

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Brett Felber,	)	
	)	
Complainant,	)	
	)	<b><u>File No. EC-2025-0165</u></b>
v.	)	
	)	
Union Electric Company d/b/a Ameren	)	
Missouri,	)	
Respondent.	)	

**NOTICE OF EX PARTE COMMUNICATION AND NOTICE TO THE  
COMPLAINANT THAT EMAILS TO THE JUDGE ARE NOT PLEADINGS**

Issue Date: March 6, 2025

From March 3, 2025, to March 5, 2025, the Regulatory Law Judge issuing this notice received six emails from Complainant, Brett Felber. Those emails and attachments are attached to this notice and are ex parte communications outside of the case process, as defined by Commission Rule 20 CSR 4240-4.015. This notice is given pursuant to Commission Rule 20 CSR 4240-4.020(3).

The question before the Commission in this complaint was whether receipt of a disconnection notice prior to satisfying a condition precedent to payment agreement canceled Complainant's obligation to satisfy the condition precedent. Complainant's emails assert matters not plead in his formal complaint or amended complaint.

It is clear that Complainant disagrees with Commission decisions in this and prior complaints. However, emailing the Regulatory Law Judge asserting additional issues not pled in his underlying complaint is inappropriate.

Complainant's emails are not proper pleadings pursuant to Commission Rule 20 CSR 4240-2.080(4), which requires that each pleading include a clear and concise

statement of the relief requested, a specific reference to the statutory provision or other authority under which requested, and a concise statement of the facts entitling the party to relief.

Commission Rule 20 CSR 4240-2.080(60(A) sets forth that a claim, defense, request, demand, objection, contention, or argument is not presented or maintained for any improper purpose, such as to harass or to cause unnecessary delay or needless increase in the cost of litigation. As previously explained to Complainant multiple times, the Commission's filing system is not an online blog or forum for him to record his thoughts and opinions. Complainant has been instructed to make any case-related pleadings to the case email address. The Commission cannot consider "evidence" that Complainant files in this docket that has not been properly admitted during an evidentiary hearing, nor can the Commission accept as evidence or rely on the Complainant's emails to the Regulatory Law Judge to make decisions in this complaint. Complainant's filings that assert "evidence" for the Commission to consider actually provide nothing for the Commission to consider. Therefore, Complainant's emails serve no purpose but to harass and needlessly increase the cost of litigation.

All emails Complainant sends to the Regulatory Law Judge will be treated as ex parte communications and filed in this case as such. The Commission need not consider them. Complainant's future docket pleadings will be rigidly construed and pleadings that harass other parties or the Commission will be summarily rejected. No requests for relief not filed in a proper pleading will be considered by the Commission.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

John T. Clark, Senior Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 6<sup>th</sup> day of March, 2025.

**From:** [Brett Felber](#)  
**To:** [REDACTED] [Clark, John](#); [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Ameren Account  
**Date:** Wednesday, March 5, 2025 11:37:22 AM

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Good morning, I'm back around to find out the status of the severe delinquent amount of money that Ameren owes me is at. Over \$ [REDACTED] for neglected damages, overpayment of \$2 [REDACTED] according to your career con artists counterfeit document and the open lawsuit amount of \$ [REDACTED] out of Sangamon County?

Also, under Missouri State Statutes did you know it is illegal to not send a billing statement itemized upon request? It is also illegal to attempt to disconnect someone's utility services without corresponding an actual itemized bill to them.

It is very illegal under Commission rules, regulations and tariffs for Ameren to fail to respond to a customer during normal business hours dealing issues?

So I'm asking why can't Ameren attach a billing statement for the months of December, January and February? Where's my itemized billing statement?

Also don't know that even though Ameren has threatened disconnection of utilities, they haven't met the requirements.

- 1) Ameren hasn't clearly attached an itemized billing statement.
- 2) Ameren hasn't responded to concerns about billing and statements during normal business hours.
- 3) the threatening of the illegal disconnection, Ameren hasn't met the series or requirements.
- 4) Ameren failed to call by not only State laws,(consumer protection laws) Merchandise practices act.
- 5) Ameren failed to reach out 96 hours prior to disconnect or "pending" disconnection to inform me that utility services are in threat of disconnection.

What's that Government Agency called that handles Consumer Protection Laws and Merchandise Practices Act and utilities are bound to abide by y? Isn't it the AG's Office?

Seeing that Ameren's fixer, corrupt political enterprise Clark and the political criminal enterprise Commission kicked out my complaint, I believe the AG would be the responsible party to enforce utility Consumer Protection Laws and Merchandise Practices Act.

I'm only sending the emails to show that the political criminal enterprises have failed to appropriately respond to key issues and Ameren Missouri's unwillingness to address my concerns.

Let me be clear, handle your incoming complaint with the AG's Office, instead of threatening an illegal disconnection of service, that Ameren has failed to meet the series and has failed to date to send me a detailed billing invoice,

Also, con artist Krcmar, since you handle my billing on my account, where is my monthly detailed billing statements at.

Also my account wasn't on any paperless billing. You put my account on that.

I need my rate hike hearing notice insert along with my December 24, January 25 and February 25 bills that you've failed to respond to and have ignored.

Also, State laws don't exempt a utility from following all Missouri State and Federal Statutes, Commission rules and regulations, along with Consumer Protection Laws and Merchandise practices act.

Enjoy that incoming filing and answer that. Your severe garbage has warranted that complaint.

Also quit making counterfeit documents. Knowing that Ameren and the Commission is aware there is pending litigation out of Sangamon County, I can easily attach your garbage to that.

In fact, maybe I'll file a TRO or a complaint with the PA's office for the counterfeit documents and illegal and corrupt matters the Commission and Ameren are involved in.

Who wants to have the honors of the complaint being filed against them with the PA's Office, regarding the counterfeit documents?

I'm going with con artist, Clark, Keevil and Krcmar, after all the IP address of that document traces back to master manipulator and con artist Krcmar. Yep, go back through EC-2023-0395 and you'll find the IP address in a filing, as part of my rehearing application.

I'll let you get back to running your political criminal enterprise that the Commission is up Ameren's rear on.

Otherwise, respond back to the AG's Office and stay away from my utility service and meter until clear out your fraudulent actions and lines 1-5 of my current email.

To say no other agency is aware of this matter would be an understatement. However Mr. Clark has his head so far up Ameren's rear end that he believes [www2.ameren.com](http://www2.ameren.com) is an email address.

I'll apologize that I don't kiss Ameren's rear like the Commission does, along with Staff, Commissioner's and fake regulatory Judges.

Again, get court order signed off on by a real Judge in civil courts if you want to disconnect my services. Your lack of following shows that you know you are in the wrong, otherwise you would have done it by now.

Disconnect my utilities, I'll make sure law enforcement is very aware of Mrs. Krcmar's counterfeit documents and the Commissions. Then again, law enforcement could already

know.

I'll let you all go therefore you all can get back to kissing Ameren's rear end.

Brett Felber

**From:** [Brett Felber](#)  
**To:** [REDACTED] [Clark, John](#); [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Ameren Billing Account  
**Date:** Tuesday, March 4, 2025 8:58:51 AM

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Good morning, I'm just circling back around to see what the status is of the over \$ [REDACTED] Ameren owes for severe neglected damage and the \$ [REDACTED] overpaid amount on the counterfeit document you extorted money out of me as well.

Did Ameren and Mr. Clark, Ameren's fixer get the wutable working? What about the PAG terms? Do I still owe cellspacing and cellpaddinging and table border, instead of the \$ [REDACTED]? Why hasn't Ameren or Mr.

Clark gotten [www2.ameren.com](http://www2.ameren.com) working as an email address?

As an FYI, the corrupt decision for EC-2025-0165, I think the Commissioners got the decision wrong. In fact, if you rummage back through EC-2023-0395 and take a gander, I raised plenty of aware about Ameren's bogus email address, I also attached copies of the IP address and server that the counterfeit documents came from.

Second, pretty sure consumer protection laws in Missouri cover illegal disconnection notices prior to the payment plan due date. I'll give you a clue. It's somewhere on a State of Missouri website within a particular agency.

Last, when is Ameren going to send an itemized bill to me? I don't have an actual itemized bill for the months of December 2024, January 2026 and February 2025. Not an imposter or fake bill with just the amount on it and no itemized billing. I also don't click on links. I asked for bills a while back, only for Mrs. Hernandez the ghost on that, and for their career alteration specialist to lie and feed me more garbage.

Until Ameren rectifies everything above, get a court order signed off on by a Judge to disconnect my utility services, otherwise, stay the F away from my utility services and my meter.

Ameren hasn't truthfully filed anything that has warranted a disconnection and the Commission hasn't filed anything truthfully that has warranted a disconnection of utility services. All you've done is filed pure and absolute garbage like Ameren and the Commission are. Absolute garbage.

You all have a serious and severe pathological lying problem.

Also since Ameren is so confident they've followed all Missouri State Statutes and Commission rules, regulations and tariffs it should be fairly easy to get a court order granting a disconnection of service from the civil courts? Right?

I'm done paying for Ameren and the Commission's severe and pathological lying problems at my expense. You all need to admit your fraudulent actions.

I'll let you all get back to running your political criminal enterprise.

Brett Felber

**From:** [Brett Felber](#)  
**To:** [REDACTED] [Clark, John](#); [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Ameren Billing  
**Date:** Wednesday, March 5, 2025 11:37:24 AM

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Last speaking of my billing, I called customer service a few minutes ago and they advised me that I have to go through the Missouri Public Service Commission to request and get my actual “billing” statement.

So who wants to do the honors within the Commission, since I don’t have an open complaint to get my billing statements?

That is all I need. Takes two seconds to literally send me an itemized billing statement.

Brett Felber



**From:** [Brett Felber](#)  
**To:** [REDACTED] [Clark, John](#); [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Ameren Billing  
**Date:** Wednesday, March 5, 2025 3:51:26 PM  
**Attachments:** [December 24 bill.pdf](#)  
[122624 Bill January .pdf](#)  
[Feb Bill.pdf](#)

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Your billing seems to be inaccurate somewhere along the way. December's bill shows I owe \$ [REDACTED], January's bill goes down to \$ [REDACTED], then February's bill shows I owe \$ [REDACTED]. Where does the calculation of \$ [REDACTED] come in at?

This is what happened. Remember that Commission complaint I filed back last year, complaining about billing. Despite Ameren Missouri being ordered by the Commission to suspend a certain billing amount, Ameren Missouri failed to suspend the amount clearly and tried to bill me according to my bills. So that would be the reason that I never received the following.

- 1) Notice of rate hearing for Ameren Missouri.
- 2) December bill via mail
- 3) January bill via mail
- 4) February bill via mail.

You jackrabbits were trying to extort me out of money that was suspended and ordered by the Commission to be suspended for the complaint.

Mr. Clark, or as you like to be called Your Honor, or the Honorable Judge Clark, Mr. Keevil and Mr. Irving, are you ready to actually investigate and properly find Ameren Missouri at fault for denying the Commission's order? The attached bills will show that Ameren Missouri didn't oblige to the Commission order issued in November 2024, on 11/21/2024 suspending [REDACTED]. Ameren was continuing and going to continue trying to seek monies not due and ordered suspended by the Commission and body of the order.

The respectful thing to do is Staff to open a thorough investigation into why Ameren didn't send me my billing statements for the month of December, January and February and tried to bill me the \$ [REDACTED] that was ordered to be suspended during that time. The Commission decision to close out my matter was last week, therefore the additional \$ [REDACTED] shouldn't even remotely be added to my bill for the months of January and February.

Your Honor and Staff, I am not trying to move or persuade you to anything. I'm asking respectfully that the Commission investigate why I didn't receive the 4 items above and as to why Ameren was trying to charge me certain dollar amounts suspended and ordered to be suspended by the Commission during those months.

Attached are my billing statements that Ameren finally decided to give me, with itemization that I requested a while back. Oh and take note Staff, despite numerous requests, Ameren waits until it is convenient for them to issue your statements. Also, their lead regulatory Specialist can't lead a civil conversation and always has to insert the words of threatening disconnection of services in there.

As and FYI, I'd be a be nicer also if Ameren didn't always have to insert that word or threaten

disconnection of service. However, it goes back to my last one of my last filings within the Commission. Ameren can't have a conversation without inserting that word disconnection or threatening disconnection. I also I don't engage in conversations with customer service representatives, lawyers regulatory counterfeit producers that threaten me. That's not how it works.

Another FYI, Ameren never notified me via phone call 96 hours prior to any threat of disconnection either, but that is a whole other issue. That Ameren will lie about. Because the party that finally sent me my billing statements is that manipulator.

Think about it. The only party "threatening" anyone or harassing anyone, is Ameren with frivolous and false disconnection notices. However, I will gladly pay the [REDACTED], therefore I don't have to get an email back about Ameren "threatening" to disconnect my services.

However, I am serious about asking Staff to open an investigation into why I didn't receive my bills and why Ameren Missouri tried to charge me for Commission ordered suspended amounts.

Brett Felber

**From:** [Brett Felber](#)  
**To:** [REDACTED] [Clark, John](#); [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Billing account  
**Date:** Monday, March 3, 2025 9:46:29 AM

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Good morning, I'm just circling back to see what the status of Ameren and the Commissions severe delinquent amount of damages and neglected damages and money for the counterfeit document is at?

Also, did you get a court order granting disconnection of services yet?

Since the Commission doesn't like to follow Missouri State Statutes, we are going to follow those. Which would be in civil circuit court. I'll tell you what, you bring me a court order signed off by an actual real judge who follows Missouri State Statutes, and I will oblige, otherwise any corrupt decision from the "Commission" or your boyfriend, criminal enterprise Mr. Clark is void, non-legal binding and doesn't follow Missouri State Statutes or Commission rules, regulations or tariffs.

Now that the political corrupt enterprise Commission kicked out my matter it's time for Ameren to oblige by Consumer Protection Laws and Merchandise Practices Act, regulations.

Did Ameren, or Ameren's fixer Mr. Clark ever get the "wutable" working? What about [www2.ameren.com](http://www2.ameren.com), did you get that working as an email address? What about the fact and incorrect PAG terms? Do I still owe cellspacing and cellpadding.

Oh, and those so called "billing statement's" are ridiculous that you sent me last week. Then again, you had your career criminal runner, Mrs, Krcmar send them.

Are those Ameren's new way of sending out billing statements? No itemized listings? Just a rough amount? Doesn't show the Kwh's used, or taxes?

Also don't be surprised if you get a certified letter this week from my attorney. I'm ramping up my process to collect on the severe amount of delinquent debt you Con-Artist owe me.

Let me know when you all have the over \$ [REDACTED] in damages and the \$ [REDACTED] returned from the counterfeit document?

Once those are satisfied, then we can talk about disconnections of service, however until then, either get a court order signed off on by an actual Judge, or stay away from my utility services and my utility meter.

Also, did Ameren ever get AMI Smart Meter Engineering Group registered in the State of Missouri? I'm asking for a friend?

I'll let you all get back to your political criminal enterprise you have going on . Have fun with your garbage. That's all Ameren or the Commission will ever be is a lying piece of garbage.

Brett Felber

**From:** [Brett Felber](#)  
**To:** [REDACTED] [Clark, John](#); [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Re: [EXTERNAL] Ameren Billing  
**Date:** Wednesday, March 5, 2025 2:20:20 PM

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Imagine that. You pass your blame onto me. Listen, your comment is completely garbage and dirt. I asked you for itemized statements a while back.

Then you have to insert that word threatening disconnection. Did you get a court order signed off on by a civil court judge? I have no copy.

Mrs.Krcmar, you and your puppet have an open complaint with the AG's Office and an informal complaint with the PSC. Sending me an itemized bill I asked for weeks ago, doesn't constitute proper billing etc.

You are full of shit in e-billing. As prior to December of 2024 my statements were billed.

If you want respect, don't threaten my utility service and don't pass your horseshit onto me. Your discriminatory hate and treatment is no more than dirt and you are trained by your company you represent to be that way.

Civilized conversations don't include threatening someone's service for disconnection and the day before giving them a copy of their invoice. You should have done that weeks ago.

As an FYI, Ameren hasn't meet the series to disconnect services to the premises as Ameren failed to reach out required under PSC rules, regulations and tariffs informing 96 hours prior to disconnection and informing me.

Please send me a copy of the 96 hour notices as well. I also believe you need to be prosecuted, so I'm going to inform the Prosecuting Attorney of your criminal Intentions and acts.

I've had enough of your bullshit. You have until the end of the day to upload a copy of the 96 hour phone call stating you reach out to me from your telephone provider or I will inform law enforcement that you used a business IP address to make counterfeit documents and that you are committing or trying to commit illegal disconnections.

If you want to be treated with respect, you don't have to include the threatening of disconnection, even though it's illegal. However, you go out of your way to be the stuck-up bitch you are.

See how that works? Also you do know it is illegal to threaten to disconnect services with without following the law 96 hour and 24 hour notices, failing to send someone a bill. Threatening a disconnect to demand or extort money. Crafting counterfeit documents etc.

You disconnect my services Il gladly reach out to the Cole County Sheriffs office and inform them that you personally made counterfeit documents payment agreement that has been forensically examined and that you are threatening to illegally shutoff utility services without proper recourse.

I want a copy by 4 pm of the actual 96 hour phone call, and all the 24 hour phone calls that you haven't abided by. At 4:01 pm, if it's not in my inbox, I'm informing the Sheriffs Office.

I've had enough of your harassing illegal garbage. Also handle your AG complaint and respond back to the informal side of the Commission. They are awaiting your response.

Brett Felber

On Wed, Mar 5, 2025 at 1:35 PM Krcmar, Aubrey M <[AKrcmar@ameren.com](mailto:AKrcmar@ameren.com)> wrote:

Mr. Felber –

I was advised by our Call Center employee that she misread the contact on your account earlier today which is why she directed you to contact the Commission instead of advising you that customer communication on your account must go through Ameren Missouri's regulatory department.

I have attached the past three billing statements, as you've requested, along with your current bill statement. As I mentioned in my 02/26/25 email, your account has been on paperless billing since it was activated in December 2023, with paperless bills being delivered electronically instead of through the mail. Customers on paperless billing must click on the link in the ebill email notification which will take them to a copy of the statement.

If you would like to stop paperless billing on your account and receive hard copies via the USPS, let me know and that account change will be made.

Additionally, I'm including another copy of the disconnection notice on your account, advising that \$182.78 is needed to be paid today to avoid disconnection for non-payment.

**Aubrey Krcmar** :: Regulatory Liaison :: T 314.861.2078

**Ameren Missouri** :: [101 Madison St](#) :: [Jefferson City, MO 65101](#)

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**From:** Brett Felber [REDACTED]

**Sent:** Wednesday, March 5, 2025 11:24 AM

**To:** [REDACTED] Krcmar, Aubrey M

[REDACTED] Clark, John [REDACTED]

**Cc:** [REDACTED]

**Subject:** [EXTERNAL] Ameren Billing

**EXTERNAL SENDER STOP.THINK.QUESTION.**

Verify unexpected requests before opening links or attachments.

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Last speaking of my billing, I called customer service a few minutes ago and they advised me that I have to go through the Missouri Public Service Commission to request and get my actual “billing” statement.

So who wants to do the honors within the Commission, since I don’t have an open complaint to get my billing statements?

That is all I need. Takes two seconds to literally send me an itemized billing statement.

Brett Felber

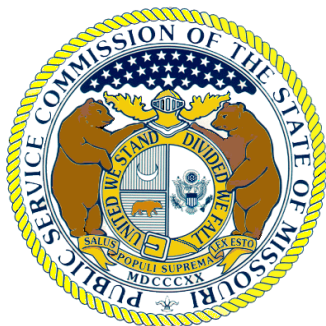
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**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 6<sup>th</sup> day of March 2025.**



*Nancy Dippell*  
\_\_\_\_\_  
**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 6, 2025**

**File/Case No. EC-2025-0165**

**MO PSC Staff**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel  
(OPC)**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**Brett Felber**

Brett Felber  
2865 Dividend Park  
Florissant, MO 63031  
bfelber14@gmail.com

**MO PSC Staff**

Ron Irving  
200 Madison Street  
Jefferson City, MO 65101  
ron.irving@psc.mo.gov

**Union Electric Company**

Jennifer Hernandez  
1901 Chouteau Avenue  
Saint Louis, MO 63103  
amerenmoservice@ameren.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.