

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

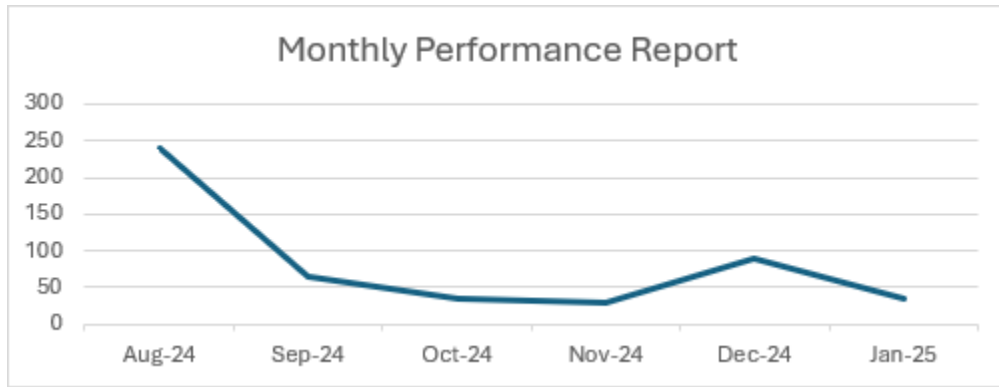
In the Matter of the Request of Liberty )  
Utilities (Midstates Natural Gas) Corp. )  
d/b/a Liberty to Implement a General Rate ) Case No. GR-2024-0106  
Increase for Natural Gas Service in the )  
Missouri Service Areas of the Company )

**PROGRESS REPORT PURSUANT TO AMENDED STIPULATION AND  
AGREEMENT PARAGRAPH 20(b)**

COMES Liberty Utilities (Midstates Natural Gas) Corp. d/b/a Liberty (“Liberty” or the “Company”), and submits its progress report on monthly estimated bills pursuant to paragraph 20(b) of the Amended Stipulation and Agreement approved by the Commission in the above-captioned case effective January 8, 2025.

Liberty is pleased to report on our progress in reducing the number of estimated bills. As discussed in the rebuttal testimony of Company witness Hayley Sirmon, at page 2: "The billing team estimates that the manual correction of the vacant account issue will be complete by November 2024." Liberty completed this work, and the Company continued to see declines in estimations through September 2024 as estimated bill counts stabilized. The table and graph below show the decrease in estimated bills with a small uptick in December 2024 (from 0.057% in November to 0.169% in December). This December uptick was due to manpower limitations over the holidays and emergency orders. Liberty has returned to a level seen in previous months in January 2025.

Month #	Month	Year	Monthly Performance Report
Aug-24	August	2024	241
Sep-24	September	2024	66
Oct-24	October	2024	35
Nov-24	November	2024	30
Dec-24	December	2024	88
Jan-25	January	2025	34



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**CERTIFICATE OF SERVICE**

I hereby certify that the above document was filed in EFIS on this 7th day of February, 2025, and sent by electronic transmission to the Staff of the Commission, the Office of the Public Counsel and counsel for intervenors.

*/s/ Jermaine Grubbs*