Ameren Missouri's Response to OPC Data Request - OPC 8 ER-2024-0319 In the Matter of Union Electric Company d/b/a Ameren Missouri's Tariffs to Adjust Its Revenues for Electric Service

No.: OPC 8001

For those customers that did not receive the text notice of the local public hearings, did Ameren Missouri attempt to provide notice to those customers through email? If no, please provide a detailed description of why emails were not sent to these customers.

RESPONSE

Prepared By: Trina J. Muniz Title: Communications Strategist Date: February 4, 2025

No. The Commission's orders (October 9, 2024, clarified by Order dated November 1, 2024) required that for customers who had signed up for text or email notices, texts **and/or** emails would be sent.