ı	Transcript of Freedomings
1	Page 1 BEFORE THE PUBLIC SERVICE COMMISSION
2	STATE OF MISSOURI
3	TRANSCRIPT OF PROCEEDINGS
4	LOCAL PUBLIC HEARING
5	In the Matter of Union )
6	Electric Company d/b/a ) Ameren Missouri's Tariffs )
7	to Adjust Its Revenues ) for Electric Service ) File No. ER-2024-0319
8	
9	
10	Monday, January 27, 2025
11	12:00 p.m.
12	CITY OF SUNSET HILLS
13	3939 S LINDBERGH BOULEVARD SAINT LOUIS, MO 63127
14	
15	VOLUME VIII
16	
17	JOHN CLARK, PRESIDING REGULATORY LAW JUDGE
18	REGULATORY LAW UUDGE
19	MAIDA J. COLEMAN, JASON R. HOLSMAN,
20	GLEN KOLKMEYER,  JOHN MITCHELL,
21	COMMISSIONERS
22	
23	
24	Reported by: Colin Wallis, Lexitas Legal, St. Louis, MO 63101
25	COTTIL WATELD, DEATERD DEGAT, DC. DOULD, MO 03101



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2 | (Starting time of the hearing: 01:38 p.m.)

REGULATORY LAW JUDGE CLARK: Okay, let's go on the record. Good afternoon. It's January 27th of 2024 (sic) and the current time is 1:38 p.m.

Now the question and answer portion of this local public hearing just ended. If you had questions about this rate case, I hope you were able to get those answered. If you were unable to get those answered, I would encourage to you to contact the company, the Commission's Staff or the Office of the Public Counsel if you have further questions.

Now, we're going to start the comment portion of the hearing. The Missouri Public Service Commission has set aside this time today for a local public hearing in file number ER-2024-0319, a general rate case In the Matter of Union Electric Company doing business as Ameren Missouri's Tariffs to Adjust its Revenues for Electric Service.

My name is John Clark. I'm the regulatory law judge presiding over this hearing today.

Now, the Missouri Public Service Commission



	Transcript of Proceedings	January 21, 202
1	regulates the rates charged by investor-owned	Page 3
2	companies in Missouri to ensure that those	
3	rates are just and reasonable. The Commission	
4	also regulates the quality of service and the	
5	safety of operation of investor-owned	
6	utilities.	
7	The Commission is made up of five	
8	commissioners, the chair of the Commission,	
9	Kayla Hahn, and commissioners Maida Coleman,	
10	Jason Holsman, Glen Kolkmeyer and John	
11	Mitchell. The Commissioners are appointed by	
12	the governor to a fixed term, and confirmed by	
13	the senate. Now, the Commission employs a	
14	staff of engineers, accountants, financial	
15	analysts and other specialists in the area of	
16	the utility regulation.	
17	With me today in person is Commissioner	
18	Maida Coleman, and all of the other	
19	commissioners are participating and listening	
20	online. Commissioner Coleman, would you like	
21	to make any opening remarks?	

Thank you, Judge. COMMMISSIONER COLEMAN: Good afternoon, everyone. We appreciate the fact that you are here. On behalf of Chair, Kayla Hahn and our other commissioners, please

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L	know, as the judge noted, that they are
2	listening in online and are anxious to hear
3	your comments, your testimony, the information
1	that you give us and your concerns. We don't
5	take it lightly that you are spending your
5	afternoon here with us.

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We know that these issues are important to you, and we want you to also know that no decision has been yet made in this rate case. This is step one of the process that we use because we want to hear from the community; we want to hear from the customers. So, I look forward to your comments and the information that you will provide the Commission. Thank you again for being here today.

REGULATORY LAW JUDGE CLARK: Thank you,
Commissioner Coleman. Now, we have a court
reporter here who is transcribing everything
that is being said the commissioners and myself
can review your comments later. Because this
is a formal hearing of the Missouri Public
Service Commission, I'm going to begin by
asking counsel for the parties to enter their
appearances for the record. Starting with
Ameren Missouri.



MS. HERNANDEZ: Good afternoon Jennifer
Hernandez appearing on behalf of Ameren
Missouri. Our address is 1901 Chouteau Avenue,
St. Louis 63103.
REGULATORY LAW JUDGE CLARK: Thank you,
Ameren. On behalf of the Commission Staff.
MR. VANDERGRIFF: Good afternoon, I'm Eric
Vandergriff representing Staff. My information
is with the court reporter.
REGULATORY LAW JUDGE CLARK: Thank you,
Staff, and on behalf of the Office of the
Public Counsel.
MS. VANGERPEN: Good afternoon, Lindsey
VanGerpen on behalf the Office of the Public
Counsel. Our business address is 200 Madison
Street, Jefferson City, Missouri.
REGULATORY LAW JUDGE CLARK: Thank you,
Public Counsel. Are there any intervenors
present? And I see a hand.
MR. COFFMAN: I don't know if you can hear
me. John B. Coffman. I'm appearing on behalf
of the Consumer Council of Missouri and AARP.
My name is John B. Coffman.
REGULATORY LAW JUDGE CLARK: Thank you,



Mr. Coffman. Now, for those who would like to

provide comments today, and I have a
significant number of people signed up. These
hearings have been very well attended. I'm
going to call the names listed on the sign-up
sheet, in the order they appear with one
exception. When I call your name, please make
your way down to the microphone, and I'll place
you under oath and I'll ask you to state and
spell your name. Then I'll ask you to offer
your comments to Commission.

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Now, because there so many people here and so people have signed up to comment, I'm limiting comments to three minutes. I know that seems like a short amount of time. thing I'm going to say is one thing that makes things move a little faster is you may have three issues that you want to cover, and two of those issues may have been covered by other speakers, and you may have an issue that is unique to yourself. So, if that's the case, and somebody has already said something that you want to bring to the Commission's attention, you can get up during your comment time and say, such and such said X; that is also a concern of mine; such and such said Y;



that is also a certain of mine; but I also have the additional concern of, say, economic development in Missouri.

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So, that would -- I'm trying to leave as much room as possible for everyone who wants to comment to have an opportunity to comment. So, when it gets to the three minute mark, I will let you know, and, at that point, I'd ask you that you finish your sentence and then allow somebody else to speak.

Also, after you finished offering your comments remain at the podium for just a second. Myself, the commissioners or the attorneys present may have a question for you. If the commissioners have a question, please just interrupt me and go ahead. If the attorneys have a question, please get my attention, I will let you -- I will let you ask your question.

Now, the Commission is not going to be able to answer your questions today, and the reason for that is because they have to remain impartial until after the evidentiary hearing in this case, which has not occurred. If you have questions, again, I would refer you to



1 talk to the company, the Office of the Public 2 Counsel or -- or the Commission Staff. 3 last thing I would do is these things sometimes 4 get a little boisterous. I would ask that when 5 somebody is speaking, please give them the 6 courtesy they deserve and let them get their 7 thoughts out. Please don't interrupt them. 8 Please treat everyone as you yourself would 9 like to be treated. 10 And with that. I'm going to call the 11 first name on the list. Well, I'm going to 12 call Frank Muegge. 13 MR. MUEGGE: Muegge. REGULATORY LAW JUDGE CLARK: 14 Muegge, I 15 apologize. 16 MR. MUEGGE: Good afternoon. My name is 17 Frank Muegge, M-u-e-g-g-e. I'm a retired 18 engineer. 19 (Frank Muegge sworn.) 20 REGULATORY LAW JUDGE CLARK: Would you 21 please go ahead. 2.2 MR. MUEGGE: I'm a retired engineer. Τ 23 would like to enter this as evidence. Can I do 24 that? 25 REGULATORY LAW JUDGE CLARK: Yes, that

would be just be fine.

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MR. MUEGGE: Okay. I have a lot to cover in three minutes. First of all, Missouri PSC, they have a mission statement where they're supposed to be responsible for the public, and they also have an ethnics standard, and I believe they're not keeping that -- they're not keeping that promise. Number two, Ameren, they closed both -- they closed the Meramac plant in December of '23, and then they closed -- they just recently closed the Rush Island plant. Well, when they closed the Rush Island -- they didn't -- they weren't forced to. Missouri PSC could have stopped that, but they decided to do that; and as soon as they did that, they went to Jeff City with their lobbyists and they went ahead to get a bond for 500 million dollars to raise the existing plant -- to raise Rush Island, okay?

They could have kept the plant up and running. I don't know if they need to put cruppers on it or whatever it was, it would have been cost effective to keep the power plant for the 15.5 percent increase for whatever they're using it for, okay? Plus, you



1	have reliable low, sulfur coal burning plant
2	that has if you consider battery backup for
3	like a wind and solar, consider 60 days of coal
4	supply at each plant producing maybe 1.5 you
5	now, 1500 megawatts or 2000 megawatts per
6	plant; you got a 60 bat 60 day battery
7	storage in a coal fire plant, as opposed to
8	wind and solar, where you might have what? I
9	mean, you said you had 500 megawatts? You
10	know, within the big 10,000 cribbage you have?
11	500 megawatts is nothing, and your battery
12	storage is about three, four hours for your
13	wind and solar where you 60 days of battery
14	life at a coal fire plant.
15	You understand that? That's more and
16	that's way cheaper then it is for wind and
17	solar. Another thing is you belong to MISO,
18	and you buy and sell power on the grid of MISO
19	and with the two closure the closure of both
20	those plants, I'm sure that Ameren is going to
21	start to buy power off the MISO grid, which
22	costs an astronomical amount compared to what

it costs for power generation themselves.

that's always, you know -- we got the fuel

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that they add on or they buy power or anything that they do, it's just like a slush fund. The fuel adjustment clause is a joke. Everything they -- any cost runovers is thrown in, and they say, oh, you know, we needed to do this for whatever reason; but it's -- they put it all under the fuel adjustment clause.

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And the other thing with wind and solar, you're just devouring valuable farmland, which decreases our food supplies. And you ever seen what happens to a solar grid -- I mean, a solar grid during a hailstorm? Think of your car windows, okay? They're destroyed. And I know for a fact, I've heard rumors, that some of your windmills are starting to fall down, too, in your wind farms. So, you know, this is all public knowledge. I mean, I've done -- I've done extensive research online and looking at all these things up and it's just -- I mean, I can go on for hours. My presentation would have been taken me 20 minutes but I only have three minutes. So, it's -- that's my limitations. But I think you got a low cost reliable coal power, and, now, that you've turned down these two plants, shut these two

1	plants down, what if we have an attack on our
2	country? What if we have a terrorist attack?
3	What if we have an environmental disaster? You
4	have no plans to back up anymore, and wind and
5	solar can't do it, and you're proposing natural
6	gas plant where Meramac was, there's talk about
7	that
8	REGULATORY LAW JUDGE CLARK: And vou've

REGULATORY LAW JUDGE CLARK: And you've passed three minutes.

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MR. MUEGGE: Okay. Next, you're going to sit and raise the natural gas prices for everybody else by burning natural gas, taking up all the -- everything that consumers need. Thank you for you time, and I want to thank you -- I want to thank Sunset Hills for providing this time and, thank you for the police officers for what you do every day.

REGULATORY LAW JUDGE CLARK: Thank you very much for your comments. You have -- I'm going to take your exhibit. I'm going to mark it as Commission Exhibit 1 for this local public hearing, and it will be entered into the transcript of the hearing. And if I didn't say so earlier, and I apologize I did not, all of the other commissioners are

1	listening online. So, the entire Commission is
2	listening to your comments. And I'm not
3	especially good with handwriting, so please
4	excuse me if I have difficulty reading your
5	name, if I mispronounce it, please let me know.
6	I've got you Joanne Joan Weiss?
7	MS. WEISS: Weiss.
8	REGULATORY LAW JUDGE CLARK: Weiss. Ms.
9	Weiss. And, Ms. Weiss, would you please state
LO	and spell your name for the record?
L1	MS. WEISS: Joan Weiss, W-e-i-s-s.
L2	(Joan Weiss sworn.)
L3	REGULATORY LAW JUDGE CLARK: And what
L4	would you like to tell the Commission today?
L5	MS. WEISS: You know, my comment some
L6	of the comments that I was going to say have
L7	already been spoken to by the other folks
L8	earlier. You know, I just didn't understand
L9	why they can't use more profit; and apparently
20	they do, but let's use more profit, you know.
21	It just seems like it would be easier, and to
22	the PSC Commission, do you guys ever say no?
23	I've never heard them saying no, or can they
24	may make this rate increase being less than
25	what it is? It just seems as if the PSC



1	Commission and Ameren UE use the community as
2	an ATM. Oh, we would like some more money;
3	let's just make a rate increase, and we'll
4	we can we have all kinds of money to play
5	with then. And is are all these rate
6	increases to infinity? I mean, if we get \$17 a
7	month now, then next year, we get another
8	couple of rate increases? That's all it's
9	all exponential, it just goes on top and on top
10	and on top. Thank you.
11	COMMMISSIONER COLEMAN: Thank you.
12	REGULATORY LAW JUDGE CLARK: Ms. Weiss,
13	thank you for your comments. Bruce Wilson.
14	Mr. Wilson, would you state and spell your name
15	for the record?
16	MR. WILSON: Bruce Wilson, W-i-l-s-o-n.
17	(Bruce Wilson sworn.)
18	REGULATORY LAW JUDGE CLARK: Please go
19	ahead.
20	MR. WILSON: I want to say I'm against
21	this rate increase. The reason being is, as a
22	field as an Ameren UE field technician has
23	told me, I am the last man, last house on the
24	last string of Ameren UE. So, basically, I get
25	whatever's left of any electric. My power goes

1	out anywhere from 50 to 130 days in a year.	rage 13
2	So, in my view, why I'm going to pay \$15 or \$16	
3	or any type of rate increase when my electrical	
4	is going out basically, you know, once a week	
5	or once every couple days. So, I don't see why	
6	I should have to pay for upgrades on power	
7	lines and power poles or any subsystems or	
8	anything that has to do with electric, if I	
9	can't get it myself. So, I'm against the rate	
10	increase, and I think the Public Service	
11	Commission and even the legal teams should look	
12	at the rural communities and not necessarily	
13	just the cities or the suburbs or townships	
14	that have more populated density.	
15	REGULATORY LAW JUDGE CLARK: Wait a	
16	minute, Mr. Wilson.	
17	COMMMISSIONER COLEMAN: Thank you for	
18	being here, Mr. Wilson. You know, one of the	
19	things that we're always interested in as a	
20	Commission is the service customers received	
21	from the utilities we regulate. Can you tell	
22	me what steps you've taken with Ameren about	
23	the loss of power that you're experiencing?	
24	MR. WILSON: Really, with Ameren, there's	
25	only one step, and that's to call the 1-800	

1	number saying my power is out.
2	COMMMISSIONER COLEMAN: And how is
3	the response and what do they tell you the
4	issue is?
5	MR. WILSON: The issues are at the
6	specific time is usually undefined until a day
7	later or two days later, when they say, oh,
8	well, it's a bad wire or a bad transformer.
9	Transformers is a common go-to answer. Just
10	recently, after the ice storm, we had a couple
11	days and it got to the minus numbers before the
12	sub zero or with the windshield. My power went
13	out for about 14 hours, I believe, it was, and
14	that was on the weekend. The best I can do is
15	call Ameren UE, okay. They're come out,
16	diagnose what Ameren UE does. 14 hours later,
17	I finally got the power on, and it flickered
18	back off. Another couple of hours go by.
19	COMMMISSIONER COLEMAN: Has there been any
20	information given to you as to any special
21	conditions that are that are happening,
22	specifically, to your power? Is this happening
23	to others in your area?
24	MR. WILSON: In my area, yes. There's, I

believe, Ameren UE says there's -- this most

1	recent outage, there's 198 members without
2	power; but in regards for my resident, as I
3	mentioned, I'm the last house on the last
4	street, so, I go out a little bit more
5	frequently. I would say maybe twice as much as
6	the customers or residents in that are.
7	COMMMISSIONER COLEMAN: Okay. My hope
8	would be there's some extra attention given to
9	this concern that you have to see if there's a
10	way to determine the problem.
11	MR. WILSON: I hope so, too. I've started
12	looking into investing in solar and solar power
13	and storage at my own cost and residence just
14	because the power goes out so dang frequently.
15	COMMMISSIONER COLEMAN: Thank you, Mr.
16	Wilson. I know we have someone else who may
17	ask you a question.
18	MR. WILSON: Yes.
19	REGULATORY LAW JUDGE CLARK: And just I so
20	understand, you're at the end of you're at
21	the end of a circuit, so anything upstream
22	essentially affects you?
23	MR. WILSON: That is correct.
24	REGULATORY LAW JUDGE CLARK: And I believe

the Commission Staff has a question for you.

1 MR. VANDERGRIFF: I didn't catch your name 2 earlier. Would you mind repeating that for me? 3 MR. WILSON: Bruce Wilson. 4 MR. VANDERGRIFF: All right. You spoke to 5 Ameren's customer service when your power went 6 out; is that correct? 7 That is correct. MR. WILSON: 8 MR. VANDERGRIFF: And you stated before, 9 that your power has gone out regularly because 10 you're at the end of a system. 11 MR. WILSON: That is correct. 12 MR. VANDERGRIFF: Has anyone informed you 13 of your right to file an informal complaint? 14 MR. WILSON: Not that I recall. MR. VANDERGRIFF: That's it for my 15 16 questions. 17 REGULATORY LAW JUDGE CLARK: Thank you, Staff. 18 19 COMMMISSIONER COLEMAN: Thank you. 2.0 REGULATORY LAW JUDGE CLARK: And thank you 21 for your comments, Mr. Wilson. 2.2 MR. SMITH: Hi. 23 REGULATORY LAW JUDGE CLARK: Would you 24 please state and spell for the record? 25 Michael Smith. MR. SMITH:

1	REGULATORY LAW JUDGE CLARK: Would you	rage 19
2	spell your name?	
3	MR. SMITH: S-m-i-t-h.	
4	(Michael Smith sworn.)	
5	REGULATORY LAW JUDGE CLARK: Please go	
6	ahead.	
7	MR. SMITH: My comment is about the	
8	what appeared to be a discrepancy between the	
9	earnings of Ameren from last year into this	
10	year and into the future. It's expected to be	
11	7.1 percent from last quarter, and compared to	
12	the rate of increase they're expecting right	
13	now, the 15 percent increase, it doesn't seem	
14	to correlate with either one of those, so what	
15	is the rationale for having a rate increase	
16	when you're making 7.1 percent from last	
17	quarter? Q3 was the number. And they expected	
18	to make, in the future, with glowing quarters	
19	and glowing numbers when you're raising up the	
20	prices. So, I don't understand that at all.	
21	So, my position then would be you should be	
22	aiming for your rates that are more in line	
23	with the earnings earnings per share or any	
24	other number that is nowhere near correlated	
25	right now. So, that would be my comment.	

1	REGULATORY LAW JUDGE CLARK: Thank you,
2	Mr. Smith.
3	MR. SMITH: All right.
4	REGULATORY LAW JUDGE CLARK: Steve Wulff.
5	Would you please state and spell your name for
6	the record?
7	MR. WULFF: Steve Wulff, W-u-l-f-f.
8	(Steve Wulff sworn.)
9	REGULATORY LAW JUDGE CLARK: Please go
10	ahead, and if you have a cell phone, I'm going
11	to ask that you silence it. It's disruptive to
12	the people that are speaking.
13	MR. WULFF: Mr. Chairman and the members
14	of the Missouri Public Service Commission.
15	Thank you for allowing me to speak today. I'm
16	disappointed, disappointed that the leadership
17	and the Board of Directors of Ameren have
18	pretty much disregarded their customers and
19	neighbors. They not only allowed air pollution
20	that exceeds regulation for years to the tune
21	of 250,000 tons of sulfur dioxide from Rush
22	Island alone. Knowing that the Labadie
23	facility is the second highest generator of
24	carbon dioxide by an utility in the country.
25	Knowing coal agh nits at these facilities to



1	allow toxic chemicals to leech into the soil
2	and rivers. Actually, I'm more than
3	disappointed, I'm angry. I'm angry than my
4	grandfather, and everybody else's children and
5	grandchildren have to live with all of this
6	pollution that Ameren dumps on us. Where are
7	we going? Ameren had a profit in court a
8	profit of over 1 billion dollars, that's with a
9	B, last year, that being 2023.
10	Their profit increased 30 percent from
11	2020 to 2023. How many customers took home
12	30 percent more income in those four years?
13	And, now, they're asking for 15 percent more.
14	Most of us are lucky to break even in the midst
15	of high inflation. Ameren made more than ever.
16	Other utilities are years ahead of Ameren.
17	MidAmerican Energy, just north of us in Iowa
18	generates about half of its power through wind
19	and solar, mostly wind. MidAmerican did this
20	at no extra gost to their rate navers and their

So, the question is, if they can do it for less, what's going on at Ameren? I'm not sure we need another gas peaking plant, when average

rates are 42 percent lower than the national

average, which is better than Ameren.

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1	electricity generated from solar is cheaper	ray
2	than gas and even electricity generated with	
3	battery backup, as noted by the Decarbonization	
4	Channel, sponsored by the National Public	
5	Utilities Council. Why go with a more	
6	expensive option for rate payers? We need more	
7	solar panels. Ameren's been behind the curve	
8	in developing wind and solar. You know, Mark	
9	Twain was reported to have said that he wanted	
10	to be in Cincinnati when the world ended	
11	because it will be ten years before it ever	
12	happened there with Ameren so far behind.	
13	Well, today would Mark Twain say he wanted to	
14	be in the Ameren executive suite when the world	
15	ends? Same reason.	
16	Fifteen years ago, the Cincinnati Zoo	
17	cooperated with local utilities to cover their	
18	parking lots with solar panels. Yep, at	
19	Cincinnati, they're way ahead of us. Although,	
20	Ameren is coming along now, we do have some	
21	solar panels and some solar panels on parking	
22	lots. I just read in the cooldown about a	
23	farmer who leased some of his land for solar	
24	panels. Yes, he made money in leasing the	
25	space above the ground, but he's very happy to	

say the animals grazing under the panels have more and greener grass in summertime because the soil holds more moisture from the shade of the solar panels.

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We need a little more creative thinking from Ameren in how to do this. If MidAmerican can add wind and solar at no addition cost, why does Ameren Missouri need rate increases for more expensive generation? And I still don't understand why maintenance isn't an ongoing cost, why do we have to have a higher maintenance cost that is already in the base rate because the volume is up. I mean, how many poles is Ameren going to replace in this rate increase? Is anybody going to check the poles --

REGULATORY LAW JUDGE CLARK: And you're at three minutes.

MR. WULFF: Thank you. Thank you for your time.

REGULATORY LAW JUDGE CLARK: Thank you for your comments. They were very well structured. Joe McAvoy.

MR. MCAVOY: My name is Joe McAvoy,

M-c-A-v-o-y.



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                                        My apologies.
          REGULATORY LAW JUDGE CLARK:
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     And would you please spell your name for the
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     record?
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          MR. MCAVOY:
                       It's M-c-A-v-o-y.
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          REGULATORY LAW JUDGE CLARK:
                                        I'm amazed
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     you were able to sort that out from my
 7
     pronunciation of it.
 8
                (Joe McAvoy sworn.)
          REGULATORY LAW JUDGE CLARK:
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                                        Please qo
10
     ahead.
11
                       I'm going to be limited.
          MR. MCAVOY:
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     First off, thank you for us allowing to speak
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             Ameren, I've had Union Electric at
     today.
14
     Ameren for a very long time.
                                    The service is
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     good, but we're dealing with a monopoly here,
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     and I think one of their biggest problems is
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     going to be affordability in the future.
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     you have -- this particular increase is very
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     excessive, and I think it's more -- there's
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     going to be more to come.
                                 This one is roughly
21
     16 percent.
                  I think it's going to cost me $28
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     a month, and many times when I see something
23
     like that, I don't even show up and just pay
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     it.
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          But I get to thinking that, one, it's not
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advertised very much. We got something in
December in our mail in the bill, and you don't
see hardly anything on TV where we get most of
our news these days. Local papers and stuff, I
might read them, but there's not much in there
about Ameren rate increases or a utility rate
increase. But I do see people being hurt these
days by the increased cost of everything, and I
think this is going to have a big effect on
this.

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We do see a tremendous amount of Ameren commercials on TV, and if I was producer on TV, I wouldn't bring up their rate increase. Unfortunately, that's what I see, and I don't really see why you basically need so many TV commercials to tell us how good you are. Everybody that basically knows them pays their bill every month. And I think a monopoly does not need excessive commercials. That's number Number two, I feel that it's going to one. hurt a lot of people, and I brought that up three times; and I just don't think that is really taken into consideration. And while we're going to see an increase now, I think this is just the first step in a long series of



increases. And it's going to make the affordability of electricity for many, many people harder and harder and harder, and it's going to hurt them.

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- The one last thing I want to bring up is
  I'm old fashioned, and I write a check every
  month and mail it, you know. And, Ameren,
  is -- I send it to a Chicago address. And I
  almost thought, you know, why not have a
  Missouri address sent and try to keep the money
  in Missouri? You know, I don't want go to some
  corporate group in Chicago, and I just feel
  that there's a need for them to consider
  themselves more a part of Missouri and not part
  of some large corporation somewhere.
  - Now, I don't know what the future holds, but I wish all -- everybody the best here. But I want the Public Service Commission to make a really good informed decision here and do their best to try to prevent future rate increases and to control needless costs of these particular utilities, and that's all I have to say. Thank you.
- 24 REGULATORY LAW JUDGE CLARK: Thank you,
  25 Mr. McAvoy.



1	COMMMISSIONER COLEMAN: Thank you.
2	REGULATORY LAW JUDGE CLARK: I apologize.
3	I'm having a hard time with the full last name
4	of this. It's Robert Reeves, hyphen
5	MR. REEVES-LURASCHI: Luraschi. Reeves is
6	just fine, though.
7	REGULATORY LAW JUDGE CLARK: Thank you,
8	Mr. Reeves.
9	MR. REEVES-LURASCHI: Of course.
10	REGULATORY LAW JUDGE CLARK: Would you
11	spell your name for the record?
12	MR. REEVES-LURASCHI: Robert R-e-e-v-e-s,
13	hypen, L-u-r-a-s-c-h-i.
14	(Robert Reeves-Luraschi sworn.)
15	REGULATORY LAW JUDGE CLARK: Please go
16	ahead.
17	MR. REEVES-LURASCHI: Okay, we're here
18	today because Ameren is requesting a 15 percent
19	increase. Some of the things I wanted to talk
20	about have already been covered, so I looked
21	over rather briefly some of the numbers.
22	Suggesting that 146 million increased per year
23	suggests that they do not have the money to do
24	so. But just a courtesy look at what their top
25	evecutives make plus they!re year-to-year net



profits suggests otherwise, and I feel increasing rates on the Missouri people would be negligent in doing so.

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Using 2023 numbers, as 2024 numbers have not yet published by the time of writing this, they listed five executives on their SCC report and one outgoing executive each of whom made more than two million dollars each, which includes their CEO, who made over \$8.02 million and their CFO who made over \$9.6 million.

Those 6 people, combined, made just shy of \$28 million, and the CEO paid ratio at Ameren is 68 to 1, and, yet, there was nothing to suggest that maybe any of them should decrease salaries to help fund this.

But looking at their profits is a bit more increasing. Looking at their net profits, that's after expenses, salaries, taxes, everything is accounted for, in 2023, Ameren Corporation made \$1.52 billion, which was over a 7 percent increase from the year before, at 1.07 and 8.0 increase from the year before at 0.99. 13.0 increase from that and so on and so on.

So, let's just assume, pretend that that



1	1.7, 1.15 billion amount is the same they made
2	in 2024 and we're going to make that and not
3	any increase like they have been showing. Is
4	Ameren seriously suggesting that if they were
5	to pump all 446 million from their profits,
6	that mere \$600 million in profits is not enough
7	to get by? Especially when the average
8	Missourian is getting paid only about 69,000
9	per household with the per individual income is
10	less than that per year, and 12 is percent of
11	the state lives in poverty. And that's before
12	everything' been you know, like expenses,
13	taxes and electric bills, of which Ameren has
14	already increased their rates in 2023 to gain
15	an extra 140 million at as rates in general
16	have been increasing from 2020 to 2023, combing
17	both the winter and summer average by about
18	20 percent between these three years.
19	By comparison, though, inflation, the
20	highest it went in that time in 2022, was eight
21	percent. That's about 12 percent higher than
22	inflation. The issue is, none of this would
23	have mattered if anyone in Missouri or this
24	area had a choice. If there were other
25	electric companies we could go with or other

grids or whatnot, but the issue is the vast majority of the Missourians do not have a choice on their electric company. This is, as somebody mentioned, a monopoly. We can't just simply go to another company that we're not happy with. And with people who to say renewables, a large chunk of land that Ameren services is wooded, so that's harder for solar to be used and it creates much more drag on wind power as well.

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Ameren has already increased their rates upon Missouri, and had already seen greater amounts of profit because of that. The top brass rakes in millions while the average Missourian is just trying to get by, and they demand that we pay to support projects that they already have more than enough money to I believe that Ameren should not be fund. allowed to go forth with the increase for these reasons, and if the PSC decides to grant them their request, either full or reduced, part of which as we found earlier was just to appease their shareholders, then I firmly believe the PSC should strike forth the first section from their Missouri statement which states, "We will



1	ensure that Missourians receive safe and
2	reliable utility services at just, reasonable
3	and affordable rates." Thank you.
4	REGULATORY LAW JUDGE CLARK: Thank you,
5	Mr. Reeves. And, just for the record, you held
6	two you held up two pieces of paper, and,
7	one, I believe was a service map area of the
8	utilities electric utilities in Missouri?
9	And the other was a renewable footprint map.
10	Is that
11	MR. REEVES-LURASCHI: This is this
12	is I forget what site I got it from. This
13	was showing the wooded coverage. All the
14	darker spots on here on how much forest,
15	stream, wood there is, which, you know which
16	blocks out sunlight or solar and other things.
17	REGULATORY LAW JUDGE CLARK: Okay. I just
18	want to be the sure to note that for the
19	record.
20	MR. REEVES-LURASCHI: Of course, thank
21	you.
22	REGULATORY LAW JUDGE CLARK: Thank you for
23	your comments. Scott Connor. Scott Connor? I
24	thought that person in the back was Mr. Connor,

but he's on his way out the door. Leaderbrand?

1	Leader Drand?
2	MR. LEADERBRAND: Leaderbrand. Yeah, Alan
3	Leaderbrand. That's L-e-a-d-e-r-b-r-a-n-d.
4	(Alan Leaderbrand sworn.)
5	REGULATORY LAW JUDGE CLARK: What would
6	you like to tell the Commission today,
7	Mr. Leaderbrand?
8	MR. LEADERBRAND: My concern is the fact
9	that 15 percent seems a little high. Being a
10	retiree, and a lot of elderly, who are retired
11	are on fixed income, you know a 15 percent
12	increase is substantial when we only get from
13	Social Security, you only get two percent or
14	two and a half; and Medicare takes part of it,
15	so you're basically you're walking away
16	still with the amount of income. I know costs
17	have gone up, but this just seems a little
18	ridiculous, when a lot of facts haven't been
19	presented. Exactly how Ameren was going to
20	spend the money today, most of it seems they're
21	going to be spending a large portion on
22	renewable energy, yet we're closing down our
23	plants that generate reliable energy.
24	And I think that's a concern. I don't
25	want to be, you know, in the situation when we



- 1 | hit a peak, and we just don't have the power.
- 2 | We have brownouts. Look at California.
- 3 | They're encouraging people to get electric cars
- 4 but them telling them don't plug them in,
- 5 | because we're going to have brownouts, and I
- 6 | don't want that coming to Missouri. This past
- 7 | summer, we lost power for two and a half hours.
- 8 | There was one -- a couple years before that, we
- 9 were down to 24 hours without power. And
- 10 Ameren trying -- you call the number, and they
- 11 | respond, we're working on it.
- 12 Constantly, we were lights are flicking,
- 13 and we lose power for, you know, 10, 15
- 14 | seconds, and it comes back on. My concern is
- 15 | reliable power. I mean, you know, solar
- 16 | panels, wind is fine if you want to, during the
- 17 day, or trying to hit those peaks, but we need
- 18 | to maintain consistent, reliable power, and
- 19 that's not renewable energy. My concern also
- 20 | is, I heard at another Committee -- or one of
- 21 | the meetings that you're going to allow Ameren
- 22 | to up the percentage of the rate for investors,
- 23 of what their profit is. I'm not sure. That's
- 24 | what I was reading in some of the papers. I
- 25 | think they've got, especially when you're

1	bringing home billions. My concern is, you
2	know, the elderly. They're poor. This is
3	going to a big hit for them, along with all
4	this other inflation that we experienced over
5	the last, you know, couple years, and now
6	President Trump is saying, you know, use coal,
7	use gas. He's going to drive the price down.
8	We're going to pump create more and more.
9	So, I look at that as an alternative. Go back
10	to what we're doing, but we can use cleaner
11	natural gas is clean.
12	If you can drive if they can drive the
13	price down, that would be more reasonable to
14	use than solar panels or, especially, the wind,
15	which is expensive, and you see the panels;
16	it's always on the news, these big solar or
17	maybe wind turbines are burning up because the
18	bearings go out or they're killing the birds.
19	Nobody seems to have a problem with these wind
20	turbines
21	REGULATORY LAW JUDGE CLARK: You're at
22	three minutes.
23	MR. LEADERBRAND: So, at that time, I just
24	want to say thank you for allowing us to have

an opportunity to speak today.

1	COMMMISSIONER COLEMAN: Thank you.	. ago oo
2	REGULATORY LAW JUDGE CLARK: Thank you for	
3	your comments. It's a lot to go through there.	
4	Jerry Jones. Jerry Jones? Oh, I apologize.	
5	MR. JONES: J-o-n-e-s.	
6	(Jerry Jones sworn.)	
7	REGULATORY LAW JUDGE CLARK: Please go	
8	ahead, sir.	
9	MR. JONES: So, a lot of the comments that	
10	I could have, have been made already. I can	
11	say is I'm one of the people that are called	
12	Baby Boomers, and we got a lot of those coming.	
13	We got a lot of them being buried. The thing	
14	about it is, progress only exists as long as	
15	the people, the people, are there to help. And	
16	if you raise it to a point where the people	
17	cannot exist, they're going to go somewhere	
18	else. We've heard people talk about going to a	
19	different state where they have better	
20	facilities for and lower prices for	
21	electric. Where are we going? How are we	
22	going to get there? What do we need to do to	
23	realize that we have to set certain limits on	
24	what we do?	
25	You cannot raise everything every time.	



The one thing that I want to get off of my mind is a few years ago a customer service rate was added. Nine dollars and 14 cents I pay every month. Now, you take that times 1.2 million electric customers here in Missouri, that's a lot of money. So, what are they going to use it for? Where do we stop when we keep adding and adding and adding? Soon, there's no more to take. 2.5 percent increase? That's all seniors get.

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We don't get a lot of options. We have to live within our means. I sit down every day and figure out what I have, what I can spend. I'm fortunate that the VA check. My medicine, they help out. But they cannot help everyone out, because the fact -- I'm just one little person in a room full of people wanting to know where can we stop the rate increases and use what we have. Ameren says they've already spent the upgrades they're asking the money back for. Well, I never worked for a company that didn't have what they call capital improvements. You set aside so much each year for improvements. You maintain that. increase that. You don't increase the amount



of money a person has in stock in a company.

You want that stock to be standard, stationary.

You don't want it to fill itself out to where

it's not worth anything. But they wanted to do

that. Pay these people to sit there and make

no decisions but get these big salaries because

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of their CFO or CEO.

passed three minutes.

You know, it seems to me is that working people work hard for every dollar they have. And when they see someone saying, hey, you got to put more out this way, yeah, they're going Justify it. to raise questions. Show me why. And in the questions that we had before you got here, we didn't get those real answers. supposition. Not substance. And that is what this is all about. If you sit there and just listen to what they say, and you don't have any questions then you haven't looked into the problem. And the problem is why? Why is this hearing necessary? You got 1.2 million people that use Ameren and here you are --REGULATORY LAW JUDGE CLARK: And you've

MR. JONES: I thank you very much, sir, for your time.

1	REGULATORY LAW JUDGE CLARK: I have one	. ago oo
2	quick question, if I may.	
3	MR. JONES: Sure, go ahead.	
4	REGULATORY LAW JUDGE CLARK: You mentioned	
5	that a customer service rate of \$9 had been	
6	added at some point. Would you explain that to	
7	me briefly?	
8	MR. JONES: Sure. They came in, just like	
9	they like they're doing today a few years	
10	ago and wanted to add customer service to the	
11	rates. Customer service is for what? I can	
12	show you my electric bill right now. It shows	
13	\$9.14 cents for customer service. It does not	
14	show for anything else but customer service.	
15	And if everything is going to technology and	
16	they're doing away with meters and using these	
17	swifters (sic) for meters and everything, smart	
18	meters, sorry, why do they need that \$9.14 for?	
19	What is it going for?	
20	REGULATORY LAW JUDGE CLARK: Okay, thank	
21	you for elucidating that for me. Thank you for	
22	your comments, and thank you for your service.	
23	MR. JONES: Thank you, sir, and have a	
24	great day, I hope.	
25	REGULATORY LAW JUDGE CLARK: You as well.	

1	Is there a Katherine here? And I may be having
2	difficulty with your last name. You would like
3	to speak. Oh, you would like to go back to
4	back? And you're with Patricia?
5	MS. TOCCO: I'm Patricia, so I would like
6	to go first.
7	REGULATORY LAW JUDGE CLARK: You'd like to
8	go first? That is fine with me.
9	MS. TOCCO: All right, thank you.
10	REGULATORY LAW JUDGE CLARK: Would you
11	please state and spell for the record?
12	MS. TOCCO: My name is Patricia Tocco.
13	It's spelled T-o-c-c-o.
14	(Patricia Tocco sworn.)
15	REGULATORY LAW JUDGE CLARK: Please go
16	ahead.
17	MS. TOCCO: We represent St. Louis for
18	Safe Technology. It's a group with membership
19	of over 400 people in the metro area. We are
20	here to question if the proposed rate increase
21	has anything do with the cost of rolling out
22	smart meters. We, the customers, have never
23	approved smart digital meters because of
24	adverse health effects, the increase of dirty
25	electricity in our houses, surveillance



concerns, the history of them catching on fire and a deceitful claim by Ameren that they more accurately register actual consumption or save money.

2.2

Those who have opted out of them in favor of old analogue meters have to pay Ameren an additional \$40 a month. We consider this to be extortion. Spire has an opt-out program, and I only have to pay \$30 a month to them. So, I pay \$70 a month in opt-out fees. Now, these same customers are going to be penalized even further with an exorbitant rate increase.

Information. There is built-in obsolesce to smart meters. They only last six to eight years, compared to thirty to fifty years for analogue meters. They are also not green. If there are 1.2 million homes in Missouri, using smart meters that cost \$250 each, this means that Ameren needs \$300 million to replace them in a several year time period. Is this what the rate increase is needed for, to meet Ameren's cost budget for something that none of us asked for, which is unnecessary.

Obviously, there's no transparency about this from Ameren. We are already suffering



from high inflation rates and the rates of utilities being charged have been creeping up in the last few years. And we oppose those arbitrary rate hikes.

2.2

More information, these are technical concerns, contrary to the old analogues, which operate with a flawless mechanism, the smart digital meters have electrical circuits, which are prone to break down and wear out, just like typical computers. They also have lithium batteries which can explode and catch fire. The smart meters do not have a built-in surge suppression mechanism to safely route lighting to the ground via the smart meter, the meter box.

Should a power surge or a lighting strike occur, routing to the electric boards can cause an explosion and, likely, a fire. These fires have been documented in many homes. And the question is is Ameren liable for this fire damage to our homes? I'll turn it over to Kathy.

MS. COGORNO: My name is Katherine Cogorno, C-o-g-o-r-n-o, continuing with what Ms. Tocco expressed.



	Transcript of Proceedings	January 27, 2025
1	(Katherine Cogorno sworn.)	Page 42
2	REGULATORY LAW JUDGE CLARK: Go ahead.	
3	MS. COGORNO: The base of smart meters is	
4	not made like the analogue with dimensional	
5	stability and the ability with to withstand	
6	high heat. The glass base construction of the	
7	analogue meter is also superior in providing a	
8	time-tested seal from dust and weather effects	
9	and resisting high heat temperatures. The	
10	acrylic plastic cover on digital meters,	
11	however, in case of its malfunction will melt	
12	and catch fire.	
13	Mr. Bill Beckley (ph.), electrical	
14	engineer, instructor and national expert in	
15	these devices has proven in courts, he lives in	1
16	Michigan but he's very well known, he worked	

actually with NASA, he has proven that the smart meters don't accurately measure consumption, don't save any money and, frequently, the customers are overcharged in additional to the healthcare concerns we are expressing.

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Also, recently, our local, Mr. Robert Workman, a certified building biology environment consultant and radiation



	specialist, contacted the Missouri Public
	Safety Commission about these fire hazards but
	has received no response. Digital meters use a
	switch mode power supply, creating dirty
	electricity and have no connection to the
	ground, so they cannot meet FCC conductive
	emission tests.
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In terms of surveillance, the smart meters use a 900 megahertz to radio signal transmitting personal usage on 1 to 15 minute interval to the utility. The signal can determine if you're at home, when you use your power the most and whether the load is resistive, like, for light bulbs or inductive electrical motors. A cell phone can be turned off at will, but not the digital meters which are pulsing, constantly creating an electromagnetic field that is damaging to people, animals and even plant life.

But Ameren and utility providers will never tell us this. Finally, for anyone who claims that we are in compliance with the FCC, we should note that their guidelines are 25 years obsolete, and they are in contempt of court for not even looking at the mountains of



1 evidence, thousands of scientific studies, even 2 from our government, proving that 3 electromagnetic frequencies are harmful. Wе 4 appreciate the opportunity to voice our 5 conditions about these dangerous devices that 6 have been rolled out without wise or 7 appropriate considerations of the customers' 8 well-being, safety and security. And, now, an 9 unjustified rate increase imposed on us with no 10 financial means to continue to afford such 11 excessive, escalating fees and rates. 12 again, I'm representing St. Louis for Safe 13 Technology. 14 (Court reporter clarification.) 15 REGULATORY LAW JUDGE CLARK: Let's go off 16 the record for just a second. 17 (Off-the-record discussion.) REGULATORY LAW JUDGE CLARK: Staff has a 18 19 question for you. 20 MR. VANDERGRIFF: I was just going to ask 21 if -- I was just going to ask if you wanted to 2.2 introduce that in the record. 23 MS. COGORNO: Yes, thank you, that's why I 24 had it. 25 REGULATORY LAW JUDGE CLARK: Ameren

Missouri also has a question for you.

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MS. HERNANDEZ: I just wanted to ask whether you were customers or whether you're speaking on behalf of the St. Louis for Safe Technology?

MS. TOCCO: I'm a customer and members of -- and founding members for St. Louis for Safe Technology, which was started here in St. Louis. Yes, we're Ameren customers.

MS. COGORNO: Actually, the group formed because of our great concern about 5G. then we get -- we have a very nice Facebook page with a lot of information. People share things from all over, and the smart meters situation comes out a lot. People are asking us what can we do to opt out of them. personally severely damaged by a smart meter put in my -- two feet away from where I slept, I started having heart problems and other I have to sleep in another room. things. been -- we've been communicating and learning a lot from Mr. Robert Workman, who is our best resource in St. Louis, and we offered -- he's offered his services to any district or any organization or service provider who wants to

1 want learn from him and try to help mitigate. 2 Right know, we do a lot of work trying to help 3 people mitigate the damage from the EMS, not 4 just the smart meter but other devices. But 5 this is of grave concern, especially for people 6 who can't even opt out, thank you. 7 REGULATORY LAW JUDGE CLARK: Thank you for 8 I will get your speech from the your comments. 9 court reporter when we're finished, and I will have that admitted onto the record as 10 11 Local Public Hearing Exhibit 2 from this 12 local public hearing. Jan Burmeister. 13 Ms. Burmeister, would you please state and 14 spell for the record? 15 MS. BURMEISTER: Jan, B-u-r-m-e-i-s-t-e-r. 16 (Jan Burmeister sworn.) 17 REGULATORY LAW JUDGE CLARK: Please qo ahead. 18 19 MR. BURMEISTER: Chairman (sic) Hahn, 20 Commissioners Holsman, Kolkmeyer and Mitchell 21 and Dr. Coleman, thank you for being here with 2.2 us. A chronological list of all utility rate 23 increase requests and grants for St. Louis 24 could not be found anywhere, but one captures

scattered tidbits and reports from the websites

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1 of Laclede Gas, now Spire, Missouri American 2 Water, Ameren Missouri, St. Louis Metropolitian 3 Sewer, it paints a very disturbing picture, 4 especially with Ameren UE's record. 5 August 2007, they wanted 21 percent; March 6 2009, \$250 million; July 29, 18 percent. 7 December 2010, 23 percent; January 2011, 5.5 8 million (sic); February 2012, 263 million; 9 July 2011, 172 million. February 2012, 14 percent. July 2012, 14 percent. 10 January 11 2015, 9.65 percent. March 25th, 8 percent. 12 July 2016, 206 million. January 2017, 13 8 million. October 2021, 12 million. August 14 of 2022, 61 percent. And now January 2025, 15 15.9 percent. 16 I want to make three points. One, I had 17 but will spare you, similar stats of increased requests from all the other utilities. When 18 19 you merge all of this into one list with 20 Ameren's record, they show an uncanny proximity 21 of request dates that smack of, let's get ours, 2.2 too, bandwagon. It's a predictable revolving 23 door scenario. When an increase is granted for 24 whatever compelling reason, once the urgent 25 need is overcome, the increase never gets

rolled back, noticeably.

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We fixed income citizens have seen our social COLAs raised from 2010 to 2017 maybe 1 to 3 percent a year. When you add up the double digit rate increase from just one utility, let alone an aggravate of all of them, you begin to understand the formable burden this places on older citizens, whose household income has dropped ten to 15 percent.

I have three requests. Number 1, it is our earnest hope that this commission would find a way to regulate and restrain this historic unchecked assault on the citizens of Missouri, by granting only rational requests in reasonable amounts and by requiring rollback dates to all increases.

Number two, also before granting any rate increases, please consider recent exorbitant profits. Only lawyers they have on payroll, specifically in charge of fashioning, justifying and timing these regular increase requests and their management policies in the general.

And, finally, we ask for more oversight from you, or another appropriate government



1 agency, to ensure that financial accountability 2 of a rate increase is achieved, recorded and 3 made public before a future increase request is 4 allowed to be brought. Thank you. 5 REGULATORY LAW JUDGE CLARK: Thank you, 6 Ms. Burmeister, that was very well said. 7 you for your comments. 8 COMMMISSIONER COLEMAN: Thank you. 9 REGULATORY LAW JUDGE CLARK: Marlene 10 Roblick. Rorblick. Is there a Marlene here? 11 Barb Wendeling. 12 Barbara W-e-n-d-l-i-n-q. MS. WENDELING: 13 (Barbara Wendeling sworn.) 14 REGULATORY LAW JUDGE CLARK: Please qo 15 ahead. 16 I really don't have a lot MS. WENDELING: 17 of comments, because I think everything's that 18 been addressed, but I want to bring forward the 19 amount of people who do not have electricity 20 and are behind on their bills. 190,000 people 21 is the equivalent of the population of the 2.2 boundary of St. Louis, approximately. I think 23 that's outrageous. And I think that needs to 24 be addressed, and I think it needs to be 25 demanded by Ameren that they do so. And I do

1	agree that we need to find out exactly, every
2	year it needs to be published, how much Ameren
3	makes per year in profit and how much their
4	investors are making per year. I would like to
5	be treated as a consumer as much as they're
6	investors are. Thank you.
7	REGULATORY LAW JUDGE CLARK: Thank you.
8	Thank you for your comments. Wait just a
9	second. Linda Lyons.
LO	MS. LYONS: Good afternoon. My name is
L1	Linda L-y-o-n-s.
L2	(Linda Lyons sworn.)
L3	REGULATORY LAW JUDGE CLARK: Please go
L4	ahead.
L5	MS. LYONS: I am a resident of De Soto,
L6	Missouri, and I'm here to represent my over
L7	55-year apartment community. A lot has been
L8	said about people who are retired and on very
L9	limited income, and I just want to demonstrate
20	how this is affecting my neighbors. I have a
21	neighbor who lives in one room of her apartment
22	with a space heater because she has incurred
23	medical costs, and she's trying to pay
24	everything, and there's a limited income. So,
25	I want Ameren to know that this is real life.

1 This is really impacting everyday people, and 2 this increase is really beyond what most people 3 can afford to pay. Thank you. 4 COMMMISSIONER COLEMAN: Thank you. 5 REGULATORY LAW JUDGE CLARK: Thank you for 6 your comments. Sandy Meyer. 7 MS. MEYER: Good afternoon, Sandy 8 M-e-y-e-r. 9 (Sandy Meyer sworn.) 10 REGULATORY LAW JUDGE CLARK: Please qo 11 ahead. 12 MS. MEYER: Advertising was addressed, and 13 I agree, we don't need any more advertising. Ι 14 can't choose where I'm going to get my 15 electric. The increase should come out of 16 their profits. Mr. Reeves, hyphen, thank you 17 very much. You spoke very eloquent. 18 municipalities will increase the cost of their 19 other services to cover the cost of their 20 increase in their electric bills, so it's just 21 rolling -- keeps going, keeps going, keeps 2.2 going, and I would like to see Ameren plant 23 more trees. Thank you. 24 REGULATORY LAW JUDGE CLARK: Thank you. 25 Thank you for your comments. Walter Rothe.

1	Would you state and spell for the record?
2	MR. ROTHE: Walter Rothe. R-o-t-h-e.
3	(Walter Rothe sworn.)
4	REGULATORY LAW JUDGE CLARK: Please go
5	ahead.
6	MR. ROTHE: I'm a retired electric
7	engineer. I didn't come here representing any
8	particular group but only as a concerned
9	citizen. I became concerned about two years
10	ago, when I found out that Ameren was retiring
11	2 gigawatts or 20 percent of our cheap and
12	reliable electrical energy. I wrote to Ameren
13	three times without a response from them. I
14	sent the same letter well, a slightly
15	modified letter. Well, first the same letter
16	then a slightly modified letter to someone at
17	the PSC, who did answer and agree generally
18	with what I was concerned about. Fortunately,
19	Ameren changed their plans in the 2023 IRP, and
20	added a peaker plant that addressed a good part
21	of what I was concerned about.
22	My suggestion to Ameren is to build a
23	peaker plant, so we can be operating more than
24	the maximum of the 1 percent of the time that
25	it is planned, because with this much



1	unreliable energy, as you have planned, I
2	believe that you will need it and more. A
3	second suggestion is to be more accountable to
4	the general public, get back with people that
5	sincerely want to help Missouri prosper. A
6	third suggestion is to publish the history
7	plans of your electric rate increases and that
8	way you're more accountable. And my last
9	suggestion is to go with a much cheaper
LO	non-carbon capture, non-hydrogen combined gas
L1	turbine. I know you've been considering
L2	different options there, because I think by the
L3	mid 2030s, we'll all be going to fusion energy.
L4	And I'd like to, if I could, talk with someone
L5	at Ameren from Ameren. I've got other
L6	concerns later after the meeting.
L7	REGULATORY LAW JUDGE CLARK: Okay. Thank
L8	you for your comments, Mr. Rothe. Betty. Via
L9	or Via.
20	MS. VIA: Good afternoon, I'm Betty Via,
21	spelled V-i-a.
22	(Betty Via sworn.)
23	REGULATORY LAW JUDGE CLARK: And what
24	would you like to tell the Commission today?
25	MS. VIA: Well, a lot of things have



already been touched on. Mr. Reeve's did an
excellent job, but I think one of the things we
need to look at in the grand scheme of this, is
we need to look at common sense. I realize
that Ameren is a publically traded company on
the New York Stock Exchange and investors
expect dividends and returns, but we also need
to look at all sides of everything. And I
think we need to look at how it affects people
differently. Yes, I'm a senior, but I'm here
not just to represent seniors. I feel all
people are impacted by this.

2.2

When you look at the general business world, you're lucky if employees get a three to four percent raise annually. Some have worked years without a raise. Some don't get that. I was in fortunate company where we were able to give good raises. Nothing like 15 percent; that went out in the '80s. The other thing we need to look at is between 2020 and 2023, there have been three prise increases, and if I add them together, they total over 20 percent for those years. Now, we're here with another request at almost 16 percent, which is going to be 17 to \$18 a month and possibly more.



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Let's talk about how that affects the
general public. As people stated earlier, if
it's a senior, they get a 2.5 percent increase.
There are actually people that lost money when
they got that increase because their insurance
went up and beyond it. So, we've all heard
about seniors, but the average senior
individual, average senior, lives on \$23,100
from Social Security. So, they're not in a
position to be indiscriminate with their
budget. The median household income in
Missouri is between 68 and \$69,000, okay. If
that's a family of four, they're going to cut
back either on college education for their kids
or retirement funding for themselves.
The senior has no place to cut back. It
would be medication or gregories, and it would

The senior has no place to cut back. It would be medication or groceries, and it would also be almost in an annual computation. It would be about 1 percent of their income. Now the CEO who makes just over nine million a year, according to the latest documentation, that would be a tip that monthly \$17, 18 would be a tip for him when he had breakfast somewhere. So, we need to look at this as a common sense approach. Am I saying that I



	· · ·	Page 56
1	think Ameren has done a good job with a lot of	9
2	things? I'm happy with my service. I'm	
3	fortunate to have underground wire, so we have	
4	electricity about 99.9 percent of the time. I	
5	pay my bill on time. But there are people that	
6	face challenges.	
7	There was a time in our life where we	
8	faced a great challenge, when my husband was	
9	hurt, and we drastically went from a good sized	
LO	income to one income plus about another	
L1	30 percent for a long time. So, I understand	
L2	the challenges, and I want to speak for	
L3	everybody; but my one question, particularly to	
L4	Ameren, is what happened to, like, 15, 20 years	
L5	ago when there was money on the books for	
L6	capital expenses? That was called the cost of	
L7	doing business, private companies bore that	
L8	themselves. They planned for capital expenses.	
L9	They planned for infrastructure. If they	
20	didn't do that, they went out of business.	
21	So another question is, why are you not	
22	planning the same way? Why are you not	

So another question is, why are you not planning the same way? Why are you not supporting your own improvements and infrastructure. To the PSC Commission, I ask you this: it says Public Service Commission.

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1	What do you look at when you grant these
2	raises? Now, I'm not saying Ameren shouldn't
3	always get a raise or sometimes they should,
4	sometimes they shouldn't, but what I'm really
5	saying is let's go with some common sense. I
6	feel like common sense in many cases has left
7	the building with Elvis.
8	Common sense to me is if they need an
9	increase, let them plan on getting an increase
10	that's approximately four to five percent like
11	all those working people we just talked about,
12	you know
13	REGULATORY LAW JUDGE CLARK: And you're at
14	three minutes.
15	MS. VIA: Thank you very much. Just
16	remember, this the money is not endless. It
17	all comes from somewhere, so I hope you all
18	will take that into consideration as you go
19	forward. Thank you for your time.
20	REGULATORY LAW JUDGE CLARK: Thank you.
21	Thank you for your comments. Glen Koene.
22	MR. KOENE: Good afternoon. My name is
23	Glen Koene, K-o-e-n-e.
24	(Glen Koene sworn.)
25	RECIII.ATORY I.AW .TIIDGE CI.ARK: Please co



ahead.

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MR. KOENE: First of all, I want to point out that a hundred years ago, Ameren was filing every rock and going through every valley wiring up the State of Missouri. Now, they have an existing system. The risk factor for investors is much lower now than it was in 1925.

Basically, if you look around the country, many other states are looking. Right now

Ameren has been guaranteed a return on equity
of around 10 percent. Many other places
looking at that, and actually you will attract
investors with the utility with a good cash
flow with a return on equity of 6 percent. In
other words, Ameren could give 40 percent of
return on equity and still make money.

The same time, I was doing the math on my house. We have a three bedroom house. Two people in it. We don't have a lot of lights. We don't have the air-conditioning super high. According to the data I came up with, our increase is going to be about \$22 a month. That's a lot more than \$17 a month. Also, I spent my career working in nonprofit agencies.



1	Every month, a number of people would come to
2	us who, because of things they could not
3	control, they could not pay their electric
4	bill. The sad reality is that most people who
5	need help with their electric bill do not get
6	it. The money is not there. If you increase
7	the rates by 15 percent, we are not going to
8	see a 15 or 20 percent increase in donations to
9	food pantries, to charities, say, DePaul
10	Council. What we're going to see are more
11	people living without electricity. There's an
12	article I've heard on the radio the other
13	day, the majority of millennials count on their
14	tax returns to pay off some of their credit
15	card and other debt.

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We can see a situation where people are having to wait for their tax refund to pay their electric bill. And, of course, it's not just electric. Here in St. Louis County, we have massive increases by the sewer district. We've have increases by the water company. have increases by Spire for gas. When it is going to end? I think we're going to get to a point where unfortunately for many people, For example, Muscat County, which we're there.



1	Ameren serves, the median household income is
2	just over 40,000 dollars. That means half of
3	the families have incomes of below 40,000
4	dollar. It means some families have incomes of
5	20,000 dollars for a household. How do we ask
6	those people to kick in 15 or 17 or \$22 more?
7	Thank you.
8	REGULATORY LAW JUDGE CLARK: Thank you,
9	and, Mr. Koene, did you want me to enter this
10	into the record
11	MR. KOENE: Yes, please.
12	REGULATORY LAW JUDGE CLARK: of this
13	local public hearing as an exhibit? Okay. I
14	will mark this as Exhibit 3, and enter it into
15	the record of this local public hearing. Thank
16	you. Thank you very much. Chris Watt.
17	MR. WATT: Chris Watt, W-a-t-t.
18	(Chris Watt sworn.)
19	REGULATORY LAW JUDGE CLARK: Please go
20	ahead.
21	MR. WATT: First on the service charge, I
22	talked to customer service, Ameren, you call
23	Ameren, you get a machine. A machine does not
24	cost \$9 a month per person. Then 15 minutes to

an hour before you can talk to somebody. A lot

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     of us, a lot of people have already touched on
 2
     this, don't make lots of money. It has to come
 3
     from someplace. Do you want me to pay an extra
 4
     20, $25 a month? It's either bills, food or
 5
               Some of us are just trying to
    medicine.
 6
     survive. Ameren makes -- what was it, a 1.5
 7
    million is what the top guy makes? I don't
 8
    need to buy his Ferrari or his mansion.
 9
     don't need to pay for the investors fancy cars,
10
    houses.
             Nobody else here needs to either.
    need to think about this.
                                The Public Service
11
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     Commission, it's public service, not
13
     corporation service. Think about us.
                                            Don't
14
     think about the lobbyists and don't think about
15
     their big pockets and how much they're going to
16
     offer a vacation or something. Think about us.
17
    We only get so much money. Have a good day.
18
          COMMMISSIONER COLEMAN:
                                  Thank you. You,
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     too.
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          REGULATORY LAW JUDGE CLARK:
                                       Thank you
21
     for -- thank you for your comments.
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     Paluze (ph.) Mike Paluze. Jason Teasley.
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          MR. TEASLEY: Hello, I'm Jason Teasley,
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     T-e-a-s-l-e-y.
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               (Jason Teasley sworn.)
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REGULATORY LAW JUDGE CLARK: Please go ahead.

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MR. TEASLEY: Okay. I am going to go I could talk for hours. quickly. I'm a resident and small business owner, and in a county that ranks 88 out of 115 in Missouri. We are at 37,000 per household. And it is the poorest county serviced by Ameren in its But I'm going to be testifying as a entirety. business analyst in this, and thanks for the opportunity to voice the fact, really thank the Increased costs hurts most people making OPC. the least. Any non-value added expense that increases to every person in a region is bad for everyone, no brainer.

Due to the frequent rate requests -- rate requests that they said they were going to start in '05 and '07, said they were going to do it as a strategy, we have seen 11 since '06. My math shows that 1 million dollars is taken from my community and given to their investors, which is BlackRock and the biggest financial companies out there. These people need it.

I -- if there's a product -- this product is not discretionary, it's critical. No one I



- Page 63 1 know would call this a discretionary product. 2 That's why we need to make a stand here, not 3 against Nike. 4 Before Ameren, UE went over 20 years 5 without a rate increase? How could they do 6 Well, they were responsible with costs. 7 They're now rewarded for spending. You know, 8 five executives make as much as 2,500 people in 9 my community? Executives under UE had 10 6 percent increases or single digits. 11 it's 20 to 08. Ameren's cost to consolidate is 12 fuel plus purchase power, if both get too low, 13 they owe us a credit on -- versus the FAC 14 hopefully for the next 15 years like they've 15 been billing us. Every other company in the 16 history would spend all of their resources to 17 make their cost a good salt zero, which is 18 another -- sorry, which is a possibility for 19 Ameren.
  - When the price of purchase power went from \$5 to \$237 in 2022, their financials went from 200 million expenses to 700 million, which is unprecedented. And, now, their purchase power for last fall and this coming spring, everywhere from the Gulf of Mexico to the

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Page 64 1 wilderness of Canada is getting \$15, and, we, 2 only Ameren's territory exclusively in Missouri 3 is going to pay \$725 for that same thing. 4 on the MISO website. 5 Dividends are now their highest expense, 6 over 700 million. They tell investors they 7 plan to increase 6 to 8 percent that every 8 In a couple years, that's going to be 1 9 billion dollars. Don't buy energy efficiency, 10 because they bill us for stuff we didn't use. 11 They decoupled sales and revenue in '09, and 12 the two lines that were together for 100 years 13 split apart. I have all -- I have all their 14 data. 15 We have two protections as a person for --16 against this monopoly. One is the PSC, okay? 17 If they don't do it, the only thing I have left is not to use their product, and they decoupled 18 19 the sales and revenue, so that's -- they've 20 taken that away from me, too. 21 REGULATORY LAW JUDGE CLARK: And that's 2.2 three minutes. 23 MR. TEASLEY: It's all by weather (sic).

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COMMMISSIONER COLEMAN: Thank you.

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REGULATORY LAW JUDGE CLARK: Thank you.



1	Thank you for your comments. I'm very	· ag
2	impressed with our court reporter, he's keeping	
3	up with that. If you are having trouble with	
4	something, please let me know. Carol Morrison.	
5	MS. MORRISON: Do I have to spell my name?	
6	REGULATORY LAW JUDGE CLARK: Please.	
7	MS. MORRISON: Morrison, M-o-r-r-i-s-o-n.	
8	(Carol Morrison sworn.)	
9	REGULATORY LAW JUDGE CLARK: Please go	
10	ahead.	
11	MS. MORRISON: I just want to say I'm	
12	really impressed with everybody that came here	
13	to speak on people's behalf. I came this	
14	morning, and was speaking about the 61 million	
15	that Ameren had to pay last month and fees for	
16	the, you know	
17	REGULATORY LAW JUDGE CLARK: Rush Island?	
18	MS. MORRISON: Rush Island, and they said	
19	they paid that. And I thought, well, they were	
20	just told last month they have to pay it and it	
21	was 61 million dollars, so they must have had	
22	some money that they saved; and I was asking	
23	them if they that was the reason why they,	
24	you know, have to ask us for money now; and he	
25	said no; and if it's for improvements s where	

1 it will only be like 125,000 people because of, 2 My point is that I just think that you know. 3 is a done deal between you and them, and I just 4 feel like we just have no choice but to do 5 whatever you and them decide. 6 I just feel like Missouri is just getting 7 screwed, and we just keep getting screwed 8 because nobody gives a shit. 9 REGULATORY LAW JUDGE CLARK: Please don't 10 swear, but thank you for your comments. 11 MS. MORRISON: Thank you. 12 COMMMISSIONER COLEMAN: Thank you. Sherry 13 And, Ms. Weber, would you spell your Weber. 14 name for the record? 15 MS. WEBER: W-e-b-e-r. 16 (Sherry Weber sworn.) 17 MS. WEBER: So, I'd like to start with the 18 idea that, and, you know, I was shocked when 19 people of Ameren did not know what they made 20 last year in profit, 1.1 billion dollars with a 21 And I would like you to think about that 2.2 profit compared to the consumer-owned energy 23 companies in Missouri and there aren't many in 24 Missouri. For example, Crawford Electric, 25 which is located in Franklin County, earned 112 1 million dollars. So, the utilities of 2 Springfield had 18.5 million dollars in profit. 3 Empire District Company had 136.9 million 4 I would take it upon the Commission dollars. 5 to look at these companies and ask yourselves, 6 how do they service their customers with such a 7 small margin of profit compared to Ameren's 8 profit and how they service their customers. 9 Just something for you to look into.

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I did this research in less than five minutes, so it's out there. The other point I'd like to make is, why is Ameren allowed to charge their customers a fuel service fee? No one pays me for the fuel I use. Why I am paying them for the fuel they use? Maybe they should look into maybe buying electric vehicles with their money, and then they're making a profit off of their vehicles, instead of charging their customers for the use of their vehicles.

In the last two years, if this raise goes through at that 15 percent, we will have paid a total of 25 percent additional on top of what it was originally thought of we were going to pay. I know I didn't get that kind of raise.



1	I have 2.5 percent. My raise will not even pay
2	for two months increase. Just so and I had
3	a raise. Many people are not going to get
4	raises this year, because Missouri raised the
5	minimum wage, which I applaud them for that.
6	But they're going to get a raise in addition to
7	they're minimum wage; and let's go to their
8	shareholders, because they love to say that
9	they need to keep their shareholders happy.
10	Today so, a year ago you could buy a
11	share of Ameren stock for \$63. Today's price
12	for an Ameren stock is \$94. That's a pretty
13	nice little profit, if you're a shareholder.
14	So, here in this area, we are under a monopoly.
15	Maybe we should look at becoming a
16	consumer-owned electric company. Kirkwood is.
17	Maybe we should join them.
18	And then this is a question, and you don't
19	have to answer it, but I'm just curious, as a
20	member of the Commission, are you allowed to
21	buy into their stock? Just curious. And I
22	guess that's about it.
23	REGULATORY LAW JUDGE CLARK: Thank you for
24	your comments.

COMMMISSIONER COLEMAN:

Thank you.

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1	REGULATORY LAW JUDGE CLARK: John Carr.
2	MR. CARR: My name is John Carr, J-o-h-n,
3	C-a-r-r.
4	(John Carr sworn.)
5	REGULATORY LAW JUDGE CLARK: Please go
6	ahead, Mr. Carr.
7	MR. CARR: May I suggest, John Clark, when
8	you call somebody up, you might also name who
9	is on a deck. That may speed things along a
10	little bit. I also might be the lone person
11	here that recognizes the need to pay an
12	adequate dividend to shareholders, as well as
13	pay salaries to maintain executive talent.
14	However, people of Missouri depend upon the PSC
15	and perhaps even the OPC to make sure those are
16	fair and equitable without being excessive.
17	So, also, I would ask the PSC that when
18	Ameren sends out these little fliers saying
19	that when these meetings are, that they include
20	some a little more information so we don't
21	have like to spend hours online trying to
22	figure out what's it all about.
23	So, I'm assuming that some of this rate
24	increase is for extra pay or for to add
25	capacity, windmills and solar and such, and

this increase in capacity is presumably also to
allow them to shut down plants, such as like
coal plants, which I think is a pretty
shortsighted idea. The wind and solar are
fragile sources of electricity unlike the
various steam plants. Plus, we have the extra
capacity that we couldn't afford to shut down
electric coal plants. Instead, we should keep
it online or in such a state that it could be
readily be brought back online, not only for in
case of emergency, but also it could be used to
entice one of the 500 million dollar AI
investments that are going to be made in
various spots around the country. I think that
would be good for Missouri to do that.

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I don't know how much natural gas that

Ameren UE or Ameren Missouri uses. I know that
a lot of people are big advocates of that. I'd
like to state natural gas and coal is a finite
resource. Natural gas is much better used in
the home or in an industry, and we should not
be squandering it to generate electricity. The
last thing I would ask of the PSC is that they
put some effort into trying to increase the
resilience of our grid against EMP. Anybody



1	that reads the news, that pays attention to it,
2	knows there is at least some small threat from
3	countries like Iran or North Korea, that are
4	developing or have the capabilities to to
5	generate an EMP burst and take out our entire
6	electrical grid. And, also, that they ask or
7	require Ameren to go above and beyond whatever
8	requirements to protect us again for
9	cybersecurity, to protect not only against
10	hiking, but as we know, again, if anybody is
11	paying attention to the news, the Chinese are
12	supposedly infected just about every single
13	public utility in the country. And I think
14	that's a pretty big concern, and that's
15	something we should be worried about and to
16	take action against.
17	REGULATORY LAW JUDGE CLARK: Mr. Carr,
18	what information did you feel was missing from
19	the local public hearing notices you received?
20	MR. CARR: Well, the notice all I got
21	from the notice is there's a rate increase
22	coming up. Okay, so how about why the
23	things why? Like, what is the money needed
24	to just a page or two that says, explains
25	what is the increase is for.

Τ	REGULATORY LAW JUDGE CLARK: Okay, so you
2	would like greater explanation
3	MS. WEBER: Yeah, to just, you know, send
4	out a couple pages
5	REGULATORY LAW JUDGE CLARK: You would
6	like a lot of the stuff that is in the question
7	and answer session to be in the notes?
8	MS. WEBER: I think that there's just a
9	lot of facts about what about the 450 million a
10	year or whatever is they're asking for. Like,
11	why? What was it spent on that they needed the
12	money to cover the costs of, or what are they
13	planning to spend the money on that they needed
14	it for, because there's none of that
15	information here. It's just that there's, you
16	know, a big increase and come talk about it.
17	REGULATORY LAW JUDGE CLARK: Okay. Thank
18	you very much for your comments.
19	COMMMISSIONER COLEMAN: Thank you.
20	MR. CARR: Thank you.
21	REGULATORY LAW JUDGE CLARK: Cynthia
22	Lampe. Ms. Lampe, would you state and spell
23	for the record?
24	MS. LAMPE: Cynthia Lampe, L-a-m-p-e.
25	(Cynthia Lampe sworn.)



1	REGULATORY LAW JUDGE CLARK: What would
2	you like to tell the Commission today?
3	MS. LAMPE: As I asked Ameren during the
4	question and answer session, what would happen
5	if their division, one of their divisions, came
6	to them and said, give us 15 percent. We can't
7	tell you why. Just, in general, we need more.
8	They unequivocally, in a moment, said, no, we
9	wouldn't give it to them. So, I ask the PSC,
10	why are we even here? Ameren wouldn't give
11	this to their own division, so why are you
12	asking that from us? We didn't get an increase
13	of 15 percent. I am on a fixed income. My
14	check from Social Security is less than \$1,400
15	a month. I am expecting a bill next month
16	between 300 and 500 because five days out of
17	this month, I have to turn my heat up to 72
18	degrees to keep my house from freezing. And I
19	don't know if I'll be able to pay that bill.
20	No one should have to do that while we have
21	executives who are making the 2, 3, 4 million
22	dollars a year. That is more than their
23	average rank and file will make in four, five,
24	six lifetimes. It's outrageous.
25	Until such time that Ameren's stock price



1	isn't twice what it was in 2008, that they're
2	not paying able to pay dividends to their
3	investors and that their executive salaries are
4	less than 500,000 dollars a year, they should
5	not be here asking us for more money. If
6	nothing else, when executives are paid more in
7	one year than their rank and file is paid in a
8	lifetime, you take away the American dream.
9	When my father was working, executives only
10	earned ten times what their rank and file
11	worked for, and that way people could say in
12	ten years, I can buy something that my boss
13	bought this year. But when it's lifetimes
14	more, the rank and file can never hope to have
15	anything that the executives have.
16	I know I'm missing so many things here,
17	open up. Solar and wind, everybody keeps
18	talking about them. But solar and wind require
19	a lot of, shall we say maintenance. They're
20	only good in certain situations, and to talk
21	about Ameren using solar and wind as mass
22	producers of power is a little ridiculous. As

investment. But instead of using corporate

someone said, a hailstorm will ruin your entire

entities, you instead make programs to help the

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1
     consumers use solar and wind on their personal
 2
    properties, instead of these third party
 3
     companies coming in, who charge excessively for
 4
     the process and maintaining their systems
 5
    making it unaffordable for the average person.
 6
          The PSC is supposed to keep these costs in
 7
     check.
             When Ameren stock prices are double
 8
     what they were before the 2008 crash, you're
 9
    paying dividends, you're excessively paying
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     your executives, you're not doing your job.
11
     When they can charge a nine dollar a month fee
12
     for customer service, you're not doing your
13
           They're not -- they no longer have any
     iob.
14
     relation to the people anymore.
                                      And I am a
15
     recently retired genius, and I will tell you
16
     PSC, if you pass this 15 percent, I will make
17
     it my personal mission to make sure not one of
18
    you sits on this board next year.
                                         Thank you.
19
          COMMMISSIONER COLEMAN:
                                   Thank you.
20
          REGULATORY LAW JUDGE CLARK:
                                        Thank you for
21
    your comments, Ms. Lampe. Gloria White.
2.2
    Ms. Wright, would you state and spell your name
23
     for the record?
24
          MS. WHITE:
                      W-h-i-t-e.
25
               (Gloria White sworn.)
```



1	REGULATORY LAW JUDGE CLARK: Please go
2	ahead.
3	MS. WHITE: Most everything that I've
4	heard today has been close to my heart. One
5	thing I want to address is the people, such as
6	myself, who rely on medically durable
7	equipment, as a life-saving thing that they
8	need everyday and that includes myself. With
9	that being said, also in addition, the general
LO	public, I'm talking about the people on
L1	disability, and Social Security who are
L2	already we're already working at a deficit.
L3	It seems that every time we get a
L4	cost-of-living increase, every entity has their
L5	hand out wanting more. Our cost-of-living is
L6	about seven times less than what Ameren is
L7	asking for. As one person stated, there will
L8	certainly be a lot of people who will not have
L9	electricity in this great land of America, and
20	that's just hard to comprehend.
21	Another point I would like to make is that
22	the Public Service Commission, and this is like
23	one of my first or second public hearings, so
24	I'm very novice at this, but why hasn't the
25	Public Service Commission allowed or helped or



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1
     some way facilitated for Missouri to not have a
 2
     monopoly energy provider, a monopoly -- they
 3
     make the rates, they make the rules and we get
 4
     to go to a hearing. I feel like it's stacked
 5
     against us from the beginning, because they've
 6
     already kind of made up their mind that this is
 7
     what we want. And I don't know about the
 8
     lobby, I don't know about that side of it, but
 9
     I'm to glad to have an opportunity to come here
10
     to learn more about what's going on in my
11
             And, like I said, everything else has
12
    been addressed and thank you for this
13
     opportunity.
14
          REGULATORY LAW JUDGE CLARK:
                                        Thank you,
15
     Mr. White.
                 Thank you for your comments. Gabe
16
               Gabe Gosling?
     Gosling?
                              Is there an Anthony
17
           And I'm not going to try and pronounce
18
    your last name. An Anthony?
                                  Gentry Trotter.
19
     Mr. Trotter, would you please state and spell
20
    your name for the record?
21
          MR. TROTTER:
                        Gentry, G-e-n-t-r-y,
2.2
     T-r-o-t-t-e-r, Gentry Trotter, founder of Heat
23
     Up St. Louis and Heat Up Missouri.
24
              (Gentry Trotter sworn.)
25
          MR. TROTTER:
                        I wanted to ask a question,
```



1 though, since you cut us to three minutes. How 2 do we then give -- cause I can't give you these 3 notes because I had to change them to keep it 4 How do we finally send you something down. 5 from our -- the original cause I'd had to, you 6 know, cut it. 7 REGULATORY LAW JUDGE CLARK: You want to 8 late file an exhibit? 9 MR. TROTTER: Huh? 10 REGULATORY LAW JUDGE CLARK: You're 11 wanting to late file an exhibit; is that 12 correct? 13 MR. TROTTER: Well, I want to take --14 REGULATORY LAW JUDGE CLARK: Or a file --15 MR. TROTTER: Because I had to edit all of 16 this, I don't want to leave it with you guys, so I'm saying, do I -- can I e-mail what I 17 18 actually wanted to present you? 19 REGULATORY LAW JUDGE CLARK: Let's go off 20 the record for just a moment. 21 (Off-the-record discussion.) 2.2 REGULATORY LAW JUDGE CLARK: Let's go back 23 on the record. Go ahead. 24 MR. TROTTER: I'm the founder of Heat Up 25 St. Louis, and I'm used to directions.



1	to be on TV, and I directed people as well, so
2	I like to stop and start and stop and start,
3	which at 77, it's interesting. Each of us can
4	agree that times are tough. Each of us can
5	agree about our family budgets, how they are
6	stretched thin.

2.2

And there's tough times for a lot of us in this room, and I am overwhelmed by the sincerity of the people here. I started Heat Up St. Louis nearly 25 years ago to advocate, because I worked with Laclede Gas before Lee Zimmerman (ph.) the late Lee Zimmer and so forth, and I saw a vacuum of not having the public to be able to be educated or having people to advocate for them. And in those days, there was lighting funds, so the utilities worked with them. And they were going to say a lot of — they were not going to do anything to upset the apple cart, but I was born to upset the apple cart.

The Commission knows my late mom, who was a great civil rights leader, and Frankie

Freeman, who was a great commissioner. And, so, my point was to work with the utilities, and we were not the best of friends when we



started, but the reality is, we had to figure out a way to work with the -- what we call the rank and file and, eventually, management, where we could work and tell them what we hear and see out in the community. We're now in 44 counties of Missouri and Illinois, so what we hear, we pass on.

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What we see and hear, they make the difference in changing some of their policies. Not often all what we want, but when you're sitting at the table, you get a chance to tell them, in no uncertain terms, unfiltered what I think they -- we come to you think. appreciate it over the years. We have them on our board of directors, and both utility companies on the Missouri side, and one of the ones that is Cuivre River Electric. not regulated by you guys, but it's to better understand -- to understand the people. of my volunteers on the other side, I'm not talking about senior management, the rank and file people, they work with us on a lot of projects that we do.

We work with the Commission on winterizing utility form, which we started prior to this



1	with in St. Louis, in Lemay in the city and
2	the county where we got together and helped
3	about 1,500 people per a couple every
4	other day, so we were able to help them after
5	that became we started doing the web parts
6	now, where we have spent at least 400 to
7	500,000 dollars in four hours helping people.
8	My object is do what I need to do to honor my
9	mom and my auntie by helping people. And when
10	I hear these stories, I too am on Social
11	Security, and we all have problems, because
12	being old is not for the faint of heart. So,
13	you have a lot of challenges.
14	But one of the things I find that's worked
15	for me is working with the utilities on my end,
16	and telling them how we feel about programs.
17	There a lot of good programs that they have
18	that are helping people, and when people say in

for me is working with the utilities on my end, and telling them how we feel about programs. There a lot of good programs that they have that are helping people, and when people say in the room, and I love you all, and I appreciate your passion, and which I can agree with some things and disagree with others, you can get help.

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LIHEAP is one way to get help. That's not my favorite program, but there are programs like Heat Up St. Louis, where we do things like



sausage and egg biscuits at Hardy's; that's a
couple hundred thousand dollars. The city, the
county, all over Missouri, there's different
funding sources. HUD, for instance, is one of
our sponsors that we work with, so I really
want people, from my perspective, to get help.
Nothing that we can do to, what I would say
without insulting anybody, there's nothing we
can do to really make gigantic changes, but if
we work together, we're neighbors helping
neighbors. We're working with the Public
Service Commission. We're working with Ameren
and Spire and so forth. We can make a
difference.

2.2

One of the things we've done now is the National Weather Bureau Service, we're working with them on climate change. We do know every time, because we get when the phone rings, the hot line rings and all the online go crazy is that climate change is hurting the industry. It's hurting us. It's hurting everybody in this room. Climate change includes the extreme weather conditions, the usage of your utilities group. So, if you think you have a rate that's not affordable, you're going to have a problem



doing climate change and some other things.

So, all I'm here is tell you that I know

another side of the utility companies that I

work with. I know the men and women, the rank

and file who are making the difference, and I'm

very concerned about reliability of service. I

think that's very critical.

2.2

In our own neighborhoods, we're going through this where it's gone up tremendously, because there's new buildings and there's new projects and so forth and so on. So, you have to work together to work out these solutions, and I think what the Public Service does now is that they are trying to blend this together to come up with something, and I'm going to tell you something, everybody, you will probably stone me, but I would prefer having a profitable utility company to one that isn't profitable, because we know what happened in California.

I want to make sure that infrastructure, that's what I'm concerned about, infrastructure safety, delivery of infrastructure, that is my heart. And I want to make sure that when things happen that they don't cause people to



1	die. I don't think they will cause people any
2	injuries. So, that's what I think about when I
3	look at the California, what happened to them.
4	When they went the opposite way, you see the
5	fires, and you know some of the problems
6	they're having out there, because I think it's
7	important that we do invest in infrastructure.
8	I'd rather have a healthy utility company than
9	a weak one, because just Ameren Spire, I
10	work with those guys in the neighborhood when
11	they were doing you gave them the ability to
12	do the exchanges of the pipes.
13	So, I work with my neighborhood, and we
14	work with them. We had very, very big concerns
15	about the safety, but when it boils down to it,
16	I'm for the safety of the public and the
17	people, and I want them to give utility
18	assistance when they visit heatupstlouis.org or
19	wherever. There is funds available.
20	And from the Ameren perspective, we do

And from the Ameren perspective, we do work Ameren to get utilities -- we would like to have a lot more money now that I know they're making all that money. So, other than that, other than that being a little facetious, we do work. And we say it's about neighbors

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1 helping neighbors. Anything we can do, we're 2 here to help and advocate and we don't sit back 3 and let people tell us what they think. 4 tell Ameren and Spire and everybody what we 5 think and oftentimes, they do listen. 6 REGULATORY LAW JUDGE CLARK: And, thank 7 I just want to tell you before I lose it, you. 8 I have a very good staff that works with me. 9 And I can give you that e-mail address to send 10 your exhibit to, if you would like that right 11 now. 12 MR. TROTTER: Is -- you want -- is it the 13 14 REGULATORY LAW JUDGE CLARK: No, we have 15 one just for exhibits. 16 Okay, for exhibits, okay. MR. TROTTER: 17 REGULATORY LAW JUDGE CLARK: And that 18 would be exhibits@psc.mo.gov. 19 MR. TROTTER: Psc.mo --20 REGULATORY LAW JUDGE CLARK: Dot, gov. MR. TROTTER: And the exhibits don't -- I 21 2.2 mean, I edited this, so the exhibit would be 23 the whole thought process that we weren't allowed to discuss, right? 24 When we submit the 25 exhibit, it doesn't have to be the exact same

1 thing that I just said? 2 REGULATORY LAW JUDGE CLARK: No. 3 MR. TROTTER: Okay. 4 REGULATORY LAW JUDGE CLARK: No. And I 5 will look it over, and if it's appropriate, I 6 will admit it as Exhibit 4. Thank you very 7 much for your comments, Mr. Trotter. I let you 8 go a little bit over. I apologize to everybody 9 else for that. 10 MR. TROTTER: Okay, thank you. 11 REGULATORY LAW JUDGE CLARK: 12 Russell. Ms. Russell, will you please --13 MS. RUSSELL: Carol Russell, 14 R-u-s-s-e-l-l. 15 (Carol Russell sworn.) 16 REGULATORY LAW JUDGE CLARK: Please qo 17 ahead. 18 MS. RUSSELL: Okay. I know we've heard a 19 lot about the cost and how it's going to affect 20 customers, but Ameren said we have lower costs than nation wide, but we are not average in 21 2.2 income. We're 34 in income across the United 23 States. And our rates of pay are not 24 increasing to keep up with inflation. The 25 utility costs in Missouri have outpaced the

rates of inflation. I was unable to find a
number of how many people in Missouri applied
for assistance in paying their utility bills,
but 166,000 customers are behind on their
Ameren bills.

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And in nine months in 2024, 90,025 customers had their electric disconnected. Ιt seems outrageous when you're paying CEOs nine million dollars and asking us to pay more per You've heard a lot about costs. month. Everybody knows about that, but I haven't heard about who is appointing the Public Service commissioners. The governor appoints these people, and Ameren Missouri spent \$215,000 donated to the American Dream Pack to support Mike Kehoe for governor and another 51,000 dollars directly to his campaign after he announced he was running for the governor.

So I want to know, how is this not a conflict in interest that the Ameren is paying for the governor's race to be influenced; they pay \$0 to Mike Kehoe's opponent, Crystal Quade, who happens to have a hundred percent rating from the Sierra Club for Clean Energy. I feel like this is a conflict of interest that



1	corporations with a monopoly can fund a
2	politician's campaign and those same
3	politicians get to appoint the Public Service
4	Commission who is in charge of the rate
5	increases. That's all I have to say.
6	REGULATORY LAW JUDGE CLARK: Thank you for
7	those comments. Those are all the people that
8	I have signed up to speak at this point in
9	time. I know there's only a handful of people
LO	left, and it is running a little late, but at
L1	this time, if there is anybody who would like
L2	to make additional comments, I will be more
L3	than happy to take those. Is there anybody who
L4	like to make comments? Ms. Via, have you
L5	already commented?
L6	MS. VIA: I have. This is more of a
L7	request. Since this has become a rather
L8	important meeting for consumers, I would love
L9	to see whoever plans the next meeting to get a
20	larger venue and a place that has ideal
21	parking.
22	REGULATORY LAW JUDGE CLARK: I
23	MS. VIA: We have people parked all around
24	here. People that left because they didn't
25	have the ability to park and walk in. So,



1	that's just a commentary. Nothing really you
2	have to put on the record. I just think this
3	has become a more expansive issue than it used
4	to be, and people are more informed now, so
5	they want to participate. Thank you.
6	REGULATORY LAW JUDGE CLARK: Thank you,
7	Ms. Via. This is the first I've been to
8	public hearings where there are zero attendees;
9	I've been where there are four; and I've it
LO	really depends on the case, largely. Rate
L1	cases tend to attract more people to
L2	local public hearings; but this is first time
L3	we directed the company to send out the text
L4	message, and it seemed to have more of a
L5	response than we expected; but we certainly
L6	I certainly agree with you that there needed to
L7	be more chairs and more parking.
L8	MS. RUSSELL: It was very surprising.
L9	REGULATORY LAW JUDGE CLARK: Thank you
20	very much. Commissioner Coleman, would you
21	like to make any closing remarks?
22	COMMMISSIONER COLEMAN: Sure. Thank you,
23	Judge. Thank you all for lasting with us
24	today. I know that you got here before noon to
25	be a part of the question and answer phase, and



	<u> </u>	
1	we appreciate it. We appreciate the	F
2	information that you have given us. I, Chair	
3	Hahn, and our commissioners on the phone will	
4	seriously take into consideration the	
5	information that you have given us today. I do	
6	know that your comments are appreciated. We	
7	listen to you. We hear you, and we will be	
8	taking your testimony into consideration.	
9	Thank you so much for being here and have a	
10	great rest of your day.	
11	REGULATORY LAW JUDGE CLARK: Okay. I'm	
12	going to say briefly that if you knew someone	
13	who is not able to be present today who wanted	
14	to make a comment to the Commission or if you	
15	get home and you decide later there was	

something very important that you did not get 16 17 to tell us, you can make written comments by contacting the e-mail address, 18 19 pscinfo@psc.mo.gov; by contacting the Office of the Public Counsel; they've been very gracious 20 21 about seeing that the comments get to us; or by 2.2 going to the PSC's webpage and there is a link 23 to leave comments on cases. If you're going to 24 leave a comment about a case through the PSC's 25 website link, you will need to know the case



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              It is easy to look up, but it is
 1
     number.
                     I -- I commend you all for
 2
     ER-2024-0319.
 3
     showing up today. Thank you so much, and we
 4
     will go off the record. This hearing is now
 5
     adjourned.
      (Ending time of the hearing: 3:37 p.m.)
 6
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1	I, Colin Wallis, in and for the State of	Page 92
2	Missouri do hereby certify that the witness	
3	whose testimony appears in the foregoing	
4	Examination Under Oath was duly sworn by me;	
5	that the testimony of the said witness was	
б	taken by me to the best of my ability and	
7	thereafter reduced to typewriting under my	
8	direction; that I am neither counsel for,	
9	related to, nor employed by any of the parties	
10	to the action in which this examination was	
11	taken, and further that I am not relative or	
12	employee of any attorney or counsel employed by	
13	the parties thereto, nor financially or	
14	otherwise interested in the outcome of the	
15 16	action Willh	
17	within and for the State of Missouri	
18		
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