

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Union Electric Company)
d/b/a Ameren Missouri’s Tariffs to Adjust)
Its Revenues for Natural Gas Service)

File No. GR-2024-0369

ORDER GRANTING MOTION FOR CLARIFICATION

Issue Date: February 26, 2025

Effective Date: February 26, 2025

On February 7, 2025, the Commission issued an Order Approving Local Public Hearing Notice (Order). On February 10, 2025, the Office of the Public Counsel (OPC) filed a Motion Requesting Clarification (Motion).

OPC is concerned that as written, the Order might mean that Ameren Missouri can fail to send email notices to customers who do not receive text message notices. Thus, OPC requests the Commission clarify that Ameren Missouri send electronic notification to both customers who receive notice through text message and customers who receive notice through e-mail.

Ameren Missouri responded on February 14, 2025. Ameren Missouri states that it does not object to OPC’s motion, and that the Commission should not require it to send both an email and a text message to the same customer.

The Commission finds OPC’s motion reasonable, and will grant it.

THE COMMISSION ORDERS THAT:

1. OPC’s Motion is granted.

2. Ameren Missouri shall send electronic notification to customers who receive notice through text messages and to customers who receive e-mail notice.

3. Ameren Missouri is not required to send both an e-mail notice and a text message notice to the same customer.

4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

Ronald D. Pridgin, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 26th day of February, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 26th day of February 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

February 26, 2025

File/Case No. GR-2024-0369

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.