

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of an Investigation into the )  
Customer Service and Billing of Liberty )  
Utilities Including Electric, Gas, and Water )  
Utilities )

**File No. OO-2025-0233**

**NOTICE OPENING FILE**

Issue Date: February 26, 2025

This notice serves to open a new file in the Missouri Public Service Commission's Electronic Filing and Information System (EFIS).



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Dated at Jefferson City, Missouri,  
on this 26th day of February, 2025.

Dippell, Chief Regulatory Law Judge