

EC-2025-0165

Good afternoon, in addition the issues regarding my Complaint we have other issues that I must make the Commission and Ameren Missouri of. They are as followed below.

First, I would like a decision on my outstanding Motions for Discovery I asked for back in December of this year. That is regarding Ameren to produce documents. Those documents I asked for agree that Ameren Missouri is in violations of the Commission rule, regulation and tariff of disconnections, settlement & payment agreements. Consumer protection laws and The Merchandise Practice Act.

Staff and the Commission have been protection Ameren for almost three months on those documents.

Second, I want to know where Ameren has been sending my billing statements to? I didn't get a bill in December of 2024, January of 2025 and February of 2025. That also mysteriously aligns with the fact that I never got any corresponding information about the Ameren Missouri rate hikes, along with no texts. So I want to know what Ameren Missouri's plan is to send me a billing statement?

Third, it is not my job to hold Ameren Missouri's hand and have to ask them or the Commission to produce something I don't have in my possession. So please, please, refrain from disparaging me and my responsibility of receiving a bill from Ameren. I don't work for Ameren, I never want to work for Ameren, and I believe Ameren is nothing more than garbage and needs professional assistance from others to make sure they get their bills monthly. That is not my job to call Ameren, nor complain to the Commission that I haven't received my bills, that is Ameren's job to do and only Ameren Missouri's job. So if they can kindly attach copies of my December, January and February bills to this complaint I would appreciate it very much.

Fourth, I want to know where the over \$58,000.00 that the Commission and Ameren Missouri is at and how both entities plan on reimbursing me for the neglected damages, illegal disconnection of utility services, along with other damages and fees imposed?

Fifth, since the Staff of the Commission thinks they are the only party that can talk about the past, well, I'm going to shed some more reality on the counterfeit document with a bogus email address, bogus coding words and bogus payment dates. This will most likely require glasses, so people can see clearly if they don't have 20/20 vision.

Lets look at the confidential exhibit, known as series counterfeit document. You'll notice it misses three complete sections, those are the installment amounts, monthly payments, along with the deffered amount of \$ [REDACTED].

Nowhere on the counterfeit document does it remotely state that I owed them \$ [REDACTED] and an additional \$ [REDACTED].

In fact, according to this document, I overpaid over utility services by the total of \$ [REDACTED] extra.

Since Mr. Clark, Ameren, Staff and the Commission say I should abide by the Commission decision they rendered in EC-2023-0395, I want to know why I overpaid an additional \$ [REDACTED] and why the Commission, better yet Ameren hasn't credited my account an additional \$ [REDACTED], because according to counterfeit document, which is clearly a counterfeit, I didn't owe the additional \$ [REDACTED]. Nowhere on the document does it state that any additional or deferred amount is owed or due?

Sixth, did Ameren Missouri, Staff, the Commission, Mr. Clark get the "wutable" working? What about www2.ameren.com? Did you all get that working as an email address too?

Seventh, regardless of the garbage I'm going to hear from Ameren Missouri and the Commission, it doesn't change the position or facts that Ameren Missouri, Staff, the Commission, Mr. Clark all have a severe lying disorder and problem.

Eighth, I have a better idea that can settle this matter in 10 minutes. How about Mr. Clark and the Commission setup a hearing regarding the documents in question. In fact, how about we talk to Ameren Missouri's very own web services department and Ameren Missouri's website hosting provider and ask them directly if www2.ameren.com is a real email address.

Based off that conclusive and persuasive hearing of the words from Ameren's website services department and Ameren Missouri's website hosting department, whoever is really telling the truth, (me) then it validates a re-hearing and EC-2023-0395 matter is overturned on the grounds of fraud.

Ninth, I will apologize on behalf of myself that I don't call Mr. Clark, "your honor" however, using those words would require an actual commitment from Mr. Clark to impose fair rules and are as equal to Ameren as they are to me. Nowhere has Mr. Clark done that for me yet or has shown he carries the capability of doing that. He doesn't respond to my Motions asking for production of documents, also he denies me any motions to those documents. If he wants to be called "your honor" maybe, just maybe he'd be a little more professional and offer fair hearings, instead of one-sided garbage.

Ten- Ameren Missouri, Staff, the Commission, Mr. Clark should all be really impressed that I'm calling their shotty work, garbage, instead of other words. I've never seen an entity or entities produce so much garbage that it is clear to the point pure and absolute garbage.

Eleven- Since Ameren is claiming and a “senior software engineer” created counterfeit document exhibit, fake payment agreement, and Ameren installed the word “engineer” into that comment. I need the “engineers professional registration license number, therefore I can go back to the Office of Professional Registration and lodge a complaint against the “senior software engineer” that produced and crafted a counterfeit document.

Twelve- for a Commission that is supposed to be transparent, you all seem to hand over and make Ameren Missouri’s responsibilities the consumers responsibilities. I have never seen a Commission or Staff impose more responsibilities off to the consumer than the utility itself. I don’t get paid to hound Ameren Missouri for anything, nor, is that my job to do. The Commission’s job is to ensure that Ameren Missouri is actually doing their job. If Ameren Missouri was actually doing their job, we wouldn’t be arguing over the same exact terminology as we were in 2023.

I need that by 5 pm Friday February 21, 2025, otherwise I’m going to assume that Ameren Missouri’s career master manipulator of counterfeit documents created that document and imposed and impostered herself as an engineer without an engineers license. (Which we all know she really did make that document.)

Last, I’ll let the Commission get back to holding Ameren Missouri’s hand and being their fixer. Hopefully the Commission and Ameren Missouri figure out their political criminal enterprise they are running.

Let me know what garbage, conspiracy theories you all decipher out of this filed document. Maybe the coding expert since she likes to act as an engineer and practice without an engineers license can tell me what they came up with?

As and FYI, I’d probably be more understanding if you all admitted the truth that the document is a clear counterfeit. However, you file garbage responses and avoid talking about it. I would suggest tell the truth, rather than file a garbage lie and try to cover up that garbage lie with another garbage lie. If you want my honest opinion, I think you all should be disbarred for the severe amount of garbage you’ve all made up. I would also suggest not make clear counterfeit documents. I’m going to discuss the counterfeit document for everyday the Commission, Staff, Mr. Clark and his friends at Ameren Missouri lack a response of it. Whether you like it or not, you all made the document, so learn how to deal with me asking the question. I was subjected to it, so it is only fair that I subject Ameren to answering that question.

Brett Felber 2/202/25