

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Union Electric)
Company d/b/a Ameren Missouri’s)
Tariffs to Adjust Its Revenues for)
Natural Gas Service.)

Case No. GR-2024-0369

**THE OFFICE OF THE PUBLIC COUNSEL’S MOTION TO CLARIFY THE
COMMISSION’S ORDER SETTING LOCAL PUBLIC HEARINGS**

COMES NOW the Office of the Public Counsel (“OPC” or “Public Counsel”) and for its *Motion to Clarify the Commission’s Order Setting Local Public Hearings*, states as follows:

1. On January 30, 2025, the Public Service Commission (“Commission”) ordered, in relevant part: “On April 11, 2025, Ameren Missouri [Gas] shall provide additional notice of the local public hearings via text message and/or email to customers signed up to receive electronic messages from Ameren Missouri [Gas].”¹

2. On January 31, 2025, in Case No. ER-2024-0319, the OPC sent Ameren Missouri [Electric] data request (“DR”) OPC 8001 that stated:

“8001. For those [electric] customers that did not receive the text notice of the local public hearings, did Ameren Missouri [Electric] attempt to provide notice to those customers through email? If no, please provide a detailed description of why emails were not sent to these customers.”²

3. February 4, 2025, the OPC received Ameren Missouri Electric’s response to DR OPC 8001, stating, in relevant part: “No. The Commission’s orders . . . required that

¹ *Order Setting Local Public Hearings*, p. 4 § 12, GR-2024-0369, EFIS Item No. 37.

² OPC DR 8001, ER-2024-0319.

for customers who had signed up for text or email notices, text **and/or** emails would be sent.”³

4. Due to the similarity of the order in ER-2024-0319 and in ER-2024-0369, the OPC is concerned that Ameren Missouri will fail to send email notifications to customers who do not receive text message notice in this case.

5. Therefore, the OPC requests the Commission clarify that Ameren send electronic notification to **both** customers who receive notice through text message **and** customers who receive notice through e-mail through the customer’s preferred electronic method.

WHEREFORE, the OPC respectfully requests the Commission provide Ameren Missouri with clarification as to how to send any and all electronic notices to customers.

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CERTIFICATE OF SERVICE

I hereby certify that copies of the forgoing have been mailed, emailed, or hand-delivered to all counsel of record this February 10, 2025.

/s/ Anna Martin

³ Response to OPC DR 8001, ER-2024-0319, attached.