

Missouri-American Water Company
Name of Issuing Corporation

For

All Missouri Service Areas
Community, Town or City

Universal Affordability Tariff Pilot Program

PURPOSE - The purpose of the Universal Affordability Tariff Pilot Program (UAT Program) is to provide water bill payment assistance to customers meeting the eligibility requirements while assessing the delivery methods used in the Program and the impacts on revenues and costs. This Program is provided pursuant to the Partial Stipulation Agreement approved by the Missouri Public Service Commission (MoPSC) in Case No. WR-2024-0320.

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AVAILABILITY – The UAT Program shall be available to all residential metered customers who have an income level at or below 150% based on the Federal Poverty Level (FPL) or 60% below the State Median Income (SMI), whichever threshold is utilized by the Missouri Department of Social Services, and are enrolled by program Agencies designated by the Company. A list of designated agencies may be found at amwater.com/moaw/Customer-Service-Billing/Payment-Assistance-Options/

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DEFINITIONS

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Federal Poverty Level (FPL) – The poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Human Services under the authority of 42 U.S.C. 9902(2).

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State Median Income (SMI) – The middle point of household incomes in the state, as published by the U.S. Census Bureau.

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UAT Program Agency – A community action agency, either a local private or a non- profit organization, designated by Company to enroll customers in the UAT Program within their area. A list of designated agencies may be found at amwater.com/moaw/Customer-Service-Billing/Payment-Assistance-Options/

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DISCOUNT – The discount off the service charge/minimum bill and usage rate under this tariff will be as follows:

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	Total Discount
Tier 1 (0%-50% of FPL or 0%-20% of SMI):	75%
Tier 2 (51%-100% of FPL or 21%-40% of SMI):	55%
Tier 3 (101%-150% of FPL or 41%-60% of SMI):	25%

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RENEWAL – Eligible participating customers are afforded this discount for twelve months and will then need to reapply for continued assistance.

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FUNDING – All customer discounts, administrative fees, and other program costs will be deferred to a regulatory asset for recovery in the Company’s next rate case.

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* *Indicates new rate or text*

+ *Indicates change*

Date of Issue: July 1, 2024 Effective Date: July 31, 2024

Issued By: Rich C. Svindland, President
727 Craig Road, St. Louis, MO 63141

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Miscellaneous Charges				
Water Service				
	Normal <u>Business Hours</u>	After Normal <u>Business Hours</u> ⁸		
<u>Begin or Activate Service:</u>				
New Service Activation Fee	\$10.00	\$210.50	per Incident	*
Re-Activation Fee After Company Discontinuance	\$30.00	\$210.50	per Incident	*
Re-Activation Fee After Customer Initiated				*
Emergency Shut-Off	\$40.00	\$210.50	per Incident	*
<u>End or Discontinue Service:</u>				
Company Discontinuance Fee	\$10.00	N/A	per Incident	*
Company Discontinuance Requiring Additional Excavation and/or Installation of New Hardware	Actual Cost	Actual Cost		*
Customer Initiated Emergency Shut-Off	\$40.00	\$210.50	per Incident	*
<u>Other Charges:</u>				
New Service Connection Fee ¹		Actual Cost		*
Meter Testing Fee (Accuracy of the Meter) ²		\$155.00	per Test	*
Special Meter Reading ³		\$40.00	per Trip	*
Returned Deposit Item ⁴		\$20.00	per Item	*
Hydrant Inspection		\$47.00	per Hydrant	*
Temporary Water Use from Hydrant ⁵		Rate A	per Day	*
Investigation Report		\$25.00	per Report	*
Service Line Inspection		\$82.50	per Inspection	*
Bulk Sales Vending Machine (where available) ⁶		Rate A	per 1,000 gallons	*
Fee for Damage, Tampering, and/or Broken Meter Appurtenances ⁷		Actual Cost	per Incident	*
 ¹ Consists of the costs incurred by the Company for the construction including parts, material, labor and equipment, but excluding the cost of the meter. See Rule 4H and 4I.				
² The Company will test a meter for accuracy, if not tested in the prior 12 months, at no cost. See Rule 16.				
³ Includes special meter reading trips resulting from customer refusal, or non-response, to allow AMI installation.				
⁴ The Company may serve a Customer on a cash-only basis if more than one check or Returned Deposit Item of the Customer is returned NSF or any other valid return reason in a 12-month period. "Cash" shall be deemed to Mean U.S. currency, money order, or certified check.				
⁵ The daily minimum charge is 5,000 gallons at the applicable Rate A for the customer. The Company may meter the usage from a hydrant, at its option, if the usage is expected to be more than 3,000 gallons per day. Any metered usage will be billed at Rate A.				
⁶ The Customer shall be responsible for any credit card fees incurred when using water vending machine.				
⁷ Consists of costs incurred by the Company repairing damage to a meter or meter installation. See Rule 15L and 15M.				
⁸ Before the Company schedules an activation, reactivation, or discontinuance for after normal business hours, the Company will advise the customer of the difference in the charge for normal business hours and after normal business hours.				

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Miscellaneous Charges Sewer Service				
	<u>Normal Business Hours</u>	<u>After Normal Business Hours</u> ⁵		
<u>Begin or Activate Service:</u>				
New Service Activation Fee ¹	\$10.00	N/A	per Incident	*
Re-Activation After Company Discontinuance ²	\$30.00	\$210.50	per Incident	*
Service Reconnection After Disconnection in accordance with Rule 7, part E	Actual Cost	Actual Cost		
<u>End or Discontinue Service:</u>				
Company Discontinuance Fee ²	\$10.00	\$210.50	per Incident	*
Company Discontinuance (by contracted water provider or requiring additional excavation and/or Installation of New Hardware)	Actual Cost	Actual Cost		*
<u>Other Charges:</u>				
New Sewer Service Connection Fee ³		Actual Cost	per Incident	
Inspection / Re-Inspection Fee – New or Existing Service & Connection		\$46.00	per Incident	+
Inspection Fee – New Collecting Sewer Inspection (see Rule 12)		Actual Cost	per Incident	
Service Calls – Normal Business Hours		\$40.00	per Incident	*
Service Calls – After Normal Business Hours		\$210.50	per Incident	*
Returned Deposit Item ⁴		\$20.00	per Item	+
¹ Customers that are also the Company's water customers will be exempt from the sewer activation fee.				+
² Only when the Company has to exercise an elder valve.				
³ New service connection to collecting sewer, if installed by the Company, will be the actual cost to the Company, unless a connection cost is otherwise specified for a service area.				+
⁴ The Company may serve a Customer on a cash-only basis if more than one check or Returned Deposit Item of the Customer is returned NSF or any other valid return reason in a 12-month period. "Cash" shall be deemed to Mean U.S. currency, money order, or certified check.				+
⁵ Before the Company schedules an activation, reactivation, or discontinuance for after normal business hours, the Company will advise the customer of the difference in the charge for normal business hours and after normal business hours.				+

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