Ameren Missouri's Response to OPC Data Request - OPC 8 ER-2024-0319 In the Matter of Union Electric Company d/b/a Ameren Missouri's Tariffs to Adjust Its Revenues for Electric Service

No.: OPC 8003

Is there any way for a customer to access their account dashboard without an online account? If yes, please describe how a customer can access the account dashboard without an online account.

RESPONSE

Prepared By: Aubrey Krcmar Title: Regulatory Liaison Date: 02/03/25

No. Customers must register and create an online account profile to access their account dashboard.