certified by the subscriber, and item d. will be State certified by the Department of Social Services.

<sup>1</sup> These do not include other charges that may be required at the initiation of service such as security deposits, contributions in kind of construction, customer advances, etc.

**CANCELLED FILED**

JAN 01 1988

SEP 26 1988  
89-55

**Public Service Commission**

By 5th RS 4/6

Public Service Commission  
MISSOURI

SEP 26 1988

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE 9/13/88  
month day year

DATE EFFECTIVE 10/10/88  
month day year

ISSUED BY John T. Davis  
name of officer

President  
title

64 North Clark  
Sullivan, Missouri 63080  
address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RULES AND REGULATIONS

NOV 25 1987

MISSOURI  
Public Service Commission

HELD FOR FUTURE USE

**CANCELLED**

SEP 26 1988

BY 402 R.S.#16  
Public Service Commission  
MISSOURI

JAN 01 1988

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE NOV 25 1987  
month day year

DATE EFFECTIVE JAN 1 1988  
month day year

ISSUED BY T. E. Troughton  
name of officer

Vice-President  
title

Sullivan, MO  
address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges

Community, Town or City

RECEIVED

Rules and Regulations

Private Branch Exchange

DEC 12 1986

1. Private Branch exchange - Cordless 12 line Board

A. Trunks - see 3 under Miscellaneous Equipment

B. \$5.00 per month for PBX board up to 12 stations in size.

C. Operators headset or telephone instrument supplied with board

D. Regular extension rate for each station connected to PBX board

2. Private Branch Exchange - Automatic 40 line board

A. Per line terminal equipped Monthly  
.75

B. Finder connector link 3.50

C. Power 30.00

D. Trunks - see 3 under Miscellaneous Equipment

E. Extensions - Regular extension rate

F. Operator Turret 9.00

G. Terminating equipment for full period talking circuit 1.25

H. Conference circuit 5.00

I. To restrict lines from outside useage - per .25

MISSOURI  
Public Service Commission

CANCELLED

JAN 01 1988

BY 3rd RS. #16  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
JAN 1 1987  
7A0877  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 9, 1986  
month day year

DATE EFFECTIVE January 1, 1987  
month day year

ISSUED BY John T. Davis  
name of officer

President  
title

Sullivan, MO  
address

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RECEIVED

JAN 24 1959

MISSOURI  
Public Service Comm.

RULES AND REGULATIONS  
PRIVATE BRANCH EXCHANGE

1. PRIVATE BRANCH EXCHANGE-CORDLESS 12 LINE BOARD

- A. Trunks--see 3 under Miscellaneous Equipment - Page 15
- B. \$5.00 per month for PBX board up to 12 stations in size.
- C. Operators headset or telephone instrument supplied with board.
- D. Regular extension rate for each station connected to PBX board.

2. PRIVATE BRANCH EXCHANGE - AUTOMATIC 40 LINE BOARD \*

|  | Monthly | Install. |
|--|---------|----------|
| A. Per line terminal equipped                            | .75     | 1.00     |
| B. Finder connector link                                 | 3.50    | 5.00     |
| C. Power   | 30.00   | 30.00    |
| D. Trunks - see 3 under miscellaneous equipment.         |         |          |
| E. Extensions - Regular extension rate                   |         |          |
| F. Operators Turret                                      | 9.00    | 27.00    |
| G. Terminating equipment for full period talking circuit | 1.25    | 2.00     |
| H. Conference circuit                                    | 5.00    | 5.00     |
| I. To restrict lines from outside useage--per line       | .25     | .50      |

CANCELLED

FILED

JAN 1 1987

FEB 25 1959

BY 2nd R.S. 16  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY Clyford V. Davis  
name of officer

President Sullivan, Missouri  
title address



Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RULES AND REGULATIONS  
PRIVATE BRANCH EXCHANGE

JUN 23 1957  
MISSOURI  
Public Service Comm.

I. PRIVATE BRANCH EXCHANGE

- A. Trunks - see 3 under Miscellaneous Equipment
- B. \$5.00 per month for PBX board up to 12 stations in size.
- C. Operators headset or telephone instrument supplied with board.
- D. Regular extension rate for each station connected to PBX board.

Case No. 13,529

**CANCELLED**

FEB 25 1959  
BY 1ST R.S. 10.16  
PUBLIC SERVICE COMM.  
OF MO

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company  
for all Exchanges

P.S.C. MO. NO. 1  
4<sup>th</sup> Revised Sheet No. 16.1  
Cancels (see below)

CANCELLING P.S.C. MO. NO. 1:

3<sup>rd</sup> Revised Sheet No. 16.1  
3<sup>rd</sup> Revised Sheet No. 16.2  
3<sup>rd</sup> Revised Sheet No. 16.3  
2<sup>nd</sup> Revised Sheet No. 16.4  
Original Sheet No. 16.5  
Original Sheet No. 16.6

(N)

(N)

(D)

(D)

Issued: December 1, 2016  
Issued By:

Jason Ross  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Effective: December 2, 2016

FILED  
Missouri Public  
Service Commission  
JI-2017-0113

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

**RULES AND REGULATIONS**

HOLD FOR FUTURE USE

(N)

(D)

(D)

Issued: March 15, 2012

Dave Beier  
64 North Clark  
Sullivan, MO 63080

Effective: April 14, 2012

**RULES AND REGULATIONS**

**LINK UP MISSOURI**

2. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link UP.

- a. The customer must participate in one of the following programs:
  - 1. Medicaid
  - 2. Food Stamps
  - 3. Supplemental Security Income (SSI)
  - 4. Federal public housing assistance
  - 5. Low Income Home Energy Assistance Program
  - 6. Temporary Assistance to Needy Families (TANF) +
  - 7. National free lunch program +
  
- b. The customer must sign, under penalty of perjury a document certifying:
  - 1. He/she is receiving benefits from one of the programs in 2.a above.
  - 2. Name of the program(s) from which they are receiving benefits.
  - 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

\* Indicates new rate or text  
+ Indicates change

---

**Issued: May 26, 2005**

**Dave Beier  
Fidelity Telephone Company  
64 North Clark  
Sullivan, MO 63080**

**Effective: June 25, 2005**

**RULES AND REGULATIONS**

**LINK UP MISSOURI**

2. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link UP.

- a. The customer must participate in one of the following programs:
  - 1. Medicaid
  - 2. Food Stamps
  - 3. Supplemental Security Income (SSI)
  - 4. Federal public housing assistance
  - 5. Low Income Home Energy Assistance Program
  - 6. Persons with Income at or below 135% of Federal Poverty Level
  - 7. Temporary Assistance to Needy Families (TANF)
  - 8. National free lunch program
  
- b. The customer must sign, under penalty of perjury a document certifying:
  - 1. He/she is receiving benefits from one of the programs in 2.a above.
  - 2. Name of the program(s) from which they are receiving benefits.
  - 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.



\* Indicates new rate or text  
+ Indicates change

**RULES AND REGULATIONS**

**RECEIVED**

**LINK UP MISSOURI**

**NOV 19 1997**

**2. Eligibility Requirements**

**MO. PUBLIC SERVICE COMM**

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link UP.

- a. The customer must participate in one of the following programs:
  1. Medicaid
  2. Food Stamps
  3. Supplemental Security Income (SSI)
  4. Federal public housing assistance
  5. Low Income Home Energy Assistance Program
  
- b. The customer must sign, under penalty of perjury a document certifying:
  1. He/she is receiving benefits from one of the programs in 2.a above.
  2. Name of the program(s) from which they are receiving benefits.
  3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

**FILED**

**JAN -1 1998**

\* Indicates new rate or text  
+ Indicates change

**Issued: November 24, 1997**

**Kent Bliss  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080**

**MISSOURI  
Public Service Commission  
Effective: January 1, 1998**

RULES AND REGULATIONS

LIFELINE SERVICE

A. General Regulations

1. Lifeline service is available to qualifying low-income subscribers for single-party residence service.
2. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
  - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
  - b. Toll blocking is offered to Lifeline subscribers at no charge.

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(T)  
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\*Indicates new rate or text  
+Indicates change

Issued: March 15, 2012

Dave Beier  
64 North Clark  
Sullivan, MO 63080

Effective: April 14, 2012

RULES AND REGULATIONS

Missouri Public

LIFELINE SERVICE

REC'D JUN 13 2002

A. General Regulations

Service Commission

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction in their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows:

|                                      |        |
|--------------------------------------|--------|
| State reduction in local rate:       | \$1.75 |
| Federal baseline Lifeline reduction: | *      |

(C)  
|  
(C)

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls. There is no charge for this service.

\*Baseline amount of Federal Credit is equal to 100% of the Federal End Subscriber Line Charge as specified in the Company's Interstate Access Tariff.

(N)  
(N)

Missouri Public

FILED JUL 01 2002  
XT-2002-1137  
Service Commission

Issued: June 13, 2002  
Issued by:

Effective: July 13, 2002

Dave Beier  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

JUL 01 2002



**RULES AND REGULATIONS**

**LIFELINE SERVICE**

**REC'D NOV 30 2001**

**A. General Regulations**

**Service Commission**

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$6.75. The components of the reduction to basic residential one-party rates are follows: (N)

|                                      |        |     |
|--------------------------------------|--------|-----|
| State reduction in local rate:       | \$1.75 |     |
| Federal baseline Lifeline reduction: | \$5.00 | (N) |

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls. There is no charge for this service.

**CANCELLED**

JUL 01 2002  
1<sup>st</sup> 2<sup>nd</sup> RS 16.2  
Public Service Commission  
MISSOURI

Issued: November 30, 2001  
Issued By:

Dave Beier  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Effective: January 1, 2002  
**Missouri Public**

**FILED JAN 01 2002**

**Service Commission**

RULES AND REGULATIONS

RECEIVED

LIFELINE SERVICE

NOV 19 1997

A. General Regulations

MO. PUBLIC SERVICE COMM

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$5.25. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate: \$1.75

Federal baseline Lifeline reduction: \$3.50

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls. There is no charge for this service.

CANCELLED

JAN 01 2002  
1/8 R 316.2  
Public Service Commission  
MISSOURI

FILED

JAN -1 1998

\* Indicates new rate or text  
+ Indicates change

Issued: November 24, 1997

Kent Bliss  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080

MISSOURI  
Public Service Commission  
Effective: January 1, 1998

**RULES AND REGULATIONS**

**LIFELINE SERVICE (Continued)**

**B. Eligibility Requirements**

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service.

a. To qualify for Lifeline the consumer must participate in one of the following programs:

- 1) Mo HealthNet (f/k/a Medicaid) (T)
- 2) Food stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal Public Housing Assistance or Section 8
- 5) Low Income Home Energy Assistance Program
- 6) National School Free Lunch Program (T)
- 7) Temporary Assistance for Needy Families, or (T)
- 8) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (effective June 1, 2012). (N)

2. The customer must sign, under penalty of perjury a document certifying:

- a. He/she is receiving benefits from one of the programs in 1.a. above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

3. The premises at which the residence service is requested must be the applicant's principal place of residence.

4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

**RULES AND REGULATIONS**

**LIFELINE SERVICE (Continued)**

**B. Eligibility Requirements**

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service.

a. To qualify for Lifeline the consumer must participate in one of the following programs:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program
- 6) Temporary Assistance to Needy Families (TANF) +
- 7) National free lunch program +

2. The customer must sign, under penalty of perjury a document certifying:

- a. He/she is receiving benefits from one of the programs in B.1. above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

3. The premises at which the residence service is requested must be the applicant's principal place of residence.

4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

\* Indicates new rate or text

+ Indicates change

**Issued: May 26, 2005**

**Dave Beier  
Fidelity Telephone Company  
64 North Clark  
Sullivan, MO 63080**

**Effective: June 25, 2005**

**RULES AND REGULATIONS**

**LIFELINE SERVICE (Continued)**

**B. Eligibility Requirements**

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service.
  - a. To qualify for Lifeline the consumer must participate in one of the following programs:
    - 1) Medicaid
    - 2) Food Stamps
    - 3) Supplemental Security Income (SSI)
    - 4) Federal public housing assistance
    - 5) Low Income Home Energy Assistance Program
    - 6) Persons with Income at or below 135% of Federal Poverty Level
    - 7) Temporary Assistance to Needy Families (TANF)
    - 8) National free lunch program
2. The customer must sign, under penalty of perjury a document certifying:
  - a. He/she is receiving benefits from one of the programs in B.1. above.
  - b. Name of the program(s) from which they are receiving benefits.
  - c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.



\* Indicates new rate or text  
+ Indicates change

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**Issued: March 22, 2005**

**Dave Beier  
Fidelity Telephone Company  
64 North Clark  
Sullivan, MO 63080**

**Effective: May 1, 2005**

**RECEIVED**

**RULES AND REGULATIONS**

**LIFELINE SERVICE (Continued)**

**NOV 19 1997**

**B. Eligibility Requirements**

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

**MO. PUBLIC SERVICE COMMISSION**

a. To qualify for Lifeline the consumer must participate in one of the following programs:

- 1) Medicaid
- 2) Food stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program

2. The customer must sign, under penalty of perjury a document certifying:

- a. He/she is receiving benefits from one of the programs in B.1. above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

3. The premises at which the residence service is requested must be the applicant's principal place of residence.

4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

**FILED**

**JAN -1 1998**

\* Indicates new rate or text  
+ Indicates change

**MISSOURI  
Public Service Commission**

**Issued: November 24, 1997**

**Kent Bliss  
Vice President Finance  
64 North Clark  
Sullivan, Missouri 63080**

**Effective: January 1, 1998**

**MISSOURI UNIVERSAL SERVICE FUND**

1. Missouri Universal Service Fund Low-Income Assistance

A. General-A low-income customer is any customer who requests or received residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

B. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:

- 1) Mo HealthNet (f/k/a Medicaid) (T)
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal Public Housing Assistance or Section 8
- 5) Low Income Home Energy Assistance Program
- 6) National School Free Lunch Program (T)
- 7) Temporary Assistance for Needy Families, or (T)
- 8) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (effective June 1, 2012). (N)  
|  
(N)

C. Eligible Services – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges: (T)

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
- 2) Access to local emergency service, including, but not limited to, 911 service established by local authorities
- 3) Access to basic local operator services
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll blocking or toll control for qualifying low-income customers

**MISSOURI UNIVERSAL SERVICE FUND**

1. Missouri Universal Service Fund Low-Income Assistance

A. General- A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

B. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)
- 6) Temporary Assistance to Needy Families (TANF)
- 7) National free lunch program

\*  
\*

C. Eligible Services-Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
- 2) Access to local emergency service, including, but not limited to, 911 service established by local authorities
- 3) Access to basic local operator services
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll blocking or toll control for qualifying low-income customers

\* Indicates new rate or text

---

**Issued: May 26, 2005**

**Dave Beier**  
**Fidelity Telephone Company**  
**64 North Clark**  
**Sullivan, MO 63080**

**Effective: June 25, 2005**



**MISSOURI UNIVERSAL SERVICE FUND**

1. Missouri Universal Service Fund Low-Income Assistance

- A. ~~General-~~ A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- B. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
- 1) Medicaid
  - 2) Food Stamps
  - 3) Supplementary Security Income (SSI)
  - 4) Federal Public Housing Assistance or section 8
  - 5) Low Income Home Energy Assistance Program (LIHEAP)
- C. Eligible Services-Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
  - 2) Access to local emergency service, including, but not limited to, 911 service established by local authorities
  - 3) Access to basic local operator services
  - 4) Access to basic local directory assistance
  - 5) Standard intercept service
  - 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - 7) One (1) standard white pages directory listing
  - 8) Toll blocking or toll control for qualifying low-income customers

**MISSOURI UNIVERSAL SERVICE FUND (Cont'd)**

1. Missouri Universal Service Fund Low-Income Assistance (Cont'd)

- D. Support Amount – Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communication Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential total telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

2. Missouri Universal Service Fund Disabled Assistance

- A. General – A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined on sheet 16.4 of this tariff, and meets the eligibility requirements set forth in this tariff.
- B. Regulations – Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
- 1) Federal Social Security Disability benefits
  - 2) Federal Supplemental Security income benefits
  - 3) Veterans Administration benefits
  - 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
  - 5) State aid to blind persons pursuant to Section 209.240 RSMo
  - 6) State Supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
- C. Support Amount – customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

**MISSOURI UNIVERSAL SERVICE FUND (Cont'd)**

3. “Missouri Universal Service Fund” surcharge
  - A. Company will place on each retail end-user customer’s bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
  - B. The surcharge will appear as a separate line item detailed as “Missouri Universal Service Fund.”
  - C. The surcharge percentage will be applied to the total of each customer’s charges for Intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

Fidelity Telephone Company

Replaces

3rd Revised Sheet 17

2nd Revised Sheet 17

GENERAL SERVICES

RECEIVED

EMERGENCY CONFERENCE SERVICE (L)

FEB 23 1990

A. General

MISSOURI

Emergency Conference Service is furnished <sup>Public Service Commission</sup> for the public safety by means of equipment located in a central office of the Company through which any exchange customer may make an announcement at several exchange stations simultaneously.

B. Rates

|                   |             |               |
|-------------------|-------------|---------------|
| 1. Automatic Type | Monthly     | Installation  |
|                   | <u>Rate</u> | <u>Charge</u> |
| Per station       | \$1.25      | \$25.00       |
| 2. Siren Control  |             |               |
| a. Clock          | \$2.00      | \$ 5.00       |
| b. Push Button    | .25         | 2.00          |
| c. Control Relay  | .50         | 5.00          |
| d. Power Supply   | 1.00        | 5.00          |

C. Conditions

1. This service may be furnished in connection with individual line service, but at the option of the Company. This service may also be furnished to party-line customers when equipment and facilities permit.
2. A contract or agreement for Emergency Conference Service will be for a minimum service period of three (3) years.
3. Equipment, instruments, and lines on the customer's premises, furnished by the Company, shall be and remain the property of the Company whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, or repairing equipment, instruments, and lines.
4. The above rates include equipment and telephone number associated with the service, and in addition to rates applicable to the exchange station equipment rates.

(L) Limited Availability. See Rules & Regulations.

\* Indicates new rate or text

+ Indicates change

MAR 1 1990

89-159

Public Service Commission

Issued: 2/23/90

Effective: 3/1/90

Kip Hendrickson  
Assistant V.P. Finance  
64 N. Clark St.  
Sullivan, MO 63080

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town, or City

RULES AND REGULATIONS  
MILEAGE

Held for future use

RECEIVED  
AUG 10 1987

MISSOURI  
Public Service Commission

**CANCELLED**

MAR 1 1990

BY 3<sup>ms</sup> RS.#17

Public Service Commission  
MISSOURI

**FILED**

SEP 10 1987

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE August 10, 1987  
month day year

DATE EFFECTIVE September 10, 1987  
month day year

ISSUED BY T.E. Troughton  
name of officer

Vice President  
title

Sullivan, Mo  
address

Fidelity Telephone Company For All Exchanges  
Name of Issuing Corporation Community, Town or City

| RULES AND REGULATIONS   |   |
|---|---|
| MILEAGE   |   |
| <p>I. MILEAGE (1)</p> <p>A. For Urban Service in Rural Areas</p> <ol style="list-style-type: none"> <li>1. \$ .50 per month per quarter mile for metallic circuit past initial rate area for one-party service.</li> <li>2. \$ .25 per month per quarter mile for metallic circuit past initial rate area for two-party service.</li> <li>3. \$ .15 per month per quarter mile for metallic circuit past initial rate area for four-party service.</li> </ol> | <p><b>RECEIVED</b></p> <p><b>JAN 22 1981</b></p> <p>MISSOURI</p> <p>Public Service Commission</p> |
| <p><b>CANCELLED</b></p> <p>SEP 10 1987</p> <p>BY <u>2nd R.S.#17</u></p> <p>Public Service Commission</p> <p>MISSOURI</p>  |   |
| <p>(1) Mileage charges do not apply in exchanges which have been up-graded to all one-party service.</p>  |   |
| <p><b>FILED</b></p> <p>FEB -1 1981</p> <p><b>80-269</b></p> <p>Public Service Commission</p>  |   |

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE January 22, 1981 DATE EFFECTIVE February 1, 1981  
month day year month day year

ISSUED BY Evan R. Copsey President Sullivan, Missouri  
name of officer title address

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

MILEAGE

I. MILEAGE

A. For Urban Service in Rural Areas

1. \$ .50 per month per quarter mile for metallic circuit past initial rate area for one-party service.
2. \$ .25 per month per quarter mile for metallic circuit past initial rate area for two-party service.
3. \$ .15 per month per quarter mile for metallic circuit past initial rate area for four-party service.

JAN 23 1957  
MISSOURI  
Public Service Comm.

**CANCELLED**  
FEB 1 1981  
BY Let B.S. #12  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Case No. 13,529

DATE OF ISSUE January 23, 1957  
month day year

DATE EFFECTIVE February 1, 1957  
month day year

ISSUED BY Clyford J. Davis  
name of officer

President  
title

Sullivan, Missouri  
address

GENERAL SERVICES

RECEIVED

FEB 23 1990

EMERGENCY CONFERENCE SERVICE (cont.) (L)

MISSOURI  
Public Service Commission

C. Conditions (cont.)

- 5. Such Emergency Conference equipment is not to be used for performing any function other than the reporting or dissemination of information of an emergency nature.
- 6. The customer must not use or permit any electrical or mechanical apparatus or device to be used in connection with the equipment or facilities furnished by the Company without the written consent of the Company.
- 7. Company liability in connection with Emergency Conference Service is specified in the Rules and Regulations of this tariff.

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

(L) Limited Availability. See Rules & Regulations.

\* Indicates new rate or text

+ Indicates change

FILED

MAR 1 1990

89 - 159

Public Service Commission

Issued: 2/23/90

Effective: 3/1/90

Kip Hendrickson  
Assistant V.P. Finance  
64 N. Clark St.  
Sullivan, MO 63080



Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges

Community, Town or City

RECEIVED

General Private Line Services  
Local and Station Equipment

DEC 12 1986

Local channels may be furnished subject to the availability of facilities for various purposes as follows: Public Service Commission

- 1. Private line and teletypewriter local channels for connection with interexchange facilities including connection to a private branch exchange if appropriate to any location within base rate area - 1 party business telephone rate  
Installation charge - \$6.00

Moves and changes same as 1 party business access line.

Where local channel extends beyond the base rate area excess mileage charges will apply.

- 2. Channels for program transmission, non-equalized, where both terminals of the channel are within the operating territory of the telephone exchange.
 

|                                |      |
|--------------------------------|------|
| Per month or less 1st 1/4 mile | 3.00 |
| Each additional 1/4 mile       | 1.00 |
| Installation charge            | 7.50 |

FILED  
JAN 1 1987  
TA0877  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 9, 1986  
month day year

DATE EFFECTIVE January 1, 1987  
month day year

ISSUED BY John T. Davis name of officer

President title

Sullivan, MO address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company

For All Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

General Private Line Services

Local and Station Equipment

RECEIVED  
DEC 2 1957  
MISSOURI  
Public Service Comm.

Local channels may be furnished subject to the availability of facilities for various purposes as follows.

- 1. Private line telephone and teletypewriter local channels for connection with interexchange facilities including telephone instrument or connection to a private branch exchange if appropriate to any location within base rate area -- 1 party business telephone rate

Installation charge -- \$ 6.00

Inside moves and changes same as 1 party business telephone

Where local channel extends beyond the base rate area excess mileage charges will apply.

- 2. Channels for program transmission, non-equalized, where both terminals of the channel are within the operating territory of the telephone exchange.

Per month or less 1st 1/4 mile 3.00

Each additional 1/4 mile 1.00

Installation charge 7.50

FILED

JAN 1 1958

PUBLIC SERVICE COMMISSION

CANCELLED

JAN 1 1987

BY 1st R.S. 18  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

DATE OF ISSUE November 30, 1957  
month day year

DATE EFFECTIVE January 1, 1958  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company

2nd Revised Sheet No. 19

Replaces

1st Revised Sheet No. 19

DIRECT INWARD DIAL (DID) PBX STATION NUMBERS, TRUNKING, AND COMMON EQUIPMENT

RECEIVED

A. GENERAL

FEB 23 1990

1. Direct Inward Dialing (DID) permits incoming dialed calls from the exchange network to reach a specific number within a customer system without the assistance of an attendant.   
*Public Service Commissioner*
2. This service is subject to the availability of existing equipment and facilities. Construction charges will apply if additional equipment or facilities are required in the Central Office to provide this service. When equipment or service of a special type is requested and provided, rates and charges based on the additional costs involved to meet the requirements of each case shall apply.
3. Nondigital Central Offices  
  
The Telephone Company assigns station numbers for DID in blocks of 100 numbers in all nondigital central offices. When additional numbers are required, they will be made available as soon as the Telephone Company has equipment available for this purpose. The Telephone Company cannot guarantee that station numbers will be made available in all cases.
4. Digital Central Offices  
  
The Telephone Company assigns station numbers for DID in blocks of 20 numbers in all digital central offices.
5. Customers to DID shall be responsible for the mechanical or manual interception of calls placed to station lines or numbers not connected for service.
6. The rates and charges specified are in addition to the applicable trunk rate or other rates and charges for other services or facilities with which this service is associated. It is the customer's responsibility to ensure that the CPE selected is compatible to operate with DID service.

FILED

\* Indicates new rate or text  
+ Indicates change

MAR 1 1990  
89 - 159  
Public Service Commission

Issued: 2/23/90

Effective: 3/1/90

Kip Hendrickson  
Assistant V.P. Finance  
64 N. Clark St.  
Sullivan, MO 63080

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

BLANK

Original Sheet No. 19 was cancelled by Original Sheets 15.1,  
15.2, and 15.3 9/1/61

**CANCELLED**

MAR 1 1990  
BY 2nd R.S.#19  
Public Service Commission  
MISSOURI

**FILED**

SEP 1 - 1961

PUBLIC SERVICE COMMISSION

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE \_\_\_\_\_  
month day year

DATE EFFECTIVE \_\_\_\_\_  
month day year

ISSUED BY \_\_\_\_\_  
name of officer title address

Fidelity Telephone Company  
Name of Issuing Corporation or Municipality

For All Exchanges  
Community, Town or City

RULES AND REGULATIONS  
MISCELLANEOUS EQUIPMENT

|   | Monthly |
|---|---------|
| 5. EXTENSION BELL   | .25     |
| 6. EXTENSION GONG   | .35     |
| 7. SWITCHES   | .25     |
| 8. HOWLER   | 1.00    |
| 9. CHIME  | 1.00    |
| 10. MOVES AND CHANGE CHARGES  | —       |
| a. Inside of Room   | 1.00    |
| b. Inside of Building   | 1.50    |
| c. Outside of Building  | 2.00    |
| d. Change in style of instrument  | 1.00    |
| 11. SERVICE CONNECTION CHARGES  |         |
| a. For restoration of service after sus-<br>pension for which the subscriber is<br>responsible, City    | 2.00    |
| b. For restoration of service after sus-<br>pension for which the subscriber is<br>responsible, Country | 2.50    |
| 12. EXTRA DIRECTORY LISTINGS  |         |
| a. Business   | .25     |
| b. Residence  | .25     |

RECEIVED  
JAN 24 1959  
MISSOURI  
Public Service Comm.

**CANCELLED**

**FILED**

FEB 25 1959

BY SEP 1 - 1961  
OR. 151, 152, 153  
PUBLIC SERVICE COMM.  
OF MO

PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 23, 1959  
month day year

DATE EFFECTIVE February 25, 1959  
month day year

ISSUED BY Clyde J. Davis  
name of officer

President Sullivan, Missouri  
title address

DIRECT INWARD DIAL (DID) PBX STATION NUMBERS TRUNKING, AND  
COMMON EQUIPMENT (continued)

## B. RATES

|   | <u>Monthly<br/>Rate</u> | <u>Installation<br/>Charge</u> |
|---|-------------------------|--------------------------------|
| 1. Nondigital Central Offices-<br>Block of 100 Seven-Digit<br>numbers for Direct Inward<br>Dial Station Numbers<br>Assigned, each Block | \$235.00                | \$15.00                        |
| 2. Digital Central Office-<br>Block of 20 Seven-Digit<br>Numbers for Direct Inward<br>Dial Station Numbers<br>Assigned, each Block      | \$ 70.00 (I)            | \$15.00                        |
| 3. First block of 100 Seven-<br>Digit Numbers for Inward Dial<br>Station Numbers Assigned,<br>each Block                                | \$265.00 (I)            | \$15.00                        |
| Additional block of 100<br>Seven-Digit Numbers for<br>Inward Dial Station<br>Numbers Assigned   | \$ 60.00 (I)            | \$15.00                        |

(I) Increase in rate

Issued: April 21, 2004  
Issued By:Effective: May 21, 2004  
Dave Beier, Vice President-Regulatory  
64 N. Clark  
Sullivan, MO 63080

Fidelity Telephone Company

Original Sheet No. 19.1

DIRECT INWARD DIAL (DID) PBX STATION NUMBERS, TRUNKING, AND  
COMMON EQUIPMENT (continued)

RECEIVED

B. RATES

|   | <u>Monthly<br/>Rate</u> | <u>Installation<br/>Charge</u>                       |
|---|-------------------------|--|
|   |                         | FEB 23 1990<br>MISSOURI<br>Public Service Commission |
| 1. Nondigital Central Offices-<br>Block of 100 Seven-Digit<br>numbers for Direct Inward<br>Dial Station Numbers<br>Assigned, each Block | \$235.00                | \$15.00  |
| 2. Digital Central Office-<br>Block of 20 Seven-Digit<br>Numbers for Direct Inward<br>Dial Station Numbers<br>Assigned, each Block      | \$ 60.00                | \$15.00  |
| 3. First block of 100 Seven-<br>Digit Numbers for Inward Dial<br>Station Numbers Assigned,<br>each Block                                | \$235.00                | \$15.00  |
| Additional block of 100<br>Seven-Digit Numbers for<br>Inward Dial Station<br>Numbers Assigned   | \$ 50.00                | \$15.00  |

**CANCELLED**

MAY 8 1 2004  
SRS 19.1  
Public Service Commission  
MISSOURI

**FILED**

\* Indicates new rate or text  
+ Indicates change

MAR 1 1990  
89 - 159  
Public Service Commission

Issued: 2/23/90

Effective: 3/1/90

Kip Hendrickson  
Assistant V.P. Finance  
64 N. Clark St.  
Sullivan, MO 63080

RULES AND REGULATIONS  
FOREIGN EXCHANGE SERVICE

I. General Regulations

RECEIVED

MAY 2 1988

MISSOURI  
Public Service Commission

- A. Foreign exchange service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally serves the area in which the subscriber is located. (C)
- B. For the purpose of this tariff, the term, "Foreign Exchange", shall mean the exchange from which the foreign exchange service dial tone is furnished. The term, "Normal Exchange", shall mean the exchange normally serving the area in which the subscriber's premise is located. (N)
- C. Foreign exchange service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally; but will do so, at its option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved. (T)
- D. Foreign exchange service will be furnished to exchanges within the same LATA as the normal exchange. (N)
- E. Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence service. The service will be furnished only at one location or premises for each channel or circuit. (N)
- F. Where the normal exchange is operated by this Telephone Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal (T)

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Issued: 5/2/88

Issuing Officer:  
Terry Troughton, Vice President  
64 North, Clark  
Sullivan, MO 63080

Effective: 7/1/88

FILED

JUL 1 1988  
84-222 et al.  
Public Service Commission



Fidelity Telephone Co.

For All Exchanges

Name of Issuing Corporation

Community, Town or City

RECEIVED

RULES AND REGULATIONS  
FOREIGN EXCHANGE SERVICE

JAN 29 1962

MISSOURI

Public Service Comm.

I. GENERAL REGULATIONS:

A. Foreign exchange service is service furnished to a subscriber from another exchange other than the exchange which normally serves the subscriber. This includes tie lines and private lines which terminate in a PBX or PABX. He may obtain this service directly from another Central Office, or he may have physical connections by which he is able to obtain foreign exchange service thru a subscriber of the foreign exchange.

B. Foreign exchange service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally; but, will do so, at its option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.

C. Where the normal exchange is operated by this Telephone Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.

D. Where the foreign exchange is operated by another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.

E. Foreign exchange service will be furnished at the rates contained in this tariff section, provided the necessary facilities and equipment are available. Where the facilities and/or equipment are not available, and extra-ordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available, the subscriber

CANCELLED

ALL 1 1988  
BY 2/20/88  
Public Service Commission  
MISSOURI

FILED

JAN 28 1962

\* Indicates new rate or text  
+ Indicates change

PUBLIC SERVICE COMMISSION

DATE OF ISSUE Jan. 29, 1962

DATE EFFECTIVE Feb. 28, 1962

ISSUED BY Clifford T. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Co.  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RECEIVED  
APR 24 1961  
MISSOURI  
Public Service Comm.

RULES AND REGULATIONS  
FOREIGN EXCHANGE SERVICE

I. GENERAL REGULATIONS:

- A. Foreign exchange service is service furnished to a subscriber from another exchange other than the exchange which normally serves the subscriber. He may obtain this service directly from another Central Office, or he may have physical connections by which he is able to obtain foreign exchange service thru a subscriber of the foreign exchange.
- B. Foreign exchange service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally; but, will do so, at its option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.
- C. Where the normal exchange is operated by this Telephone Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.
- D. Where the foreign exchange is operated by another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
- E. Foreign exchange service will be furnished at the rates contained in this tariff section, provided the necessary facilities and equipment are available. Where the facilities and/or equipment are not available, and extra-ordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available, the subscriber may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.

CANCELLED

FEB 2 1962  
BY 1st K.S. N...  
PUBLIC SERVICE COMM.

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE April 24, 1961  
month day year

DATE EFFECTIVE May 24, 1961  
month day year

ISSUED BY Clifford J. Davis  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company

2nd Revised Sheet 21  
Canceling 1st Revised Sheet 21  
For All Exchanges

**RULES AND REGULATIONS  
FOREIGN EXCHANGE SERVICE**

**RECEIVED**

**MAY 2 1988**

FOREIGN EXCHANGE SERVICE (Cont'd)

**MISSOURI  
Public Service Commission**

exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.

- G. Where the foreign exchange is operated by another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
- H. Foreign exchange service will be furnished at the rates outlined hereafter, provided the necessary facilities and equipment are available. Where the facilities and/or equipment are not available, and extraordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available, the subscriber may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.
- I. No off premise extensions will be furnished in connection with foreign exchange service.
- J. The use of the service is limited to the subscriber and his employees for business purposes, and in the case of residence service, to the members of his immediate household. Foreign exchange service calls will be further limited to calls within the local calling area (including any EAS locations) of the foreign exchange. If any subscriber to this service is found to be transferring or transmitting messages for parties other than authorized above, in the normal exchange area, and/or making toll calls through the foreign exchange, such subscriber and foreign exchange business office shall be notified that the practice must be discontinued or the foreign exchange service may be terminated ten (10) days after the date of such notice.

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(N)  
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CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Issued: 5/2/88

Issuing Officer:  
Terry Troughton, Vice President  
64 North, Clark  
Sullivan, MO 63080

Effective: 7/1/88

**FILED**

**JUL 1 1988**  
*84-222 et al.*  
**Public Service Commission**

Fidelity Telephone Co.  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City MISSOURI

RULES AND REGULATIONS  
FOREIGN EXCHANGE SERVICE

JAN 29 1962

I. GENERAL REGULATIONS: (Continued):

Public Service Comm.

may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.

- F. The use of service is limited to the subscriber and his employees for business purposes, and in the case of residence service, to the members of his immediate household. Any subscriber to this service using such service other than authorized above shall be notified that the practice must be discontinued or the foreign exchange service may be terminated 10 days after the ~~last~~ notice.

**CANCELLED**

2. RATES:

JUL 1 1988  
BY 2nd R.S. #21

- A. The charge for foreign exchange service is the established service rate, and non-recurring service connection charge applicable to all companies involved. In addition, the following monthly charges apply:

Public Service Commission  
**MISSOURI**

1. A connection charge of \$10.00 per month will apply for each \$ .05 multiple of the day station to station initial period, message toll rate between the normal exchange and the foreign exchange.
2. Where special repeater equipment is required for satisfactory transmission and/or signaling on the foreign exchange circuit, such equipment will be provided at a monthly rate based on the costs involved.
3. In addition to the above rates, any other rates covered in this tariff will be added when applicable.

**FILED**

FEB 28 1962

\* Indicates new rate or text  
+ Indicates change

PUBLIC SERVICE COMMISSION

DATE OF ISSUE Jan. 29, 1962

DATE EFFECTIVE Feb. 28, 1962

ISSUED BY

Clifford T. Davis  
name of officer

President

Sullivan, Missouri  
address

Fidelity Telephone Co.  
Name of Issuing Corporation

For All Exchanges

County \_\_\_\_\_ Town or City \_\_\_\_\_

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RULES AND REGULATIONS  
FOREIGN EXCHANGE SERVICE

APR 24 1961

MISSOURI  
Public Service Comm.

F. The use of service is limited to the subscriber and his employees for business purposes, and in the case of residence service, to the members of his immediate household. Any subscriber to this service using such service other than authorized above shall be notified that the practice must be discontinued or the foreign exchange service may be terminated 10 days after the date of such notice.

2. RATES:

A. The charge for foreign exchange service is the established monthly service rate, and non-recurring service connection charge applicable to all companies involved. In addition, the following monthly charges apply:

1. A connection charge of \$10.00 per month will apply for each \$ .05 multiple of the day station to station initial period, message toll rate between the normal exchange and the foreign exchange.
2. Where special repeater equipment is required for satisfactory transmission and/or signaling on the foreign exchange circuit, such equipment will be provided at a monthly rate based on the costs involved.

CANCELLED

FEB 23 1962  
BY *10485 N201*  
PUBLIC SERVICE COMM.

FILED

APR 24 1961

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE April 24, 1961  
month day year

DATE EFFECTIVE May 24, 1961  
month day year

ISSUED BY *Clyde J. Davis*  
name of officer

President  
title

Sullivan, Missouri  
address

REC'D SEP 11 1998

1st Revised Sheet 21.1  
Cancels Original Sheet 21.1  
For All Exchanges

Fidelity Telephone Company

RULES AND REGULATIONS  
FOREIGN EXCHANGE SERVICE

FOREIGN EXCHANGE SERVICE (Contd.)

2. Rates

- A. Rates for foreign exchange service will include rates for local service at the foreign exchange, rates for private line service from the foreign exchange to the subscriber location in the normal exchange, and supplemental charges as outlined below.
- B. The charge for local service at the foreign exchange is the established monthly service rate, and non-recurring service connection charge of the foreign exchange for the grade of service (individual line business or residence, or PBX and PABX trunks) with which the foreign exchange service is to be associated.
- C. The charges for private line service from the foreign exchange to the subscriber location in the normal exchange will be as follows:
  - 1. For private line facilities provided by this Telephone Company, the rates outlined in this Telephone Company's private line tariff will apply.
  - 2. Where all or a portion of the private line facilities are furnished by another telephone company, charges for those facilities shall apply as specified in the regulations of such participating company.

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

D

Issued: September 11, 1998

Issuing Officer:  
John Davis  
64 North Clark  
Sullivan, Missouri 63080

Effective: November 1, 1998

Missouri Public  
Service Commission  
98-344  
FILED NOV 01 1998

**RULES AND REGULATIONS  
FOREIGN EXCHANGE SERVICE**

FOREIGN EXCHANGE SERVICE (Cont'd)

**RECEIVED**

**MAY 2 1988**

2. Rates

A. Rates for foreign exchange service will include rates for local service at the foreign exchange, rates for private line service from the foreign exchange to the subscriber location in the normal exchange, and supplemental charges as outlined below.

**MISSOURI  
Public Service Commission**

(N)

(N)

B. The charge for local service at the foreign exchange is the established monthly service rate, and non-recurring service connection charge of the foreign exchange for the grade of service (individual line business or residence, or PBX and PABX trunks) with which the foreign exchange service is to be associated.

(C)

(C)

C. The charges for private line service from the foreign exchange to the subscriber location in the normal exchange will be as follows:

(N)

1. For private line facilities provided by this Telephone Company, the rates outlined in this Telephone Company's private line tariff will apply.

2. Where all or a portion of the private line facilities are furnished by another telephone company, charges for those facilities shall apply as specified in the regulations of such participating company.

(N)

D. A supplemental charge of \$10.00 per month will apply at the normal exchange for each \$ .05 multiple of the day station-to-station initial period, message toll rate between the normal exchange and the foreign exchange.

(T)

(C)

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(D)

**CANCELLED**

**NOV 01 1988**  
By *ISRS #21.1*  
**Public Service Commission**  
**MISSOURI**

(D)

Issued: 5/2/88

Issuing Officer:  
Terry Troughton, Vice President  
64 North, Clark  
Sullivan, MO 63080

Effective: 7/1/88

**FILED**

**JUL 1 1988**  
*84-222 et al.*  
**Public Service Commission**

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Geographically, Town or City

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Rules and Regulations

MAY 2 1973

MISSOURI  
Public Service Commission

1.1 INSTALLATION OF TELEPHONE LINES WITHIN THE DIVISION (1), TELEPHONE LINES CONSTRUCTED, INSTALLED AND OWNED BY UTILITIES IN SUBDIVISIONS SHALL BE INSTALLED UNDERGROUND.

1.1.1 The following definitions are used in this section of the tariff:

APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).

SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

1.1.2 The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. JUN 5 1973

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.

\* Indicates new rate or text  
+ Indicates change

FILED  
JUN 5 1973  
Public Service Commission

DATE OF ISSUE March 8, 1973  
month day year

DATE EFFECTIVE JUN 5 1973  
month day year

ISSUED BY [Signature]  
Name of official

President Sullivan, Mo.  
Title address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115



Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Covered by this Order

**RECEIVED**

**MAY 2 1973**

Rules and Regulations

**MISSOURI**  
**Public Service Commission**

1.1.2  
(Cont.)

provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs 1.1.4 and 1.1.6 of this section of the Tariff. Temporary service is provided under Paragraph 1.1.5 of this section of the Tariff.

1.1.3

**RIGHTS-OF-WAY AND EASEMENTS**

A. Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.

B. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

**FILED**  
**JUN 5 1973**  
**Public Service Commission**

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE March 8, 1973  
month day year

DATE EFFECTIVE JUN 5 1973  
month day year

ISSUED BY [Signature]

President Sullivan, Jo.

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company

Name of Issuing Corporation

For All Exchanges

Community, Town, or City

**RECEIVED**

Rules and Regulations

**MAY 2 1973**

**MISSOURI  
Public Service Commission**

**1.1.4 ADVANCE PAYMENTS**

- A. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
- B. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
- C. Any portion of an advance remaining unrefunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

**FILED**

**JUN 5 1973**

**Public Service Commission**

**1.1.5 TEMPORARY FACILITIES**

- A. Temporary facilities may be installed to provide service when necessary, for a period of one year.

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE March 8, 1973

DATE EFFECTIVE JUN 5 1973

ISSUED BY [Signature]

President Sullivan, W.

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company  
State of Missouri Corporation

For

All

**RECEIVED**  
MAY 2 1973  
MISSOURI  
Public Service Commission

Rules and Regulations

B. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

1.1.6 SPECIAL CONDITIONS

- A. In circumstances, where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.
- B. In the event of a conflict between this tariff and the company's existing tariffs, then the provisions of this tariff will apply.

**FILED**  
JUN 5 1973  
Public Service Commission

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE March 8, 1973

DATE EFFECTIVE JUN 5 1973

SIGNED BY *[Signature]*  
President

Sullivan, Mo.  
President

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

P.S.C. Mo.-No. 1

Fidelity Telephone Company

2nd Revised Sheet 26  
Cancels 1st Revised Sheet 26  
For All Exchanges

RULES AND REGULATIONS

Reserved For Future Use

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MAY 2 1988

MISSOURI  
Public Service Commission.

(D)

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-01115

(D)

Issued: 5/2/88

John T. Davis, President  
64 North Clark  
Sullivan, Missouri 63080

Effective: 7/1/88

FILED

JUL 1 1988  
84-222 et al  
Public Service Commission

FIDELITY TELEPHONE COMPANY

For

All Exchanges

Name of Issuing Corporation

Community, Town or City

RULES AND REGULATIONS

**RECEIVED**  
DEC 27 1983  
MISSOURI  
Public Service Commission

Message Toll Service

The Company concurs in the rates, charges and conditions governing intrastate intra-LATA Message Toll Service as set forth in Southwestern Bell Telephone Company's tariff for such service, on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law.

Message Toll Service Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

**CANCELLED**  
JUL 1 1988  
BY 201 R.S. #26  
Public Service Commission  
MISSOURI

**FILED**  
JAN - 1 1984  
84 - 62  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 27, 1983 DATE EFFECTIVE January 1, 1984  
month day year month day year

ISSUED BY Evan Copsey President Sullivan, Missouri  
name of officer title address

Fidelity Telephone Company  
Name of Issuing Corporation

For All Exchanges  
Community, Town or City

RECEIVED

RULES AND REGULATIONS

Aug 7 1975

A. GENERAL

MISSOURI

1. The Fidelity Telephone Company will ~~provide~~ <sup>Public Service Commission</sup> Long Distance Service when it can secure suitable facilities and suitable connections with other telephone companies at established rates.

Fidelity Telephone Company assents to, and concurs in, the Long Distance Toll Tariffs of the Southwestern Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such Long Distance Toll Tariffs until this authority is revoked or cancelled by either party. Fidelity Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Fidelity Telephone Company, subject to the jurisdiction of the Missouri Public Service Commission as it applies.

CANCELLED

JAN - 1 1984  
BY RS 26  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

SEP 11 1975

Public Service Commission

\*Indicates new rate or text

+Indicates change

DATE OF ISSUE August 11, 1975  
month day year

DATE EFFECTIVE September 11, 1975  
month day year

ISSUED BY [Signature]  
name of officer

President  
title

Sullivan, Missouri  
address

FORM NO. 13

P.S.C.MO. No. 1

1st Revised Sheet No. 26.1

Cancelling P.S.C.MO.No. 1

Original Sheet No. 26.1

Fidelity Telephone Company  
Name of Issuing Corporation

For                       
Community, Town, or City

| RULES AND REGULATIONS                            | <del>REVISED</del>                    |
|--|---------------------------------------|
| Held for future use                              | AUG 10 1987                           |
|  | MISSOURI<br>Public Service Commission |
|  | FILED                                 |
|  | SEP 10 1987                           |
|  | Public Service Commission             |
| *Indicates new rate or text<br>+Indicates change |                                       |

DATE OF ISSUE August 10, 1987  
month day year

DATE EFFECTIVE September 10, 1987  
month day year

ISSUED BY T.E. Troughton  
name of officer

Vice President  
title

Sullivan, Mo  
address

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-01115

FIDELITY TELEPHONE COMPANY

For All Exchanges

Name of Issuing Corporation

Community \_\_\_\_\_ Town or City \_\_\_\_\_

**RECEIVED**  
DEC 27 1983  
MISSOURI  
Public Service Commission

RULES AND REGULATIONS

Access Services

Access services are those services which are described in Section 1.1, et seq., of the Access Services Tariff of Southwestern Bell Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules, regulations and system of charges specified in the Access Services Tariff filed by Southwestern Bell Telephone Company and approved by the Missouri Public Service Commission.

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Southwestern Bell Telephone Company's Access Services Tariff at the rates and charges and pursuant to the terms and conditions specified therein. The Company's concurrence in Southwestern Bell Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

**CANCELLED**  
SEP 10 1987  
BY Pat R S #26.1  
Public Service Commission  
MISSOURI

**FILED**  
JAN - 1 1984  
84 - 62  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 27, 1983 DATE EFFECTIVE January 1, 1984  
month day year month day year

ISSUED BY Evan Copsey President Sullivan, Missouri  
name of officer title address



SMARTFEATURES SERVICES

RECEIVED

JAN 15 1997

A. General Regulations

SmartFeatures Services are optional telephone services individually described in these services allow customers to efficiently manage the call flow generated by their Long Distance Access Line(s). SmartFeatures Services are subject to the availability of facilities and compatibility with central office equipment, customer access line and premises equipment. SmartFeatures Services will be furnished only at locations where adequate and suitable facilities are available to residential and business customers, excluding some multi-line hunting arrangements. SmartFeatures Services are not available to customers having Payphone service, Mobile, Remote Switching System WATS, Centrex telephone services and trunk facilities associated with Direct Inward Dialing. When multiple services are activated on the same line, certain services may take precedence over others.

B. Service Descriptions

1. Call Forwarding - Enables customer to redirect all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for payment of all charges (e.g., toll charges) for each call between his Call Forwarding-equipped telephone and the telephone to which the call is being forwarded. This service uses a courtesy call to notify a party at the "forward to number" that the customer will be forwarding calls to their number.
2. Call Forwarding with Remote Activation - Provides a customer that also subscribes to Call Forwarding service the ability to activate, deactivate or change the Call Forwarding feature from a remote location by dialing a Telephone company-provided remote access number. This feature can only be activated by using a touch tone telephone. Any charges incurred in accessing remote number will be billed as appropriate.
3. Call Forwarding/Busy Line - Allows incoming calls that encounter a busy condition to be automatically forwarded to a predesignated telephone number with the exchange, the Long distance Telecommunications Network or to Voice Mail service. The Call Forwarding customer is responsible for the payment of all charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

Issued: January 17, 1997

Kent Bliss  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Effective: April 15, 1997

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company  
Name of Issuing Corporation

For Sullivan  
Community, Town, or City

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GENERAL SERVICES

AUG 10 1987

CUSTOM CALLING SERVICE

**MISSOURI  
Public Service Commission**

A. General

Custom Calling Service consists of one or more of the following features which provide special kinds of customer-controlled communications features on individual service lines. Custom Calling Service is available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:

1. Call Waiting--Provides a signal to a customer using the telephone that another call is being attempted to his number. The customer can "hold" the original call to answer the incoming call.
2. Call Forwarding--Permits all calls directed to a customer number to be routed on to another dialable number, predetermined and activated by the customer.

Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate on every call answered at the "forwarded to" number.

3. Three-Way Calling--Allows for the addition of a third number to a connection made between two numbers without the assistance of an operator.
4. Speed Calling--Permits customer calling to other telephone numbers through the dialing of an abbreviated code rather than an entire telephone number. Two capacities are available: 8- or 30- number code lists.

**CANCELLED**

AUG 26 1986  
BY 3rd R.S. #27  
Public Service Commission  
MISSOURI

**FILED**

SEP 10 1987

**Public Service Commission**

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE August 10, 1987 DATE EFFECTIVE September 10, 1987  
month day year month day year

ISSUED BY T. E. Troughton Vice President Sullivan, Mo  
name of officer title address

Fidelity Telephone Company For  
Name of Issuing Corporation

Sullivan  
Community, Town or City

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DEC 12 1986

MISSOURI  
Public Service Commission

**CANCELLED**

SEP 10 1987

BY 2nd R.S.#27

Public Service Commission  
MISSOURI

JAN 1 1987

TAO 877

Public Service Commission

\*Indicates new rate or text  
+Indicates change

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month day year

DATE EFFECTIVE January 1, 1987  
month day year

ISSUED BY John T. Davis  
John T. Davis name of officer

President  
title

Sullivan, MO  
address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For \_\_\_\_\_

SULLIVAN  
Community, Town or City

RECEIVED

MOBILE DIAL TELEPHONE SERVICE

OCT 25 1977

1. GENERAL

Public Service Commission

- A. This tariff applies to Mobile Dial Telephone service provided by the Fidelity Telephone Company, hereinafter called the "Telephone Company", from its base station in Sullivan area between mobile units or between wire telephone and mobile units. This Tariff also applies to Paging Service.
- B. Local Service. Flat rate local service is provided within the dialing range of the telephone company's base station and individual mobile dial telephones.
- C. Roamer Service. This is service provided by the Telephone Company to Mobile Unit customers of other telephone companies and by other telephone companies to the Telephone Company's customers. The Telephone Company's customers will be equipped for this service as they indicate the need for not to exceed eleven channels. Receipt of such service by the Telephone Company's customer shall be subject to the regulations and charges of such other telephone companies.
- D. Long Distance. This service will be provided to roamers as well as local customers, except roamer calls will be accepted on a sent collect or credit card basis only.
- E. Paging Service. This service is provided through the use of a shirt-pocket tone signalling unit which can be activated by the Telephone Company.

CANCELLED

JAN 1 1987

BY 1st R.S. 27  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Customer-Provided Terminal Equipment. Customer-provided terminal equipment, may be used and customer-provided communications systems may be connected with the facilities furnished by the Telephone Company for telecommunications services as provided in the General Exchange Tariff.

Service, Equipment and Maintenance. Service and equipment, and rates including maintenance, will be provided by the Telephone Company at rates and charges shown in "2. RATES AND CHARGES" hereinafter. The customer is required to make his vehicle or paging unit available to the Telephone Company at a designated place in the Sullivan area in order to receive maintenance.

\* Indicates new rate or text  
+ Indicates change

FILED

DEC 1 1977

DATE OF ISSUE October 26, 1977  
month day year

DATE EFFECTIVE December 1, 1977  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President Sullivan, Missouri  
title address

**SMARTFEATURES SERVICES**

**B. Service Descriptions (Cont'd)**

- 4. Call Forwarding/Don't Answer - Allows incoming calls which are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange, the Long Distance Telecommunications Network or to Voice Mail service. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.
- 5. Call Forwarding/Busy Line/Don't Answer - Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange, the Long Distance Telecommunications Network or Voice Mail service. The Call Forwarding customer is responsible for all charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.
- 6. Remote Call Forwarding – Automatically redirects, all incoming calls placed to a designated telephone number, to a predesignated number within the exchange or on the Long Distance Telecommunications Networks. The Remote Call Forwarding customer is responsible for the payment of all charges (e.g., toll charges) for each call between his Remote Call Forwarding number and the telephone to which the call is being forwarded.
- 6.a. Call Transfer allows an end-user to transfer an incoming call to any telephone number that can be directly dialed, including long distance, and hang up without disconnecting the call. The end-user that transfers the call is responsible for applicable toll charges incurred from the time the original call is transferred to the third party.
- 7. Selective Call Forwarding – Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. Selective Call Forwarding customers are responsible for the payment of charges (e.g., toll charges) for each call between their line and the telephone numbers to which the call is being forwarded.
- 8. Call Waiting – Alerts a customer using his telephone that another caller is trying to reach him. Call Waiting customers may deactivate Call Waiting for the duration of one call by dialing a code. Call Waiting is automatically reactivated for the next originating or terminating call.

(N)  
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 (N)

Issued: October 29, 2003

Effective: November 28, 2003

Issued By:

Dave Beier, Vice President - Regulatory  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company

4th Revised Sheet No. 28  
Replaces 3rd Revised Sheet No. 28

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SMARTFEATURES SERVICES

JUL 26 1996

B. Service Descriptions (Cont'd)

MISSOURI  
Public Service Commission

4. Call Forwarding/Don't Answer - Allows incoming calls which are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange, the Long Distance Telecommunications Network or to Voice Mail service. The Call Forwarding customer is responsible for the payment of all charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.
5. Call Forwarding/Busy Line/Don't Answer - Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange, the Long Distance Telecommunications Network or Voice Mail service. The Call Forwarding customer is responsible for all charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.
6. Remote Call Forwarding - Automatically redirects, all incoming calls placed to a designated telephone number, to a predesignated number within the exchange or on the Long Distance Telecommunications Network. The Remote Call Forwarding customer is responsible for the payment of all charges (e.g., toll charges) for each call between his Remote Call Forwarding number and the telephone to which the call is being forwarded.
7. Selective Call Forwarding - Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. Selective Call Forwarding customers are responsible for the payment of charges (e.g., toll charges) for each call between their line and the telephone numbers to which the call is being forwarded.
8. Call Waiting - Alerts a customer using his telephone that another caller is trying to reach him. Call Waiting customers may deactivate Call Waiting for the duration of one call by dialing a code. Call Waiting is automatically reactivated for the next originating or terminating call.

CANCELLED

NOV 28 2003

5 THRS 28

Public Service Commission  
MISSOURI

JUL 23 1996

Issued: July 26, 1996

Effective: August 26, 1996  
MO. PUBLIC SERVICE COMM

Kent Bliss  
Vice President - Revenues  
64 N. Clark  
Sullivan, MO 63080

Fidelity Telephone Company

Replaces

3rd Revised Sheet No. 28

2nd Revised Sheet No. 28

GENERAL SERVICES

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CUSTOM CALLING SERVICE (continued)

FEB 23 1990

B. Rates

MISSOURI

Public Service Commission

Service charges may apply. Additional service charges do not apply when establishing basic local exchange service or when adding Custom Calling Services within ninety days of the date when these services first become available in an exchange.

|                               | Monthly Rate |        | Installation Charge * |
|-------------------------------|--------------|--------|-----------------------|
|                               | Bus.         | Res.   |                       |
| 1. Call Waiting per line      | \$3.85       | \$2.85 | \$5.00                |
| 2. Call Forwarding per line   | 2.70         | 2.00   | 5.00                  |
| 3. Three-Way Calling per line | 2.70         | 2.00   | 5.00                  |
| 4. Speed Call                 |              |        |                       |
| a. 8-number, per line         | 2.70         | 2.00   | 5.00                  |
| b. 30-number, per line        | 4.60         | 3.90   | 5.00                  |
| 5. Features 1, 2, 3, and      |              |        |                       |
| a. Speed Call 8               | 8.00         | 6.00   | 5.00                  |
| b. Speed Call 30              | 9.50         | 7.00   | 5.00                  |
| 6. Touch Tone                 |              |        | 5.00                  |

Application of Installation Charges

- When Custom Calling features are provided in conjunction with the establishment of exchange telephone service or a change which involves a line connection service charge, the \$5.00 installation charges quoted above do not apply.
- The \$5.00 charge will be applied only once, for each line arranged, even if two or more features are added.
- When an existing Custom Calling feature or feature package is changed to a different feature or feature package, or when a fixed Call Forwarding destination is changed, the \$5.00 installation charge is applicable for each line arranged.

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\* Indicates new rate or text  
 + Indicates change

AUG 26 1995  
 BY 4 R.S. # 28  
 Public Service Commission  
 MISSOURI

MAR 1 1990  
 89-159  
 Public Service Commission

Issued: 2/23/90

Effective: 3/1/90

Kip Hendrickson  
 Assistant V.P. Finance  
 64 N. Clark St.  
 Sullivan, MO 63080

Fidelity Telephone Company For Sullivan  
 Name of Issuing Corporation Community, Town, or City

**RECEIVED**

GENERAL SERVICES

AUG 10 1987

CUSTOM CALLING SERVICE (Continued)

**MISSOURI  
 Public Service Commission**

B. Rates

Service Charges may apply. Additional Service Charges do not apply when Custom Calling Service is provided when establishing basic local exchange service or when adding Custom Calling Services within ninety days of the date when these services first become available in an exchange.

|                                 | <u>Monthly Rate</u> |             |
|---------------------------------|---------------------|-------------|
|                                 | <u>Bus.</u>         | <u>Res.</u> |
| 1. Call Waiting, per line       | \$ 5.35             | \$ 4.00     |
| 2. Call Forwarding, per line    | 3.75                | 2.80        |
| 3. Three-Way Calling, per line  | 3.75                | 2.80        |
| 4. Speed Call                   |                     |             |
| a. 8-number capacity, per line  | 3.75                | 2.80        |
| b. 30-number capacity, per line | 6.40                | 5.45        |
| 5. Features 1., 2., 3., and     |                     |             |
| a. Speed Call 8                 | \$15.00             | \$11.20     |
| b. Speed Call 30                | 18.55               | 13.85       |

C. Conditions

1. Custom Calling Service may be provided on individual lines, Private Branch Exchange trunks and key system business lines and may not be provided in conjunction with coin telephone services.
2. The grade of transmission on calls forwarded and three-way calling may vary with the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

**CANCELLED**

MAR 1 1990

BY 3rd P.S.#28

**FILED**

Public Service Commission  
 MISSOURI

SEP 10 1987

Public Service Commission

\*Indicates new rate or text  
 †Indicates change

DATE OF ISSUE August 10, 1987 DATE EFFECTIVE September 10, 1987  
month day year month day year

ISSUED BY T. E. Troughton Vice President Sullivan, Mo  
name of officer title address



Fidelity Telephone Company For  
Name of Issuing Corporation

Sullivan  
Community Town or City

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Held for Future Use

DEC 12 1986

MISSOURI  
Public Service Commission

CANCELLED

SEP 10 1987

BY gnd R.S.#28

Public Service Commission  
MISSOURI

FILED

JAN 1 1987

TA0877

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 9, 1986  
month day year

DATE EFFECTIVE January 1, 1987  
month day year

ISSUED BY [Signature]  
John T. Davis name of officer

President  
title

Sullivan, MO  
address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For

SULLIVAN  
Community, Town or City

OCT 25 1977

MOBILE DIAL TELEPHONE SERVICE

MISSOURI

Public Service Commission

1. GENERAL (continued)

H. Liability of the Telephone Company. In view of the fact that the customer has exclusive control of the communications over the facilities furnished by the Telephone Company and of the other uses for which facilities may be furnished by the Telephone Company and because of unavoidableness of errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the company are subject to the terms, conditions and limitations herein specified.

In the event of an interruption to the service, which is not due to the negligence or willful act of the customer, there will be allowed a pro rata adjustment of the monthly charge involved for the service and facilities rendered useless and inoperative by reason of the interruption, during the time said interruption continues in excess of forty-eight hours from the time it is reported to the telephone company or detected by the company. For the purpose of administering this regulation, every month is considered to have thirty days.

The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error defect in transmission occurs.

The Telephone Company is not liable for damages for any accident or injury occasioned by the mobile or paging unit or by supplementary apparatus provided in connection therewith when such accident or injury is not due to the negligence of the Telephone Company.

When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

- \* Indicates new rate or text
- + Indicates change

CANCELLED

JAN 1 1987

BY 1st R.S. 28  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

DEC 1 1977

DATE OF ISSUE October 26, 1977  
month day year

DATE EFFECTIVE December 1, 1977  
month day year

ISSUED BY Evan R. Copsy  
name of officer

President Sullivan, Missouri  
title address

Fidelity Telephone Company

3rd Revised Sheet No. 28.1  
Replaces 2nd Revised Sheet No. 28.1

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SMARTFEATURES SERVICES

JUL 26 1996

B. Service Descriptions (Cont'd)

MISSOURI  
Public Service Commission

9. Multi-Distinctive Ring - Allows a customer to establish up to four telephone numbers on the same local exchange access line and distinguish calls to each number by a distinctive ring. The billing telephone number is called the Primary Number and additional associated telephone numbers are called Distinctive Ring Numbers (DRN). A customer may subscribe to a maximum of three Distinctive Ring Numbers. The standard ringing pattern is provided for the Primary Number. Distinctive ringing is provided for each Distinctive Ring Number.

- a. The Primary number is the telephone number associated with the access line and therefore is allowed direct-dialed Directory Assistance calls in accordance with the Directory Services Section of this Tariff. No additional call allowances are provided with Personalized Ring.
- b. One directory listing is provided for each telephone number associated with Distinctive Ring Service. Additional listing rates shown in the Directory Listings section of this Tariff apply to primary and Distinctive Ring numbers. NonListed Service and NonPublished Service is available for all telephone numbers associated with Distinctive Ring.
- c. Some customer provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.
- d. Multi-Distinctive Ring customers who subscribe to Call Forwarding can choose one of two forwarding arrangements. The first arrangement forwards the Distinctive Ring number(s) along with the Primary number when it is forwarded. The second arrangement provides no forwarding of the Distinctive Ring numbers(s). A forwarding arrangement must be selected at the time Multi-Distinctive Ring is ordered. If a customer later requests a change in forwarding, the Multi-Distinctive Ring Service installation charge will apply.
- e. If a number change is requested by the customer, for a Distinctive Ring number, the Distinctive Ring Service installation charge will apply.

FILED

AUG 23 1996

Issued: July 26, 1996

Effective: August 26, 1996

MO. PUBLIC SERVICE COMM

Kent Bliss  
Vice President - Revenues  
64 N. Clark  
Sullivan, MO 63080

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

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Fidelity Telephone Company

2nd Revised Sheet No. 28.1  
Replacing 1st Revised Sheet No. 28.1  
JAN 26 1994

GENERAL SERVICES (Continued)

MO. PUBLIC SERVICE COMM.

C. CONDITIONS

- 1. Custom Calling Services may be provided on individual lines, Private Branch Exchange trunks and key system business lines and may not be provided in conjunction with coin telephone service.
- 2. The grade of transmission on calls forwarded and three-way calling may vary with the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

D. SPECIAL PROMOTIONS

- 1. At various times throughout the year, the Company may propose various exchanges equipped to provide Custom Calling services to offer a special promotion in order to increase the number of features in service. Such promotion shall be subject to the approval of the Missouri Public Service Commission.
- 2. If a customer, not currently subscribing to any Custom Calling features, elects to subscribe to any of the various Custom Calling services available during the trial period, no monthly recurring or installation charges associated with Custom Calling shall apply for the promotional period.
- 3. For the period beginning February 15, 1994 and ending March 15, 1994, the Company will waive service order charges for customers not currently subscribing to touchtone services in the following exchanges:

Lyon  
New Haven  
Berger

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\*Indicates new rate or text  
+Indicates changes

AUG 26 1995  
BY 3rd P.S. #28.1  
Public Service Commission  
MISSOURI

|                          |  |                              |
|--------------------------|--|------------------------------|
| Issued: January 26, 1994 | Issuing Officer:<br>Kenneth Matzdorff<br>Vice President<br>64 N. Clark St.<br>Sullivan, MO 63080 | Effective: February 25, 1994 |
|--------------------------|--|------------------------------|

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FEB 15 1994  
94-232  
MO. PUBLIC SERVICE COMM.

Fidelity Telephone Company

1st Revised Sheet No. 28.1  
Replacing Original Sheet No. 28

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GENERAL SERVICES (Continued)

SEP 1 - 1993

C. CONDITIONS

**MISSOURI  
Public Service Commission**

1. Custom Calling Services may be provided on individual lines, Private Branch Exchange trunks and key system business lines and may not be provided in conjunction with coin telephone service.
2. The grade of transmission on calls forwarded and three-way calling may vary with the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

D. SPECIAL PROMOTIONS

1. At various times throughout the year, the Company may propose various exchanges equipped to provide Custom Calling services to offer a special promotion in order to increase the number of features in service. Such promotion shall be subject to the approval of the Missouri Public Service Commission.
2. If a customer, not currently subscribing to any Custom Calling features, elects to subscribe to any of the various Custom Calling services available during the trial period, no monthly recurring or installation charges associated with Custom Calling shall apply for the promotional period.
3. For the period beginning October 1, 1993 and ending December 31, 1993, the Company will waive monthly recurring and installation charges for the following Customer Calling services:

Call Waiting/Cancel Call Waiting  
 Call Forwarding  
 Three-Way Calling  
 Speed Calling 8  
 Speed Calling 30  
 Features 1, 2, 3, and  
 Speed Call 8 or Speed Call 30

\* Indicates new rate or text  
 + Indicates change

**CANCELLED**

**FILED**

FEB 15 1994

BY *[Signature]* R. S. # 28.1  
 Public Service Commission OCT 1 1993  
 MISSOURI  
 MISSOURI Public Service Commission

Issued: September 1, 1993

Issuing Officer:  
 Kenneth Matzdorff  
 Vice President  
 64 N. Clark St.  
 Sullivan, MO 63080

Effective: October 1, 1993

Fidelity Telephone Company

Original Sheet No. 28.1

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GENERAL SERVICES (continued)

FEB 23 1990

C. Conditions

1. Custom Calling Service may be provided on individual lines, Private Branch Exchange trunks and key system business lines and may not be provided in conjunction with coin telephone services.
2. The grade of transmission on calls forwarded and three-way calling may vary with the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

MISSOURI  
Public Service Commission

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2. If a customer, not currently subscribing to any Custom Calling features, elects to subscribe to any of the various Custom Calling services available during the trial period, no monthly recurring or installation charges associated with Custom Calling shall apply for the promotional period.

CANCELLED

OCT 01 1993  
BY let R.S. 28.1  
Public Service Commission  
MISSOURI

FILED

MAR 1 1990  
89-159  
Public Service Commission

\* Indicates new rate or text  
+ Indicates change

Issued: 2/23/90

Effective: 3/1/90

Kip Hendrickson  
Assistant V.P. Finance  
64 N. Clark St.  
Sullivan, MO 63080

**SMARTFEATURES SERVICES****B. Service Descriptions (Cont'd)**

10. Three-Way Calling – Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation.
- 10.a. Six-Way Calling enables a customer to establish a multi-party conference (up to 6 participants) without the aid of an operator. Conferences are initiated via dialed access code. Additional parties (up to 5) are then added by dialing their telephone numbers. The initiating caller is responsible for all appropriate toll charges. (N)
11. Speed Calling – Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The 8-code capacity and/or the 30-code capacity may be provided on the same line; however, duplicate code capacities may not be provided. The combination of code capacities is not available on multi-line hunting lines.
12. Automatic Callback – Enables the customer to automatically redial the telephone number of the last incoming call whether the call was answered or not. If that telephone number is busy, the Telephone Company's equipment begins a queuing process, where it will keep trying to call the number being redialed for up to thirty minutes. When the line becomes available the Automatic Callback subscriber is notified by a distinctive ring. When the subscriber picks up the telephone, the call is automatically placed.
13. Automatic Redial – Enables the customer to automatically redial the telephone number of the last outgoing telephone number. If the redialed number is busy, the Telephone Company's equipment begins a queuing process, where it will keep trying to call the number being redialed for up to thirty minutes. When the line becomes available the Automatic Redial subscriber is notified by a distinctive ring. When the subscriber picks up the telephone, the call is automatically placed.
14. Basic Home Intercom Service – Allows customers with an individual residence or business line to provide an intercom system between their telephones. This is accomplished by the customer dialing his/her own number and hanging up the receiver. All telephone numbers at that number will then ring and when one of the other telephone numbers goes off-hook, the initiator of the call can go off-hook and engage in conversation.

Enhanced Home Intercom Service – Enables single line customers to set up internal (intercom) communications between multiple telephone extensions. The customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call.

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Issued: February 4, 2003

Effective: March 6, 2003

Issued By:

Dave Beier, Vice President - Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Fidelity Telephone Company

Original Sheet No. 28.2

**CANCELLED**

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SMARTFEATURES SERVICES

MAR 06 2003

JUL 26 1996

B. Service Descriptions (Cont'd)

by **ISRS 28.2**  
Public Service Commission  
MISSOURI

MISSOURI  
Public Service Commission

- 10. Three-Way Calling - Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation.
- 11. Speed Calling - Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The 8-code capacity and/or the 30-code capacity may be provided on the same line; however, duplicate code capacities may not be provided. The combination of code capacities is not available on multi-line hunting lines.
- 12. Automatic Callback - Enables the customer to automatically redial the telephone number of the last incoming call whether the call was answered or not. If that telephone number is busy, the Telephone Company's equipment begins a queuing process, where it will keep trying to call the number being redialed for up to thirty minutes. When the line becomes available the Automatic Callback subscriber is notified by a distinctive ring. When the subscriber picks up the telephone, the call is automatically placed.
- 13. Automatic Redial - Enables the customer to automatically redial the telephone number of the last outgoing telephone number. If the redialed number is busy, the Telephone Company's equipment begins a queuing process, where it will keep trying to call the number being redialed for up to thirty minutes. When the line becomes available the Automatic Redial subscriber is notified by a distinctive ring. When the subscriber picks up the telephone, the call is automatically placed.
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Enhanced Home Intercom Service - Enables single line customers to set up internal (intercom) communications between multiple telephone extensions. The customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call.

AUG 23 1996

Issued: July 26, 1996

Effective: August 26, 1996

MO. PUBLIC SERVICE COMM

Kent Bliss  
Vice President - Revenues  
64 N. Clark  
Sullivan, MO 63080



SMARTFEATURES SERVICES REGD JUL 30 2002

B. Service Descriptions (Cont'd)

**Service Commission**

14. Basic Home Intercom Service (Cont'd)

- a. If Home Intercom Service and Call Waiting are on the same line, the Call Waiting feature is deactivated for the duration of the intercom connection. During this time, any incoming call will receive a busy signal.
- b. Some customer-provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.

15. Hot Line-Automatically routes the customer's telephone to a predetermined trunk or telephone number when the handset is removed. The Hot Line is routed immediately after picking up the handset.

16. Caller ID Service – Caller ID Service is the general category of the following services which assist customers in the management of incoming calls:

- a. Calling Number Delivery-allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number of an incoming call before answering. During the time the incoming call is placed, the calling number is forwarded from the Telephone Company, to a compatible Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.
- b. Calling Number Delivery-allows the subscriber, with the use of a display phone or adjunct display device, to view the name and number of the calling party. During the time the incoming call is placed, the calling name and number are forwarded from the Telephone Company, to a compatible Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The caller name and number are then delivered to the display device during the first silent interval of ringing.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, at its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions, or mistakes. The Company's sole and only obligation shall be to correct errors in names when notified in writing of such errors.

The calling telephone name and number is not available from calls made from most cellular phones or units and currently from some interexchange carriers and other local exchange carrier calls. The calling name and number are also not available when incoming calls have been handled by an operator or charged to credit cards. Name and number delivery for calls originated from a PBX will display the main PBX name and number only.

(N)  
|  
(N)

Issued: July 30, 2002

Effective: August 29, 2002

Issued By:  
Dave Beier, Vice President – Regulatory  
64 N. Clark  
Sullivan, Missouri 63080

**Missouri Public**

**FILED AUG 29 2002**

**Service Commission**

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company

Original Sheet No. 28.3

SMARTFEATURES SERVICES

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JUL 26 1996

B. Service Descriptions (Cont'd)

By *LSRS 28.3*  
Public Service Commission  
MISSOURI  
MISSOURI  
Public Service Commission

14. Basic Home Intercom Service (Cont'd)

- a. If Home Intercom Service and Call Waiting are on the same line, the Call Waiting feature is deactivated for the duration of the intercom connection. During this time, any incoming call will receive a busy signal.
- b. Some customer-provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.

15. Hot Line - Automatically routes the customer's telephone to a predetermined trunk or telephone number when the handset is removed. The Hot Line is routed immediately after picking up the handset.

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- a. Calling Number Delivery- allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number of an incoming call before answering. During the time the incoming call is placed, the calling number is forwarded from the Telephone Company, to a compatible Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.
- b. Calling Name Delivery- allows the subscriber, with the use of a display phone or adjunct display device, to view the name and number of the calling party. During the time the incoming call is placed, the calling name and number are forwarded from the Telephone Company, to a compatible Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The caller name and number are then delivered to the display device during the first silent interval of ringing.

FILED

AUG 23 1996

MO. PUBLIC SERVICE COMM

Issued: July 26, 1996

Effective: August 26, 1996

Kent Bliss  
Vice President - Revenues  
64 N. Clark  
Sullivan, MO 63080

SMARTFEATURES SERVICE

B. Service Descriptions (Cont'd)

16. Caller ID Service (Cont'd)

- c. Caller ID Blocking – Any subscriber may prevent the delivery of their telephone number and/or calling name to the called party by dialing an access code (\*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and/or telephone number.

Per line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Telephone Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

Per line blocking for the delivery of the calling name and/or number is available upon request to all others at the rate specified on sheet 28.7 of this tariff.

(N)  
|  
(N)

Line blocking customers can unblock their calling name and/or number information on a call basis, at no charge, by dialing an access code (\*82 on their Touch-Tone pad or 1182 from a rotary phone).

- d. Caller ID Service is not available with distinctive ringing services having a silent interval length insufficient for calling name and/or number transmission. Caller ID Service is not capable of identifying specific stations or extensions served by CPE. The main directory number will be displayed.

(N) New Text

Issued: January 27, 2012  
Issued By:

Dave Beier  
Vice President – Regulatory  
64 N. Clark  
Sullivan, MO 63080

Effective: February 26, 2012

**FILED**  
**Missouri Public**  
**Service Commission**  
**Case Number**

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company

Original Sheet No. 28.4

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SMARTFEATURES SERVICE

JUL 26 1996

B. Service Descriptions (Cont'd)

MISSOURI  
Public Service Commission

16. Caller ID Service (Cont'd)

- c. Caller ID Blocking - Any Fidelity Telephone subscriber may prevent the delivery of their telephone number and/or calling name to the called party by dialing an access code (\*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

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Line blocking customers can unblock their calling name and/or number information on a call basis, at no charge, by dialing an access code (\*82 on their Touch-Tone pad or 1182 from a rotary phone).

- d. Caller ID Service is not available with distinctive ringing services having a silent interval length insufficient for calling name and/or number transmission. Caller ID Service is not capable of identifying specific stations or extensions served by CPE. The main directory number will be displayed.

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AUG 23 1996

Issued: July 26, 1996

Effective: August 26, 1996

CANCELED  
February 26, 2012  
Missouri Public  
Service Commission  
JI-2012-0359

Kent Bliss  
Vice President - Revenues  
64 N. Clark  
Sullivan, MO 63080

MO. PUBLIC SERVICE COMM

Fidelity Telephone Company

Original Sheet No. 28.5

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SMARTFEATURES SERVICES

JUL 26 1996

B. Service Descriptions (Cont'd)

MISSOURI  
Public Service Commission

16. Caller ID Service (Cont'd)

- e. Caller ID Service information may not be sold or given to another party without the caller's consent. Calling name and number information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the name and number delivery services subscriber. This applies if the name and number delivery service subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.
- f. In addition to the other provisions specified in this section, Fidelity Telephone Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

17. Selective Call Acceptance - Enables the customer to selectively accept incoming calls, through a predesignated list of telephone numbers. All incoming calls not on the customer's Selective Call Acceptance list will be forwarded to a Telephone Company announcement, informing the caller that the customer is not receiving calls at this time. If the customer has a call forwarding feature, these screened calls may be forwarded to another telephone number or to a voice mail system.

18. Selective Call Rejection - Enables the customer to reject calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To reject specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Callers whose telephone numbers are blocked are directed to a Telephone Company recorded announcement that informs them that the customer is not receiving calls at this time.

FILED

AUG 23 1996

Issued: July 26, 1996

Effective: August 26, 1996

Kent Bliss  
Vice President - Revenues  
64 N. Clark  
Sullivan, MO 63080

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

SMARTFEATURES SERVICES

B. Service Descriptions (Cont'd)

- 19. Selective Distinctive Alert-Provides the customer with a distinctive ring and Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.
- 20. Customer Originated Trace-Enables the customer to initiate an automatic trace of the last incoming call received, regardless of the time lapse since that call, providing there have been no intervening outgoing calls. This service is activated by the customer dialing an access code. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer should follow the instructions received after successful trace activation.
- 21. Unidentified Call Rejection-Enables the Customer the ability to automatically reject calls if the calling number has been marked private. The customer will only receive calls for which the identity of the calling party is available. If facilities are unavailable to provide incoming call screening, standard call completion will occur. Callers whose numbers have been marked private will be directed to Telephone Company equipment which announces that the called party is not accepting calls from parties with private numbers. The called party is not alerted when calls are directed to the Telephone Company announcement.
- 22. Call Forwarding variable Feature Button – Allows calls attempting to terminate to a Directory Number (DN) to be redirected to another DN without regard to the busy/idle status of the called DN. The subscriber is only required to activate and deactivate the forwarding function, the forward-to DN is preset in the switch when the feature is assigned. The preset DN is changeable via dialed access code. The Call Forwarding Variable Feature Button is activated and deactivated by use of a dialed access code.
- 23. Shared Call Appearance – Lets you have a phone that shows other people's numbers and lets you answer their line. (N)  
(N)

C. Rates

Service charges may apply. Additional service charges do not apply when establishing basic local exchange service or when adding SmartFeatures Services within ninety days of the date when these services first become available in an exchange. The charges below are per line.

|  | S&E<br>Code | Monthly Rate<br>Bus. Or Res. | Installation<br>Charge |
|--|-------------|------------------------------|------------------------|
| 1. Call Forwarding                           | 01045       | \$3.00 (I)                   | \$6.25                 |
| 2. Call Forwarding with<br>Remote Activation | 01046       | 3.00                         | 6.25                   |
| 3. Call Forwarding/Busy Line                 | 01047       | 1.25 (I)                     | 6.25                   |
| 4. Call Forwarding/Don't Answer              | 01048       | .75                          | 6.25                   |
| 5. Call Forwarding/Busy Line<br>Don't Answer | 01049       | 1.00                         | 6.25                   |

(N) New service

Issued: January 7, 2011  
 Issued By:

Dave Beier, Vice President-Regulatory  
 64 N. Clark  
 Sullivan, MO 63080

Effective: February 6, 2011

FILED  
 Missouri Public  
 Service Commission  
 JI-2011-0346

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

SMARTFEATURES SERVICES

B. Service Descriptions (Cont'd)

- 19. Selective Distinctive Alert-Provides the customer with a distinctive ring and Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.
- 20. Customers Originated Trace-Enables the customer to initiate an automatic trace of the last incoming call received, regardless of the time lapse since that call, providing there have been no intervening outgoing calls. This service is activated by the customer dialing an access code. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer should follow the instructions received after a successful trace activation.
- 21. Unidentified Call Rejection- Enables the Customer the ability to automatically reject calls if the calling number has been marked private. The customer will only receive calls for which the identity of the calling party is available. If facilities are unavailable to provide incoming call screening, standard call completion will occur. Callers whose numbers have been marked private will be directed to Telephone Company equipment which announces that the called party is not accepting calls from parties with private numbers. The called party is not alerted when calls are directed to the Telephone Company announcement.
- 22. Call Forwarding Variable Feature Button – Allows calls attempting to terminate to a Directory Number (DN) to be redirected to another DN without regard to the busy/idle status of the called DN. The subscriber is only required to activate and deactivate the forwarding function, the forward-to DN is preset in the switch when the feature is assigned. The preset DN is changeable via dialed access code. The Call Forwarding Variable Feature Button is activated and deactivated by use of a dialed access code.

C. Rates

Service charges may apply. Additional service charges do not apply when establishing basic local exchange service or when adding SmartFeatures Services within ninety days of the date when these services first become available in an exchange. The charges below are per line.

|  | S&E<br>Code | Monthly Rate<br>Bus. Or Res. | Installation<br>Charge |     |
|--|-------------|------------------------------|------------------------|-----|
| 1. Call Forwarding                           | 01045       | \$3.00 (I)                   | \$6.25                 | (I) |
| 2. Call Forwarding with<br>Remote Activation | 01046       | 3.00                         | 6.25                   |     |
| 3. Call Forwarding/Busy Line                 | 01047       | 1.25 (I)                     | 6.25                   |     |
| 4. Call Forwarding/Don't Answer              | 01048       | .75                          | 6.25                   |     |
| 5. Call Forwarding/Busy Line<br>Don't Answer | 01049       | 1.00                         | 6.25                   | (I) |

(I) Increase in rate

Issued: April 21, 2004  
 Issued By:

Effective: May 21, 2004

Dave Beier, Vice President-Regulatory  
 64 N. Clark  
 Sullivan, MO 63080



SMARTFEATURES SERVICES **REC'D JUL 30 2002**

B. Service Descriptions (Cont'd)

**Service Commission**

19. Selective Distinctive Alert-Provides the customer with a distinctive ring and Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.
20. Customer Originated Trace-Enables the customer to initiate an automatic trace of the last incoming call received, regardless of the time lapse since that call, providing there have been no intervening outgoing calls. This service is activated by the customer dialing an access code. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer should follow the instructions received after a successful trace activation.
21. Unidentified Call Rejection-Enables the Customer the ability to automatically reject calls if the calling number has been marked private. The customer will only receive calls for which the identity of the calling party is available. If facilities are unavailable to provide incoming call screening, standard call completion will occur. For calls that are marked unavailable, or are not marked private, standard call completion will occur. Caller whose numbers have been marked private will be directed to Telephone Company equipment which announces that the called party is not accepting calls from parties with private numbers. The called party is not alerted when calls are directed to the Telephone Company announcement.
22. Call Forwarding Variable Feature Button-Allows calls attempting to terminate to a Directory Number (DN) to be redirected to another DN without regard to the busy/idle status of the called DN. The subscriber is only required to activate and deactivate the forwarding function, the forward-to DN is preset in the switch when the feature is assigned. The preset DN is changeable via dialed access code. The Call Forwarding Variable Feature Button is activated and deactivated by use of a dialed access code.

(N)  
 (N)

C. Rates

Service charges may apply. Additional service charges do not apply when establishing basic local exchange service or when adding SmartFeatures Services within ninety days of the date when these services first become available in a exchange. The charges below are per line.

|  | S&E<br>Code | Monthly Rate<br>Bus. Or Res. | Installation<br>Charge |
|--|-------------|------------------------------|------------------------|
| 1. Call Forwarding                           | 01045       | \$2.00                       | \$5.00                 |
| 2. Call Forwarding with<br>Remote Activation | 01046       | 3.00                         | 5.00                   |
| 3. Call Forwarding/Busy Line                 | 01047       | .75                          | 5.00                   |
| 4. Call Forwarding/Don't Answer              | 01048       | .75                          | 5.00                   |
| 5. Call Forwarding/Busy Line<br>Don't Answer | 01049       | 1.00                         | 5.00                   |

**CANCELLED**

MAY 21 2004  
 2nd Revised Sheet  
 Missouri Public Service Commission  
 MISSOURI

Issued: July 30, 2002

Effective: August 29, 2002

Issued By:  
 Dave Beier, Vice President – Regulatory  
 64 N. Clark  
 Sullivan, Missouri 63080

**Missouri Public**

**FILED AUG 29 2002**

**Service Commission**



Fidelity Telephone Company

Original Sheet No. 28.6

**CANCELLED**  
SMARTFEATURE SERVICES

**RECEIVED**

AUG 29 2002

JUL 26 1996

B. Service Descriptions (Cont'd)

By ISRS 28.6  
Public Service Commission MISSOURI  
MISSOURI Public Service Commission

19. Selective Distinctive Alert - Provides the customer with a distinctive ring and Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.
20. Customer Originated Trace - Enables the customer to initiate an automatic trace of the last incoming call received, regardless of the time lapse since that call, providing there have been no intervening outgoing calls. This service is activated by the customer dialing an access code. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer should follow the instructions received after a successful trace activation.

C. Rates

Service charges may apply. Additional service charges do not apply when establishing basic local exchange service or when adding SmartFeatures Services within ninety days of the date when these services first become available in a exchange. The charges below are per line.

|   | S&E Code | Monthly Rate Bus. Or Res. | Installation Charge |
|---|----------|---------------------------|---------------------|
| 1. Call Forwarding                        | 01045    | \$2.00                    | \$5.00              |
| 2. Call Forwarding with Remote Activation | 01046    | 3.00                      | 5.00                |
| 3. Call Forwarding/Busy Line              | 01047    | .75                       | 5.00                |
| 4. Call Forwarding/Don't Answer           | 01048    | .75                       | 5.00                |
| 5. Call Forwarding/Busy Line Don't Answer | 01049    | 1.00                      | 5.00                |

**MO. PUBLIC SERVICE COMM**

Issued: July 26, 1996

Effective: August 26, 1996

Kent Bliss  
Vice President - Revenues  
64 N. Clark  
Sullivan, MO 63080

## C. Rates (Cont'd)

|       |  | <b>S&amp;E<br/>Code</b> | <b>Monthly Rate<br/>Bus. Or Res.</b> | <b>Installation<br/>Charge</b> |
|-------|--|-------------------------|--------------------------------------|--------------------------------|
| 6.    | Remote Call Forwarding                     | 01051                   | 10.00                                | 6.25                           |
| 6.a.  | Call Transfer                              |                         | 5.00                                 | 6.25                           |
| 7.    | Selecting Call Forwarding                  | 01052                   | 2.50                                 | 6.25                           |
| 8.    | Call Waiting                               | 01035                   | 3.25                                 | 6.25                           |
| 9.    | Multi-Distinctive Ring                     |                         |                                      |                                |
|       | One DRN                                    | 01081                   | 3.00                                 | 6.25                           |
|       | Two DRN                                    | 01082                   | 5.00                                 | 6.25                           |
|       | Three DRN                                  | 01083                   | 7.00                                 | 6.25                           |
| 10.   | Three-Way Call                             | 01055                   | 2.00                                 | 6.25                           |
| 10.a. | Six-Way Call                               |                         |                                      |                                |
|       | Residential                                |                         | 5.00                                 | 6.25                           |
|       | Business                                   |                         | 7.00                                 | 6.25                           |
| 11.   | Speed Calling                              |                         |                                      |                                |
|       | 8 Number                                   | 01065                   | 2.00                                 | 6.25                           |
|       | 30 Number                                  | 01070                   | 2.50                                 | 6.25                           |
| 12.   | Automatic Call Back                        | 01061                   | 3.25                                 | 6.25                           |
| 13.   | Automatic Redial                           | 01062                   | 2.50                                 | 6.25                           |
| 14.   | Home Intercom                              |                         |                                      |                                |
|       | Basic                                      | 01063                   | 1.00                                 | 6.25                           |
|       | Enhanced                                   | 01064                   | 2.00                                 | 6.25                           |
| 15.   | Hot Line                                   | 01084                   | 2.50                                 | 6.25                           |
| 16.   | Caller ID                                  |                         |                                      |                                |
|       | Number Delivery                            | 01103                   | 6.00                                 | 6.25                           |
|       | Name Delivery-<br>Residential              | 01104                   | 7.50                                 | 6.25                           |
|       | Name Delivery-<br>Business                 | 01106                   | 12.00                                | 6.25                           |
|       | Per Line Blocking                          |                         | 5.00 (N)                             | 6.25 (N)                       |
| 17.   | Selective Call Acceptance                  | 01037                   | 2.50                                 | 6.25                           |
| 18.   | Selective Call Rejection                   | 01038                   | 3.25                                 | 6.25                           |
| 19.   | Selective Distinctive Alert                | 01039                   | 2.50                                 | 6.25                           |
| 20.   | Customer Originating Trace                 | 01042                   | 8.00*                                |                                |
| 21.   | Unidentified Call Rejection                |                         | 2.00                                 | 6.25                           |
| 22.   | Call Forwarding Variable<br>Feature Button |                         | 8.25                                 | 6.25                           |

(N) New Text and Rate

\*Per Successful Activation

Issued: January 27, 2012

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Issued By:

Dave Beier, Vice President-Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080FILED  
Missouri Public  
Service Commission  
JI-2012-0359

C. Rates (Cont'd)

|  | <u>S&amp;E<br/>Code</u> | <u>Monthly Rate<br/>Bus. Or Res.</u> | <u>Installation<br/>Charge</u> |     |
|--|-------------------------|--------------------------------------|--------------------------------|-----|
| 6. Remote Call Forwarding                      | 01051                   | 10.00                                | 6.25                           | (I) |
| 6.a. Call Transfer                             |                         | 5.00                                 | 6.25                           |     |
| 7. Selecting Call Forwarding                   | 01052                   | 2.50                                 | 6.25                           |     |
| 8. Call Waiting                                | 01035                   | 3.25 (I)                             | 6.25                           |     |
| 9. Multi-Distinctive Ring                      |                         |                                      |                                |     |
| One DRN  | 01081                   | 3.00                                 | 6.25                           |     |
| Two DRN  | 01082                   | 5.00                                 | 6.25                           |     |
| Three DRN                                      | 01083                   | 7.00                                 | 6.25                           |     |
| 10. Three-Way Call                             | 01055                   | 2.00                                 | 6.25                           |     |
| 10.a. Six-Way Call                             |                         |                                      |                                |     |
| Residential                                    |                         | 5.00                                 | 6.25                           |     |
| Business                                       |                         | 7.00                                 | 6.25                           |     |
| 11. Speed Calling                              |                         |                                      |                                |     |
| 8 Number                                       | 01065                   | 2.00                                 | 6.25                           |     |
| 30 Number                                      | 01070                   | 2.50                                 | 6.25                           |     |
| 12. Automatic Call Back                        | 01061                   | 3.25 (I)                             | 6.25                           |     |
| 13. Automatic Redial                           | 01062                   | 2.50                                 | 6.25                           |     |
| 14. Home Intercom                              |                         |                                      |                                |     |
| Basic  | 01063                   | 1.00                                 | 6.25                           |     |
| Enhanced                                       | 01064                   | 2.00                                 | 6.25                           |     |
| 15. Hot Line                                   | 01084                   | 2.50                                 | 6.25                           |     |
| 16. Caller ID                                  |                         |                                      |                                |     |
| Number Delivery                                | 01103                   | 6.00 (I)                             | 6.25                           |     |
| Name Delivery-<br>Residential                  | 01104                   | 7.50 (I)                             | 6.25                           |     |
| Name Delivery-<br>Business                     | 01106                   | 12.00 (I)                            | 6.25                           |     |
| 17. Selective Call Acceptance                  | 01037                   | 2.50                                 | 6.25                           |     |
| 18. Selective Call Rejection                   | 01038                   | 3.25 (I)                             | 6.25                           |     |
| 19. Selective Distinctive Alert                | 01039                   | 2.50                                 | 6.25                           |     |
| 20. Customer Originating Trace                 | 01042                   | 8.00*                                |                                |     |
| 21. Unidentified Call Rejection                |                         | 2.00                                 | 6.25                           |     |
| 22. Call Forwarding Variable<br>Feature Button |                         | 8.25                                 | 6.25                           | (I) |

(I) Increase in rate

\*Per Successful Activation

Issued: April 21, 2004

Effective: May 21, 2004

Issued By:

Dave Beier, Vice President-Regulatory

Fidelity Telephone Company

64 N. Clark

Sullivan, MO 63080

**CANCELED**  
 February 26, 2012  
 Missouri Public  
 Service Commission  
 JI-2012-0359

REC'D OCT 29 2003

Service Commission

C. Rates (Cont'd)

|       |  | <u>S&amp;E<br/>Code</u> | <u>Monthly Rate<br/>Bus. Or Res.</u> | <u>Installation<br/>Charge</u> |
|-------|--|-------------------------|--------------------------------------|--------------------------------|
| 6.    | Remote Call Forwarding                     | 01051                   | 10.00                                | 5.00                           |
| 6.a.  | Call Transfer                              |                         | 5.00                                 | 5.00                           |
| 7.    | Selecting Call Forwarding                  | 01052                   | 2.50                                 | 5.00                           |
| 8.    | Call Waiting                               | 01035                   | 2.75                                 | 5.00                           |
| 9.    | Multi-Distinctive Ring                     |                         |                                      |                                |
|       | One DRN                                    | 01081                   | 3.00                                 | 5.00                           |
|       | Two DRN                                    | 01082                   | 5.00                                 | 5.00                           |
|       | Three DRN                                  | 01083                   | 7.00                                 | 5.00                           |
| 10.   | Three-Way Call                             | 01055                   | 2.00                                 | 5.00                           |
| 10.a. | Six-Way Call                               |                         |                                      |                                |
|       | Residential                                |                         | 5.00                                 | 5.00                           |
|       | Business                                   |                         | 7.00                                 | 5.00                           |
| 11.   | Speed Calling                              |                         |                                      |                                |
|       | 8 Number                                   | 01065                   | 2.00                                 | 5.00                           |
|       | 30 Number                                  | 01070                   | 2.50                                 | 5.00                           |
| 12.   | Automatic Call Back                        | 01061                   | 2.50                                 | 5.00                           |
| 13.   | Automatic Redial                           | 01062                   | 2.50                                 | 5.00                           |
| 14.   | Home Intercom                              |                         |                                      |                                |
|       | Basic                                      | 01063                   | 1.00                                 | 5.00                           |
|       | Enhanced                                   | 01064                   | 2.00                                 | 5.00                           |
| 15.   | Hot Line                                   | 01084                   | 2.50                                 | 5.00                           |
| 16.   | Caller ID                                  |                         |                                      |                                |
|       | Number Delivery                            | 01103                   | 3.75                                 | 5.00                           |
|       | Name Delivery-<br>Residential              | 01104                   | 6.00                                 | 5.00                           |
|       | Name Delivery-<br>Business                 | 01106                   | 10.00                                | 5.00                           |
| 17.   | Selective Call Acceptance                  | 01037                   | 2.50                                 | 5.00                           |
| 18.   | Selective Call Rejection                   | 01038                   | 2.50                                 | 5.00                           |
| 19.   | Selective Distinctive Alert                | 01039                   | 2.50                                 | 5.00                           |
| 20.   | Customer Originating Trace                 | 01042                   | 8.00*                                |                                |
| 21.   | Unidentified Call Rejection                |                         | 2.00                                 | 5.00                           |
| 22.   | Call Forwarding Variable<br>Feature Button |                         | 8.25                                 | 5.00                           |

(N)

**CANCELLED**

MAY 21 2004  
 SHRS 28.7  
 Public Service Commission  
 MISSOURI

\*Per Successful Activation

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Dave Beier, Vice President-Regulatory  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Missouri Public  
 Service Commission

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REC'D FEB 04 2003

C. Rates (Cont'd)

|  | S&E<br>Code | Monthly Rate<br>Bus. Or Res. | Installation<br>Charge |     |
|--|-------------|------------------------------|------------------------|-----|
| 6. Remote Call Forwarding                      | 01051       | 10.00                        | 5.00                   |     |
| 7. Selecting Call Forwarding                   | 01052       | 2.50                         | 5.00                   |     |
| 8. Call Waiting                                | 01035       | 2.75                         | 5.00                   |     |
| 9. Multi-Distinctive Ring                      |             |                              |                        |     |
| One DRN  | 01081       | 3.00                         | 5.00                   |     |
| Two DRN  | 01082       | 5.00                         | 5.00                   |     |
| Three DRN                                      | 01083       | 7.00                         | 5.00                   |     |
| 10. Three-Way Call                             | 01055       | 2.00                         | 5.00                   |     |
| 10.a. Six-Way Call                             |             |                              |                        |     |
| Residential                                    |             | 5.00                         | 5.00                   | (N) |
| Business                                       |             | 7.00                         | 5.00                   | (N) |
| 11. Speed Calling                              |             |                              |                        |     |
| 8 Number                                       | 01065       | 2.00                         | 5.00                   |     |
| 30 Number                                      | 01070       | 2.50                         | 5.00                   |     |
| 12. Automatic Call Back                        | 01061       | 2.50                         | 5.00                   |     |
| 13. Automatic Redial                           | 01062       | 2.50                         | 5.00                   |     |
| 14. Home Intercom                              |             |                              |                        |     |
| Basic  | 01063       | 1.00                         | 5.00                   |     |
| Enhanced                                       | 01064       | 2.00                         | 5.00                   |     |
| 15. Hot Line                                   | 01084       | 2.50                         | 5.00                   |     |
| 16. Caller ID                                  |             |                              |                        |     |
| Number Delivery                                | 01103       | 3.75                         | 5.00                   |     |
| Name Delivery-<br>Residential                  | 01104       | 6.00                         | 5.00                   |     |
| Name Delivery-<br>Business                     | 01106       | 10.00                        | 5.00                   |     |
| 17. Selective Call Acceptance                  | 01037       | 2.50                         | 5.00                   |     |
| 18. Selective Call Rejection                   | 01038       | 2.50                         | 5.00                   |     |
| 19. Selective Distinctive Alert                | 01039       | 2.50                         | 5.00                   |     |
| 20. Customer Originating Trace                 | 01042       | 8.00*                        |                        |     |
| 21. Unidentified Call Rejection                |             | 2.00                         | 5.00                   |     |
| 22. Call Forwarding Variable<br>Feature Button |             | 8.25                         | 5.00                   |     |

**CANCELLED**

NOV 28 2003

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 Missouri Public Service Commission  
 MISSOURI

\*Per Successful Activation

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Dave Beier, Vice President-Regulatory  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Missouri Public Service Commission

FILED MAR 06 2003

SMARTFEATURES SERVICES

Service Commission

C. Rates (Cont'd)

|   | S&E Code | Monthly Rate<br>Bus. Or Res. | Installation Charge |     |
|---|----------|------------------------------|---------------------|-----|
| 6. Remote Call Forward                      | 01051    | 10.00                        | 5.00                |     |
| 7. Selecting Call Forwarding                | 01052    | 2.50                         | 5.00                |     |
| 8. Call Waiting                             | 01035    | 2.75                         | 5.00                |     |
| 9. Multi-Distinctive Ring                   |          |                              |                     |     |
| One DRN                                     | 01081    | 3.00                         | 5.00                |     |
| Two DRN                                     | 01082    | 5.00                         | 5.00                |     |
| Three DRN                                   | 01083    | 7.00                         | 5.00                |     |
| 10. Three-Way Call                          | 01055    | 2.00                         | 5.00                |     |
| 11. Speed Calling                           |          |                              |                     |     |
| 8 Number                                    | 01065    | 2.00                         | 5.00                |     |
| 30 Number                                   | 01070    | 2.50                         | 5.00                |     |
| 12. Automatic Call Back                     | 01061    | 2.50                         | 5.00                |     |
| 13. Automatic Redial                        | 01062    | 2.50                         | 5.00                |     |
| 14. Home Intercom                           |          |                              |                     |     |
| Basic                                       | 01063    | 1.00                         | 5.00                |     |
| Enhanced                                    | 01064    | 2.00                         | 5.00                |     |
| 15. Hot Line                                | 01084    | 2.50                         | 5.00                |     |
| 16. Caller ID                               |          |                              |                     |     |
| Number Delivery                             | 01103    | 3.75                         | 5.00                |     |
| Name Delivery-Residential                   | 01104    | 6.00                         | 5.00                |     |
| Name Delivery-Business                      | 01106    | 10.00                        | 5.00                |     |
| 17. Selective Call Acceptance               | 01037    | 2.50                         | 5.00                |     |
| 18. Selective Call Rejection                | 01038    | 2.50                         | 5.00                |     |
| 19. Selective Distinctive Alert             | 01039    | 2.50                         | 5.00                |     |
| 20. Customer Originating Trace              | 01042    | 8.00*                        |                     |     |
| 21. Unidentified Call Rejection             |          | 2.00                         | 5.00                | (N) |
| 22. Call Forwarding Variable Feature Button |          | 8.25                         | 5.00                | (N) |

\*Per Successful Activation

**CANCELLED**

MAR 06 2003  
 3rd RS 28.7  
 Public Service Commission  
 MISSOURI

Issued: July 30, 2002

Effective: August 29, 2002

Issued By:  
 Dave Beier, Vice President – Regulatory  
 64 N. Clark  
 Sullivan, Missouri 63080

Missouri Public

FILED AUG 29 2002

Service Commission

REC'D SEP 11 1998

PSC MO. NO. 1

Fidelity Telephone Company

1st Revised Sheet 28.7  
Cancels Original Sheet 28.7

SMART FEATURES SERVICES

C. Rates (Contd.)

|                                 | Code  | Monthly Rate |          | Installation |
|---------------------------------|-------|--------------|----------|--------------|
|                                 |       | Bus.         | Or Resi. | Charge       |
| 6. Remote Call Forwarding       | 01051 | 10.00        |          | 5.00         |
| 7. Selecting Call Forwarding    | 01052 | 2.50         | (R)      | 5.00         |
| 8. Call Waiting                 | 01035 | 2.75         | (R)      | 5.00         |
| 9. Multi-Distinctive Ring       |       |              |          |              |
| One DRN                         | 01081 | 3.00         |          | 5.00         |
| Two DRN                         | 01082 | 5.00         |          | 5.00         |
| Three DRN                       | 01083 | 7.00         |          | 5.00         |
| 10. Three-Way Call              | 01055 | 2.00         |          | 5.00         |
| 11. Speed Calling               |       |              |          |              |
| 8 Number                        | 01065 | 2.00         |          | 5.00         |
| 30 Number                       | 01070 | 2.50         | (R)      | 5.00         |
| 12. Automatic Call Back         | 01061 | 2.50         | (R)      | 5.00         |
| 13. Automatic Redial            | 01062 | 2.50         | (R)      | 5.00         |
| 14. Home Intercom               |       |              |          |              |
| Basic                           | 01063 | 1.00         |          | 5.00         |
| Enhanced                        | 01064 | 2.00         |          | 5.00         |
| 15. Hot Line                    | 01084 | 2.50         | (R)      | 5.00         |
| 16. Caller ID                   |       |              |          |              |
| Number Delivery                 | 01103 | 3.75         | (R)      | 5.00         |
| Name Delivery-<br>Residential   | 01104 | 6.00         |          | 5.00         |
| Name Delivery-<br>Business      | 01106 | 10.00        |          | 5.00         |
| 17. Selective Call Acceptance   | 01037 | 2.50         | (R)      | 5.00         |
| 18. Selective Call Rejection    | 01038 | 2.50         | (R)      | 5.00         |
| 19. Selective Distinctive Alert | 01039 | 2.50         | (R)      | 5.00         |
| 20. Customer Originating Trace  | 01042 | 8.00*        |          |              |

\*Per Successful Activation

**CANCELLED**

AUG 29 2002  
2nd RS 28.7  
Public Service Commission  
MISSOURI

Issued: September 11, 1998

Issuing Officer:  
John Davis  
64 North Clark  
Sullivan, Missouri 63080

Effective: November 1, 1998  
Missouri Public  
Service Commission  
98-344  
FILED NOV 01 1998

Fidelity Telephone Company

Original Sheet No. 28.7

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**SMARTFEATURES SERVICES**

JUL 26 1996

C. Rates (Cont'd)

**MISSOURI  
Public Service Commission**

|     |                                | <u>S&amp;E<br/>Code</u> | <u>Monthly Rate<br/>Bus. Or Res.</u> | <u>Installation<br/>Charge</u> |
|-----|--------------------------------|-------------------------|--------------------------------------|--------------------------------|
| 6.  | Remote Call Forwarding         | 01051                   | \$10.00                              | \$5.00                         |
| 7.  | Selective Call Forwarding      | 01052                   | 3.00                                 | 5.00                           |
| 8.  | Call Waiting                   | 01035                   | 2.85                                 | 5.00                           |
| 9.  | Multi-Distinctive Ring         |                         |                                      |                                |
|     | One DRN                        | 01081                   | 3.00                                 | 5.00                           |
|     | Two DRN                        | 01082                   | 5.00                                 | 5.00                           |
|     | Three DRN                      | 01083                   | 7.00                                 | 5.00                           |
| 10. | Three-Way Call                 | 01055                   | 2.00                                 | 5.00                           |
| 11. | Speed Calling                  |                         |                                      |                                |
|     | 8 Number                       | 01065                   | 2.00                                 | 5.00                           |
|     | 30 Number                      | 01070                   | 3.90                                 | 5.00                           |
| 12. | Automatic Call Back            | 01061                   | 3.00                                 | 5.00                           |
| 13. | Automatic Redial               | 01062                   | 3.00                                 | 5.00                           |
| 14. | Home Intercom                  |                         |                                      |                                |
|     | Basic                          | 01063                   | 1.00                                 | 5.00                           |
|     | Enhanced                       | 01064                   | 2.00                                 | 5.00                           |
| 15. | Hot Line                       | 01084                   | 3.00                                 | 5.00                           |
| 16. | Caller ID                      |                         |                                      |                                |
|     | Number Delivery                | 01103                   | 5.00                                 | 5.00                           |
|     | Name Delivery -<br>Residential | 01104                   | 6.00                                 | 5.00                           |
|     | Name Delivery -<br>Business    | 01106                   | 10.00                                | 5.00                           |
| 17. | Selective Call Acceptance      | 01037                   | 3.00                                 | 5.00                           |
| 18. | Selective Call Rejection       | 01038                   | 3.00                                 | 5.00                           |
| 19. | Selective Distinctive Alert    | 01039                   | 3.00                                 | 5.00                           |
| 20. | Customer Originating Trace     | 01042                   | 8.00*                                |                                |

\* Per Successful Activation

**CANCELLED**

**FILED**

AUG 23 1996

NOV 01 1998  
By *[Signature]*  
Public Service Commission  
MISSOURI

MO. PUBLIC SERVICE COMM

Issued: July 26, 1996

Effective: August 26, 1996

Kent Bliss  
Vice President - Revenues  
64 N. Clark  
Sullivan, MO 63080



SMARTFEATURES SERVICES

C. Rates (cont'd)

|   | S&E<br>Code | Monthly Rate<br>Bus. or Res. | Installation<br>Charge |
|---|-------------|------------------------------|------------------------|
| 23. Economy Package<br>(Call Waiting,<br>Call Forwarding,<br>Three-Way Calling<br>And Speed Call-8)   |             | \$7.95                       | \$6.25                 |
| 24. Reserved for future use.  |             |                              |                        |
| 24.a. Fab Four<br>(Call Waiting,<br>Call Forwarding,<br>Caller ID with Name/Number<br>and Unidentified Call Rejection)  |             | \$10.95                      | \$6.25                 |
| 25. The Ultimate<br>(Call Waiting,<br>Call Forwarding with Remote<br>Activation, Three-Way Calling<br>and Speed Call-8,<br>Automatic Redial, Selective Call Rejection and<br>Caller ID-Number Delivery) |             | \$11.95                      | \$21.00                |
| 26. Shared Call Appearance 1  |             | \$ 5.00                      | \$25.00 (N)            |
| Shared Call Appearance 5+   |             | \$10.00                      | \$20.00 (N)            |
| Application of Installation Charges   |             |                              |                        |

1. When SmartFeatures Services are provided in conjunction with the establishment of exchange telephone service or a change which involves a line connection service charge, the \$6.25 installation charges quoted above do not apply.
2. The \$6.25 charge will be applied only once, for each line arranged, even if two or more features are added.
3. When an existing SmartFeatures Services package is changed to a different SmartFeatures Services package, or when a fixed Call Forwarding destination is changed, the \$6.25 installation charge is applicable for each line arranged.

(N) New Service

Issued: January 7, 2011

Effective: February 6, 2011

Issued By:

Dave Beier, Vice President-Regulatory  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

FILED  
 Missouri Public  
 Service Commission  
 JI-2011-0346

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

SMARTFEATURES SERVICES

C. Rates (cont'd)

|   | <u>S&amp;E<br/>Code</u> | <u>Monthly Rate<br/>Bus. or Res.</u> | <u>Installation<br/>Charge</u> |     |
|---|-------------------------|--------------------------------------|--------------------------------|-----|
| 23. Economy Package<br>(Call Waiting,<br>Call Forwarding,<br>Three-Way Calling<br>And Speed Call-8)   |                         | \$7.95                               | \$6.25                         |     |
| 24. Reserved for future use.  |                         |                                      |                                | (D) |
| 24.a. Fab Four<br>(Call Waiting,<br>Call Forwarding,<br>Caller ID with Name/Number<br>and Unidentified Call Rejection)  |                         | \$10.95                              | \$6.25                         | (N) |
|   |                         |                                      |                                |     |
|   |                         |                                      |                                | (N) |
| 25. The Ultimate<br>(Call Waiting,<br>Call Forwarding with Remote<br>Activation, Three-Way Calling<br>and Speed Call-8,<br>Automatic Redial, Selective Call Rejection and<br>Caller ID-Number Delivery) |                         | \$11.95                              | \$21.00                        |     |

Application of Installation Charges

1. When SmartFeatures Services are provided in conjunction with the establishment of exchange telephone service or a change which involves a line connection service charge, the \$6.25 installation charges quoted above do not apply.
2. The \$6.25 charge will be applied only once, for each line arranged, even if two or more features are added.
3. When an existing SmartFeatures Services package is changed to a different SmartFeatures Services package, or when a fixed Call Forwarding destination is changed, the \$6.25 installation charge is applicable for each line arranged.

(N) New Service

(D) Discontinued Service

Issued: August 12, 2005

Effective: September 11, 2005

Issued By:

Dave Beier, Vice President-Regulatory  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

SMARTFEATURES SERVICES

C. Rates(cont'd)

|  | <u>S&amp;E<br/>Code</u> | <u>Monthly Rate<br/>Bus. Or Res.</u> | <u>Installation<br/>Charge</u> |
|--|-------------------------|--------------------------------------|--------------------------------|
| 23. Economy Package<br>(Call Waiting,<br>Call Forwarding,<br>Three-Way Calling<br>And Speed Call-8)  |                         | \$7.95 (I)                           | \$6.25 (I)                     |
| 24. Family Package<br>(Call Waiting,<br>Call Forwarding,<br>Three-Way Calling<br>And Speed Call-8<br>Automatic Callback<br>And Automatic Redial)   |                         | 10.95 (I)                            | 15.00                          |
| 25. The Ultimate<br>(Call Waiting,<br>Call Forwarding with Remote<br>Activation, Three-Way Calling<br>And Speed Call-8,<br>Automatic Redial,<br>Selective Call Rejection and<br>Caller ID-Number Delivery) |                         | 11.95 (I)                            | 21.00                          |

Application of Installation Charges

1. When SmartFeatures Services are provided in conjunction with the establishment of exchange telephone service or a change which involves a line connection service charge, the \$6.25 installation charges quoted above do not apply. (I)
2. The \$6.25 charge will be applied only once, for each line arranged, even if two or more features are added. (I)
3. When an existing SmartFeatures Services package is changed to a different SmartFeatures Services package, or when a fixed Call Forwarding destination is charged, the \$6.25 installation charge is applicable for each line arranged. (I)

(I) Increase in rate

Issued: April 21, 2004

Effective: May 21, 2004

Issued By:

Dave Beier, Vice President-Regulatory  
 Fidelity Telephone Company  
 64 N. Clark  
 Sullivan, MO 63080

Fidelity Telephone Company

1<sup>st</sup> Revised Sheet No. 28.8  
 Cancels Original Sheet 28.8

**Missouri Public**

**SMARTFEATURES SERVICES**

**REC'D JUL 30 2002**

C. Rates (Cont'd)

|  | S&E<br>Code | Monthly Rate<br>Bus. Or Res. | Service Commission     |     |
|--|-------------|------------------------------|------------------------|-----|
|  |             |                              | Installation<br>Charge | (T) |
| 23. Economy Package<br>(Call Waiting,<br>Call Forwarding,<br>Three-Way Calling<br>And Speed Call-8)  |             | \$6.00                       | \$5.00                 | (T) |
| 24. Family Package<br>(Call Waiting,<br>Call Forwarding,<br>Three-Way Calling<br>and Speed Call-8,<br>Automatic Callback<br>and Automatic Redial)  |             | 9.00                         | 15.00                  | (T) |
| 25. The Ultimate<br>(Call Waiting,<br>Call Forwarding with Remote<br>Activation, Three-Way Calling<br>and Speed Call-8,<br>Automatic Redial,<br>Selective Call Rejection and<br>Caller ID-Number Delivery) |             | 10.00                        | 21.00                  | (T) |

Application of Installation Charges

1. When SmartFeatures Services are provided in conjunction with the establishment of exchange telephone service or a change which involves a line connection service charge, the \$5.00 installation charges quoted above do not apply.
2. The \$5.00 charge will be applied only once, for each line arranged, even if two or more features are added.
3. When an existing SmartFeatures Services package is changed to a different SmartFeatures Services package, or when a fixed Call Forwarding destination is charged, the \$5.00 installation charge is applicable for each line arranged.

**CANCELLED**

MAY 21 2004  
*Anders 28.8*  
 Public Service Commission  
 MISSOURI

Issued: July 30, 2002

Effective: August 29, 2002

Issued By:  
 Dave Beier, Vice President – Regulatory  
 64 N. Clark  
 Sullivan, Missouri 63080

**Missouri Public**

**FILED AUG 29 2002**

**Service Commission**

Fidelity Telephone Company

Original Sheet No. 28.8

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**SMARTFEATURES SERVICE**

JUL 26 1996

C. Rates (Cont'd)

|  | S&E Code | Monthly Rate<br>Bus. Or Res. | Public Service Commission<br>Charge |
|--|----------|------------------------------|-------------------------------------|
| 21. Economy Package<br>(Call Waiting,<br>Call Forwarding,<br>Three-Way Calling<br>and Speed Call-8)  |          | \$6.00                       | \$5.00                              |
| 22. Family Package<br>(Call Waiting,<br>Call Forwarding,<br>Three-Way Calling<br>and Speed Call-8,<br>Automatic Callback<br>and Automatic Redial)  |          | 9.00                         | 15.00                               |
| 23. The Ultimate<br>(Call Waiting,<br>Call Forwarding with Remote<br>Activation, Three-Way Calling<br>and Speed Call-8,<br>Automatic Redial,<br>Selective Call Rejection and<br>Caller ID-Number Delivery) |          | 10.00                        | 21.00                               |

**CANCELLED**

AUG 28 2002  
By *LSR 28.8*  
Public Service Commission  
MISSOURI

**Application of Installation Charges**

1. When SmartFeatures Services are provided in conjunction with the establishment of exchange telephone service or a change which involves a line connection service charge, the \$5.00 installation charges quoted above do not apply.
2. The \$5.00 charge will be applied only once, for each line arranged, even if two or more features are added.
3. When an existing SmartFeatures Services package is changed to a different SmartFeatures Services package, or when a fixed Call Forwarding destination is charged, the \$5.00 installation charge is applicable for each line arranged.

AUG 26 1996

Issued: July 26, 1996

Effective: August 26, 1996

**FILED**  
MO. PUBLIC SERVICE COMM

Kent Bliss  
Vice President - Revenues  
64 N. Clark  
Sullivan, MO 63080

Fidelity Telephone Company

Original Sheet No. 28.9

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SMARTFEATURES SERVICES

JUL 26 1996

MISSOURI  
Public Service Commission

D. Conditions

1. The Call Forwarding, Selective Call Forwarding, Call Forwarding-Busy Line, Call Forwarding -Don't Answer and Call Forwarding - Busy Line/Don't Answer features are offered for use with two-way PBX trunks, subject to the following limitations:
  - a. May be provided when compatible with the equipment configuration at the customer's premises.
  - b. Available only with two types of hunting arrangements, multi-line and series completion, subject to limitations of these hunting arrangements.
2. When the Three-Way Calling, Call Forwarding, Call Forwarding-Busy Line, Call Forwarding - Don't Answer and Call Forwarding -Busy Line/Don't Answer or Selective Call Forwarding are activated, the transmission may vary depending on the distance and routing necessary; therefore, transmissions may not meet normal standards.
3. The following features only apply to calls within the same central office and across central offices that have Signaling System 7 (SS7) connectivity: Selective Call Forwarding, Automatic Callback, Automatic Redial, Caller ID, Customer Originated Trace, Selective Call Acceptance, Selective Call Rejection, Selective Distinctive Alerting.
4. In addition to the provisions of the General Exchange Tariff, Section , the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of SmartFeatures Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
5. When multiple services are activated on the same line, certain services may take precedence over others.

FILED

AUG 23 1996

Issued: July 26, 1996

Effective: August 26, 1996  
MO. PUBLIC SERVICE COMM

Kent Bliss  
Vice President - Revenues  
64 N. Clark  
Sullivan, MO 63080

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

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APR 28 2000

P.S.C. MO. - NO. 1

**MISSOURI  
Public Service Commission**

Fidelity Telephone Company

1<sup>st</sup> Revised Sheet No. 28.10  
Canceling Original Sheet No. 28.10

**SMARTFEATURES SERVICES**

E. Special Promotions

At various times throughout the year, the Company may, upon Commission approval, propose various exchanges equipped to provide SmartFeatures Services to offer a special promotion in order to increase the number of features in service. Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

C  
|  
C

**FILED**

JUN 01 2000

**MISSOURI  
Public Service Commission**

Issued: April 28, 2000

Effective: June 1, 2000

John Colbert  
Senior Vice President  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Fidelity Telephone Company

Original Sheet No. 28.10

SMARTFEATURES SERVICES

**RECEIVED**

JUL 26 1996

E. Special Promotions

At various times throughout the year, the Company may propose various exchanges equipped to provide SmartFeatures Services to offer a special promotion in order to increase the number of features in service. Such promotion shall be subject to the approval of the Missouri Public Service Commission.

**MISSOURI  
Public Service Commission**

**CANCELLED**

JUN 01 2000  
By *JS RS 28.10*  
Public Service Commission  
MISSOURI

**FILED**

AUG 26 1996

**MO. PUBLIC SERVICE COMM**

Issued: July 26, 1996

Effective: August 26, 1996

Kent Bliss  
Vice President - Revenues  
64 N. Clark  
Sullivan, MO 63080



SMARTFEATURES SERVICES

F. Specific Special Promotion

1. The Company will offer the following promotion to new subscribers of the SmartFeatures Ultimate package as noted below for the period starting June 14, 2006 and ending September 11, 2006.

(N)

- a. Waiver of the \$21.00 nonrecurring installation charge.

(N) New promotion

---

Issued: June 2, 2006

Effective: June 14, 2006

Dave Beier  
Vice President – Regulatory  
64 N. Clark  
Sullivan, MO. 63080

SMARTFEATURES SERVICES

F. Specific Special Promotion

1. The Company will offer the following promotion to new subscribers of the SmartFeatures Ultimate package as noted below for the period starting March 16, 2006 and ending June 13, 2006.

(N)

- a. Waiver of the \$21.00 nonrecurring installation charge.

(N) New promotion

---

Issued: March 6, 2006

Effective: March 16, 2006

Dave Beier  
Vice President – Regulatory  
64 N. Clark  
Sullivan, MO. 63080

**Cancelled**  
June 14, 2006

Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

SMARTFEATURES SERVICES

F. Specific Special Promotion

1. The Company will offer the following promotion to new subscribers of the SmartFeatures Ultimate package as noted below for the period starting October 20, 2005 and ending January 17, 2006.

a. Waiver of the \$21.00 nonrecurring installation charge.

2. The Company will offer the following promotion to new subscribers of the SmartFeatures Fab Four package as noted below for the period starting November 1, 2005 and ending December 31, 2005.

a. One month of free service.

b. Waiver of the \$6.25 nonrecurring installation charge.

(N)  
|  
(N)

(N) New promotion

Issued: October 21, 2005

Effective: October 31, 2005

Dave Beier  
Vice President – Regulatory  
64 N. Clark  
Sullivan, MO. 63080

SMARTFEATURES SERVICES

F. Specific Special Promotion

1. The Company will offer the following promotion to new subscribers of the SmartFeatures Ultimate package as noted below for the period starting October 20, 2005 and ending January 17, 2006. (T)
  - a. Waiver of the \$21.00 nonrecurring installation charge.

SMARTFEATURES SERVICES

F. Specific Special Promotion

1. The Company will offer the following promotion to new subscribers of the SmartFeatures Ultimate package as noted below for the period starting July 22, 2005 and ending October 19, 2005. (T)
  - a. Waiver of the \$21.00 nonrecurring installation charge.

SMARTFEATURES SERVICES

F. Specific Special Promotion

1. The Company will offer the following promotion to new subscribers of the SmartFeatures Ultimate package as noted below for the period starting April 22, 2005 and ending July 21, 2005. (T)

- a. Waiver of the \$21.00 nonrecurring installation charge.

SMARTFEATURES SERVICES

F. Specific Special Promotion

1. The Company will offer the following promotion to new subscribers of the SmartFeatures Ultimate package as noted below for the period starting January 22, 2005 and ending April 21, 2005.
  - a. Waiver of the \$21.00 nonrecurring installation charge.
  
2. The Company will offer the following promotion to new subscribers of Unidentified Call Rejection as noted below for the period starting February 1, 2005 and ending March 31, 2005.
  - a. Waiver of the \$6.25 nonrecurring installation charge.

(N)

(N)

SMARTFEATURES SERVICES

F. Specific Special Promotion

1. The Company will offer the following promotion to new subscribers of the SmartFeatures Ultimate package as noted below for the period Starting November 14, 2004 and ending January 11, 2005.

(N)

a. Waiver of the \$21.00 nonrecurring installation charge.

(N)

**CANCELLED**

JAN 22 2005  
By *JWR* RS 28.11  
Public Service Commission  
MISSOURI

Issued: November 2, 2004

Effective: November 12, 2004

Dave Beier  
Vice President – Regulatory  
64 N. Clark  
Sullivan, MO. 63080

**FILED  
MO PSC**



Fidelity Telephone Company

P.S.C. MO. – NO. 1

5<sup>th</sup> Revised Sheet No. 28.11  
Cancels 4<sup>th</sup> Revised Sheet 28.11

SMARTFEATURES SERVICES

F. Specific Special Promotions

1. The Company will offer the following promotion to new subscribers of the SmartFeatures Ultimate package as noted below for the period Starting August 16, 2004 and ending November 13, 2004. (N)  
  - a. Waiver of the \$21.00 nonrecurring installation charge. (N)

**CANCELLED**  
NOV 12 2004  
By *lehrs* 28.11  
Public Service Commission  
**MISSOURI**

Issued: August 2, 2004

Effective: August 12, 2004

Dave Beier  
Vice President-Regulatory  
64 N. Clark  
Sullivan, MO. 63080

**FILED**  
**MO PSC**

P.S.C. MO. – NO. 1

Fidelity Telephone Company

4<sup>th</sup> Revised Sheet No. 28.11  
Cancels 3<sup>rd</sup> Revised Sheet 28.11  
Missouri Public  
Service Commission

SMARTFEATURES SERVICES

F. Specific Special Promotions

REC'D MAY 24 2004

1. The Company will offer the following promotion to new subscribers of the SmartFeatures Ultimate package as noted below for the period starting June 3, 2004 and ending July 31, 2004. (N)  
|  
a. Waiver of the \$21.00 nonrecurring installation charge. (N)

**CANCELLED**  
AUG 12 2004  
54RS 28.11  
Public Service Commission  
MISSOURI

Issued: May 24, 2004

Effective: June 3, 2004

Dave Beier  
Vice President-Regulatory  
64 N. Clark  
Sullivan, MO. 63080

Missouri Public  
Service Commission

FILED JUN 03 2004

Fidelity Telephone Company

P.S.C. MO. – NO. 1

3<sup>rd</sup> Revised Sheet No. 28.11  
Cancels 2<sup>nd</sup> Revised Sheet 28.11

SMARTFEATURES SERVICES

Missouri Public  
Service Commission

F. Specific Special Promotions

REC'D JUN 11 2003

1. The Company will offer the following promotions to new subscribers of certain specific SmartFeatures as noted below for the 90-day period starting June 23, 2003 and ending September 20, 2003.

(N)

a. Waiver of the \$5.00 nonrecurring installation charges for Caller ID-Name Delivery-Residential, Caller ID-Name Delivery-Business, Caller ID-Number Delivery and Call Waiting.

(N)

**CANCELLED**

JUN 03 2004  
By *44h RS 28.11*  
Public Service Commission  
MISSOURI

Issued: June 11, 2003

Effective: June 21, 2003

Dave Beier,  
Vice President-Regulatory  
64 N. Clark  
Sullivan, MO 63080

Missouri Public  
Service Commission

FILED JUN 21 2003

Fidelity Telephone Company

P.S.C. MO. - NO. 1

2<sup>nd</sup> Revised Sheet No. 28.11  
Cancels 1<sup>st</sup> Revised Sheet 28.11

Missouri Public  
Service Commission

**SMARTFEATURES SERVICES**

REC'D SEP 13 2002

F. Specific Special Promotions

1. The Company will offer the following promotions to new subscribers of certain specific SmartFeatures as noted below for the period starting October 1, 2002 and ending October 31, 2002.

(N)

- a. A discounted monthly rate of \$0.00 for Caller ID-Name Delivery-Residential (S&E Code 01104) and Caller ID-Name Delivery-Business (S&E Code 01106).
- b. Waivers of the \$5.00 nonrecurring installation charges for the above. Also, waiver of the \$5.00 nonrecurring installation charges for Call Waiting (S&E Code 01035).

(N)

**CANCELLED**

JUN 21 2003  
By 3-ORS 28.11  
Public Service Commission  
MISSOURI

**Missouri Public**

**FILED SEP 30 2002**

**Service Commission**

Issued: September 13, 2002

Effective: September 30, 2002

Dave Beier  
Vice President-Regulatory  
64 N. Clark  
Sullivan, MO 63080

Fidelity Telephone Company

P.S.C. MO. - NO. 1  
1<sup>st</sup> Revised Sheet 28.11  
Cancels Original Sheet No. 28.11

Missouri Public

**SMARTFEATURE SERVICES**

REC'D DEC 13 2001

F. Specific Special Promotions

Service Commission

1. The Company will offer the following promotions to new subscribers of certain specific SmartFeatures as noted below for the 90-day period starting June 1, 2000 and ending August 29, 2000.

a. One free month of service for Call Forwarding (S&E Code 01045), Call Waiting (S&E Code 01035), Three Way Call (S&E Code 01055) and Caller ID-Name Delivery (S&E Code 01103).

b. Waiver of the \$5.00 nonrecurring installation charges for the above services.

2. The Company will offer the following promotions to new and existing subscribers of certain specific SmartFeatures as noted below for the period starting January 8, 2002 and ending March 7, 2002.

(N)

a. A discounted monthly rate of \$3.75 for Caller ID-Name Delivery-Residential (S&E Code 01104) and Caller ID-Name Delivery-Business (S&E Code 01106).

b. Waiver of the \$5.00 nonrecurring installation charges for the above.

(N)

**CANCELLED**

SEP 30 2002  
2nd RS 28.11  
Public Service Commission  
MISSOURI

Missouri Public

FILED DEC 26 2001

Service Commission

Issued: December 13, 2001

Effective: December 26, 2001

Dave Beier, Vice President-Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

P.S.C. MO. - NO 1

Fidelity Telephone Company

Original Sheet No. 28.11

**RECEIVED**

**SMARTFEATURE SERVICES**

APR 28 2000

F. Specific Special Promotions

**MISSOURI  
Public Service Commission**

The Company will offer the following promotions to new subscribers of certain specific SmartFeatures as noted below for the 90-day period starting June 1, 2000 and ending August 29, 2000.

1. One free month of service for Call Forwarding (S&E Code 01045), Call Waiting (S&E Code 01035), Three Way Call (S&E Code 01055) and Caller ID-Number Delivery (S&E Code 01103).
2. Waiver of the \$5.00 nonrecurring installation charges for the above services.

N  
|  
N

**CANCELLED**

DEC 26 2001  
L. STARS #28.11  
Public Service Commission  
MISSOURI

**FILED**

JUN 01 2000

**MISSOURI  
Public Service Commission**

Issued: April 28, 2000

Effective: June 1, 2000

John Colbert  
Senior Vice President  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

OPERATOR SERVICES\*

BUSY VERIFICATION SERVICE

A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.
4. The provisions of Busy Interrupt involve an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

|    |                    |        |
|----|--------------------|--------|
| 1. | Per Request        | Charge |
|    | (a) Line Status    | \$1.50 |
|    | (b) Busy Interrupt | 1.75   |

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

(D)

\*Operator Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(N)

(D) Deleted text

(N) New text

Issued: January 16, 2009

Effective: February 15, 2009

Issued by:

Dave Beier  
Vice President-Regulatory  
64 North Clark  
Sullivan, MO 63080

OPERATOR SERVICES

BUSY VERIFICATION SERVICE

A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.
4. The provisions of Busy Interrupt involve an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

|    |                    |            |
|----|--------------------|------------|
| 1. | Per Request        | Charge     |
|    | (a) Line Status    | \$1.50 (I) |
|    | (b) Busy Interrupt | 1.75 (I)   |

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

(I) Increase in rate

Issued: April 21, 2004  
Issued By:

Effective: May 21, 2004  
Dave Beier, Vice President-Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080



FIDELITY TELEPHONE COMPANY

4<sup>th</sup> Revised Sheet No. 29  
Replaces 3<sup>rd</sup> Revised Sheet No. 29

OPERATOR SERVICES

**RECEIVED**

BUSY VERIFICATION SERVICE

**MAY 12 1998**

A. GENERAL

**MO. PUBLIC SERVICE COMM**

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.
4. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service

| 1. Per Request     | Charge |
|--------------------|--------|
| (a) Line Status    | \$1.00 |
| (b) Busy Interrupt | 1.25   |

**CANCELLED**

**MAY 21 2004**  
*by 5th RS 29*  
**Public Service Commission**  
**MISSOURI**

D  
D

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

D

Issued: May 12, 1998

Issuing Officer:  
Kent Bliss

Vice President-Revenues  
64 N. Clark St.  
Sullivan, MO 63080

Effective: June 16, 1998

**FILED**

**JUN 16 1998**

**MISSOURI**  
**Public Service Commission**

Fidelity Telephone Company

3rd Revised Sheet No. 29  
Replaces 2nd Revised Sheet No. 29

OPERATOR SERVICES

**RECEIVED**

JUN 21 1993

BUSY VERIFICATION SERVICE

**MISSOURI**  
**Public Service Commission**

A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.
4. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

**CANCELLED**

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

JUN 16 1993  
By *44RS#29*  
Public Service Commission  
MISSOURI

| 1. Per Request     | Charge              |   |
|--------------------|---------------------|---|
| (a) Line Status    | \$1.00 <sup>1</sup> | + |
| (b) Busy Interrupt | 1.25 <sup>1</sup>   | + |

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

<sup>1</sup> See P.S.C. MO No. 1 Original Sheet No. 29.3

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993

**FILED**

JUL 21 1993  
92-306

**MO. PUBLIC SERVICE COMM.**

P.S.C. Mo.-No. 1

Fidelity Telephone Company

2nd Revised Sheet 29  
Cancels 1st Revised Sheet 29  
For All Exchanges

OPERATOR SERVICES

RECEIVED

MAY 2 1988

BUSY VERIFICATION SERVICE

MISSOURI (N)  
Public Service Commission

A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.

The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.

5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

|                    |         |
|--------------------|---------|
| 1. Per Request     | Charge  |
| (a) Line Status    | \$ .75  |
| (b) Busy Interrupt | \$ 1.00 |

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

CANCELLED  
JUL 21 1993  
BY 320 RS #29  
Public Service Commission  
MISSOURI

Issued: 5/2/88

John T. Davis, President  
64 North Clark  
Sullivan, Missouri 63080

Effective: 7/1/88

JUL 1 1988  
84-222 et al.  
Public Service Commission

(N)

FORM NO. 13 P.S.C.MO. No. 1 1st ~~(Original)~~ SHEET No. 29

Cancelling P.S.C.MO. No. 1 ~~(Revised)~~ ~~(Original)~~ SHEET No. 29

Fidelity Telephone Company For Sullivan  
Name of Issuing Corporation Community, Town or City

RECEIVED

|   |  |  |
|---|--|--|
| Held for Future Use   |  | DEC 12 1986  |
|   |  | MISSOURI<br>Public Service Commission  |
| <p><b>CANCELLED</b><br/>         JUL 1 1988<br/>         BY <u>24 R.S. #29</u><br/>         Public Service Commission<br/>         MISSOURI</p> |  |  |
|   |  | <p><b>FILED</b><br/>         JAN 1 1987<br/>         TA0877<br/>         Public Service Commission</p> |

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 9, 1986 DATE EFFECTIVE January 1, 1987  
month day year month day year

ISSUED BY John T. Davis name of officer President Sullivan, MO address  
title

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For

SULLIVAN  
Community, Town or City

RECEIVED

OCT 25 1977

MOBILE DIAL TELEPHONE SERVICE

MISSOURI

Public Service Commission

1. GENERAL (Continued)

- I. Liability of the Customer. The customer is liable for damage to Telephone Company owned equipment in case of fire, theft, vandalism, etc., and will be billed at current replacement costs.
- J. Power. Customers must furnish suitable power for proper operation of services and facilities.
- K. Rules and Regulations. For rules and regulations not specified herein, see "Rules and Regulations applying to all customer contracts."
- L. Restoration Charges. See "Restoration Charges"

2. RATES AND CHARGES

|   | Inst or move to<br>another vehicle  | Monthly<br>Rate |
|---|---|-----------------|
| A. Local Service (Mobile unit, one crystal, antenna, call signal and busy signal)         | \$45.00   | \$45.00         |
| B. When the radio equipment for service is furnished by the subscriber.                   |   | 32.50**         |
| C. Roamer Service (To and from roamers)   | <p style="text-align: center;"><b>CANCELLED</b></p> <p style="text-align: center;">JAN 1 1987</p> <p style="text-align: center;">BY <u>1st R.S. 29</u></p> <p style="text-align: center;">PUBLIC SERVICE COMMISSION<br/>OF MISSOURI</p> |                 |
| (1) Local Message Charge<br>30¢ for first three minutes<br>10¢ for each additional minute |   |                 |
| (2) Long Distance<br>Long Distance Rates Apply  |   |                 |
| D. Optional Equipment   |   |                 |
| (1) Additional channel capabilities   | \$ 7.50   | \$ 1.00         |
| (2) Horn Relay Kit  | 7.50  | .75             |
| (3) Horn Control Switch   | 5.00  | .25             |
| E. Special Equipment and Arrangements   | Rate Based on Cost  |                 |

\*\* Includes a \$7.50 charge per month per unit for maintenance, excluding parts.

\* Indicates new rate or text  
+ Indicates change

FILED  
DEC 1 1977

DATE OF ISSUE October 26, 1977  
month day year

Public Service Commission  
DATE EFFECTIVE December 1, 1977  
month day year

ISSUED BY Evan R. Copsey  
name of officer

President Sullivan, Missouri  
title address

OPERATOR SERVICES

Directory Assistance Service\*

A. GENERAL

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area. Directory assistance call completion charges apply when the directory assistance operator automatically completes the call to the requested number at the customer's option.

(N)  
|  
(N)

2. Rates and charges do not apply to the following:

- Calls placed from mobile/marine, public and semi-public telephones.
- Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
- Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
- Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.

3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

|                         | Per Call |     |
|-------------------------|----------|-----|
| 1. 555-1212             | \$ .75   | (I) |
| 2. 411 calls            | \$ .75   | (I) |
| 3. Directory Assistance |          | (N) |
| Call Completion, each   | \$ .75   | (N) |

\*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008

(I) Increased rate

(N) New text

Issued: February 23, 2009

Effective: March 25, 2009

Issued By: Dave Beier, Vice President – Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

OPERATOR SERVICES

Directory Assistance Service\*

A. GENERAL

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.
2. Rates and charges do not apply to the following:
  - Calls placed from mobile/marine, public and semi-public telephones.
  - Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
  - Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
  - Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.
3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

|    |           | Per Call |
|----|-----------|----------|
| 1. | 555-1212  | \$ .60   |
| 2. | 411 Calls | \$ .60   |

(D)

\*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(N)

(D) Deleted text  
(N) New text

Issued: January 16, 2009  
Issued by:

Dave Beier  
Vice President-Regulatory  
64 North Clark  
Sullivan, MO 63080

Effective: February 15, 2009

OPERATOR SERVICES

Directory Assistance Service

A. GENERAL

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area. Directory assistance call completion charges apply when the directory assistance operator automatically completes the call to the requested number, at the customer's option.

(N)  
|  
(N)

2. Rates and charges do not apply to the following:

- Calls placed from mobile/marine, public and semi-public telephones.
- Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
- Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
- Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.

3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

|  | Per Call   |
|--|------------|
| 1. 555-1212                                      | \$ .60     |
| 2. 411 calls                                     | \$ .60     |
| 3. Directory Assistance<br>Call Completion, each | \$ .75 (N) |

(N) new rate and text

Issued: May 21, 2008

Effective: June 20, 2008

Issued By:

Dave Beier, Vice President – Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080



OPERATOR SERVICES

Directory Assistance Service

A. GENERAL

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.
2. Rates and charges do not apply to the following:
  - Calls placed from mobile/marine, public and semi-public telephones.
  - Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
  - Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
  - Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.
3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

|    |           | Per Call   |
|----|-----------|------------|
| 1. | 555-1212  | \$ .60 (I) |
| 2. | 411 Calls | \$ .60 (I) |

(I) Increase in rate

Issued: April 21, 2004  
Issued By:

Effective: May 21, 2004  
Dave Beier, Vice President-Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

CANCELLED  
June 20, 2008  
Missouri Public  
Service Commission

**FILED**  
**MO PSC**

OPERATOR SERVICES

**RECEIVED**

Directory Assistance Service

**MAY 12 1998**

A. GENERAL

**MO. PUBLIC SERVICE COMM**

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.

2. Rates and charges do not apply to the following:

- Calls replaced from mobile/marine, public and semi-public telephones.
- Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
- Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
- Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.

3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

|    |           | Per Call |   |
|----|-----------|----------|---|
| 1. | 555-1212  | \$ .45   | D |
| 2. | 411 Calls | .45      | D |

**CANCELLED**

MAY 21 2004  
3rd Rev. 29.1  
Public Service Commission  
MISSOURI

**FILED**

**JUN 16 1998**

**MISSOURI  
Public Service Commission**

Issued: May 12, 1998

Issuing Officer:  
Kent Bliss  
Vice President-Revenues  
64 N. Clark St.  
Sullivan, MO 63080

Effective: June 16, 1998

Fidelity Telephone Company

1st Revised Sheet No. 29.1  
Replaces Original Sheet No. 29.1

OPERATOR SERVICES

**RECEIVED**

**JUL 23 1993**

Directory Assistance Service

A. GENERAL

**MO. PUBLIC SERVICE COMM.**

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.
2. Rates and charges do not apply to the following:
  - Calls placed from mobile/marine, public and semi-public telephones.
  - Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patients rooms.
  - Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
  - Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
  - Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.
3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant. +

**CANCELLED**

B. RATES

|              | Per Call             |
|--------------|----------------------|
| 1. 555-1212  | \$ .45 <sup>1.</sup> |
| 2. 411 Calls | .45 <sup>1.</sup>    |

<sup>1.</sup> See P.S.C. MO No. 1 Original Sheet No. 29.3

**JUN 18 1998**  
 By AndRS#29.1  
 Public Service Commission  
 MISSOURI

**FILED**

**AUG 22 1993**

**MO. PUBLIC SERVICE COMM.**

Issued: July 23, 1993

Issuing Officer:  
 Kenneth Matzdorff  
 Vice President  
 64 N. Clark St.  
 Sullivan, MO 63080

Effective: August 22, 1993

Fidelity Telephone Company

PSC Mo. No. 1  
3rd Revised Sheet No. 29.2  
Cancels 2<sup>nd</sup> Revised Sheet No. 29.2

OPERATOR SERVICES

Directory Assistance Service (Cont'd)

C. CONDITIONS

(D)

—

Reserved for future use.

(D)  
(N)

(D) Deleted text  
(N) New text

Issued: February 23, 2009  
Issued By:

Effective: March 25, 2009

Dave Beier  
Vice President-Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

OPERATOR SERVICES

Directory Assistance Service (Cont'd)\*

C. CONDITIONS

1. An allowance of one (1) dialed call per month is provided without charge for each of the following:
  - Access line, call distributor and business answering line.
  - Wide Area Telecommunications Service Line.
  - Private Branch Exchange central office trunk.
2. No credit will be given for any unused portion of the allowance.
3. Call allowances are not transferrable between accounts of the same customer.

(D)

\*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(N)

(D) Deleted text

(N) New text

Issued: January 16, 2009

Effective: February 15, 2009

Issued by:

Dave Beier  
Vice President-Regulatory  
64 North Clark  
Sullivan, MO 63080

CANCELLED  
March 25, 2009  
Missouri Public  
Service Commission  
JI-2009-0614

Filed  
Missouri Public  
Service Commission  
JI-2009-0518

OPERATOR SERVICES

Directory Assistance Service (Cont'd)

C. CONDITIONS

1. An allowance of one (1) dialed call per month is provided without charge for each of the following: (l)
  - Access line, call distributor and business answering line.
  - Wide Area Telecommunications Service Line.
  - Private Branch Exchange central office trunk.
2. No credit will be given for any unused portion of the allowance.
3. Call allowances are not transferable between accounts of the same customer.

(l) Increase in rate

---

Issued: April 21, 2004  
Issued By:

Effective: May 21, 2004  
Dave Beier, Vice President-Regulatory  
Fidelity Telephone Company  
64 N. Clark  
Sullivan, MO 63080

Cancelled  
February 15, 2009  
Missouri Public  
Service Commission  
JI-2009-0518

**FILED**  
**MO PSC**

P.S.C. Mo. No. 1

Fidelity Telephone Company

Original Sheet 29.2

OPERATOR SERVICES

**RECEIVED**

Directory Assistance Service (con't.)

JUN 21 1993

(N)

C. CONDITIONS

**MISSOURI  
Public Service Commission**

1. An allowance of three (3) dialed calls per month is provided without charge for each of the following:
  - Access line, call distributor and business answering line.
  - Wide Area Telecommunications Service Line.
  - Private Branch Exchange central office trunk.
2. No credit will be given for any unused portion of the allowance.
3. Call allowances are not transferable between accounts of the same customer.

(N)

**CANCELLED**

MAY 21 2004  
157RS29.2  
Public Service Commission  
MISSOURI

**FILED**

JUL 21 1993

92-306

**MO. PUBLIC SERVICE COMM.**

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993

FIDELITY TELEPHONE COMPANY  
P.S.C. MO. No. 1

1<sup>st</sup> Revised Sheet No. 29.3  
Replaces Original Sheet No. 29.3

Held for Future Use

**RECEIVED**

**MAY 12 1998**

**MO. PUBLIC SERVICE COMM**

CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

**FILED**

**JUN 16 1998**

**MISSOURI  
Public Service Commission**

Issued: May 12, 1998

Issuing Officer:  
Kent Bliss  
Vice President-Revenues  
64 N. Clark St.  
Sullivan, MO 63080

Effective: June 16, 1998



INTERIM RATES

The rates included in the following rate categories are interim and a portion of said rates may be subject to refund to the extent necessary to comply with the Commission's orders in Case No. TR-92-306.

Late Payment of Service

Bill Reprint Service

Line Trap Service

Directory Listings

- Additional line of information
- Additional directory listings
- Nonpublished service
- Nonlisted service

Move and Change Charges

- A move requiring only central office work (Business and Residence)

Reconnection Charge

Installation Charges

- Business first access line to demarcation point
- Residence to demarcation point

Local Operator Services

- Line status
- Busy interrupt

Directory Assistance

- 555-1212
- 911 Calls

Long Distance Operator Services

- Operator station-to-station
- Person-to-person
- Line status verification
- Busy interrupt

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Public Service Commission**

**CANCELLED**

JUN 16 1998

By LS+RS#29.3  
Public Service Commission  
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JUL 21 1993  
92 - 306  
**MO. PUBLIC SERVICE COMM.**

Issued: June 21, 1993

Issuing Officer:  
Kenneth Matzdorff  
Vice President  
64 N. Clark St.  
Sullivan, MO 63080

Effective: July 21, 1993

ENHANCED BUSINESS SERVICES

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A. GENERAL

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1. Enhanced Business Services (EBS) is a service offering enhanced features on Business One Party Touch Tone Local Exchange Service. The service is limited to customers with a minimum of two access lines.

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B. CONDITIONS

- 1. Enhanced Business Services is offered in two different versions:
  - a. EBS I - offered to customers with 2 - 6 lines.
  - b. EBS II - offered to customers with 2 - 500 lines.
- 2. Customer premise equipment must be compatible with the services and equipment provided by the Company.
- 3. The minimum charge for Enhanced Business Services shall be one month.
- 4. Touch tone service is necessary in order to have the Enhanced Business Services features. Touch tone service is provided at the rates specified elsewhere in this tariff.
- 5. Any combination of Enhanced Business Services features listed in paragraph C. may be added to access lines with an EBS group with the following exceptions:
  - a. Call Waiting and Busy Call Forward are mutually exclusive. Both services can not be available on the same line.
  - b. Enhanced Business Services features can only be added in accordance with the availability identified for each feature for the particular EBS service subscribed to (i.e. EBS-I or EBS-II).
  - c. Abbreviated Dialing Features have the following limitations:

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Fidelity Telephone Company For  
Name of Issuing Corporation

Sullivan  
Community Telephone City  
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Public Service Commission  
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TA0877  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 9, 1986  
month day year

DATE EFFECTIVE January 1, 1987  
month day year

ISSUED BY John T. Davis name of officer

President  
title

Sullivan, MO  
address

FIDELITY TELEPHONE COMPANY  
Name of Issuing Corporation

For

SULLIVAN  
Community, Town or City

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MOBILE DIAL TELEPHONE SERVICE

OCT 23 1977

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3. PAGING RATES

Inst or move to another vehicle Monthly Rate

A. Paging Service (Tone Signal)  
(including batteries & recharger)

\$12.00

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BY 1st R.S. 30  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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\* Indicates new rate or text  
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DATE OF ISSUE October 26, 1977  
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ISSUED BY Evan R. Copsy President Sullivan, Missouri  
name of officer title address

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ENHANCED BUSINESS SERVICES

FEB 10 1989

B. CONDITIONS (Continued)

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1. Long Speed Calling and Short Speed Calling are mutually exclusive for a given EBS line. Only one of the two services can be subscribed to.
2. Long Speed Calling and Group Speed Calling or Convenience Calling are mutually exclusive for a given EBS line. Only one of these services can be subscribed to. However, Group Speed Calling or Convenience Calling and Short Speed Calling can be subscribed to simultaneously.

C. DESCRIPTION OF SERVICE FEATURES

1. Basic Features

- a. Direct Inward Dialing(EBS-I/EBS-II) - Calls to individual EBS lines may be dialed directly to the line from an outside line.
- b. Direct Outward Dialing:
  1. EBS-I - Calls to outside lines may be dialed using the standard calling sequence.
  2. EBS-II - Calls to outside lines may be dialed by dialing 9 and the standard calling sequence.
- c. Station to Station Dialing(EBS-II) - This feature allows an EBS subscriber to complete a call to other lines within the same EBS group by dialing the last one to four digits of the line number. The EBS customer selects the number of digits to be dialed.

2. Add-on Features

- a. Busy Transfer(EBS-I/EBS-II) - Allows calls routed to a busy station to be rerouted automatically to another station within the group.
- b. Call Forwarding(EBS-I/EBS-II) - When activated all, incoming calls to the line are forwarded to another preselected line.

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C. DESCRIPTION OF SERVICE FEATURES (Continued)

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- c. Call Hold(EBS-I/EBS-II) - This feature allows an EBS subscriber to place an established call on hold freeing the subscriber's line to originate another call, use call pickup, retrieve a waiting call, or return to a previously held call.
- d. Call Pickup(EBS-I) - Allows the EBS-I subscriber to answer any ringing phone within the group by dialing a code.
- e. Call Pickup Group(EBS-II) - This feature allows the EBS-II subscriber to answer a call to an unattended station in the same call pickup group. With EBS-II a customer can establish up to 50 call pickup groups within the subscriber's total call group. Each EBS line can belong to only one call pickup group and can only answer calls to other lines within that pickup group.
- f. Call Transfer(EBS-I/EBS-II) - Allows a subscriber to transfer a call to another line either within or outside the EBS customer group.
- g. Call Waiting(EBS-I/EBS-II) - Alerts a subscriber who is using his EBS line that another call is waiting. Audible ringback is returned to the calling party instead of a busy tone. This feature also allows the subscriber to dial a code before placing a call to cancel Call Waiting for the duration of that call. Once the call has been terminated the Call Waiting feature is automatically reactivated.
- h. Directory Number Hunt(EBS-I/EBS-II) - Permits incoming calls to be switched to an idle line based upon a predesignated hunting sequence.

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C. DESCRIPTION OF SERVICE FEATURES (Continued)

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- i. Distinctive Ringing(EBS-I/EBS-II) - Provides the subscriber with different ringing patterns for calls originating inside or outside the EBS customer group. In addition a different signal is provided on Call Waiting, if the customer subscribes, for calls originating inside or outside the EBS customer group.
- j. Don't Answer Transfer(EBS-I/EBS-II) - Automatically transfers terminating calls encountering no answer to a predesignated line within the group if the call is not answered within a preselected number (two to ten) of ring cycles.
- k. Intercom(EBS-I) - Allows the subscriber to EBS-I to dial other lines in the EBS group, by dialing the pound sign (#) and a single digit.
- l. Restricted Station Options(EBS-I/EBS-II) - Allows the EBS subscriber to predesignate limitations on incoming and outgoing calls to/from an EBS line. Incoming calls may be restricted to calls from the EBS group. Each EBS line may have two different levels of outgoing restrictions. Outgoing restrictions might include EBS group only, local calling only, intraLATA calling only, or interLATA calling only, for example. Limitations may apply and specific restrictions desired must be discussed with the Telephone Company. Each requested restriction is counted as a separate basic feature.
- m. Three Way Conference Calling(EBS-I/EBS-II) - This feature allows an EBS subscriber to form a three-way conference call with two other parties, located either within or outside the EBS group.

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C. DESCRIPTION OF SERVICE FEATURES (Continued)

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3. Abbreviated Dialing Features

- a. Convenience Dialing(EBS-I) - This feature allows an EBS-I group to use a Convenience Dialing List which associates each of 30 frequently called numbers (up to 15 digits each) with a two digit code. These numbers can be dialed by dialing an asterisk (\*) and the two digit code.
- b. Group Speed Calling(EBS-II) - This feature allows the EBS-II customer to assign the access lines in his total group to up to 20 speed calling groups. Each user within a group can then use the Group Speed Calling List for that group which associates each of 30 frequently called numbers (up to 15 digits each) with a two digit code. The frequently called numbers can be dialed by dialing an asterisk (\*) and the two digit code.
- c. Short Speed Calling(EBS-I/EBS-II) - This feature allows any individual line of an EBS customer to establish a speed calling list of eight frequently used numbers (up to 15 digits each) with a single digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually \*74) and the index code.
- d. Long Speed Calling(EBS-I/EBS-II) - This feature allows any individual line of an EBS customer to establish a speed calling list of thirty frequently used numbers (up to 15 digits each) with a two digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually \*74) and the index code.
- e. See paragraph B(5)c above for restrictions related to Abbreviated Dialing Features.

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## ENHANCED BUSINESS SERVICES

## D. RATES

1. In addition to the EBS line rates as specified in this section, rates for Business one-Party Touch Tone Local Exchange Service apply.
2. Installation and move and change charges are applicable as set forth in this tariff.
3. All rates listed below are per individual EBS line.

|   | <u>Monthly<br/>Rate<br/>EBS-I</u> | <u>Monthly<br/>Rate<br/>EBS-II</u> |
|---|-----------------------------------|------------------------------------|
| a. Basic features and a Package of 6 of the Add-on Features as listed in Paragraph C above  | 18.00 (I)                         | 20.00 (I)                          |
| b. Basic features and a package of 12 of the Add-on Features as listed in paragraph C above | 18.00                             | 20.00                              |
| c. Convenience Dialing  | 6.00                              | N/A                                |
| d. Group Speed Calling  | N/A                               | 6.00                               |
| e. Short Speed Calling  | 3.75                              | 3.75                               |
| f. Long Speed Calling   | 6.40                              | 6.40                               |

(I) Increase in rate

Issued: April 21, 2004

Issued By:

Effective: May 21, 2004

Dave Beier, Vice President-Regulatory  
Fidelity Telephone Company  
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D. RATES

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1. In addition to the EBS line rates as specified in this section, rates for Business One-Party Touch Tone Local Exchange Service apply.
2. Installation and move and change charges are applicable as set forth in this tariff.
3. All rates listed below are per individual EBS line.

|   | Monthly<br>Rate<br><u>EBS-I</u> | Monthly<br>Rate<br><u>EBS-II</u> |
|---|---------------------------------|----------------------------------|
| a. Basic features and a Package of 6 of the Add-on Features as listed in paragraph C above  | 13.00                           | 15.00                            |
| b. Basic features and a package of 12 of the Add-on Features as listed in paragraph C above | 18.00                           | 20.00                            |
| c. Convenience Dialing  | 6.00                            | N/A                              |
| d. Group Speed Calling  | N/A                             | 6.00                             |
| e. Short Speed Calling  | 3.75                            | 3.75                             |
| f. Long Speed Calling   | 6.40                            | 6.40                             |

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PAYPHONE SERVICE

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A. General Regulations

JAN 15 1997

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1. Payphone Service includes lines to which coin, coinless, card reader coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

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CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

FEB 10 1989

A. GENERAL

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1. Customer Owned Public Telephone Service is offered for use with a customer-provided telephone instrument available for use by the public. All attachments of the customer provided telephones to the Telephone Company's network for public use must be made pursuant to the rules and regulations set forth in this section of the Tariff.
2. For purposes of this section of the Tariff the term "customer" is defined as the party who is responsible for payment of the Customer Owned Public Telephone Service charges.
3. Customer Owned Public Telephone Service is a two-way, or optionally, a one-way originating only, business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises and the network interface. These facilities are provided and maintained by the Telephone Company and provide access to and from the Telephone Company's telecommunications network long distance service and for local calling.
4. Wherever available, the customer must subscribe to Selective Class of Call Screening. Selective Class of Call Screening enables the customer to restrict outgoing operator-handled calls from the service point to only those calls which are charged to the called telephone, a third number, or a Calling Card account. Any customer who offers Customer Owned Public Telephone Service where Selective Class of Call Screening is not available, nevertheless assumes full and complete responsibility for all calls billed to his line.
5. In the case of one-way service, intercept treatment will be provided.
6. A maximum of one customer provided telephone may be connected to any one Customer Owned Public Telephone Service access line.

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64 North Clark St.  
Sullivan, MO 63080

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**PAYPHONE SERVICE**

**FEB 16 1999**

A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.

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11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.

12. Off-Premise Extension are not permitted.

13. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

D

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.

2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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PAYPHONE SERVICE

JAN 15 1997

A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a payphone is installed for the sole purpose of installing a customer requested payphone.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call. Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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By *2nd RS #37*  
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CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

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A. GENERAL (continued)

- 7. The General Regulations outlined elsewhere in this Tariff are applicable to the provision of Customer Owned Public Telephone Service.
- 8. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
- 9. For Customer Owned Public Telephone Service a network interface will be installed at a location determined by the Telephone Company. This location will be accessible to the customer. The network interface is the point of connection with the Telephone Company's telecommunications network and is the termination of the Customer Owned Public Telephone Service. It is a Telephone Company provided jack or its equivalent.
- 10. The maximum allowable charge for local calls on customer provided telephone using Customer Owned Public Telephone Service is 25 cents.

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B. RESPONSIBILITY OF THE CUSTOMER

- 1. The customer shall be responsible for the installation, operation, and maintenance of the customer provided telephone used in connection with this service.
- 2. The customer shall be responsible for the payment of a Service Charge of \$25.00 for visits by a Telephone Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer provided telephones, even if the service difficulty is reported by a person other than the customer.
- 3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at Customer Owned Public Telephone Service access lines, including any Directory Assistance calls.

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 BY let R.S #37  
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B. Responsibility of the Customer (Cont'd)

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- 3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
- 4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
- 5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
- 6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
- 7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

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C. Violation of Regulations

- 1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

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CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

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B. RESPONSIBILITY OF THE CUSTOMER (Continued)

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4. The customer provided telephone must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC-registered coupler and have the following operational characteristics:

- a. Must be able to access the Telephone Company provided operator at no charge and without using a coin.
- b. Must be able to access Directory Assistance.
- c. Must be able to complete local and toll calls.
- d. Must comply with all applicable federal, state, and local laws and regulations concerning the use of this type of telephone by disabled and/or hearing impaired persons.
- e. Must be able to access 911 emergency service, where available, at no charge and without using a coin.

5. The customer must comply with the following requirements for supplying information regarding the customer provided telephone for public use:

- a. Must provide instructions for use including specific instructions for the above requirements, for refunds and complaints, for one-way calling if so equipped, for long distance access, and must prominently display notice in close proximity to the set that the customer provided telephone is not provided by the Telephone Company.

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C. Violation of Regulations (Cont'd)

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2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, telephone charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply

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D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

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CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

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B. RESPONSIBILITY OF THE CUSTOMER (Continued)

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- b. Must provide and prominently display in close proximity to the set a notice that detailed toll billing records showing the date and time of all calls, together with the called numbers will be provided by the Telephone Company to the Customer Owned Public Telephone Service customer, who shall be identified by name in said notice. The Customer Owned Public Telephone Service customer shall indemnify and hold the Telephone Company harmless from any and all loss, damage, and expense occasioned by or arising out of claims contributed to by the provision of detailed toll billing records to the Customer Owned Public Telephone Service customer by the Telephone Company, including, but not limited to, any disclosure of said detailed toll billing records by the Customer Owned Public Telephone Service customer.

- 6. The customer must comply with the Public Service Commission's Rules and Regulations regarding the use of customer provided telephones for public use.
- 7. Any federal, state, or local taxes on the Customer Owned Public Telephone Service or calls made from that line are the responsibility of the customer.

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APR 15 1997  
BY Lot P.S. #39  
Public Service Commission  
MISSOURI

C. VIOLATION OF REGULATIONS

- 1. Where any customer provided telephone is in violation of this Tariff, the Telephone Company will notify the customer in writing of the violation.
- 2. The customer shall discontinue use of the customer provided telephone for public use or correct the violation and notify the Telephone Company in writing within five (5) days after receipt of such notice that the violation has been corrected.
- 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

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PAYPHONE SERVICE

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F. Features and Functions

1. Answer Supervision provides signaling on the line notifying the line user that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

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Public Service Commission

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APR 15 1997

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FIDELITY TELEPHONE COMPANY

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CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

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FEB 10 1989

D. RATES AND CHARGES

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1. Customer Owned Public Telephone Service Access Line

| <u>Description</u>  | <u>Monthly Rate</u> | <u>Non-recurring Charge</u> |
|---|---------------------|-----------------------------|
| a. Customer Owned Public Telephone Service<br>2-Way Service | \$30.00             | \$40.00                     |
| b. Customer Owned Public Telephone Service<br>1-Way Service | \$30.00             | \$40.00                     |

2. Customer Owned Public Telephone Service Usage Charges

|   |         |     |
|---|---------|-----|
| a. Flat Rate Surrogate<br>Usage Charge (where<br>usage measurement is<br>not available) | \$40.00 | N/A |
|---|---------|-----|

**CANCELLED**

D. RATES AND CHARGES (Continued)

b. Measured Usage Charge  
(per outgoing local  
message where measurement  
is available)

|                    |            |
|--------------------|------------|
| First 300 messages | \$.13 each |
| Next 300 messages  | .15 each   |
| Over 600 messages  | .17 each   |

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Public Service Commission  
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3. Selective Class of Call Screening  
per access line (must be  
subscribed to where  
available)

4.00 \$15.00

4. Service charges as specified elsewhere in this  
Tariff, apply in addition to other charges specified  
for Customer Owned Public Telephone Service.

5. Where Touch-Tone Service is desired, charges as  
specified in the appropriate portions of this Tariff  
are applicable for Customer Owned Public Telephone  
Service.

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Issued by

Robert C. Schoonmaker, VP-Finance  
64 North Clark St.  
Sullivan, MO 63080

Public Service Commission

PAYPHONE SERVICE

G. Rates and Charges

1. Exchange Access Line

| <u>Description</u>                                     | <u>Touch Tone<br/>One-Party</u> |
|--|---------------------------------|
| Instrument Implemented Payphone Service, 2-Way Service | \$19.95 (I)                     |
| Instrument Implemented Payphone Service, 1-Way Service | \$19.95 (I)                     |
| CO Implemented Coin Line                               | \$19.95 (I)                     |

2. Features and Functions

|                                   | <u>Monthly Rate</u> | <u>NRC</u> |
|-----------------------------------|---------------------|------------|
| Answer Supervision                | \$0.83              |            |
| Coin Collection and Return        | \$1.38              |            |
| Special Number Assignment         |                     | \$5.00     |
| Selective Class of Call Screening | \$2.00              |            |

3. Reserved for future use. (D)

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Customer Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

- (I) Increase in rate
- (D) Delete language

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Dave Beier, Vice President-Regulatory  
 Fidelity Telephone Company  
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PAYPHONE SERVICE

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G. Rates and Charges

1. Exchange Access Line

Touch Tone  
One-Party  
MISSOURI  
Public Service Commission

Description

|  |         |         |
|--|---------|---------|
| Instrument Implemented Payphone Service, 2-Way Service | \$14.75 | \$14.25 |
| Instrument Implemented Payphone Service, 1-Way Service | \$14.75 | \$14.25 |
| CO Implemented Coin Line                               | \$14.75 | \$14.25 |

2. Features and Functions

Monthly Rate                      NRC

|                                   |         |         |
|-----------------------------------|---------|---------|
| Answer Supervision                | \$ 0.83 |         |
| Coin Collection and Return        | \$ 1.38 |         |
| Special Number Assignment         |         | \$ 5.00 |
| Selective Class of Call Screening | \$ 2.00 |         |

3. Local messages per call \$0.25

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

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## SPECIAL SERVICE ARRANGEMENTS

DEC 20 1989

## 1. GENERAL

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Public Service Commission

Special Service Arrangements consist of modifications of standard equipment or services offered under this Tariff. They will be furnished, when practicable, by the Telephone Company at charges equivalent to the cost of providing such arrangements if in connection with and not detrimental to any of the services furnished under the Company's tariffs.

## 2. RATES

A. Rates for Special Service Arrangements are equivalent to the costs of furnishing the special arrangement or service.

B. The costs consist of an estimate of the total cost to the Telephone Company in providing the special modification including:

1. Cost of maintenance
2. Cost of operation
3. Depreciation on the estimated cost installed of any facilities used to provide the special modification based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
4. Administrative expenses, including taxes on the basis of average charges for these items.
5. Any other item of expense associated with the particular arrangement or service.
6. An amount, computed on the estimated cost installed of the facilities used to provide the special modification, for return on investment.

C. Estimated cost installed mentioned above includes cost of equipment and materials provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts.

D. In computing the rates for special service arrangements, the Telephone Company will, at its option, use one of the following three rate treatments: (1) a recurring monthly rate and termination contract with or without an installation charge; (2) a recurring monthly rate with an installation charge; (3) an installation charge only.

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Kip D. Hendrickson, Asst. VP-Finance

64 North Clark St.

Sullivan, MO 63080

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SPECIAL SERVICE ARRANGEMENTS

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3. TERMINATION CONTRACT

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A Termination Contract may apply in those cases where non-recoverable costs are substantial. Non-recoverable cost is equivalent to the estimated installed cost, plus removal cost less immediate salvage value.

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EMERGENCY NUMBER SERVICE (911)

FEB 19 1991

ENHANCED EMERGENCY NUMBER SERVICE (E911)

MISSOURI

A. GENERAL

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1. Enhanced Emergency Number Service, also referred to as E911 Service, is a telephone exchange communications service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement, for the answering, transferring, and dispatching of public emergency telephone calls dialed to 911.
2. Equipment used in conjunction with Enhanced 911 Services located at the PSAP is the responsibility of the customer.
3. E911 Service is offered subject to the availability of facilities.
4. The E911 Service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police and fire and other services within the telephone central office areas arranged for E911 Service calling.
5. Enhanced 911 Service is available in four elements as follows:
  - a. Dedicated 911 Central Office Circuits - Arranged for incoming use only in conjunction with an E911 Service.
  - b. ANI Spill - Provides for the telephone number of the calling party to be forwarded to the PSAP.
    - (1) ANI Spill does not guarantee the capability of forwarding the number of an off premise; or stations behind business systems will possess the identity of the main billing number.
    - (2) ANI Spill can only be provided with the use of dedicated facilities from the central office serving the end user to the PSAP.

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Assist. V.P. Finance  
Sullivan, MO 63080

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**EMERGENCY NUMBER SERVICE (911)**

FEB 19 1991

**ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)**

**MISSOURI**

**A. GENERAL (cont'd)**

**Public Service Commission**

5. Enhanced 911 Service is available in four elements as follows: (cont'd)

b. (cont'd)

(3) The PSAP's premises equipment used in conjunction with E911 ANI Spill Service must be reviewed by the Telephone Company to determine the compatibility of the unit with the E911 Service requested.

c. PSAP Data Base Update Service - Provides the PSAP with an initial list, as well as periodic updates, of customer names, telephone numbers, and addresses. Procedures and timing will be mutually agreed upon by the Customer and the Company.

d. Selective Routing Service - Available when an E911 System is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 Services. This service routes the call to the correct PSAP or to a recording/operator, as appropriate, based on the caller's telephone number. Selective routing is available only in central offices equipped for digital operation.

**B. RULES AND REGULATIONS**

1. This Service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one E911 Service will be provided within any government agency's locality.

2. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in this tariff.

3. The Service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

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Assist. V.P. Finance  
Sullivan, MO 63080

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EMERGENCY NUMBER SERVICE (911)

FEB 19 1991

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

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Public Service Commission

B. RULES AND REGULATIONS

- 4. E911 Service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP.
- 5. E911 Service is provided solely for the benefit of the customer operating the PSAP; the provision of such service shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of, or creating any Company obligation toward, or any right of action on behalf of, any third person or legal entity other than the customer.
- 6. The Company does not undertake to answer and forward E911 Service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.
- 7. E911 Service information consisting of the name, address, and telephone numbers of telephone customers whose listings are not published in directories or listed in directory assistance offices is confidential, however, such information may be provided for the purpose of responding to emergency E911 Service calls or as otherwise required.
- 8. Any party residing within the E911 Service district forfeits the privacy afforded by nonpublished service to the extent that the telephone number and the address associated with the originating station location are furnished to the PSAP.
- 9. The customer releases, indemnifies, and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person caused, or claimed to have been caused, directly or indirectly by its publication of such number or the disclosing of said number to any person.
- 10. The Company's entire liability to any person for interruption or failure of E911 Service shall be limited by the terms set forth in this section and other sections of this tariff.

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EMERGENCY NUMBER SERVICE (911)

FEB 19 1991

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

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B. RULES AND REGULATIONS (cont'd)

- 11. The customer will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Company in the event the system is not functioning properly.
- 12. E911 Service will be furnished by the Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E911 Service is offered.
- 13. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- 14. Application for E911 Service must be executed in writing by each customer and must be accompanied by satisfactory proof of authorization to provide E911 Service in the exchanges where service is requested. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any E911 Service request.
- 15. In addition to all other terms and conditions, the following requirements will apply:
  - a. The customer will answer all E911 Service calls on a 24-hour day, seven-day week basis.
  - b. The customer has the responsibility for dispatching the appropriate emergency service within the E911 Service area, or will undertake to transfer all E911 Service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

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EMERGENCY NUMBER SERVICE (911)

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ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

FEB 19 1991

B. RULES AND REGULATIONS (cont'd)

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Public Service Commission

- c. The customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E911 Service PSAP by calling parties.
  - d. The customer will subscribe to a minimum of two dedicated E911 circuits per exchange for adequate handling of incoming E911 Service calls.
  - e. The customer will subscribe to additional local exchange service at the PSAP location for administrative purposes, for placing of out-going calls and for receiving other emergency calls including any which may be relayed by the Telephone Company operators.
16. The Telephone Company will load and establish the initial Data Base into the PSAP customer's equipment from the Company's master list. It will be the responsibility of the PSAP customer to verify and update location and special record information on end-user. Data Base Update Service will be provided to the PSAP customer on a cycle basis. A hard copy of the complete Data Base will be furnished by the Telephone Company to the customer on request for verification of telephone number, name, and address.
17. The customer will agree to release, indemnify, and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing E911 Service hereunder.

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Sullivan, MO 63080

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EMERGENCY NUMBER SERVICE (911)

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

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B. RULES AND REGULATIONS (cont'd)

SEP 17 1991

18. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or any others, for damages arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnishing service hereunder, the Company's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission of service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the customer under this tariff as an allowance for interruptions. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission of service which are caused or contributed to by the negligence or willful act of the customer or authorized user, or which arise from the use of customer provided facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.

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Public Service Commission

19. This service does not apply to extensions or other service offerings which reach beyond the jurisdictional boundaries for E911 Service.

C. RATES AND CHARGES

1. The rates and charges for 911 Service will be determined on an individual case basis and will be in the form of Direct Sale Cost, special assembly or lease for PSAP Equipment, non-recurring charges, and recurring monthly charges. Individual features requested by the customer include, but are not limited to, direct sale or lease of PSAP equipment, central office modifications, data base preparation, data base management, trunking and maintenance.
2. Direct Sale or Lease of PSAP equipment shall be on terms mutually agreeable to the Company and the customer.
3. Non-recurring charges for 911 Service will be made to one entity (normally a city or county) based on contracts mutually agreeable to the Company and the customer and tariffed rates.

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Ken Matzdorff  
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EMERGENCY NUMBER SERVICE (911)

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ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd) FEB 19 1991

B. RULES AND REGULATIONS (cont'd)

MISSOURI  
Public Service Commission

18. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or any others, for damages arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnishing service hereunder, the Company's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission of service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the customer under this tariff as an allowance for interruptions. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission of service which are caused or contributed to by the negligence or willful act of the customer or authorized user, or which arise from the use of customer provided facilities or equipment shall not result in imposition of any liability whatsoever upon the Company.

CANCELLED

C. RATES AND CHARGES

OCT 17 1991

BY J. R. S. # 48

1. The rates and charges for 911 Service will be determined on an individual case basis and will be in the form of Direct Sale Cost, special assembly or lease for PSAP Equipment, non-recurring charges, and recurring monthly charges. Individual features requested by the customer include, but are not limited to, direct sale or lease of PSAP equipment, central office modifications, data base preparation, data base management, trunking and maintenance.

Public Service Commission  
MISSOURI

2. Direct Sale or Lease of PSAP equipment shall be on terms mutually agreeable to the Company and the customer.

3. Non-recurring charges for 911 Service will be made to one entity (normally a city or county) based on costs or applicable tariffed service connection charges found in other portions of this tariff. Contracts mutually agreeable to the Company and the customer will be based on actual cost.

4. The monthly rate in addition to the charges in Section C.2 and C.3 above shall be set to at least recover the incremental cost of furnishing such arrangements.

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Assist. V.P. Finance  
Sullivan, MO 63080

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Fidelity Telephone Company

2nd Revised Page 49  
Replaces 1st Revised Page 49

EMERGENCY NUMBER SERVICE (911)

ENHANCED EMERGENCY NUMBER SERVICE (E911) (Contd.)

C. RATES AND CHARGES (contd.)

4. The monthly rate in addition to the charges in Section C.2 and C.3 above shall be set forth in a mutually agreeable contract.
5. The above rates apply in addition to applicable rates and charges for Private Line and Leased Line services excluding mileage charges. C
6. Service charges apply as specified in other sections of the tariff when applicable.
7. Tie Lines, Private Lines, and Extension Lines

Tie lines, private lines, extension lines and other such lines connecting a PSAP to various agencies such as police, fire, or ambulance service, are provided at established tariff rates for such services and facilities as specified in this and other appropriate tariffs.

8. Special Service Arrangement Charges

If E911 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished, when practical, by the Company at charges designed at least to recover the incremental costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and data base management.

9. Program Development Charges

These charges are applicable to the work necessary to design, develop, test, and maintain any special programming required to support E911 Service, its billing and its data base management. The rate will be designed to at least recover the incremental costs of providing such service.

10. Records Conversion Charges

These charges are applicable to the work necessary to design, review, modify, and maintain any Company customer records keeping systems in order to support E911 Service, its billing and data base management. The rate will be designed to at least recover the incremental costs of providing such service.

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64 North Clark  
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EMERGENCY NUMBER SERVICE (911)

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

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C. RATES AND CHARGES (cont'd)

SEP 17 1991

4. The monthly rate in addition to the charges in Section C.2 and C.3 above shall be set forth in a mutually agreeable contract.

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5. The above rates apply in addition to applicable rates and charges for Private Line and Leased Line Services.

6. Service charges may apply as specified in other sections of the tariff when applicable.

7. Tie Lines, Private Lines, and Extension Lines

Tie lines, private lines, extension lines and other such lines connecting a PSAP to various agencies such as police, fire, or ambulance service, are provided at established tariff rates for such services and facilities as specified in this and other appropriate tariffs.

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9. Program Development Charges

These charges are applicable to the work necessary to design, develop, test, and maintain any special programming required to support E911 Service, its billing and its data base management. The rate will be designed to at least recover the incremental costs of providing such service.

NOV 01 1998  
2nd RS #49  
Public Service Commission  
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10. Records Conversion Charges

These charges are applicable to the work necessary to design, review, modify, and maintain any Company customer records keeping systems in order to support E911 Service, its billing and data base management. The rate will be designed to at least recover the incremental costs of providing such service.

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EMERGENCY NUMBER SERVICE (911)

FEB 19 1991

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

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C. RATES AND CHARGES (cont'd)

Public Service Commission

5. The above tariffed rates apply in addition to applicable rates and charges for Private Line and Leased Line Services.

6. Service charges may apply as specified in other sections of the tariff when applicable.

7. Tie Lines, Private Lines, and Extension Lines

Tie lines, private lines, extension lines and other such lines connecting a PSAP to various agencies such as police, fire, or ambulance service, are provided at established tariff rates for such services and facilities as specified in this and other appropriate tariffs.

8. Special Service Arrangement Charges

If E911 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished, when practical, by the Company at charges designed at least to recover the incremental costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and data base management.

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BY J.R.S. 49

9. Program Development Charges

Public Service Commission

These charges are applicable to the work necessary to design, develop, test, and maintain any special programming required to support E911 Service, its billing and its data base management. The rate will be designed to at least recover the incremental costs of providing such service.

MISSOURI

10. Records Conversion Charges

These charges are applicable to the work necessary to design, review, modify, and maintain any Company customer records keeping systems in order to support E911 Service, its billing and data base management. The rate will be designed to at least recover the incremental costs of providing such service.

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PSC MO. NO. 1

1st Revised Page 50  
Canceling Original Page 50

EMERGENCY NUMBER SERVICE (911)

ENHANCED EMERGENCY NUMBER SERVICE (E911) (contd.)

C. RATES AND CHARGES (contd.)

11. Changes to Orders

When a customer requests changes for a pending order for the provision of emergency service in writing, the changes will be undertaken if they can be accommodated by the Company personnel and will be billed to the customer at the appropriate hourly charges.

12. Cancellation of Order

Cancellation of the service, in whole or in part, by the customer prior to establishment thereof, will require payment of an amount equal to the costs incurred up to the time of cancellation resulting from the customer's order for service in writing, but not to exceed the total nonrecurring charges. Any cancellation of the service after establishment will require reimbursement to the Company equal to an amount of the unrecovered installation and equipment cost provided to the customer for E-911 services.

13. Trunking Service Rate

The trunking service rate covers the cost of the dedicated facility between central offices. The trunking service charges apply to each trunk ordered. A minimum of two trunks is required on each interoffice route.

Trunking service, per trunk, per month      \$21.00

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CANCELLED - Missouri Public Service Commission - 01/01/2020 - IN-2020-0115

Issued: September 11, 1998

Issuing Officer:  
John Davis  
64 North Clark  
Sullivan, Missouri 63080

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Missouri Public  
Service Commission  
98-344

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EMERGENCY NUMBER SERVICE (911)

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

RECEIVED

FEB 19 1991

C. RATES AND CHARGES (cont'd)

MISSOURI  
Public Service Commission

11. Changes to Orders

When a customer requests changes for a pending order for the provision of emergency service in writing, the changes will be undertaken if they can be accommodated by the Company personnel and will be billed to the customer at the appropriate hourly charges.

12. Cancellation of Order

Cancellation of the service, in whole or in part, by the customer prior to establishment thereof, will require payment of an amount equal to the costs incurred up to the time of cancellation resulting from the customer's order for service in writing, but not to exceed the total nonrecurring charges. Any cancellation of the service after establishment will require reimbursement to the Company equal to an amount of the unrecovered installation and equipment cost provided to the customer for E-911 services.

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MISSOURI

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Kip Hendrickson  
Assist. V.P. Finance  
Sullivan, MO 63080

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MAR 21 1991

Public Service Commission

REC'D SEP 11 1998

PSC MO. NO. 1

Fidelity Telephone Company

Original Sheet No. 51

MISSOURI SCHOOL DISCOUNT PROGRAM

1. A discount from all Missouri intrastate tariffed items may be allowed in connection with service through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of Fifty percent (50%) from all Missouri intrastate tariffed items may be allowed to educational institutions within the Company's certificated area, as determined in Paragraph 3., following.
3. An educational institution shall be defined as an accredited public or private school in the State of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federal or non-Public Schools Accrediting Association, Independent Schools Association of the Central States, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
5. The qualifying discount will not apply to any federal, state, county, local taxes, Subscriber Line Charges, E911, taxes, and Relay Missouri Surcharge.
6. In addition to meeting the qualification specified in the preceding Paragraph 3, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services, which are ordered. There will be no additional affidavits required.

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**GENERAL EXCHANGE SERVICE TARIFF**

**Missouri Public  
Service Commission**

REC'D JUN 01 2000

**DISCOUNTS FOR SCHOOLS AND LIBRARIES  
PARTICIPATING IN THE FEDERAL UNIVERSAL SERVICE PROGRAM**

1. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
2. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

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**Missouri Public  
Service Commission**

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**Issued: June 1, 2000**

**John Davis  
President  
64 North Clark  
Sullivan, MO 63080**

**Effective: July 1, 2000**

**Three-Digit Dialing Service (811)**

## A. General Regulations

1. The 811 Service is a locally assigned three digit abbreviated dialing code provided to a state One Call System (“SOCS”) for use in providing advance notice of excavation activities to underground facility operators by way of voice grade facilities. Federal Communications Commission (“FCC”) Docket 92-105 mandates that incumbent local exchange carriers in each local calling area make the 811 abbreviated dialing code available to a SOCS as a tariffed, local calling area based service (the “811 Service”).
2. The 811 Service allows a Company subscriber to access a SOCS call center by dialing only the 811 abbreviated dialing code. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make, and the SOCS shall be able to receive, calls using the 811 Service as part of their local exchange service.
3. All 811 Service calls shall be local in nature and shall not result in any expanded area calling, intraLATA toll or interLATA long distance or pay-per-call charges to Company subscribers.
4. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 811 Service is otherwise available wherever local service is available.
5. 811 Service is available from the Company within the Company’s service area only. To provide access to 811 to end users in another company’s service area or to a Competitive Local Exchange Carrier (“CLEC”) end user within the local calling area, the SOCS must make appropriate arrangements with the other company or CLEC serving that territory. The SOCS should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

## B. Obligations of the SOCS

1. The SOCS may, but is not required to, submit a written application for 811 service to the Company which will include:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 811 abbreviated code.
  - b. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 811 Service.
  - c. Complete contact information.

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Dave Beier  
Vice President – Regulatory  
64 North Clark Street  
Sullivan, MO 63080

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**Three-Digit Dialing Service (811), Cont'd**

2. If requested by the Company, the 811 provider shall assist the Company in responding to complaints made to the Company concerning 811 Service.
3. Local Calling for Company Subscribers
  - a. The SOCS, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service (“EAS”), Metropolitan Calling Area (“MCA”) service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. The SOCS must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by SOCS.
  - c. The SOCS is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

C. Obligations of the Company

1. The Company shall provision the 811 Service in accordance with FCC directives and the terms of this tariff.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.
3. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable SOCS to respond to such calls at SOCS established call centers.
4. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for making such operational tests as, in the judgment of the SOCS, are required to determine whether the Company’s facilities are functioning properly for its use. The SOCS is responsible for promptly notifying the Company in the event the Company’s facilities are not functioning properly.

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**Three-Digit Dialing Service (811), Cont'd**

D. Liability

1. The Company's entire liability to any person for interruption or failure of the 811 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
2. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the SOCS for the 811 Service and local exchange service for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
3. The Company is not liable for any losses or damages caused by the negligence of the SOCS.
4. The Company shall not be liable to the SOCS for any damages the SOCS may incur that result from any changes, modifications or rulings made by the FCC.
5. The Company will make every effort to route 811 calls to the SOCS call center, however, the Company will not be held responsible for routing mistakes or errors.
6. The 811 Service is provided solely for the benefit of the SOCS. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity.

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Vice President – Regulatory  
64 North Clark Street  
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**211 Service for Information and Referral Service**

**A. General Regulations**

1. The 211 Service for Information and Referral Service (211 Service) is a locally assigned three digit abbreviated dialing code provided to an Approved Information and Referral Service Provider for use in making available community information and referral services to the public by way of voice grade facilities. The 211 abbreviated dialing code is available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls must be local in nature and must not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers.
4. The 211 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 211 Service is otherwise available wherever local service is available.

**B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER**

1. The Approved Information and Referral Service Provider must submit a written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all or part of the Company's local exchanges. There may be only one 211 Service Provider per exchange.
2. The Approved Information and Referral Service Provider's written application to establish 211 Service in Company local exchange must include the following:

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64 North Clark St  
Sullivan, MO 63080

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**211 Service for Information and Referral Service, (Cont'd)**

**B. Obligations of the Approved Information and Referral Service Provider (Cont'd)**

- a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated, the Approved Information and Referral Service Provider must pay the Number Change Charge specified in Section F.6.
- b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
- c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
- d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
- e. Complete billing and contact information.

**3. Local Calling for Company Subscribers**

- a. The Approved Information and Referral Service Provider, in cooperation with the Company, must assure that all 211 Service calls are local in nature and do not generate intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
- b. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider must supply the Company with a seven digit telephone number that terminates within the Company local exchange's local calling area or to a toll free number. The Company will translate the 211 digits into the telephone number provided by the Approved Information and Referral Service Provider.
- c. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange's local calling area, then the Approved Information and Referral Service Provider must establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls do not incur toll charges.

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**211 Service for Information and Referral Service, (Cont'd)**

**B. Obligations of the Approved Information and Referral Service Provider (Cont'd)**

4. The Approved Information and Referral Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.
5. The Approved Information and Referral Service Provider must develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the Approved Information and Referral Service Provider to receive calls to the 211 Service during normal business hours.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the 211 Service Provider subscribes.
8. The Approved Information and Referral Service Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider will assist the Company in responding to complaints made to the Company concerning the 211 Service.

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**211 Service for Information and Referral Service, (Cont'd)**

**B. Obligations of the Approved Information and Referral Service Provider (Cont'd)**

11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The 211 Service is only available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

**C. Obligations of the Company**

1. The Company will establish the 211 Service within ninety days after receipt of the Approved Information and Referral Service Provider's completed application(s) for service or the effective date of this tariff, whichever is later.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.
4. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

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**211 Service for Information and Referral Service, (Cont'd)**

D. Liability

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation, or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company is not liable for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the 211 Service is limited to the terms set forth in this section and other sections of this Tariff.

E. Other Terms and Conditions

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service as described in the SmartFeatures section of this tariff. The Caller ID service will only provide calling number information as described in the SmartFeatures section of this tariff.
2. The 211 Service is provided for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

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**211 Service for Information and Referral Service, (Cont'd)**

E. Other Terms and Conditions (Cont'd)

3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. Rates and Charges

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. A nonrecurring Central Office Charge applies for each Company host central office out of which 211 Service is established, as follows:
  - a. When a Company local exchange is served by more than one host central office a Central Office Charge is applicable for each host central office in the Company local exchange.
  - b. If the Approved Information and Referral Service Provider establishes 211 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the Approved Information and Referral Service Provider requests 211 Service in all the Company local exchanges served by that host central office.

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**211 Service for Information and Referral Service, (Cont'd)**

F. Rates and Charges (Cont'd)

3. An Exclusion Charge applies in lieu of a Central Office Charge for the establishment of 211 Service as follows:
  - a. When the Approved Information and Referral Service Provider does not simultaneously establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.
  - b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later applies to establish 211 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.
  - c. When the Approved Information and Referral Service Provider requests a different telephone number be translated to the 211 abbreviated dialing code in a participating central office than the telephone number translated to the 211 abbreviated dialing code in the host central office.
4. A nonrecurring Number Change Charge applies when the Approved Information and Referral Service Provider changes the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
5. For each telephone number used in the translation of the 211 abbreviated dialing code to the seven or ten digit number provided by the Approved Information and Referral Service Provider the applicable Monthly recurring charges put forth in the Rates section of this tariff will apply (for example, the Business One-Party, Federal Subscriber Line Charge and all applicable taxes and surcharges).

6. Rates

|   | Nonrecurring<br>Charge |
|---|------------------------|
| a. Central Office Charge<br>(per host Central Office) | \$ 275.00              |
| b. Exclusion Charge<br>(per Exchange)                 | \$ 300.00              |
| c. Number Change Charge<br>(per telephone number)     | \$ 40.00               |

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