

From: Brett Felber <[REDACTED]>
Sent: Monday, October 23, 2023 8:00 AM
To: Eric Banks <[REDACTED]>; Grubbs, Jermaine <[REDACTED]>; Krcmar, Aubrey M <[REDACTED]>;
<[REDACTED]>; <[REDACTED]>; Clark, John <[REDACTED]>; Lisa Lambert <[REDACTED]>;
<[REDACTED]>; <[REDACTED]>; <[REDACTED]>; <[REDACTED]>;
Subject: EC-2023-0395

Good morning, see the attached correspondence. I will give the benefit of the doubt that Mrs. Krcmar and counsel was not behind the cause of the matter, but let me make it clear, intend to prosecute any and all parties from Ameren Missouri and or employees that attempted to HiJack my email account and data network. Those tracking cookies at the bottom of those links , they register to something that leads back to my account, so I know exact specifics of all my documents that are labeled. Again, I will give the benefit of the doubt that neither your counsel nor Mrs. Krcmar were involved. However, someone within Ameren was.

I have the IP address and all other corresponding information already recorded. Any data breach or attempted email breach gets an actual real time deployment of the IP address, to which the IP address belongs to the time and dates of every corresponding data breach retrieval attempt.

Let me be clear and extremely clear, email Hijacking or DDOS attacks in an attempt to get someone's information is a very serious matter and very illegal. I and my data deployment provider are handing this information over to the FTC this morning. Now is your chance to make this matter correct, before it goes even further and possibly prosecution. If Ameren doesn't admit responsibility to this by the end of business today Monday October 23, 2023, I will allow my data deployment and security network solutions provider to proceed with any and all complaints needed and in prosecution of Ameren Missouri on this.

In addition, Ameren Missouri needs to restore services to the premises by no later than 5 pm today Monday October 23, 2023. As a result of Ameren's gross, negligent and abusive and illegal actions, I have had to come out of monies that I cannot afford to continue paying for at the expense of Ameren Missouri.

I would also suggest that Ameren Missouri clean up their act. Never ever in my life have I seen a company try to con a consumer and then stoop down to trying to HiJack an email account to gain access to documents or emails that are my own personal.

Oh and you can bet the AG's Office is going to hear about this this morning as well.

Lie and deny all you want, but it is your company's information. It is time to stop with the lies and admit responsibility.

Brett Felber

