

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Brett Felber,)
)
 Complainant,)
) **File No. EC-2025-0165**
 v.)
)
 Union Electric Company d/b/a Ameren)
 Missouri,)
 Respondent.)

NOTICE OF EX PARTE COMMUNICATION

Issue Date: March 3, 2025

On February 27, 2025, the Regulatory Law Judge issuing this notice received two emails from Complainant, Brett Felber. Those emails are attached to this notice and are ex parte communications outside of the case process, as defined by Commission Rule 20 CSR 4240-4.015. This notice is given pursuant to Commission Rule 20 CSR 4240-4.020(3).

BY THE COMMISSION



Nancy Dippell

Nancy Dippell
Secretary

John T. Clark, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 3rd day of March, 2025.

[REDACTED]

From:

Brett Felber [REDACTED]

Sent:

Thursday, February 27, 2025 8:23 AM

To:

[REDACTED] Clark, John; [REDACTED]

Subject:

Billing Statements

I'm also not going to engage in an argument about the clear garbage you emailed me back with. Ameren, and the Commission are no more than a political criminal enterprise. You've violated a handful of State and Federal Statutes, you've violated Consumer Protection laws, Merchandise Practices Act, made counterfeit and bogus "payment agreements," etc.

For a big Corporation you have a ton of excuses for why you cannot get "exhibits" and "evidence" because you know you are in the wrong.

I'm tired of Ameren's severe pathological lies, along with Mr. Clark, Staff, the Commissions, your legal counsel's pathological lies and garbage.

Your company has a blame game that passes all the garbage along to the consumer, while you enjoy Mr. Clark your fixer, fixing these matters.

I want my money returned it is owed, especially the over-charging of \$ [REDACTED] not listed due on the counterfeit document you personally typed up. Has your personal IP stamp and your prior legal counsels IP Stamp on it too.

Let me be clear, any documents that comes across my email address or inbox has the IP origination of that document. Counterfeit documents exhibit D traces back to your Ameren computer and your prior legal counsels computer.

Yeah, I want my \$ [REDACTED] that I was overcharged according to that document and the \$ [REDACTED]. Your legal counsel has until the end of business today to rectify that, or I'll recourse it in filing a suit and levy to seize personal property and assets, against both Ameren and the Missouri Public Service Commission.

Also, get me my actual billing statements.

Have fun with your garbage. I won't entertain or respond to further garbage. Nothing more than a political criminal enterprise you have over there.

Brett Felber

[REDACTED]

From: Brett Felber [REDACTED]
Sent: Thursday, February 27, 2025 7:15 AM
To: [REDACTED] Clark, John
Subject: Re: Ameren Missouri Account - [REDACTED]

Good morning and thanks for a reply back. That is NOT a billing statement. Period. I'm talking about a bill with itemized charges, like Ameren sends out monthly.

Also, you are full of garbage if you think my account has been e-billing since December of 2023. I have billing statements that were billed and sent out via mail up until November of 2024.

I'm going to attach your legal counsel because I want a response from her, as she is your superior and requires an answer from here. Where is my actual itemized monthly billing statements from December of 2024 through February of 2025? Where is the billing insert for the rate hike public hearings information that should have been included in a statement?

Also, where is the over \$ [REDACTED] I overpaid at that Ameren owes me for overpaying on counterfeit exhibit that Mrs Krcmar and the Staff of the Commission and Regulatory Judge typed up?

Where is the over \$ [REDACTED] in damages that the Commission, Regulatory Judge, Staff, Ameren and their regulatory master manipulator owe me at?

There are no negotiations no longer. Until Ameren Missouri has those two specific amounts returned there are no more payments incoming to Ameren and they can start deducting my payments from the massive amount of debt that Ameren , the Commission, Staff, Judge and Commissioners are severely delinquent on.

Also, there will be no remote disconnection of utility services until Ameren reimburses all the money they are delinquent on and resolves all their outstanding neglected damage debts and the over-charging of an additional \$ [REDACTED] that isn't listed on the master manipulators counterfeit agreement.

Please send my itemized billing statements via mail. Thank you.

Please refrain from the garbage too.

Brett Felber

On Wed, Feb 26, 2025 at 9:33 AM Krcmar, Aubrey M <AKrcmar@ameren.com> wrote:

Mr. Felber –

In response to your 02/20/25 filing in case EC-2025-0165, I wanted to reach out to share the attached paperless billing emails that were sent on your account, including links to the respective bill statements. Your account has been on paperless billing since it was activated in December 2023, with paperless bills being delivered

electronically instead of through the mail. All three attached paperless billing messages have a delivery status indicating that they were processed, delivered and opened.

I've also attached the disconnection notice that was generated on your account on 02/21/25. This information was also sent via email on 02/24/25 and advises that the non-disputed past due amount of \$ [REDACTED] is needed by 03/05/25 to avoid disconnection of service.

Thank you.

Aubrey Krcmar :: Regulatory Liaison :: T 314.861.2078

Ameren Missouri :: [101 Madison St](#) :: [Jefferson City, MO 65101](#)

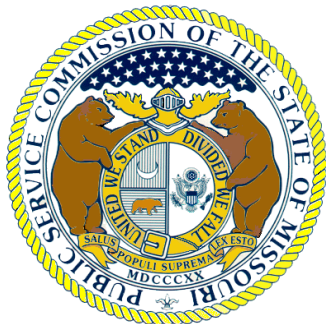
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STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 3rd day of March 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 3, 2025

File/Case No. EC-2025-0165

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Union Electric Company

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.