

EC-2025-0165

Also as an FYI, most States have consumer protection laws regulating utility companies, which typically require them to adhere to reasonable notification period before and prior to sending a disconnect letter or disconnecting utility services, therefore receiving a disconnect notice prior to the agreed upon date could be considered a violation of these state laws, effectively voiding the payment plan.

Courts also often interpret contracts, including payment agreements and plans based on the principle of "good faith", meaning that both parties should act in a reasonable manner.

It also interprets under consumer protection laws that if you receive a disconnect notice before the payment due date on a plan, to contact out to your States Public Utilities Commission to file a complaint.

The word "activate" is garbage and further more, the utility company prior and without good faith, failed to oblige to the agreed date of November 20, 2024 in the amount of \$ [REDACTED], decided on November 19, 2024, to start the process of illegally disconnecting services and canceled and voided the payment agreement by sending out a disconnect notice, asking for \$ [REDACTED] effectively on November 19, 2024. Which would be an additional \$ [REDACTED] more than the agreed.

Also, what is the purpose of setting up a payment agreement, if the utility provider isn't going to oblige to the terms and conditions and then send out a 10-day notice to disconnect.

I had until the end of business on November 20, 2024 to pay the \$ [REDACTED]. On November 19, 2024 and on November 20, 2024 Ameren Missouri sent confirming documents to me stating they started the process of disconnection and demanding \$ [REDACTED].

Don't offer a payment plan or an agreement stating you have through the end of business on a certain or specific date and then the day before it, you decide to cancel the agreement out. That is fraud, and violates consumer protection laws.

Anything else state by Mr. Clark or Staff and Ameren Missouri is pure garbage and stupidity. I'm and not remotely interested or going to entertain a response from Mr. Clark, Ameren Missouri or Staff, of what their conspiracy theory to the clear breach and violation from Ameren Missouri.

Ameren Missouri never gave me a chance to "activate" the agreement due by the end of business on November 20, 2024, because on November 19, 2024 they cancelled the agreement by sending out a notice of disconnect

demanding \$ [REDACTED] and at 7:08 AM on November 20, 2024 demanding \$ [REDACTED]

Between Mr. Clark, Ameren, Staff, [REDACTED] you all have a severe defrauding problem, lying problem and garbage interpretation problem.

Instead of reading directly what is given in front of you all, you instead modify the wording, alter the words, change the sentence structure to further more garbage of what you feel it should interpret, as to what the document states.

Your process is no more than pure and absolute garbage and you defraud people. Each and every one of you.

Ameren acted in bad faith, not good faith period.

On top Mr. Clark's garbage filing demanding response. He participated with Staff in EC-2023-0395 of producing a counterfeit document. Especially when the utility provider clearly stated they didn't have a payment agreement document. The counterfeit document had a bogus email address and bogus PAG terms and bogus coding words, such as wutable that doesn't exist in coding. It's either mutable or immutable. The remainder of the document is also garbage like Ameren Missouri itself is, garbage.

The Staff report in EC-2025-0165 is pure garbage, just like the reflection of their thoughts, theories and stupidity response they have given me. It's garbage and the filing is garbage.

Lastly, [REDACTED] filing trying to use matter from EC-2023-0395, payment agreements in ER-2024-0319 in far from the truth and pure garbage. We are physically to the date still arguing over payment agreements, settlement agreements and deferred payment agreements. Her filing to pump an approval for Ameren and Mr. Clark to authorize a rate hike is pure garbage, defrauding and misleading and far from any truth. You need to take that garbage off the filing record in EC-2024-0319, as it is defrauding consumers. I do not authorize Mr. Clark, Ameren Missouri, or any of their con artist attorneys to use matter from my matter, especially misleading, false, deceiving to approve a rate hike.

The Commission and Ameren Missouri are no more than garbage and you haven't done anything the change my mind about the garbage you all have given me.

Where is the over \$ [REDACTED] that the Commission and Ameren owe me from their fraud, garbage, deception, theft, illegal disconnections, illegal process of starting a disconnection of services and damages caused?

I'll let you all get back to your pile of garbage, and your political criminal enterprise you have going within the Commission.

Also, please refrain from feeding me anymore of your pure and absolute garbage. I won't entertain it.

I want my money back that the Commission and Ameren stole from me as a result of your counterfeit documents you produced and the garbage and severe delusional theories you tried to sell to me.

Mr. Clark is nothing more than Ameren's fixer to the garbage he allows them to sell people. Mr. Clark is the ring leader of the political criminal enterprise. Ameren is no more than a criminal enterprise along with their con-artist attorneys that try to feed you garbage. Staff might as well call themselves Ameren Missouri representatives, because they regurgitate the same exact garbage as Ameren Missouri states.

The Commissioners take their bribe money and further feed and regurgitate the same garbage you heard from Ameren Missouri, Staff, and Mr. Clark their fixer.

Have fun running your political criminal enterprise.

Brett Felber
2/13/2025

