# P.S.C. MO. No. 2 1st Revised Sheet No. 2.37 Canceling P.S.C. MO. No. Original Sheet No. 2.37 For Missouri Retail Service Area RULES AND REGULATIONS ELECTRIC

EVERGY METRO, INC. d/b/a EVERGY MISSOURI METRO

# 23. PROMOTIONAL PRACTICES- PROGRAMS

# 23.02 REHOUSING LOW-INCOME PILOT PROGRAM

# **PURPOSE:**

The purpose of the Rehousing Low-Income Pilot Program (Program) is to help electric customers enter into stable housing by providing additional resources to those meeting the eligibility requirements while also assessing the delivery methods used in the Program and the impacts on revenues and costs. This Program is provided pursuant to the Stipulation and Agreement approved by the Missouri Public Service Commission (MoPSC) in Case No. ER-2022-0129.

### **ELIGIBILITY:**

The Program shall be available to residential customers who have received service under or qualify for any of the Residential rate options offered by the Company, are income eligible and who have been homeless, spent time in a homeless shelter or transitional housing in the past year, or are seniors living in public housing as identified by a Rehousing or Housing Services Agency. The customer should be ready to start new service with Evergy.

### **DEFINITIONS:**

Rehousing Agency or Housing Services Agency – Either a local private or a non- profit organization designated by Company to enroll customers in the Rehousing Low-Income Pilot Program within their area.

### TERM:

The Program shall be available to qualifying customers for a period of three (3) years commencing when the first funding is released to one (1) or more Rehousing Agency(s).

A customer may only receive assistance once from the Rehousing Program. If a customer willingly discontinues service with Evergy, any remaining Rehousing Program credit will go back to the company to be reallocated to another eligible customer.

### PROVISIONS:

Pursuant to the Stipulation and Agreement in File No. ER-2022-0129 the Program will be funded by an equal sharing of costs between ratepayers and shareholders for a minimum of three years at a total of \$250,000 per utility with the first year contributions prorated for the months remaining in the year. Funding will also be used to support program administration.

Funds will be administered through the Rehousing or Housing Services Agencies with which Company has established relationships and which are positioned to administer the Program or are willing to do so.

Rehousing Agencies may give priority to veterans of U.S. armed services or disabled individuals.

Program funds will only be used after a customer has received any available LIHEAP funding in which they may qualify. Program funds can also be used to support Agency staffing to administer the funds.

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Issued by Darrin Ives, Vice President

1200 Main, Kansas City, MO 64105