

EC-2025-0165

Oh and I would suggest that if the Commission and Ameren want to further settle things further with me, it starts with personal admittance and responsibility. What do I mean by personal responsibility and admittance. Well for starters.

You all allow Ameren to do minimal duties and responsibilities. Then you blame Ameren Missouri's duties and responsibilities on the consumer or better known as the Complainant.

I've never heard a business or Commission, re-word every document they have received from me, to what they feel it should state or not state.

This would prove as to why Ameren Missouri doesn't send any actual letterhead documents in. Instead they type up a document and speak their feelings of what the document should state or not state.

Same thing with Commission rules, regulations and tariffs. You find the exact rule, and then they insert words or change the words to what they should feel they state, without any rule-making changes.

I can't wait to see what they decide to change or alter the words of what their web hosting provider gave me, in which is why I posted it. Therefore they can clearly see that www2.ameren.com isn't an email address. However, the Commission allows Ameren to live their fantasy and delusional story and files a statement the exact opposite, with only their opinion to what the document actually says, and their feelings of what they think the document should state.

Ameren Missouri then is allowed to blame the exact violations they breach and pass that off to consumers to handle, instead of taking any responsibility, because the Commission passes them off to the consumer.

Instead they would rather produce counterfeit documents with altered rules and regulations and against what the document says.

Oh and if you don't believe a picture that shows clear property damage, a cellular log of phone calls not received, and a piece of paper that shows a clear counterfeit and altered bogus non-sending email address of www2.ameren.com. Then yes, I do believe you have mental issues.

In case you can tell. The reason, I all those documents, exact words stated, the Godaddy correspondence and continue asking if www2.ameren.com is an email address. It's because the Commission allows Ameren to physically alter whether on paper or verbally what they state and follow-up with an elaborate delusional story.

Ameren Missouri has 0% credibility at this point. Until they fix their problem.

Hey Ameren, please admit that www2.ameren.com is NOT an email address and that these are settlement agreements, payment agreements and payment plans? Please admit back in 2023 you committed an illegal disconnection under settlement and payment agreements and disconnections.

When Ameren starts with admitting personal responsibility, is when we can have a civil conversation. However, that has yet to be seen or done, clearly by their delusional stories they make-up to the paperwork they are given.

Just let me know what you decipher those words that www2.ameren.com isn't and email address and you'd like to change them to. In fact, file a response Ameren . Therefore we can see those physical alterations on paper.

Ameren is no more than a counterfeit document producing company, to the actual documents they are given.

I'd say Ameren and the Commission have done a great job of altering all the words on every piece of paper I've given them.

Think about it. Oh and the only party you are fooling at this point is yourself.

I rest my case. I'm done and have nothing else to state. Until Ameren admits that www2.ameren.com is NOT and email address and that these are payment agreements, settlement agreements and payment plans.

Brett Felber
1/16/25