# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

George L. Eliceiri,	)
Complainant,	)
v.	) File No. WC-2020-0145
Missouri-American Water Company,	)
Respondent.	)

### NOTICE OF EX PARTE CONTACT

Issue Date: January 15, 2020

On January 14, 2020, George L. Eliceiri sent me the attached e-mail regarding this complaint. This notice is given to place this communication in the complaint file as required by Commission Rule 20 CSR 4240-4.020(3).



BY THE COMMISSION

Morris L. Woodruff

Secretary

Dated at Jefferson City, Missouri, on this 15<sup>th</sup> day of January, 2020.

Woodruff, Chief Regulatory Law Judge

From: George Eliceiri < <a href="mailto:seleliceiri@gmail.com">sent: Tuesday, January 14, 2020 11:23 AM</a>

To: Woodruff, Morris < morris.woodruff@psc.mo.gov >

Subject:

Judge Morris L. Woodruff

Missouri Public Service Commission

#### Dear Judge Woodruff:

Thank you for the *Order Setting Procedural Conference*. I contacted the Missouri Public Service Commission because *American Water* (AW) told me that relocating a valve was going to be expensive and did not tell me that there was no valve in my front yard. Several facts supported the conclusion that there is a valve in my front yard. First, an AW employee who solved the problem the night of February 3, 2019 told me that there is water valve is in my front yard, deep underground. Second, that night there was a massive water leak at the entrance to the Bird Sanctuary of Blackburn Park and there was no water leak on my front yard, half a block away. Third, the Park's water leak stopped right after the AW crew reached my front yard. If AW did not know about a valve in my front yard, why would the AW crew move quickly half a block from a massive leak to a site that was not leaking and dig four feet deep there? The City of Webster Groves, previous water supplier for this area, had a similar experience. To resolve that problem, it dug deep in the same section of my front yard and tore up half of my driveway.

If there is no water valve in my front yard, there is no reason to meet. I would not be able to go to Jefferson City for this conference, because of prior commitments. I thank you and other members of Missouri Public Service Commission for your help.

Sincerely,

George L. Eliceiri

### STATE OF MISSOURI

#### OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 15<sup>th</sup> day of January 2020.

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Morris L. Woodruff Secretary

## MISSOURI PUBLIC SERVICE COMMISSION January 15, 2020

#### File/Case No. WC-2020-0145

### Missouri Public Service Commission

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#### Office of the Public Counsel

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### George L. Eliceiri

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### Missouri Public Service Commission

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## Missouri-American Water Company

Jennifer L Hernandez

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### Missouri-American Water Company

Timothy W Luft 727 Craig Road St. Louis, MO 63141 Timothy.Luft@amwater.com

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.